

# FAXSupport System 6.0a

## FAXSupport System for Word for Windows 6.x

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## User's Guide & Installation Routine

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### HyperText Explained

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HyperText allows you to quickly "jump" to the section of the document that you are interested in. While you may scan through the User's Guide "normally" (sequentially), the same way you might read any other document using the HyperText launch pads, colored **green**, allows you to reach the desired section and traverse the document by a simple double-click of your mouse.

But what makes *this* User's Guide special is its ability to not only emulate the Windows Help features of "jumps", but also the helpful "pop-ups" used to explain terms and ideas. Using these features you can instantly and automatically jump to anywhere else in the document to obtain further information on a topic or term.

text means **jump**. **Green** double underlined text means **pop-ups**. You can jump around and use pop-ups in this User's Guide the same way you jump around the screens in the Windows "Help" system. Double-click the chapter titles in the Table of Contents to jump directly to that chapter. At the end of each chapter you can easily return to the Table of Contents by double clicking the jump text . Double-click the cross-references throughout the document to jump to a complete

explanation of that topic. Double-click on the green double underlined text and learn more about that topic or term. Use these valuable features to quickly learn the important information contained in this document.

### **Special Acknowledgments:**

The method for jumping around documents was pioneered by Woody Leonhard of WOPR and coined DocCruise™. Look for his book ***Hacker's Guide to Word for Windows*** which he co-wrote with Vincent Chen for a source of detailed information on WordBasic.

The method for obtaining the pop-ups was pioneered by Ed Obeda and coined DocPop™

## **Overview - FAXSupport System**

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These routines have been created to make your FAXmodem easier and more user friendly to operate. One of the major draw-backs to the FAXmodem while being used under Windows is that you have to remember to swap the "default printer" back and forth when alternately printing or FAXing documents. Occasionally you might forget and cause a document to go to the wrong device. Even the most experienced user has had this happen, but for the new user... it's dramatic and confusing.

To eliminate this confusion, I have extended the capabilities of the FilePrint macro supplied by Microsoft to include automatic control over the output devices. You just have to point-and-click on the output device and the rest is automatically taken care of. You can even choose to FAX and Print the document without having to go back to the print menu twice.

Below you will find step by step installation instructions, but first a little bit of legal stuff. "The FAXSupport System" is a product conceived by Ed Obeda. There is a small fee charged for the extended FAX controlling features added, no funds are collected for the basic print command supplied by Microsoft as part of the WinWord 6.x application. See the for more details.

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**System Requirement:** Microsoft's WinWord 6.x. and a Windows supported FAXmodem with software, such as Delrina's WinFAX Pro, Alien's FAXit, BitFAX for Windows or Eclipse FAX ( and more ).

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## Features

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Previously, if you wanted to FAX a document you would have to run the "Print Setup ..." option and change the default printer to your FAXmodem. Then to print that same ( or different ) document, you had to remember to change the default printer back. This is a time-consuming and error prone procedure, just to send a FAX.

The routines that I have added, allow for the automated "swapping" of devices, between your true default printer and your FAXmodem. When you press the "FAX" button the system automatically changes the Windows output device to the FAXmodem (declared in the configuration steps), then sends the output to that device. Once completed it resets the Windows default printer back to the original device ( your printer ). No longer do you need to remember if you set the default printer back again.

The "FAX & Print" option ( *registered users only* ) allows even more productivity gains, you just press that button and automatically your document is setup to be FAXed, once FAXed and without any further user input the document is also sent to your true default printer, for a hard copy. All in one step !

Toolbar selection is also possible. To quickly FAX your document use the toolbar entry of the little telephone. This works the same way as the little printer icon, but sends the document to the FAX modem instead of the printer.

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## Installation

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At the end of this section you will find the , but please read through the complete section prior to attempting to install the macros, for best results.

- 1) Once ready to perform the installation, please close any other documents you may have been working on.
- 2) Press the "Install Button" to add the FAXSupport System macro to your system.
- 3) After the macros are copied to your machine, you will be prompted for your registration information. Please complete the information at this time. Printing the

registration document will make it easier to complete the registration process after you have used the macros and find that you can't live without them... well almost !

NOTE: The registration charge is for the extended FAX controlling features added, no funds are collected for the basic print command supplied by Microsoft as part of the WinWord 6.x application.

4) Upon completing these steps, WinWord will perform an **EXIT**. When you start WinWord the next time you be need to go through a short ( one time only ) configuration process and then .... have fun !!!

### **Configuring the System:**

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1) Make sure that your FAXmodem and FAXmodem software are installed and working correctly.

2) Set your commonly used PRINTER as the default printer. Use the Control Panel to change the setting, if required.

3) Open WinWord and select the "Print or FAX" option from the File Menu. The new dialog box will appear..

4) Look for the "Configure FAX" button in the lower right corner of the dialog box. Press the button. A dialog box listing the available printing devices will be presented. Choose your FAXmodem's printer driver from this list and double click on it.

5) The system is now configured for your FAXmodem, review the to gain a basic understanding of how these macros work.

Double Click on the install button to add this valuable macro to your system:

## **Registration and it's Benefits**

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The FAXSupport System is a product. Registered users of this software are entitled to a number of advantageous benefits. If you like this program and find it useful, you are requested to support it by sending us your registration fee ( see the ).

When you register the FAXSupport System we'll send you a copy of the latest version of this software ( if required ) and a registration number to make the "nagware" go away AND allow you access to the *FAX & Print* option.

### **Benefits of Registration:**

- Telephone support
- Updated to the latest version ( if required ).
- Receive announcements about improvements and other points of interest.
- Gain access to the *FAX & Print* Option, so you can press only one button and have the document FAXed and printed.

## ***Register Today***

( Registration Form is in the next section )

**to gain these valuable features !!**

Please share this package with your friends and upload it to any bulletin boards you feel are worthy of it. However, when sharing the FAXSupport System, please distribute the whole, unmodified package. Thanks...

## **Registration Form**

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In the following section you will find the Registration Form for the FAXSupport System. It is using the new WinWord 6.x feature called FORM.

The bordered squares (boxed areas) are the data entry locations for your registration information. Start by clicking in the box next to the prompt marked 'Version 6.0a from' and enter where you obtained your copy of the FAXSupport System from. Then use the TAB key to jump to the next field. Once the form is completed, just click on the button marked "***Click here to print the Registration***" and the form as you have entered it will print to your default printer.

For more information on Form Fields, review the information in the WinWord Help system under 'Forms'.



## Registration Form

FAXSupport System for WinWord 6.x  
Version 6.0a from

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Name / Contact:	<input type="text"/>
Company Name:	<input type="text"/>
Address:	<input type="text"/>
	<input type="text"/>
	<input type="text"/>
Zipcode/Postcode:	<input type="text"/>

Telephone:

FAX Number:

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Number of Licenses: X \$ 15.00 USD

License Charges:	\$ 15.00
Shipping and Handling:	\$ 2.50
California StateTax:	n/a
<b>Total:</b>	<b>\$ 17.50 USD</b>

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**Mail this form and a check or money-order payable in US dollars to:**

Ed Obeda  
1107 Fair Oaks Avenue # 392  
South Pasadena, CA 91030  
USA

Please allow 2-4 weeks for acknowledgement upon receipt of the registration form.

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Please call for information on site licenses or volume discounts: +1 213-254-9383

THANK YOU FOR YOUR SUPPORT

Registration fees collected are for the extended FAX controlling features added, not for the basic Print functions provided by Microsoft.

Comments:

## **Registration via SWREG**

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CompuServe® users have the chose of either manual registration or they can register FAXSupport macro via the SWREG service, now provided on CompuServe®. The **FAXSupport System for Word for Windows 6.x program ID is 3526** and the cost is \$15.00 USD per copy plus shipping and handling. State sales tax is automatically applied and collected by CompuServe® when using the SWREG service.

The same apply either way you may chose to register. To access this on-line service, while on CompuServe type **GO SWREG**. From this forum you will be presented with full usage instructions of the SWREG service and the ability to register your copy of the FAXSupport System. Please allow 1-2 weeks for acknowledgment upon entry of your registration information.

Please call us directly for information on site licenses or volume discounts:

+1 (213) 254-9383

## **Common Questions**

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Your FAXmodem shows up as your Windows default printer upon starting WinWord: The routines presented here assume that the Windows default printer is set correctly prior to entering (or re-entering) WinWord. This allows you the flexibility have multiple printers and such. Use the Control Panel to correctly re-set the default printer.

While working in WinWord you have a system crash or premature shut-down and now your FAXmodem shows up as your Windows default printer: If the FAXSupport System did not get a chance to complete it's functions the FAXmodem may be left as your Windows default printer because the macro did not get a chance to re-set things. Use the Control Panel to correctly re-set the default printer.

What FAXmodems are supported by the FAXSupport System ? In theory any Windows FAX device that uses the printer emulation technique. WinFax Pro, BitFAX for Windows, Eclipse FAX, and Alien's FAXit to name a few.



I can not use the *FAX & Print* option.. Why not ? Only registered users can access this option. Registration will fix this limitation. See the [section](#) for more details on registration.

WordBasic Err 543 - Unable to Open Specified Library: This is usually caused when the required FAXSUPP.dll is not in the Windows\System directory. Please double check the configuration and make sure than FAXSUPP.dll is located in the windows/system subdirectory.

I want to remove these routines: Open the FAXSUPP.dot file located in the WINWORD\STARTUP directory for complete details on how to uninstall these routines.

### **Changes to your FAXmodem configuration**

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The FAXSupport System is highly flexible. If you change FAXmodem products, or COM ports just re-run the "Configure FAX" options ( see the Configuration section above ) and the system will automatically adapt to the changes.

## **Technical Support and Assistance**

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While the addition of PCs to our lives have greatly improved many facets of our lives, the available options allow users to quickly create systems that have a high level of complexity. With this complexity comes issues of compatibility and combinations that the programmer may have not envisioned as the application was being coded. If you find that you are experiencing problems, the first thing to do is to be able to accurately explain what you are expecting to happen verses what is actually occurring. Next we need to understand a little about your configuration. The "de-bug" button below was created so you can double-click it and it will create a document with your configuration information.

With your problem description ( what you are expecting to happen verses what is actually occurring) and a copy of the configuration information, we can work towards resolving your problems. Please also include a way for us to contact you, in case we need more information.

Sorry if you have experienced a problem.

## **Complimentary Products**

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**PrettyPrint Macro**, PrettyPrint is an advanced tool for the creation of high-quality documentation and cataloging of your important macro work.

PrettyPrint will create a nicely formatted two column report with a table of routines printed at the top of the first page. Install PrettyPrint today, and start organizing your WinWord macro code for better documentation, archival storage and debugging.

**Filename :** PRTYxx.EXE  
where xx is the version number

Available on CompuServe, America On-Line and other Public BBS services.

**FAXSupport System version 2.3b**, Designed specifically for users of WinWord 2.x.  
( Please note the version installed by this document will not work in WinWord 2.x, you must obtain version 2.3b )

**Filename :** FAXSU2.EXE

Available on CompuServe, America On-Line and other Public BBS services.

## **License Agreement**

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a) Purchase the Software

-- or --

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## **The Shareware Concept**

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Shareware is copyrighted software which is distributed by authors through bulletin boards, on-line services, disk vendors, and copies passed among friends. It is commercial software that you are allowed to try before you pay for it. This makes shareware the ultimate in money back guarantees.

Most money back guarantees work like this: you pay for the product and then have some period of time to try it out and see whether or not you like it. If you don't like it or find that it doesn't do that you need, you return it and you get your money back. Some software companies won't even let you try their product because in order to qualify for a refund, the diskette envelope must have an unbroken seal.

With Shareware you get to try it for a reasonable limited time (like 30 days), without spending a penny. You are able to use the software on your own system(s), in your own special work environment, with no sales people looking over your shoulder. If you decide not to continue using it, you throw it away and forget all about it. No paperwork, phone calls, or correspondence to waste your valuable time. If you do continue using it, then - and only then - do you pay for it.

Shareware is a distribution method, not a type of software. Shareware is produced by accomplished programmers, just like retail software. There is good and bad shareware, just as there is good and bad retail software. The primary difference between shareware and retail software is that with shareware you know if it's good or bad before you pay for it.

As a software user, you benefit because you get to use the software to determine whether it meets your needs before you pay for it, and authors benefit because they are able to get their products into your hands without the hundreds of thousands of dollars in expenses it takes to launch a traditional retail software product. There are many programs on the market today that would never have become available without the shareware marketing method.

The shareware system and the continued availability of quality shareware products depend on your willingness to register and pay for the shareware you use. It's the registration fees you pay which allow us to support and continue to develop our products. Please show your support for shareware by registering those programs you actually use and by passing them on to others.

**Shareware is kept alive by your support !**

## **International Users**

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## Macro language differences:

While Microsoft developed many different language versions of WinWord, they have not allowed an easy way for the programmer of Macros ( and other WordBasic utilities ) to install and work on these multi-lingual systems. This version of the FAXSupport System includes an installation routine that should at least allow the routines to be added to user's menu and tested.

We are very interested in expanding our support of other foreign language versions of WinWord, but require some additional information prior to accomplishing the task.

Basically, each foreign language version of WinWord uses a different for various macros and commands. While this is very important for the users, it does not allow for the installation of the same macro across multi-languages systems. For Example, the English WordBasic command to return the number of open windows is n=Window(), while in the Dutch version of WinWord it is n=Venster().

The information we need to evaluate the customization is:

	<b>Description</b>	<b>English Version</b>	<b>Your Version</b>
1	The command that is activated from the File / Print menu	FilePrint	
2	The name of the default template	Normal.dot	
3	The generic name for macros stored in the default template	Global:	
4	The name for the ToolsOptionsMenus for the .Menu option	.Menu = "&File"	
5	The Text sting that appears on the Menu to print a document.	Print . . .	

A sample print out of a macro from your own version of WinWord would also help, incase Microsoft has changed some of the basic command names as well.

Thanks for your help !

## International Payment methods:

Payment from outside the United States can be made by one of the following methods:

- a) International users with US dollar checking accounts can use these accounts for payment.
- b) Users can get bank drafts ( cashier's checks ) in US dollars from their local bank, to pay for the registration fee. Unfortunately Eurochecks can not be used since the charges are over \$ 40.00 for a US bank to clear the check.
- c) or the best method for CompuServe users, is to use the SWREG service to pay for the registration fees. See for more details on this service.

## History . . .

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Current

Versions for WinWord 6.x only

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Version 6.0	October 1, 1994	<b>Maintenance issues:</b> none <b>Enhancement issues:</b> a) Original release of WinWord 6.x compatible version.
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Versions for WinWord 2.x only ( product sold separately )

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Version 2.3b	Oct 15,1994	<b>Maintenance issues:</b> a) Added address change information. <b>Enhancement issues:</b> none
Version 2.3a	October 12, 1993	<b>Maintenance issues:</b> a) Modified Registration Form to print out on various International versions of WinWord. <b>Enhancement issues:</b>

		<ul style="list-style-type: none"> <li>a) Added documentation for SWREG service and complimentary products</li> <li>b) Added DocPop™ support to the documentation</li> </ul>
Version 2.3	April 21, 1993	<p><b>Maintenance issues:</b></p> <ul style="list-style-type: none"> <li>a) none</li> </ul> <p><b>Enhancement issues:</b></p> <ul style="list-style-type: none"> <li>a) Improved installation onto non-US versions of WinWord.</li> <li>b) Enhanced the exiting of the Install routine.</li> <li>c) Modified the Registration Form for better printing.</li> </ul>
Version 2.2	April 11, 1993	<p><b>Maintenance issues:</b></p> <ul style="list-style-type: none"> <li>a) Corrected problems with the un-install routines.</li> </ul> <p><b>Enhancement issues:</b></p> <ul style="list-style-type: none"> <li>a) Changed the OK button to read Print, making it easy to use</li> <li>b) Improved the documentation of the product.</li> <li>c) Added the DocCruise™ features to the documentation.</li> <li>d) Added manual install for use on other templates, besides Normal.dot</li> <li>e) Notifies user if FilePrintOLD not created.</li> <li>f) Un-Install routine made more robust and added support for other templates.</li> </ul>
Version 2.1	Feb 22, 1993	<p><b>Maintenance issues</b></p> <ul style="list-style-type: none"> <li>a) Corrected MAJOR installation problem.</li> </ul> <p><b>Enhancement issues:</b></p> <ul style="list-style-type: none"> <li>a) First version to use the WordBasicLib routines</li> <li>b) Added Debug option to assist in compatibility issues</li> <li>c) Created Un-install document</li> </ul>
Version 2.0	Feb 3, 1993	<p>First release of Shareware version.</p> <p><b>Enhancement issues:</b></p> <ul style="list-style-type: none"> <li>a) Added configuration option</li> </ul>
Version 1.1	unknown	<p>Modified 2 dialog box idea into one integrated dialog box. First version using the new Microsoft "print range" dialog box.</p>
Version 1.0	unknown	<p>First release of the product. Developed a two step approach selecting the output device, just prior to calling the FilePrint command</p>

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