

Please Take This Five-Minute Survey

Now you've had the chance to try this CD, we'd really appreciate you filling out this short survey and returning it to us. It'll help us send you even better free software in the future.

How long have you had this CD? _____ (JO6A-1295)

Installation/Interface

How easy did you find this CD to install? _____ (1=easy-4=difficult)
If installation wasn't easy, what did you find difficult?

How easy did you find this CD to use? _____ (1=easy-4=difficult)
Please describe what you found difficult.

If you experienced difficulty running the CD on your system, was it with your:

- _____ display
- _____ memory (RAM)
- _____ memory (hard drive)
- _____ sound
- _____ modem
- _____ other _____

If you did have difficulty could you describe your system?

Maker: _____
Processor: _____
RAM: _____ MB Hard Drive: _____ MB total, _____ MB free
What version of Windows (TM) are you running? _____
Tell us about your CD-ROM Drive: _____
Video: _____
Sound: _____
Other: _____

Contents

About how many of the items in each section have you tried, plan to install or have installed to your hard drive?

	Tried	Plan/Have Installed	
Get Online	_____	_____	1=all
Comp. Life Collection	_____	_____	2=more than half
			3=less than half
			4=a few
			5=none

Did you feel there was too much or too little of anything on this CD?

I thought there was too much:

I would've liked to see more:

Demos

Were there any demos on the CD you particularly liked? _____ If so, which ones?

Do you now plan to buy any of these products, based on your experience with the demos?

Online Services

If you're not active on online services, please skip to the next section.

Are you active on any of these online services? Please check all that apply; if more than one, please circle the one you're on the most:

- | | |
|--|---|
| <input type="checkbox"/> America Online | <input type="checkbox"/> AppleLink |
| <input type="checkbox"/> CompuServe | <input type="checkbox"/> e-World |
| <input type="checkbox"/> Delphi | <input type="checkbox"/> Internet/Other Provider: |
| <input type="checkbox"/> GEnie | _____ |
| <input type="checkbox"/> ImagiNation | _____ |
| <input type="checkbox"/> Interchange | |
| <input type="checkbox"/> Microsoft Network | |
| <input type="checkbox"/> Prodigy | |

Typically, how many days in a week are you online? _____

How many hours in a typical session? _____

What would you say you do the most when you are? (1=most-4=least, 5=never)

- send/receive mail
- get financial information
- participate in discussion groups (forums/Usenet)
- live chat/IRC
- download files
- upload files
- play interactive games
- do research
- other: _____

Favorite forum/newsgroup: _____

CD-ROMs and Multimedia

Could you list what you consider to be the top CD-ROMs you now own (or would like to?)

How many CD-ROM titles do you usually buy in a month?

Spry Web Browser

Have you installed the Spry web browser? _____ Yes _____ No

If yes, did you take advantage of the Interserv offer? _____ Yes _____ No

If you didn't take advantage of the Interserv offer, why not? _____ existing provider
_____ other (fill in):

If you didn't install the browser, why not?

Were you able to connect to the Web? _____ Yes _____ No

If not, what problems did you have?

Other comments:

The Last Section

Are you
_____ Male _____ Female

How old are you?
_____ years

May we contact you with follow-up questions? _____

Name:

Address:

e-mail address:

daytime phone:

Thank you so much for your time and participation in this survey. You can send it to us in the following ways:

Regular Mail:
Computer Life MULTIMEDIA MEGAPAC Survey
Ziff-Davis Premium Development
1 Park Avenue, 5th Floor
New York, NY 10016

Internet e-Mail:
pdsurvey@zd.com