

## **CompuServe Directory**

Here is your CompuServe Directory, a concise listing and description of CompuServe's online services. CompuServe is the world's most comprehensive network of people with personal computers. Access services quickly by selecting GO from the Services pull down menu and typing in the Quick Reference Word that is part of each Directory entry. At CompuServe, we are constantly expanding our services by adding new information and updating existing services.

Use this Directory as your guide, and you'll find that CompuServe is the service you won't outgrow.

<u>Codes Used In the Directory</u> <u>CompuServe's Basic Membership</u> <u>Disclaimer</u> <u>Trademarks</u>

## Contents

Membership Support Services European Services Communications Computer and Software Support Electronic Mall/Shopping Games Investing and Finance News, Weather, Sports Personal Interests and Hobbies Professional Interests Reference Library Special Interest Groups Travel

## **Codes Used In the Directory**

CompuServe basic services have no symbol next to them on menus, making them easy to identify. Extended services, which are available at an hourly rate, have a "+" next to them. Premium services, which have an hourly rate and a surcharge, have a "\$" next to them on menus. Executive Option services, which have an hourly rate and sometimes a surcharge and are accessible only through an Executive Option membership, have an "E" or a "\$E" next to them. GO EXECUTIVE to learn more about the Executive Option Service.

Here's a handy chart to help define CompuServe product categories:

Type of Service	<u>Cost</u>	<u>Symbo</u>	<u>l Example</u>	
Basic*	\$8.95/mo.	none	Electronic Mall	
Extended	hourly	+	IBMNEW +	
Premium	hourly/surcharge	\$	Quotes (\$)	
Executive w/surcharge		hourly/surcharge/membership		\$E
	Disclosure (\$E)	-		

Note: When selecting a CompuServe service with the "+" symbol, hourly pricing begins with the next screen. For more information on basic services see the <u>Basic Membership</u> section of this directory.

#### **CompuServe's Basic Membership**

For only \$8.95 per month, CompuServe's basic membership offers unlimited connect-time to access many popular services that can help you get more out of your computer, and more out of life. With this membership, new members quickly become proficient on CompuServe and veteran members have a convenient way to use popular services on a more frequent basis.

For more information about CompuServe's basic services, select GO from the services pulldown menu and type CHOICES.

Additional CompuServe services are offered on a pay-as-you-go basis. A "+" sign identifies extended services and a "\$" indicates a premium service.

Another handy service locator is the decorative CompuServe Navigational wall chart. Hang it by your computer for easy reference or add life to any office or computer room. Quick Reference Words are included. GO ORDER to request your chart.

Basic services flat-rate pricing, the directory and the wall chart are just some of the ways CompuServe helps you get value for your online dollar.

For the widest range of online services, CompuServe is the information service you won't outgrow. Our complete package of basic CompuServe services includes unlimited connect-time to access:

Membership Support Services

Ask Customer Service A helpful resource if you need online assistance CIM Support Forum (DOS, MAC and Windows) CompuServe Help Forum CompuServe Practice Forum A forum designed to teach you the fundamentals of real-time online communication Directory of CompuServe Members Free Access to Many Menus Browse the system to learn more about the services we offer. Navigator Support Forum

Communications CompuServe Classifieds CompuServe Mail

Computers and Software Support Online Today

Electronic Mall/Shopping The Electronic Mall(R) Shopper's Advantage A discount shopping club

Games

Biorhythm Charting Blackdragon CastleQuest Classic Adventure

Enhanced Adventure Hangman Science Trivia Quiz ShowBiz Quiz Soap Opera Summary The Whiz Quiz Investing & Finance **Basic Quotes** Fundwatch Online by Money Magazine Issue/Symbol Lookup Mortgage Calculator News, Weather, Sports Accu-Weather (R) Maps and Reports Associated Press Online **Hourly News Summaries** Sports, Entertainment and Business News DPA News Headline Service Hollywood Hotline Roger Ebert's Movie Reviews U.K. News/Sports/Weather U.S. National Weather Service Reports U.S. News Online Personal Interests and Hobbies Handicapped Users' Database HealthNet An online medical reference source **Reference Library** American Heritage Dictionary **Consumer Reports** Consumer Reports Complete Drug Reference Grolier's Academic American Encyclopedia A 21-volume online encyclopedia updated guarterly Peterson's College Database Rehabilitation Database Travel Department of State Advisories EAASY SABRE(R) and WORLDSPAN Travelshopper(SM) Airline, hotel, and rental car information and reservations, plus additional travel information Golf Guide Online (GOLFCOURSE) Travel Britain Online Visa Advisors

Zagat Restaurant Review

## Disclaimer

This publication introduces the CompuServe Information Service and briefly describes many of the available services and products. This Directory does not purport to provide a comprehensive catalogue of CompuServe offerings, nor to present detailed explanations or instructions regarding those which are discussed. Furthermore, CompuServe Incorporated reserves the right to modify or eliminate any of its online services and products at any time, with or without published notification.

## Trademarks

CompuServe, *Online Today*, CompuServe Mail and The Electronic Mall are registered trademarks of CompuServe Incorporated, an H&R Block Company.

British Legends, Casino Blackjack, Castle Telengard, CB Simulator, *CompuServe Magazine*, CompuServe Mail, Electronic Convention Center, The Executive News Service, FILTRAN, The Game Publishers Forum, The Gamers' Forum, GIF, The House of Banshi, MegaWars, MegaWars I, MegaWars III, MicroQuote, The Modem-To-Modem Challenge Board, The Multi-Player Games Forum, The Play-By-Mail Games Forum, QuickQuote, The Role-Playing Games Forum, SOFTEX, VIDTEX and You Guessed It! are service marks of CompuServe Incorporated, an H&R Block Company.

All other brand and product names are trademarks or registered trademarks of their respective companies.

(C) 1993 CompuServe Incorporated

#### **Membership Support Services**

This section helps you find your way around the CompuServe Information Service. It provides information such as billing, logging on, ordering and service agreement terms. All of the options in this section are free from connect charges.

Ask Customer Service Billing Information Change Equipment/Display Profile Change Your Billing Address Change Your Billing Method Change Your Password Command Summary/How to Use CompuServe CD Support Forum CompuServe Help Forum CompuServe Information Service Software CompuServe Magazine Advertisers Online Iquiry CompuServe Pricing Plans Current Rates DOS CIM Support Forum **Executive Service Option** Feedback to CompuServe Find A Topic General Billing Information Mac CIM Support Forum Member Recommendation Program Membership Changes Membership Directory Navigator Support Forum Order From the CompuServe Store **Reviewing Your Charges/Usage** Rules of Operation/Copyright Specials/Contests **Telephone Access Numbers** <u>Tours</u> What's New This Week WinCIM Support Forum **Related Topics** 

#### **Ask Customer Service**

#### Service: **QUESTIONS**

Customer Service makes it easy to get the help you need whenever you need it. When a question comes up while you're online, visit Customer Service. Customer Service provides a list of commonly asked questions about CompuServe and their answers. Questions are answered on such topics as CompuServe Mail, billing, forums, logon, CB and CompuServe software. Customer Service is continually updating the Questions and Answers database to keep up with the growing Information Service. The <u>CompuServe Help Forum</u> is available to help you learn how to use CompuServe without incurring unnecessary expenses. When you can't find the assistance you need in users guides or online, let Customer Service answer your individual questions. Customer Service Representatives help solve any problems you may encounter and encourage your comments. Select the option for <u>FEEDBACK</u> to visit the Feedback area and send questions, comments or suggestions to CompuServe.

If you have a question or problem that requires immediate attention, a Customer Service Representative can help you. Representatives are available from 8 A.M. to midnight, Monday through Friday and from noon to 10 P.M. on weekends, Eastern Time. Representatives in other countries are available during local business hours. Holiday hours vary. The chart below lists phone numbers for various countries:

<u>Country</u>	<u>Toll-Free</u>	Direct
Argentina		(+54) (1) 345-3871
Australia	008 025 240	(+61) (2) 410-4260
Canada		(+1) (614) 529-1340
Chile		(+56) (2) 696-8807
France	36-63-81-31	(+33) (1) 47-14-21-60
Germany	0130 86 46 43	(+49) (89) 66 535-222
Hong Kong		(+852) 867-0102
Hungary		(+36) (1) 156-5366
Israel		(+972) (3) 290466
Japan	0120 22 1200	(+81) (3) 5471-5806
New Zealand	0800 446 113	(+61) (2) 410-4260
South Korea	080 022 7400	(+82) (2) 411-1327
Switzerland	155 31 79	(+49) (89) 66 535-222
Taiwan	080 251 009	(+866) (2) 651-6899
United Kingdom	0800 289458	(+44) (272) 760680
United States	800-848-8990	(+1) (614) 529-1340
Venezuela		(+58) (2) 793-2984
Other Locations		(+1) (614) 529-1340

Recorded support is available around the clock through the Customer Service phone system. Using a touch tone phone you can find assistance with file transfers and CompuServe Mail, phone numbers, rates and more.

#### **Billing Information**

## Service: BILLING

View your charges or look up current rates in this service area. (Charges take 24 - 48 hours to process.) You will find explanations of the available billing options and your personal billing information, including the amount owed, for the last several weeks. You can also change your billing option, change your billing address or select the Executive Service Option. A section explains the various billing options available to CompuServe members including VISA, MasterCard, American Express/Optima, Discover, Diner's Club, Direct Debit and Business Account.

## Change Equipment/Display Profile

Service: TERMINAL

This powerful area enables you to change your terminal type, your settings (such as line length, baud rate, parity and output delays), your language preference and your first logon action. In addition, you can build your own personal menu of products that will display at logon.

# Change Your Billing Address

Service: ADDRESS

Use this choice to change your billing address and phone number.

## **Change Your Billing Method**

Service: **BILOPT** 

You can change your billing option from Direct Debit to credit card, from credit card to Direct Debit or from one credit card to another. Direct Debit members can change their checking account information. If your card has been recently renewed and you need to enter the new expiration date, you can use this option to do so. You can also find information about converting your account to a business account.

## Change Your Password

Service: <u>PASSWORD</u>

This option enables you to change your password.

## Command Summary/How To Use

Service: COMMAND

Command Summary explains the commands that can be used in the CompuServe Information Service and how to use them. It explains the menus, control characters and communication standards. It also lists access telephone numbers and gives access to billing information.

## **CompuServe CD Support**

#### Service: CCDSUPPORT

CompuServe CD is a multimedia extension of the CompuServe Information Service. It combines CompuServe's online services with CD ROM-based information, sound, graphics and full-motion video in an interplay that makes the best use of each medium's strong points.

This forum links you to CompuServe CD subscribers and the team of CCD developers. Tell us what you like; tell us what you don't like; and offer suggestions for the future of CompuServe CD. Join in! Help change the world of online multimedia computing.

## **CompuServe Help Forum**

#### Service: <u>HELPFORUM</u>

Learn how to use CompuServe and to interact with its various products without incurring unecessary expenses. Access the CompuServe Help Forum for assistance in using CompuServe's reference, news and financial services, as well as games and CompuServe Mail. Also, get answers to your questions about pricing plans, surcharges and online symbols.

## CompuServe Information Service Software Service: CISSOFT

CompuServe offers its members information and support for CompuServe's communication programs such as CompuServe Information Manager (DOS, Mac and Windows versions) and CompuServe Navigator (Mac and Windows versions) communications programs, which simplify the user interface to CompuServe and other computer systems. Here you can download the latest versions or upgrades to CIM and NAV and learn about each product's special features, equipment requirements and upgrade information. Receive prompt answers to your questions through forums that are available for each product.

# CompuServe Magazine Advertisers Online Inquiry Service: <u>OLI</u>

You can request general information about an ad displayed in *CompuServe Magazine* and request product literature directly from advertisers.

## **CompuServe Pricing Plans**

## Service: CHOICES

Have questions about your options for CompuServe pricing plans? You can probably find the answers with CHOICES. Here you can learn about both of CompuServe's plans, the Standard plan and the Alternative plan, you can join a plan or change plans. CHOICES also answers commonly asked questions about the plans, enables you to discover which one is right for you and provides access to the CompuServe Help Forum.

## **Current Rates**

Service: <u>RATES</u>

This section lists the fees associated with CompuServe use and the billing options available to members.

## **DOSCIM Support Forum**

#### Service: CIMSUP

If you use or are considering using CIM, join the CompuServe Information Manager(TM) (CIM) for DOS, join the DOSCIM Support Forum. Operated by CompuServe Incorporated, this forum provides information about CIM's powerful interface that allows you to use all of CompuServe's online features such as forums, CB, news and reference products, financial databases and quotes and CompuServe Mail. Find answers to your questions about installation, required hardware, terminal emulation and general use of CIM. Access the <u>WinCIM Support Forum</u> for information about CIM for Windows, or the <u>MacCIM Support Forum</u> for information.

## **Executive Service Option**

#### Service: **EXECUTIVE**

CompuServe's Executive Service Option enables you to access additional value-added services, purchase many CompuServe products at a discount, and increase your online storage capabilities, including increasing the storage period from 30 days to six months. Members with the Executive Service Option also receive volume discounts on information retrieval from selected transaction price financial databases. The option provides access to exclusive databases including Ticker Retrieval, DISCLOSURE II, Executive News Service, SuperSite, Institutional Broker's Estimate System, Securities Screening, Return Analysis and Company Screening. Those members whose accounts carry the Excutive Service Option also receive direct marketing offers from many of CompuServe's affiliated merchants and manufactures. Online service provide with the Executive Service Option are marked with an (E) on menus.

## Feedback to CompuServe

## Service: <u>FEEDBACK</u>

Feedback enables you to send your question, comment or suggestion to CompuServe. A Customer Service Representative will respond via CompuServe Mail as quickly as possible.

## Find a Topic

## Service: <u>INDEX</u>

In INDEX, if you enter a topic such as food or sports, you are given a menu list of CompuServe products and their Quick Reference Words or page numbers. Enter page number or use the GO command with the Quick Reference Word to quickly to the product. You can also get an alphabetical listing of all CompuServe products and their Quick Reference Words.

## **General Billing Information**

## Service: **BILINF**

This section provides detailed information about your charges and ways to inquire about them. It tells you how to submit error correction requests to CompuServe. It also tells you how to avoid unauthorized use of your account and what to do if you suspect unauthorized use.

## MacCIM Support Forum

#### Service: MCIMSUP

If you use or are considering using CompuServe Information Manager(TM) (CIM) for your Macintosh, join the MacCIM Support Forum. Operated by CompuServe Incorporated, this forum provides information about CIM's powerful interface for the Macintosh that allows you to use all of CompuServe's online features such as forums, CB, news and reference products, financial databases and quotes and CompuServe Mail. Find answers to your questions about installation, required hardware, terminal emulation and general use of CIM. See the <u>DOS CIM</u> <u>Support Forum</u> for information about CIM for DOS or the <u>WinCIM Support Forum</u> for information on CIM for Windows.

## Member Recommendation Program

## Service: FRIEND

The Member Recommendation Program enables you to earn online usage credit for introducing friends to CompuServe. Information is provided on the program and on any additional offers or contests available for winning online usage credit for member referrals.

#### **Membership Changes**

## Service: <u>MEMBER</u>

This section enables you to change your billing name and address information for mailings. Add or remove your name from various mailing lists associated with the CompuServe Information Service, including the *CompuServe Magazine* subscriber list, CompuServe special mailings list, and a list made available to vendors. Add your name to the online membership directory. You can also change your password or billing option and notify CompuServe of your change of address or if you must cancel your membership. More information on these areas can be found in the *Users Guide*.

## **Membership Directory**

## Service: DIRECTORY

This directory enables you to search for other members around the world by name. All members are included in the Membership Directory, unless they specifically request exclusion. Now you can obtain the User ID number of other members and easily communicate with them via CompuServe Mail or through our other online communication services.

## Navigator Support Forum

## Service: <u>NAVSUP</u>

Prospective and current users of CompuServe's Navigator, a Macintosh software program that helps members save online connect time, can find the latest information on the program in the Navigator Support Forum. Find answers to your questions about installation, session parameters, hardware required, Navigator interfaces and Navigator patches.

## Order From the CompuServe Store

Service: ORDER

Access CompuServe's online ordering service and place your order by selecting from CompuServe's many exciting products -- users guides, communication software, game maps and more. You can check on an existing order's status and change an order before it is filled.

## **Reviewing Your Charges/Usage**

## Service: CHARGES

Review your billing history, or review your usage activities from the past twelve weeks. See for yourself when your payment is posted, which services you used that generated a surcharge, credits applied and your account balance. You can find explanations of each billing option's billing process. A hard copy of your usage details can be mailed to you for a fee.

## **Rules of Operation/Copyright**

## Service: **RULES**

This section offers a complete description of the CompuServe service agreement terms. They are designed to protect the data and communications offered by CompuServe information providers and customers, and make online usage a positive experience for everyone. The Operating Rules cover copyright policy and service agreement terms including commonly asked questions about copyright and ownership of material, particularly as they relate to public domain information and shareware programs.

## Specials/Contests

## Service: <u>SPECIALS</u>

Something new is always happening at CompuServe. Here you can learn where you can win prizes, who is offering free connect time or discounts, and what extra-special events are being held.

#### **Telephone Access Numbers**

## Service: PHONES

This section gives information related to accessing CompuServe including telephone access numbers, node abbreviations and communication surcharge information. Specific instructions are also available for logging on using the CompuServe, TYMNET, Sprintnet (Telenet), Datapac, LATA and INFONET communications networks and more. You can also get a local access number by dialing 1-800-FIND-CIS (1-800-346-3247) via modem and typing PHONES at the HOST NAME: prompt.

#### Tour

## Service: TOUR

The CompuServe Guided Tour takes you on a quick trip through the Service, giving you an overview of what's available in each of the General Services categories. After each section you have the option of continuing on the Tour or learning more about that section.

### What's New This Week

Service: <u>NEW</u>

What's New is a weekly column that announces new products on CompuServe and describes new and updated services on CompuServe. It includes news from the Electronic Mall, forum conference schedules, CompuServe community news and *Online Today Daily Edition*.

### WinCIM Support Forum

#### Service: WCIMSUP

If you use or are considering using CompuServe Information Manager for Windows -- WinCIM -- join the WinCIM Support Forum. Operated by CompuServe Incorporated, this forum provides information about WinCIM' s powerful interface that allows you to use all of CompuServe's online features such as forums, CB, news and reference products, financial databases and quotes, and CompuServe Mail. Find answers to your questions about installation, required hardware, terminal emulation and general use of WinCIM. See the <u>DOSCIM Support Forum</u> for information about CIM for the PC or the MacCIM Support Forum for information about <u>CIM for the Macintosh</u>.

# **Related Topics**

Communications <u>CompuServe Mail</u> <u>CompuServe Mail Hub</u> <u>The Convention Center</u> <u>Forums</u> <u>Participate</u>

Computer and Software Support <u>Online Today</u> <u>Personal File Area</u>

#### **European Services**

CompuServe provides its European members with the same high quality service for which CompuServe is renown in the United States. This section of the Directory contains the services which are specifically directed towards European members or which lead to such services. The services listed in this section are fully described in other sections of this Directory.

**Computer and Software Services Borland GmbH Forum** CA-Clipper Germany Forum CA Micro Germany Forum Computer Shopper (UK) Forum Deutsches Computer Forum Dr. Neuhaus Forum ELSA Forum European Forum Federation of International Distributors Forum Hardware Forums Lotus GmbH Forum Markt & Technik **Microsoft Benelux** Microsoft Benelux Developers Forum Microsoft Central Europe Forum Microsoft Central Europe System Forum Microsoft Italy Microsoft Spain/Latin America Microsoft Sweden PC Magazine UK Online PC Plus/PC Answers Online Prisma GmbH Forum Software Forums Toshiba GmbH Forum UK Computer Shopper Forum UK Computing Forum **UK Shareware Forum** VNU BPA Forum VNU NL Online ZiffNet European Services Ziff Windows Deutschland Forum

Investing and Finance <u>European Company Library</u> <u>German Company Library</u> <u>Global Report</u> <u>MMS International Financial Reports</u> <u>UK Company Library</u> <u>UK Historical Stock Quotes</u> <u>UK Issue Lookup</u>

News, Weather, Sports <u>DPA News Headline Service</u> <u>UK News Clips</u> <u>UK Newspaper Library</u> <u>UK Sports Clips</u> <u>UK Weather</u>

Professional Interests <u>The European Community Telework Forum</u>

Reference Library <u>British Trade Marks</u> <u>UK Marketing Library</u>

Special Interest Groups (Forums) Foreign Language Forum

Travel <u>Travel Britain Online</u> <u>UK Forum</u>

#### Communications

This section contains information on products that enable you to communicate with other CompuServe members. You can use CompuServe Mail to send messages to specific people, forums to participate in discussions on specific topics, CB to type in real-time with other CompuServe members around the world, and the CompuServe Classifieds to post ads. However you choose to communicate, there are opportunities for you to get answers to your questions, make new friends and exchange ideas.

**CB** Simulator CB General Band CB Adult Band CB Club CB Forum **CB** Profiles <u>CB Simulator</u> <u>CB Society -- Cupcake's Column</u> CompuServe Classifieds CompuServe Mail CompuServe Mail Hub CONGRESSgrams The Convention Center **Directory of Members** Forums (SIGs) Participate **Related Topics** 

# **CB** Simulator

### Service: CB

CompuServe's CB Simulator is an electronic conferencing program. It's a little like CB radio, except that you use a computer or terminal and, instead of speaking into a microphone, you type at a keyboard. Your reach isn't limited to a few miles, either. You can converse with other people all around the world. +

#### **CB General Band**

### Service: CB-1

The General Band hosts 36 channels for communications of general interest subjects such as a welcome to CompuServe CB, poetry reading, hospitality suite and teen talk. If you are new to the world of CB, visit the Newcomer channel, Channel 2. There you will find CB helpers available between 6 P.M. and 2 A. M. Eastern Time (11 P.M. and 7 A.M. GMT). +

### **CB Adult Band**

### Service: CB-2

Access the Adult Band and participate in any of the channels hosting adult-related discussions such as gender alternatives and alternative lifestyles. If you are new to CB on CompuServe, access the <u>General Band</u> Channel 2 for help and information. The adult band is only for members 18 years and older. +

**CB** Club

Service: CBCLUB

Special pricing is available for members who use CB frequently. +

# **CB Forum**

Service: CBFORUM

The CB Forum consists of a bulletin board and member and data libraries. There are sections for CB party information, teen talk, new CBers, tech talk, etc. +

# **CB** Profiles

### Service: CBPROFILES

Learn more about your friends on CB by checking the CB Profiles. Your CB Profile contains your handle (reserved handle if you are a CB Club member), User ID, age, city and state, the computer you are using, occupation and interests. Once your CB Profile is installed in the database, it is available for others to read whenever you are on CB. +

# CB Society - Cupcake's Column

Service: CUPCAKE

Cupcake is our resident CB columnist. Here's where you can get the scoop on the latest party, who's engaged, who's new and what's happening.  $\ +$ 

### **CompuServe Classifieds**

Service: CLASSIFIEDS

Want to sell your boat, car or old computer? Are you looking for a new job, condo or something special? Then browse through CompuServe's Classified ads to find what you are seeking. Or post an ad to sell your unwanted treasures. CompuServe's Classifieds is just like the classified section in most newspapers, only national in scope. There is a surcharge for posting an ad but not for browsing.

#### **CompuServe Mail**

#### Service: MAIL

CompuServe Mail is CompuServe's electronic mail service. It gives you the opportunity to communicate not only with any CompuServe Information Service member, but also with most Internet (a group of university and government networks), MCIMail, AT&TMail 400, Western Union 400, Deutsche Bundespost, Infonet, Sprint Mail, NetWare MHS Local Area Network or stand-alone users. You can also communicate with persons around the world with a postal address, any Group 3 fax machine (must be available via direct dial) and any telex machine.

When you send faxes or telexes, you'll get notification on whether the message could be delivered and the time of delivery. You can also send all types of files through CompuServe Mail. Besides text messages, you can upload and send binary files, such as spreadsheets, graphics, worksheets and word processor documents in their native format to any CompuServe member. You also have the ability to download any of your mail messages and file them.

If you send a "receipt requested" message, you will find a notification in your mailbox when the message has been retrieved by the recipient. CompuServe Mail has an electronic address book to store the names and mailing addresses of the people to whom you send messages. For information on CompuServe Mail prices, GO MAILRATES. For help using CompuServe Mail, GO MAILHELP.

#### CompuServe Mail Hub

### Service: MHS

The CompuServe Mail Hub is a global message exchange facility which gives NetWare MHS users (either on Local Area Networks or on stand-alones) the ability to communicate with each other without having to dial each individual MHS site directly. The hub links people who use LAN e-mail packages such as Beyond, DaVinci, ExpressIt!, MailMAN, Notework, Powercore and Team. The hub also allows the exchange of messages with any CompuServe member and with other connections such as Fax, Internet, AT&T Mail 400, MCI Mail, Western Union 400, Deutsche Bundespost and Sprint Mail. +

### CONGRESSgrams

### Service: CONGRESS

If you want to send your opinions or views to members of the United States Congress or to the President or Vice President of the United States, use the CONGRESSgram feature of CompuServe Mail. Your letter is printed on paper, placed in an envelope and mailed to your recipient who usually receives it the next day. You can also use the Congressional database to look up information about any United States Congressman. Each listing includes committee assignments, hometown, party affiliation and phone number. \$

#### **The Convention Center**

### Service: CONVENTION

The Electronic Convention Center is a special meeting place to conduct live conferences of up to 300 people. You can view information on scheduled conferences and decide if you would like to attend. Information about each conference is displayed: general description, conference type, date and time, expected length and whether a reservation is required. A reservation, if needed, can be made at that time. +

#### Forums (SIGs)

#### Service: FORUMS

Forums are places where people of similar interests can exchange information, participate in discussions in real-time conferences or share software programs. There are three types of forums:

Computer forums where you will find experts to solve problems or exchange technical ideas about computers;

Professional forums geared to specific professions like medicine or law;

General interest forums where people with similar interests or hobbies exchange ideas or information.

All forums have a similar structure and use the same commands. They are run by one or more Forum Administrators (SysOps - system operators) who are in charge of the forum and have some expertise in the subject matter of the forum. Most forums prefer that you use your full name, and they do not tolerate disruptive behavior. There are three main areas of a forum:

A message board containing hundreds of messages placed there by members.

A library containing text files and software programs, transcripts of conferences and essays.

A conference mode where members get together for real-time conferences. Conference mode is similar to the CB Simulator.

For more information on forums and how to use forum commands, see the *Users Guide* or stop by the Practice Forum (GO PRACTICE).

# Participate

### Service: PARTI

Want to start your own ad hoc group discussion about a particular topic? Then GO PARTI to access Participate, a member-controlled messaging system where you lead the discussion and choose the participants. The command structure for Participate is unique, so be sure to read the available online help files. +

#### **Related Topics**

Membership Services <u>Ask Customer Service</u> <u>CompuServe Help Forum</u> <u>Feedback to CompuServe</u> <u>Member Recommendation Program</u> <u>Membership Directory</u> <u>Specials/Contests</u> <u>Telephone Access Numbers</u>

Computer and Software Support Hardware Forums Software Forums

Electronic Mall/Shopping <u>The Electronic Mall</u> --See

--See

Merchandise/Electronics

Computing

Investing and Finance Error-Free File Transfer

Personal Interests and Hobbies <u>HamNet (Ham Radio) Forum</u> <u>Military and Veterans Forum</u>

Professional Interests Broadcast Professional Forum

Reference Library <u>Biz\*File</u> <u>Commerce Business Daily</u> <u>Government Information</u> <u>Phone\*File</u> US-State-County Reports

Special Interest Groups -- Forums Consumer Electronics Issues Forum Space/Astronomy

### **Computers and Software Support**

CompuServe provides you with unparalleled electronic support for your computing needs. Nowhere else can you obtain direct support from over 500 software and hardware companies in one place. Have a question? Leave a message and receive an answer typically within 24 hours, if not sooner.

Support includes direct links to software and hardware companies, libraries of online information and forums where other knowledgeable individuals are willing to help you solve your problems.

This section contains the products pertaining to computers and technology. It includes software and hardware forums, electronic magazines and newsletters. Many of the products described in this section contain software patches and enhancement programs, tips and techniques which will expand your capabilities and productivity.

Computer Magazines and Newsletters Hardware Vendors and Forums Miscellaneous Computer Products Software Vendors and Forums Related Topics

#### **Hardware Vendors and Forums**

Amiga Forums Amiga Vendors and Amiga Vendors Forum **Apple Vendors and Apple Forums** Atari Forums Atari Vendors and Atari Vendors Forum Autodesk Forums CADD/CAM/CAE Vendors and Vendors Forum Commodore Forums Desktop Publishing Vendors and DTP Vendors Forum **Digital Equipment Corp. (DEC)** Graphics Vendors, Graphics Vendor Forum and Graphics Forums Hewlett-Packard Forums **IBM Forums Macintosh Forums** Macintosh Vendors and Macintosh Vendors Forums MIDI Vendors and MIDI Vendor Forums Miscellaneous Hardware Vendors and Forums Modem Vendor Forum Multimedia Vendors and Multimedia Vendors Forums Network Vendors Novell Forums and Novell Vendors Palmtop Vendors and Palmtop Vendors Forum PC Vendors and PC Vendors Forums Pen Technology Vendor and Forum Plug and Play Forums Tandy/Radio Shack Forums Ultimedia Forums

### **Software Vendors and Forums**

Aldus Forums Amiga Vendors and Amiga Vendors Forum Atari Vendors and Atari Vendors Forum Autodesk Forums Borland Forums CADD/CAM/CAE and Vendors Forum Central Point Software Forums Computer Associates Forums Claris Forums Desktop Publishing Vendors and DTP Vendors Forum Digital Equipment Corp. (DEC) LOGO Vendors and LOGO Forum Lotus Forums Macintosh Vendors and Macintosh Vendors Forums Microsoft Forums MIDI Vendors and MIDI Vendor Forum Miscellaneous Software Vendors and Forums Multimedia Vendors and Multimedia Vendors Forums **Network Vendors** Novell Forums and Novell Vendors OS/2 Vendors and OS/2 Vendors Forum PC Vendors and PC Vendors Forums Plug and Play Forum Symantec Forums **Ultimedia Forums** Windows Vendors and Windows Vendors Forums

# Amiga Forums

Amiga and Commodore Users Network Amiga Arts Forum Amiga File Finder Amiga Tech Forum Amiga User Forum

# **Commodore Forums**

Amiga and Commodore Users Network Commodore Application Forum Commodore Arts and Games Forum Commodore Newsletter Commodore Service Forum

# **Apple Vendors and Apple Forums**

Apple Macintosh Forums Apple II Programmers' Forums Apple II Users Forum Apple II Vendor Forum Apple II/III Forums Applied Engineering Beagle Bros. 1st Class Peripherals InTrec Software On Three, Inc. Seven Hills Software Stone Edge Technology TMS Peripherals (Apple)

### Atari Forums

<u>Atari 8-Bit Forum</u> <u>Atari File Finder</u> <u>Atari Portfolio Forum</u> <u>Atari ST Arts Forum</u> <u>Atari ST Productivity Forum</u> <u>Atari Users Network</u> What's New in the Atari Forums

# **Atari Vendors and Atari Vendors Forum**

Atari Vendors Forum CodeHead Software DMC Publishing Gadgets By Small, Inc. Gribnif Software ICD, Inc. **INTERSECT Software Corporation** Lexicor Software (Atari) MacDonald Associates Maxwell CPU Michtron Missionware Software Oregon Research Associates Precision Software (Atari) Soft-LogikPublishing (Atari) Supra Corporation

# **Amiga Vendors and Amiga Vendors Forum**

Amiga Vendor Forum <u>ASDG</u> <u>ATI</u> <u>Avant-Garde Software Inc.</u> <u>Black Belt Systems</u> <u>Central Coast Software</u> <u>Impulse, Inc.</u> <u>Inovatronics</u> <u>New Horizons</u> <u>NewTek</u> <u>Right Answers</u> <u>Soft-Logik Publishing Corp.</u> <u>Softwood</u> <u>Syndesis</u>

# **Autodesk Forums**

<u>Autodesk AutoCAD Forum</u> <u>Autodesk Retail Products Forum</u> <u>Autodesk Software Forum</u>

# **Borland Forums**

Borland C++/DOS Forum Borland C++/Windows Forum Borland GmbH Forum Borland International Borland Paradox Forum Borland paradox Windows/OS2 Forum Borland Pascal Forum

# CADD/CAM/CAE Vendors and Vendors Forum

Ashlar Incorporated CADD/CAM/CAE Vendor Forum Cadkey, Inc. CADLink Evolution Computing IBM CAD ISICAD, Inc. Micro Engineering Solutions Universal Technical Systems

# **Claris Forums**

<u>Claris Corporation Forum</u> <u>Claris Macintosh Forum</u> <u>Claris TechInfo Database</u> <u>Claris Windows Forum</u>

# Digital Equipment Corp. (DEC) Forums

DEC PC Forum DEC Users Network Digital's PC Integration Forum Digital NT Support Forum VAX Forum

### **Central Point Software Forums**

<u>Central Point Software DOS Forum</u> <u>Central Point Software Windows and Macintosh Forum</u>

## **Computer Associates Forums**

CA Application Developement Forum CA Clipper Forum CA Clipper Germany Forum CA Micro Germany Forum CA Productivity Solutions Forum CA-Simply Forum

## **Desktop Publishing Vendors and DTP Vendors Forum**

<u>Agfa</u> Bitstream CAI/ColorAge Casady & Greene Desktop Publishing Forum DTP Vendor Forum DTP Vendor B Forum EFI Support FontBank Frame Technology Hyphen Monotype <u>PagePlus</u> QMS Scitex America Corp. Sigma Designs Teletypesetting Timeworks TRUMATCH XChange

#### **Graphics Vendors, Graphics Vendors Forum and Graphics Forums**

**Animated Software** Appian Technology ATI Technologies Inc. Computer Art Forum Crystal Graphics **DesignWare** Diamond Computer Systems **Digital Vision** Domark Software Fine Art Forum Genoa Systems Genus Inc. **Global Softworks LTD** The 'GO GRAPHICS' Tutorial Graphics Corner Forum **Graphics File Finder** Graphics Software, Inc. **Graphics Support Forum** Graphics A Vendor Forum Graphics B Vendor Forum Hercules Computer Technology Image-In Incorporated Inset Systems Inc. Jovian Inc. Lead Technologies Mathematica, Inc. <u>Matrox</u> **Metagraphics** Pacific Motion Paul Mace Software **Quick Pictures Forum Rix Softworks** Solana STB Systems **StereoGraphics** Sun Country Software TEGL Systems Corp. <u>Tseng Labs</u> Virtual Reality Laboratories Volante

## Hewlett-Packard Forums

<u>HP Handhelds Forum</u> <u>HP OmniBook Forum</u> <u>HP Peripherals Forum</u> <u>HP Specials</u> <u>HP Systems Forum</u>

#### **IBM Forums**

APPC Info Exchange Forum **IBM Applications Forum IBM Bulletin Board Forum** IBM CAD **IBM Communications Forum IBM File Finder** IBM Hardware Forum IBM Image Plus Forum IBM LMU2 Forum IBM New Users/Fun Forum IBM Office Desktop Forum IBM OS/2 Developer 1 Forum IBM OS/2 Developer 2 Forum IBM OS/2 Support Forum IBM OS/2 User Forum IBM PC Users Network IBM Personal Software Products Beta Forum IBM Programming Forum IBM Software Solutions Forum IBM Storage Systems Forum **IBM Systems/Utilities Forum** IBM ThinkPad Forum

## LOGO Vendors and LOGO Forum

<u>Harvard Associates</u> <u>Logo Computer Systems, Inc.</u> <u>Logo Forum</u> <u>Paradigm Software, Inc.</u> <u>Power Industries LP</u> <u>Schemers, Inc.</u> <u>Terrapin, Inc.</u>

## **Lotus Forums**

Lotus GmbH Forum Lotus Spreadsheet Forum Lotus Word Processing Forum Lotus Words & Pixels Forum The World of Lotus

#### **Macintosh Forums**

Apple Macintosh Forums Mac Applications Forum Mac File Finder Macintosh Clubhouse Forum Macintosh Communications Forum Macintosh Developers Forum Macintosh Entertainment Forum Macintosh Hardware Macintosh Hypertext Forum Macintosh Multimedia Forum Macintosh New Users and Help Forum Macintosh System Software Forum

#### **Macintosh Vendors and Macintosh Vendors Forums**

Activision (Tenpointo) Advanced Software Advanced Gravis Computer Technology Aladdin Systems, Inc. Altsys Corporation Alysis **Applied Engineering** Articulate Systems **Atticus Corporation** Avatar Corp. **Baseline Publishing** Berkeley Systems (Macintosh) CE Software Component Software <u>Connectix</u> CoStar Corporation Daystar Digital **DeltaPoint** Deneba Software Digital Eclipse Ex Machina, Inc. Farallon (Macintosh) Focus Enhancements **GCC** Technologies Helix Technologies Inline Software Insignia Solutions Iomega Corporation (Macintosh) Jasik Designs Leader Technologies Mac A Vendor Forum Mac B Vendor Forum Mac C Vendor Forum Mac D Vendor Forum MacTech Magazine Mainstay Mercury Systems **MicroMat** Micronet Technology Microseeds Publishing Mirror Technologies Nisus Software Olduvai Corporation Portfolio Systems **Radius Incorporated** Softsync, Inc. Software Ventures Super Mac Technology Survivor Software Tactic Software Teknosys, Inc. TidBITS Magazine T/Maker Company

<u>TMS Peripherals (Macintosh)</u> <u>Virtus Corporation</u> <u>Working Software</u>

#### **Computer Magazines and Newsletters**

AI EXPERT Forum Cadence Forum Canopus Research Forum Data Based Advisor Forum DBMS Forum Dr. Dobb's Journal **EETNet** Engineering Automation Productivity Forum LAN Magazine Forum MacTech Magazine Markt & Technik AG Online Today PC Magazine UK PC World Online PC Plus/PC Answers Online Pen Magazine Software Development Forum STACKS Magazine Forum TidBITS Magazine UK Computer Shopper Forum UK Shopper Forum VNU BPA Forum VNU NL Online Ziff-Davis Products

#### **Microsoft Forums**

Microsoft Access Forum **Microsoft Applications Forum** Microsoft Basic Languages Forum Microsoft C and Other Languages Forum Microsoft Benelux Microsoft Benelux Developers Forum Microsoft Central Europe Forum Microsoft Central Europe System Forum Microsoft Client Server Computing Forum Microsoft Connection Microsoft Developer Knowledge Base Microosft Developer Network Forum Microsoft Developer Relations Forum Microsoft DOS 5.0 Forum Microsoft Excel Forum **Microsoft Foundation Class Forum** Microsoft Fox Forum Microsoft Italy Forum Microsoft Knowledge Base Microsoft Programming Applications Forum Microsoft Sales & Info Forum Microsoft Software Library Microsoft SNA Forum Microsoft Spain/Latin America Forum Microsoft SQL Server Forum Microsoft Sweden Forum Microsoft TechNet Forum Microsoft TechNet Services Area Microsoft Win32 SDK Forum Microsoft Windows Extensions Forum Microsoft Windows Fun Forum Microsoft Windows Multimedia Developer Forum Microsoft Windows NT Forum Microsoft Windows Objects Forum Microsoft Windows SDK Forum Microsoft Windows Shareware Forum Microsoft Word Forum Microsoft Workgroups Forum

#### **Miscellaneous Hardware Vendors and Forums**

Canon Support Forum **CDROM Forum CD-ROM Vendors Forum** Color Computer Forum Computer Club Forum Dr. Neuhaus Forum **ELSA** Forum Epson America Forum Hardware Forums Hayes Online Hayes Support Forum Intel Forum Intel Software Developers Forum Logitech Forum MicroStation Forum Model 100 Forum NCR/AT&T Forum Newton/PIE Forum NeXT Forum Northgate Computer Systems, Inc. Packard Bell Forum PDP-11 Forum Practical Peripherals Forum Prisma GmbH Forum Texas Instruments Forum Texas Instruments Newsletter Thomas-Conrad Toshiba Forum Toshiba GmbH Forum Userland Software Forum Wang Support Forum WRQ/Reflection Forum Zenith Forum

#### **Miscellaneous Software Vendors and Forums**

**ACIUS Forum** Adobe Forum ASP/Shareware Forum **BASIC Forum BASIS International Forum Blyth Software Forum** CASE - DCI Forum ChipSoft Clarion Software Forum Crosstalk Forum Corel Forum CP/M Forum CTOS/Open Forum Data Access Corporation Forum DataEase International Forum Datastorm Technologies Support Forum DiagSoft, Inc. Digitalk Forum Dell Forum Eicon Forum The FocServices FocForum The Focus Connection FocWizards FocForum Forth Forum/Creative Solutions FUSE Forum Gupta Forum **INTERSOLV** Forum Logitech Forum Macromedia Forum McAfee Virus Help Forum **MECA Software Forum** Oracle Forum OS-9 Forum Portable Programming Forum Prisma GmbH Forum Quarterdeck Forum Revelation Tech Forum Salient Software Santa Cruz Operation Forum Software Forums Software Publishers Association Forum Software Publishing Corporation Spinnaker Forum Stac Electronics Forum Sybase OpenLine Forum TAPCIS Forum **UNIX Forum** UnixWare Forum Ventura Forum Wang Support Forum Wolfram Research Forum WordPerfect Users Forum WordStar Forum

WPCorp Files Forum

## Modem Vendors and Modem Vendor Forum

Boca Research The Complete PC Computer Peripherals Global Village Communications Megahertz Modem Vendor Forum Multi-Tech National Semiconductor Prometheus PSI Integration Telebit USROBOTICS Zoom Telephonics ZyXEL

## **Multimedia Vendors and Multimedia Vendors Forum**

Adda Technologies Advanced Digital **Aimtech** Asymetrix Corporation (Multimedia) Avid DTV Group **BCD** Associates Cognetics Fast Electronic HSC Software InFocus Systems Lenel Systems Macintosh Multimedia Forum Mathematica, Inc. Media Vision Multimedia Forum Multimedia Vendor Forum Multimedia B Vendor Forum New Media Graphics nTergaid QSound Labs, Inc. Specular International Truevision Turtle Beach Systems (Multimedia) VideoLogic The Voyager Company

#### **MIDI Vendors and MIDI Vendors Forums**

Animotion **Asystem** Barefoot/Hybrid Big Noise Software, Inc. Blue Ribbon Coda Music Software Cool Shoes Software Covox Dr. T's DrumTrax E-Mu Systems Howling Dog Innovative Quality Software JLCooper Electronics Key Electronics Kurzweil Music Systems - Young Chang Lexicon Live Sound! Mackie Designs Magnetic Music Mark IV Pro Audio **MIDI/Music Forum** MIDI A Vendor Forum **MIDI B Vendor Forum** MIDI C Vendor Forum Midiman **MIDI Solutions** MOTU **MusicQuest** <u>MusiTek</u> Opcode Systems Incorporated (MIDI) Passport Designs Roland Corp. Soundcraft Sound Deals Steinberg/Jones Sweetwater Sound Temporal Acuity Thoughtprocessors **Turtle Beach Systems** Twelve Tone Systems

## **Network/LAN Vendors**

Banyan Forum Cabletron Systems, Inc. Other Ban Patchware Forum Standard Microsystems Forum Thomas-Conrad 3Com Forum Vines 4.X Patchware Forum Vines 5.X Patchware Forum

#### **Novell Forums and Novell Vendors**

AST Research Best Power Technology Blue Lance Concurrent Controls CONUG, Inc. **Dell Computer Corporation** Folio Corporation Infinite Technologies Intelligent Micro Software, Ltd. Knozall Systems, Inc. LAN Support Group Multi-User Dos NetWorth Inc. **Notework Corporation** <u>Novell</u> Novell Buyer's Guide Novell Client Forum **Novell Connectivity Forum** Novell Desktop Systems Group Forum Novell Files Area Novell Library Novell NetWare Support Providers Directory Novell NetWare 2.X Forum Novell NetWare 3.X Forum Novell NetWare 4.X Forum Novell Network Management Forum Novell Networking Hardware/Components Forum Novell OS/2 Forum Novell User Library Forum Novell Vendor A Forum Novell Vendor B Forum **Ontrack Data Recovery RoseWare SynOptics** Tricord Systems, Inc.

#### **PC Vendors and PC Vendor Forums**

Above Software Acer America AddStore, Inc. Advanced Gravis Computer Technology Alcom Allied Telden AlphaSoftwarePCVENE6 ALR **American Cybernetics** American Power Conversion Artisoft Banner Blue Software Beyond, Inc. **BLOC Publishing Corporation Brightwork Development** Brown Bag Software **Butterworth Legal** ButtonWare, Inc. Cheynne Software Clarion Technical Journal Cogent Data Technology Command Software Systems Complementary Solutions Inc. Ctlalt Associates Cumulus Corporation Custom Technologies **DacEasy DataPoint Corporation** DeScriber DSI Software Systems **Dvorak Dvelopment** Enable Software, Inc. Expert Choice Faircom Farallon (DOS) Foresight Corporation Frontline Software Frontline Software Funk Software Future Trends Software **Futurus** Gammalink Gateway 2000 Greenleaf Software Greenview Data Helix Software **Hilgraeve** Hooper International Hyperkinetix, Inc. **HyperWare** Hyundai Identitech, Inc. Inmagic, Inc.

**Innovative Date Concepts** Interactive Images Iomega Corporation (DOS) IQ Technologies J.P. Software Kingston Technology Korenthal Associates Lahey Computer Systems Landmark Research Lascaux Graphics Legato Systems, Inc. Magee Enterprises, Inc. Magic Software Magma Systems Mansfield Software Group **Mitchell and Gauthier** MIP Fund Accounting **Micropolis Corporation** M-USA Business Systems Mustang Software NetFRAME Systems Network General Norton-Lamber Object Design Pacific Data Products, Inc. Parsons Technology, Inc. PCMCIA C-Kwik PC Vendor A Forum PC Vendor B Forum PC Vendor C Forum PC Vendor D Forum PC Vendor E Forum PC Vendor F Forum PC Vendor G Forum PC Vendor H Forum PC Vendor I Forum PC Vendor | Forum PCI SIG Peachtree Software (DOS) Performance Technology Personics Corporation **Pinnacle Publishing PKWare** Pocket Soft PowerBASIC Powercore, Inc. Primavera Systems PRO-C Corporation Procom Technology, Inc. Prolog Development Center Pure Data, Limited Oualitas Quercus Systems **Reality Technologies** 

**ReferencePoint** Rhintek Rhode Island Soft Systems RTA, Ltd. Rupp Corporation Sealevel Systems <u>SemWare</u> <u>SofNet</u> Storage Dimensions Strategic Mapping SunDisk Swan Sytron Corporation <u>Tech III</u> **Timeslips** Corporation <u>TRIUS</u> TurboPower Software Vericomp <u>Vertisoft</u> <u>WATCOM</u> Westech Willies' Computer Software Co. Wordtech Systems World Software <u>Xircom</u> Zeos International

# Palmtop Vendors and Palmtop Vendors Forum

<u>Casio Inc.</u> <u>Databook Incorporated</u> <u>Palmtop Forum</u> <u>Psion, Inc.</u> <u>Poqet Computer</u> <u>Sharp Electronics Corporation</u> <u>Traveling Software, Inc.</u>

## Symantec Forums

Symatec AntiVirus Forum Symantec Applications Forum Symantec Developments Tools Forum Symantec FGS Forum Symantec Norton Utilities

# Tandy/Radio Shack Forums

LDOS/TRSDOS 6 Forum Tandy Corporation Newsletter Tandy Professional Forum Tandy Users Network

#### Windows Vendors and Windows Vendors Forums

Abacus **ABC Systems and Development** Access Softek Andyne Computing Arabesque Software Aristosoft Asymetrix Corporation (Windows) Automated Design **Baseline Publishing** Berkeley Systems (Windows) **Campbell Services** Computer Presentations Inc. Connect Software DaVinci Delrina Technology **DeltaPoint** Frontier Technology Future Soft Engineering Geographix GFA Software Gilbert & Associates Gold Disk Gold Hill hDC Computer Corp. InfoAccess (Windows) lensen-lones KASEWORKS <u>Kidasa</u> Knowledge Garden LABTECH LaserTools Lucid Corporation MapLinx Metz Software Micrografx Microsoft Windows SDK Forum Nu-Mega Technologies Ocean Isle Software Okna Corporation Peachtree Software (Windows) **Playroom Software** Polaris Software Powersoft Premia Corporation **Protoview** Q+E Software <u>Saros</u> Scitor Corporation **ShapeWare** Softbridge SoftCraft The Stirling Group SWFTE International

Systems Compatibility Thinx Software 3-D Visions Wall Data WexTech Wilson WindowWare Windows Craft Windows Vendor Forums Windows 3rd Party Applications A Forum Windows 3rd Party Applications B Forum Windows 3rd Party Applications C Forum Windows 3rd Party Applications D Forum Windows 3rd Party Applications E Forum

#### **Ziff-Davis Products**

Cobb Group Applications Forum Cobb Programming Forum Computer Shopper **Designer Template Collections** Executives Online Help Desk Institute Online MacUser Forum MacWEEK Forum PC/Contact Forum from PC/Computing Forum PC Magazine PC Week PC Week Extra! Forum from PC Week Public Brand Software Applications Forum Public Brand Software Arcade Forum Seybold Newsletters and Seminars Support On Site (SOS) Online Windows Sources Forum Ziff Buyers' Market ZiffNet ZiffNet European Services ZiffNet/Mac

## **Miscellaneous Computer Products**

All-Music Guide Forum Deutsches Computer Forum European Forum Geffen Records Music Vendor Forum Pacific Vendor Forum Personal File Area RCA Records Sight and Sound Forum Telecommunications Issues Forum UK Computing Forum UKSHARE Forum Warner Brother

# Pen Technology Vendors and Forum

Communication Intelligence Corp. GO Corporation GRID Systems Pen Magazine Slate Corp.

## **Aldus Forums**

<u>Aldus Forum</u> <u>Aldus Special Programs Forum</u>

## **OS/2 Vendors and OS/2 Vendors Forum**

BocaSoft Creative Systems Programming Development Technologies Gpf Systems Hockware MicroDecisionware OS/2 Vendor Forum Proportional Soft & GUI Sourceline Software Sundial Systems

## **Ultimedia Forums**

<u>Ultimedia Tools Series A Forum</u> <u>Ultimedia Tools Series B Forum</u> <u>Ultimedia Tools Series C Forum</u> <u>Ultimedia Tools Series Hardware Forum</u>

#### Abacus

## Service: <u>ABACUS</u>

Abacus Software provides technical support for its utility applications including BeckerTools and Virus in the Abacus section of the Windows Third Party Applications C Forum. In addition to software development, Abacus is also a publisher of software and computer books. +

## ABC Systems and Development

Service: <u>ABCSYS</u>

Support for ABC's network administration applications and tools such as LAN Admin can be found in its section of the Windows 3rd Party Applications D Forum. +

#### Above Software

### Service: <u>ABOVE</u>

Above Software provides support for Above Disc+, Above MEM and Golden RETRIEVER in its section of the PC Vendor D Forum.  $\ +$ 

### Access Softek

## Service: WINAPA

Access Softek produces a series of text and file utility products for the Windows environment including TakeNote and Prompt!, which are supported in the Access Softek section of the Windows Third Party Applications A Forum. +

### Acer America

## Service: <u>ACER</u>

Acer America supports its full line of computer systems in its section of the PC Vendor F Forum. Technical support representatives are online to answer your technical questions about the systems. +

#### **ACIUS Forum**

## Service: ACIUS

The ACIUS Forum supports all ACIUS products. This includes 4th Dimension, File Force and 4D Modules. Libraries contain time saving programs including externals and sample databases. +

## **Activision (Tenpointo)**

Service: MACAVEN

Receive support for products such as Focal Point II and City to City in the Activision section of the Mac A Vendor Forum.  $\ +$ 

#### Adda Technologies

### Service: MULTIBVEN

Access Adda Technologies' section of the Multimedia B Vendor Forum to obtain support for its AVer line of DTV products, including scan converters, frame buffers and complete video products kits for the IBM/PC platform. +

AddStor, Inc.

Service: <u>PCVENE</u>

AddStor supports its products such as SuperStor in its section of the PC Vendor E Forum. +

#### Adobe Forum

#### Service: ADOBE

Operated by the Adobe technical support staff, the Adobe Forum is for users, dealers, service bureaus, developers and other interested parties to discuss desktop publishing. This forum is especially of interest to users of Adobe typefaces, Adobe Illustrator, Transcript, Photoshop, Acrobat and Premiere. The forum's libraries contain company press releases and new product announcements. +

## **Advanced Digital**

Service: MULTIBVEN

Advanced Digital's section of the Multimedia B Vendor forum supports PC Prime Time. +

#### Advanced Gravis Computer Technology (IBM) <u>PCVENB</u>

Advanced Gravis Computer Technology Ltd. supports its full line of products in its section of the PC Vendor B Forum. The Advanced Gravis product line includes analog joysticks, switch joysticks, programmable/optical joysticks, programmable/multi-button mice, high speed game cards, security software and portable hard disk drives. +

# Advanced Gravis Computer Technology (Mac) MACDVEN

Service:

Advanced Gravis' line of Macintosh products are supported in the Mac D Vendor Forum. +

### Advanced Software

Service: MACDVEN

Advanced Software supports its personal information manager, InTouch, in its section of the Mac D Vendor Forum. +

## Agfa

## Service: <u>AGFAEPS</u>

Agfa Gavaert supports its scanners, scanner drivers and color management software in its section of the DTP Vendor B Forum. +

#### AI EXPERT Forum

#### Service: AIEXPERT

AI EXPERT Forum has been created for the Artificial Intelligence community as an information exchange and a supplemental resource to *AI Expert* magazine. In this forum, you can query industry and academic leaders in the AI field as well as exchange AI information with other members. AI Expert articles and supporting program listings are available here for downloading to your machine, as are public domain expert systems and software. *AI Expert* editor Alan Zeichick and many of the *AI Expert* columnists and authors are available to chat with you. +

### Aimtech

### Service: MULTIVENDOR

IconAuthor, a Windows-based interactive multimedia authoring system is supported by Aimtech in the Multimedia Vendor Forum. Representatives from Aimtech are standing by to provide you with technical online assistance. +

## Aladdin Systems, Inc.

Service: MACCVEN

Shortcut, Stufflt and Stufflt Deluxe are supported in the Aladdin Systems support section of the Mac C Vendor Forum.  $\ +$ 

#### Alcom

## Service: <u>ALCOM</u>

Access Alcom's section of the PC Vendor H Forum to obtain support for LanFax Redirector, Alcom's fax server software. +

#### **Aldus Forum**

#### Service: <u>ALDUS</u>

The Aldus Forum provides Aldus users with information about product upgrades and new releases. Technical support is provided for Aldus PageMaker, FreeHand, PhotoSyler and Persuasion. All Aldus Consumer Division (formerly Silicon Beach) products, such as IntelliDraw, Personal Press, Digital Darkroom, SuperCard, Super 3-D, SuperPaint and Gallery Effects, are also supported in this forum. +

#### Aldus Special Programs Forum

#### Service: <u>ALDUSSPP</u>

The Aldus Special Programs Forum is designed for developers and others in Aldus special programs. In the Developer's Corner experts will answer questions about Aldus Additions and TIFF specifications. Other sections of this forum are restricted to groups such as Aldus Authorized Trainers, Registered Image Services and Aldus Beta Programs. Contact your program manager if you belong to one of these groups and would like access to the section. +

#### All-Music Guide Forum

#### Service: <u>AMGPOP</u>

The All-Music Guide Forum is a database containing information and reviews of albums from a variety of musical artists. The musical styles covered include Blues, Rock, New Age, Jazz, Big Band, Alternative and Reggae. The forum's libraries contain brief bios and album reviews on a large variety of artists. A special section contains a list of "First Picks." These are considered the best albums of an artist to enable you to select good works of an unfamiliar artist. +

## Allied Telden

## Service: PCVENI

Access Allied Telden's section of the PC Vendor I Forum to obtain support for its line of Ethernet adapter cards. +

#### Alpha Software

## Service: <u>PCVENE</u>

Obtain product information and technical support from Alpha Software for Alpha Four, a networkable relational database management and application development system. Support is available within the Alpha Software section of the PC Vendor E Forum. +

## Service: <u>ALRINC</u>

Advanced Logic Research (ALR) supports its upgradable desktop file server and notebook PC products in its section of the PC Vendor G Forum. +

## ALR

## **Altsys Corporation**

## Service: MACBVEN

Access the Altsys Corp. section of the Mac B Vendor Forum to obtain technical support for Altsys' Fontographer, Metamorphosis, The Art Importer, Fontastic Plus and Family Builder products. +

### Alysis

## Service: MACCEN

Visit the Mac C Vendor Forum to receive technical support directly from Alysis. Alysis Resource Compressor, More Disk Space, Quadra Compatibility INIT (V.3.0) and SuperDisk are all supported in the Alysis Software Section. +

### American Cybernetics

## Service: CYBERNET

American Cybernetics representatives provide support and information for AC's full line of porducts including Multi-Edit, Evolve, The Workgroup Collection and The Guides within its section of the PC Vendor E Forum. +

### American Power Conversion

#### Service: <u>APCSUPPORT</u>

American Power Conversion designs, manufactures and markets Uninterruptible Power Supplies (UPS), which can help ensure a constant source of electrical power to your computer. Access its sectin of the PC Vendor E Forum to receive the latest information and technical support from APC. +

#### Amiga and Commodore Users Network

Service: CBMNET

There are seven forums devoted to Commodore computers: the <u>Amiga Arts Forum</u>, the <u>Amiga Tech Forum</u>, the <u>Amiga User Forum</u>, the <u>Amiga Vendor Forum</u>, the <u>Commodore Arts</u> and <u>Games Forum</u>, the <u>Commodore Applications Forum</u> and the <u>Commodore Service Forum</u>. +

#### Amiga Arts Forum

#### Service: AMIGAARTS

Amiga Arts Forum is for anyone with an interest in the creative aspects of the Amiga personal computer. Members can access conference rooms, libraries and message boards which are broken down by topic. Forum libraries contain hundreds of programs, text files, help info, product reviews and transcripts of previous conferences held in the forum. All are available for downloading to your computer at no additional charge to members whose terminal software supports one of the various file transfer methods, including XMODEM and CIS B and QB protocols. Membership ranges from beginners to advanced professionals who share skills, knowledge or just curiosity. +

#### Amiga File Finder

#### Service: <u>AMIGAFF</u>

Amiga File Finder provides a quick and easy reference to some of the best programs and files available in the Amiga Arts, Tech, User and Vendor forums. In this comprehensive database, you can quickly find the file you want using search criteria such as a keyword, file submission date, forum name, file type, file extension, file name or submitter's user ID. When you enter the selection criteria, the file's description, forum and library location are listed. +

#### Amiga Tech Forum

#### Service: AMIGATECH

If you're interested in the technical aspects of the Amiga personal computer, try the Amiga Tech Forum. Members have access to various sections of the message board, the online conferencing feature and extended libraries containing hundreds of public domain programs for the Amiga, help files, product reviews and archived reference texts -- all free and available for downloading. Forum members include Amiga enthusiasts of all levels. +

#### Amiga User Forum

#### Service: <u>AMIGAUSER</u>

The Amiga User Forum is dedicated to the everyday business and personal use of Amiga computers. Experienced and new users are encouraged to frequent the message boards where topics such as Amiga news and rumors, hardware, word processing, personal applications, business applications, amateur radio and communications are thoroughly examined. A classified section is available for members who want to sell or purchase second-hand Amiga products. +

#### Amiga Vendor Forum

#### Service: AMIGAVENDOR

Talk about Amiga products with other Amiga enthusiasts and find support from selected product vendors in the Amiga Vendor Forum. In addition, you'll find information on the various products available from the following vendors: ASDG, ATI, Avant-Garde Software Inc., Black Belt Systems, Central Coast Software, DKB Software, Impulse, Inc., Inovatronics, New Horizons, NewTek, Right Answers, Soft-Logik, Softwood and Syndesis. See each vendor's individual description for a list of supported products.

## Andyne Computing

## Service: **<u>ANDYNE</u>**

Andyne Compuing supports PaBLO, a multi-dimensional data access tool in its section of the Windows 3rd Party Applications E Forum. +

### **Animated Software**

## Service: ANISOFT

In the Animated Software section of the Graphics B Vendor Forum, obtain support for Russel's Animation Machine (formerly P-11 Editor) as well as Engine of Life and Labeler. +

## Animotion

## Service: MIDIAVEN

Access the Animotion section of the MIDI A Vendor Forum to obtain technical support for Animotion products.  $\ +$ 

## APPC Info Exchange Forum

#### Service: APPCFORUM

IBM offers this forum for the discussion of all topics related to the design and implementation of applications that use Advanced Program-to-Program Communications (APPC). The conference and message sections host discussions about CPI-C (Common Programming Interface Communications) and configuring networks to support APPC applications such as IBM's Advanced Peer-to-Peer Networking (APPN). Communicate directly with IBM and post suggestions for future product development. +

# Appian Technology

Service: GRAPHBVEN

Appian Technology supports its line of graphics boards in its section of the Graphics B Vendor Forum. +

# Apple Macintosh Forums

Service: MACINTOSH

Macintosh users have a variety of forums from which to choose. Some forums cover the use of the Mac for personal productivity, arts, entertainment new users and communication. Others center on HyperCard, vendors and developers.

## Apple II Programmers' Forum

Service: <u>APPROG</u>

Learn how to create your own applications programs for your Apple II computers. Sections within this forum are devoted to programming using languages from BASIC, Pascal and machine to the more advanced graphic interface of the HyperStudio program. Members exchange programming tips and application ideas to help solve problems and increase productivity. +

## Apple II Users Forum

## Service: <u>APPUSER</u>

The Apple II Users Forum is for those who use the Apple II personal computer and want to learn more about the available programs for business, school or home applications. Members browse through the message sections and libraries for help in choosing and using hardware and software programs such as AppleWorks and various other Apple II utility programs. Many members are experts in using the Apple II and can offer sound advice in purchasing and using the various products. +

## Apple II Vendor Forum

## Service: <u>APIIVEN</u>

Have a question about an Apple II product? Join the Apple II Vendor Forum for expert advice and support before and after you make your purchase. Companies such as Applied Engineering, Beagle Brothers, 1st Class Peripherals, InTrec Software, On Three Inc, Seven Hills Software, Stone Edge Technology and TMS Peripherals have representatives online to answer customers questions about their Apple II products. Library files offer additional information. +

## **Apple II/III Forums**

#### Service: APPLE II/III

This area contains forums devoted to the Apple II, II+, //e, //c, IIGS and III. These forums and the <u>Macintosh Forums</u> make up the world's largest online community of Apple users. If you are interested in any Apple computer, you will probably want to join several different forums. The individual membership information announcements in each forum detail what each forum offers its members. All forums follow the same general format and are divided into separate message, library and conference areas.

# Applied Engineering (Apple II)

Service: <u>APIIVEN</u>

Applied Engineering provides support for its line of Apple II enhancement products in its section of the Apple II Vendor Forum.  $\pm$ 

# Applied Engineering (Macintosh)

Service: MACDVEN

Applied Engineering provides support for its line of Macintosh enhancement products such as voice, data and fax modems; cellular communications interfaces; and accelerators and high speed four-port serial expansion cards in its section of the Mac D Vendor Forum. +

# Arabesque Software

# Service: ECCO

Arabesque Software provides support for its personal information managers, Ecco Pro and Ecco Simplicity in its seciton of the Windows 3rd Party Applications A Forum. +

# Aristosoft

# Service: ARISTOSOFT

Aristosoft, producer of a series of sound enhancement software products for the Windows environment, such as Wired for Sound and Sound Effects, supports its products in the Aristosoft section of the Windows Third Party Applications C Forum. +

# Articulate Systems

# Service: MACAVEN

Articulate Systems provides voice communication products for the Mac. Online support for Voice Link, VoiceWaves and VoiceWaves/Plus can be found in the Mac A Vendor Forum. +

## Artisoft

## Service: ARTISOFT

Users of Artisoft's complete line of LANtastic products, Ethernet products and NetMedia products will want to join this forum for full technical support. Artisoft representatives are available online to provide you with complete and accurate answers to your questions. The message sections host discussions for each Artisoft product and include special sections for programmers and new users. +

# ASDG

Service: <u>AMIGAVENDOR</u>

ASDG provides support for its AdPro in the ASDG section of the Amiga Vendor Forum. +

#### Ashlar Incorporated

# Service: ASHLAR

Ashlar Incorporated provides support for its CAD applications in its secton of the CADD/CAM/CAE Vendor Forum. Products supported include: Vellum 2-D/3-D Mac, Vellum 2-D Windows, Vellum 2-D SGI, and SCORE. +

#### **ASP/Shareware Forum**

#### Service: ASPFORUM

The Association of Shareware Professionals' Forum caters to computer users who want to try software before buying it. The General Info library contains ASP program files you can download to your computer. By joining this forum, you can communicate directly with members of the ASP or other members of the forum who are knowledgeable about shareware and its advantages. +

# **AST Research**

# Service: ASTRESEARCH

Access AST Research's section of the Novell Vendor Forum to obtain support for its line of computer hardware products. +

# Asymetrix Corporation (Multimedia)

Service: MULTIVENDOR

Asymetrix supports its full line of Multimedia products in the Multimedia Vendors Forum. +

# Asymetrix Corporation (Windows)

Service: ASYMETRIX

Asymetrix Corporation produces ToolBook, an application development package for the Windows 3.0 environment. ToolBook is supported in the Asymetrix section of the Windows Third Party Applications A Forum. +

# Asystem

# Service: MIDICVEN

Asystem supports Sound Impression, its multimedia sound software, in its section of the MIDI C Vendor Forum. +

## Atari 8-Bit Forum

## Service: ATARI8

The forum is not affiliated with Atari Corporation but is maintained by independent Forum Administrators (SysOps) and centers on the Atari 8-bit computer. The libraries contain programs, text files, help information, product reviews and transcripts of previous conferences. The Forum Administrators and others in the forum are willing to help you and answer your questions. +

## **Atari File Finder**

## Service: ATARIFF

Browsing through the Atari forum files has never been easier. The Atari File Finder is a comprehensive keyword-searchable database of files found in the Atari forums. Participating forums include the Atari ST Productivity Forum, Atari ST Arts Forum and Atari Vendors Forum. You can search by a keyword, file submission date, forum name, file type, file extension, file name or submitter's user ID number. +

## Atari Portfolio Forum

# Service: APORTFOLIO

The Atari Portfolio Forum provides support for Atari's newest computer, the hand-held Portfolio. Forum libraries and message sections contain information on telecommunications, database support, text editing, entertainment and more. +

## Atari ST Arts Forum

## Service: ATARIARTS

The Atari Arts and Entertainment Forum is one of five Atari Special Interest Group Forums. This forum supports and exchanges information pertaining to art and entertainment software for the Atari 16-Bit (ST) series of computers. Talk to other Atari owners through message boards or conference rooms and learn about the top-quality public domain graphics and entertainment software available through this forum. +

## Atari ST Productivity Forum

Service: ATARIPRO

The Atari ST Productivity Forum is also one of five Atari Special Interest Group Forums. This forum connects you with people all over the world who share your interest in the exchange of information and programs about business, telecommunications, programming and more. Check out this forum for support and information about productivity software for the Atari 16-Bit (ST) series of computers. +

## Atari Users Network

## Service: ATARINET

Atari computer users have several forums and areas covering their interests. These include forums for the 8-bit computer, the 16-bit computer, the Atari Portfolio, a vendor's forum and an electronic magazine. +

## Atari Vendors Forum

## Service: ATARIVEN

The Atari Vendor Forum provides access to well-known Atari related software and hardware vendors. This forum includes the following companies: CodeHead Software, DMC Publishing, Gadgets By Small, Gribnif Software, ICD Inc., INTERSECT Software, Lexicor Software, MacDonald Associates, Maxwell CPU, Michtron, Missionware Software, Oregon Research Associates, Precision Software, and Soft-Logik Publishing. See each vendor's individual description within this section for a list of supported products. Support and product information can be obtained via the message boards and libraries. +

# Service: <u>AMIGAVENDOR</u>

ATI provides support in the ATI section of the Amiga Vendor Forum for its Whap! communications program.  $\ +$ 

# ATI

# ATI Technologies Inc.

# Service: ATITECH

Access the ATI section of the Graphics A Vendor Forum for support on ATI's full line of VGA, SVGA, High Color and True Color video systems and adapters.  $\,$  +  $\,$ 

# **Atticus Corporation**

Service: MACDVEN

Atticus provides support for Super 7 Utilities and other Atticus products in its section of the Mac D Vendor Forum. +

## Autodesk AutoCAD Forum

## Service: ACAD

If you use or are considering using computer-aided design, join the Autodesk AutoCAD Forum for hints and techniques in using Autodesk's various products such as AutoCAD, AME and AutoShade. Inside the forum, members discuss CAD applications software, hardware, operating systems, languages, management and productivity. For quick, accurate answers to your questions, forum messages are monitored by Autodesk training, quality assurance, customer service, software development, marketing and administration personnel. +

# Autodesk Retail Products Forum

Service: **ARETAIL** 

Autodesk created this forum to keep its users up-to-date on current news and special items of interest about Autodesk or Generic Software products. Developments in the PC CADD industry are discussed in conferences and through the message boards. Questions directed to Autodesk are answered within 24 hours. +

#### Autodesk Software Forum

## Service: ASOFT

Autodesk provides this forum to support users of its multimedia and Science Series products and those who are interested in generating computer graphics. Products such as Animator, 3D Studio, CA Lab and Chaos are discussed in detail to help you understand the products and to improve your techniques. Also, Autodesk maintains a wish list to encourage you to make suggestions on ways to improve the products and policies. +

## Automated Design Systems

## Service: <u>ADSINFO</u>

Automated Design Systems produces Windows Workstation, a network management software product for the Windows environment. Automated Design Systems provides support for Windows Workstation in the Automated Design System section of the Windows Third Party Applications D Forum. +

#### Avant-Garde Software Inc.

#### Service: AMIGAVENDOR

Avant-Garde Software supports its current product line which consists of Benchmark Modula-2 Software Construction Set; Simplified Amiga Library for Benchmark Modula-2; "C" Language Library for Benchmark Modula-2 and IFF & Image Resource Library for Benchmark Modula-2. Avant-Garde Software supports these products in the Amiga Vendor Forum. +

# Avatar Corp.

# Service: MACCVEN

Find support from Avatar Corp. for its products such as Avatar 4/16Mb token-ring card and token-ring gateway in the Mac C Vendor Forum. +

# **Avery Dennison**

## Service: <u>AVERY</u>

Avery Dennison supports its line of products including the Personal Label Printer and LabelPro in the Avery section of the PC Vendor F Forum.  $\ +$ 

# Avid DTV Group

# Service: MULTIBVEN

Avid DTV Group supports VideoShop, its movie editor for digital movies and videos on the Mac, in its section of the Multimedia B Vendor Forum.  $\pm$ 

#### Banner Blue Software

# Service: PCVENI

Banner Blue Software supports its line of Business and Home Creativity Products such as Org Plus, Family Tree Maker and the Banner Blue Movie Guide in its section of the PC Vendor I Forum. +

#### Banyan Forum

#### Service: **BANFORUM**

The Banyan Forum provides direct access to Banyan System Inc. support personnel. Messages cover Banyan network products and more. Libraries contain patchware and shareware for improving the efficiency of your network. +

## **Barefoot/Hybrid**

## Service: MIDIAVENDOR

Barefoot (formerly Hybrid Arts) provides support in its section of the MIDI A Vendor Forum for Atari computer MIDI/music products such as AudioTrack, EditTrack, EZ-Score Plus, GenEdit, the MidiPlexer, Music DTP and SmpteTrack. +

## **Baseline Publishing (Macintosh)**

Service: MACCVEN

Baseline Publishing provides technical support for The Talking Moose, INIT Manager, One Shot and Thunder 7. Baseline Publishing also supports all Preferred Publishers products including Database, Vantage, DoubleTalk, Screenshot and Exposure Pro. +

## **Baseline Publishing (Windows)**

Service: WINAPD

Baseline Publishing provides technical support in its section of the Windows 3rd Party Applications D Forum for its series of screen and language utilities for the Windows environment. Among the products supported are Personality, Vantage and Virtual Monitors. +

## **BASIS International Forum**

Service: **BASIS** 

Primarily of interest to business application engineers, the BASIS International Forum provides product support for BASIS authored and distributed software products. Join the forum and attend regularly-scheduled online conferences. Download public domain software and review the company's application catalog. +

# Beagle Bros.

# Service: <u>APIIVEN</u>

Access Beagle Bros.'s section of the Apple II Vendor Forum for support for TimeOut and other Appleworks enhancement products. +

## **BCD Associates**

## Service: MULTIVEN

Support for BCD Associates video tape and video disc computer control interfaces can be found within the Multimedia Vendor Forum. Online representatives are available to assist you with your technical questions. +

## Berkeley Systems (Macintosh)

Service: <u>ADMAC</u>

Berkeley Systems provides technical support in the Mac B Vendor Forum for After Dark, ScreenKeys, Stepping Out II, outSPOKEN, inLARGE and inTOUCH. +

## **Berkeley Systems (Windows)**

Service: **ADWIN** 

Berkeley Systems produces After Dark for Windows, a screen saver program for the Windows 3.0 environment. After Dark for Windows is supported in the Berkeley Systems section of the Windows Third Party Applications C Forum. +

# Best Power Technology

Service: **<u>BEST</u>** 

Best Power supports its line of UPS monitoring products in its section of the Novell Vendor A Forum.  $\ +$ 

# Beyond, Inc.

## Service: **BEYOND**

Beyond representatives are available within the Beyond, Inc. section of PC Vendor C to answer your questions about BeyondMail.  $\ +$ 

## Big Noise Software, Inc.

## Service: MIDIAVENDOR

Big Noise Software provides support for its MIDI-based products in the MIDI A Vendor Forum. Its products include Cadenza (a graphic sequencer for IBM compatibles) and the Big Noise Editor/Librarian. +

#### Bitstream

#### Service: **<u>BITSTREAM</u>**

Bitstream produces a complete line of fonts and typographic-related products for the desktop publishing and word processing markets. Support for Bitstream fonts and products, including MakeUp, Type Essentials and Facelift, can be found in the Bitstream section of the Desktop Publishing Vendor Forum. +

## **Black Belt Systems**

## Service: AMIGAVENDOR

Black Belt Systems provides the Amiga technical community with highly sophisticated and unusual hardware and software. These products are supported in Black Belt Systems' section in the Amiga Vendor Forum. +

# **BLOC Publishing Corporation**

Service: **BLOCPUB** 

BLOC Publishing Corporation produces productivity software for the IBM and compatibles. It provides support for Diskette Manager, Diskvision, Fast!, FastPak Mail, FormTool, FormFiller, FT Pro, Page Garden, Personal Law Firm, Print Rite, and 3d Charts to Go! for Windows within its section of the PC Vendor D Forum. +

#### **Blue Lance**

# Service: <u>NOVVEN</u>

Blue Lance supports its network management and administration applications such as LT Auditor, LT HelpDesk and LT Stat in its section of the Novell Vendor Forum.  $\ +$ 

# Blue Ribbon

## Service: **BLUERIBBON**

Blue Ribbon supports SuperJAM!, its interactive music software, in its section of the MIDI C Vendor Forum.  $\pm$ 

#### Blyth Software Forum

#### Service: **BLYTH**

The Blyth Software Forum is for those who are interested in Blyth's database programs and products. This forum provides Blyth users with technical support, as well as the ability to contact other Blyth users to share experiences and knowledge about the database products. Members are encouraged to share files through the various libraries contained in this forum. +

## **Boca Research**

# Service: **BOCA**

Boca provides support for its Boca modem line in its section of the Modem Vendor Forum. +

## BocaSoft

## Service: **BOCASOFT**

BocaSoft supports its products such as BocaSoft WipeOut screen saver and BocaSoft System Sounds audio program in its section of the OS/2 Vendor Forum. +

## Borland C++/DOS Forum

#### Service: **<u>BCPPDOS</u>**

In this forum, users of software by Borland International exchange tips, techniques and any other information directly related to programming with Turbo Prolog, Turbo C, Turbo C++, Turbo Assembler and Turbo Debugger. For information about C and C++ for Windows, see Borland C++/Windows Forum. +

#### **Borland C++/Windows Forum**

#### Service: **BCPPWIN**

This forum, operated by Borland's Technical Support Department, provides support for users of Borland's C, C++ and related programming tools in the Windows environment. Here you can meet with other programmers and discuss topics from Borland Windows programming tools to advanced Wndows programming. Numerous files about Borland's programming tools for Windows are available for viewing or downloading. For information about C, C++ and Assember for DOS environments, see <u>Borland C++/DOS Forum</u>. +

#### **Borland dBASE Forum**

#### Service: DBASE

Whether you use dBase as a database program or as a development tool, join the Borland dBase Forum to obtain support for all versions of dBase II, II and IV. Besides getting help with using dBase's features, you can learn about how to use dBase with various 3rd party utilities and how to create runtime programs. Also find out how to join a dBase user group in your area. +

#### Borland Development Tools Forum

Service: **BDEVTOOLS** 

Operated by Borland's Technical Support Department, this forum supports Borland development tools such as Paradox Engine for C++ and Pascal, ObjectVision, Brief and Interbase. All kinds of developers participate in this forum to learn about using these Borland products and how to improve their individual applications. The libraries are stuffed with files aimed at helping developers solve problems and improve productivity. +

#### **Borland GmbH Forum**

#### Service: **BORGER**

The Borland GmbH Forum provides technical support for Borland's German-speaking customer base. Members correspond in German with other members and with representatives from Borland. Files are available in the libraries that provide additional support for Borland's German products. For additional Borland support, see <u>Borland</u> International. +

#### **Borland International**

Service: BORLAND

In this area users of Borland software can obtain information about Borland International. Included are a what's new section containing Borland press announcements and other news, company and product information, and employment opportunities. The section also contains an R&D suggestion box and nine forums. +

#### **Borland Paradox DOS Forum**

Service: PDOXDOS

The Borland Paradox DOS Forum is for users of Borland's Paradox database program in the DOS environment. Discuss topics such as installation, networking, updates, programming tips, and troubleshooting with Borland's Technical Support Department. Libraries contain enhancement programs and product information. +

## Borland Paradox Windows/OS2 Forum

Service: **PDOXWIN** 

The Borland Paradox Windows/OS2 Forum is for users of Borland's Paradox database program in the Windows or OS/2 environments. Support can also be otained for Borland's ObjectPAL. Members can discuss topics such as installation, networking, updates, programming tips, and troubleshooting with Borland's Technical Support Department, Libraries contain enhancement programs and product information. +

#### **Borland Pascal Forum**

#### Service: **BPASCAL**

Join this forum if you use the Pascal programming language. You will find information about using Pascal in both DOS and Windows environments as well as information about graphics, networks and debugging techniques. The message and library sections are non-version specific to make it easier for you to find the information you need. A special read-only From Borland library is available where representatives from Borland upload helpful information about their products. +

#### **Borland Quattro Pro Forum**

#### Service: **QUATTROPRO**

If you use Borland's Quattro, Quattro Pro or Quattro Pro for Windows spreadsheet programs, join this forum for online product information, news and technical support. Borland Technical Support Representatives are online to answer your questions about printing, writing macros, networking and using Quattro Pro in general. Members who are experienced in using Quattro Pro can answer you questions and help you solve problems. For information about other Borland products, see the other Borland forum descriptions. +

## **Brightwork Development**

# Service: **BRIGHT**

Brightwork Development provides support for the following products in its support section of the PC Vendor D Forum: Sitelock, PS-Print, NetRemote, LAN Support Center and LAN Automatic Inventory. +

#### Brown Bag Software

Service: **BROWNBAG** 

Brown Bag supports MindReader, PC-Outline and PowerMenu Plus in its support section of the PC Vendor G Forum.  $\ +$ 

# **Butterworth Legal**

Service: **PCVENJ** 

Butterworth Legal supports its line of print and electronic law information products in PC Vendor J Forum. +

## ButtonWare, Inc.

# Service: PCVENA

ButtonWare provides support for the following products in its section of the PC Vendor A Forum: PC-File+, PC-Type II, Baker's Dozen, PC-Tickle, PC-Stylist and PC-Dial. +

### CA Application Development Forum

Service: CAIDEV

Computer Associates sponsors this forum primarily for users of CA application development solutions. CA products discussed in the message section include CA-dBFast, a Windows database program, and CA-Realia mainframe-compatible products. Find out how others are using the software and how you can apply their experiences to your own developmental needs. Representatives from CA are online to answer technical quesitons about specific applications or problems. For information on additional CA products, see the <u>CA Clipper</u> Forum, <u>CA Productivity Solutions Forum</u> and <u>CA-SimplyForum</u>. +

### **CA Clipper Forum**

### Service: CLIPPER

If you use Clipper to develope your own database applications, be sure to join the CA-Clipper Forum to learn more about Clipper and to offer tips on Clipper usage to other users. This forum supports many topics of discussion about Clipper, including the program itself and its use with utilities and LAN products. Learn how other members are using Clipper and get expert advise from CA representatives to fine tune your own projects. For information on additional CA products, see the descriptions for the <u>CA Application Development Forum</u>, <u>CA</u> <u>Productivitiy Solutions Forum</u>, and <u>CA-Simply Forum</u>. +

## CA Clipper Germany Forum

### Service: CLIPGER

The CA Clipper Germany Forum supports the German-speaking customer base in Germany, Switzerland an dAustria. Members can directly communicate in German with CA's technical and marketing staff or browse the forum's libraries for German programs and support. For additional CA support, see the <u>CA Clipper Forum</u>. +

### CA Micro Germany Forum

### Service: <u>CAMICRO</u>

The Computer Associates GmbH Forum provides technical support for German speaking users of German language products like the C++/CommonView, CA-Cricket Family, dbFast, Realizer, Superproject, Textor and UpToDate. The libraries contain drivers, upgrades and utilities. For information on programming with CLIPPER, visit the <u>CA-Clipper Germany Forum</u>. +

### **CA Productivity Solutions Forum**

Service: CAIPRO

The CA Productivity Solutions Forum, sponsored by Computer Associates, provides support to users of various CA programs such as CA-SuperCalc spreadsheet, CA-SuperProject project management and CA-Cricket Family graphics package. Get technical help from CA representatives and other members for your current applications, or learn more about other CA products that work with your current system. For information on additional CA products, see the <u>CA Application Development Forum</u>, <u>CA Clipper Forum</u> and <u>CA-Simply Forum</u>. +

### **CA-Simply Forum**

### Service: CASIMPLY

Computer Associates provides support for its line of CA-Simply software products in the CA-Simply Forum. CA Simply produces money management products such as CA-Simply Tax, a tax preparation program for Windows and DOS; CA-Simply Money, a personal finance package for Windows; andCA-Simply Accounting, a small business accounting package for Windows, Macintosh or DOS. For information on additional CA products, see the <u>CA</u><u>Application Development Forum</u>, <u>CA Clipper Forum</u> and <u>CA Productivity Solutions Forum</u>. +

### Cabletron Systems, Inc.

### Service: CTRON

Cabletron Systems, Inc. offers this forum to inform and support users of LAN services and products developed and manufactured by Cabletron for Ethernet, Token Ring and FDDI networks. Learn more about Cabletron's exclusive Integrated Network Architecture (INA) that allows you to build and manage a global, distributed network of interconnected LANs that work together regardless of which media type or network standard is used. +

### CADD/CAM/CAE Vendor Forum

#### Service: CADDVEN

The CADD/CAM/CAE Vendor Forum, managed by the League for Engineering Automation Productivity (LEAP), is dedicated to the support of computer-aided design, manufacturing and engineering software and hardware. Company representatives from Ashlar Incorporated, CadKey, Inc., CADLink, Environmental Systems Research, Evolution Computing, IBM CAD, ISICAD, and Universal Technical Systems are currently online to provide technical support, information on product upgrades, new product announcements, and much more. See each vendor's individual description within this section for a list of supported products. +

#### **CADENCE** Forum

### Service: CADENCE

The CADENCE Forum, brought to you by Miller Freeman Publishing, is a supplement to CADENCE Magazine and provides support for Autodesk's AutoCAD application. Download source code from the magazine as well as updates, upgrades and helpful hints from the forum's libraries. Also, you can address questions and comments directly to CADENCE Magazine's editors. +

# Cadkey, Inc.

# Service: <u>CADKEY</u>

Cadkey provides support for its full line of computer-aided design software in the Cadkey section of the CADD/CAM/CAE Vendor Forum.  $\ +$ 

### CADLink

# Service: CADDVEN

Obtain support for SignLab, CADLink's Sign-making technology, in the CADLink section of the CADD/CAM/CAE Vendor Forum. +

# CAI/ColorAge

## Service: DTPVENDOR

CAI/ColorAge produces and provides technical support for Freedom of Press, a deviceindependent PostScript language compatible multi-platform interpreter, in the CAI/ColorAge section fo the Desktop Publishing Vendor Forum. +

# **Campbell Services**

# Service: ONTIME

Campbell Services produces and supports OnTime for Windows, a personal information manager, in the Campbell Services section of the Windows Third Party Applications C Forum. +

#### **Canon Support Forum**

### Service: <u>CANON</u>

Visit the Canon Support Forum to receive technical support directly from Canon's Help Desk staff. The Canon Peripheral Forum provides support for Canon products such as Laser Beam printers, Bubble Jet printers, Scanners and the Navigator. This forum is an online supplement to Canon's Printer Division support, providing a direct link between you and the staff at Canon. Visit this forum to communicate with other users of Canon peripherals to share information and ideas and exchange helpful hints. +

### Canopus Research Forum

### Service: <u>CANOPUS</u>

The Canopus Research Forum provides a place for computer users to come together to discuss industry trends, technologies and products. Find out which products are deemed hot by computer users around the world and which are not. Read the latest issues of the *Canopus Report*, written by Canopus Research President Wil Zachmann, and *The Cheifet Letter*, a newsletter produced by the *Computer Chronicles* television show. This forum also features honored guests from all areas of the computer industry. +

# Casady & Greene

Service: <u>CASADY</u>

Obtain support for Casady & Greene's font manager, Fluent Fonts, in its section of the DTP Vendor B Forum. +

#### **CASE - DCI Forum**

#### Service: CASEFORUM

The CASE - DCI Forum, sponsored by Digital Consulting, Inc., is available for software developers using CASE tools. From novices to more experienced users, members share information and helpful tips on using CASE tools anywhere in the development process. Through this forum, users keep informed about educational events sponsored by Digital Consulting and about CASE-NET, an international CASE user group. +

## Casio Inc.

## Service: PALMTOP

Casio Inc. provides support for its Casio B.O.S.S. line of electronic organizers in the Casio B.O.S.S. section of the Palmtop Forum.  $\ +$ 

## **CDROM Forum**

## Service: CDROM

For information about CDROM technology, reviews of seminars and conference sessions, a calendar of upcoming CDROM events, comparisons of CDROM applications and product announcements, try the CDROM Forum. +

#### **CD-ROM Vendors Forum**

### Service: <u>CDVEN</u>

The CD-ROM Vendors Forum is for consumers and producers of CD-ROMs and CD-ROM products. The forum enables members to communicate directly with a variety of CD-ROM publishers and product providers. The libraries contain press releases, price lists, drivers and demos. Venders such as Bowker (Reed) Electronic Publishing, the Bureau of Electronic Publishing, Creative Multimedia Corp., Meridian Data and Trantor are represented in the forum. +

### **CE Software**

### Service: MACAVEN

Access the CE Software support section of the Mac A Vendor Forum to obtain technical support for CE Software's full line of Macintosh products. These products include QuickMail, QuicKeys, Disktop, Alarming Events, Amazing Paint and CalendarMaker. +

## **Central Coast Software**

Service: <u>AMIGAVENDOR</u>

Central Coast Software provides support for its Amiga utility titles including Quarterback, Quarterback Tools, DOS 2 DOS and MAC 2 DOS products within the Amiga Vendor Forum. +

### Central Point Software DOS Forum

Service: CPSDOS

In this forum, Central Point provides you with technical support and customer service regarding any and all Central Point Software DOS products such as CP Backup file backup system, CPAV anti-virus utility, and PCTools utilities. The message and library sections are divided by type of product making it easy to find the information you need about the Central Point software you use. For information about Central Point's software for Window and Macintosh environments, see the <u>Central Point Software Windows and Macintosh Forum</u>. +

#### Central Point Software Windows and Mac Forum CPSWINMAC

If you use Central Point software for Windows and Macintosh environments, join this forum to build your knowledge about programs such as CP Backup file backup system, CPAV anti-virus utility, Scrapbook+ visual data storage and retrieval utility and MacTools and Windows utilities. Knowledgeable Central Point technical and customer support personnel are online to answer your questions and to help you decide which programs are right for your applicaitons. While in this forum, browse through the libraries for additional information and support. For information about Central Point's software for the DOS environment, see the <u>Central Point Software DOS Forum</u>. +

### Cheyenne Software

## Service: CHEYENNE

Cheyenne Software supports ARCserve, ARCserve/Open, ARCserve/Solo, Cheyenne Utilities for NetWare, FAXserve, InocuLAN and Monitrix LAN-based products in its support section fo the PC Vendor G Forum. +

### ChipSoft

### Service: CHIPSOFT

Whether you are doing your own taxes or you are part of a professional tax preparation service, ChipSoft produces tax preparation software for you. The ChipSoft Forum provides support for more than 325 tax preparation products such as TurboTax for DOS or Windows and MacinTax for the Macintosh. +

#### **Clarion Software Forum**

### Service: CLARION

Clarion Software provides technical support and discussion areas for its family of database development products and compilers. Find support for Clarion Database Developer, Clarion Professional Developer, Personal Manager (Personal Developer), Report Writer and the TopSpeed Compilers (C, C++, Modula 2 and Pascal) in the Clarion Forum. +

#### The Clarion Tech Journal

### Service: PCVEND

*The Clarion Tech Journal* is the first and only technical magazine devoted to supporting the users of Clarion Professional Developer. The journal features innovative, up-to-date technical articles covering all aspects of the Clarion database development environment and programming language. Access its section of the PC Vendor D Forum to receive information regarding the publication. +

## **Claris Corporation Forum**

# Service: <u>CLARIS</u>

Claris Corporation's forum provides support for its products like AppleWorks, ClarisWorks, FileMaker, HyperCard, MacProject, MacWrite and Resolve. Talk with experts about problems or discuss Claris' products. +

### **Claris Macintosh Forum**

## Service: MACCLARIS

The Claris Macintosh Forum provides support for its products like AppleWorks, ClarisWorks, FileMaker, HyperCard, MacProject, MacWrite and Resolve. Talk with experts about problems or discuss Claris' products. +

### Claris TechInfo Database

## Service: CLATECH

The Claris TechInfo Database is an online searchable database with over 3,000 articles and technotes about Claris products and services. Search for files by criteria such as product name, publication date and operating environment. +

### **Claris Windows Forum**

### Service: WINCLARIS

Supported by Claris Customer Support, the Claris Windows Forum provides support for its products such as Filemaker and ClarisWorks for Windows, Also, in the message area, discuss with technical experts and others cross-platform products and issues such as Mac and PC troubleshooting. +

### Cobb Group Applications Forum

#### Service: ZNT:COBBAPP

The Cobb Group Applications Forum provides problem-solving tips and downloadable software for users of Lotus 1-2-3, DOS, and MicroSoft Windows. Get advice from the experts and answers to common questoins about your favorite applications. Library sections include downloadable text from Cobb Group journals, utilities and shareware. Part of <u>ZiffNet</u>. +

### Cobb Group Programming Forum

Service: ZNT:COBBPROG

The Cobb Group Programming Forum provides downloadable files and source codes archived from the Cobb programming journals for Pascal, C, C++, Paradox and dBase users. The forum is built on 12 Cobb language-specific journals. The message board and keyword-searchable library sections are organized by programming language. Part of <u>ZiffNet</u>. +

## Coda Music Software

## Service: CODA

Support for Finale and MusicProse products can be found in the Coda Music Software section of the MIDI B Vendor Forum. Representatives are available to provide technical assistance. +

## CodeHead Software

## Service: ATARIVEN

CodeHead Software produces utility and productivity software for the Atari ST. CodeHead provides support for these products in its section of the Atari Vendor Forum. +

## Cogent Data Technologies

Service: COGENT

Cogent Data Technologies supports its E/Master family of Ethernet LAN adapters for EISA, ISA and MCA bus machines in its support section of the PC Vendor G Forum. +

## Cognetics

## Service: COGNETICS

Hyperties, an industrial-strength hypertext and multimedia product for the IBM-PC is supported in the Multimedia Vendor Forum. Representatives from Cognetics are available online to provide technical assistance. +

## **Color Computer Forum**

## Service: COCO

The TRS-80 CoCo Users Group provides independent support for owners and operators of the TRS-80 Color Computer and related peripherals. Technical information, programming examples, and a forum where CoCo owners can meet and discuss problems and desires are also included. +

## **Command Software Systems**

Service: **PCVENF** 

Command Software Systems, developer of security and anti-virus software, will answer your technical questions and provide product inforamtion within its section of the PC Vendor F Forum. Its product line includes TheEMCEE, F-PROT, FREEZE!!, Security Guardian and LANGARD. +

## **Commodore Application Forum**

#### Service: CBMAPP

The Commodore Application Forum disseminates information and support to users of Commodore 8-bit computers, including terminal and bulletin board software, word processing, speech synthesis and education. Programming and technical information on the C-128, C-64 and various public domain programs are also available. +

## **Commodore Arts and Games Forum**

Service: CBMART

Commodore Arts and Games Forum is an interactive electronic forum dedicated to creative and entertainment applications for the Commodore 8-bit line of computers, including games, graphics and music. Support is also provided for all games and Geos programming. +

#### **Commodore Newsletter**

Service: CBMNEWS

The Commodore Business Machines Newsletter offers information on Commodore computers direct from the manufacturer, including new product announcements, software updates and user group information. You can also visit the <u>Commodore Service Forum</u>, where CBM representatives provide assistance to Commodore computer owners. +

## **Commodore Service Forum**

Service: CBMSERVICE

Commodore Service Forum is staffed and maintained by Commodore Business Machines, Inc. and offers direct customer support for all Commodore computer models. There are no data libraries, but message and conferencing facilities are provided. +

# Communication Intelligence Corp.

Service: COMINT

CIC offers support for its Handwriter Recognition System and PenDOS Operating Environment in the CIC section of the Pen Technology Forum. +

#### **Compaq Connection**

#### Service: COMPAQ

The Compaq Connection provides access to support and information about Compaq products. The Connection contains two information sections: a Product Support Services section where you can find information about available support services for Compaq products and an Authorized Training Information section which contains product training information for users and resellers. From the Connection, you can access the <u>Compaq</u> <u>Forum</u> for technical support and to download files for Compaq hardware products. The Compaq Independent Hardware and Software Vendors (ISHV) Forum is accessible from the Connection and is only available for Compaq's licensed vendors. For more information about the Compag Forum, see its description in the Directory.

#### **Compaq Forum**

#### Service: CPQFORUM

For technical support for your Compaq hardware components, join the Compaq Forum, an integral part of the Compaq Connection. Compaq, which manufactures PC systems and desktop, portable, laptop and notebook personal computers, sponsors this forum enabling you to ask questions and receive answers from Compaq representatives and other expert users. Besides message sections for each type of component Compaq manufactures, a Customer Service section is also available for your nontechnical quesitons. For additional information and services from Compaq, see the <u>Compaq Connection</u> description in the Directory. +

## **Complementary Solutions Inc.**

Service: PCVEND

In its sectoin of the PC Vendor D Forum, Complementary Solutions Inc. provides technical support for TELEMATE and the following TELEMATE add-ons: Report Writer, Plus, ANI reporting, Global and Phone Book. +

## The Complete PC

## Service: <u>COMPLETEPC</u>

The Complete PC provides support for products such as CloseUp, Lap Link Pro and pcANYWHERE in its section of the Modem Vendor Forum.  $\ +$ 

## **Component Software**

## Service: MACBVEN

To obtain assistance with Component Software products such as Icon Factory, Intelligent Developer, PictureAccess, SuperPalette and StepAhead, access the Component Software section of the Mac B Vendor Forum. +

#### CompuAdd Forum

#### Service: COMPUADD

The CompuAdd Forum offers complete support for CompuAdd systems from CompuAdd's technical support and engineering staffs. You will find information in the message section about all CompuAdd systems including desktops, laptops, notebooks and Sparc compatible CPUs. Check out the library section to find support for the collection of diagnostics and setup utilities that are shipped with each CompuAdd system, as well as press releases about the products and vendor locations. +

#### **Computer Art Forum**

#### Service: COMART

The Computer Art Forum covers images generated by or created on a computer using a paint program. The libraries contain thousands of colorful and imaginative GIF (Graphic Interchange Format) images, from 2-color images to 256-color fractal displays (like those seen in a kaleidoscope). Information is available on downloading and displaying these images, which can be displayed on nearly any type of computer system. Images available include anything from animals and science fiction scenes to fractals and pioneering graphic images from the early days of computer technology. +

#### **Computer Club Forum**

#### Service: CLUB

Computer Club Forum is the home for users of computers no longer supported by the manufacturers, or which have no specific forum dedicated to their hardware on CompuServe. Computers supported in CLUB include Actrix, Adam, Amstrad, Apricot, Eagle, Kaypro, Ohio Scientific, Panasonic, Sanyo, all Timex/Sinclair hardware and the Victor 9000, although users of other computer systems are always welcome. +

# **Computer Peripherals**

Service: <u>COMPUTERPERIPH</u>

Computer Peripherals provides support for its modems in its section of the Modem Vendor Forum.  $\ +$ 

## **Computer Presentations Inc.**

## Service: CPL

Computer Presentations Inc. produces a series of image processing applications for the Windows environment including Color Lab and Image Prep, which are supported in the CPI section on the Windows Third Party Applications B Forum. +

#### **Computer Shopper Forum**

#### Service: ZNT:COMPSHOP

The Computer Shopper Forum is part of ZiffNet's Buyer's Resources section that helps you make more informed decisions about buying personal computer products. The forum includes buying advice sections for systems, peripherals and software; sections about technology trends; and areas where you can get advice from *Computer Shopper* editors and columnists. Download related threads, buying guides and lists of buying tips. Part of <u>ZiffNet</u>. +

## **Computer Tyme**

## Service: COMPTYME

Computer Tyme supports products such as MarxMenu and the Network Survival Kit in its section fo the Novell Vendor Forum.  $\ +$ 

## Concurrent Controls, Inc.

Service: <u>NVENA</u>

Concurrent Controls provides support within the Multi-User DOS section of the Novell Vendor A Forum.  $\mbox{+}$ 

## **Connect Software**

## Service: **EMCONNECT**

Connect Software provides support for E-Mail Connection a software application to integrate E-Mail systems, in its section of the Windows 3rd Party Applications B Forum. +

## Connectix

## Service: <u>MACAVEN</u>

Connectix supports its HAND-Off II, MAXIMA, Mode32, MC73 PMMU and Virtual in the Mac A Vendor Forum.  $\ +$ 

CONUG, Inc.

Service: <u>NVENA</u>

CONUG provides support within the Multi-User DOS section of the Novell Vendor A Forum. +

## **Cool Shoes Software**

## Service: MIDIBVEN

DOS-based interactive music software is provided and supported by Cool Shoes Software. Visit the MIDI B Vendor Forum for technical support and guidance by Cool Shoes Software Representatives. +

#### **Corel Forum**

#### Service: COREL

Join the Corel Forum for technical support for graphics products such as CorelDRAW! 2.x and 3.0, CorelDRAW! for OS/2 and CorelSCSI. Each product has a separate message section enabling representatives from Corel and other expert users to quickly find and answer your questions. A Customer Service section answers nontechnical questions, and a Media Relations section contains press releases and information about new products, special contests and events. +

#### **CoStar Corporation**

#### Service: COSTAR

Find support for CoStar Corporation's printing products in the CoStar section of the Mac C Vendor Forum. CoStar develops small specialty printers and software for labels and envelopes including LabelWriter (a palm-sized label printer) and AddressWriter (a printer designed specifically to print envelopes, postcards and labels). +

### Covox

## Service: <u>COVOX</u>

If you use any of Covox's MIDI/music products such as Speech Thing or Sound Master II, access the MIDI B Vendor Forum to obtain support from Covox. +

#### **CP/M Forum**

#### Service: CPMFORUM

The CP/M Forum is dedicated to users of the CP/M 8-bit and 16-bit computer operating systems. Members exchange information and discuss problems with other CP/M users. In addition to discussing CP/M itself, programs that run on CP/M computers such as word processors and database programs are discussed. +

## Creative Systems Programming

Service: GCPSUPPORT

Creative Systems Programming provides support for Golden Commpass, its CompuServe interface developed for OS/2, in its section of the OS/2 Vendor Forum. +

## **Crosstalk Forum**

## Service: XTALK

Software products developed and marketed by DCA/Crosstalk Communications are featured in this forum. The forum also offers libraries of data files for use with the products, a conferencing facility, bulletins and a message base for each product. +

## **Crystal Graphics**

## Service: GRAPHBVEN

Crystal Graphics supports its line of Desktop Animators and 3D Designer products in its section of the Graphics B Vendor Forum. +

#### **CTOS/Open Forum**

#### Service: CTOS

Unisys provides support for its family of Workstations and its client/server technology in the CTOS/Open Forum. Discuss the latest product information, events, training, marketing news and shareware with CTOS' technical staff and other users. The libraries contain press releases, application tips, schedules of CTOS events, training schedules and documentation listings. +

## **Ctrlalt Associates**

Service: PCVENA

Ctrlalt Associates support its full line of products including CTRLALT, CTRLALT PLUS, STACKEY and BATUTIL in its section of the PC Vendor A Forum. +

## **Cumulus Corporation**

### Service: PCVEND

Cumulus Corporation designs and manufactures a complete line of PCs, custom memory products and mass storage devices. Systems are available in 386sx, 386dx, 486 and other technologically advanced configurations. Find support for these products in the Cumulus Corporation section of the PC Vendor D Forum. +

## **Custom Technologies**

Service: PCVENA

The CheckMate series and Magic Menus are supported by Custom Technologies in the PC Vendor A Forum.  $\ +$ 

## DacEasy

## Service: PCVENB

Lucid 3D spreadsheet, Rolodex Live, the Lightning Disk accelerating package and the Breakthru 286 accelerator cards are supported by DacEasy in the PC Vendor B Forum. +

#### Data Access Corporation Forum

#### Service: DACCESS

Join the Data Access Corporation Forum and investigate software products like DataFlex and OfficeWorks. Here you will find technical support, a library of programs and informative discussions from users of Data Access products. Technical bulletins, programming techniques and training are available when you join the Data Access Corporation Forum. +

#### Data Based Advisor Forum

#### Service: DBADVISOR

Database troubles? Join the Data Based Advisor sponsored by *Data Based Advisor* magazine to hear the latest in databse topics, trends, bugs and fixes. Writers, developers and consultants offer advice, help information and valuable insights. More than 50 vendors participate in offering free and timely product support. In the message sections, members discuss current industry news, database products and development, third party add-ons and consulting issues. Libraries contain source code, demos and product information. +

## **Databook Incorporated**

Service: DATABOOK

Databook provides support in its section of the Palmtop Forum for its products which support the credit-card size IC memory cards used in palmtop and notebook computers. +

## DataEase International Forum

### Service: DATAEASE

Relational databases are easy to build using DataEase's line of products. Even if you have no programming experience, you can learn to use DataEase for DOS or OS/2 or DataEase Express for Windows. Access the DataEase Forum to find out more about DataEase's product line. +

## DataPoint

### Service: DATAPNT

Datapoint Corporation produces LAN and desktop video communications products and telephony services. Obtain support for products such as ARCNET, ARCNETPLUS, INFOSWITCH and MINX in its section of the PC Vendor H Forum. +

## Datastorm Technologies Support Forum

Service: DATASTORM

The Datastorm Technologies Support Forum offers support for users of the ProComm communications products, such as ProComm, PROCOMM PLUS, Procomm Plus Network version and HotWire. Libraries offer communications utilities and help with modem configuration. +

### DaVinci

## Service: DAVINCI

DaVinci provides support for DaVinci E-Mail, an electronic mail handling software product for the Windows environment, in the DaVinci section of the Windows Third Party Applications A Forum. +

# Daystar Digital

Service: MACAVEN

For technical support or product information on any Daystar Digital product, access the Daystar Digital section of the Mac A Vendor Forum.  $\ +$ 

#### **DBMS Forum**

#### Service: DBMSFORUM

Communicate directly with the authors and editors of *DBMS*, a magazine that provides information about database management systems programming, client-server systems, front-ends to databases and other dtabase management hardware and software issues. Converse with other members of the forum to learn more about specific database management products such as UNIX, dBase, Paradox, SQL Server and Clipper, and about the magazine itself. +

### **DEC PC Forum**

## Service: DECPC

The DEC PC Forum is intended for users of Digital Equipment Corporation (DEC) personal computers. Members exchange information, ideas, public domain programs and problems concerning DEC PCs with other members. +

### **DEC Users Network**

Service: DECUNET

The DEC Users Network contains three forums: the <u>DEC PC Forum</u>, the <u>PDP-11 Forum</u> and the <u>VAX Forum</u>. +

## **Dell Computer Corporation**

Service: <u>NOVVEN</u>

Dell provides support for servers running Novell NetWare in its section of the Novell Vendor Forum. For more information about Dell computers, see the <u>Dell Forum</u>. +

#### **Dell Forum**

### Service: DELL

Users of Dell computers should join this forum to learn more about Dell systems such as the Performace EISA, Performance ISA, Dim/Pre Portable and Dim/Pre Tower. A Flash Bios Upgrades section contains the latest bios upgrade for systems that support the Flash Bios function. While in the forum, make suggestions directly to Dell about the computer systems or forum. +

## **Delrina Technology**

#### Service: DELRINA

Delrina Technology supports its series of form development and facsimile creation products including PerForm, Perform Pro, PosFAX, WinFax and the Amaze line of calendar products and Opus & Bill, the Screen Saver, in the Delrina Forum. +

### DeltaPoint (Mac)

## Service: MACAVEN

MindWrite, Trapeze, Express, DeltaGraph and Taste are supported by DeltaPoint within its support section of the Mac A Vendor Forum. +

## DeltaPoint (Windows)

## Service: WINAPD

DeltaPoint provides support for its products in its section of the Windows 3rd Party Applications D Forum.  $\pm$ 

## Deneba Software

## Service: MACBVEN

Access the Deneba Software section of the Mac B Vendor Forum for assistance with Canvas, UltraPaint, Spelling Coach Professional, Big Thesaurus and Comment. +

### Describe

## Service: DESCRIBE

Users of the DeScribe word processor can obtain technical support directly from DeScribe in its sectoin of the PC Vendor A Forum. +

## **Designer Template Collections**

### Service: ZNT:FORMS

Designer Templates are professionally designed, easily downloadable templates which help users of spreadsheets and word processors produce professional-looking documents, forms and reports, regardless of skill level. Collections are available for a number of applications, including Lotus 1-2-3, Microsoft Excel, Borland Quattro Pro and WordPerfect. Part of ZiffNet. \$

## DesignWare

## Service: GRAPHBVEN

DesignWare supports its design products such as My House and 3D Office in its section of the Graphics B Vendor Forum. +

#### **Desktop Publishing Forum**

#### Service: DTPFORUM

The Desktop Publishing forum provides information and tools for anyone who uses, plays with, or makes their living via electronic publishing, design, advertising, non-fiction writing, and/or printing. Forum message cover hardware, layout, design and printing. A classified ads section is available. The libraries contain utilities, fonts, demos, reviews and "publication quality" desktop publishing templates, photos, and line and clip art. +

#### **Deutsches Computer Forum**

### Service: GERNET

The Deutsches Computer Forum provides a place for German-speaking CompuServe members to discuss German-, Swiss- and Austrian- related topics of interest such as sports, politics, games, travel and computers. The libraries are packed with software utilities, calendars of events and hints for navigating through CompuServe -- and German-speaking countries. +

## **Development Technologies**

Service: **DEVTECH** 

Access Development Technologies' section of the OS/2 Vendor Forum to obtain support for DeskMan, its OS/2 workplace shell manager. +

#### DiagSoft, Inc.

### Service: DIAGSOFT

DiagSoft offers PC and Macintosh quality-assurance and diagnostic software products that can help you solve hardware and software problems and assist you in getting optimum performance from your system. Service and support technicians, system integrators, VARs and other users can discuss exsisting system problems or problems that may occur when installing new components or software. +

## **Diamond Computer Systems**

## Service: **DMNDONLINE**

Diamond Computer Systems offers graphics adapters and other multimedia products for PCs. Access the Diamond Computer Systems section of the Graphics B Vendor Forum to obtain technical support for Diamond's line of Stealth, Viper and SpeedStar cards. +

# **Digital Eclipse**

## Service: MACDVEN

Digital Eclipse provides support for its sound and microphone products, including OTA and Zounds, in its section of the Mac D Vendor Forum. +

## Digital NT Support Forum

## Service: DEC4WNT

Supported by Digital's Multi-Vendor Customer Services Group, the DEC NT Support Forum enables members to post questions and download files to optimize their use of Windows-NT on a variety of platforms such as Digita's Alpha AXP platform. +

# **Digital Vision**

Service: **DIGVIS** 

Digital Vision offers technical support for its ComputerEyes line of digitizers in the Digital Vision section of the Graphics A Vendor Forum. +

### Digital's PC Integration Forum

Service: DECPCI

Sponsored by Digital's Personal Computing Systems Group (PCSG), this forum provides support for Digital's PC integration software and hardware such as PATHWORKS for DOS, Macintosh, VMS, Ultrix and OS/2. It also provides support for the DECpc family of personal computers and peripherals and the EtherWORKS family of network connectivity products. In this forum, find answers to your questions or just chat with others about PATHWORKS applications. +

#### **Digitalk Forum**

### Service: **DIGITALK**

The Digitalk Forum provides helpful information about the SmallTalk/V programming language and development environment directly from the staff at Digitalk and from other users. Members discuss Digitalk applications in the Macintosh, DOS, OS/2 and MS Windows environments. Visit the libraries for more tips and general information, periodic digests of the SmallTalk/V Scoop newsletter and user group listings. +

## **DMC Publishing**

## Service: ATARIVEN

DMC Publishing supports its full line of products for the Atari including VIP, DynaCadd and Calamus in its section of the Atari Vendors Forum. +

## **Domark Software**

## Service: GRAPHBVEN

Domark Software supports its line of graphics products in its section of the Graphics B Vendor Forum. +

#### Dr. Dobb's Journal

### Service: DDJ

In the electronic edition of *Dr. Dobb's Journal*, you can gather information about computer languages, tools, utilities, algorithms and programming techniques. In addition, reviews of commercial software development tools and libraries available to the professional microcomputer programmer are presented. You may also submit articles that will be reviewed for use in future publications. +

#### **Dr. Neuhaus Forum**

#### Service: <u>NEUHAUS</u>

German-speaking members should join this forum for technical support and information about Dr. Neuhaus communications products. Learn more about how to use Dr. Neuhaus products such as FURY modems, NICCY ISDN modems, FAXY fax boards and CONNY X.25 and POWERLan products. Support is also available for the remote communications software program, Carbon Copy, which is distributed by Dr. Neuhaus. Answers to many common questions are included in the libraries. +

### Dr. T's

## Service: MIDICVEN

Dr. T's supports its products such as Copyist, KCS and X-oR (an editor/librarian product) in its section of the MIDI C Vendor Forum. +

## DrumTrax

## Service: DRUMTRAX

Access DrumTrax's section of the MIDI C Vendor Forum to obtain support for its full line of natural sounding drum patterns. +

## DSI Software Systems

## Service: <u>PCVENE</u>

DSI Software Systems has a complete family of contact management products to match the needs of any IBM-compatible user. Its support representatives are available in the PC Vendor E Forum to answer your questions regarding the entire product line. +

#### **DTP Vendor Forum**

#### Service: DTPVENDOR

The DTP Vendor Forum, supported by the same operators of the Desktop Publishing Forum, is available for those who use desktop publishing on the job or just for fun. Members ask questions about their desktop publishers to specific vendors such as Bitstream, CAI/ColorAge, EFI Support, Fontbank, Frame Technology, Hyphen, Monotype, QMS, Scitex, Sigma Designs, Timeworks and XChange or engage in lively discussions with other members who enjoy desktop publishing. While in the forum, visit the libraries to learn more about the vendors and their products. Members of the DTP Forum are encouraged to join for further desktop publishing support. +

#### **DTP Vendor B Forum**

#### Service: DTPBVEN

Like the DTP Vendor Forum, the Vendor B forum is available for novice and expert users of desktop publishing systems and equipment. Members ask desktop publishing questions to specific vendors such as Agfa, Casady & Greene, PagePlus, Teletypesetting and TRUMATCH. While in the forum, visit the libraries to learn more about the vendors and their products. members of the DTP Forum are encouraged to join this forum for further desktop publishing support. For other DTP vendors, visit the <u>DTP Vendor Forum</u>. +

#### Dvorak Development Forum

Service: **DVORAK** 

Access the Dvorak Development Forum to obtain technical support and product information for Dvorak Development's NavCIS Forum. +

#### **EETNet**

#### Service: **<u>EETNET</u>**

The *Electronic Engineering Times* newspaper provides forums for electronic engineers to exchange information and ideas with other engineers and companies. While in EETNet, check out the forums: the Engineering Forum to discuss technical issues and get help with design problems; or the International Forum to talk with engineers in Europe and Asia about professional, cultural and career matters. EETNet also provides headline news from the *EE Times* to brief you on what is happening in the world of electronics, as well as current job opportunities for electronic engineers. +

## EFI Support

## Service: EFISUPPORT

Electronics for Imaging (EFI) provides support for its color management system products such as Cachet Color Editor and EfiColor in its section fo the DTP Vendor Forum. +

#### **Eicon Forum**

#### Service: **<u>EICON</u>**

The Eicon Forum discusses Eicon products such as Access for Windows and Access for DOS emulation programs, OSI Gateway, tookits and routers for many types of communication systems. Members receive technical support for Eicon products from company representatives and other experienced users. A PR/Announcements section in the forum publishes product-release information before it hits the newsstand. Downloadable product reviews and help files are available in the forum libraries. +

#### **ELSA Forum**

## Service: **ELSA**

If you are seeking information or technical support for ELSA products, visit the ELSA Forum. Here you can learn more about ELSA modems and ELSA graphic cards. In the message areas, ask technical experts questions about these products. In the libraries, download the latest utilities and drivers. +

## E-Mu Systems

# Service: MIDIAVENDOR

Find support for E-Mu Systems in the E-Mu Systems section of the MIDI A Vendor Forum. E-Mu manufactures sampling keyboards such as Emulator II, Emulator III, Proteus/1 and Proteus/2, along with an electric piano module called Proformance. +

## Enable Software, Inc.

## Service: PCVENA

Enable Software supports ENABLE/OA and ENABLE/CE in the PC Vendor A Forum. ENABLE is a five-function integrated product for the IBM PC and compatible computers. +

# Engineering Automation Productivity Forum

The Engineering Automation Productivity Forum, sponsored by the League for Engineering Automation Productivity (LEAP), hosts discussions about CADD/CAM and other programs that are used by engineers, architects and other professionals for computer-aided design. Members help one another find the right software programs for specific applications and draw from their own expertise to offer tips and techniques on using the programs. The libraries are also full of articles about engineering technology and software applications. +

## Environmental Systems Research Institure Service: ESRI

ESRI provides support for its geographic information systems and related CAD programs including ARC/INFO, ArcCAD and ArcView in the CADD/CAM/CAE Vendor Forum. +

#### **Epson America Forum**

#### Service: **EPSON**

Sponsored by Epson America, Inc. and operated by Epson's product support staff, the Epson America Forum provides members with information and support for Epson products such as printers, scanners, microcomputers and application software. The libraries contain setup software, drivers, switch settings, product bulletins, technical notes, press releases, news and other helpful and interesting information. +

#### European Forum

#### Service: EURFORUM

The European Forum provides information on PCs and compatibles specific to Europe. The forum contains information on accessing CompuServe from Europe, answers to questions regarding modem configuration and software needs, and general issues and questions of interest to European users. +

### Eventide

## Service: **EVENTIDE**

Eventide patented the original "harmonizer" which allows vocalists to create harmony parts in performance. Eventide Representatives are providing technical support within the MIDI A Vendor Forum. +

## **Evolution Computing**

### **EVOLUTION**

Evolution Computing provides support for its DOS-based computer aided design products, EasyCAD and FastCAD, in the EasyCAD/FastCAD section of the CADD/CAM/CAE Vendor Forum. +

## Ex Machina, Inc.

# Service: MACAVEN

Support for Notify!, a link between System 7-savvy Mac programs and pocket pages via modem and standard commercial paging services, can be found in the Mac A Vendor Forum. Representatives are available online to provide technical assistance. +

#### **Executives Online**

## Service: ZNT:EXEC

The Executives Online forum gives you direct access to industry leaders who visit to discuss new products, company strategies and industry news. Past guests have included Borland's Philippe Kahn, Dell's Michael Dell, Microsoft's Mike Maples and IBM's OS/2 2.0 team led by Lee Reiswig. Part of <u>ZiffNet</u>. +

## **Expert Choice**

## Service: PCVENI

Expert Choice provides suport for its decision support software in its section of the PC Vendor I Forum. This software helps structure and evaluate decision problems, prioritize alternatives and perform graphical sensitivity analysis. +

Faircom

Service: <u>PCVENF</u>

Faircom supports CTree and CTreePlus in its section of the PC Vendor F Forum. +

## Farallon (DOS)

## Service: <u>FARAPC</u>

Access the Farallon section of the PC Vendor E Forum to get support for PhoneNET Talk Software, PhoneNET Card PC for Local Talk and Timbuktu.

# Farallon (Macintosh)

Service: FARAMAC

Farallon supports its complete line of Macintosh products within its section of Mac C Vendor forum.  $\ +$ 

## **FAST Electronic**

## Service: MULTIBVEN

FAST Electronic supports its multimedia products such as Hardlock, Screen Machine, Digital Machine and Video Machine in its section of the Multimedia B Vendor Forum. +

#### Federation of International Distributers (FID) Forum

#### Service: **FEDERATION**

The Federation of International Distributors, an association of international Macintosh, OS/2, Windows, NeXT, UNIX and MS-DOS distributors and republishers, provides this forum for its members to discuss industry concerns and establish international business protocol standards with members of the International Managers' Club (IMC). Upcoming Federation events are posted in the message section. This forum also serves as a resource for developers and manufacterers seeking qualified international distributors for marketing their products. +

#### Fine Art Forum

#### Service: **FINEART**

Do you have a favorite artist or are you a budding artist yourself? Then enter the world of fine art in the Fine Art Forum. Sponsored by the *Art Cellar Exchange* magazine, the members of this forum participate in discussions about renowned and obscure artists, popular galleries around the world and paintings of specific subjects. A Classifieds section is available for artists and others to post positions and items for sale. +

## **1st Class Peripherals**

## Service: APIIVEN

Obtain support for 1st Class Peripherals' line of expansion boards and hard disk subsystems for Apple II computers in its section of the Apple II Vendor Forum. +

#### The FocServices FocForum

#### Service: FOCSERVICES

The FocServices FocForum provides educational course schedules, marketing information and publication articles about using the FOCUS programming language. The message and library sections are divided by United States regions such as Northeast, Northwest and Western and include sections for Canada and International so you can easily find educational seminar and course schedules taking place in your area. Another section, Systems Journals, contains dowloadable codes enabling you to read back issues of *Focus Flash*. For more information about FOCUS products, see <u>FocWizards FocForum</u>, the <u>FUSE</u>, and the <u>FOCUS</u> <u>Connection</u>. +

#### The FOCUS Connection

#### Service: FOCUS

The FocConnection, sponsored by Information Builders, Inc., is an online information service that links IBI and users of the FOCUS programming language. A variety of support services are available in the FocConnection such as technical databases, monthly updates about coming features and software development, educational course schedules and two technical support forums. For more information about the FOCUS forums, see <u>FocWizards FocForum</u>, the <u>FocServices FocForum</u>, and the <u>FUSE Forum</u>. +

#### **Focus Enhancements**

## Service: MACDVEN

Obtain support for Focus Enhancements' line of graphics cards, monitors and accelerator cards in its section fo the Mac D Vendor Forum. +

#### FocWizards FocForum

#### Service: FOCWIZARDS

If you cannot find the answer to your question about using the FOCUS programming language, ask one of the FOCUS gurus in the FocWizards forum. The message sections include topics such as using FOCUS for report preparation, database design, file maintenance and Level5. Ask your question in the appropriate message section and a sysop or other FocWizard will reply with the answer. For additional FOCUS support, see the <u>FocService FocForum</u>, the <u>FUSE Forum</u>, and the <u>Focus Connection</u>. +

# **Folio Corporation**

## Service: FOLIO

Access Folio's section of the Novell Vendor Forum to obtain support for Folio's line of sofware products such as MailBag and Views. +

## FontBank

# Service: **<u>FBANK</u>**

FontBank produces a complete line of fonts for the desktop publishing and word processing markets. Support is provided for the fonts in the FontBank section of the Desktop Publishing Vendor Forum. +

# Foresight Corporation

Service: PCVENA

Support for Drafix Windows CAD, Drafix CAD Ultra, Otto and Drafix CAD Overlay is provided by Foresight in the PC Vendor A Forum.  $\ +$ 

## Forth Forum/Creative Solutions

Service: FORTH

This forum is sponsored by Creative Solutions, Inc., to support its Forth products and to answer all general Forth questions. Forth is a powerful but compact programming language well-loved by programmers. +

# Frame Technology

## Service: DTPVENDOR

Frame Technology provides support for FrameMaker, its desktop publishing product, in the Frame Technology section of the Desktop Publishing Vendor Forum. +

# **Frontier Technologies**

## Service: FTCSUPPORT

Frontier Technologies provides support for its networking program Super TCP for Windows in its section of the Windows 3rd Party Applications B Forum. +

### FrontLine Software

Service: **PCVENJ** 

FrontLine Software supports its electronic mail and Clipper programming products in the PC Vendor J Forum. +

# Fujitsu

# Service: **PCVENJ**

Fujitsu supports its line of hard disks, optical and tape drives, printers and scanners in the PC Vendor J Forum. +

#### **Funk Software**

# Service: **FUNK**

Funk Software provides technical support for its products including Sideways, Worksheet Utilities, P.D. Queue, Formula Editor, Noteworthy, AppMeter and Proxy within Funk Software section of the PC Vendor F Forum. +

#### **FUSE Forum**

#### Service: **FUSE**

The FOCUS Users Group (FUSE) Forum is primarily for discussions among FOCusers about FOCUS and related topics. In the message sections, members can ask one another questions about programming techniques using the FOCUS language and share trouble-shooting and problem-solving tips. A Fuseviews section is available for members to share opinions about FOCUS Users Group topics of interest. For more information about FOCUS forums, see FocWizards FocForum, FocServices FocForum and the FOCUS Connection. +

## Future Soft Engineering

#### Service: DYNACOMM

Future Soft Engineering, Inc. provides support for its multiple platform communications software including DynaComm Asynchronous Edition and DynaComm Synchronous Edition for 3270 communications in the Future Soft section of the Windows Third Party Applications A Forum. +

### Future Trends Software

Service: PCVENI

Future Trends Software supports its line of consumer-oriented software such as EZLanguage, EZShopper and EZCosmos in its section of the PC Vendor I Forum. +

# **Futurus Corporation**

Service: <u>PCVENG</u>

Futurus supports its TEAM product line it its support section of the PC Vendor G Forum. +

# Gadgets By Small, Inc.

Service: ATARIVEN

In the Atari Vendor Forum, Gadgets By Small supports its Macintosh Plus emulator for the Atari ST series computer, the Spectre 128. +

### GammaLink

# Service: <u>PCVEND</u>

GammaLink provides product support for its GammaLink Network-Ready Micro-Processor Based Fax Boards and GammaLink Software in its section of the PC Vendor D forum. +

### Gateway 2000

## Service: GATEWAY

Gateway 2000 representatives support Gateway's full line of IBM compatible microcomputers including 26/86/16, 386SX-16, 386SX-20 cache, 386-25, 386-33 cache, 486-25 cache and 486-33 cache systems within Gateway's section of the PC Vendor C Forum. +

## **GCC Technologies**

### Service: MACBVEN

Find technical support from GCC Technologies within its support section of the Mac B Vendor Forum. Some of the products supported include GCC's complete line of hard disk drives, QuickEnvelope, QuickSpool II and Headliners. +

### **Geffen Records**

# Service: GEFFEN

Find out tour information or release dates for your favorite Geffen artisit in Geffen Records' section of the Music Vendor Forum. +

# Genoa Systems

# Service: GRAPHBVEN

Genoa Systems supports its graphics and video bards in its section of the Graphics B Vendor Forum. +

## Genus Inc.

## Service: GENUS

Genus Inc. provides support for its full line of graphics programming toolkits in the Genus section of the Graphics A Vendor Forum. +

## Geographix

# Service: WINAPA

Geographix produces a series of seismographic and geological analysis applications for the Windows environment including SeisMap, which are supported in the Geographix section of the Windows Third Party Applications A Forum. +

### **GFA Software**

# Service: WINAPC

GFA sponsors a section in the Windows 3rd Party Applications C Forum to support its GFA-BASIC, a Basic development tool for the Windows environment.  $\ +$ 

### Gilbert & Associates

#### <u>VIEWZ</u>

Gilbert & Associates produces and supports VIEWz, a professional productivity and document management software package for the Windows environment, in the Gilbert & Associates section of the Windows 3rd Party Applications C Forum. +

### Global Softworks Ltd.

### Service: <u>GSLSUPPORT</u>

Global Softworks provides support for its GeoClips clip art packages in the Graphics Vendor Forum. GeoClips packages provide over 250 pieces of high quality original and public domain clip art for GeoDraw, suitable for both business or personal use. +

# Global Village Communications

Service: GLOBAL

Global Village Communications provides support for PowerPort and TelePort in its section of the Modem Vendor Forum.  $\ +$ 

# GO Corp.

## Service: GOCORP

Find technical support for GO Corp's PenPoint, a general purpose operating system, in the GO Corp. section Pen Technology Forum.  $\ +$ 

#### The 'GO GRAPHICS' Tutorial

Service: PIC

If you are new to CompuServe or to graphics forums, access the 'GO GRAPHICS' tutorial. Through the online tutorial you can learn about graphics, GIF, the Graphics Forums and your computer. Extensive lessons geared toward the graphics novice or newcomer to the Grahics Forum help users spend their time online more efficiently. Included in the Tutorial are specific directions on downloading, viewing and converting images to and from the GIF format. In 'GO GRAPHICS' News, you can read about the latest happenings in the Graphics Forums such as new sections and upcoming conferences.

### **Gold Disk**

#### Service: GOLDDISK

Gold Disk produces desktop presentation and business productivity products for a series of platforms including Windows, DOS, Macintosh and Amiga. Its products include Professional Draw, Animation Works Interactive and ScreenCraze for Windows. Gold Disk supports its series of products in its section of the Windows 3rd Party Applications C Forum. +

#### Gold Hill

## Service: GOLDHILL

Gold Hill produces a series of expert system development tools for the Windows environment including GoldWorks III, GoldWorks II and GCLISP. Gold Hill provides support for its line of products in its section of the Windows 3rd Party Applications C Forum. +

# **Gpf Systems**

# Service: GPF

Gpf Sysems supports its products such as Gpf and GpfRexx in its section of the OS/2 Vendor Forum. +

#### **Graphics A Vendor Forum**

#### GRAPHAVEN

The Graphics Vendors Forum provides support from manufacturers of graphics hardware and software products. Company representatives from graphics vendors are available online to answer questions on the installation and use of their products and to offer tips to help you get the most out of your investment. This forum includes the following companies: ATI Technologies, Digital Vision, Genus Inc., Global Softworks Ltd., Graphics Software, Inc., Image-In, Inc., Inset Systems, Jovian Inc., Mathematica, Inc., Metagraphics Software Corp., Pacific Motion, Paul Mace Software, Rix Softworks, STB Systems, TEGL Systems Corp., and Virtual Reality Laboratories. See each vendor's individual description within this section for a list of supported products. Support from other graphics vendors can be found in the Graphics B Vendor Forum. +

#### Graphics B Vendor Forum

#### Service: GRAPHBVEN

The Graphics B Vendor Forum provides support from manufacturers of graphics hardware and software products. Company representatives from graphics vendors are available online to answer questions on the installation and use of their products and to offer tips to help you get the most out of your investment. This forum includes the following companies: Animated Software, Appian, Crystal Graphics, DesignWare,Diamond Computer Systems, Domark, Genoa,Hercules Computer Technology, Inc., HSC, LEAD Technolgies, Matrox, Solana,StereoGraphics, Sun Country Software,Tseng Labs and Volante. See each vendor's individual description within this section fo ra list of the products each supports. Support from other graphics vendors can be found in the <u>Graphics A Vendor Forum</u>. +

#### **Graphics Corner Forum**

#### Service: CORNER

Find photographic-quality scanned images in the Graphics Corner Forum. These images show off the quality of GIF to its fullest. Images in the library include people and portraits; domestic and wild animals; nature scenes such as mountains, seas, flowers and trees; cars, boats, planes; landmarks; space and astronomy and much more. The message boards are active with discussionso fo the images' backgrounds. +

## Graphics Developers Forum

Service: **<u>GRAPHDEV</u>** 

Find images created by special computer programs (and the programs themselves) in the Graphics Developers Forum. Fractals, raytracing (including POV-ray), morphing, animation and virtual reality workgroups hold active disucssions and conferences on the state of the art and the future of computer graphics. +

#### **Graphics File Finder**

#### Service: **GRAPHFF**

Browsing through the Graphics Forums files has never been easier. The Graphics File Finder is a comprehensive keyword searchable database of files found in the Graphics Forums. Participating forums include the Art Gallery Forum, Computer Art Forum, Computer Art Forum, Graphics Corner Forum, Graphics Support Forum and the Quick Pictures Forum. The Graphics File Finder enables you to search for files by topic, file submission date, forum name, file type, file extension, file name or submitter's user ID number. +

#### **Graphics Forums**

#### Service: **<u>GRAPHICS</u>**

The Graphics Forums contain 10 forums: <u>Computer Art Forum</u>, <u>Fine Art Forum</u>, <u>Graphics</u> <u>Corner Forum</u>, <u>Graphics Developers Forum</u>, <u>Graphics Gallery Forum</u>, <u>Graphics Plus Forum</u>, <u>Graphics Support Forum</u>, <u>Graphics A Vendor Forum</u>, <u>Graphics B Vendor Forum</u>, and the <u>Quick</u> <u>Pictures Forum</u>. An introduction to graphics is also provided, along with a <u>Graphics File</u> <u>Finder</u>. +

## **Graphics Gallery Forum**

#### Service: GALLERY

The Graphics Gallery Forum features online collections of fine photographs from organizations such as the Smithsonian Institution, National Aeronautics and Space Administration, the USDA National Agricultural Library, the United States Department of Agriculture and tourism agencies throughout North America. +

# **Graphics Plus Forum**

#### Service: GRAPHPLUS

If you are interested in truecolor images, stored in popular formats such as JPEG, TIFF, Targe and Windows BMP, you can find them in the Graphics Plus Forum. With over 16 million colors per image, the photos, hand-drawn and computer-generated graphics in the forum truly are works of art. +

## Graphics Software, Inc.

## Service: **BIGD**

Graphics Software provides support for its graphics program BIG-D in the Graphics Vendor Forum. BIG-D provides realistic renderings for AutoCAD users and performs texture-mapping, shadow-casting and light-sourcing tasks. +

#### **Graphics Support Forum**

#### Service: <u>GRAPHSUPPORT</u>

The Graphics Support Forum is the primary source for programs that work with GIF images. Here you can find GIF viewers, format converters, paint programs and GIF analysis tools. The official GIF specification, released by CompuServe, is in this forum. This forum is where many questions on graphics can be answered, and a workgroup on copyright issues and artists' rights has recently been formed. +

# **Greenleaf Software**

# Service: PCVENB

Greenleaf Software provides online technical support and information for its products such as CommLib and Comm++ in the Greenleaf section of the PC Vendor B Forum.  $\ +$ 

### **Greenview Data**

# Service: PCVENI

Greenview Data supports its line of universal file editors such as VEDIT, VEDIT Jr., VEDIT Plus and VSPELL in its section of the PC Vendor I Forum. +

### **Gribnif Software**

# Service: ATARIVEN

Gribnif Software supports its full line of Atari products, including X-Boot, STalker 3, Crazy Dots, CardFile 3 and Arabesque Professional in the Gribnif section of the Atari Vendor Forum. +

# **GRiD Systems**

# Service: GRID

Find support for GRiD Systems' GRiDPad pen computer line and PenRight graphical application development platform in GRiD's section of the Pen Technology Forum. +

# Gupta Forum

# Service: GUPTA

Gupta suports its PC client/server system software products in the Gupta Forum. Gupta's products include SQLBase, SQLNetwork, SQLWindows and Quest. +

#### Hardware Forums

#### Service: HARDWARE

Hardware Forums enable users of particular hardware to exchange ideas. Many forums provide interaction with hardware manufacturers and include extensive libraries which contain software programs.

# Harvard Associates, Inc.

Service: LOGOFORUM

Harvard Associates provides support for its Logo products such as PC Logo and Valiant Turtle in the Harvard Associates section of the Logo Forum. +

# **Hayes Online**

### Service: <u>HAYES</u>

You'll find the latest information on Hayes and its hardware and software products in Hayes Online. Learn first-hand about Hayes product introductions, upgrades and pricing. Full product descriptions, special support programs and the <u>Hayes Support Forum</u> are contained in separate sections within this area. +

#### Hayes Support Forum

### Service: <u>HAYFORUM</u>

In the Hayes Support Forum, members receive online technical support for Hayes products such as Smartcom, Smartmodems, ULTRA/OPTIMA, pernal modems and JT Fax. Members share their knowledge and experiences with Hayes products and trade hints on installing, configuring, programming and using both the communication hardware and software. +

#### hDC Computer Corp.

### Service: WINAPA

hDC Computer Corporation produces a complete line of utilities for the Windows environment including hDC File Apps, hDC First Apps, hDC Icon Designer, hDC Power Launcher and hDC Windows Express. These products are supported in the hDC section of the Windows Third Party Applications A Forum. +

### Helix Software

Service: <u>HELIXSOFT</u>

Helix supports Connection/ROOM, HEADROOM and NETROOM in its support section of the PC Vendor G Forum.  $\ +$ 

# **Helix Technologies**

# Service: MACDVEN

Helix Technologies provides support for its networking productings such as Helix Express in the Helix section of the Mac D Vendor Forum. +

#### Help Desk Institute Online

#### Service: ZNT:HELPDESK

Where do help desk professionals go when they need help? They visist the Help Desk Institute Online where they exchange ideas with other support professionals and get information on the hottest products and issues affecting the support industry. Plus, it provides a direct link to the support experts and the Help Desk Institute, with information on conferences, semnars and local chapters in your area. Part of <u>ZiffNet</u>.

# Hercules Computer Technology, Inc. Service: <u>HERCULES</u>

Find support for Hercules' video/graphic boards, adapters and Windows accelerator products in the Hercules section of the Graphics B Vendor Forum. +

# Hilgraeve

# Service: <u>HILGRAEVE</u>

Technical Support representatives from Hilgraeve are available to answer your questions regarding HyperACESS/5, a DOS and OS/2 communications package, within its support section of the PC Vendor F Forum. +

### HockWare

# Service: HOCKWARE

HockWare, a publisher of visual programming applications for OS/2, provides support for VisPro/REXX in its section of the OS/2 Vendor Forum. +

### Hooper International

Service: <u>PCVENC</u>

TAKIN' CARE OF BUSINESS and CHEQUE-IT-OUT are supported by Hooper International in its support section of the PC Vendor C Forum.  $\ +$ 

# Howling Dog

### Service: MIDICVEN

Access Howling Dog's section of the MIDI C Vendor Forum to obtain support for its line of music creation products such as Power Chords. +

#### **HP Handhelds Forum**

#### Service: <u>HPHAND</u>

Get the most from your Hewlett-Packard palmtop computer or HP calculator by joining the HP Handhelds Forum. Here you will find discussions focused on popular HP handeld products such as the HP95LX and HP48SX handeld computers, HP12C business calculator and the HP28 scientific calculator. Use this forum to compare notes with other HP users, talk to the staff of the HP Palmtop Paper, chat informally with HP representatives, take advantage of the shareware and other files in the libraries and keep up with the latest news from HP and 3rd-party developers. +

### **HP Omnibook Forum**

### Service: **<u>HPOMNI</u>**

Share information with other users about the HP OmniBook "superportable" PC in the HP OmniBook Forum. Forum members can answer your hardware or software questions, as well as provide tips for getting the most from this lightweight "road warrior." +

#### **HP Peripherals Forum**

### Service: <u>HPPERIPHERALS</u>

Keep up-to-date on HP's latest printers, plotters, scanners and fax units through the HP Peripherals Forum. Get answers to your technical questions from other forum members about installation, configuration, utilities, usage and trouble-shooting techniques of your HP products. Use the forum's libraries to get peripheral device drivers, data sheets, new product announcements and software application notes directly from HP. +

# **HP Specials**

# Service: <u>HPSPECIAL</u>

For items that do not "fit" in any other forum, HP Specials is a grab bag of files, drivers, and special offers for CompuServe members. +

#### **HP Systems Forum**

#### Service: <u>HPSYSTEMS</u>

Get help from other HP users in systems such as personal computers, network products, minicomputers, workstationms, test and measurement, software and mass storage areas. Download data sheets, software application notes and utilities for Vectras, Series 3000, laptops, NewWave and Dashboard from the forum's libraries. +

# HSC Software

# Service: <u>HSCSOFTWARE</u>

Representatives from HSC Software support its full line of products within its section of the Multimedia Vendor Forum.  $\ +$ 

# Hyperkinetix, Inc.

# Service: PCVEND

The Hyperkinetix section of the PC Vendor D Forum provides support for The BUILDER, DeltaFile, DemoIT! and Warplink.  $\ +$ 

# Hyperware

# Service: <u>PCVENB</u>

Need information on speeding up a hard disk? Hyperware provides support for its line of disk caching products such as HyperDisk in its section of the PC Vendor B Forum. +

# Hyphen

# Service: <u>HYPHEN</u>

Hyphen provides support for its line of raster image processors for the desktop publishing market in the Hyphen section of the Desktop Publishing Vendor Forum. +

# Hyundai

# Service: <u>HYUNDAI</u>

Hyundai sponsors a message and library section in the PC Vendor E Forum to provide technical support for its full product line. Representives from Hyundai are online and can provide you with quick, up-to-date answers and information. +

#### **IBM Applications Forum**

#### Service: IBMAPP

The IBM Applications Forum addresses core applications for the PC including word processing, database management, business and personal accounting, business graphics, desktop publishing and educational software. You'll find thousands of downloadable programs in the libraries of this forum. Many industry experts participate in lively discussions on the forum message board. +

#### IBM Bulletin Board Forum

Service: **IBMBBS** 

The IBM Bulletin Board Forum provides information about bulletin boards for IBM PCs and compatibles. Messages and libraries cover uploads, BBS programs, utilities, standards, doors, BBS management, hardware, user questions and answers and more. Libraries also contain listings of BBS's and BBS notices. +

### **IBM CAD**

# Service: **IBMCAD**

Access the CADD/CAM/CAE for support for IBM CAD, a full function Computer Aided Design and Drafting system with 3D wireframe capabilities for 286 and up IBM compatible machines operating under DOS or OS/2. +

### **IBM Communications Forum**

Service: IBMCOM

This forum is devoted to the topic of telecommunications on the IBM personal computer and compatible computers. Public domain and commercial communications programs are supported. +

#### **IBM File Finder**

#### Service: IBMFF

IBM File Finder is an online comprehensive keyword searchable database of file descriptions found in the most popular IBM-related forums. It was designed to provide guick and easy reference to some of the best programs and files available in the following forums: Adobe, APPC Information Exchange Forum, Autodesk AutoCAD Forum, Autodesk Retail Forum, Autodesk Software Forum, Banyan Forum, Borland Applications, Borland C++/DOS, Borland C++/Windows, Borland Database Products, Borland Developers Tools, Borland GmbH, Borland Pascal, CA Applications, CA Clipper, CA Clipper Germany, CA Micro Germany, CA Micro Germany, CA Professional Soltuions, Clarion, Crosstalk, Data Based Advisor, Fox Software, Graphics Support Forum, HP Handhelds, HP Peripherals, HP Systems, IBM Applications, IBM Bulletin Board, IBM Communications, IBM Desktop, IBM Hardware, IBM OS/2, IBM New Users, IBM OS/2 Developer 1, IBMS OX/2 Developer 2, IBM OS/2 Support, IBM OS/2 User, IBM Programming, IBM Special Needs, IBM Systems/Utilities, LDC Spreadsheets, LDC Word Processing, LDC Words & Pixels, Microsoft Applications, Microsoft Client Server Computing, Microsoft DOS 5.0, Microsoft Excel, Microsoft Windows Advanced, Microsoft Windows New Users, MIDI/Music, MIDI A Vendor, MIDI B Vendor, MIDI C Vendor, Modem Vendor, MS Central Europe Forum, Music and Performing Arts Forum, Novell Library, Novell User, Office Automation, Other Banvan Patchwork, PC Vendor A through I, PC World, PSP Veta Forum, Quarterdeck Office Systems, Siemens Automatisieurings, Sight and Sound, TAPCIS, UK Share, UK Vendor, Vines 4.X and 5.X Patchware, Windows Fun, Windows Shareware, Windows 3rd Party A through E, WordPerfect Users, WUGNET and Zenith Data Systems. You can search by topic, file submission date, forum name, file type, file extension, file name or submitter's user ID. +

#### **IBM Hardware Forum**

#### Service: **IBMHW**

The major theme in the IBM Hardware Forum is the discussion of the various products available for the PC. The PC world changes rapidly, and keeping up-to-date on new developments and sharing experiences with certain products make purchasing decisions easier. In the libraries are hardware-related programs and reviews of new and useful products. +

### IBM ImagePlus Forum

### Service: **<u>IBMIMAGE</u>**

ImagePlus, IBM's image processing system, is fully supporting in the IBM ImagePlus Forum. Obtain support for IP/2 (ImagePlus for OS/2), IP/AS400 (ImagePlus for AS400) and IP/MVS (ImagePlus for MVS) in the message areas and libraries. +

#### IBM LMU2 Forum

#### Service: <u>LMU2FORUM</u>

Through this forum, IBM supplies you with a direct communication route to the IBM LAN Management Utilities/2(LMU/2) development team. IBM representatives provide support for LMU/2 functions such as operations, configuration, performance and fault management. Coverse with other users who are experienced in using the LMU/2 and who have written their own applications to supplement those supplied by IBM. Additionally, the LMU/2 development team welcomes suggestions on enhancing the current LMU/2 functions. Detailed information about this product can be viewed or downloaded from the forum's libraries. +

### IBM New Users/Fun Forum

Service: IBMNEW

If you are just getting started with your IBM, either in the world of communications or using the CompuServe forums, this is the forum for you. You will find lots of helpful hints from expert users and SysOps, plus many entertainment programs. +

### IBM Office Desktop Forum

### Service: **IBMDESK**

The IBM Office Desktop Forum is for users and potential users of IBM PRGS applications. The forum includes a calendar of events as well as support for the following products: AdStar, Current-OV, DisplayWrite, Personal AS/2, and Time and Place/2 Calendar. +

### IBM OS/2 Developer 1 Forum

### Service: OS2DEV

If you are interested in developing software for your IBM using the OS/2 environment, join this forum to gain technical support. One of two developer support forums, this forum hosts discussions about topics such as development tools, debugging techniques and specific OS/2 development products. Sections are also available for you to make product suggestions directly to IBM and download IBM files. For additional OS/2 support, see the <u>IBM OS/2</u> <u>Developer 2 Forum</u>. +

#### IBM OS/2 Developer 2 Forum

#### Service: OS2DF2

The IBM OS/2 Developer 2 Forum is one of two forums for developers of IBM software for the OS/2 environment to obtain technical support. In this forum, developers ask IBM representatives and other members questions about developing programs for specific applications such as for a LAN server, CD-ROM or database. For additional developer support, see the IBM OS/2 Developer 1 Forum. +

#### **IBM OS/2 Support Forum**

#### Service: OS2SUPPORT

The IBM OS/2 Support Forum enables you to obtain support directly from IBM, as well as from other members, for your OS/2 applications. Find information about installation, hardware requirements and converting your DOS and Windows applications. For additional user support, see the IBM OS/2 User Forum. +

#### IBM OS/2 User Forum

### Service: OS2USER

The IBM OS/2 User Forum enables users of the OS/2 operating system to discuss with one another topics such as hardware requirements and applications. New users are welcome to draw on the knowledge of more experienced users. Also a Fun & Games section is full of games that can be downloaded to your computer. For support from IBM, see the <u>IBM OS/2</u> <u>Support Forum</u>. +

## **IBM PC Users Network**

### Service: IBMNET

This area is devoted to the topic of the IBM Personal Computer and IBM PC compatibles. It includes a wide variety of special interest forums that address the needs of both new and expert users.

### IBM Personal Software Products Beta Forum Service: PSPBETA

Join IBM's Personal Software Produts Beta Forum to obtain support for the latest beta version of OS/2. From the library you can download patches and fixes for various areas of OS/2 beta versions. In the message center you can consult IBM's technical staff. The sections in the message area and libraries are constantly changing as releases are made available, so review the entries frequently. +

## IBM Programming Forum

Service: IBMPRO

If you are interested in programming for the IBM PC or compatible, the IBM Programming Forum is for you. IBMPRO contains assemblers, source codes in a variety of languages, and help from other programers. Experienced programmers will find valuable information, and beginners will discover hints, tips and tutorials. +

### **IBM Software Solutions Forum**

Service: SOFSOL

The IBM Software Solutions Forum enables users of products such as the Cross System Product Family of Products, Interactive System Productivity Facility, Program Development Facility and BookManager Family of Products to obtain support from technical experts. IBM Software Solutions enables those in a client/server environment to model and develop integrated customer application solutions and manage information systems and software assets. +

#### IBM Storage Systems Forum

#### Service: **IBMSTORAGE**

IBM Storage Systems provides this forum to support ADSTAR, it distributed storage manager. ADSTAR provides storage management and data access services to customers in multimedia environments. You can also discuss ADMS, the special program beta test in the emssage areas of this forum. +

### **IBM Systems/Utilities Forum**

Service: IBMSYS

In this forum you'll find the latest and greatest in general utilities and information on the various operating systems and environments available for the IBM-PC including multitasking and OS/2. In the libraries, you'll find various programs including DOS additions and improved DOS utilities, as well as resident desktop utilities and all those small programs that make living with a PC easier. Download many popular shareware programs including menu programs, file managers and disk managers. +

#### IBM ThinkPad Forum

#### Service: THINKPAD

Thinking about programming your own software for your IBM ThinkPad pen computer? Then think about joining this forum. The IBM ThinkPad Forum enables programmers developing their own software applications to speak directly with IBM personnel, as well as to share information with one another. The hardware section of the message board and libraries features topics about the pen, hardware availability and ThinkPad experiences. The software section features information about software already available for ThinkPad such as PenCentral programs and IBM Handwriting, a handwriting recognition program for easier translation. +

### ICD, Inc.

### Service: ATARIVEN

ICD supports the following products for the Atari 8 bit computer: US Doubler, P:R: Connection, ACTION!, The ACTION! Toolkit, MAC/65, The MAC/65 Toolkit, BASIC XL, The BASIC XL Toolkit, ASIC XE, SpartaDOS Construction Set, The SpartaDOS Toolkit, Printer Connection, RAMBP XL, Multi I/O, FlashBack!, R-Time 8 and hard disk drives. The following products for Atari ST and MEGA ST computers are supported in this same section of the Atari Vendor Forum: Personal PASCAL version 2.0, BBS Express! ST, ICD ST Host Adapter, ICD Host/Controller Kits, Complete hard drive kits and FAST hard drives. +

## Identitech, Inc.

Service: PCVENG

Identitech supports AIMS, FYI, ISVS and LOFS in its support section of the PC Vendor G Forum.  $\ +$ 

### Image-In Incorporated

## Service: <u>IMAGEIN</u>

Image-In provides support for its premier color and grayscale image processing toolkits, Image-In Color and Image-In Color Professional in the Image-In section of the Graphics Vendor Forum. +

## Impulse, Inc.

## Service: <u>AMIGAVENDOR</u>

Impulse, Inc. supports its full Amiga product line including Imagine, Terrain and VD1 in the Amiga Vendor Forum.  $\ +$ 

## Infinite Technologies

## Service: INFINITE

Infinite Technologies develops software solutions designed primarily for the networked environment. Access the Infinite Technologies Library of the PC Vendor F FOrum to download 30-day trial versions of its products. +

## InfoAccess (Windows)

## Service: WINAPB

InfoAccess produces and supports Guide, a file management application for the Windows environment, in the InfoAccess section of the Windows 3rd Party Applications B Forum. +

## InFocus Systems

## Service: MULTIBVEN

InFocus Systems supports its line of presentation/projection systems for the PC and Mac in its section of the Multimedia B Vendor Forum. +

### **Inline Software**

# Service: MACCVEN

Inline Software supports its full line of Macintosh products within its section of the Mac C Vendor Forum. Inline's products include Darwin's Dilemma and Tesserae (color puzzle games), Cliff Johnson's 3 in Three and Swamp Gas Visits the United States of America. +

## Inmagic, Inc.

## Service: INMAGIC

Access the Inmagic section of the PC Vendor B Forum to obtain support for its text database products. Talk directly with representatives from Inmagic about any of its products, including INMAGIC Plus. +

### Inmark

## Service: INMARK

Inmark's products, such as zApp, make your GUI programming easier. Obtain support for zApp and other Inmark products in its section of the Windows 3rd Party Applications D Forum. +

## Innovative Data Concepts

Service: IDCSUPPORT

Innovative Data Concepts offers full support services for its product line in the PC Vendor C Forum. IDC's SWAP Utilities programs, SWAPDOS and TesSeRact are supported within the forum. +

## Innovative Quality Software

Service: MIDICVEN

Obtain support for Innovative Quality Software's hard disk ediotr, Software Audio Workshop (SAW) in its sectoin of the MIDI C Vendor Forum. +

## Inovatronics

## Service: <u>AMIGAVENDOR</u>

Inovatronics' product list includes PowerWindows 23.5, C.A.P.E. 68K 2.5, InovaTools1 and CanDo. These products are supported within Inovatronics' support section of the Amiga Vendor Forum. +

### Inset Systems Inc.

### Service: **INSET**

Inset Systems supports its graphics product line in the Inset section of the Graphics Vendor Forum. Inset products include HIJAAK, graphics format conversion software; Inset Colorsep, used to create color separations from many formats of computer graphics images; and the Inset graphics inserter software for word processers. +

## Insignia Software

## Service: MACDVEN

Access the Mac D Vendor Forum to obtain support for Insignia's products, such as SoftPC. Insignia produces emulation solutions products to run Microsoft Windows and MS-DOS on UNIX-based workstations and Macintosh computers. +

#### **Intel Forum**

#### Service: INTELFORUM

The Intel Forum offers support for Intel PC and LAN Enhancement products such as modems, fax/modem boards, math coporcessors and CPUs including the Intel Pentium and OverDrive processors and the Intel Smart Video Recorder. In the libraries, find the latests drivers, software revisions, and 600+ product information and troubleshooting documents. In the message section, query Intel's technical support staff and other users about compatibility and other product issues. +

## Intel Software Developers Forum

Service: INTELACCESS

The Intel Software Developers Forum, sponsored by the Intel Access program, provides a place for developers to obtain support from Intel for its microprocessors and multi-media technologies. The iRMX User's Group (iRUG) hosts a message section where its members can find support and discuss iRUG issues. +

# Intelligent Micro Software, Ltd.

Service: <u>MDOS</u>

Intelligent Micro Software provides support within the Multi-User DOS section of the Novell Vendor A Forum.  $\mbox{+}$ 

## Interactive Images

## Service: PCVENC

Interactive Images supports its products such as Electronic Workbench and AUTHORITY in its section of the PC Vendor C Forum. +

## INTERSECT Software Corporation Service: <u>ATARIVEN</u>

INTERSECT Software supports Interlink ST and Deluxe Piano in its section of the Atari Vendor Forum. +

## **INTERSOLV** Forum

## Service: INTERSOLV

INTERSOLV provides desktop development solutions. It offers support for INSTERSOLV's products, such as APS, Excelerator and Maintenance Workbench, in the INTERSOLV Forum. +

## InTrec Software

Service: <u>APIIVEN</u>

InTrec Software supports ProTERM in its section of the Apple II Vendor Forum. +

### Iomega Corporation (DOS)

Service: **PCVENE** 

lomega support representatives support lomega's Bernoulli Box line of reliable data storage within the lomega section of the PC Vendor E Forum. +

# Iomega Corporation (Macintosh)

Service: MACCVEN

lomega supports its full line of Macintosh products in its section of the Macintosh C Vendor forum.  $\ +$ 

# IQ Technologies

### Service: <u>PCVENH</u>

IQ Technologies provides support for its interactive presentations programs such as Show Partner F and Show Partner F/X in its section of the PC Vendor H Forum. +

#### ISICAD, Inc.

#### Service: ISICAD

ISICAD provides support for its complete line of integrated graphics and database systems for the architectural engineering, facilities management and communications management markets, including its popular CADVANCE product, in the ISICAD/CADVANCE section of the CADD/CAM/CAE Vendor Forum. +

### Jasik Designs

Service: MACBVEN

Jasik Designs supports its MacNosy and The Debugger products within its section of the Mac B Vendor Forum.  $\ +$ 

#### Jensen-Jones

### Service: JJSUPPORT

Jensen-Jones produces Commence, a personal information manager developed for the Windows environment. Jenson-Jones supports Commence in the Jensen-Jones section of the Windows 3rd Party Applications A Forum. +

### **JLCooper Electronics**

### Service: MIDIAVENDOR

Find support for JLCooper's leading MIDI accessories in the JLCooper section of the MIDI A Vendor Forum. Specific products supported include switching boxes, data mergers and automated MIDI mixing equipment. +

### Jovian Inc.

### Service: JOVIAN

Find support for Jovian Inc.'s product line in the Jovian section of the Graphics Vendor Forum. Jovian products include SuperVIA, VIN, VINPlus, Gloria digitizer and Genie sound board. +

# J.P. Software

Service<u>JPSOFT</u>

J.P. Software provides technical support for its 4DOS program in the PC Vendor B Forum. +

### KASEWORKS

### Service: CASEW

KASEWORKS provides support for its applications development software for the Windows and OS/2 Presentation Manager environments including CASE:W and CASE:PM in the KASEWORKS section of the Windows 3rd Party Applications B Forum. +

# **Key Electronics**

### Service: MIDIBVEN

Key Electronics supports its line of MIDIATOR serial and parallel port MIDI interfaces in the Key Electronics section of the MIDI B Vendor Forum. +

#### Kidasa

### Service: <u>KIDASA</u>

Kidasa Software produces and supports Milestones, Etc., a project scheduling application program, in the Kidasa section of the Windows Third Party Applications B Forum. +

# Kingston Technology

Service: <u>KINGSTON</u>

Kingston Technology supports its upgrading tools and adapters in its section of the PC Vendor I Forum. +

### Knowledge Garden

### Service: KNOWLEDGE

Knowledge Garden provides support for KnowledgePro for Windows, a development environment for Windows. KnowledgePro is supported in the Knowledge Garden section of the Windows Third Party Applications B Forum. +

### Knozall Systems, Inc.

### Service: <u>NVENA</u>

Access the Knozall Systems section of the Novell Vendor Forum to obtain support fooor Knozall's NetWork Management software programs such as FILEWIZARD and NLMAUTO for use with Novell NetWare. +

#### **Kodak Forum**

#### Service: KODAK

The latest information about Kodak's line of Photo CD products can be found in the Kodak Forum. The forum's libraries contain press releases and new product announcements for products such as Kodak's Photo CD, its Writable CD and Kodak printers. Topics covered in the message section include interfacing the Photo CD and other Kodak products with software programs such as Corel Draw. +

### Korenthal Associates, Inc.

Service: PCVENB

Korenthal Associates supports the following products in its section of the PC Vendor B Forum: Webster's New World software series, 4PRINT and TAPMARK. +

### Kurzweil Music Systems - Young Chang

Service: MIDIAVENDOR

Kurzweil Music Systems provides support for its sampling equipment in the YC/Kurzweil section of the MIDI A Vendor Forum. Its products include the Kurzweil 250 and the 1000 series sample playback units. +

### LABTECH

### Service: <u>LABTECH</u>

LABTECH suports its real-time data acquisition products such as NOTEBOOK, CONTROL and RealTime VISION in its section of the Windows 3rd Party Applications C Forum. +

### Lahey Computer Systems

Service: LAHEY

Obtain support for Lahey's line of personal Fortran products and Fortran productivity tools in its section of the PC Vendor H Forum. +

#### Lan Magazine Forum

#### Service: LANMAG

The *LAN Magazine* Forum, brought to you by Miller Freeman Publishing, provides support for users of a variety of networking products. Installers, managers, and users can find information on hardware and software reports and general networking issues. Also, members o fth eforum can talk directly with editors from *LAN Magazine*. The libraries contain information on wide area networks; patches, shareware and demos; and files on network operating systems, applications, databases and printing. +

### LAN Support Group

## Service: <u>NOVVEN</u>

Access the LAN Support Group section fo the Novell Vendor Forum to obtain support for BindView, its management and reporting utility for Novell NetWare LANs. +

### Landmark Research

### Service: PCVENH

Landmark Research provides support for its line of CDROM diagnostic tools inits section of the PC Vendor H Forum. +

### **Lascaux Graphics**

Service: **PCVENJ** 

Lascuax Graphics supports its software products and gifts for those who love mathematics in the PC Vendor J Forum. +

### LaserTools

### Service: LASERTOOLS

LaserTools supports its font products such as Fonts-On-the-Fly, Prime-Type and True-Type in its section of the Windows 3rd Party Applications E Forum. +

#### LDOS/TRSDOS 6 Forum

Service: LDOS

The LDOS/TRSDOS 6 Forum welcomes all users of the Radio Shack TRS-80 Models 1, 3, 4, 4P, 40 as well as 'work-alike' computers such as the LOBO MAX-80. Topics discussed include BASIC, C, Fortran, Ratfor, the Z-80 assembly language and the 'hardware' of the TRS-80 product line. In addition, users of TRS-80 hardware and software and the LDOS 5.1 and TRSDOS6 operating systems can gain support. +

### LEAD Technologies, Inc.

Service: GRAPHBVEN

LEAD Technologies provides support for its graphics software toolkits and JPEG compression tools in the LEAD Technologies section of the Graphics B Vendor Forum. +

### **Leader Technologies**

### Service: MACDVEN

Obtain support for PowerMerge, Leader Technologies' synchronization package, in its section of the Mac D Vendor Forum. +

### Legato Systems, Inc.

### Service: <u>LEGATO</u>

Legato Systems provides support for its complete line of networking products, including NetWorker, within the Legato Systems support section of the PC Vendor D Forum. +

### Lenel Systems

### Service: MULTIVENDOR

Representatives from Lenel Systems are online in the Multimedia Vendors Forum to provide support for Lenel's full line of multimedia products.  $\ +$ 

#### Lexicon

#### Service: MIDIBVEN

Lexicon has introduced a line of consumer products for high-end music and home theatre systems. Broadcasters use Lexicon products to help edit, shape and synchronize their transmission. Lecixon supports its products in the MIDI B Vendor Forum, products such as the Harmonizer, that are heard onstage and in the recording studio. +

### Lexicor Software

### Service: ATARIVEN

Lexicor Software provides technical support for its full line of animation products within the Lexicor section of the Atari Vendor Forum. +

### Live Sound!

### Service: MIDIBVEN

Access the MIDI B Vendor Forum to gain support from *Live Sound*! magazineconcerning Performance-Audio theory, techniques and applications. +

#### Logitech Forum

#### Service: LOGITECH

The Logitech Forum is now in session for users of Logitech products. This forum provides technical support from the Logitech Support Group for products such as the CatchWord word processing program, Finesse desktop publishing program, ScanMan scanners and Logitech's mouse products. Check the libraries and News Flash sections of this forum for updates on product development and software available for downloading. For additional technical support, you can download question-and-answer help sheets which are used by Logitech technicians. +

### Logo Computer Systems, Inc.

Service: LOGOFORUM

Find support for LogoEnsemble, The Phantom Fish Tank, Logo II, LogoExpress and LogoWriter in the LCSI section of the Logo Forum.  $\ +$ 

#### Logo Forum

#### Service: LOGOFORUM

The Logo Forum uses a light-hearted approach to explore the use of the Logo computer language and technologies that influence our lives. Cartoon characters keep interest high. Vendors are available online and provide support for their products. This forum includes the following companies: Harvard Associates, Inc., Logo Computer Systems, Inc., Paradigm Software, Inc., Power Industries LP, Schemers Inc. and Terrapin, Inc. See each vendor's individual description for a list of supported products.

#### Lotus GmbH Forum

### Service: LOTGER

The Lotus GmbH Forum provides technical support for Lotus' German-speaking customer base. German users of Lotus products for DOS, OS/2, UNIX and Windows, such as 1-2-3, Ami Pro, ccMail and Notes can obtain support from the Lotus staff in Munich. The libraries contain downloadable software such as Notes applications, drivers, upgrades and utilities. +

#### Lotus Spreadsheet Forum

Service: LOTUSA

The Lotus Spreadsheet Forum provides users of Lotus 1-2-3, Lotus Symphony, HAL and Jazz with information and product support. Here you can communicate with other Lotus users and download models, command-language programs or templates for use with these Lotus products. You can also communicate with experts and consultants who have had similar experiences. +

#### Lotus Word Processing Forum

#### Service: LOTUSWP

The World of Lotus brings you the Lotus Word Processing Forum to provide thorough product support for users of Ami Pro, Ami, Lotus Manuscript, Samna Word IV and SmarText word processing programs. By interacting through the message boards and conferences, members can build on one another's ideas and experiences to better understand the programs and to learn how to get better results for different applications. +

#### Lotus Words & Pixels Forum

Service: LOTUSB

Users of Lotus Magellan, Freelance, Freelance Plus, Graphwriter, Lotus Metro, Lotus Express, Lotus Agenda and other non-spreadsheet Lotus products can exchange ideas in the Lotus Words & Pixels Forum. Members discuss graphics business communication such as charts, diagrams, word charts, freehand drawings, symbols and maps. +

### **Lucid Corporation**

### Service: LUCID

Lucid Corporation provides support for its spreadsheet, Lucid 3-D for Windows, in its section of the Windows 3rd Party Applications A Forum. +

#### Mac Applications Forum

### Service: MACAP

Join the Mac Applications Forum to get the most from your Macintosh application programs. This forum hosts discussions about Macintosh applications for word processing, databases, graphics and spreadsheets. Learn more about the programs you use or about other Mac programs that can help you get the job done, with special areas for Mac-equipped engineers, lawyers and scientists. +

#### Mac A Vendor Forum

#### Service: MACAVEN

The Mac A Vendor Forum features Macintosh vendors delivering online support to their customers. The following companies and the products they support are included in this forum: Activision, Articulate Systems, CE Software, Connectix, Daystar Digital, DeltaPoint, Ex Machina, Mainstay, MicroMat, Nisus Software, Portfolio Systems, and Survivor Software. See each vendor's individual description within this section for a list of supported products. For additional vendors and support, visit the Mac B Vendor Forum, the Mac C Vendor Forum or the Mac D Vendor Forum. +

#### Mac B Vendor Forum

#### Service: MACBVEN

The Mac B Vendor Forum features Macintosh vendors delivering online support to their customers. This forum includes the following companies: Altsys Corp., Berkeley Systems, Component Systems, Deneba Software, GCC Technologies, Jasik Designs, Microseeds Publishing, Olduvai Corporation, Opcode, Radius, Software Ventures, SuperMac Technology, Tactic Software, T/Maker and Working Software. See each vendor's individual description within this section for a list of supported products. For additional vendors and support, visit the Mac A Vendor Forum, the Mac C Vendor Forum or the Mac D Vendor Forum. +

#### Mac C Vendor Forum

#### Service: MACCVEN

The Mac C Vendor Forum features Macintosh vendors delivering online support to their customers. This forum includes the following companies: Aladdin Systems, Alysis, Avatar Corp., Baseline Publishing, CoStar Corporation, Farallon, Inline Design, Iomega Corporation, Mirror Tech, Softsync, Inc., TMS Peripherals and Virtus Corp. See each vendor's individual description within this section for a list of supported products. For additional vendors and support, visit the Mac A Vendor Forum, the Mac B Vendor Forum, or the Mac D Vendor Forum. +

#### Mac D Vendor Forum

#### Service: MACDVEN

The Mac D Vendor Forum features Macintosh vendors delivering online support to their customers. This forum includes the following companies: Advanced Gravis, Advanced Software, Applied Engineering, Atticus Corporation, Digital Eclipse, Focus Enhancements, Helix, Insignia Solutions, Leader Technologies, *MacTech* Magazine, Mercury Systems, Micronet Technology, Teknosys, Inc. and *TidBITS* Magazine. See each vendor's individual description within this section for a list of supported products. For additional vendors and support, see the Mac A Vendor Forum, the Mac B Vendor Forum, or the Mac C Vendor Forum.

#### **Mac File Finder**

#### Service: MACFF

Browsing through forum files has never been easier. Mac File Finder is an online comprehensive keyword searchable database of file descriptions of the most popular Macintosh-related forums. Use this database to locate and download interesting files from the following forums: Adobe, Borland Applications, Borland Pascal Forum, Fifth Generation Systems, Fox Software, Lotus Spreadsheets, Mac Applications, Mac A Vendor, Mac B Vendor, Mac C Vendor, Mac D Vendor, Macintosh Communications, Macintosh Clubhouse, Macintosh Developers, Macintosh Entertainment, Macintosh Hardware, Macintosh Hypertext, Mac New Users and Help, Macintosh System Software, Microsoft Applications, Microsoft Excel, Symantec, MIDI A Vendor, MIDI B Vendor, MIDI C Vendor, MIDI/Music Forum and Music and Performing Arts Forum. +

### MacDonald Associates

## Service: ATARIVEN

Get support for MacDonald Associates' products including Universal Item Selector, Universal Network software, and La Redactuer word processor, along with information on the *ST Informer* magazine in the MacDonald Associates section of the Atari Vendors Forum. +

### Macintosh Clubhouse Forum

## Service: MACCLUB

The Macintosh Clubhouse is the main area where Macintosh users go to get to know one another. Meet members of the Macintosh ommunity by attending special conferences or parties where members introduce new products and where rumors concerning Macintosh are discussed. +

#### Macintosh Communications Forum

Service: MACCOMM

Information on Macs communicating with other Macs and with other personal computers is available in the Macintosh Communications Forum. It covers CompuServe Navigator, other terminal programs, facsimiles (FAX), scripts and tools, hardware, local area networks, connecting Macs to PCs and private bulletin board systems. Libraries contain upgrades, patches, press releases on modems, reviews, documentation, demos and more. +

#### Macintosh Developers Forum

Service: MACDEV

The Macintosh Developers Forum provides programming information for commercial Mac programmers, Mac developers, people who program for their own use, and new programmers. You can contact expert programmers and discuss BASIC, C and Pascal, assembly language and object oriented programming. Tools, debuggers, shareware, utilities and source code samples are also available. The system software which Apple licenses for electronic distribution is made available in the forum, including the latest versions of System and Finder through 7.0.1 and the latest versions of Macsbug and Resource Editor. Members of the MacApp Developer's Association meet to share information on the latest developments in object oriented programming tools in the APDA section. +

### Macintosh Entertainment Forum

Service: MACFUN

This forum helps people discover fun and creative new ways to use the Macintosh. The forum also places each member in touch with like-minded Macintosh enthusiasts from all over the world. There are sections on games, music, sound and more. +

#### Macintosh Hardware Forum

### Service: MACHW

In the Macintosh Hardware Forum, you can discuss Macintosh hardware components, from hard disks to monitors, printers, scanners and other peripherals. Members also discuss various models of Macs including Classics and Modular (Mac IIs), PowerBooks, DuoBooks, Performas and the PDAs. Check the libraries for model-specific files, screensavers and backup programs. +

#### Macintosh Hypertext Forum

### Service: MACHYPER

The Macintosh Hypertext Forum provides information on Hypertext, which are databases that use words, sounds and pictures. Discussions cover Hypercard, Hypertalk language, stack ideas and external resource programs. Support is also provided for programs of developers who work outside of Apple, including SuperCard and Plus+. The libraries contain press releases, demos, shareware, utilities, games, educational tools, music and sounds, source code and personal databases. +

### Macintosh Multimedia Forum

### Service: MACMULT

The Macintosh Multimedia Forum features tools, ideas and applications to create multimedia presentations on the Mac. In the forum, learn new multimedia techniques including the use of sound, art files, graphics files and HyperCard. From the libraries download Quicktime multimedia movies. +

#### Macintosh New Users and Help Forum

Service: MACNEW

Are you a new Mac user suffering from confusion and overload? Then join the Macintosh New Users and Help Forum where experts are available to answer your questions and help you gradually work through your system. Feel free to consult the experts as often as necessary until you feel comfortable using your Macintosh computer. Users can download hundreds of programs reviewed in the book *Mac Shareware Emporium*. Also in Mac New, find out what's been recently uploaded in the other Mac forums. +

#### Macintosh System Software Forum

Service: MACSYS

Visit the Macintosh System Software Forum to learn about the various features and aspects of Apple's Macintosh system software. Here you can ask questions about installing INITs or other extensions, finding the right control panel or using F keys and desk accessories. The libraries contain files with inofrmation for both Systems 6.0 and the latest System 7.10, QuickTime databases and QuickTime movies are supported here. +

## **Mackie Designs**

## Service: MIDIBVEN

Mackie Designs supports its full line of products within its section of the MIDI B Vendor Forum. +

#### Macromedia Forum

#### Service: MACROMEDIA

For online technical support for your Macromedia multimedia software, join the Macromedia Forum. Through this forum, you can communicate directly with other users and with the Macromedia Technical Support Staff for answers to your questions about media products such as Authorware, ClipMedia and MediaMaker. For additional support, check the libraries for downloadable files and programs. +

## MacTech Magazine

## Service: MACDVEN

*MacTech* magazine's section of the Mac D Vendor Forum to discuss the articles and issues found in *MacTech* magazine. +

#### MacUser Forum

#### Service: ZMC:MACUSER

The *MacUser* Forum, part of <u>ZiffNet/Mac</u>, gives you an opportunity to interact with the editors, writers, columnists and other readers of the magazine. You'll have instant access to free downloadable utilities - evaluated and tested in *MacUser's* labs and exclusive System 7.0 utilities designed by *MacUser*. The complete indexes of *MacUser* (and *MacWEEK*) are available online, so you can quickly and easily find information. +

#### MacWEEK Forum

#### Service: ZMC:MACWEEK

The *MacWEEK* forum, part of <u>ZiffNet/Mac</u>, lets you exchange ideas with the editors and writers of the magazine. Also you can take a look at the headlines and summaries of the news stories the Friday before they are published. The complete indexes of *MacWEEK* (and *MacUser*) are available online, so you can quickly and easily find information. +

# Madge Networks Ltd.

## Service: MADGE

Obtain support for Madge Networks' line of Madge Smart Token Ring products in its section of the PC Vendor A Forum. +

## Magee Enterprises, Inc.

Service: MAGEE

Magee Enterprises supports Automenu, Treeview and Screen Manager Professional in its section of the PC Vendor A Forum.  $\ +$ 

### Magic Software

## Service: PCVENG

Magic Software supports its development tools such as Automatic Program Generators, Automatic Screen Painters, End-User Report Writers, and Integrated Cross-Referencers in its support section of the PC Vendor G Forum. +

## Magma Systems

Service: PCVEND

Magma Systems supports its MEWEL Window Library and ME Text Editor in its section of the PC Vendor D Forum.  $\ +$ 

## Magnetic Music

## Service: MAGMUSIC

Representatives from Magnetic Music support its full line of products within its section of the MIDI A Vendor Forum. +

### Mainstay

## Service: MACAVEN

Mainstay provides online support in the Mac A Vendor Forum for its line of products including Think'n Time, MacFlow, MacSchedule, Telescape and Visual Interactive. +

## Mansfield Software Group

Service: PCVENA

KEDIT is supported in the Mansfield Software Group's section of the PC Vendor A Forum. +

## MapLinx

### Service: MAPLINX

MapLinx supports its zip code database and related software products in its section of the Windows 3rd Party Applications E Forum. +

### Mark IV Pro Audio

Service: MIDIBVEN

Mark IV Pro Audio supports its line of mixing consoles in its section of the MIDI B Vendor Forum. +

#### Markt & Technik AG

#### Service: MUTFORUM

Markt & Technik AG is a leading publisher of German Computer Magazines, which include *Computer Persoenlich, PC Magazin* (German Issue) and *Computer Live*. These publications are targeted to the business and private user of personal computers. This forum enables the readers of M&T's publications to communicate among each other and with the editors of the magazines. The libraries contain programming code and samples, which are published in M&T's magazines. The messages and library files in this forum are in German. +

# Mathematica, Inc. (Graphics)

Service: TEMPRA

Mathematica, Inc. provides support for its Tempra Pro paint program in the Tempra section of the Graphics A Vendor Forum.  $\ +$ 

# Mathematica, Inc. (Multimedia)

Service: MULTIVEN

Mathematica, Inc. provides support for its products in its section of the Multimedia Vendor Forum. +

### Matrox

# Service: <u>GRAPHBVEN</u>

Matrox supports its line of graphics boards in its section of the Graphics B Vendor Forum. +

# Maxwell CPU

Service: ATARIVEN

Access the Maxwell CPU section of the Atari Vendor Forum to obtain technical support for Megstender, GoGo-ST and Fractal Fantasy.  $\ +$ 

### McAfee Virus Help Forum

#### Service: VIRUSFORUM

Learn how to protect your computer against viruses through the McAfee Virus Help Forum. Join discussions with virus experts from around the world on current developments. Sponsored by McAfee Associates, this forum contains libraries with informative text files and downloadable files that detect and remove computer viruses. Participate in conferences and the message boards for accurate diagnoses and prompt relief. The National Computer Security Association operates a section in the forum. Technical support is also offered for virus-fighting products from McAfee Associates. +

#### **MECA Software Forum**

### Service: MECA

The MECA Software Forum provides support for users of Managing Your Money Checkwrite Plus, Home Lawyer, TaxCut, Managing the Market, Financial Calculator, and The Managers Organizer. Communicate directly with MECA's technical support and with other members who use MECA's full line of products. +

### **Media Vision**

# Service: MEDIAVISION

Pro-Audio Spectrum and ThunderBOARD are supported within the Media Vision section of the Multimedia Vendor Forum.  $\ +$ 

## Megahertz

#### Service: MEGAHERTZ

Megahertz manufactures a complete line of laptop enhancement products including Modems, LAN adapter cards for both Ethernet and Token Ring LANs, 3270/5250 Terminal Emulation, 3270/5250 remote terminal emulation cards and Memory upgrades. Support for these and other Megahertz products is provided in the Megahertz section of the Modem Vendor Forum. +

# **Mercury Systems**

# Service: MACDVEN

Access Mercury's section of the Mac D Vendor Forum to obtain support for Mercury's products, including MacIntercom. +

# Metagraphics, Inc.

# Service: METAGRAPHICS

Metagraphics provides support for MetaWNDX, cross-platform development tools for PC-DOS, 286 DOX-Extenders, 386 DOS-Extenders, Windows, Macintosh Unix X-Windows/Motif and Sun Sparc in the Metagraphics section of the Graphics Vendor Forum. +

#### Metz Software

# Service: METZ

Metz Software provides technical support for its complete series of utility applications such as Metz File Manager F/X and Metz Shareware products. These products are supported in the Metz Software section of the Windows Third Party Applications C Forum. +

### Michtron

# Service: ATARIVEN

Michtron supports Protext word processor and Fleet Street Publisher in its section of the Atari Vendor Forum.  $\mbox{+}$ 

### Micro Decisionware

# Service: MDITECH

Obtain support for Micro Decisionware's Database Gateway family of products in its section of the OS/2 Vendor Forum. +

### **Micro Engineering Solutions**

### Service: MESOLUTIONS

Get support for Micro Engineering Solutions' line of computer-aided design and manufacturing software such as CheckMark, Millmaster and Solution 3000 in the Solution 3000 section of the CADD/CAM/CAE Vendor Forum. +

### **Micro Focus**

# Service: MICROFOCUS

Micro Focus provides uspport for Personal COBOL products in its sections of the PC Vendor H Forum. +

### Micrografx

# Service: MICROGRAFX

Micrografx provides support for professional graphic construction programs such as Charisma, Designer, Draw Plus, Picture Publisher and XPort in the Micrografx section of the Windows Third Party Applications A Forum. +

### MicroMat

# Service: MACAVEN

Access MicroMat's section of the Mac A Vendor Forum to obtain support for its line of MacEKG software.  $\ +$ 

# **Micronet Technology**

# Service: MACDVEN

Micronet provides support for its line of hard disk drives, disk arrays, DAT, streaming tape and removable media drives in its section of the Mac D Vendor Forum. +

# **Micronetics Design**

### Serivce: MUMPS

Talk with editors or review past issues of *Micronetics*, the technical bulletin with updates and fixes, in its sections of the PC Vendor H Forum. +

# **Micropolis Corporation**

Service: <u>PCVEND</u>

Access the PC Vendor D Forum to obtain product and technical support from Micropolis representatives for its full product line. +

# **Microseeds Publishing**

Service: MACBVEN

Support for Rerdux, Rival, Initpicker, Screen Gems and Astrix is provided by Microseeds Publishing within its section of the Mac B Vendor Forum. +

### **Microsoft Access Forum**

### Service: MSACCESS

This forum supports Microsoft's Access database management software. You can receive technical and non-technical advice on a variety of topics including database design, macros networks and reports. Questions that arise when programming with Microsoft applications can be answered by the Microsoft Product Support Group. +

### Microsoft Applications Forum

Service: MSAPP

Take advantage of the support available for all of your Microsoft applications on the Microsoft Applications Forum. Microsoft support personnel provide support for applications products including all versions of Flight Simulator, LAN Email, Microsoft Money, Microsoft Mouse, Microsoft Publisher, Microsoft Works, Windows Penpoint and Windows Project applications. Both the message sections and the libraries contain information and files that can help you use Microsoft applications more effectively. +

### **Microsoft BASIC Forums**

### Service: MSBASIC

The Microsoft BASIC Forum provides members with direct access to technical support about the BASIC, QuickBASIC and Visual BASIC programming languages. Members ask questions about various aspects of using these languages and discuss development issues with other members. +

#### **Microsoft Benelux**

### Service: **BENELUX**

The Microsoft Benelux menu enables you to access company information about MicroSoft Benelux as well as enter the <u>Microsoft Benelux Developers Forum</u>. Access is also provided to the Microsoft end-user forums, other MicroSoft developer forums, the Microsoft Knowledge Base and the Microsoft software library, all of which contain files for downloading. +

#### Microsoft Benelux Developers Forum

Service: MSBDF

The Microsoft Benelux Forum provides support for Microsoft products for users based in the Benelux countries. Support is provided for program development software including BASIC, C/C++, Client Server Computing, Windows SDK and Microsoft Fox. Benelux-based developers can share information with other users and developers and with the staff at Microsoft Benelux. The forum libraries contain drivers, programming samples and other Microsoft local language products. +

#### Microsoft C and Other Languages Forum Service: MSLANG

Users of Microsoft software and operating systems are invited to join the Microsoft C and Other Languages Forum, which is operated by the Microsoft Product Support Group. Members have direct access to technical support about using programming languages such as C, QuickC and QuickPascal MASM for Microsoft applications. Microsoft libraries feature more than 2000 files containing macros, utilities and shareware. +

### MicroSoft Central Europe Forum

### Service: MSCE

The Microsoft Central Europe Forum supports Microsoft's German programming languages and hosts discussions among Microsoft users and Microsoft Central Europe. Visit the forum's libraries for products such as drivers, programming samples and other Microsoft local language products. For additional support, see other Microsoft forums in this section. +

### Microsoft Central Europe System Forum Service: MSCESYSTEM

The Microsoft Central Europe System Forum provides uspport for European users of Microsoft products. Products uspported in this forum include: MS Basic, C and C++, Extensions, LAN Manager and SQL Server. Visit the libraries for products such as drivers, programming samples and other Microsoft products. For additional European support visit the <u>Microsoft</u> <u>Central Europe Forum</u> or visit the other Microsoft forums in this section. +

#### **Microsoft Connection**

### Service: MICROSOFT

The Microsoft Connection provides you with company information and access into the Microsoft Forums. You can communicate directly with Microsoft and other users of Microsoft software. The Microsoft Connection includes technical product information, sales and training information, information about product support services, and the Microsoft software library with files for downloading. Access is also provided to the <u>Microsoft KnowledgeBase</u>, which enables you to access the Microsoft engineering support files used by Microsoft support engineers for product support. +

#### Microsoft Developer Knowledge Base

Service: MDKB

The Microsoft Developer Knowledge Base is a reference tool containing technical information and articles about the Microsoft developer-specific products. This database is compiled and maintained by Microsoft Product Support and is full-text, keyword searchable. You will find Microsoft press releases and technical articles about product bugs, trouble-shooting and updates. +

#### Microsoft Developer Network Forum

Service: MSDNLIB

The Microsoft Developer Network (MSDN) Technical Library Forum offers software developers a quick and efficient way of obtaining technical information. The libraries contain a collection of technical articles in the Windows Help file format and sample code, which are available for downloading. Message sections enable you to discuss any of the files or codes with other users, as well as with Microsoft Representatives. +

#### Microsoft Developer Relations Forum

Service: MSDR

If you use Microsoft products to develop your own applications, join the Microsoft Developer Relations Forum for information and tips for using Microsoft systems products. Representatives from Microsoft's Developer Relations Group and experienced developers are online and participate in the message sections to answer your non-technical questions about the products and their usage. For technical support, see the <u>Microsoft Developer Services</u> <u>Area</u>. +

### Microsoft Developer Services Area

Service: MSDS

The Microsoft Developer Services Area provides developers with access to technical support and information for all Microsoft development products. Developers are encouraged to use this area to aid their development efforts and to communicate directly with Microsoft regarding all developer-related issues. +

#### Microsoft DOS Forum

### Service: MSDOS

The Microsoft Connection supports users of MS-DOS through the Microsoft DOS Forum. In the message section and conference area, members share information about all aspects of MS-DOS including setup and installation, hardware, conversions and command usage. Representatives from Microsoft Product Support Services participate in this forum to make sure that MS-DOS users get the most current information available. +

### Microsoft Excel Forum

Service: <u>EXCEL</u>

The Microsoft Excel Forum provides technical support for all versions of Microsoft Excel. Templates and spreadsheets are available for downloading. +

### Microsoft Foundation Class Forum

Service: MSMFC

This forum, sponsored by Microsoft Product Support Services, is designed as an area for developers to exchange information , tips and techniques concerning Microsoft Foundation Classes. +

#### **Microsoft Fox Forum**

### Service: <u>FOXFORUM</u>

The Fox Software Forum provides support for Fox database management and graphics software. Software supported includes FoxPro, FoxBASE+ and FoxBASE+/Mac. Support is also provided for third-party software, hardware, applications and development, operating systems and consultants. The libraries contain templates, technical notes and programs for use with Fox software. +

### Microsoft Italy Forum

### Service: MSITALY

The MS Italy Forum supports Microsoft's Italian application software and programming languages and hosts discussions among users of Microsoft's Italian application software. Visit the forum's libraries for products such as drivers, programming samples and other Microsoft local language products. For additional support, visit other Microsoft forums. +

### Microsoft Knowledge Base

### Service: MSKB

Microsoft Knowledge Base is a database which provides access to information about Microsoft products previously available only to the Microsoft support engineers. Search the database by product name, version or category. Or for immediate responses to your questions, perform a full-text search of all documents contained within database that contain the subject of your question. Also communicate directly with Microsoft by sending an electronic message to its Help Desk. +

### Microsoft Networks Forum

#### Service: MSNETWORKS

The Microsoft Networks Forum provides in-depth information about Client Server. Information is also available about the Microsoft LAN Manager network operating system and the SQL Server database. Support personnel at Microsoft monitor this forum to ensure that correct information is presented. Files from the Microsoft Operating Systems and Development Forum that are related to the Client Server are located in the libraries in this forum for easy access. +

### Microsoft Programming Applications Forum Service: PROGMSA

If you use WordBasic to program Microsoft application software, you should join this forum. Microsoft Support Engineers, as well as experienced users, are online to offer technical support. Find answers to questions about WordBasic's capabilities and learn how to use it for your specific applications. A non-technical section is also available for questions about documentation and for general inforamtion about WordBasic. +

### **Microsoft Sales & Info Forum**

# Service: MSIC

The Microsoft Sales & Info Forum, monitored by MS sales and information staff, responds to your product information, sales, registration, promotional and pricing questions. The message areas also give information on training opportunities and international sales. +

### Microsoft Software Library

Service: MSL

The Microsoft Software Library is a collection of uploaded binary files, samples, technical notes and utilities about various Microsoft programs. The entire library is keyword searchable and the files can easily be downloaded to your computer. +

### Microsoft SNA Forum

## Service: MSSNA

The Microsoft Windows NT SNA Forum, sponsored by Microsoft Product Support Services, is designed as an area to exchange information, tips and techniques concerning Microsoft Windows multimedia products. +

### Microsoft Spain/Latin America Forum

Service: MSSPAIN

The MS Spain/Latin America Forum supports Microsoft's Spanish and Latin American application software and programming languages. The forum hosts discussions among users of Microsoft's application software. Visit thie forum's libraries for products such as drivers, programming samples and other Microsoft local language products. For additional support, see other Microsoft forums. +

### Microsoft SQL Server Forum

Service: MSSQL

If you use the Microsoft SQL Server SDKs and products, be sure to stop by this forum for technical support and information directly from Microsoft and other experts. Learn more about development toolkits, front-ends (both MS and non-MS) and SQL connectivity. A nontechnical support section is available for you to ask questions concerning documentation, order information and release information. +

### **Microsoft Sweden Forum**

### Service: MSSWEDEN

The MS Sweden Forum supports Microsfot's Swedish application software and programming languages. The forum hosts discussions among users of Microsoft's application software. Visit the forum's libraries for products such as drivers, programming samples and other microsoft local language products. For additional support, see other Micosoft forums in this section. +

### Microsoft TechNet Forum

## Service: **TNFORUM**

The MS TechNet Forum is a worldwide forum providing news and downloadable technical information about Microsoft products. Members of this forum exchange technical information about Microsfot products with other experts and peers across the United States and around the world. +

#### Microsoft TechNet Services Area

Service: TECHNET

The MS TechNet Services Area provides a centralized area where users of Microsoft products can access technical information. This area is useful to those who work with or support end users, those who implement or integrate Microsoft software into multivendor environments, or those who use Microsoft tools to creat front-ends, macros or customized applications. The MS TechNet Services Area provides access to the <u>MS TechNet Forum</u>, the <u>MS Knowledge</u> <u>Base</u>, the <u>MS Software Library</u> and other MS forums.

#### Microsoft Win32 SDK Forum

### Service: MSWIN32

The Microsoft Win32 SDK Forum offers you a place to find information about the Microsoft Win32 Application Porgramming Interface. Representatives from the Microsoft Developer Relations Group are online to provide you with general information on 32-bit computing and to monitor the forum to ensure that you receive complete and accurate information. You will also have access to information about future versions of Microsoft Windows that will support the Win32 API. +

#### Microsoft Windows Forum

### Service: MSWIN

The MS Windows Forum, operated by MS Product Support Services, provides Microsoft Windows customers with technical support and information. The message sections contain non-technical customer service information as well as information about setup, use of a mouse, video display and networking with Windows. The libraries contain video and printer drivers as well as an index and information on all MicroSoft forums. +

### Microsoft Windows Extensions Forum

Service: WINEXT

The Microsoft Windows Extensions Forum provides a platform for technical assistance for Microsoft development tools such as OLE and Pen SDK. Microsoft Support Engineers monitor all sections in this forum to ensure that you receive current and accurate information and to provide technical assistance to Windows software developers. +

### **Microsoft Windows Fun Forum**

Service: WINFUN

The MS Windows Fun Forum contains a plethora of games, sounds, screen savers, icons and graphics. A section devoted to files for kids contains math and spelling learning tools. Technical support is available through the <u>MS Windows Forum</u>. For other shareware/freeware, visit the <u>MS Windows Shareware Forum</u>. +

#### Microsoft Windows Multimedia Developer Forum

Service: WINMM

Support for Microsoft Windows development multimedia products can be found in the MS Windows Multimedia Developer Forum. In the forum obtain help and suggestions for products such as MDK, Video for Windows and Sound Volume. +

#### Microsoft Windows NT Forum

#### Service: WINNT

The Microsoft Windows NT Forum was developed for users of the preliminary release version of Microsoft Windows NT. As a member, you can ask quesitons of Microsoft, report bugs and discuss the Windows NT operating system. A non-technical message section is also available for you to inquire about missing components such as documentation and disks. For information about Windows 32-bit development, see the <u>Microsoft Win32 Forum</u>. +

### Microsoft Windows Objects Forum

### Service: WINOBJECTS

Obtain support for the Microsoft Windows object oriented products, such as OLE, in the MS Windows Objects Forum. Windows users can talk directly with technical support on issues such as component object models and structured storage. A message section is devoted to non-technical support. +

### Microsoft Windows SDK Forum

Service: WINSDK

Developers using the Windows Software Development Kit will want to take advantage of the community of assistance and support available in the Windows SDK Forum. Help is available for subjects such as tools, accelerators, controls, dialogue boxes, memory management, fonts, palettes and color. +

### Microsoft Windows Shareware Forum

Service: WINSHARE

The MS Windows Shareware Forum is designed for the distribution and discussion of Windows shareware/freeware. The libraries contain utilities, applications, program managers and business/finance software. Technical support is available through the MS Windows Forum. For other shareware/freeware, visit the <u>MS Windows Fun Forum</u>. +

#### Microsoft Word Forum

### Service: MSWORD

If you use Microsoft Word for Windows, Macintosh, DOS or OS/2 environments, join this forum for technical support and informative discussions about Word's components and features. In the forum's Support section, ask your technical questions. In the Discussions section, participate in conversations with other forum members about Word in general. A Project Worktable section is available in which you can discuss your Word projects with other forum members. +

### Microsoft Workgroups Forum

### Service: MSWRKGRP

This forum provides a central location for users of the Windows for Workgroups electronic mail programs to find information and support. Message and library sections provide information about MS Mail for the PC, MS Mail for the Macintosh, PC LAN Email and Mac LAN Email. Other sections can help you with setup, connectivity and accessories. A nontechnical support section is also available for your questions concerning documentation, order information and release information. +

### **MicroStation Forum**

## Service: MSTATION

Bentley Systems, which is partly owned by Intergraph Corp., provides support for the MicroStation product line in the MicroStation Forum. +

### **MIDI A Vendor Forum**

#### Service: MIDIAVEN

Whether you are an experienced or novice user of MIDI music products, you can communicate directly with several vendors in the MIDI industry by joining the MIDI Vendor Forum. Vendors participating in this forum provide you with easier access and wider support for their products. Also professional musicians who are members in this forum discuss their experiences with MIDI and can further provide you with recommendations. This forum includes the following companies: Animotion, Barefoot/Hybrid, Big Noise Software, Inc., E-Mu Systems, Eventide, JLCooper Electronics, Kurzweil Music Systems - Young Chang, Magnetic Music, Music Quest, Opcode Systems Incorporated, PG Music, Turtle Beach Systems and Twelve Tone Systems. See each vendor's individual description within this section for a list of supported products. For additional MIDI support and vendors, access the <u>MIDI B Vendor</u> <u>Forum</u>, the <u>MIDI C Vendor Forum</u> or the <u>MIDI/Music Forum</u>. +

#### **MIDI B Vendor Forum**

### Service: MIDIBVEN

The MIDI B Vendor Forum features MIDI vendors delivering online support to their customers. The following companies and the products each supports are included in this forum: Coda Music Software, Cool Shoes Software, Covox, Key Electronics, Lexicon, Live Sound!, Mackie Designs, Mark IV Pro Audio, Media Vision, Midiman, Musitek, Passport Designs, SweetWater Sound, and Temporal Acuity Products. See each vendor's individual description for a list of supported products. For additional vendeors and support, access the <u>MIDI A Vendor Forum</u>, the <u>MIDI C Vendor Forum</u>, or the <u>MIDI/Music Forum</u>. +

#### **MIDI C Vendor Forum**

### Service: MIDICVEN

The MIDI C Vendor Forum features MIDI vendors delivering online support to their customers. The following companies support their products in this forum: Asystem, Blue Ribbon, Dr. T's, DrumTrax, Howling Dog, Innovative Quality Software, MIDI Solutions, MOTU, OSC, Roland, Sound Deals, Soundcraft, Steinberg/Jones and Thoughtprocessors. See each vendor's individual description for a list of supported products. For additional vendors and support, access the <u>MIDI A Vendor Forum</u>, the <u>MIDI B Vendor Forum</u>, or the <u>MIDI/Music Forum</u>. +

### **MIDI Solutions**

## Service: MIDICVEN

MIDI Solutions supports its modular MIDI processing products in its section fo the MIDI C Vendor Forum. +

### Midiman

### Service: MIDIBVEN

Midiman provides technical support for its full line of hardware, software, MIDI interfaces, accessories and upgrade kits within the MIDI B Vendor Forum. +

#### **MIDI/Music Forum**

#### Service: MIDIFORUM

If you enjoy making music, join the MIDI/Music Forum. The forum provides support for Musical Instrument Digital Interface, synthesizers, MIDI sound modules and sound cards. Discuss topics ranging from equipment reviews, composing and recording. The synth/sampler libraries contain files to load into your equipment. The song libraries contain hundreds of musical compositions to play at your leisure. +

### **MIP Fund Accounting**

### **PCVENF**

Access the MIP Fund Accounting section of the PC Vendor F Forum to obtain information regarding the MIP Fund Accounting System. Theis PC-based fund accounting system is designed for not-for-profit organizations. +

### **Mirror Technologies**

# Service: MACCVEN

Mirror currently offers products in three main categories: storage devices, video display systems, and input/output devices which currently consist of 24-bit color scanners. Access the Mirror Technologies section of the Mac C Vendor Forum to obtain technical support. +

### Missionware Software

## Service: ATARIVEN

Find support for Missionware Software's Atari-based programs such as Printer Initializer, Lottodds and Flash II in the Atari Vendors Forum.  $\ +$ 

### **Mitchell and Gauthier**

### Service: <u>PCVENG</u>

Mitchell and Gauthier produces Advanced Continuous Simulation Language, a program that simulates most any physical system such as airplanes, electric power plants or effects of medicine on the body. Obtain support for this simulation program in Mitchell and Gauthier's section of the PC Vendor G Forum. +

#### Model 100 Forum

#### Service: M100SIG

The Model 100 Forum is intended for the users of the TRS-80 Model 100. Members can share knowledge, experiences, programs and product information with other members. There are 17 message board topics and databases which contain 1,000+ files of interest to Model 100 users. The library and message board also support Tandy models 200 and 600 and WP-2.

#### **Modem Vendor Forum**

#### Service: MODEMVENDOR

If you use a modem or are considering purchasing one, join this forum where selected vendors provide support for their customers as well as to potential customers. This forum includes the following companies: Boca Research, The Complete PC, Computer Peripherals, Global Village Communications, Megahertz, MultiTech Systems, National Semiconductor, Prometheus, PSI Integration, Inc., Supra Corporation, Telebit, US Robotics, Zoom Telephonics and ZyXel. Besides direct support from vendors, you will also find members who can share their experiences with using different brands of modems. In addition to the communication with company representatives, you will find help files, programs, patches and example files in the libraries. +

## Monotype

## Service: MONOTYPE

Monotype supports its font products for printers such as PostScript, TrueType and FoneFonts in its section of the DTP Vendor Forum. +

#### ΜΟΤυ

## Service: MIDICVEN

MOTU (Mark of the Unicorn) provides support for its line of MIDI products including the MIDI Time Piece and Unisyn, a sound editor/librarian, in the MIDI C Vendor Forum. +

## **Multi-Tech Systems**

## Service: MULTITECH

Multi-Tech provides support for its modems such as MultiArray, MultiMax and MultiModem in its seciton of the Modem Vendor Forum.  $\ +$ 

### Multi-User DOS

## Service: <u>NVENA</u>

The Multi-User DOS section of the Novell Vendor A Forumis supported by three companies: Concurrent Controls, Inc., CONUG, Inc. and Intelligent MicroSystems, Ltd. +

#### **Multimedia Forum**

#### Service: MULTIMEDIA

The Multimedia Computing Corporation offers this forum for people who are interested in the emerging technology of multimedia, the use of audiovisual enhancements with computers. The use of computer enhancements such as audio, video, animation and music, along with platform-specific topics are common areas of discussion in this forum. Members can learn from one another's experiences and knowledge and find application ideas through the conference area and message boards. +

#### Multimedia Vendors Forum

#### Service: MULTIVENDOR

When you are ready to add video, sound, animation or music capabilities to your computer, join this forum to find answers to your questions about many of the leading multimedia hardware and software products. Learn about other members' first-hand experiences in multimedia equipment for purchasing advice. Vendors are online to help you choose the right equipment for your application. This forum includes the following companies: Aimtech, Asymetrix, BCD Associates, Cognetics, HSC Software, Lenel Systems, Mathematica, Media Vision, New Media Graphics, nTergaid, Specular International, True Vision, Turtle Beach, VideoLogic and The Voyager Company. See each vendor's individual description for a list of supported products.

## Multimedia B Vendor Forum

#### Service: MULTIBVEN

This forum enables you to communicate online with multimedia vendors who will help you choose the right equipment for your application. This forum includes the following companies: Adda Technologies, Advanced Digital, Avid DTV Group, FAST Electronic, InFocus Systems and Qsound Labs. See each vendor's individual description for a list of supported products. +

### M-USA Business Systems

Service: PCVENC

M-USA offers support for its PACIOLI 2000 ACCOUNTING, PACIOLI 2000 PAYROLL, CashBIZ (personal finance software) and M-USA Video programs. Access its support section in the PC Vendor C Forum to obtain information and technical support for these products. +

### **Music Quest**

## Service: MUSICQUEST

Music Quest supports its MIDI Programmer's Tooklit and MIDI Starter System in the MIDI A Vendor Forum.  $\ +$ 

#### **Music Vendor Forum**

#### Service: MUSICVEN

Want to know when your favorite musical artist will be in your hometown? Or would you like to learn the latest news in the muisc industry or join a fanclub or two? Then the Music Vendor Forum is the place to be. News from artisits on commercial lables such as Warner Bros., RCA Records and Geffen Records as well as those on independent labels can be found in the Music Vendor Forum. The libraries contain news relation information, tour schedules and artists' biographies. +

### Musitek

## Service: MIDIBVEN

Musitek supports MIDISCAN, its Optical Character Recognition (OCR) software for sheet music, in its section of the MIDI B Vendor Forum. +

#### Mustang Software

## Service: PCVENA

Mustang Software supports WILDCAT! Bulletin Board system, QmodemPro for Windows and DOS, Offline Express and Qmodem Lite communications programs in its section of the PC Vendor A Forum. The library contains test drive versions of Mustang's products as well as third party utilities for WILDCAT! and QmodemPro. +

### National Computer Security Association Service: NCSA

The National Computer Security Association offers a discussion ground and series of informative files on all aspects of computer security, including computer viruses, encryption techniques, data center security and other issues within its section of the McAfee Virus Help Forum. +

### National Semiconducter

Service: MODEMVEN

National Semiconducter supports TyIN, its line of fax add-in cards and related software in its section of the Modem Vendor Forum. +

## NCR/AT&T Forum

## Service: <u>NCRATT</u>

The NCR/AT&T Forum, supported by NCR Customer Support, provides end user support services and downloadable files for NCR and AT&T desktop computers, portable computers, servers and Windows-NT products. +

## **NetFRAME Systems**

Service: <u>PCVENC</u>

NetFRAME supports its Network Server Systems in its support section of the PC Vendor C Forum.  $\ +$ 

### **Network General**

## Service: NETGENERAL

Network provides support for its networking analysis products in its sections of the PC Vendor C Forum. Access this section to get support and information on the Sniffer family of network analysis products. +

## NetWorth

# Service: <u>NVENB</u>

NetWorth develops, manufactures and supples NetWare-optimized intelligent hubs and related products. Obtain support from NetWorth in its section of the Novell Vendor B Forum. +

### **New Horizons**

#### Service: <u>AMIGAVENDOR</u>

New Horizons Software, Inc. produces personal productivity packages for the Amiga computer including ProWrite, ProScript and Flow. New Horizons supports these products online in the Amiga Vendor Forum. +

### **New Media Graphics**

### Service: MULTIVENDOR

Representatives from New Media Graphics support its full line of desktop video products for IBM PCs and compatibles in its section of the Multimedia Vendor Forum.  $\ +$ 

### NewTek

### Service: <u>AMIGAVENDOR</u>

NewTek has many products exclusively for the Amiga computer. NewTek's products supported in the Amiga Vendor Forum include Digi-View, Digi-Paint3, Digi-View Gold and the Video Toaster. +

#### **Newton/PIE Forum**

#### Service: <u>NEWTON</u>

The Newton/PIE Forum provides the latest advancements and enhancements for the new line of personal information organizers from Personal Interactive Electronics (PIE), a division of Apple, Inc. PIE's Newton Group has developed the Netwon MessagePad, the first in its line of pen-based personal communicators. The forum provides end-user support for the Newton MessagePad. Topics covered include development and connectivity issues related to IBM PCs and Macintosh platforms. +

#### **NeXT Forum**

#### Service: <u>NEXTFORUM</u>

The NeXT Forum provides technical support for users of the NeXT computers and products. Through the message sections and libraries, you can learn more about NeXT products such as Interface Builder, Edit and Webster and other NeXT application software from companies such as WordPerfect, Frame Technology and Lotus. +

### Nisus Software

## Service: MACAVEN

Nisus provides support for Nisus, its Macintosh word processor, in the Nisus section of the Mac A Vendor Forum. +

#### Northgate Computer Systems, Inc.

Service: NORTHGATE

Northgate Computer Systems supports Microstation - high performance 286 Computer Systems; SlimLine - high performance 286, 386DX and 386SX computer systems, the SlimLine series; Elegance - high performance 386 and 486 computer systems; and Omni, including the Omnistation, OmniSystem and OmniKey keyboards in the Northgate Computer section of the PC Vendor A Forum. +

### Norton-Lambert

## Service: PCVENI

Obtain support for Close-Up, Norton-Lambert's remote control program for speeding up your Windows applications, in its section of the PC Vendor I Forum. +

## **Notework Corporation**

## Service: NOTEWORK

Notework provides support for its LAN-based electronic mail program and related communications software in the Notework section of the Novell Vendor Forum. +

#### Novell

#### Service: **<u>NETWIRE</u>**

Novell's NetWire forums and services provide 24-hour information and support for those who develop, sell, maintain and use Novell products. NetWire's online resources include direct product support for all Novell products, as well as access to the lates files patches, fixes and technical documents. Some of the searchable databases include the Novell Labs compatibility DB, Novell Buyer's Guide Live! DB, Technical Information DB (includes technical documents, abstracts and self-extracting binary files), Press Releases DB, Success Stories DB, NPD Bullets DB (for developers), Novell Serivce Providers DB and NetWare Application Notes. +

### Novell Buyer's Guide

### Service: NOVBG

The Novell Buyer's Guide is a database of all of Novell's products. The products are categorized inot operating systme, network services, communications, inter-networking, Unix connectivity and network management products. The database also includes NetWare application and UnixWare developer tools. +

### Novell Client Forum

## Service: NOVCLIENT

Issues such as IPX/ODI, NetX, VLM, ODINSUP, NetBios and NetWare with Windows are discussed in detail in the Novell Client Forum. For information on other Novell products, see the other Novell forums. +

#### Novell Connectivity Forum

#### Service: NCONNECT

Connectivity issues related to Host connectivity and printing, NetWare Connect, NACS, WANs, NetWare IP, Portable NetWare, E-Mail, MHS and FAX are discussed in the Novell Connectivity Forum. In addition, th emessage areas contain information on connections to various environments such as Macintosh, VMS and TCP/IP. For information on other Novell products and topics, see the other Novell forums. +

### Novell Desktop Systems Group Forum

Service: <u>NDSG</u>

The Desktop Systems Group Forum is a professional forum for end users and software developers. Topics cover application notes and patches, concurrent operating system information, DR-DOS, NetWare Lite, Dataclub and graphics. In addition, end user support and information are available. +

### **Novell Files Area**

### Service: NOVFILES

This area contains the most popular files from the Novell Library. When the files become downloaded less frequently, they are returned to the Novell Library. Besides highly active files, the Novell Files Area contains critical files, including patches, product updates and client kits. For other Novell files, visit the <u>Novell Library</u>. +

### **Novell Forums**

# Service: <u>NOVFORUM</u>

Users of Novell's local area network products receive support and technical information directly from Novell through the Novell Forums. Issues such as compatibility and ways to integrate various types of hardware and software into Novell's systems are discussed.

#### **Novell Information Forum**

### Service: NGENERAL

General information about Novell's products can be found in the Novell Information Forum. Programs discussed includeCertified NetWare Engineers (CNE), CNE Professional Association (CNEPA), NetWare Users International (NUI) and NetWare Authorized Service Center (NASC) programs. The message areas also contain information and discussion regarding NetWare Application Notes and the Network Support Encyclopedia (NSEPro). For information on other Novell products and topics, see the other Novell forums. +

### **Novell Library**

# Service: NOVLIB

The Novell Library is the distribution point for files uploaded or downloaded in NetWire. A message section is available for question about files that appear in the libraries. +

# Novell NetWare Support Providers Directory Service: <u>NSP</u>

Users of Novell's products such as NetWare can quickly locate support providers within a specific geographic area or those that offer special services. Search for support providers by company name, service, or geographic location. Each description provides the name, headquarter and branch locations, telephone numbers, production supported and services provided. +

#### Novell NetWare 2.X Forum

Service: <u>NETW2X</u>

The Novell NetWare 2.X Forum provides information and answers to questions relating specifically to NetWare version 2.X. Individual sections are devoted to printing, utilities, disk drivers and controllers. For information on NetWare 3.X, see <u>Novell NetWare 3.X Forum</u> Information on NetWare 4.X can be found in the <u>Novell Netware 4.X Forum</u>. +

#### Novell NetWare 3.X Forum

Service: <u>NETW3X</u>

The Novell NetWare 3.X Forum provides information and answers to questions relating specifically to NetWare version 3.X. Individual sections are devoted to printing, utilities, disk drivers and controllers. For information on NetWare 2.X, see <u>Novell NetWare 2.X Forum</u> Information on Netware 4.X can be found in the <u>Novell Netware 4.X Forum</u>. +

#### Novell NetWare 4.X Forum

### Service: <u>NETW4X</u>

The Novel NetWare 4.X Forum provides information and answers to questions relating specifically to NetWare version 4.X. Individual sections are devoted to printing, utilities, disk drivers and controllers. For information on NetWare 2.X, see <u>Novell NetWare 2.X Forum</u> Information on Netware 3.X can be found in the <u>Novell Netware 3.X Forum</u>. +

#### Novell NetWork Management Forum

Service: NOVMAN

The Novell Network Management Forum provides information on several system management products such as NetWare management system, Lantern system manager and Lanalyzer for Windows. For information on other Novell products and topics, see the other Novell forums. +

#### Novell Networking Hardware/Components Forum

Service: NOVHW

Novell's Networking Hardware/Components Forum provides discussion and information on networking topologies such as Token Ring, Ethernet and ARCnet. The message areas also provide information on backup and cabling issues. For information on other Novell products and topics, see the other Novell forums. +

#### **Novell OS/2 Forum**

### Service: NOVOS2

Your networking questions about NetWare for OS/2 can be answered in the Novell OS/2 Forum. The message areas include the following topics: OS/2 Printing, tClient/Server issues, OS/2 Requestor, NSM (OS/2), NetWare 4.X for OS/2, GUI Tools and WINOS2/DOS. For information on other Novell products and topics, see the other Novell forums. +

#### Novell User Library Forum

### Service: NOVUSER

Download third party public domain and shareware software for NetWare environments from the Novell User Library Forum. If you have developed a NetWare software program, upload it into the forum's libraries. The libraries also contain patches for disk drivers, LAN drivers and communications drivers; printer utilities; management tools; job postings and classifieds. +

#### **Novell Vendor A Forum**

### Service: NVENA

The Novell Vendor Forum provides members with support for NetWare related products. This forum includes the following companies: AST Research, Best Power Technology, Blue Lance, Computer Tyme, Concurrent Controls, Inc., CONUG, Inc., Dell, Folio, Infinite Technologies, Intelligent Micro Software, Ltd., Knozall Systems, Inc., LAN Support Group, Notework Corporation, RoseWare, SynOptics Communications, Inc. and Tricord Systems. You will be able to obtain information from these companies regarding pricing, product releases, technical requirements and bifunctionality. +

#### **Novell Vendor B Forum**

### Service: <u>NOVENB</u>

The Novell Vendor B Forum is the second vendor forum available under the NetWare umbrella. This forum includes the companies NetWorth and Ontrack Data Recovery. You will be able to obtain information from these companies regarding pricing, product releases, technical requirements and bifunctionality. For information on other Novell products and topics, see the other Novell forums. +

### nTergaid

# Service: <u>NTERGAID</u>

Find online support for HyperWriter, nTergaid's hypermedia authoring software, in the nTergaid section of the Multimedia Vendors Forum, along with support for other hypermedia-related products. +

# Nu-Mega Technologies

# Service: NUMEGA

Nu-Mega Technologies provides support for its memory managers, Soft-ICE and Bounds-Checker, in its section of the Windows 3rd Party Applications B Forum. +

# **Object Design**

# Service: ODIFORUM

Object Design provides support for ObjectStore, an object-oriented database management system, in its section of the PC Vendor H Forum. +

### Ocean Isle Software

### Service: OCEANISLE

Obtain support for ReachOut, Ocean Isle Software's file manager, in its section of the Windows 3rd Party Applications B Forum.  $\pm$ 

## **Okna Corporation**

# Service: OKNA

Okna, producers of organizing and scheduling software, provide support for DeskTop Set in its section of the Windows 3rd Party Applications D Forum. +

## **Olduvai Corporation**

Service: MACBVEN

Olduvai provides support for its products including Read-It!, OCR for any scanner, Personal, MultiClip, ClipShare and Video Pain in the Olduvai section of the Mac B Vendor Forum. +

# On Three, Inc.

# Service: <u>APIIVEN</u>

On Three, Inc. supports its hard disk backup utility, GoBack, in its section of the Apple II Vendor Forum. +

# **Online Today**

# Service: OLT

Online Today provides daily updated computer and information industry news, CompuServe news, product announcements, reviews of new hardware, software, books and more. +

### **Ontrack Data Recovery**

### Service: **<u>NVENB</u>**

Ontrack Data Recovery specializes in recapturing lost data form most any device and on most any operating system. Obtain information about Ontrack's Data Recovery Service and Data Recovery Tools for NetWare in its section of the Novell Vendor B Forum. +

### **Opcode Systems Incorporated (MIDI)**

Service: MIDIAVENDOR

Find support for products developed by Opcode Systems in the Opcode section of the MIDI Vendor Forum. Opcode manufactures an array of products for the MIDI environment including Book of MIDI, CUE-The Film Music System, EZ Vision, Galaxy, Max MIDI Translator, MIDIplay, OMS, Studio Vision, Track Chart and Vision. +

### **Oracle Forum**

### Service: ORACLE

The Oracle Forum provides support for Oracle users and links them directly to the International Oracle Users Group, Oracle developers and other professionals who respond to technical questions. Scan the forum's technical libraries for tips and solutions to common questions about Oracle products, including SQL\*Forms, SQL\*Plus and Pro\*C. Also become acquainted with the IOUG. +

# Oregon Research Associates

Service: ATARIVEN

Oregon Research Associates provides support for its Atari compatible programming, database and graphics programs in the Atari Vendors Forum. +

# osc

# Service: MIDICVEN

OSC supports Metro, its MIDI software, in its section of the MIDI C Vendor Forum. +

# **OS-9 Forum**

Service: OS9

The OS-9 Operating System Forum is dedicated to users of the OS-9 operating system. The forum contains programs, utilities, data files, hints, tips and discussions that pertain to OS-9. +

### **OS/2 Vendor Forum**

### Service: OS2AVEN

Users of OS/2 can obtain support from a number of OS/2 applications developers and products for the OS/2 environment in the OS/2 Vendor Forum. Obtain support from vendors such as Creative Systems Programming, Development Technologies, HockWare, Sourceline Software and Sundial Systems. In the forum, you can also discuss OS/2-related issues with the editors of *OS/2 Monthly*. +

### **Other Ban Patchware Forum**

### Service: **<u>BANPATCH</u>**

The Other Ban Patchware Forum contains patches for Banyan networking products such as ENS that are not Vine specific. For Vines 4.X specific patches, see the <u>Vines 4.X Patchware</u> <u>Forum</u>. For Vines 5.X, see the <u>Vines 5.X Patchwork Forum</u>. +

## Pacific Data Products, Inc.

## Service: PACDATA

Pacific Data Products manufactures a full line of printer utilities, drivers and spoolers including printer boards and cartridges. Find support for its products in the PC Vendor D Forum. +

### **Pacific Motion**

### Service: PRES

PC ANIMATE PLUS is a professional quality computer art video, music and painting package which can be used to produce professional animated business presentations, movies, cartoons, advertisements, TV station breaks and muisic videos. Find support for PC ANIMATE PLUS in the Presidio Software section of the Graphics A Vendor Forum. +

## **Pacific Vendor Forum**

### Service: PACVEN

In the Pacific Vendor Forum, you can obtain support from Australian and New Zealand manufacturers and distributors of computer products. The companies represented include: Banksia Information Technologies, Fujitsu Peripherals, Maestro, NetComm, Reckon Software, SoundBlaster and WizardWorks with new vendors continually being added. +

#### Packard Bell Forum

#### Service: PACKARDBELL

Packard Bell computer users should join this forum to communicate directly with representatives from Packard Bell and obtain technical support. Meet others who can offer advice and trouble-shooting tips for the products you use. The libraries contain files about many products designed for PB computers such as mouse drivers, video card drivers, anti-virus software, shareware utilities and multimedia enhancers. +

# PagePlus

Service: <u>PAGEPLUS</u>

Serif supports PagePlus, its desktop publising software in the Serif section of the DTP Vendor B Forum. +

### **Palmtop Forum**

#### Service: PALMTOP

The Palmtop Forum provides information about the smallest type of computers. Members discuss topics such as how to interface a palmtop with a desktop system and using a palmtop for telecommunications. Besides general discussions about palmtop computing, this forum also offers its members individual message sections and library files devoted to specific models and brands of palmtop computers. Several vendors of palmtop products are online offering technical support for their products. This forum includes the following vendors: Casio Inc., Databook Incorporated, Poqet Computer, Psion Inc., Sharp Electronics Corporation and Traveling Software, Inc. See each vendor's individual description within this section for a list of supported products.

# Paradigm Software, Inc.

Service: LOGOFORUM

Find support for Object Logo, developed by Paradigm Software for the Macintosh, in the Object Logo section of the Logo Forum.  $\ +$ 

# Parsons Technology, Inc.

Service: <u>PCVENC</u>

MoneyCounts, Quickverse, Personal Tax Edge and other Parsons Technology products are supported within the PC Vendor C Forum.  $\ +$ 

# **Passport Designs**

# Service: MIDIBVEN

Passport Designs supports its line of Encore and Music Time MIDI/Notation, MasterTracks and Trax Midi Sequencers, and Producer products in its section of the MIDI B Vendor Forum. +

# Paul Mace Software

Service: GRASP

Paul Mace Graphics Software provides support for its GRASP presentation/animation program in the Grasp section of the Graphics Vendor Forum. +

# **PC/Contact Forum from PC/Computing**

Service: ZNT:PCCONTACT

PC/Contact, part of <u>ZiffNet</u>, is a forum for discussions among *PC/Computing*'s editors and readers. In addition to exchanging ideas or getting questions answered from your favorite writer or colleague online, you can contact the PC/Advocate about problems with vendors or talk to the Phantom Shopper to share your experiences with computer dealers around the country. Plus you can browse through the library for tips and download productivity tips and tricks. +

# **PC-Kwik Corporation**

Service: PCVENA

PC-Kwik provides support for Super PC-Kwik, PC-Kwik Power Disk and PC-Kwik Power Pack in its secton of the PC Vendor A Forum. +

# PC MagNet Forums from PC Magazine

Service: ZNT:PCMAGNET

PC MagNet, part of <u>ZiffNet</u>, is the source for some of the finest collections of utilities that meet the standards of *PC Magazine*. Download utilities from the latest issues. Contact the staff at *PC Magazine* and ask for advice, tell the editors what you thought about their latest product review, debate the issues with the columnists and get answers to your specific questions. +

### PC Magazine UK Online

### Service: PCUKONLINE

*PC Magazine UK*, sister to the US publication, uses extensive laboratory testing and technical writers to produce its articles on PCs, peripherals and software. You can contact *PC Magazine UK*'s editorial department and PC Labs through the PC Magazine UK Forum (GO PCUKFORUM). This area also has files and additional information from the magazine which can be downloaded. Look for lively arguements, special guests and competitions in this forum. +

### PC Plus/PC Answers Online

### Service: PCPLUS

PC Plus/PC Answers Online is the place for readers of the UK-published PC Plus and PC Answers magazines to communicate directly with the editors, download and upload shareware programs, submit articles to the magazine and receive information about the programs on each SuperDisk. This area also contains the PC Plus/PC Answers Forum (GO PCPFORUM), which enables you to chat with other readers and editorial staffs about information published in the magazines and pose your PC-related questions to the magazine experts. Download programs included in the magazine's cover disks. These contain shareware programs such as word processors, DOS utilities, games and packages from popular publishers such as Lotus. +

#### **PC Vendor A Forum**

#### Service: PCVENA

The PC Vendor A Forum provides members with support from vendors of PC products. This forum includes the following companies: ButtonWare, Ctrlalt Associates, Custom Technologies, DeScribe, Enable Software, Foresight, Magee Enterprises, Mansfield Software, Mustang Software, Northgate Computer Systems Inc., PC-Kwik Corp., Qualitas, Quercus Systems, Rhode Island Soft Systems and Saber Software. See each vendor's individual description within this section for a list of supported products. Libraries contain help files, programs and patches for the products. For support from additional PC vendors, see the <u>PC Vendor B Forum</u>, the <u>PC Vendor C Forum</u>, the <u>PC Vendor C Forum</u>, the <u>PC Vendor H Forum</u>, the <u>PC Vendor I Forum</u> or specific software publisher's forums. +

#### **PC Vendor B Forum**

#### Service: PCVENB

The PC Vendor B Forum provides members with support from vendors of PC products. This forum includes the following vendors: Advanced Gravis Computer Technology, ChipSoft, DacEasy, Greenleaf Software, Inmagic, J.P. Software, Korenthal Associates, Personics Corporation, PowerBASIC, Powercore, Inc., Primavera Systems, PRO-C Corporation, Prolog Development Center, and TurboPower Software. See each vendor's individual description within this section for a list of supported products. Libraries contain help files, programs and patches for the products. For support from additional PC vendors, see the <u>PC Vendor A</u> Forum, the <u>PC Vendor C Forum</u>, the <u>PC Vendor G Forum</u>, the <u>PC Vendor I Forum</u>, the <u>PC Vendor I Forum</u>, or the <u>PC Vendor J Forum</u>, or specific software publisher's forums.

#### **PC Vendor C Forum**

#### Service: PCVENC

The PC Vendor C Forum provides members with support from vendors of personal computer products. This forum includes the following companies: Beyond, Inc., Hooper International, Innovative Data Concepts, Interactive Images, M-USA, NetFRAME Systems, Network General, PKWare, Rhintek, Inc., Rupp Corporation, Vericomp Corporation and Wordtech Systems. See each vendor's individual description within this section for a list of supported products. Libraries contain help files, programs and patches for the products. For support from additional PC vendors, see the <u>PC Vendor A Forum</u>, the <u>PC Vendor B Forum</u>, the <u>PC Vendor D Forum</u>, the <u>PC Vendor E Forum</u>, the <u>PC Vendor F Forum</u>, the <u>PC Vendor G Forum</u>, the <u>PC Vendor I Forum</u>, or the <u>PC Vendor J Forum</u>, or specific software publisher's forums.

#### **PC Vendor D Forum**

#### Service: PCVEND

The PC Vendor D Forum provides members with support from vendors of personal computer products. This forum includes the following companies: Above Software, BLOC Publishing, Brightwork Development, Clarion Tech Journal, Complementary Solutions Inc., Cumulus Corporation, , GammaLink, Hyperkinetix, Legato Systems, Magma Systems, Micropolis Corporation, Pacific Data Products, Procom Technology Inc., Tech III and Timeslips Corporation. See each vendor's individual description within this section for a list of supported products. Libraries contain help files, programs and patches for the products. For support from additional PC vendors, see the <u>PC Vendor A Forum</u>, the <u>PC Vendor B Forum</u>, the <u>PC Vendor C Forum</u>, the <u>PC Vendor E Forum</u>, the <u>PC Vendor F Forum</u>, the <u>PC Vendor G Forum</u>, the <u>PC Vendor H Forum</u>, the <u>PC Vendor I Forum</u>, the <u>PC Vendor J Forum</u>, or specific software publisher's forums.

#### **PC Vendor E Forum**

#### Service: PCVENE

The PC Vendor E Forum provides members with support from vendors of PC products. This forum includes the following companies: AddStor, Inc., Alpha Software, American Cybernetics, American Power Conversion, DSI Software Systems, Farallon, Hyundai, Iomega, SemWare, XTree Company and Zeos. See each vendor's individual description within this section for a list of supported products. Libraries contain help files, programs and patches for the products. For support from additional PC vendors, see the <u>PC Vendor A Forum</u>, the <u>PC Vendor C Forum</u>, the <u>PC Vendor D Forum</u>, the <u>PC Vendor F Forum</u>, the <u>PC Vendor G Forum</u>, the <u>PC Vendor H Forum</u>, the <u>PC Vendor I Forum</u>, the <u>PC Vendor J Forum</u>, or specific software publisher's forums.

#### **PC Vendor F Forum**

#### Service: PCVENF

The PC Vendor F Forum provides members with support from vendors of PC products. This forum includes the following companies: Acer America, Avery Dennison, Command Software Systems, Dvorak Dvelopment, Faircom Corp., Funk Software, Hilgraeve, MIP Fund Accounting, PCMCIA, Peachtree Software, Pure Data, Ltd., Storage Dimensions, TRIUS and Willies' Computer Software Co. See each vendor's individual description for a list of supported products. Libraries contain help files, programs and patches for the products. For support from additional PC vendors, see the <u>PC Vendor A Forum</u>, the <u>PC Vendor B Forum</u>, the <u>PC Vendor C Forum</u>, the <u>PC Vendor D Forum</u>, the <u>PC Vendor G Forum</u>, the <u>PC Vendor H Forum</u>, <u>PC Vendor I Forum</u>, the <u>PC Vendor J Forum</u>, or specific software publishers' forums. +

#### **PC Vendor G Forum**

#### Service: PCVENG

The PC Vendor G Forum provides members with support from vendors of PC products. This forum includes the following companies: ALR, Brown Bag Software, Cheyenne Software, Cogent Data Technologies, Futurus Corporation, Helix Software, Identitech, Inc., Madge Networks, Magic Software, Mitchell and Gauthier, Pinnacle Publishing, Reach Software Corporation, SofNet, SunDisk, Swan Technologies and Vertisoft. See each vendor's indivual description within this section for a list of support products. Libraries contain help files, programs and patches for the products. For support from additional PC Vendors, see the <u>PC</u>. <u>Vendor A Forum</u>, the <u>PC Vendor B Forum</u>, the <u>PC Vendor C Forum</u>, the <u>PC Vendor D Forum</u>, the <u>PC Vendor I Forum</u>, or specific software publishers' forums. +

#### **PC Vendor H Forum**

#### Service: PCVENH

The PC Vendor H Forum provides members with support from vendors of personal computer products. This forum includes the following companies: Alcom, Datapoint Corporation, IQ Technologies, Lahey Computer Systems, Micro Focus, Micronetics Design, Object Design, Performance Technology, PC SIG, Reality Technologies, ReferencePoint, RTA, Ltd., Strategic Mapping, WATCOM, and Xircom. See each vendor's individual description for a list of supported products. Libraries contain help files, programs and patches for the products. For support from additional PC vendors, see the <u>PC Vendor A Forum</u>, the <u>PC Vendor B Forum</u>, the <u>PC Vendor C Forum</u>, the <u>PC Vendor D Forum</u>, the <u>PC Vendor F Forum</u>, the <u>PC Vendor G Forum</u>, the <u>PC Vendor I Forum</u>, the <u>PC Vendor J Forum</u>, or specific software publishers' forums. +

#### **PC Vendor I Forum**

#### Service: PCVENI

The PC Vendor I Forum provides members with support from vendors of PC products. This forum includes the following companies: Allied Teleden, Banner Blue Software, Expert Choice, Future Trends Software, Greenview Data, Kingston Technology, Norton-Lambert, Pocket Soft, Sealevel Systems, Sytron Corporation and World Software. See each vendor's individual description for a list of supported products. Libraries contain help files, programs and patches for the products. For support from additional PC vendors, see the <u>PC Vendor A Forum</u>, the <u>PC Vendor B Forum</u>, the <u>PC Vendor C Forum</u>, the <u>PC Vendor H Forum</u>, the <u>PC Vendor H Forum</u>, the <u>PC Vendor H Forum</u>, the <u>PC Vendor J Forum</u>, or specific software publishers' forums.

### **PC Vendor J Forum**

### Service: **PCVENJ**

The PC Vendor J Forum provides members with support from vendors of PC products. This forum includes the following companies: Butterworth Legal, Fujitsu, FrontLine Software, Lascaux Graphics and Westech Corporation. See each vendor's individual description for a list of supported products. Libraries contain help files, programs and patches for the products. For support from additional PC vendors, see the <u>PC Vendor A Forum</u>, the <u>PC Vendor B Forum</u>, the <u>PC Vendor C Forum</u>, the <u>PC Vendor D Forum</u>, the <u>PC Vendor I Forum</u>, the <u>PC Vendor I Forum</u>, or specific software publishers' forums.

# PC Week

### Service: ZNT:NEWS

*PC Week* is online as part of <u>ZiffNet</u> enabling you to keep up with all the industry news -- you can even see the headlines and summaries of news stories the Friday before they are published. See what the notorious Spencer F. Katt has discovered this week or discuss the news and issues of the industry with the writers, editors and other readers of the magazine. +

### PC Week Extra! Forum from PC Week

Service: ZNT:PCWEEK

The *PC Week* Forum on <u>ZiffNet</u> provides a platform for corporate buyers and the writers and editors of *PC Week* to exchange information and ideas on what products and services to buy, plus an opportunity to debate industry issues. Typical discussions focus on managerial issues, networking strategies and news and current events in the computer industry. In addition, staff analysts and writers discuss product reviews and solicit your input as they develop future editorial plans. +

### PC World Online

### Service: PCWORLD

*PC World* Online provides an online version of each month's magazine online. In addition, there is a searchable databse of issues from 1990 to the present. The *PC World* libraries contain over 300 megabytes of specially selected shareware and freeware. The message boards provide the ability to communicate directly with editors, system operators, and *PC World* subscribers concerning features and areas of special interest. *PC World* and the "Online Exclusie Area" where you can obtain news, reviews and commentaries prepared exclusively for online subscribers. +

# PCI SIG

# Service: <u>PCVENH</u>

Members of Peripheral Component Interconnect (PCI), an organization to set standards in the microcomputer industry, offer the Special Interest Group (SIG) in the PC Vendor H Forum. This SIG enables people to learn about PCI and its effects on the microcomputer world. +

#### PCMCIA

### Service: PCVENF

Access the PCMCIA section of the PC Vendor F Forum to learn how to join the Personal Computer Memory Card International Association (PCMCIA), a non-profit trade association that develops standars for PC cards. An address, telephone number and fax number are available for finding more information. +

#### PDP-11 Forum

### Service: PDP11

This forum encourages the exchange of software designed to run on Digital Equipment Corporation's PDP/LSI computer systems and covers many languages used on PDPs including Macro, Fortran, Basic, Basic-Plus, C, DIBOL & DBL and Pascal. PDP-11 Users Group is designed to facilitate communication between users of the PDP-11, LSI-11 and PDP-10 series of computers. +

# Peachtree Software (DOS)

# Service: <u>PEACHTREE</u>

Peachtree Software supports its full line of accounting products within its support section and library of the PC Vendor F Forum. Representatives from Peachtree provide assistance for products including Peachtree Basic Accounting, PeachPay and Peachtree Complete Accounting. +

# Peachtree Software (Windows)

Service: WINPEACH

Peachtree Software supports its full line of accounting products within its support section and library of the Windows 3rd Party Applications D Forum. Representatives from Peachtree provide assistance for products including Peachtree Basic Accounting, PeachPay and Peachtree Complete Accounting. +

### Pen Magazine

# Service: **PENFORUM**

Access the PenWorld section within the Pen Technology Forum for discussions on the articles published in *Pen Magazine*. Also learn about new pen computer products and communicate directly with the staff at *Pen Magazine*. +

### Pen Technology Forum

### Service: **PENFORUM**

The Pen Technology Forum provides support for all aspects of pen computers. Pen systems range from small hand-held units to full-featured desktop systems with keyboards and writing tablets. This forum covers topics related to pen-based hardware and software, new communications systems including satellite and cellular lilnks and the latest news and trade show reports. Company representatives from Communication Intelligence Report (CIC), GO Corp., GRiD Systems, *Pen Magazine* and Slate Corp., offer support for their pen computer products. See each vendor's individual description for a list of supported products. +

# Performance Technology

Service: <u>PERFTECH</u>

Access Performance Technology's section of the PC Vendor H Forum to obtain support for POWERIan or POWERsave. +

### **Personal File Area**

### Service: PER

As a CompuServe member you are able to store files on CompuServe. This menu choice enables you to catalog those files, edit them, rename them, change their protection level or delete them. A hard-copy printout of your files can be mailed to you for the printing and mailing charges. You can upload and download files from this area and enter the command mode. However, please read your Users Guide before using the command mode. +

# **Personics Corporation**

# Service: PCVENB

Personics provides technical support for UltraVision, Look&Link, @Base, @Base Option Pac, SeeMore for 1-2-3, SeeMore for Symphony, SmartNotes and Headmaster in the PC Vendor B Forum. +

# PG Music

# Service: PGMUSIC

PG Music, publishers of Band-in-a-Box, provides online technical support via a section in the MIDI A Vendor Forum.  $\ +$ 

# **Pinnacle Publishing**

# Service: **<u>PINNACLE</u>**

Pinnacle supports its software tools, special reports and technology reference journals for DOS and Windows users in its support section of the PC Vendor G Forum. +

#### PKWare

### Service: **PKWARE**

PKWare supports its data compression products in the PC Vendor C Forum. Its product line includes PKZIP, PKUNZIP, PKSX (Shareware), PKLITE (Shareware), PKLITE Professional (Commercial), PKZMENU (Shareware), PKWARE Data Compression Libraries (Commercial) and PKZFIND. +

# **Playroom Software**

# Service: PLAYROOM

Playroom Software supports its series of environment enhancement products such as Button Maker, Makeover and OSFrame in the Playroom section of the Windows Third Party Applications A Forum. +

# Plug and Play Forum

### Service: <u>PLUGPLAY</u>

Members of the Plug and Play Forum can discuss the hardware and software issues involved with implementing Plug and Play on PCs. Plug and Play is a protocol through which cards in an ISA computer are configured by the computer. Therefore, the user does not need to deal with configuration programs. The forum is operated by several hardware and software manufactureres. +

# Pocket Soft

Service: **<u>PCVENI</u>** 

Pocket Soft supports .RTLink/Plus, an overlay linker for DOS, in its section of the PC Vendor I Forum. +

### **Polaris Software**

### Service: POLARIS

Polaris Software produces PackRat, a personal information manager for the Windows environment. PackRat is supported in the Polaris section of the Windows Third Party Applications A Forum. +

# **Poqet Computer**

### Service: POQET

Access the Poqet Computer Section of the Palmtop Forum to find support for Poqet Computer's palmtop computer line. +

#### Portable Programming Forum

#### Service: CODEPORT

The Portable Programming Forum supports programmers who use various computer languages, such as Modula-2, C-language, UCSD Pascal and P-System, that are highly portable between different hardware platforms. Learn more about portable languages not supported by other CompuServe forums within this forum. Members work with one another on joint, online projects. +

# **Portfolio Systems**

Service: MACAVEN

Portfolio Systems provides technical support for its Dynodex product in the Portfolio Systems section of the Mac A Vendor Forum.  $\ +$ 

# **Power Industries LP**

Service: LOGOFORUM

Access the LOGO Forum to find support for Power Industries' Delta Drawing Today product. +

**PowerBASIC** 

Service: <u>PCVENB</u>

Find support for PowerBASIC 2.0 in PowerBASIC's section of the PC Vendor B Forum. +

#### Powercore, Inc.

### Service: **POWERCORE**

Access the Powercore section of the PC Vendor B Forum to obtain technical support and product information on Powercore's complete line of scheduling and calendar products, including Network and TimeVision. +

### Powersoft

### Service: **<u>POWERSOFT</u>**

Access Powersoft's section of the Windows 3rd Party Applications D Forum to obtain support for its client/server application development tools such as PowerBuilder and PowerPoint. +

#### Practical Peripherals Forum

#### Service: **PPIFORUM**

The Practical Peripherals Forum provides help, advice, and technical support for owners of products manufactured and sold by Practical Peripherals and anyone else with an interest in computers and telecommunications. P/Net, which can tie a group of computers and peripherals together, is discussed along with modems, communication programs and printer buffers. Libraries contain utilities, shareware, information files and P/Net files. +

### Precision Software (Atari)

Service: ATARIVEN

Access the Precision Software section of the Atari Vendor Forum to receive technical support for Precision's full line of Atari products. +

### **Premia Corporation**

# Service: PREMIA

Premia Corporation provides support for Copywright Editor in its section of the Windows 3rd Party Applications A Forum. +

### Primavera Systems, Inc.

Service: PCVENB

Primavera Systems, Inc. offers technical support for its products including Primavera Project Planner (P3), Primavision, Finest Hour, Parade and Expedition within PC Vendor B. +

#### Prisma GmbH Forum

#### **PRISMA**

The Prisma GmbH Forum provides technical support in German for users of Macintosh software and hardware, which is provided by the German distributor, Prisma. The forum's members can beet to swap ideas and get expert advice from the Prisma SysOps. Help files, utility programs and drivers are available in the forum's libraries for all hardware and software products. +

# **PRO-C** Corporation

Service: PCVENB

PRO-C Corporation provides technical support for PRO-C products in its section of the PC Vendor B Forum.  $\ +$ 

#### **Procom Technology, Inc.**

Service: **PTINC** 

Procom Technology manufactures storage devices for the PC industry. Its products range from fixed drives with either SCSI, IDE, ESDI or Micro Channel interfaces to a full range of external SCSI devices such as CD-ROMs, removable drives, erasable optical drives, tape back-up devices and the latest floptical drive. Procom also develops SCSI host adapters. Find support for all of these products in the Procom Technology section of the PC Vendor D Forum. +

### Prolog Development Center

Service: PCVENB

Support for PDC Prolog Compiler 3.2, PDC Prolog Toolbox, PDC Prolog Advanced Developer's Guide and Turbo Prolog is provided in the PDC Prolog section of the PC Vendor B Forum. +

### Prometheus

# Service: MODEMVEN

Prometheus supports its line of ProModems, Home Office modems and communication software such as Macknowledge in its section of the Modem Vendor Forum. +

# Proportional

# Service: OS2AVEN

Proportional supports its disk compression facility, DCF/2, in its section of the OS/2 Vendor Forum. +

#### Protoview

### **PROTOVIEW**

Protoview provides support for its development tools including ProtoView C, Pascal and C++ for the Windows environment in the Windows Third Party Applications C Forum. +

### **PSI Integration**

# Service: **PSIINTEGRATION**

PSI provides support for its modems such as PowerModem and accompanying software such as FaxThis and SoftArc in its section of the Modem Vendor Forum. +

### Psion, Inc.

### Service: PALMTOP

Find support for Psion's full line of handheld computers, including the Organiser II and the Series 3 Palmtop in the Psion Inc. section of the Palmtop Forum. +

### Public Brand Software Applications Forum Service: ZNT:PBS

The PBS Applications Forum is a shareware library with a large selection of dowloadable shareware, including business applications, utilities and programming tools for DOS and Windows. For games and hobbies shareware see the <u>PBS Arcade Forum</u>. Part of <u>ZiffNet</u>. +

#### Public Brand Software Arcade Forum

Service: ZNT:PBSARCADE

The PBS Arcade Forum is a shareware library with a large selection of games and hobbies. Download programs pertaining to home, education, engineering and math applications for both DOS and Windows. You can also ask questions of PBS staff regarding the shareware. For more information on PBS shareware, see the <u>Public Brand Software Applications Forum</u>. Part of <u>ZiffNet</u>. +

### Pure Data, Limited

### Service: **<u>PUREDATA</u>**

Pure Data, designer and manufacturer of LAN connectivity and fax/modem products, provides support for its products with the PC Vendor F Forum.  $\,$  +  $\,$ 

### Q+E Software

# Service: <u>QESOFT</u>

Q+E Software's database products are supported in Q+E's section of the Windows 3rd Party Applications D Forum. Obtain support for products such as MultiLink, QELIB, QEVB and Q+E Database Library. +

### QMS

### Service: **<u>QMSPRINT</u>**

QMS provides support for its complete line of non-impact print systems including the QMS-PS 410, QMS-PS 815, QMS-PS 825, QMS-PS 810 and the ColorScript 100 Model 10. Support for these products is available in the QMS section of the Desktop Publishing Vendor Forum. +

# QSound Labs, Inc.

Service: MULTIBVEN

QSound supports its line of multimedia software in its section of the Multimedia B Vendor Forum. +

# Qualitas

# Service: **QUALITAS**

Support for 386MAX, BLUEMAX and MOVE'EM is provided by Qualitas within its section of the PC Vendor A Forum. +

#### Quarterdeck Forum

#### Service: **QUARTERDECK**

For technical support for products such as DESQview 386, QEMM 386, QRAM, Manifest, DESQview, QEMM-50/60 join the Quarterdeck Forum. Quarterdeck representatives are available to supply complete and accurate information about these products and others. Learn helpful usage and trouble-shooting tips from experienced users and by browsing through library files. +

# **Quercus Systems**

Service: **QUERCUS** 

Quercus provides technical support for its Personal REXX and REXXTERM in its section of the PC Vendor A Forum.  $\ +$ 

#### **Quick Pictures Forum**

#### Service: **<u>QPICS</u>**

The Quick Pictures Forum stores low and medium resolution graphic images, provides discussion for specific files and supports the reading of GIF files used elsewhere on CompuServe. If you have a low-end machine or read a lot of files online, the Quick Picture Forum offers a large library of graphic images that are small in file size and amount of color. All files in this forum are less than 20K in size and have 16 colors or less. +

# **Radius Incorporated**

Service: MACBVEN

Find support and information about Radius products in its section of the Mac B Vendor Forum.  $\ +$ 

### **RCA Records**

Service: <u>RCARECORDS</u>

Find out tour information or release dates for your favorite RCA artist in RCA's section of the Music Vendor Forum.  $\mbox{+}$ 

### **Reach Software Corporation**

Service: <u>REACH</u>

Reach Software supports Personal MailMAN and WorkMAN 2.0 for Novell NetWare and Banyan VINES platforms in its support section of the PC Vendor G Forum. +

# **Reality Technologies**

# Service: <u>**REALITY</u>**</u>

Access Reality's section of the PC Vendor H Forum to obtain support for Wealthbuilder, Reality's financial manager program. +

# ReferencePoint

# Service: <u>RPOINT</u>

ReferencePoint provides support for its document manager program in its section of the PC Vendor H Forum. +

#### **Revelation Technologies Forum**

Service: **<u>REVELATION</u>** 

To build on innovative ideas in database programming, visit with the members of the Revelation Tech Forum. Sponsored by Revelation Technologies, this forum is designed to support users of the relational database, Advanced Revelation. Members share their experiences in developing application programs using this relational database and help others learn how to develop database programs. +

# Rhintek

# Service: <u>PCVENC</u>

Access Rhintek's section of the PC Vendor C Forum to obtain support for its EMU line of networking software. +

# Rhode Island Soft Systems

Service: <u>RISS</u>

Obtain support for EMERI Cardfile Reader and WinPak screen saver in RISS's section of the PC Vendor A Forum. +

# **Right Answers**

Service: <u>AMIGAVENDOR</u>

Right Answers provides technical support for its products such as LOADFAST in the Amiga Vendor Forum.  $\ +$ 

#### **Rix Softworks**

### Service: <u>RIXSOFT</u>

Rix Softworks provides support for its paint programs including ColoRix for DOS and WinRix for Windows in the Rix Softworks section of the Graphics Vendor Forum.  $\ +$ 

## **Roland Corp.**

### Service: MIDICVEN

Roland provides support for its line of musical synthesizers, Sound Canvas modules, GR MIDI guitars, SC sound card, drum machines, controllers, mixers and effects units in the MIDI C Vendor Forum. +

# RoseWare

# Service: <u>ROSEWARE</u>

RoseWare provides support for its book, *Programmer's Guide to NetWare*, and its technical journal, *Network Developer's Resource*, in the RoseWare section of the Novell Vendor Forum. +

# RTA, Ltd.

# Service: <u>PCVENH</u>

Real Time Associates (RTA) provides support for its products relating to modular programming languages like Modula-2 and Oberon-2 in its section of the PC Vendor H Forum. +

# **Rupp Corporation**

Service: <u>RUPP</u>

FastLynx, FastLock and Plus FastLynx LapPack are supported by Rupp Corporation in the PC Vendor C Forum. +

#### Saber Software

### Service: <u>SABERSOFT</u>

Saber Software supports its network administration software such as LAN Workstation and Saber Menu System for DOS and Windows in its section fo the PC Vendor A Forum. +

#### Salient Software

# Service: **<u>FIFTHGEN</u>**

Representatives from Salient Software support its fulline of products within the Fifth Generation Systems Forum. Receive technical support directly from Salient Software. +

#### Santa Cruz Operation Forum

#### Service: SCOFORUM

The SCO Forum supports all SCO end-users, resellers, developers and partners. Sponsored by Santa Cruz Operation, Inc., the forum provides a place for over five million SCO system users worldwide to meet, share information and exchange tips on using SCO's line of Open Desktop, UNIX and XENIX operating systems. Through the forum, SCO also provides product information, bug fixes and advice. +

#### Saros

# Service: <u>SAROS</u>

Saros Corporation produces and supports its series of network file management facilities including Mezzanine and Viewz in the Saros section of the Windows Third Party Applications C Forum. +

### Schemers, Inc.

Service: LOGOFORUM

Schemers provides support for its Logo-based products such as Scheme and EdScheme in the Schemers section of the LOGO Forum.  $\ +$ 

# Scitex America Corp.

# Service: SCITEX

Scitex America Corp. produces and supports its series of prepress products for the publishing industry. These products are supported in the Scitex section of the Desktop Publishing Vendor Forum. +

# **Scitor Corporation**

Service: <u>SCITOR</u>

Scitor supports Project Scheduler 6 in its section of the Windows 3rd Party Applications E Forum. +

# Sealevel Systems

Service: PCVENI

Sealevel supports its Advanced Communication Boards in its section of the PC Vendor I Forum. +

#### SemWare

# Service: <u>SEMWARE</u>

SemWare is providing support for QEdit, its full-featured text editor, within its section of the PC Vendor E Forum.  $\ +$ 

#### Seven Hills Software

Service: <u>APIIVEN</u>

Seven Hills' section of the Apple II Vendor Forum supports The Manager, a multifinder for the Apple IIGS. +

### Seybold Newsletters and Seminars

#### Service: ZNT:SEYBOLD

In this section of ZiffNet, you can order computer industry newsletters, including Digital Media - A Seybold Report on Publishing Systems from the Seybold research organization. Get the inside scoop on Seybold conferences, including conference syllabi and event schedules. Part of <u>ZiffNet</u>. +

### ShapeWare

### Service: VISIO

Obtaion support for ShapeWare's drawing and stenciling package, Visio, it its seciton of the Windows 3rd Party Applications D Forum. +

### Sharp Electronics Corporation

Service: SHARP

Sharp Electronics Corporation provides support for its Wizard line of handheld organizers in the Sharp Wizard section of the Palmtop Forum. It also provides support for its PC-3000 product line in the PC-3000 section. +

#### Sight and Sound Forum

#### Service: SSFORUM

Join the Sight and Sound Forum to discuss and learn about all aspects of computerized visual and audio equipment from techniques for enhancing images with sound to combining graphics and sound files. Obtain sequences from the MIDI song library or participate in the fun of determining the future of GIF enahncements to include sound and music. +

### Sigma Designs

# Service: SIGMA

Sigma Designs produces and supports its complete line of color, grayscale and monochrome displays and controller boards for IBM compatible and Macintosh computers. These products are supported in the Sigma Designs section of the Desktop Publishing Vendor Forum. +

#### Slate Corp.

# Service: <u>SLATE</u>

Slate Corp. supports its pen-based software applications in the Slate Corp. section of the Pen Technology Forum. Slate's product line includes PenApps, At-Hand, Day-Timer Pen Scheduler, PenBook Reader, PenBook Author, Laplink Pro communications software and SafetyPen Utilities. +

#### SofNet

#### Service: <u>PCVENG</u>

Access SofNet's section of the PC Vendor G Forum to obtain support for SofNet's FAXWORKS products, including FAXWORKS LAN, Plus and OS/2, which enable documents to be faxed from a PC in a DOS OS/2 or Windows environment. +

#### Soft & GUI

# Service: SOFTGUI

Soft & GUI supports its development tools, OS/2 Error Manager and Command Line, in its section of the OS/2 Vendor Forum. +

### Softbridge

### Service: SOFTBRIDGE

Softbridge supports its series of products for its Bridge 2.0 batch-command language including Auto Test Facility, Bridge Batch and Bridge Tool Kit in the Softbridge section of Windows Third Party Applications B Forum. +

### SoftCraft

# Service: WINAPB

SoftCraft produces a series of font applications for the Windows 3.0 environment including WYSIfonts!, Sponfont, Font Effects and SoftCraft Font Editor, which are supported in the SoftCraft section of the Windows Third Party Applications B Forum. +

# Soft-Logik Publishing (Amiga)

Service: <u>AMIGAVENDOR</u>

Find support for Soft-Logik's PageStream, a desktop publishing software program for Amiga computers, in the Amiga Vendor Forum.  $\ +$ 

# Soft-Logik Publishing (Atari)

Service: ATARIVEN

Find support for Soft-Logik's PageStream desktop publishing software program for the Atari in the Soft-Logik section of the Atari Vendor Forum. +

### Softsync, Inc.

# Service: SOFTSYNC

Softsync provides support for its Accountant, Inc. integrated accounting packages and Expert Color Paint within its section of the Macintosh C Vendor Forum. +

#### Software Development Forum

#### Service: SDFORUM

The Software Development Magazine Forum contains source code, programs and articles mentioned in the magazine along with additional information on computer languages. Languages and topics covered in the forum and libraries include: 'C' language and tools; debugging techniques; Object Oriented Programming; software engineering; shareware/freeware; Modula-2; ADA, the high order language designated by the Department of Defense as the official language for all future embedded computer applications programs; Computer Aided Software Engineering including Toolworks, EasyCASE and EasyCASE+; Embedded Systems Programming; TesSeRact and other TSR applications, which can take advantage of 4-dimensional storage capabilities. +

#### **Software Forums**

#### Service: SOFTWARE

Software Forums provide you with information and support on the most popular software packages on the market. The majority are sponsored by software publishers so you have easy and timely access to their most current technical support information. You can communicate with the software publisher or other users who may have worked through the same problems you are currently experiencing. Libraries contain useful programs that you can download to your computer. Some forums also offer real-time electronic conferences that shed light on current topics. Look for additional related software forums in the <u>Hardware Forums</u> section. By utilizing the software forums, you have support for your computer software 365 days a year, 24 hours a day.

#### Software Publishers Association Forum

Service: SPAFORUM

The Software Publishers Association (SPA) sponsors this forum to keep members of SPA, developers and users of computer software aware of SPA activities and developments. Members of the SPA are available online to answer questions about publishing software such as how to obtain a copyright for a newly developed program and to audit multiple computers for pirated programs. +

### Software Publishing Corporation

Service: SPC

Software Publishing Corporation offers technical support through its forum for the full range of SPC software products including Harvard Graphics, Superbase, OfficeWriter, Professional File, Professional Write, Harvard Draw and Harvard GeoGraphics. Support covers international versions of the products. +

## Software Ventures

Service: MACBVEN

Access the Software Ventures section of the Mac B Vendor Forum to obtain support for Microphone, Microphone II and Microphone 4.0. +

## Softwood

### Service: <u>AMIGAVENDOR</u>

Softwood supports its entire Amiga product line in its support section of the Amiga Vendor Forum. Access this section to receive technical support on Pen Pal, Electric Thesaurus, Classic Clip-Art, People Clip-Art, Proper Grammar and Animal Clip-Art. +

# Solana

# Service: **<u>GRAPHBVEN</u>**

Solana supports its image viewer, SHOWOFF!!, in its section of the Graphics B Vendor Forum. +

## **Sound Deals**

# Service: MIDICVEN

Sound Deals supports its music samplers in its section of the MIDI C Vendor Forum. +

## Soundcraft

## Service: MIDICVEN

Soundcraft provides support for its line of sound mixer products and consoles such as Padless Microphone Technology in its section of the MIDI C Vendor Forum. +

## Sourceline Software

## Service: OS2AVEN

Obtain support for SourceLink, Sourceline Software's OS/2 32-bit programming development environment, in Sourceline's section of the OS/2 Vendor Forum. +

## Specular International

## Service: MULTIVENDOR

Support for Infini-D (V.1.1) can be found in the Specular International section of the Multimedia Vendors Forum. Infini-D offers modeling, rendering and animation in 32-bit color. +

### Spinnaker Forum

### Service: SPINNAKER

The Spinnaker Forum provides users of Spinnaker products such as Spinnaker PLUS, Word Publisher, PFS:First Choice, PFS:First Publisher, Eight-in-One, Resume Kit, PFS:WindowWorks, PFS:Write and the EasyWorking product line with current product information and technical support by product specialists. Each section of the message board contains comments and questions about individual products and has a correlating library section full of text files with more information. Special Spinnaker-sponsored conferences are scheduled when the need arises to thoroughly discuss individual products or issues. +

## **STAC Electronics**

## Service: <u>STACKER</u>

STACKER is a data compression utility that works in real-time on DOS computers. STAC support representatives are available in the STAC Electronics Forum to answer questions about STACKER. +

## STACKS Magazine Forum

## Service: STACKS

The STACKS Magazine Forum, the electronic edition of STACKS Magazine, provides network VARs and integrators with the information necessary to install, support and maintain a number of networking solutions. +

### Standard Microsystems Forum

Service: <u>SMC7</u>

Find information on the latest products and developments from Standard Microsystems Corporation. SMC's products used with ARCnet, Ethernet, SMC EISA, NetWare and other network drivers are discussed and supported in this forum. Download programs such as pictorial network maps that can be used to trouble-shoot networking problems and text files that relay important developments and/or technical tips concerning SMC's products. +

### **STB Systems**

## Service: **<u>STBSYS</u>**

STB Systems offers technical support for its PC compatible hardware boards including PowerGraph, PowerView, PowerMeg, 4-on-the-floor, VGA 800/16 and other graphics display boards. STB Systems supports these products in the STB section of the Graphics Vendor Forum. +

## Steinberg/Jones

## Service: MIDICVEN

Steinberg/Jones supports Subase and its editor/librarian, Synthworks PROTEUS, in its section of the MIDI C Vendor Forum. +

## **StereoGraphics**

## Service: INDEPTH

StereoGraphics, a developer of 3D simulation hardware and software, produces the CrystalEyes system. Obtain help for CrystalEyes, as well as other StereoGraphics products, in its section of the Graphics B Vendor Forum. +

# Stone Edge Technology

Service: <u>APIIVEN</u>

Stone Edge Technology supports DB Master and DB Master Pro in its section of the Apple II Vendor Forum.  $\pm$ 

## The Stirling Group

## Service: STIRLING

The Stirling Group supports the SHIELD series of software development tools for the Windows and OS/2 environments including DbxSHIELD, DemoSHIELD, InstallSHIELD, LogSHIELD, MemSHIELD and TbxSHIELD in the Stirling Group section of the Windows Third Party Applications C Forum. +

## **Storage Dimensions**

## Service: **PCVENF**

Access the Storage Dimensions section of the PC Vendor F Forum to obtain technical assistance from its support teams. The Storage Dimensions product line consists of many hard disk, optional and tape products. +

# Strategic Mapping

Service: <u>ATLAS</u>

Strategic supports its line of printer drivers in the Strategic Mapping section of the PC Vendor H Forum.  $\mbox{+}$ 

## Sun Country Software

## Service: SUNSHOW

Access Sun Country's section in the Graphics B Vendor Forum to obtain support for its line of SUNSCAN, SUNSHOW and SUNSHELL graphics software and professional imaging tools for PCs. +

# Sundial Systems

Service: <u>RELISH</u>

Sundial supports Relish, its line of calendaring and time management products, in its section o fthe OS/2 Vendor Forum. +

## SunDisk

## Service: SUNDISK

SunDisk Corporation provides support for its mass storage products for portable computing in the SunDisk section of the PC Vendor G Forum. +

### SunSelect Forum

### Service: SUNSELECT

SunSelect, a Sun Microsystems, Inc. business unit, offers support for its networking and interoperability product line in the SunSelect Forum. Supported products include NetPrint Sun, NetWare SunLink, PCNFS, SelectMail and SunPC. In the forum, find patches, tech notes, product data sheets, tips and answers from SunSelect's customer support. +

## SuperMac Technology

Service: MACBVEN

SuperMac Technology provides technical support for Pixel Paint and Pixel Paint Professional within its section of the Mac B Vendor Forum. +

### Support On Site (SOS) Online

### Service: **ONSITE**

Support On Site is a comprehensive database of technical support information on more than two dozen leading PC software applications from companies like Aldus, Borland, Lotus, Microsoft, Quarterdeck, Symantec and WordPerfect. SOS includes tech notes, proprietary information from the vendors' support staffs, newsletters and supplementary software. Part of <u>ZiffNet</u>. \$

## **Supra Corporation**

## Service: ATARIVEN

Supra Corporation supports the SupraModem 2400 and many other Supra products in its section of the Atari Vendor Forum.  $\ +$ 

## **Survivor Software**

## Service: MACAVEN

Find product support for MacMoney, InvoicIt and Sticky Notes+ within the Survivor Software technical support section of the Mac A Vendor Forum. +

## Swan Technologies

## Service: <u>SWAN</u>

Obtain support for Swan Technologies' line of computer hardware products such as the Direct Bus, EISA and V Line in its support wection f the PC Vendor G Forum. +

### Sweetwater Sound

#### **MIDIBVEN**

Sweetwater Sound MIDI/music products are supported in its section of the MIDI B Vendor Forum. Representatives from Sweetwater Sound are online to give you up-to-date technical support and information. +

### SWFTE International

### Service: SWFTE

SWFTE International produces the Typecase II font management utility and a series of consumer-oriented software products for the Windows environment including the New York Times Crossword, PixelPuzzle and Bicycle playing-card games. The company provides support for its line of products in the SWFTE section of the Windows 3rd Pary Applications D Forum. +

## Sybase OpenLine Forum

Service: <u>SYBASE</u>

Through OpenLine, Sybase supports its line of products that operate in an open client/server computing environment. Sybase's products include relational database tools and networking products. +

### Symantec AntiVirus Forum

### Service: SYMVIRUS

To ward against a virus infecting your system, join the Symantec AntiVirus Forum. Here you can learn about and discuss Symantec and Norton AntiVirus programs. In the libraries you can download upgrades and find out the latest developments in Symantec's NavScan and NOVI programs. For support with other aspects of Symantec's software programs, access the Norton/Symantec Forum Area (GO SYMANTEC). +

### Symantec Applications Forum

Service: <u>SYMAPP</u>

The Symantec Applications Forum is for users of many of Symantec's products including GrandView, GreatWorks, JustWrite, MORE II, OnTarget, Q & A and TimeLine. Members can talk with other members or have their technical questions answered by Symantec's product support staff. In addition, these forum members love to discuss all types of computers -- Macintosh, IBM, portables, networks -- and the future of idea processing, desktop presentation, Macintosh development and electronic mail software. There's never a dull moment. +

### Symantec Development Tools Forum

Service: SYMDEVTOOL

Access Symantec's Development Tools Forum, to find support for all of Symantec's development tools and languages. Supported products include: Multiscope Debuggers, TCL, Think C, Think Pascal and Zortech C++. For support with other aspects of Symantec's software programs, access the Norton/Symantec Forum Area (GO SYMANTEC). +

### Symantec FGS Forum

### Service: <u>SYMFGS</u>

Whether you are a new or experienced user of Symantec's Fifth Generation Systems products, you will find technical support in this forum. Learn more about using programs such as Powerstation, Suitcase II, Copy Doubler, Disk Doubler, Pyro! and DiskLock from representatives and experienced users. Find information about a specific program or just chat with other users of Symantec's FGS products. +

### Symantec Norton Utilities Forum

Service: SYMUTIL

In the Symantec Norton Utilities Forum, obtain support for Symantec's Backup, Commander and Editor, and Norton Utilities. Pose questions to or discuss issues with Symantec's technical staff and other users in the message area. Download the latest demo programs for LAN Complete Pak, LAN Host Pak, and pcANYWHERE in the libraries. For support with other aspects of Symantec's software programs, access the Norton/Symantec Forum Area (GO SYMANTEC). +

# Syndesis

## Service: <u>AMIGAVENDOR</u>

Syndesis produces products that enhance modeling and animation programs. Among those products supported in the Amiga Vendor Forum are InterChange and InterFont. +

### SynOptics Communications, Inc.

Service: SYNOPTICS

SynOptics provides support for its intelligent LAN hubs and LAN management software in its section of the Novell Vendor Forum. SynOptics' products operate with a wide variety of networking solutions ranging from small workgroups to enterprise-wide networks. +

### Systems Compatibility

# Service: <u>SCCTECH</u>

Systems Compatibility supports its conversion programs such as Outside In Viewer and Software Bridge in its section of the Windows 3rd Party Applications E Forum. +

# Sytron Corporation

Service: **<u>PCVENI</u>** 

Obtain support for Sytron's products for LAN servers in its section of the PC Vendor I Forum. +

### **Tactic Software**

### Service: MACBVEN

Tactic Software offers technical support for its entire line of Macintosh products such as ArtClips, ArtFonts, Sound Clips, Icon-It, Magic Typist and MasterFinder in its section of the Mac B Vendor Forum. +

### Tandy Corporation Newsletter

Service: TRS

Tandy Newsletter is designed to keep Tandy computer users informed of current activities within the Tandy corporation. You have access to Tandy product and technical information and a monthly newsletter from Tandy. Or send your questions directly to Tandy for their response. +

### Tandy Professional Forum

Service: TRS80PRO

The Tandy Professional Forum offers Tandy computer users an avenue for exchanging information with other members regarding the full line of Tandy computers. The libraries are full of software such as applications and utilities. +

#### Tandy Users Network

Service: TANDYNET

The Tandy Users Network comprises five Tandy product forums: the <u>Color Computer Forum</u>, the <u>LDOS/TRSDOS6 Forum</u>, the <u>Model 100/Portables Forum</u>, the <u>OS-9 Forum</u>, the <u>Tandy</u> <u>Professional Forum</u> and the <u>Tandy Corporation Newsletter</u>. +

#### **TAPCIS Forum**

#### Service: TAPCIS

The TAPCIS Forum discusses the effective use of TAPCIS, the completely automated program for accessing CompuServe Forums, Forum Libraries and CompuServe Mail with IBM compatible PCs. International users and expatriates will want to check out the international section featuring details for using TAPCIS via an international network. Whether you already use TAP, or are just looking for information about it, all are welcome in this forum. +

#### Tech III

# Service: <u>PCVEND</u>

Tech III supports its products in the PC Vendor D Forum. Access this section to obtain support for Wing-it!, Who You Know, Code Rider, Foxy Faxer, Scan-A-Lyzer! and The Compressor. +

# **TEGL Systems Corp.**

Service: TEGL

TEGL provides support for its full line of graphical interface programming toolkits for Turbo Pascal, Quick Pascal and "C" languages in the TEGL section of the Graphics Vendor Forum. + Teknosys, Inc.

Service: MACDVEN

Obtain support for Teknosys' products like Help! in its section of the Mac D Vendor Forum. +

#### Telebit

# Service: TELEBIT

Telebit provides support for Personal NetBlazer and WordBlazer in its section of the Modem Vendor Forum.  $\mbox{+}$ 

#### **Telecommunication Issues Forum**

Service: <u>TELECO</u>

Stop by the Telecommunication Issues Forum to learn the latest developments and share your ideas on telecommunication services and products. Members of this forum discuss topics such as long distance services, protecting First Amendment rights for electronic communication and other telecommunication-related issues. +

# Teletypesetting

# Service: <u>TELETYPE</u>

Access Teletypesetting's section of the DTP Vendor B Forum to obtain support for T-Script, its PostScript interpreter. +

# **Temporal Activity**

# Service: MIDIBVEN

Access Temporal's section in the MIDI B Vendor Forum to obtain support for its line of MIDI/music products such as Music Printer, PianoWorks, Rythmaticity for DOS. +

### Terrapin, Inc.

### Service: LOGOFORUM

Terrapin, Inc., developers of Logo PLUS and Terrapin Logo, provides support for its products in the Terrapin Section of the Logo Forum.  $\ +$ 

#### **Texas Instruments Forum**

Service: TIFORUM

The Texas Instruments Forum is for anyone interested in any model of Texas Instruments brand computers, especially the TI-99/4A and TI Professional. The TI Forum has an active message base and rapidly expanding data libraries. Weekly conferences are also scheduled. Members and Forum Administrators (SysOps) will be happy to assist new members. The TI Forum is a major source of TI information across the country, supplementing a local users group network and bulletin board systems. +

### Texas Instruments Newsletter

Service: TINEWS

Texas Instruments Newsletter is a menu-driven text area that is updated constantly to provide the latest news, help and information about the TI Forum and TI world in general. Check the "New in TINEWS" area regularly for information about the latest features. +

#### Thinx Software

# Service: THINX

Thinx Software produces and supports Thinx, a visual data management application program, in the Thinx section of the Windows 3rd Party Applications C Forum. +

#### **Thomas-Conrad**

#### Service: TCCFORUM

Thomas-Conrad, manufacturer of adapters, hub concentrators and other communications products for ARCnet, Ethernet, Token Ring and TCNS, spoonsors this forum to offer technical support for its products. Representatives from Thomas-Conrad, as well as other experienced users, are online to answer your questions. Besides the message section, be sure to check out the libraries for files that may provide additional help and information. A Product Feedback section is available for you to communication directly with reps from Thomas-Conrad about further developing its products or product line. +

### Thoughtprocessors

### Service: MIDICVEN

Obtain support for Thoughtprocessors' NoteProcessor and Showtune, two MIDI-to-Notation utilities in Thoughprocessors' section of the MIDI C Vendor Forum. +

#### **3Com Corporation**

#### Service: THREECOM

Operated by 3Com's Customer Support organization, the Ask3Com Forum covers a wide variety of global data networking subjects. Join 3Com support engineers and other members in discussions on internetworking hardware, protocols, standards, NetWare compatibility, network management and 3Com adapters. Browse through new articles added monthly to the 1700-article Tehcnical Library by 3Com support engineers sharing solutions for common problems about every 3Com product. +

### **3-D Visions**

# Service: STANFORD

3-D Visions produces Stanford Graphics, a techical graphics program for the Windows environment. 3-D Visions provides techical support for Stanford Graphics in the 3-D Visions section of the Windows 3rd Party Applications A Forum. +

# TidBITS Magazine

# Service: MACDVEN

*TidBITS Magazine's* section of the Mac D Vendor forum discusses the articles and issues found in *TidBITS Magazine*. You can also download source code from past issues. +

### **Timeslips Corporation**

Service: <u>PCVEND</u>

Timeslips Corporation provides support for its Timeslips III, a time tracking and billing program, within the Timeslips section of the PC Vendors D Forum. +

### Timeworks

## Service: <u>TIMEWORKS</u>

Timeworks provides support for its series of full-featured desktop publishing programs including Publish It! in the Timeworks section of the Desktop Publishing Vendor Forum. +

# T/Maker Company

Service: MACBVEN

T/Maker supports its products such as ClickArt and WriteNow in its section of the Mac B Vendor Forum.  $\ +$ 

# TMS Peripherals (Macintosh)

Service: MACCVEN

TMS Peripherals provides support for its products including InnerView and TMSFAX in the TMS section of the Mac C Vendor Forum.  $\ +$ 

# TMS Peripherals (Apple)

Service: <u>APIIVEN</u>

TMS Peripherals provides support for its products in the Apple II Vendor Forum. +

#### Toshiba Forum

#### Service: TOSHIBA

If you're interested in portable personal computer laptops and notebooks, you'll enjoy the Toshiba Forum. You can get answers to your questions and accurate product information from other members in the forum and from Toshiba America's Technical Support Group. Access the libraries for downloadable files relating to Toshiba products. +

#### Toshiba GmbH Forum

#### Service: TOSHGER

The Toshiba GmbH Forum provides technical support for Toshiba's German-speaking customer base. Join the forum to communicate, in German, about Toshiba's products and to ask technical questions of Toshiba's technical staff at the German headquarters in Neuss. The libraries contain useful files and software products such as drivers, upgrades and utilities. +

# Traveling Software, Inc.

# Service: PALMTOP

Access the Traveling Software Section of the Palmtop Forum to find support for software developed by Traveling Software, which connects palmtop and notebook computers to desktop publishing systems. +

# Tricord Systems, Inc.

Service: <u>NVENA</u>

Find support for Tricord Systems' super server product line in the Tricord section of the Novell Vendor A Forum.  $\mbox{+}$ 

#### TRIUS

# Service: TRIUS

Find support for TRIUS' As-Easy-As product and other TRIUS products within its section of the PC Vendor F Forum. Representatives are online to answer your questions on DRAFT Choice, ALITE and Odyssey, too. +

### Truevision

# Service: TRUEVISION

Support for TARGA, TrueVista, Horizon and Video VGA add-in videographics boards can be found in the Truevision section of the Multimedia Vendor Forum. +

### TRUMATCH

Service: TRUMATCH

TRUMATCH supprots its four-color selection software in its section of the DTP Vendor B Forum. +

# **Tseng Labs**

# Service: TSENG

Tseng Labs is a manufacturer and distributor of video and graphics chips and boards. Access the Tseng Labs section of the Graphics B Vendor Forum to obtain technical support for Tseng Lab's line of Turbo drivers. +

## **TurboPower Software**

# Service: PCVENB

TurboPower Software offers technical support for Turbo Professional, B-Tree Filer, Turbo Analyst and Object Professional in its section of the PC Vendor B Forum. +

# Turtle Beach Systems (MIDI)

Service: TURBEACH

Access the Turtle Beach section of the MIDI A Vendor Forum to find support for Turtle Beach Systems' IBM graphic MIDI sample editing and digital music software. Turtle Beach products include SampleVision (graphic sample editor), Oview (synth voice editor) and 56K/SoundStage (direct to disk recording/editing systems). +

# Turtle Beach Systems (Multimedia)

Service: MULTIVENDOR

Representatives from Turtle Beach are online in the Multimedia Vendors Forum to provide technical support for its full line of multimedia products. +

# Twelve Tone Systems

Service: MIDIAVENDOR

Twelve Tone Systems provides support for its popular DOS-based MIDI sequencing package, CAKEWALK, in the Twelve Tone section of the MIDI A Vendor Forum.  $\ +$ 

### **UK Computer Shopper Forum**

#### Service: UKSHOPPER

The UK Computer Shopper magazine, separate from the US version, has its own forum online for its readers to discuss the magazine's contents and other UK computer-related issues. Members share opinions about the products and applications covered in the magazine and often debate issues such as Macintosh vs. PC. Magazine staff members are online and actively take part in many of the discussions, which often leads to new articles for the magazine. +

#### **UK Computing Forum**

### Service: <u>UKCOMP</u>

The UK Computing Forum offers support for worldwide users of UK hardware and software products. The forum contains several general computing sections managed by leading UK hardware and software vendors such as Ti'ko (PC hardware), Miracom (modems), Nextbase (Autoroute/Automap Software), Datasoft (Datatalk 4 Comms software), Psion Dacom (modems) and Ashmount Research (Wigwam and Teepee OLR software).

### **UK Shareware Forum**

### Service: UKSHARE

The UK Shareware Forum is where shareware enthusiasts can exchange information, download upgrades, examine reviews and meet the authors of many of the most popular UK shareware programs for the IBM PC. There are a number of sections within the UK Shareware Forum that are managed by leading UK shareware republishers including Shareware Publishing, Nildram Software, Unica Shareware and the Thompson Partnership. +

### Ultimedia Tools Series A Forum

#### Service: ULTIATOOLS

The Ultimedia Tools Series brings comprehensive multimedia solutions directly to its customers through this forum and through the <u>Ultimedia Tools Series B Forum</u> and the <u>Ultimedia Tools Series C Forum</u>. Multimedia application developers can select from over 30 products from IBM and numerous other Independent Software Vendors that use the Ultimedia Tools Series architecture. The Ultimedia Tools Series offers a full range of authoring, content creation, caputre and editing facilities for video, audio, animation, graphics, image and music. +

### Ultimedia Tools Series B Forum

#### Service: ULTIBTOOLS

The Ultimedia Tools Series brings comprehensive multimedia solutions directly to its customers through this forum and through the <u>Ultimedia Tools Series A Forum</u> and the <u>Ultimedia Tools Series C Forum</u>. Multimedia application developers can select from over 30 products from IBM and numerous other Independent Software Vendors that use the Ultimedia Tools Series architecture. The Ultimedia Tools Series offers a full range of authoring, content creation, caputre and editing facilities for video, audio, animation, graphics, image and music. +

### Ultimedia Tools Series C Forum

#### Service: ULTICTOOLS

The Ultimedia Tools Series brings comprehensive multimedia solutions directly to its customers through this forum and through the <u>Ultimedia Tools Series A Forum</u> and the <u>Ultimedia Tools Series B Forum</u>. Multimedia application developers can select from over 30 products from IBM and numerous other Independent Software Vendors that use the Ultimedia Tools Series architecture. The Ultimedia Tools Series offers a full range of authoring, content creation, caputre and editing facilities for video, audio, animation, graphics, image and music. +

## Ultimedia Tools Series Hardware Forum Service: ULTIHW

The Ultimedia Tools Series consists of multimedia development tools. Obtain support for the hardware such as MWAVE System, ActionMedia and V-Lan in the Ultimedia Tools Series Hardware Forum. +

# Universal Technical Systems

## Service: UTSSUPPORT

Universal Technical Systems markets powerful engineering and scientific problem solving software called TK Solver. Find support for TK Solver and related products in the UTS/TK Solver! section of the CADD/CAM/CAE Vendor Forum. +

## **UNIX Forum**

Service: UNIXFORUM

UNIX users can discuss UNIX related issues and exchange UNIX related code in the UNIX Forum. Members can discuss the technical merits of the UNIX operating system and how its tools can be used to increase user productivity. +

## UnixWare Forum

### Service: UNIXWARE

If you have questions, comments or tips about UnixWare and other related products, join the UnixWare Forum. In the forum you can discuss topics ranging from X Windows to bug watchers. The libraries contain files about UnixWare development tools, network utilities, applications, device drivers and updates. +

## **US Robotics**

# Service: USROBOTICS

US Robotics provides support for its products such as BlastFax and Courier in its section of the Modem Vendor Forum.  $\ +$ 

### **UserLand Software Forum**

### Service: USERLAND

Macintosh users familiar with or interested in scripting should join this forum sponsored by UserLand Software, the developer and publisher of Frontier scripting system. With Frontier, you can write scripts to automate, customize and simplify your use of the Macintosh. Meet other members experienced in using Frontier who can offer advice and can help you learn to use scripting to your advantage. Software developers will also find this forum helpful in building Macintosh applications that can be scripted by Frontier. +

#### **VAX Forum**

### Service: VAXFORUM

The VAX Forum provides support for users of the VAX series of computer systems from Digital Equipment Corp. Sponsored by Professional Press, this forum enables its members through message boards and library files to better understand the VAX computer in terms of its usefulness, operating systems and programs available for use on the VAX. +

### Ventura Forum

#### Service: VENTURA

Sponsored by Ventura Software Inc., this forum provides a place for users of Ventura software products to communicate and get the most out of their software. Software supported includes Ventura Publisher, FormBase and Ventura Database Publisher. Libraries contain public domain software, documentation, commonly asked questions and their answers and more. In addition to applications of the software, messages cover design tips and tricks, utilities and third party software, printers and other hardware used with the software, the different operating systems and network environments running the software, printer fonts, patches and fixes. You can converse with the publishers of *Ventura Professional!* magazine and find product reviews. +

# Vericomp

# Service: <u>PCVENC</u>

Vericomp provides technical support for SoftBytes, Memory Master and Password! in its section of the PC Vendor C Forum.  $\ +$ 

# Vertisoft

# Service: <u>VERTISOFT</u>

Vertisoft supports DoubleDisk and Emulaser in its support section of the PC Vendor G Forum. +

# VideoLogic

### Service: VIDEOLOGIC

VideoLogic provides online support through the Multimedia Vendors Forum for its multimedia products such as DVA-4000 full motion video adapters for ISA-bus, MCA-bus and Macintosh NuBus-based computers; MediaStation full motion JPEG compatible video compression/decompression processor for use with ISA-bus PCs; Mediator Intelligent VGA and Macintosh video-to-NTSC/PAL video encoders/processors and M.I.C., system II multimedia interactive control system software. +

## Vines 4.X Patchware Forum

Service: VINES4

TheVines 4.X Patchware Forum contains patches for Banyan's Vines 4.X networking products. For other patches, see the <u>Vines 5.X Patchware Forum</u> or the <u>Other Ban Patchware</u> <u>Forum</u> . +

## Vines 5.X Patchware Forum

Service: VINES5

The Vines 5.X Patchware Forum contains patches for Banyan's Vines 5.X networking products. For other patches, see the <u>Vines 4.X Patchware Forum</u> or the <u>Other Ban Patchware</u> <u>Forum</u> . +

# Virtural Reality Laboratories, Inc.

Service: VRLI

VRLI provides support for its "virtual reality" products in the VRLI section of the Graphics Vendor Forum.  $\ +$ 

## Virtus Corporation

# Service: VIRTUS

Virtus WalkThrough is the first 3D drawing and spatial design tool which lets you create environments on your Macintosh and then walk through and explore those environments in real time. Access the Virtus Corporation section of the Mac C Vendor Forum to obtain technical support. +

### **VNU BPA Forum**

#### Service: VNUBPA

Access the VNU BPA Forum to communicate with the editorial staff and other readers of the Dutch *Personal Computer* magazine, published by VNU Business Publications, Amsterdam. Discuss information published in the magazine and pose your PC-related questions to the magazine's experts. Commonly discussed topics are new uploads, utilities, games, graphics, hints and tips. Download demos of programs covered in the magazine or download *Personal Computer* magazine's shareware tip of the month from the Praktijk library. Visit the sharewarel ibrary for Dutch or Belgian produced shareware, word processors, DOS utilities, games and graphics. Also visit <u>VNU NL Online</u> for additional information and discussions. +

### **VNU NL Online**

### Service: VNUNL

VNU NL Online is the place for Dutch readers of Personal Computer magazine, published by VNU Business Publications, Amsterdam, to communicate directly with its editors. Members can download and upload shareware files and read the latests on computing industry news in Belgium and The Netherlands. For additional information and discussions, access the <u>VNU</u> <u>BPA Forum</u>. +

# Volante

# Service: GRAPHBVEN

Volante supports its line of warp drivers and utilities in its section of the Graphics B Vendor Forum.  $\mbox{+}$ 

### The Voyager Company

### Service: VOYAGER

The Voyager Company offers support in the Voyager section of the Multimedia Vendors Forum for its products such as interfaces and drivers for interactive computer control of various videodisc players; VideoStack and CD AudioStack interactive multimedia toolkits for Apple Macintosh; various laserdisc and CD players; CD-Rom's and CD Companion series for Macintosh; Amandastories Hypercard stacks; and the Criterion Collection laserdisc versions of full length motion pictures. +

## Wall Data

# Service: WALLDATA

Wall Data supports its Rumba, 3270 (PC to IBM host) connectivity software for the Windows environment in the Wall Data section of the Windows Third Party Applications C Forum. +

### Wang Support Forum

#### Service: WANGFORUM

The Wang Support Forum, part of the WangWIDE technical support service, provides support for users of Wang computer products. The sysops of this forum are employees of Wang Laboratories and have the technical knowledge and resources needed to answer your questions. The message area hosts discussions about various Wang systems and includes a Wang User Groups section that provides a place for members to answer one another's questions and offer problem-solving tips. In the Host Imaging Development section, which is moderated by representatives of HID Research and Development, OPEN/Image product users can communicate directly with its developers. For more inforamtion about Wang support areas, see the Wang Support Area (GO WANG). +

### Warner Brothers

# Service: WARNER

Find out tour information or release dates for your favorite Warner Bros.'s artists in Warner Brothers' section of the Music Vendor Forum. +

## WATCOM

# Service: WATCOM

Access WATCOM's section of the PC Vendor H Forum to obtain support for its line of SQL Fortran compilers. +

### Westech

Service: **<u>PCVENJ</u>** 

We stech Corporation supports its point-of-sale inventory control products in the PC V endor J Forum.  $\mbox{+}$ 

### WexTech

# Service: WEXTECH

WexTech supports Quicture, Doc-To-Help and SHED its Secmented Hypergraphics Editor, in its section of the Windows 3rd Party Applications D Forum. +

## What's New in the Atari Forums

Service: ATA

This area gives useful information about all Atari forums including a What's New section and conference schedules.

## Willies' Computer Software Co.

Service: WILLIES

Obtain support within the Willies' Computer Software Co. section of the PC Vendor F Forum for any of Willies' multitasking and utility products such as COMM-DRV, MTASK, COMM-LOG and SCRN-INPUT. +

## Wilson WindowWare

## Service: WILSON

Wilson WindowWare provides support for Windows 3.0 applications including Command Post, Win Batch, Win Check and Win Edit. These products are supported in the Wilson WindowWare section of the Windows Third Party Applications A Forum. +

## Window Craft

## Service: WINAPB

Window Craft produces Windowcraft, an application development package for the Windows environment. Windowcraft is supported in the Windowcraft section of the Windows Third Party Applications B Forum. +

#### Windows Sources Forum

#### Service: ZNT:WINSOURCES

The *Windows Sources* Forum, part of <u>ZiffNet</u>, gives you an opportunity to interact with the editors, columnists, writers, product reviewers and other readers of the magazine. Windows Sources is the place to go for information on Windows products you can buy direct from the manufacturer, plus insight into the issues affecting the Windows industry. +

#### Windows 3rd Party Applications A Forum Service: WINAPA

The Microsoft Windows 3rd Party Applications A Forum provides support for third party applications designed to work with Microsoft Windows. This forum includes the following companies: Access Softek, Arabesque Software, Asymetrix Corporation, Future Soft Engineering, Geographix, hDC Computer Corporation, Jensen-Jones, Lucid Corporation, Micrografx, Playroom Software, Polaris Software, Premia Software, 3-D Visions, and Wilson WindowWare. See each vendor's individual description within this section for a list of supported products. For additional vendors and support, visit the <u>Windows 3rd Party</u> <u>Applications B Forum</u>, the <u>Windows 3rd Party Applications C Forum</u>, the <u>Windows 3rd Party</u> <u>Applications D Forum</u> or the <u>Windows 3rd Party Applications E Forum</u>.

#### Windows 3rd Party Applications B Forum Service: WINAPB

The Microsoft Windows 3rd Party Applications B Forum provides support for third party applications designed to work with Microsoft Windows. This forum includes the following companies: Computer Presentations Inc., Connect Software, Frontier Technologies, InfoAccess, KASEWORKS, Kidasa Software, Knowledge Garden, Nu-Mega, Ocean Isle Software, Softbridge, SoftCraft, Window Craft, Wonderware and Zenographics. See each vendor's individual description within this section for a list of supported products. For additional vendors and support, visit the <u>Windows 3rd Party Applications A Forum</u>, the <u>Windows 3rd Party Applications D Forum</u> or the <u>Windows 3rd Party Applications E Forum</u>. +

#### Windows 3rd Party Applications C Forum Service: WINAPC

Access this forum for a list of additional vendors to those listed in the other Windows Vendor Applications forums. As with the other four vendor forums, you can communicate online with vendors of Windows products for non-Microsoft applications. This forum includes the following companies: Abacus Software, Aristosoft, Berkeley Systems, Campbell Services, GFA Software, Gilbert & Associates, Gold Disk, Gold Hill, LABTECH, Metz Software, Protoview, Saros Corporation, The Stirling Group, Thinx and Wall Data. See each vendor's individual description within this section for a list of supported products. For additional vendors and support, visit the <u>Windows 3rd Party Applications A Forum</u>, the <u>Windows 3rd Party</u> <u>Applications B Forum</u>, the <u>Windows 3rd Party Applications D Forum</u> or the <u>Windows 3rd Party</u> <u>Applications E Forum</u>. +

#### Windows 3rd Party Applications D Forum Service: WINAPD

Access this forum to talk with additional vendors to those listed in the other Windows Applications forums. As with the other four vendor forums, you can communciate online with the vendors of Windows products. This forum includes the following companies: ABC Systems and Development, Automated Design Systems, Baseline Publishing, DeltaPoint, Inmark, Okna Corporation, Peachtree, Q+E Software, ShapeWare, SWFTE International and WexTech. See each vendor's individual description for a list of supported products. For additional vendor support, visit the <u>Windows 3rd Party Applications A Forum</u>, the <u>Windows</u> <u>3rd Party Applications B Forum</u>, the <u>Windows 3rd Party Applications C Forum</u> or the <u>Windows</u> <u>3rd Party Applications E Forum</u>. +

## Windows 3rd Party Applications E Forum Service: WINAPE

Access this forum to talk with additional vendors to those listed in the other Windows Applications forums. As with the other four vendor forums, you can communciate online with the vendors of Windows products. This forum includes the following companies: Andyne Computing, LaserTools, MapLinx, Scitor Corporation and Systems Compatibility. See each vendor's individual description for a list of supported products. For additional vendor support, visit the <u>Windows 3rd Party Applications A Forum</u>, the <u>Windows 3rd Party</u> <u>Applications B Forum</u>, the <u>Windows 3rd Party Applications C Forum</u> or the <u>Windows 3rd Party</u> <u>Applications D Forum</u>. +

#### Windows Vendor Forums

### Service: WINVEN

Four Windows vendor forums are available where owners of non-Microsoft Windows applications can ask technical questions directly from Windows companies: <u>Windows 3rd</u> <u>Party Applications A</u>, <u>Windows 3rd Party Applications B</u>, <u>Windows 3rd Party Applications C</u>, <u>Windows 3rd Party Applications D</u>W <u>Windows 3rd Party Applications E</u> forums. Each forum represents a different selection of vendors, so be sure to access all four forums for a complete list of vendors participating online. +

#### Wolfram Research Forum

### Service: WOLFRAM

Wolfram Research's Mathematica is a software program that enables your computer to figure simple and complex math computations. By drawing from other members' expertise using Mathematica, learn to enhance your computer's mathematical capabilities such as by programming your plotter to create precise geometric forms. Access the libraries for text files containing additional information. +

## Wonderware

## Service: WONDER

Obtain support for InTouch, Wonderware's development system, in its section of the Windows 3rd Party Applications B Forum. +

#### WordPerfect Users Forum

#### Service: WPUSERS

Writers and editors can share their ideas, questions and solutions in the WordPerfect Users Forum, which provides support for WordPerfect products such as the WordPerfect word processor, DrawPerfect graphics package and DataPerfect database. Whether you are puzzling with file transfers or looking for a good WP reference book, this forum is the place to find help. Other topics of discussion include printers, graphics, desktop publishing, merges, training methods, conversion files, networking, fonts, non-IBM hardware, 3rd party utilities and downloading from a database. It contains various macros and help files which will help you use your software more effectively. This forum is sponsored by Support Group, Inc., a private company independent of WordPerfect Corporation. +

#### WordStar Forum

#### Service: WORDSTAR

The WordStar Forum provides users of WordStar products with support from WordStar International Technical Consulting Group. Members can exchange information, ideas and solutions with other WordStar users. Also available are sample programs, usage articles and press releases for WordStar products. Libraries contain printer drivers, templates and utilities. +

# Wordtech Systems

Service: WORDTECH

dBXL, Quicksilver, VP-Expert and VP-Graphics are supported by Wordtech Systems in the PC Vendor C Forum.  $\ +$ 

## Working Software

## Service: MACBVEN

Quickletter, Findswell, Lookup and Spellswell are supported by Working Software in its section of the Mac B Vendor Forum.  $\ +$ 

#### The World of Lotus

## Service: LOTUS

The World of Lotus contains useful and up-to-the-minute information about Lotus products and services, access to electronic distribution of software and the opportunity to 'talk' with fellow Lotus users. The World of Lotus contains an introduction, a list of recent changes and additions in its data libraries, Lotus company and product news, descriptions of third party products that complement Lotus products, books and periodicals about Lotus products, technical notes, answers to commonly asked questions and lists of supported computers, printers and other hardware. Software developed by Lotus is available along with instructions for downloading it to your computer. +

## World Software

Service: PCVENI

World Software supports its document manager for Windows, WORLDOX, in its section of the PC Vendor I Forum. +

#### **WPCorp Files Forum**

### Service: WPFILES

Download printer drivers, graphics drivers and intricate macros for programs such as WordPerfect, Draw, DataPerfect and PlanPerfect from the WPCorp Files Forum. The files in the libraries are fully supported by WPCorp. The message section contains discussions on the programs available through WPCorp. For further disucssion on WordPerfect products, access the <u>WordPerfect Users Forum</u>. +

## WRQ/Reflection Forum

## Service: WRQFORUM

Walker, Richer and Quinn (WRQ) produce the Reflection series of equipment for DOS, Windows and Mac. In the WRQ/Reflection Forum, discuss WRQ's terminal emulation, networking, office automation and development applications products with other users and its technical staff. +

## WUGNET

## Service: WUGNET

The Window Users Group Network (WUGNET) provides technical information to users and developers of software for Windows. Included as part of the services is a bimonthly WUGNET Journal. Find support for WUGNET products in the WUGNET Forum. +

## XChange

## Service: XCHANGE

XChange offers services and support for developers of XTensions for QuarkXPress and other desktop related publishing products in the XChange section of the Desktop Publishing Vendor Forum. +

## Xircom

## Service: XIRCOM

Obtain support for Xircom's line of networking software for token ring and Ethernet systems in its section of the PC Vendor H Forum. +

#### **Zenith Forum**

## Service: ZENITHUSER

The Zenith Forum is open to anyone interested in products from Zenith Data Systems and participating independent companies, including Fifth Generation, SoftKlone and Back & Forth. The forum SysOps can answer questions ranging from your Heath kit to the newest Zenith laptop. The libraries contain utilities from Zenith and the latest in shareware applications and games. +

## Zenographics

## Service: ZENO

Zenographics provides technical support for its series of printing and image handling applications including Import, Pixie and Super Print in the Zenographics section of the Windows Third Party Applications B Forum. +

## Zeos International

Service: **PCVENE** 

Zeos is now offering informational files and answers to technical and marketing questions through its section in the PC Vendor E Forum. +

#### Ziff Buyers' Market

## Service: **<u>BUYMARKET</u>**

Ziff Buyers' Market is an online service that enables its members to buy computer products directly from more than 130 companies. With more than 10,000 products, Ziff Buyer's Market provides information in a searchable format, helping members comparison shop by product specifications and price. This Ziff service contains information on computer systems, printers, peripherals, monitors, software and other products that are sold direct. +

## Ziff Windows Deutschland Forum

## Service: GERWIN

Readers of the German magazine, *Windows Aktiv* can communicate directly with the magazine's editors and other readers of the magazine. *Windows Aktiv* provides Windows-related support, solutions, tips and tricks in the German language. The forum's libraries contain downloadable shareware programs and utilities, macros and demos. +

#### ZiffNet

## Service: ZIFFNET

ZiffNet is the comprehensive online information service on computing and the first place to turn for productivity-boosting software and advice to help you get the most from your PC. Log on to ZiffNet and make more informed buying decisions, get instant access to shareware, utilities and technical tips and stay current on the news and events in the computer industry. With ZiffNet you get timely access to expert information and advice from independent sources that include *PC Magazine, PC/Computing, PC Week, Computer Shopper* and *PC Sources* and *Windows Sources.* +

#### ZiffNet European Services

### Service: ZEUS

The producers of *PC Magazine* and *Ziff-Davis UK* present ZiffNet European Services (ZEUS), a source of a wide range of services developed for readers of *PC Magazine UK*. In ZEUS, you can directly connect with the editors of *PC Magazine UK* and other ZEUS users, download utilities and information, keep up-to-date with computer industry news in the UK and access any of four magazine databases -- Business, Computer, Health and Magazine. Subscriptions to *PC Magazine UK* are available online. +

#### ZiffNet/Mac

## Service: ZMAC

ZiffNet/Mac, also known as Zmac, is the information service and software resource dedicated to Macintosh users and their specific needs. With Zmac you get a full range of reference databases, an authoritative buyer's guide, instant access to technical tips and free downloadable utilities, hand-picked and tested in *MacUser* Labs. Plus you have access to the leading industry news and opinions from *MacUser* and *MacWEEK*. +

## **Zoom Telephonics**

Service: ZOOM

Zoom provides support for its line of modems in its section of the Modem Vendor Forum. +

## ZyXEL

## Service: MODEMVEN

Obtain support for ZyXEL's Ultra High Speed Modems, Zfax Voice and Fax Program in its section of the Modem Vendor Forum. +

## **Related Topics**

Membership Support Services CompuServe Software Information

Communications CompuServe Mail Hub Forums(SIGs)

Electronic Mall/Shopping The Electronic Mall

- See Books/Periodicals Computer Hardware/Supplies Computer Software Hobbies/Toys/Pets Merchandise/Electronics Office Supplies <u>SOFTEX Software Catalog</u>

Investing and Finance <u>Error-Free File Transfer</u> <u>Financial Forums</u> <u>Micro Software Interfaces</u>

News, Weather, Sports <u>Apple News Clips</u> <u>Florida Today Forum</u> <u>Weather Maps</u>

Personal Interests/Hobbies <u>HamNet</u> <u>Photography Forum</u> <u>Sci-Fi/Fantasy Forum</u>

Professional Interests <u>Computer Consultant's Forum</u> <u>Computer Training Forum</u> <u>Entrepreneur's Small Business Forum</u> <u>Working From Home Forum</u>

Reference Library <u>Book Review Digest</u> <u>Books in Print</u> <u>Business Database Plus</u> <u>Computer Database Plus</u> <u>Computer Directory</u> <u>Consumer Reports</u> <u>Health Database Plus</u> <u>Information USA</u> <u>IQuest</u> <u>Magazine Database Plus</u> <u>Peterson's College Database</u> <u>Prentice Hall Computer Publishing</u>

Special Interest Groups (Forums)

<u>Consumer Electronics</u> <u>The Electronic Frontier Foundation Forum</u> <u>IBM Special Needs Forum</u> <u>Issues Forum</u> <u>Space/Astronomy Forums</u>

Travel <u>UK Forum</u>

# **Electronic Mall/Shopping**

This section contains the CompuServe products that enable you to shop in the comfort of your own home. Depending on the merchant, you can order from online catalogs or have print catalogs sent to your home and order via electronic order forms, by conventional mail or by telephone.

The Electronic mall is the fun way to introduce those who may not be familiar with online computing to an exciting new world. Visit the Electronic Mall and experience how most shopping will be done in the future!

<u>The Electronic Mall</u> <u>Directory of Catalogs</u> <u>SHOPPERS ADVANTAGE Club</u> <u>SOFTEX Software Catalog</u> <u>Related Topics</u>

#### **The Electronic Mall**

#### Service: MALL

The Electronic Mall enables you to order products from over a hundred national retailers without searching for a parking space or waiting in check-out lines. Using your personal computer, you can order products, use your credit card to pay for them and have them shipped to your home or office. The Electronic Mall is open 24 hours a day, seven days a week, and there are no yearly membership fees or surcharges. The merchants are grouped in mall departments such as Gifts/Flowers, Books/Peridocals and PC Hardware/Software. Each merchant brings his best products and services to CompuServe members, often at substantial savings. Many offer free catalogs so that you can also order from the merchant using conventional mail or telephone. This Week's Mall News (GO EMN) announces new merchants and special sales and promotions. You can contact the mall merchants directly through their online store or through CompuServe Mail for catalogs or more product information.

Since new merchants frequently appear in the mall, be sure to check the online directories. GO MALLDIRECT will display the merchant directory alphabetically. GO INX will give you a product index list by category merchandise found in the mall. Should you ever have questions or problems with a specific merchant or suggestions on how to improve the mall, you can leave a message through Electronic Mall Feedback (GO MALLMANAGER). A response will be sent to you via CompuServe Mail. Join the Electronic Mall Elite (GO ELITE), the preferred mall shoppers club, and receive a connect-time usage credit, discounts from merchants and a monthly newsletter from the Mall Manager featuring mall special events.

# **Directory of Catalogs**

# Service: DTC

All catalogs from mall merchants are now available in one directory. Search using any of 12 categories to find the catalog you need. Then, by using a quick reference word, you can go directly to the store or place your order now with this convenient list.

## SHOPPERS ADVANTAGE Club

Service: SAC

Now you can join the thousands of other educated consumers who access America's largest discount electronic shopping service. Shop a home for more than 250,000 name-brand products -- with savings of up to 50 percent. Now you can access SHOPPERS ADVANTAGE Club as a CompuServe member and browse through the electronic database for everything from air conditioners to computers to microwaves. SHOPPERS ADVANTAGE Club is your link to major manufacturers, wholesalers and suppliers. As a member you pay a yearly membership fee but much less on merchandise since costly retail price mark-ups, inventories and storefronts are eliminated. When you decide to buy, your low price includes delivery right to your door and a free two year warranty. There are no hidden costs. Your purchase comes in a factory-sealed carton with all manufacturer's warranties and guarantees in full effect. Non-members too can shop through the club to enjoy 'round the clock' shopping. Visit SHOPPERS ADVANTAGE Club today, and you'll have a world of savings at your fingertips.

# SOFTEX Software Catalog

Service: SOFTEX

CompuServe's SOFTEX is an electronic software catalog that enables you to purchase and receive commercial software through your personal computer without the inconvenience of driving to a computer store or waiting for mail delivery. SOFTEX's growing selection includes popular commercially available software as well as hard-to-find software from smaller vendors. Selections include programming utilities, tutorials, spreadsheets, accounting packages and games for most personal computers. Your machine requires terminal software that supports an error-checking file transfer protocol, such as XMODEM or CompuServe's 'B' protocol. Purchases are billed to your CompuServe account.

# **Related Topics**

Communications CompuServe Classifieds

Computer and Software Support Hardware Forums Software Forums Ziff Buyer's Market

Membership Support Services Order from the CompuServe Store

Reference Library <u>Consumer Reports</u> <u>New Car Showroom</u>

Special Interest Groups (Forums) Consumer Electronics

#### Games

This section contains many different types of games. Some games are for one player against the computer. For others, like the Entertainment Center, you interact with other players, either as allies or opponents. Because of this ability to interact and communicate with other players while you are playing the games, we think that you will find our new-technology games exciting and challenging as well as a lot of fun. Most games do not require special equipment. However, some are enhanced if you have CompuServe Information Manager or a recognized terminal emulator which supports cursor control.

Air Traffic Controller **Biorhythm Charting BlackDragon** British Legends **CastleQuest** Chess Forum Classic Adventure The ELECTRONIC GAMER ARCHIVES Enhanced Adventure The Entertainment Center Epic MegaGames Forum Flight Simulation Forum Game Publishers A Forum Game Publishers B Forum Game Publishers C Forum The Gamers' Forum <u>Hangman</u> Island of Kesmai MegaWars I: The Galactic Conflict MegaWars III: The New Empire The Modem Games Forum The Modem-To-Modem Challenge Board The Modem-To-Modem Gaming Lobby The Multi-Players Games Forum The Multiple Choice Play-By-Mail Games Forum **Role-Playing Games Forum** Science Trivia Quiz SHOWBIZQUIZ SNIPER! Sports Simulations Forum Stage II -- Two Stage Trivia The Whiz Quiz You Guessed It! **Related Topics** 

## **Air Traffic Controller**

#### Service: ATCONTROL

If you have nerves of steel and like the challenge of thinking at several levels at once, Air Traffic Controller could be your game. As an ATC, you're responsible for all planes within your sector of airspace. The object is to keep them from running out of fuel or crashing. You must clear planes for arrival and landing while keeping track of those arriving from other sectors. Neighboring sectors may be controlled by other ATC players, challenging your communication skills as well as your nerves. Once you've built up your confidence, you can start again at an increased level of difficulty. In color. +

# Astrology Charting

# Service: ASTROLOGY

Astrology Charting, developed for the practitioner and expert star-gazer, will reveal a collection of astrological facts for any event in time. Simply enter the date, place, time and time zone in effect for the event. You will receive comprehensive astrological output containing many features from house cusps to planetary angles. +

# **Biorhythm Charting**

# Service: **BIORHYTHM**

Biorhythm Charting helps you figure out what your emotional, mental and physical state is and will be. It plots personalized charts for any month or series of months within a given year, and it provides a written analysis of each month. Biorhythms features automatic GIF graphics generation for CIM users and other graphic protocol support.

### BlackDragon

## Service: **BLACKDRAGON**

Enter a magical, multilevel Labyrinth filled with treasure, but beware of the deadly creatures, traps and pits which infest it. This fantasy role-playing game lets you accumulate treasures which, when converted to "experience points," add to the strength you'll need to make it through the maze alive and to conquer the evil Arch Demon. If you can make it through all levels of the maze, you are admitted to the Explorer's Hall of Fame for all to admire.

## **British Legends**

#### Service: LEGENDS

As an adventurer in the multi-player game British Legends, you will explore a land filled with mystery ... dense forests, an island, a cottage and much more ... in addition to the computergenerated and human characters you will encounter. Like all the multi-player games, your play is influenced and enhanced by the presence of other players, but unlike other multiplayer games, well, take heed of these words of wisdom: "Life is never quite what it seems in 'British Legends.'" The goal of the game is to collect treasures, score points, and reach the enviable, honorable status of "Wizard." Once you reach this level of expertise, you are endowed with wondrous magical powers: the ability to become invisible, commit mischievous acts and more. In other words, British Legends is not an ordinary adventure game. It embodies a vast, fantastic world of its own. +

## CastleQuest

## Service: COUEST

Picture yourself on a long-awaited vacation to Romania's legendary Carpathian Mountains. During your trip your car breaks down, and you can't find help. You walk a long time and make it to a castle perched on the summit of a rocky rise above the road. You pound on the thick wooden door. Nobody answers, but the door slowly swings open. As you enter the castle, you realize that you are very sleepy. You stumble up the stairs and collapse on a bed. When you awaken, your adventure begins. The goal of this game is to thoroughly explore the castle, kill the master, loot the castle of its treasures and accumulate points as the game progresses. To win, you must survive the many dangers you will encounter and reach the castle storeroom to store your treasures. Reaching the storeroom is not an easy task. In fact, it can be deadly. Good Luck!

#### **Chess Forum**

#### Service: CHESSFORUM

Make your move and join the Chess Forum where members play against each other in games of electronic postal chess. Earn your own CompuServe rating and/or a rating from the United States Chess Federation. Learn more about "the game of kings" and stay abreast of news about chess tournaments around the world. +

## **Classic Adventure**

## Service: CLADVENT

This adventure game sparked all other versions, both micro and mainframe. The scene is a forest in which lies Colossal Cave. Most of your adventuring takes place within the cave. You begin your adventure, however, outside a small well house. This is the center of your activities, and it is where you will store your treasures. The entrance to the cave is south of the building, but you will want to investigate the interior of the house before you leave for the cave. The object of the game is to overcome the cave's deadly challenges as you explore it, collect its numerous treasures and deposit them in the well house. In Classic Adventure a perfect score is 350 points, if you can survive.

# The ELECTRONIC GAMER ARCHIVES(TM) Service: <u>TEG</u>

The ELECTRONIC GAMER ARCHIVES is an online source of reviews and step-by-step "walkthroughs" for some of the popular computer games. While new game articles are continually added to Section 14 of the Gamers' Forum, TEG is still the place to start when looking for help with the classics. +

# **Enhanced Adventure**

# Service: **ENADVENT**

The enhanced Adventure is much like Classic Adventure. The setting is the same, but not that there are more treasures to be found in Enhanced Adventure; more treasure inside and outside of the cave. A perfect ending garners you 751 points.

#### **The Entertainment Center**

# Service: ECENTER

Meet fellow game-players from around the world and engage in multi-player games with color graphics. The Entertainment Center offers a variety of PC computer games ranging from combat in outer space as in StarSprint to familiar board games such as backgammon, chess and checkers. Dowload games in a few minutes and discover that no two games you play in the Entertainment Center are ever the same. (ECENTER games require EGA or better graphics and an IBM-compatible PC.) +

## Epic MegaGames Forum

### Service: EPICFORUM

Epic MegaGames, an international publisher of shareware computer games, provides support for its products in the Epic MegaGames Forum. From the libraries, download action-packed shareware games featuring vivid graphics and sound or select from a number of utilities and files to enhance these already challenging shareware games. In the message area, exchange tips, hints and strategies with other shareware game players from around the world. +

### Flight Simulation Forum

# Service: **FSFORUM**

The sky is the limit when you join the Flight Simulation Forum. Members who indulge their flights of fancy through the computer share experiences, playing tips and software critiques in the forum. Also popular are the forum's "fly-ins" -- coordinated get-togethers where members using custom flight scenery fly their aircraft simulators to a designated airfield. You're cleared to land and join the forum in their discussions about civilian, space, combat and air traffic control simulations. +

## Game Publishers A Forum

## Service: GAMAPUB

In Game Publishers Forum, participating publishers support a large variety of games and game-related products for all types of computers. Selected publishers each have their own message section for direct correspondence with customers; a library containing product demonstrations, new releases, program updates and announcements; and a conference room for formal or informal interactive, real time discussions with members. Publishers include Accolade, Bethesda Softworks, Cyberdreams, Electronic Arts, Lucasarts, Merit Software, Origin, Sierra OnLine, SSI, SubLOGIC and Three-Sixty Pacific. For other publishers, see the <u>Game Publishers B Forum</u> or the <u>Game Publishers C Forum</u>. +

### Game Publishers B Forum

#### Service: GAMBPUB

Need help with a game? In the Game Publishers B Forum, participating publishers support a variety of games and game-related products for all types of computers. Selected publishers each have their own message section fo rdirect correspondence iwth customers; a library containing product demonstrations, news releases, program updates, and announcements; and a conference room for forman or informal interactive, real-time discussions with members. Publishers include Access, Activision,Disney/Buena Vista Software, GameTek, Impressions, Infocom,Interplay, Konami, MacPlay, Maxis, MicroProse, Sir-Tech Software, Spectrum Holobyte and Westwood Studios. For other publishers, see the <u>Game Publishers A</u> Forum or the <u>Game Publishers C Forum</u>.

#### Game Publishers C Forum

## Service: GAMCPUB

The Game Publishers C Forum supports a variety of games and game-related products for all types of computers. Like the other Game Publishers Forums, selected publishers each have their own message section, library and conference room. Publishers in this forum include Avalon Hill, Cactus Development, Changeling Software, Diamond Dreams, Dynamix, Humongous Entertainment, Inline Software, Intergalactic Development, Legend Entertainment, Masque Publishing, Mindcraft, Omnitrend, Papyrus, QQP and Tsunami Media. For other publishers, see the Game Publishers A Forum or the Game Publishers B Forum. +

#### The Gamers' Forum

# Service: GAMERS

It's a computer-game-player's dream: an electronic forum dedicated to the communications, support and entertainment needs of the general computer game-playing community. Here you'll find tips, hints, reviews and instructions for the latest computer games on the market. You can also keep up on what is happening multimedia and cartridge games, as well. You can ask questions or discuss games and game hints with other game players via this forum. +

## Hangman

# Service: <u>HANGMAN</u>

The computerized version of the famous game which both children and adults enjoy. You play against the computer which selects the word, and you make the guesses until the poor man is hung or until you guess the correct word. Playing this game helps you find out the size of your vocabulary. It might also teach you a new word or two. If you are very good, you may reach the Hall of Fame.

#### Island of Kesmai

#### Service: ISLAND

Many years ago, a group of magicians wanted to escape persecution. They settled on the Island of Kesmai where they experimented in the black arts. They created many strange creatures through their sorcery, which took place in catacombs deep underground. As their anger and their pride grew over the years, they determined to have revenge on their persecutors by calling up an ancient Dragon of Droon. They produced the dragon, but they were not able to control it. The dragon destroyed the laboratories and killed most of the magicians. It found its way to the temple located in the lowest levels of the catacombs, and it remains there to this day. Many of the creatures created in the laboratories escaped and have been living and multiplying ever since. You'll travel over many "acres" of land and encounter many computer-run characters during your adventure. The game consists of two segments: the Basic Game, which includes the regions of Kesmai, Leng, Oakvael and Axe Glacier; and the Advanced Game, which includes the regions of Torii, Annwn, Rift Glacier and Shukumei. The game is constantly evolving, and more mysterious lands are made available regularly. +

## MegaWars I: The Galactic Conflict

Service: MEGA1

Imagine yourself at the helm of a starship, trying to capture planets and build an empire before the enemy destroys you and your effort. At your command are weapons such as phasers and photon torpedoes and a bank of equipment on board to help you use them. The ship's radio lets you communicate with other members of your team or taunt the enemy into making a fatal mistake. In addition, as your skill increases, you will rise in rank from cadet to admiral and gain the use of specialized ships. +

#### MegaWars III: The New Empire

Service: MEGA3

Imagine yourself in a galaxy filled with strife and destruction. You find that you must have wealth and power in order to survive. But you may not be able to get it by yourself. You may want to join a team of people whose interests are similar to yours, people who want to expand their wealth and protect and manage what they have. So your team forms, but you are cautious because your team members may turn on you. MegaWars III is a multi-player game which consists of two separate phases. The interactive phase is where you fly your ship about the Galaxy exploring for new planets to colonize and fighting with enemies. The second phase is an economic model, where you manipulate the economies and populations of the bases you own. The game's starting point is its main menu. Here you may choose to build, repair or fly your ship, manage your planets and obtain game-related information. Throughout the game you may converse with other players who are playing at the same time. Although many players form teams when they play the game, players can play it alone. With these things in mind, you are ready to enter MegaWars III -- The New Empire. +

# The Modem Games Forum

### Service: MODEMGAMES

Owners of modem-capable computer games meet in the Modem Games Forum. Members play in head-to-head tournaments organized by forum staffers and run in the <u>Modem-To-</u><u>Modem Gaming Lobby(TM)</u>. The forum also contains dozens of game programs that offers members a variety of games that can be played one-on-one via modem. +

## The Modem-To-Modem Challenge Board

Service: MTMCHALLENGE

Owners of selected modem-capable games can locate worldwide opponents to play through the use of the MTM Challenge Board. Search the Challenge Board to find and challenge players to popular modem games such as Armor Alley, Battle Chess, ChessNet, Command HQ, Faces, Falcon 3.0, Flight Simulator, Knights Of The Sky, Lexicross, Medieval Warrior, Operation Combat, The Perfect General, Stunt Driver, Super Tetris, 3-D Helicopter, and 'Vette. +

### The Modem-To-Modem Gaming Lobby

Service: MTMLOBBY

The MTM Gaming Lobby lets you play PC computer games in head-to-head competition with players from around the world. Check into the Lobby to meet and play against your chosen opponent or visit the Lobby for a quick, pick-up match. The MTM Gaming Lobby staff can assist you in finding modem games and challenging opponents. +

# The Multi-Players Games Forum

# Service: MPGAMES

This specialized games forum supports the entertainment needs of members who play any of the unique and challenging, multiple-player games via the CompuServe online environment. Get hints, plan strategies, and socialize with fellow multi-player gamers and the forum's staff. +

### The Multiple Choice

## Service: TMC

The Multiple Choice offers a whole host of online games and tests to challenge, amuse, and even train you. Trivia games are available in versions for kids, teens and all ages. Relaxing and amusing games include jumbled word games, games where you fill in the missing part of a classic quote or an ad slogan, and games where you enter random verbs, nouns and adjectives to generate silly letters. There are two achievement challenges. One tests high school competency similarly to the New York State Board of Regents Tests for grades 9 - 12. The other is a simulation of the "Miller Analogies Test" used as an entrance test to many graduate schools. Use either to test your mettle or practice up for the real thing. Use personality profile tests to see how well you know yourself or how well you know others, IQ tests, intelligence tests, or the Super Brain Teaser. +

### Play-By-Mail Games Forum

### Service: **PBMGAMES**

Join the Play-By-Mail Games Forum to talk about all types of commercial Play-By-Mail Games, including Beyond the Stellar Empire, Heroic Age, Out Time Days, SuperNova, Realms of Altair, Starweb, It's A Crime, Illuminati, Continental Rails and many others. Some companies even sponsor CompuServe-only versions of their games. Not only can you discuss games online, but you can play them by Electronic Mail or via the Message Board, as well. If you enjoy PBM Games - SciFi, Power, Fantasy, War, Crime, Sports - this is your forum! +

# Role-Playing Games Forum

Service: **<u>RPGAMES</u>** 

The Role-Playing Games Forum invites you to discuss and play all types of board/paper/text role-playing games including AD&D, Rune Quest, Gamma World, Traveller, Champions and Justice, Inc. Role-playing games are conducted in the conference area every evening. For additional game support, access the <u>Gamers' Forum</u>. +

# Science Trivia Quiz

# Service: SCITRIVIA

Is there a budding Einstein in the audience? Even if you missed the Nobel Prize this year, you can challenge the top scorers in the Science Trivia Hall of Fame. Test your knowledge of biology, chemistry and physics through the Science Trivia Quiz. Questions and comments can be discussed in the <u>Science/Math Education Forum</u>.

# SHOWBIZQUIZ

# Service: SBQ

SHOWBIZQUIZ is a trivia game that tests your knowledge of the entertainment world in a variety of categories such as Frank Sinatra, the Twilight Zone or the Rolling Stones.

### SNIPER!

## Service: **SNIPER**

Set in 1943 on the battlegrounds of World War II, SNIPER! is the multi-player war game that pits your squad of soldiers against others in a realistic simulation of wartime conditions. Using the color graphics front-end program called "Scope," the geography, architecture and military units spring to life. Your success in working your way up through the ranks to General depends not only on your skill and daring, but also on the strengths and weaknesses of your individual soldiers and the squad as a group, the uncertainty of intelligence about enemy forces and the effects of chance. +

### **Sports Simulation Forum**

## Service: SPRTSIMS

Sports enthusiasts from around the world can team up and engage in head-to-head competition! In the Sports Simulation Forum you can play sports such as football, basketball, baseball, golf or hockey. You can join a league, tour or circuit, take part in the season's draft or enter a "big-money" tournament. All sports are played using popular sports simulation software programs and games available at your local software dealer. +

# Stage II - Two Stage Trivia

Service: STAGEII

Stage II is a trivia game whereby you answer three trivia questions and then look for a common theme in the answers. It can be played individually or as a group. +

# The Whiz Quiz

## Service: WHIZ

Do you think you are a knowledgeable person? The Whiz Quiz, sponsored by Grolier's Academic American Encyclopedia, will test your knowledge in a variety of categories including geography, current events, movies, sports, music, science, literature, history and myths and legends. Up to four people can play. The top ten scores for a session will enter the Wizard Hall of Fame.

### You Guessed It!

## Service: YGI

You Guessed It! is a real-time, multi-player game show simulation in which players form teams, answer general information and trivia questions and vie for prizes. There's interaction between players, as well as a cast of "online personalities." There is a lobby for meeting other players and a BIO feature, which lets you learn more about those playing. Will you meet new friends, have fun and discover the True Meaning of Life? You Guessed It! +

## **Related Topics**

Computer and Software Support All-Music Guide Forum Graphics Forums Hardware Forums Music Vendor Forum Sight and Sound Forum Software Forums

Electronic Mall/Shopping <u>The Electronic Mall</u> -- See Computer Software Hobbies/Toys/Pets

Investing and Finance <u>E\*Trade Stock Market Game</u>

Membership Support Services Order From the CompuServe Store

News, Weather, Sports <u>Hollywood Hotline</u> <u>Roger Ebert's Reviews & Features</u>

Personal Interest and Hobbies <u>Comics/Animation Forum</u> <u>Military and Veterans Forum</u> <u>Music and Performing Arts Forum</u> <u>Rocknet</u> <u>Rocknet (Rock Music) Forum</u> <u>Sci-Fi Fantasy Forum</u>

Professional Interests Aviation Forum

Reference Library <u>Magazine Database Plus</u> <u>Magill's Survey of Cinema</u>

Special Interest Groups (Forums) <u>Consumer Electronics Forum</u> <u>Science/Math Education Forum</u> <u>Showbiz Forum</u> <u>Soap Opera Summaries</u> Computing Hardware/Supplies

#### **Investing and Finance**

This section provides you with an overview of the services which can assist you with your investments. Though tailored for the individual investor, CompuServe's financial services are also utilized by many Wall Street firms. You can get quotes on stock prices, find out information about companies and buy and sell securities. CompuServe invites you to use the H&R Block ticker symbol to practice and see the type of information each product provides. Type HRB at most company or issue prompts and get live information without a surcharge.

Australian/New Zealand Company Library **Basic Quotes** Brokerage Services **Business Dateline** Calculating Personal Finances Citibank's Global Report Commodity Markets Commodity Pricing Commodity Symbol Lookup Company Analyzer Company Information Company Screening Corporate Affiliations Current Market SNAPSHOT Current Quotes D&B Dun's Electronic Business Directory **D&B** Dun's Market Identifiers **Detailed Issue Examination** DISCLOSURE II Dividends, Splits, Bond Interest Earnings/Economic Projects Error-Free File Transfer E\*TRADE, America's Electronic Brokerage E\*TRADE Stock Market Game European Company Library **Financial Forums** FundWatch Online Futures Focus German Company Library Highlights -- Previous Day Historical Stock/Fund Pricing I/B/E/S Earnings Estimates Index Symbol Lookup Instructions/Fees International Company Information Investext Investment Analysis Investor's Forum **IQINT** -- Company Information Issue/Symbol Lookup List Bonds for Company Market Quotes/Highlights MetaStock Quote Club Micro Software Interfaces MMS International Financial Reports Mortgage Calculator

MQDATA -- Prices, Dividends, Security Descriptions MOINT -- Securities Prices Multiple Issues -- 1 Day National Association of Investors Corporation Forum News-A-Tron Market Reports **Options Profile** Personal Finance/Insurance Portfolio Valuation Price/Volume Graph Pricing History -- 1 Issue Pricing Statistics <u>Quick Way</u> Rategram Federally Insured CDs **Return Analysis** S&P Online Search for Company Name, Ticker Symbol or CUSIP Securities Screening Tenderlink Thomas Register Online TRW Business Profiles UK Company Library UK Historical Stock Quotes UK Issue Lookup **Related Topics** 

## Australian/New Zealand Company Library Service: ANZCOLIB

The Australian/New Zealand Company Library contains selected directory and news information on more than 95,000 business, both public and private, in Australia and New Zealand. Information is available from leading business directories and databases such as D&B-Australian Dun's Market Identifiers, D&B-New Zealand Dun's Market Identifiers, Asia-Pacific and Reuter Textline. Directory information can be retrieved by entering company names, industry codes, city name, number of employees, or sales figures. Database information can be searched by name key words, country, region or publication date. \$\*

### **Basic Quotes**

### Service: **BASICQUOTES**

Members of CompuServe's Basic Services can retrieve delayed quotes for items such as stocks, options, indexes, exchange rates and mutual funds. Each stock quote provides the volume, high, low and most-recent trade, as well as an indication of any current news stories on a particular issue. Up to 20 quotes can be retrieved in a single session.

# **Brokerage Services**

Service: **<u>BROKERAGE</u>** 

This menu enables you to choose among the various brokerage services on CompuServe.

# **Business Dateline**

## Service: **<u>BUSDATE</u>**

Business Dateline is a searchable database containing the full text of articles from more than 115 regional business publications in the U.S. and Canada. The articles provide a regional outlook with information on local economic conditions, retailing, real estate, people and management, financial institutions, transportation and electronics from 1985 to the present. \$\*

# Calculating Personal Finances

Service: **<u>FINTOL</u>** 

This section offers products that enable you to calculate your net worth and generate a loan amortization schedule.  $\ +$ 

### Citibank's Global Report

## Service: GLOREP

Citibank's Global Report, the primary information resource for many large corporations worldwide, integrates and organizes news and financial data from well-respected sources. You will find real-time foreign exchange rates, spot commodity prices and market and industry news, including up to six months of historical news on many publicly held companies. Global Report is updated around the clock from sources around the world. \$

## **Commodity Markets**

### Service: COMMODITIES

CompuServe offers access to historical information on futures contracts and cash prices along with exclusive newsletters offering news, features and analysis. CompuServe's commodities database contains open, high, low, settling and cash prices along with volume and open interest for every trading day over the past 12 years. Futures prices are generally available by 7:00 P.M. Eastern time (U.S.) (midnight GMT) with the cash price, volume and open interest available 24 hours later. The data are provided by MJK Associates which uses multiple sources to ensure accuracy and guarantee timeliness. Data are available for all commodities on the U.S., Canadian and select global exchanges with significant trading volume. Data include financial and currency futures as well as metal, petroleum and agricultural commodity contracts. Composite prices from the Commodity Research Bureau are also available. +

## **Commodity Pricing**

## Service: CPRICE

Pricing History -- One Contract presents historical performance by day, week or month for the requested commodity contract (or optionally the contract nearest delivery). The program displays open, high, low and settling prices along with volume and open interest. Also available are aggregated volume and open interest for all contracts for the requested commodity along with the cash market price for the commodity. \$

# Commodity Symbol Lookup

Service: CSYMBOL

Commodity Group Listing displays available commodity groups including foods, grains, metals, financial, petroleum, fibers, currencies and indexes. Access symbols, active contracts, exchange, where traded and commodity description are shown for each commodity.

## **Company Analyzer**

### Service: ANALYZER

Company Analyzer provides "one-stop shopping" for financial information. Simply enter a company name, ticker symbol, or CUSIP number, and the ANALYZER will search the various financial services to determine which ones contain data for the company you have entered. The service then builds a customized menu of the services offering information, which can include income statement, balance sheet, and ownership information from Disclosure, Value Line, Standard & Poor's and estimates of future earnings from the Institutional Brokers Estimate System. Also available from the menu are price and volume graphs, pricing statistics, a detailed issue examination and current news when available. \$E

# **Company Information**

Service: <u>COMPANY</u>

This menu provides access to the various sources of information on specific companies.

## **Company Screening**

### Service: COSCREEN

The Company Screening service allows you to quickly and easily search through the Disclosure database of nearly 11,000 publicly-traded U.S. companies based on selected criteria. Enter any combination of the available selection criteria to view a report displaying all the companies that have the requested characteristics.

With Company Screening, investors can easily identify investment candidates enabling them more time to perform in-depth analysis and less time searching for potential candidates. Business professionals interested in target sellling or in marking research can use Company Screening to find companies based on certain demographic information. \$E

### **Corporate Affiliations**

## Service: AFFILIATIONS

Corporate Affiliations offers profiles and reference information on most of the large U.S. public companies and their affiliates. This database includes organizations traded on the New York and American Stock Exchanges, their affiliates, and any company traded over-the-counter having affiliates. Information on a business can include its name, address, phone number, business description, the names of its executives, and the business' place in its corporate family hierarchy. \$\*

### **Current Market SNAPSHOT**

Service: SNAPSHOT

Current Market SNAPSHOT provides a picture of the current stock market by depicting key indicators in a concise one-page report of statistics. SNAPSHOT highlights current trading trends by presenting the highest, lowest and latest values for the Dow Jones 30, Standard and Poor's 500 and NASDAQ Composite. The strength of this trend is defined by summarizing New York Stock Exchange activity, including percent change and number of shares traded in the current session. The trend's breadth is described by reporting advancing and declining issues and separating up from down volume. SNAPSHOT also presents the value of the U.S. dollar in gold, yen, deutsche marks and pounds. \$E

### **Current Quotes**

#### Service: **QQUOTE**

Quick Quote, CompuServe's current quotations service, allows you to retrieve the current market value of stocks, options and market indexes. Quotes are delayed over 15 minutes, which is as soon as the exchanges will allow you to receive them without the payment of a monthly fee. The information includes volume, high/ask, low/bid, last, change and time of last trade or quote. Major foreign currency exchange rates are updated twice each day, and current values for mutual funds and money market funds are available by 7 P.M. ET (midnight GMT). You can retrieve the quotes by specifying a ticker symbol, the company name or a previously stored file of ticker symbols. Optionally, retrieved data may be directed to an output file in formats readable by microcomputer spreadsheet packages.

QQuote will place an asterisk at the end of a quote line for any issue which has a current news story available. To read this late-breaking news, simply enter /CONEWS at the Issue: prompt. Updated continually. \$

## D&B Dun's Electronic Business Directory Service: DUNSEBD

Dun and Bradstreet's Electronic Business Directory is a directory of information on more than 8.5 million professionals and business in the U.S., both public and private and of all sizes and types. In addition to names, addresses and telephone numbers, the directory lists the type of business, its SIC code, number of employees, the industry to which it belongs, the population of each entry's city and information about parent companies.

### D&B Dun's Market Identifiers

Service: DUNS

Dun and Bradstreet brings three searchable directories of business information online with its Market Identifiers databases. You can search:

D&B-Dun's Market Identifiers, a directory with information on over 2 million U.S. public and private establishments having more than 5 employees or with more than 1 million in sales

D&B-Canadian Dun's Market Identifiers, a directory with information on over 350,000 Canadian companies

D&B-International Dun's Market Identifiers, a 90-country international directory with information on over 200,000 public, private, and government controlled companies located in Asia, Africa, Europe, the Middle East, South America, the Pacific Rim and Australia.

Information on a company can include its name, address, telephone number, and company characteristics such as sales figures, number of employees, corporate family relationships, and names of the executives. \$\*

## **Detailed Issue Examination**

Service: EXAMINE

Detailed Issue Examination gives a detailed description of a single issue including trading status, recent price, dividends, risk measures and capitalization. For stocks, it shows the shares outstanding, twelve-month earnings-per-share, beta factor, indicated annual dividend and the dividend yield. For bonds, the program includes the maturity date, bond rate, yield to maturity, interest payment history and amount outstanding. Options information includes shares per contract, open interest, expiration date and exercise price. The 52-week high and low price are included for all securities. Updated overnight. \$

### **DISCLOSURE II**

## Service: DISCLOSURE

The DISCLOSURE II database is compiled from the 10Ks and other reports that all publiclyowned companies file with the Securities and Exchange Commission. This information includes the 10K management discussions, detailed financial statements, business segment data, 5-year financial summaries, company name and address, President's letter, a list of SEC filings, a business description, officers and directors, footnotes to financial statements, a list of subsidiaries and lists of insider owners, institutional owners and owners of 5% or more of the company's stock. Updated every Sunday with market prices updated every night. Ownership information is updated guarterly. \$E

### Dividends, Splits, Bond Interest

Service: **DIVIDENDS** 

Dividends, Splits, Bond Interest gives dividend, split and bond interest information for an issue over a given period. Hard-to-obtain mutual fund distributions are also available. You may specify either the number of dividends you wish to view or a specific date range. The report includes the ex-date, record date, payment date, distribution type and the rate or amount of each distribution. Updated overnight. \$

# Earnings/Economic Projections

Service: <u>EARNINGS</u>

This menu choice enables you to access information about different companies' earnings, projected earnings and growth, and economic projections.

# **Error-Free File Transfer**

## Service: FILTRN

FILTRN, CompuServe's file transfer program, facilitates accurate transfer of data files from your microcomputer to CompuServe, and from CompuServe to your microcomputer. B protocol, which is supported by CompuServe's VIDTEX software, and XMODEM protocol are available to ensure accurate transfer. Other popular transfer protocols can also be selected. +

### **E\*TRADE, America's Electronic Brokerage** Service: **ETRADE**

E\*TRADE is a brokerage service which allows you to take complete control of your investments. Provided by Trade\*Plus and available at base-connect rates, E\*TRADE offers its customers:

Commissions of 1 1/2 cents per share, \$35 minimum

Black-Scholes option analysis using current prices

Around-the-clock availability

Free checking account tied to your money market fund

Investment management -- quotes, news alerts, portfolio reports, limit orders

E\*TRADE will handle all types of accounts including individual, joint, investment club, margin, IRA KEOGH and 401K. It also has the <u>E\*Trade Stock Market Game</u> that uses actual stock market data and prices. +

## E\*TRADE Stock Market Game

Service: ETGAME

See if you have what it takes to be a Wall Street tycoon. The E\*TRADE Stock Market Game provides its participants with \$100,000 to invest in game accounts. Choose to play either the stocks-only game, the stocks and options game or both. You will have access to actual market data and prices, and the E\*TRADE computers even track commission costs to make the game realistic. At the end of every month, the player in each game with the largest percentage increase wins a cash prize. +

## **European Company Library**

Service: EUROLIB

The European Company Library contains directory and financial information on more than 2 million European companies. Information is available from leading business databases such as D&B-European Dun's Market Identifiers, Europe's Largest Companies, Hoppenstedt Austria, Hoppenstedt Benelux, Irish Company Profiles, Kompass Europe and Telefirm. Information can be retrieved by entering the company name, industry codes or specific geographic location. \$\*

# **Financial Forums**

## Service: **<u>FINFORUM</u>**

This section contains financial forums. The Financial Forums enable you to ask specific questions about financial matters such as investments and the economy, or about technical matters such as running Lotus 1-2-3. You'll be asking professionals who know their subject matter well, and you will have a chance to trade ideas with others like yourself.

### FundWatch Online

### Service: MONEYMAG

Fundwatch Online by *Money Magazine* is a comprehensive mutual fund database for screening and reporting on over 1,900 professionally managed investment alternatives. FundWatch Online allows you to screen on numerous critera to find the best-performing funds with the lowest expense rates. And the detailed reports show you how any of the funds have performed in the current month, current year, and over 1, 3, 5 and 10 year time spans, as well as the fees and expenses and a contact phone number should you decide to invest or have additional questions. \$

# **Futures Focus**

# Service: ACI

Futures Focus is a weekly newsletter for the futures trader published by News-a-tron. It features the TSF trading system, a market overview and tips on how to improve one's trading performance. Updated Fridays. \$

### **German Company Library**

Service: GERLIB

The German Company Library contains directory, financial and product information for more than 48,000 public and private German companies. Information is available from leading business databases such as Creditreform, D&B-German Dun's Market Identifiers, Hoppenstedt Directory of German Companies, and Kompass Germany. Information can be retrieved by entering the company name, industry codes or specific geographic location. \$\*

### Highlights - Previous Day

### Service: MARKET

Market Highlights analyzes the most recent trading day for the New York Stock Exchange, American Stock Exchange and Over-The-Counter markets and prepares 19 different reports. Included are the most active stocks, the largest gainers and losers, stocks for which the price has risen or dropped over the past three, four or five trading days, stocks with new 6month highs or lows, stocks with a low above yesterday's high or a high below yesterday's low and stocks that have traded twice their average volume. Updated overnight. \$

# Historical Stock/Fund Pricing

Service: <u>SECURITIES</u>

This menu accesses the MicroQuote II historical database in a variety of ways.

### I/B/E/S Earnings Estimates

Service: **IBES** 

I/B/E/S is the Institutional Broker's Estimate System and represents a consensus of annual and long-term forecasts from more than 2,500 analysts at 130 brokerage and institutional research firms. These firms include the top 20 research firms in the country and 100% of the all-star analysts as ranked by Institutional Investor magazine. The database includes information about more than 4,500 companies and reports the most optimistic and pessimistic EPS estimates as well as median, mean and variation. Current share price, earnings per share and price/earnings ratio are included. Updated every Sunday with market values updated daily. \$E

### Index Symbol Lookup

#### Service: INDICATORS

This product gives the ticker and the CUSIP number for all indexes included in the MicroQuote II database along with the time period for which each index has data. Issues are categorized into manageable groups designated by Market/Industry Indexes, Bonds/Yields, Exchange Rates, Volumes, Advances and Declines and any issues that are new or do not fall into one of the previous categories.

# Instructions/Fees

# Service: **<u>FINHELP</u>**

This area provides immediate answers to commonly asked questions, information about session charges and product surcharges, update times, and offers you an opportunity to give feedback on the financial service offerings.

### International Company Information

Service: COINTL

Information on millions of international companies from Canada (GO COCAN), the US (GO COMPANY), Germany (GO COGERMAN), the UK (GO COUK), other European countries (GO COEURO) and countries in the Pacific (GO ANZCOLIB) is available in International Company Information. Each section contains its own databases to help you easily track information such as the countries' largest companies and their products for many public and private companies and leading businesses. Available company information includes location, number of employees, annual earnings and industry codes.

### Investext

#### Service: **INVTEXT**

Investext contains the full text of company and industry research reports compiled during the most recent 2 years by analysts in more than 50 Wall Street, regional, and international brokerage houses and research firms. Company reports include historical information such as a company profile; revenues, earnings and other financial operating results; stock performances; and can additionally include the researching brokerage's recommendations and an analysis and forecast of the company's future performance. Industry reports, available for more than 50 industry groups, can contain information on trends and conditions in the industry; new technology and product development; competition and market share; and can additionally contain an analysis with descriptive text and statistics. \$\*

### **Investment Analysis**

### Service: ANALYSIS

Investment Analysis menu selections offer various methods of using MicroQuote II investment data. DISCLOSURE Screening and Securities Screening give members the opportunity to search the entire DISCLOSURE universe of over 10,500 companies or the MicroQuote universe of over 160,000 securities respectively for prospective purchase candidates. Return Analysis and Portfolio Valuation can then be used to track purchased securities and gauge your success.

### Investors' Forum

#### Service: INVFORUM

The Investors' Forum provides a meeting place where those interested in the world of investing meet to discuss market trends, download investment software and participate in "real-time" conferences with money managers, brokers and individual investors. Conferences are scheduled regularly, and many feature experts speaking on specific areas of investing. All types of investments, from stocks to real estate to insurance, are discussed, and both novice and expert investors are welcome. +

# **IQINT - Company Information**

Service: **IQINT** 

IQINT, like MQINT, is designed for program-controlled downloading to your microcomputer. IQINT, however, retrieves descriptive items about the specified issue from MicroQuote II, company financial information from DISCLOSURE II and earnings information from I/B/E/S. Updated weekly. \$

# Issue/Symbol Lookup

Service: <u>SYMBOLS</u>

Through this menu you can determine what securities and indexes are covered and the access symbol for each. Updated overnight.

# List Bonds for Company

### Service: **BONDS**

Bonds Listing displays all active bonds for the designated company. The report includes the ticker symbols, CUSIP numbers, issue description, yield and current selling price for each bond. Also included in the report is the quality rating expressed by both Standard & Poor's and Moody's. Updated overnight. \$

#### Market Quotes/Highlights

Service: **QUOTES** 

This menu delivers CompuServe's current and historical quotes products via menus. Quick Quote contains current market quotes on stocks, options and market indexes along with end-of-day foreign currency exchange rates, net asset values for mutual funds and current yields on money market funds. The MicroQuote database contains historical information on more than 160,000 stocks, bonds, mutual funds and options as well as international exchange rates and hundreds of market indexes. Dividend, interest, distribution and split histories go back 20 years, and daily price and volume data are available for the past 12 years. MicroQuote II also contains investment data on earnings, risk and capitalization. Quick Quote current stock quotes are delayed over 15 minutes. Most commodities data are available by 7:00 P.M. Eastern Time (midnight GMT), and MicroQuote II price and volume information for all securities is updated and available by 7:00 A.M. (noon GMT) the next morning. CompuServe is very careful about the accuracy of its data. We perform automated reasonability tests and use independent sources to check any discrepancies. Many major investment banking firms regularly depend upon this data. Here are a few tips that you may find useful when using quotation data:

You will need to enter a ticker symbol. If you do not know it you can enter an asterisk followed by the beginning of the company name or you can look them up using the <u>Issue/Symbol Lookup</u> programs.

If you are at a prompt for company name or ticker symbol and you wish to exit the program, the navigational commands such as TOP or MENU will not work. Instead, you need to enter /T or /M so that the system knows you are not trying to enter a company name or ticker symbol.

For some products you will need to enter the date or the number of days, weeks or months for which you wish pricing information. Dates may be entered in several formats including mm/dd/yy (i.e. 10/15/92 or 2/7/93).

To check the current price of a stock anywhere on the service type QUOTES and a stock ticker symbol at any ! prompt. Separate the symbols with commas to price more than one issue. The display includes the ticker symbol, the day's most recent quote and posting time, change from yesterday's close and the number of shares traded. \$

### MetaStock Quote Club

### Service: METASTOCK

If you retrieve quotes using either of the popular EQUIS financial applications -- the DownLoader for MetaStock or the Pulse Portfolio Management System -- you can realize substantial savings over our regular quote rates by becoming a member of the MetaStock Quote Club. A monthly fee enables you to retrieve quotes without connect-time charges, and quotes for stocks, options, bonds, indexes, commodities, and mutual funds are just one cent per quote. \$E

# Micro Software Interfaces

Service: INTERFACES

This choice contains menu options for software interfaces that can increase the abilities of your personal computer to interact with CompuServe.

### MMS International Financial Reports

Service: MMS

MMS International is a multinational corporation specializing in financial and economic research. MMS has expertise in monetary theory and forecasting of central banking policies and operations. They produce a series of economic reports released on a daily, weekly and biweekly basis. Reports offered include FEDWATCH, which focuses on interest rate trends and Federal Reserve Board activity, daily analysis of the debt, currency and equity markets, and special briefings on economic data, including expectations. Also included is the recommended MMS stock portfolio. A schedule of updates is included online with the product. \$\*

# Mortgage Calculator

# Service: MORTPAY

With the Mortgage Calculator, you can quickly and easily generate a loan amortization schedule. Simply enter the amount of the loan, interest rate, number of years and number of payments per year. The calculator displays the amount of each payment an dthe total interest paid.

# MQDATA - Prices, Dividends, Security Descriptions

Service: MQDATA

MQDATA creates files for transfer to your microcomputer and allows access to MicroQuote II data. Members may select one or more issues for a range of days, weeks or months and create files formatted for use in spreadsheets, databases or BASIC programs. Members can also download dividends, earnings, yields and other descriptive and performance data. Updated overnight. \$

### **MQINT - Securities Prices**

Service: MQINT

MQINT is designed to meet the needs of microcomputer software that automates the downloading process. CompuServe guarantees an unchanging dialogue within the program, with all prompts ending in a colon. MQINT allows access to the MicroQuote II, Quick Quote and Commodity databases. Members may select to retrieve single-day quotes for one or several issues or a time-series of quotes for a single issue or contract. The program minimizes data transmission time and employs a check sum if requested to assure correct data. Updated continually. \$

# Multiple Issues - 1 Day

Service: **<u>QSHEET</u>** 

Multiple Issues - 1 Day gives volume, close/average, high/ask, low/bid and CUSIP numbers for several issues for a given day. You may enter a previously stored file of up to 500 ticker symbols for processing. Updated overnight. \$

### National Association of Investors Corporation Forum

Service: <u>NAIC</u>

The goal of the National Association of Investors Corporation Forum is to educate long-term investors in how to find quality companies and buy stocks at good prices. Well-managed companies are identified from reported financial data and in-depth analysis. Members can share information on portfolio management, software and favorite stocks. +

# News-A-Tron Market Reports

Service: <u>NAT</u>

Market Reports give analysis and cash market prices on selected commodities, market indexes, financial instruments and foreign exchange information. \$

### **Options Profile**

### Service: **OPRICE**

Options Profile lists all options currently trading on a given common stock or market index. Coverage includes put and call options trading on major U.S. exchanges. It lists the name, 15-minute delayed price or pricing date, ticker symbol and exchange code for the underlying company. The exercise price and closing option price are displayed for each active option. Market prices updated continuously. \$

# Personal Finance/Insurance

Service: **<u>FINANCE</u>** 

This menu includes many services and programs that are useful for making personal financial and insurance decisions.

# **Portfolio Valuation**

# Service: **PORT**

Portfolio Valuation finds the value of a previously created portfolio for dates you select and displays unrealized gains and losses. Market prices updated continuously. \$

### **Price/Volume Graph**

### Service: TREND

Price/Volume charting provides graphic presentations of both the traded price and the trading volume for the requested days, weeks or months. Relevant information such as the current earnings, price, dividend and risk information for common stocks is displayed with the graph. Your personal computer and communications software must be able to support graphics to use this product. The CompuServe Information Manager (CIM) software supports the graphics in the trend chart. Updated overnight. \$

# **Pricing History -- 1 Issue**

Service: PRICES

Pricing History -- 1 Issue gives over 12 years of historical prices by day, week or month. It includes CUSIP, exchange code, volume, high/ask, low/bid and close/average for a given security. You may designate the beginning and ending date or a number of time periods. Updated overnight. \$

### **Pricing Statistics**

### Service: **PRISTATS**

Pricing Statistics provides a snapshot of price and volume performance for a requested issue over a given period. It indicates such items as whether an issue is trading closer to recent high or low prices. The statistics include the current high/ask, low/bid and close average as well as the highest high, the highest close, the lowest low, the lowest close, the highest volume, the lowest volume and the average and standard deviation for high, low, close and volume. Also included are the total volume, the beta factor and the beta centile rank. Updated overnight. \$

### **Quick Way**

Service: **QWK** 

Quick Way offers all the functions of a traditional stockbroker conveniently through your computer including market and limit orders and trading on margin. The service is provided by Quick & Reilly, one of the largest discount brokerage firms. Quick & Reilly offers its customers:

Discount commissions

Online quotes for stocks, options, market indexes, commodities and mutual funds

The ability to place buy and sell orders, review, change, cancel orders, and receive confirmations when orders are executed

The ability to place buy or sell orders 24 hours per day

With Quick & Reilly you can open individual or joint accounts, as well as IRA, Keogh, pension, profit sharing, custodial, trust, estate, corporate, partnership, and investment club accounts. Portfolio evaluation services include value, income, unrealized gains and losses, and year-to-date realized gains and losses. For monthly exchange fees, you can get real-time quotes (otherwise quotes are delayed a minimum of 15 minutes). \$

### **Rategram Federally Insured CDs**

Service: **RATEGRAM** 

Rategram provides a service for finding the highest yielding federally insured savings instruments available nationwide. Information is available on liquid money market accounts, certificates of deposits, money market mutual funds and tax free money market funds. A weekly yield summary is provided along with a rate almanac listing information such as the prime lending rate, discount rate, federal funds rate, Fannie Mae home loan mortgage rates and one year T-bill and T-note rates. \$

# **Return Analysis**

# Service: **<u>RETURN</u>**

Return Analysis calculates the annualized returns for your securities. Because you enter the holding period, this product is useful for analyzing the historical performances of specific issues such as mutual funds in bull and bear markets. Updated overnight. \$E

### S&P Online

### Service: <u>S&P</u>

S&P Online from Standard & Poor's Corporation contains recent information on approximately 5,600 companies including business summaries, earnings outlooks, historical earnings and dividends and product line summaries. All information is dated to indicate when it was last reviewed. The S&P Master List presents buy recommendations for various investment objectives and S&P Investment Ideas present stocks which Standard & Poor's expects will outperform the market over the next 12 months. Updated every Tuesday night. \$

#### Search for Company Name, Ticker Symbol or CUSIP

Service: LOOKUP

LOOKUP will search by name, CUSIP number, ticker symbol, CNUM or SIC code and list all the issues for a company you select. The product displays the ticker symbol, CUSIP number, exchange code, SIC code, name and description for each issue. Use LOOKUP to find ticker symbols or CUSIP numbers for use in other investment services.

### **Securities Screening**

### Service: SCREEN

This product enables you to select a type of investment and then screen the MicroQuote II database to see what securities meet your criteria. When selecting common stocks, for example, you can search on price, earnings, dividends, risk, capitalization, recent highs and lows, exchange and industry. Securities Screening is useful for identifying issues to buy or sell short and for picking bonds with specific maturity dates and yield targets. Updated overnight. \$E

#### Tenderlink

#### Service: <u>TENDERLINK</u>

The Tenderlink searchable database contains business opportunities such as new tenders, expressions of interest, development projects and equipment for sale or hire. The up-to-date information is obtained from governments, banks, and large institutions around the world. The business opportunities, covering more than 15,000 products and service, can be search by product code, keyword, location (city and country) and date. +

## Thomas Register Online

## Service: THOMAS

Thomas Register Online contains company information on almost 150,000 U.S. and Canadian manufacturers and service providers. Updated annually, the information available in each record includes the company name, address, telephone number, and products or services provided. \$

#### **TRW Business Profiles**

#### Service: TRWREPORT

TRW Business Profiles provide credit and business information on more than 13 million organizations. Use this database to find actual account information for over 70 million business account relationships as reported by participating corporations. Information in a report can include credit histories; financial information and ratios; key business facts such as size, ownership and products; UCC filings; tax liens; judgments and bankruptcies; and an executive summary. \$\*

### **UK Company Library**

### Service: UKLIB

The UK Company Library contains directory, credit and financial information on more than 1.2 million UK companies. Information is available from leading business databases such as D&B-European Dun's Market Identifiers, Extel Cards, Financial Times Analysis Reports, ICC British Company Directory, ICC British Company Financial Datasheets, Jordans Registerd Companies, Kompass UK, and Infocheck UK Company Financial Datasheets. You can retrieve information by entering the company name, industry codes or specific geographic location. \$\*

## **UK Historical Stock Quotes**

Service: UKPRICE

This service offers pricing information updated on a daily basis for over 5,000 United Kingdom equity issues and approximately 350 market indices. Most securities in the service have data dating back to 1-JUL-90. \$

## UK Issue Lookup

## Service: **SEDOL**

This service enables you to quickly and easily locate SEDOL (Stock Exchange Daily Official List) numbers, which provide a means of identifying issues traded on the UK exchanges. After finding an issue's SEDOL number, historical quotes can be retrieved from the UK Historical Pricing Service.

### **Related Topics**

Computer and Software Support Hardware Forums Software Forums

Electronic Mall/Shopping The Electronic Mall

- See

Computer Software Office Supplies/Business Services

News, Weather, Sports <u>AP Online</u> <u>The Business Wire</u> <u>Executive News Service</u> <u>NewsGrid</u> <u>UK Newspaper Library</u>

Professional Interests <u>Business Management</u> <u>International Trade Forum</u> <u>IQuest Business Management InfoCenter</u> <u>PR and Marketing Forum</u>

Reference Library <u>British Trade Marks</u> <u>Business Database Plus</u> <u>Business Demographics</u> <u>CENDATA The Census Bureau Service</u> <u>Commerce Business Daily</u> <u>Entrepreneur's Buisines Franchise and Opportunities Database</u> <u>Government Publications</u> <u>Information USA</u> <u>IQuest</u> <u>Magazine Database Plus</u> <u>Marketing/Management Research Center</u> <u>Patent Research Center</u> <u>TRADEMARKSCAN</u> UK Marketing Library

Computer Hardware/Supplies

#### News, Weather, Sports

The products in this section contain a global news clipping service, business news, feature stories, sports scores and interviews, public and aviation weather, and even Hollywood gossip. This section also includes sports forums.

AIDS News Clips AP Online **Apple News Clips** Associated Press Sports Wire The Business Wire **DPA News Headline Service** EMI Non-graphic Map **Executive News Service** Florida Today Forum **Global Crises Forum** Hollywood Hotline Motor Sports Forum NCAA Collegiate Sports Network **NewsGrid** News Source USA NWS Aviation Weather Outdoors News Clips **Reuter News Pictures Forum** Roger Ebert's Reviews & Features Soviet Crisis News Clips Sports Sports Forum Sports Medicine **UK News Clips UK Newspaper Library** UK Sports Clips **UK Weather** U.S. News Forum U.S. News Online U.S. News & World Report U.S. News & World Report Article Database Weather Weather Maps Weather Reports Related Topics

## **AIDS News Clips**

## Service: <u>AIDSNEWS</u>

Review the latest full-text news reports about AIDS including international news and reports and the most recent AIDS research results.  $\ +$ 

## **AP Online**

## Service: APO

AP Online gives the latest news from Associated Press. It includes national news, Washington news, world news, political happenings, entertainment, business news, Wall Street news, Dow Jones averages, features, sports, weather and science/health stories.

## **Apple News Clips**

## Service: <u>APPLENEWS</u>

Review the latest full-text articles and reports about Apple Corporation and Apple products from AP, UPI, Reuters and other news wires.

## Associated Press Sports Wire

### Service: <u>APSPORTS</u>

The Associated Press Sports Wire gives the latest scores, news and league leaders in football, baseball, basketball, soccer, hockey, tennis and golf as well as information on college sports, Olympic competitions and other sports. \$

## The Business Wire

## Service: TBW

The Business Wire makes available press releases, news articles and other information from the world of business. It is updated continuously throughout the day and brings information on hundreds of different companies. +

#### **DPA News Headline Service**

### Service: **DPANEWS**

DPA News Headline Service (DPA-Kurznachrichtendfiendst) features articles from Germany's premier news agency, Deutsche Presse-Agenture (DPA). The articles, transmitted and displayed in German, are categorized into Headline News Summaries (Schlagzeilen), Politics (Politik), Business (Wirtschaft), Sports (Sport), Culture (Kultur) and Miscellaneous (Vermischtes). The news service delivers more than 60 news stories a day, 24 hours a day.

#### **EMI Non-graphic Map**

### Service: <u>AERORAD</u>

An EMI Non-graphic Map shows radar precipitation with numerical indicators of precipitation intensity. Display the eastern two-thirds of the U.S., the western two-thirds, or the entire country (information for the Southwest is not included). You can also send the eastern or western maps directly to a FAX machine (for a fee). The weather data are updated every hour with information from the National Weather Service.

#### **Executive News Service**

### Service: ENS

Members can keep informed of news affecting their business and personal interests with the Executive News Service. ENS is the unique electronic clipping service that monitors Associated Press news wires, the Washington Post, United Press International, Deutsch Presse-Agentur and Reuters news wires for stories containing words or phrases you specify. The stories are clipped as they come across the wires and held in electronic folders for you to review at your convenience. \$E

#### Florida Today Forum

### Service: FLATODAY

Talk with the editor's of *Floriday Today*, the "Space Coast's" newspaper, about topics ranging from space to sports. Find out the latest space shuttle launch updates, learn about the Florida Marlins (Florida's first major league baseball team), and discuss Florida politics, education and social issues. +

#### **Global Crises Forum**

## Service: CRISIS

Join the Global Crises Forum to discuss the latest news on areas such as the Balkans, the Baltic Republics, the Old East Bloc and the Middle East. Also, you can discuss political or business issues about the former USSR with others who share your concerns. Every month the forum concentrates on different global HOT SPOTS, depending on world events. Additionally, downloadable files can help you learn more about our world. +

#### Hollywood Hotline

#### Service: HOLLYWOOD

Hollywood Hotline is a news and information service of noteworthy events in motion pictures, television programs and music recordings. It also includes a trivia quiz, entertainment features, and an entertainment encyclopedia that includes such things as past Academy and Tony award winners. Hollywood Hotline also offers you reviews of the most recently released movies in the theater. In addition there is an informative guide to the movies that lists the films by useful categories such as "Must See! Get Right in Line" and "For an Entertaining Night at the Movies." +

#### **Motor Sports Forum**

## Service: <u>RACING</u>

Motor Sports Forum provides the member with driver biographies, track information, sanctioning organization addresses and contact information, schedules and other information of interest to motor sports fans. In addition, the forum includes real-time auto racing reports, filed directly from major events around the world. +

### NCAA Collegiate Sports Network

Service: <u>NCAA</u>

Rah Rah! Sis-Boom Bah! Keep up-to-date on your favorite college football, basketball, baseball and softball Division I, II and III teams. Updated weekly, the NCAA Network, sponsored by the National Collegiate Athletic Association, provides you with accurate statistics for individual players and teams, current news releases and poll results for men's and women's collegiate sports. +

#### NewsGrid

### Service: <u>NEWSGRID</u>

NewsGrid is a comprehensive news service compiled from several global news wire services. It covers business, U.S. and world news. You can access stories using Headline Menus, Market Updates or Keyword Search. Headline Menus change as new top stories become available throughout the day. Market Updates provide regularly scheduled financial reports on the economy and Wall Street. Keyword Search selects stories sent within the past seven days based on the keywords you enter. +

#### **News Source USA**

#### Service: NEWSUSA

News Source USA is a comprehensive collection of major US magazines, newspapers and special features designed to keep you informed. A scan feature enables you to quickly locate articles from several sources at the same time. Research assistance is available from a team of skilled Search Specialists (SOS). Newspaper articles appear 2 - 4 days after publication; magazine articles are online about one month after publication. Magazines and newspapers from outside the US can be searched by a Search Specialist. \$

## **NWS Aviation Weather**

Service: AWX

CompuServe Aviation Weather is instant weather for pilots. It uses the N.O.A.A. Service "A" weather wire. This is the same data used in International Flight Service stations. It includes hourly reports, terminal forecasts, NOTAMS, PIREPS, SIGMETS, AIRMETS, area forecasts and radar summaries. Updated continuously.

## **Outdoors News Clips**

## Service: OUTNEWS

Review the latest full-text news reports on issues concerning the environment and outdoors activities including hunting and fishing. News items are extracted from major news sources such as AP and UPI. \$

#### **Reuter News Pictures Forum**

Service: <u>NEWSPIX</u>

In the Reuter News Pictures Forum you can view live, real-time news an dsports photos, often within hours of the event's occurrence. The copyrighted photos, provided by the Reuters News Service and Bettman Archives, are categorized by subject: United States, World, Canada, Washington DC, Sports and Bettman Archives (historical photos) and are available in both GIF and JPEG formats. GIF can be displayed on your CIM system, while JPEG can be both viewed online or downloaded for later viewing. +

### **Roger Ebert's Reviews & Features**

Service: **EBERT** 

Before spending your hard earned money on movie tickets and popcorn, access Roger Ebert's Reviews and Features for reviews of even the most recent box-office hits and flops. The well-known critic also provides the movie-goer with celebrity interviews, a Movie Lover's Source List, a list of the top ten movies of all time and advice on attending film festivals. A Feedback section is available to communicate directly with Roger.

#### **Soviet Crisis News Clips**

### Service: SOVNEWS

What is happening with the Soviet economy? How do Soviet leaders feel about Middle East affairs? What is happening in the numerous Soviet republics? Learn about this and other subjects in the Soviet Crisis News Clips Forum. The forum offers full-text articles from Reuters and UPI news wires coveirng the latest-breaking news from the past 24 hours. +

# Sports

# Service: SPORTS

This menu includes options for sports news, sports forums, games and other sports information.

### **Sports Forum**

## Service: <u>FANS</u>

The Sports Forum includes discussions on NFL football, major league baseball, NHL hockey and NBA basketball. Topics include trade rumors, performances and injuries of upcoming opponents and possible franchise moves. Members can get in the spirit of the games by playing Fantasy Football, Basketball and Baseball within this forum. +

#### **Sports Medicine**

### Service: INFOUSA

Jog, bike, swim or ski to the Sports Medicine clinic. Information is available through Information USA on basic exercise physiology, exercise testing, training, nutrition and the general risks versus benefits of exercise. Articles discussing specific sports give information on each sport's benefits, advantages and disadvantages and how to get started. You can keep track of your fitness efforts by using the chart of energy costs for various activities. +

## **UK News Clips**

### Service: <u>UKNEWS</u>

UK News Clips offers full-text stories which pertain to the UK from the Reuters World news wire. The articles cover a broad range of UK financial, political and economic news and often focus on UK relations and business dealings with the US, Pacific Rim and neighboring European community naitons. Stories are held within this clipping file for 24 hours.

#### **UK Newspaper Library**

#### Service: <u>UKPAPERS</u>

The UK Newspaper Library contains articles from the leading United Kingdom newspapers including *The Daily Telegraph* and *Sunday Telegraph*, *The European, The Financial Times, The Guardian, The Times* and *Sunday Times, The Independent, The Independent on Sunday,* and *Today*. Articles are extracted from current issues of the newspapers, as well as from several years back. Retrieve full-text articles by searching for a name, word or phrase. \$\*

## **UK Sports Clips**

### Service: <u>UKSPORTS</u>

UK Sports contains full-text sports stories from the Reuters World news wire. It is a comprehensive source for stories about sports such as cricket, football (known as "soccer" in the US), snooker (billiards), athletics (track and field) and rugby. Competition coverage is world-wide.

#### **UK Weather**

#### Service: <u>UKWEATHER</u>

The HMI version of UK Weather contains short-term weather reports for more than 12 cities within England, Scotland, Wales and Northern Ireland, as well as high- and low-resolution weather maps. Also available are reports and maps for sites in continental Europe, North America and the Pacific Rim. The HMI version works with DOS CIM 1.3 or higher and with MAC CIM 1.5 or higher. Accu-Weather, Inc. provides all other maps and all weather reports outside the United States.

#### **U.S. News Forum**

#### Service: USNFORUM

From "news you can use" to Washington politics, discuss in the U.S. News Forum issues and topics explored in *U.S News & World Report*. The message area lets you post a letter to the editor and possibly see it printed in an upcoming issue. The libraries contain additional information about articles in the magazine as well as public documents related to stories in the news. +

### **U.S. News Online**

## Service: USNCUR

U.S. News Online provides access to the articles and graphics in the current issue of *U.S. News & World Report*. The online version is available the weekend before the magazine reaches subscribers. Features, stories, photos, charts and graphs from the issue can be viewed free of charge. To download past issues of the magazine, access the <u>U.S. News &</u> <u>World Report Article Database</u>.

#### **US News & World Report**

#### Service: USNEWS

The U.S. News & World Report family of services provides complete access to current and past issues of U.S. News & World Report. Included in the family are an online version of the current issue, a database of back issues, a forum where members can discuss articles and a mall where customers can subscribe to U.S. News & World Report.

#### U.S. News & World Report Article Database Service: USNBAK

The U.S. News & World Report Article Database, a subset of Magazine Database Plus, provides full text articles from January 1986 to last week's isue of U.S. News & World Report. The articles can be viewed on screen or downloaded and printed. The database contains over 12,000 articles and can be searched by keyword, subject heading, publication date or other methods. \$

#### Weather

#### Service: WEATHER

This choice contains various weather products. For US locations, a wide variety of National Weather Service reports and Accu-Weather maps are provided. For loacations outside th US, Accu-Weather maps and current condition and three-day forecast reports are available. Weather information is also available as part of some aviation products (GO AVIATION).

#### Weather Maps

#### Service: MAPS

Using CompuServe CIM or any GIF compatible program, you can display 16 color or black and white maps of the United States, United Kingdom, Continental Europe, Pacific Rim and Australia/New Zealand. Each section offers a satellite map, current conditions and forecast maps. Radar depiction and regional wake-up maps are also available for the United States. Most maps are provided by AccuWeather, Inc.

# Weather Reports

# Service: WEA

For United States locations, the National Weather Service features short term state, zone and local forecasts, extended state and national forecasts, severe weather alerts, precipitation probability, state summaries and daily climatological reports.

#### **Related Topics**

Electronic Mall/Shopping <u>The Electronic Mall</u> - See Sports/Fitness/Health

Games Sports Simulation Forum

Investing and Finance <u>Citibank's Global Report</u> <u>Investors' Forum</u> <u>News-A-Tron Market Reports</u>

Personal Interest & Hobbies <u>Aids Information</u> <u>CCML AIDS Articles</u> <u>Earth Forum</u> <u>Gardening Forum</u> <u>Health/Fitness</u> <u>Outdoor Forum</u> <u>RockNet</u> <u>Sailing Forum</u> <u>Scuba Forum</u>

Professional Interests Broadcast Professional Forum Journalism Forum Media Newsletters Media Services PR and Marketing Forum

Reference Library Information USA Magazine Database Plus Magill's Survey of Cinema US-State-County Reports

Special Interest Groups (Forums) <u>Issues Forum</u> <u>Showbiz Forum</u> <u>Soap Opera Summaries</u> <u>Space/Astronomy Forum</u>

Travel <u>Dept. of State Advisories</u> <u>VISA Advisories</u>

#### **Personal Interests and Hobbies**

This section contains information on diverse interests and hobbies such as food, wines, genealogy, sailing, stamp collecting, pets, fitness and health.

**AIDS Information** Aquaria Fish Forums Art/Music/Literature The Attention Deficit Disorder Forum Automobile Forum Automotive Information **Bacchus Wine Forum** Cancer Forum CCML AIDS Articles Collectibles Forum Comics/Animation Forum Cooks Online Crafts Forum **Diabetes Forum Disabilities Forum** Family Handyman Forum Food/Wine Gardening Forum Genealogy Forum HamNet (Ham Radio) Forum Handicapped Users' Database Heath and Fitness Forum Health/Fitness HealthNet Humane Society of the United States Forum Literary Forum **MENSA Forum** Military and Veterans Forum Model Aviation Forum Network Earth Forum New Age Forum Outdoor Forum Personal Finance/Banking Pets/Animal Forum Pet Product/Reference Forum Photography Forum **RockNet** Rocknet (Rock Music) Forum Sailing Forum Sci Fi/Fantasy Forum <u>Scuba Forum</u> TrainNet Forum Worldwide Car Network **Related Topics** 

# **AIDS Information**

# Service: AIDS

This choice gives you a menu of products that contain information pertaining to AIDS, the Acquired Immune Deficiency Syndrome.

#### **Aquaria Fish Forums**

#### Service: **FISHFORUMS**

Aquarium professionals and hobbyists alike can find information and friends in FISHFORUMS. Join the Aquaria/Fish Forum (GO FISHNET) to talk 'fish'. Members of fish specialty groups can exchange information on products, fish diseases and news. Join a live conference and meet fellow fish fanciers across the country. Regular conferences are scheduled with some of the nation's best known aquarists. Questions to the Forum Administrator (SysOp) will be answered within 24 hours, but if you can't wait, a voice line is available. +

# Art/Music/Literature

Service: <u>ARTS</u>

From Bach to rock, from Shakespeare to Spiderman, this menu lets you converse on a variety of topics.

#### The Attention Deficit Disorder Forum

Service: ADD

If you or your child, spouse, co-worker or friend experiences Attention Deficit Disorder (ADD), join the ADD Forum. This forum is dedicated to discussions on ADD such as diagnosis, scholls, learning, therapy and ADD in the workplace. You can find out where and when support group meetings are held, and question doctors about ADD and its effects. For questions that require immediate attenion, an SOS message section is available. +

#### Automobile Forum

#### Service: CARS

Attention, car buffs! The Automobile Forum covers all facets of the automotive world from buying, selling and fixing cars to dreaming about what future cars will be like. You can find answers to your questions or demonstrate your own knowledge about car finance, insurance, safety and problems. Swap stories with other members about unforgettable experiences, classic cars or new developments in the car industry. +

# **Automotive Information**

# Service: AUTO

This menu provides information on a variety of automotive products, including car showrooms, an auto racing forum and automotive equipment.

# **Bacchus Wine Forum**

#### Service: WINEFORUM

The Bacchus Wine Forum presents information on many wine-related and home beer brewing topics. Information about your favorite wines may also be shared with other wine lovers. Issues of the *Informed Enophile*, a wine newsletter, are included, and online wine-tasting parties are held regularly. +

#### **Cancer Forum**

## Service: <u>CANCER</u>

The Cancer Forum is an online hotline providing information about cancer and support for people with cancer, their friends and relatives. Topics covered include standard and supplemental methods of cancer treatment, research and cancer in children. Support is provided by forum members and the Cancer Hotline in Kansas City. The forum does not provide medical opinions or diagnoses. +

# **CCML AIDS Articles**

# Service: <u>CCMLAIDS</u>

People interested in AIDS research can use this searchable medical library to find full text AIDS-related articles. Sources include medical reference books, text books, and medical journals such as the *New England Journal of Medicine*, *Science* and *Nature*. \$\*

# **Collectibles Forum**

# Service: COLLECT

Philatelists, numismatics and other collectors will enjoy the Collectibles Forum. Beginners and dealers will want to stop by regularly for pricing and trading information and to check out the Collectors' and Dealers' Network. Baseball cards and other collectibles are also included. +

# **Comics/Animation Forum**

Service: <u>COMICS</u>

The Comic Book Forum features news, reviews and conferences with some of the greats of comic books and animations.  $\ +$ 

# **Cooks Online**

# Service: COOKS

This is a place where people can share their enthusiasm for cooking and gourmet food. Members swap recipes, exchange cooking tips and share menu planning ideas. Fine restaurants are discussed, and members can consult with cooking experts online. +

#### **Crafts Forum**

# Service: CRAFTS

If you enjoy stitching, knitting, wood-working or other crafts, join the Craft Forum and become enveloped in a world of fresh ideas and inspiration. Message sections are devoted to specific crafts like quilting, cross-stitching, sewing and painting. Members compare techniques, swap project ideas and describe projects they are working on now or have done in the past. The libraries are stuffed with downloadable patterns and articles about crafts. +

#### **Diabetes Forum**

#### Service: **DIABETES**

The Diabetes Forum is for anyone interested in diabetes, hypoglycemia or related genetic autoimmune conditions. Meet other diabetics, family members of diabetics, friends and medical practitioners. Message sections and libraries cover medications, diet and exercise, technology, treatments and more. +

#### **Disabilities Forum**

#### Service: **DISABILITIES**

The Disabilities Forum is a communication facility and support group for anyone interested in disabilities to exchange information. Disabled people share information, ideas and experiences related to their daily living. Parents and families of disabled people and professionals who work with disabled people also share their experiences and information. The Disabilities Forum is open to everyone. +

#### Earth Forum

# Service: EARTH

Get involved in your world. The Earth Forum is for people who want to help solve environmental problems. Members hold conferences online with environmental experts and professionals to enhance the members' knowledge and ability to help save the environment. +

#### The Family Handyman Forum

#### Service: HANDYMAN

Whether you are an avid do-it-yourselfer or simply need to fix a dripping faucet, the Family Handyman Forum has answers to your questions. Sponsored by *The Family Handyman* magazine, the forum enables you discuss a variety of topics such as buying tools, building decks and restoring old houses. The libraries contain downloadable step-by-step instructions for common repairs as well as stories from *The Family Handyman*. Schedule conferences provide opportunities to chat with experts in home improvement. +

# Food/Wine

# Service: <u>FOOD</u>

This menu contains forums for people who enjoy good food and wine.

#### **Gardening Forum**

#### Service: GARDENING

Before grabbing a spade and your straw hat, join the Gardening Forum. Managed by the National Gardening Association, publishers of the *National Gardening Magazine*, this forum contains over a decade's worth of gardening knowledge and experience from green-thumbed experts. Learn to create and properly care for blossoming floral gardens and productive vegetable, herb and fruit gardens. Dig into the weed-free libraries and message sections for information about house plants, pest control, landscaping, gardent tools and seed swapping. +

#### **Genealogy Forum**

## Service: **<u>ROOTS</u>**

Are you related to Pocahontas? Need information from Revolutionary war veterans' land applications? Want a list of Irish genealogy societies, addresses of vital records departments in all the Canadian provinces or a list of organizations that help adoptees locate their natural parents? Maybe you just want to read or photograph faded tombstones. You'll find what you're looking for in the Genealogy Forum, the forum for people interested in researching ancestry and using PCs for genealogy databases, word processing and genealogy data communications. +

# HamNet (Ham Radio) Forum

Service: <u>HAMNET</u>

This conferencing facility of HamNet Online enables you to converse with others who are interested in amateur radio and short-wave listening. +

# Handicapped Users' Database

Service: HUD

Handicapped Users' Database provides articles and topics of interest both for and about the handicapped. Included are a reference library, a list of organizations and information about computer products specifically geared for use by handicapped individuals. An online message board for the exchange of ideas is also available. +

## Health and Fitness Forum

#### Service: GOODHEALTH

The Health and Fitness Forum provides the member with general health-related information and support groups. Included are discussions of exercise, nutrition, fitness, mental health, emotional and family health, the elderly, food, substance abuse such as alcohol and drug dependency, environmental hazards, and alternative health care. +

# **Health/Fitness**

# Service: <u>HEALTH</u>

This menu contains options for information on health-related matters including sports medicine, sexuality, mental health and general health topics.

#### HealthNet

#### Service: HNT

HealthNet is a comprehensive online medical reference source containing a reference library and section about sports medicine. Included in the Reference Library are sections about disorders and diseases, home health care, prescription drugs and eye care. The Sports Medicine section contains information on nutrition, exercise and the benefits of and injuries incurred from some specific sports.

#### Humane Society of United States Forum Service: HSUS

Join in the national Humane Society's efforts to create a humane world and sound habititat. In this forum, you can participate in discussions about topics such as wildlife protection, the humane education of children, experimentation on animals and pet care. Also browse through libraries which contain information that you can use to support the ethics you share with the Society. +

# **Literary Forum**

# Service: LITFORUM

The Literary Forum is a gathering place for professional writers, literature readers, journalists, humorists and those with an interest in any related field. Included are sections on poetry, controversial topics, fiction, science fiction, comics, humor and journalism. +

#### Masonry Forum

#### Service: MASONRY

The Masonry Forum provides a medium for furthering communications among the members of the worldwide bodies of Freemasonry and its affiliated organizations. Members of this forum discuss and learn about all aspects of Freemasonry (which may be publicly discussed) including the history, symbolism, and day-to-day concerns of members and their organizations. Learn how to become a Mason and to live by Masonic principles. Non-Masonic forum members are welcomed and encouraged to participate. +

### **MENSA Forum**

### Service: MENSA

Sponsored by American Mensa, Ltd., the MENSA Forum provides a place for Mensa members and non-members to exchange information and ideas on the development and application of human intelligence. Message and library sections include topics such as scholarships, gifted children and puzzles. +

#### Military and Veterans Forum

### Service: MILITARY

The Military and Veterans Forum encourages discussion of current topics and includes a section for vets to inquire about benefits and data library files on the MIA/POW issue, military hardware, Atomic Vets, veterans organizations and member writings. It contains Vietnam veterans information plus current military service information including careers and military news. This area also includes information on current military service. +

#### **Model Aviation Forum**

### Service: MODELNET

The Model Aviation Forum is for the model hobbyist. Builders of model airplanes, rockets, cars and boats will find all these disciplines covered in the forum. In addition, forum members have access to newsletters and articles from *Model Aviation Magazine* and a complete contest calendar. A 'Swap Shop' enables hobbyists to trade parts. +

### Music and Performing Arts Forum

### Service: MUSICARTS

Join fellow music fans in conversations about music (including classical, jazz/blues, big band, rock, Broadway, new age, ethnic, country/folk and gospel), ballet/dance and drama. An Upcoming Events section provides schedules and previews of notable music arts events, and an Education/Careers section hosts discussions among teachers, parents and aspiring professional musicians. +

# New Age Forum

### Service: <u>NEWAGE</u>

Welcome to the dawning of a new age. Join the New Age Forum to participate in lively discussions about "new age" topics such as psychic arts and sciences; yoga and meditation; Eastern and occult religions and beliefs; natural foods/healing; and environmental issues. +

### **Outdoors Forum**

### Service: OUTDOORS

The Great Outdoors provides outdoor lovers with an avenue to converse and share information with other outdoor lovers. Areas and topics of information include camping, climbing, backpacking, fishing, hunting, cycling, sailing and winter sports. The National Rifle Association manages a section on firearms. In addition, search and rescue, nature, wildlife, equipment reviews and park and campground information is included. +

#### **Pets/Animal Forum**

### Service: <u>PETS</u>

The Pets/Animal Forum covers all kinds of animals, including dogs, cats, snakes, birds, reptiles, horses, bats and other critters. Find help with animal behavior problems. Tell your favorite pet stories. There is an Ask-A-Vet section, pet loss support, pet graphics and other files for downloading, and a fire hydrant section for pet owners to relieve themselves. +

### **Pet Product/Reference Forum**

### Service: **PETPRO**

Pet owners and lovers can talk directly with representatives from a number of business specializing in pet products or services. Find out the best way to train your dog or how to raise exotic fish. The libraries contain refrence files of interest to aquarists, pet owners, scientists and others. Also, download articles from publications such as *Drum and Croaker Magazine*, and the *Journal of Aquariculture*. Represented companies online include Aquatic Book Shop, Champion, Kent Marine and Pet Warehouse. +

# Photography Forum

### Service: PHOTOFORUM

Shutterbugs of all levels, professional and amateur, can meet in the Photography Forum. Members can discuss photography equipment, film types and camera techniques and view GIF graphic images. Professionals can communicate with others in the business and share money-making ideas. +

# RockNet

Service: **<u>ROCK</u>** 

RockNet provides the music enthusiast with up-to-the-minute news and information on the world of rock. It contains

The <u>RockNet Forum</u>

Rock news

A list of top albums and tapes, and

Articles about rock music. +

# RockNet (Rock Music) Forum

Service: **<u>ROCKNET</u>** 

The RockNet Forum has many members with the record industry, and you may learn news items before they appear in newspapers.  $\ +$ 

# Sailing Forum

### Service: **SAILING**

The Sailing Forum is an electronic Yacht Club for people interested in discussing and learning about all aspects of sailing. It includes conferences with sailing celebrities and experts. Members enjoy relaxing on deck and soaking up the digital sunshine, diving into the depths of the database libraries and round-robin discussions in the conference area. +

# Sci-Fi/Fantasy Forum

# Service: <u>SCIFI</u>

The Sci-Fi Forum is a place where people who enjoy science fiction can get together and chat about their mutual likes and dislikes. There are also conferences with famous authors, producers and publishers. +

### Scuba Forum

### Service: **DIVING**

The Scuba Forum is run by experienced scuba divers and diving professionals and has information ranging from seeking scuba instruction to pursuing a career in diving. The forum is for experienced divers as well as people with just a casual interest who want to find out more about diving. Browse through the forum for dive sites; ask questions of fellow divers; attend scheduled conferences with diving physicians, professional divers, instructors, underwater photography specialists and others. Learn how to care for equipment and take better underwater photographs. Make new diving friends on the Scuba Forum. +

### **TrainNet Forum**

### Service: TRAINNET

TrainNet is your railroad forum. If you are a model railroader or railfan, TrainNet offers something for anyone interested in anything that runs on flanged wheels from Amtrak to Z Scale. You can use TrainNet to find a hobby store near you, find railroad historical or technical societies, or locate model railroading and railfan magazines. All aboard! +

#### Worldwide Car Network

### Service: WCN

If you are interested in classic and later models of American, European or Japanese cars, motorcycles or trucks, you should check out the Worldwide Car Network forum. Sponsored by Worldwide Car Network, the world's largest provider of information about the exotic- and collectible-car market, this forum hosts discussions on everything about cars from driving the latest Ferrari to finding parts for that old Ford. From the forum's inception, it has emphasized worldwide coverage with many members from the UK and other areas of Europe. +

#### **Related Topics**

Computer and Software Support <u>Computer Art Forum</u> <u>Logo Forum</u> <u>MIDI A Vendor Forum</u> <u>MIDI B Vendor Forum</u> <u>MIDI C Vendor Forum</u> <u>MIDI/Music Forum</u>

Electronic Mall/Shopping <u>The Electronic Mall</u> - See Arts/Music/Video Auto/Boat/RV Books/Periodicals Gifts/Flowers/Gourmet Foods Hobbies/Toys/Pets Sports/Fitness/Health

Games <u>Astrology Charting</u>

Investing and Finance <u>Calculating Personal Finances</u> <u>Dun's Electronic Business Directory</u>

News, Weather, Sports <u>Aids News Clips</u> <u>Executive News Service</u> <u>Florida Today Forum</u> <u>Hollywood Hotline</u> <u>Motor Sports Forum</u> <u>Outdoors News Clips</u> <u>Roger Ebert's Reviews & Features</u> <u>Sports Forum</u>

Professional Interests <u>AMIA Medical Forum</u> <u>Aviation Forum</u> <u>Computer Training Forum</u> <u>Entrepreneur's Small Business Forum</u> <u>IQuest Medical InfoCenter</u> <u>SafetyNet</u> <u>Working From Home Forum</u>

Reference Library <u>Academic American Encyclopedia</u> <u>Biz\*File</u> <u>Book Review Digest</u> <u>Books in Print</u> <u>Business Database Plus</u> <u>Computer Database Plus</u> <u>Computer Directory</u> <u>Consumer Reports</u> <u>Demographics</u> Dissertation Abstracts ERIC-Education Research Health Database Plus Information USA IQuest KNOWLEDGE INDEX Magazine Database Plus Magill's Survey of Cinema Marquis Who's Who New Car Showroom NORD Services/Rare Disease Database Paperchase Peterson's College Database Phone\*File Physician's Data Query

Special Interest Groups (Forums) Consumer Electronics Forum Education Forum Educational Research Forum Foreign Language Forum Holistic Health Human Sexuality Database and Forums **IBM Special Needs Forum** Issues Forum JFK Assassination Forum Political Debate Forum **Religion Forum** Science/Math Education Forum Seniors Forum Showbiz Forum Soap Opera Summaries Space/Astronomy Forums Students' Forum White House Forum

Travel <u>California Forum</u> <u>Japan Forum</u> <u>Recreational Vehicle Forum</u> <u>Travel Forum</u> <u>UK Forum</u> <u>Zagat Restaurant Survey</u>

### **Professional Interests**

This section describes forums which enable professionals to exchange ideas and information with others in the same field. People interested in the law, medicine, and other professional fields will find a forum to suit their professional interests.

AMIA Medical Forum Aviation Forum Broadcast Professional Forum **Broadcast Professional Area Business Management** Compendex--Engineering Index Computer Consultant's Forum Computer Training Forum Court Reporters Forum E-Span **EMI** Aviation Services Entrepreneur's Small Business Forum Entreprenuer's Small Business Square The European Community Telework Forum International Trade Forum IQuest Business Management InfoCenter IQuest Education InfoCenter IQuest Engineering InfoCenter IQuest Medical InfoCenter Journalism Forum Legal Forum Media Newsletters Media Services Office Automation Support Forum PR and Marketing Forum **Rotarians Online Forum** SafetyNet Working From Home Forum **Related** Topics

# AMIA Medical Forum

# Service: MEDSIG

AMIA is sponsored by the American Medical Informatics Association. Members represent all segments of the professional medical community and use this forum to exchange ideas and information on medically related topics. +

### **Aviation Forum**

### Service: AVSIG

The Aviation Special Interest Forum is a group of people interested in computers and airplanes. It covers general flying issues, safety, weather, air traffic control, balloons and soaring, want ads and personal computer programs. AVSIG is open to any and all who care to visit and share their ideas and experience in the field of aviation. +

# Broadcast Professional Forum

### Service: **BPFORUM**

Broadcast Professional Forum covers the major publications, manufacturers and trade associations, conventions, organizations and seminars that relate to the fields of broadcast and audio engineering, production and land mobile communications. Also included is the latest FCC news as it relates to the broadcast and communications professions. +

### **Broadcast Professionals Area**

Service: **BPF** 

The Broadcast Professionals Area contains several sections of interest to television and radio broadcast professionals in fields such as engineering, production, programming, promotion and land mobile service. For the latest industry information, access Incue Online for article summaries, reviews, previews and product announcements. Broadcast engineers can learn more about professional groups such as AESNET, the online area for the Audio Engineering Society, and SBENET, the online area for the Society of Broadcast Engineers. For more information, see <u>Broadcast Professionals Forum</u>, which is accessible from BPA. +

# **Business Management**

Service: MANAGEMENT

This menu contains information for the needs of managers of both large and small businesses.

### **Compendex-Engineering Index**

### Service: COMPENDEX

The Compendex-Engineering Index is a searchable database containing abstracts of articles taken from significant engineering and technical literature. Information comes worldwide from journals, publications of engineering professional organizations, conference proceedings and selected government reports and books. Covering virtually all engineering disciplines, topics include properties and testing of materials, fluid flow, pollution, ocean technology, applied physics, food technology and measurement. \$\*

### Computer Consultant's Forum

### Service: CONSULT

The Computer Consultant's Forum is the place for computer consultants to exchange ideas and information on networks, product vendors, commercial software and equipment. Independent consultants can share business tips, technical information and solutions to client problems. The forum is sponsored by the Independent Computer Consultants Association (ICCA), which represents data processing professionals. +

### **Computer Training Forum**

### Service: **DPTRAIN**

The Computer Training Forum is for computer trainers, teachers, information center staff, vendors and anyone else with an interest in the computer learning process. Data libraries contain information on training techniques, office automation, careers and computers in schools. International members contribute reports on computer trends overseas. Members can enroll in free online Professional Seminars taught by leading instructors across the country. +

### **Court Reporters Forum**

### Service: CRFORUM

Are you the one in the courtroom who captures and preserves every word of testimony on a mysterious shorthand machine? Or, would you like to know more about these highly skilled individuals who use state-of-the-art software programs to produce verbatim transcripts, as well as television and on-site captioning services for the hearing impaired? If you are a court reporter or are interested in court reporting as a profession, join the Court Reporters Forum to exchange information on topics such as ethics, scopists and notereaders, students, hardware, software and other issues related to this interesting career. +

### E-Span

### Service: **ESPAN**

To easily search large numbers of employment opportunities targeted for CompuServe members, access the E-Span employment database within CompuServe classifieds. E-Span is updated twice weekly to provide current information on employment opportunities in a variety of careers.

### **EMI Aviation Services**

### Service: **EMI**

Pilots of any aircraft from giant cargo to single-engine can use EMI Aerocorp's flight planning programs to produce complete cockpit flight logs for trips between any two points in the contiguous 48 states and southern Canada. An optional customized briefing and flight plan filing are provided at no surcharge. Other no-surcharge pilot services offered include an abbreviated summary of local conditions, radar weather maps and a time and distance check that calculates the great circle distance between two points. \$ +

#### Entrepreneur's Small Business Forum

Service: USEN

The Entrepreneur's Small Business Forum is an information exchange for entrepreneurs and business resources sponsored by Entrepreneur Group, publishers of *Entrepreneur Magazine*. Topics discussed include business start-up procedures and the development of entrepreneurship. Members are encouraged to discuss business-related problems, ideas and techniques. +

# Entrepreneur's Small Business Square

Service: ENTMAGAZINE

Entrepreneur's Small Business Square is a menu offering three products provided by *Entrepreneur Magazine*. From the menu, you can access Entrepreneur's Small Business Forum, its Business Franchise and Opportunities Database, or its Small Business Forum.

### The European Community Telework Forum Service: ECTF

Concerns and questions about telecommunications and telematics in the European Community can be addressed in the European Community Telework Forum. Forum discussions focus on innovative advances in telecommunications and on the use of telematics for small businesses and tourism in Europe. A portion of the forum is dedicated to the Research into Advanced Communications for Europe (RACE) programme. Access the ECTF forum to learn more about ECTF and RACE and their effects in the European Community.

### International Trade Forum

### Service: TRADE

If you'd like to join others in the international trade arena, join the International Trade Forum. The forum enables you to post messages describing products or services you need or can make available to other traders. Also, join the forum to seek out new opportunities and make contacts all over the world. Information about starting out in international trade, tips on travel, business, shipping and customs are found in the forum. Also find out about international trade practices and relationships with governments in various areas ranging from the EEC to New Zealand. An SOS sections is also available for urgent questions or comments.

#### IQuest Business Management InfoCenter

Service: **IQBUSINESS** 

Use the IQuest Business Management InfoCenter as an online reference tool to find information about business including management research, marketing studies and specific companies. InfoCenter databases provide access to business management information extracted from published sources such as journals, books and government publications. \$\*

# IQuest Education InfoCenter

### Service: <u>IQEDUCATION</u>

Use the IQuest Education InfoCenter as an online reference tool to find information such as education theory and research, testing and vocational training. InfoCenter databases provide access to information extracted from published sources such as journals, books and government publications about education. \$\*

## **IQuest Engineering InfoCenter**

#### Service: IQENGINEER

Use the IQuest Engineering InfoCenter as an online reference tool to find information such as engineering research, mathematics materials, physics and aerospace. InfoCenter databases provide access to information extracted from published sources such as journals, books and government publications about engineering. \$\*

## IQuest Medical InfoCenter

## Service: **IQMEDICINE**

Use the IQuest Medical InfoCenter as an online reference tool to find information such as medical practice, research, pharmaceutical news and allied health studies. InfoCenter databases provide access to information extracted from published sources such as journals, books and government publications about health and medicine. \$\*

## Journalism Forum

## Service: JFORUM

Journalism Forum serves the professional journalist with a variety of services and specialized data libraries. Journalism Forum offers separate data libraries for radio, TV, print and photo/video journalists. In addition, there are data libraries dedicated to jobs listings, freelance opportunities, equipment exchanges, commentary and a listing of names and phone numbers of proven resources. +

## Legal Forum

## Service: LAWSIG

If you are an attorney, police officer, corrections officer, paralegal or lay person interested in the law, the Legal Forum is for you. Topics such as copyrights, bankruptcy, software/hardware for the law office, Lexis vs. Westlaw, pros and cons of polygraph tests, fingerprinting children and other law-related subjects are debated. +

## Media Newsletters

#### Service: MEDIANEWS

Media Newsletters offers the full text of articles from several of the leading newsletters covering the broadcasting and publishing industries. The articles provide facts, figures, analysis and current information on changing market and company conditions, company activities, new products and technologies, and government policies and trade agreements. The title, newsletter name, publisher and date of publication are provided with each text. \$\*

## Media Services

Service: MEDIA

This section contains the services for people in media including broadcasting, marketing and engineering.

## Office Automation Support Forum

## Service: **OAFORUM**

Whether your office is highly or only partly computerized, join the Office Automation Support Forum to discuss the trends, opportunities and benefits of office automation. Obtain support from many vendors specializing in accounting, tax systems or obtaining the "paperless office." Vendors such as Dayo Software, FranklinQUEST and MicroBiz can be reached through this forum. +

## PR and Marketing Forum

## Service: PRSIG

The Public Relations and Marketing Forum provides a special interest group for professional communicators such as public relations, marketing and communications directors or those holding related jobs in the public and private sector. The data libraries cover a wide variety of topics as they relate to PR including government, education, public affairs, financial institutions, consumer affairs, computers, high tech, health/social services and PRSA. The teleconferences enable a member to hear from recognized communications experts. In addition, the forum may be used to establish meetings by members for specific reasons. +

## **Rotarians Online Forum**

## Service: **<u>ROTARY</u>**

Rotarians across the United States can communicate and exchange ideas in the Rotarians Online Forum. This forum, sponosored by the International Computer Users Fellowship of Rotary (ICUFR), provides opportunities to discuss the wide variety of servcies in which the Rotary is involved. Forum members discuss special projects and various club, vocationa, community and international service activities. Non-rotarians are also welcome to join in the discussions and learn more about Rotary. +

## Safetynet

## Service: SAFETYNET

Safetynet is the gathering place for law enforcement officials, firefighters and emergency medical professionals. Those concerned about safety-related issues in their community should join the Safetynet Forum for discussions on timely issues such as chemical and environmental hazards, consumer products, OSHA and law enforcement. Members of safety forces trade on-the-job stories and provide one another with support and information about seminars and workshops. +

#### Working From Home Forum

## Service: WORK

The Working From Home Forum unites those who work from their homes with others who are in similar circumstances. It allows a member to exchange information, make contacts, share resources and solutions to problems, meet other members and keep up-to-date on the latest home/office management tips, resources, laws, tax benefits and marketing approaches. +

## **Related Topics**

Computer and Software Support <u>Autodesk Forums</u> <u>CADD/CAM/CAE Vendor Forum</u> <u>Canopus Forum</u> <u>Desktop Publishing Forum</u> <u>EETNEet Forum</u> <u>Engineering Automation Productivity Forum</u> <u>Hardware Forums</u> <u>MIDI Forums</u> <u>Software Forums</u>

Electronic Mall/Shopping The Electronic Mall

-- See Computer Hardware/Supplies Computer Software Merchandise/Electronics Office Supplies/Business Services **Books/Periodicals** 

Investing and Finance Business Dateline Financial Forums Market Quotes/Highlights Tenderlink TRW Business Profiles

News, Weather Sports <u>NEWS Aviation Weather</u> <u>Weather Maps</u>

Personal Interests and Hobbies <u>Cancer Forum</u> <u>CCML AIDS Articles</u> <u>Diabetes Forum</u> <u>Earth Forum</u> <u>Health/Fitness Forum</u> <u>HealthNet</u> <u>Masonry Forum</u> <u>Military and Veterans</u> <u>Model Aviation Forum</u> <u>Music and Performing Arts Forum</u>

Reference Library <u>Biz\*File</u> <u>Book Review Digest</u> <u>British Trade Marks</u> <u>Business Database Plus</u> <u>CENDATA The Census Bureau Service</u> <u>Commerce Business Daily</u> <u>Computer Database Plus</u> <u>Computer Directory</u> <u>Data-Processing Newsletters</u> <u>Dissertation Abstracts</u> Entrepreneur's Business Franchise and Opportunities Database Health Database Plus Information USA IQuest Legal Research Center Magazine Database Plus Marketing/Management Research Center Marquis Who's Who **NORD Services PaperChase** Patent Research Center Peterson's College Database Physician's Data Query Prentice-Hall Computer Publishing PsycINFO - Psychological Abstracts TRADEMARKSCAN UK Marketing Library

Special Interest Groups - Forums <u>Education Forum</u> <u>Foreign Language Forum</u> <u>Human Sexuality Databank and Forums</u> <u>IBM Special Needs Forum</u> <u>Science/Math Education Forum</u>

Travel <u>Air Information/Reservations</u> <u>EAASY SABRE</u> <u>EAASY SABRE (CIM)</u> <u>Hotels Information</u> <u>OAG Electronic Edition Travel Service</u> <u>WORLDSPAN Travelshopper</u> <u>WORLDSPAN Travelshopper (CIM)</u>

#### **Reference Library**

This section comprises an extensive reference library that enables you to gather vast amounts of current and historical information quickly and efficiently. The section includes large databases comprised of demographic information; articles from periodicals; directories of products, manufacturers, and households; trademark and legal information; government proceedings, information, and statistics; consumer information; and newsletters.

American Academic Encyclopedia **Biz\*File Book Review Digest Books in Print British Trade Marks Business Database Plus Business Demographics CENDATA The Census Bureau Service** Commerce Business Daily Computer Database Plus Computer Directory Consumer Reports Consumer Reports Complete Drug Reference Data-Processing Newsletters Demographics Dissertation Abstracts Entrepreneur's Business Franchise and Opportunities Database ERIC - Education Research **Government Information Government Publications** Health Database Plus Information USA IQuest Knowledge Index Legal Research Center Magazine Database Plus Magill's Survey of Cinema Marketing/Management Research Center Marquis Who's Who Neighborhood Report New Car Showroom NORD Services/Rare Disease Database NTIS-Government Sponsored Research **PaperChase** Patent Research Center Peterson's College Database Phone\*File Physicians Data Query Prentice Hall Computer Publishing Forum PsycINFO--Psychological Abstracts **SUPERSITE** Trademark Research Center UK Marketing Library **US-State-County Reports Related Topics** 

## Academic American Encyclopedia

#### Service: ENCYCLOPEDIA

The online edition of Grolier's Academic American Encyclopedia is filled with the latest in science, technology, politics, business, law, the arts and social sciences as well as the whole range of historical data associated with a top-ranked encyclopedia. This is a general reference source of over 33,000 articles and ten million words that is updated and revised four times a year.

## American Heritage Dictionary

## Service: **DICTIONARY**

The American Heritage Dictionary database contains over 200,000 word definitions, place descriptions and people biographies. Often the definition will contain synonyms, antonyms and usage notes. Search the database by entering the word, and if the spelling is unknown, enter the first five characters.

#### **Biz\*File**

## Service: **BIZFILE**

Need the number of a florist in Miami or a list of seafood stores in Halifax, Nova Scotia? Put away those cumbersome yellow books and use Biz\*File for access to over 10 million US and Canadian business establishments. Each business is listed by business name, address, telephone number and length of time it has been listed in the yellow pages. You can search the database by company name and geographical location, by telephone number or by type of business. Available 24 hours a day. \$

## **Book Review Digest**

#### Service: **BOOKREVIEW**

Book Review Digest provides references to over 26,000 fiction and nonfiction English language books. Reviews are drawn from over 80 American, Canadian and British periodicals covering general and social sciences, humanities and general reference. The digest maintains a full citation and abstract for each book included and is updated twice weekly. \$\*

#### **Books in Print**

## Service: **BOOKS**

Books in Print enables you to find books distributed in the U.S. for single- or multiple-copy purchase, books currently in print, books to be published in the next six months, and books which went out of print or out of stock in the last two years. You can search by subject, author and title and find information such as: author, title, publisher, date of publication, edition, binding (such as paperback), list price and subject. **\$**\*

#### **British Trade Marks**

#### Service: UKTRADEMARK

The British Trade Marks database contains information on trademarks in the United Kingdom. Updated weekly, the British Trademarks database contains all registered trademarks and pending applications, as well as lapsed trademarks and applications since 1976. The records include the trademark name, design description (graphical display not available), owner name and address, type of product or service, international class numbers and the date and status of the application. \$\*

#### **Business Database Plus**

## Service: **BUSDB**

Keep current in your field without trips to the library or subscribing to scores of periodicals. Business Database Plus is a service that lets you search for and retrieve full-text articles from more than 500 regional, national and international business and trade publications. BDP gives you seven methods to locate articles that can provide you with sales and marketing ideas, product news, industry trends and analysis. For additional articles, access <u>Magazine Database Plus</u>, <u>Computer Database Plus</u> and <u>Health Database Plus</u>. \$

## **Business Demographics**

## Service: **<u>BUSDEM</u>**

Business Demographics Reports are designed to help businesses analyze their markets. Two types of reports are available by various geographical units (including Zip Code, county, Arbitron TV Markets) and Nielsen TV Markets. The Business to Business Report details all major business categories (as represented by SIC codes) by number of employees and state percentage. The Advertisers Service Reports provide employee counts and number of establishments by employee size for retail trade businesses. \$

## **CENDATA The Census Bureau Service**

Service: CENDATA

Now at your fingertips, the Census Bureau offers its data on manufacturing, housing starts, population, agriculture and more to CompuServe members. CENDATA lists tabular data and reports from the censuses conducted by the Census Bureau including the 1990 Census of Population. Some of the data have been condensed into reports that are available on CENDATA and answer specific questions such as "How many bookstores are in Franklin County, Ohio?" and "What are the occupations with major employment gains for women?" CENDATA also has the latest press releases from the Census Bureau. It even lists the Census Bureau representative in your state. +

#### **Commerce Business Daily**

Service: COMBUS

The Commerce Business Daily is a database that includes the full text of U.S. Commerce Department publications listing all significant

Federal contracts

Requests for proposals

Other data related to government contracts.

It is comprised of listings from the Commerce Business Daily, published by the U.S. Commerce Department, and from "DMS Bluetops," published by the Office of the Assistant Secretary of Defense. The database is updated daily and includes only listings from the most recent 90 days. Listings available include a summary of each contract/procurement, the name of the contracting agency, the "Section Heading" or category of the needed product/service, and the date the text was issued. \$\*

#### **Computer Database Plus**

#### Service: COMPDB

The computer industry changes daily and no one can keep up with all the new changes, right? Wrong. Computer Database Plus is a comprehensive collection of computer-related abstracts and/or full text from leading computer industry publications covering hardware, software, electronics, engineering, communications and technology applications. Computer Database Plus includes nearly 200 magazine, newspaper and journal titles including *PC Magazine, Byte, Digital Review, MacUser, PC Week, PC World* and *Communications of the ACM*. Coverage for most titles starts with 1987. Search the over 370,000 articles by subject, company name, product name, featured people, publication name and publication date. Updated weekly.

## **Computer Directory**

## Service: COMPDIR

Computer Directory provides information on over 74,000 computer-related products and more than 13,000 manufacturers. Hardware, software, peripherals and data communications and telecommunications equipment products are covered. Product information includes the manufacturer's name, key specifications, compatibility information and pricing data. Company listings include address, telephone numbers (including toll-free and fax numbers when available), annual sales figures, top executives, number of years in the business and types of products manufactured. \$

#### **Consumer Reports**

## Service: CONSUMER

Before you buy a new car, camera, VCR or other big-ticket item, check it out in Consumer Reports. Automobiles, appliances, electronics/cameras and products for the home are all covered. Easy-to-use reports provide the features to look for, brand ratings and recommendations from Consumers Union. The Automobiles feature allows you to select cars by size, reliability and other important characteristics. Most reports appeared in Consumer Reports magazine within the last two years. Reports are added monthly.

## **Consumer Reports Complete Drug Reference**

Service: DRUGS

Find information information about prescription and over-the-counter medicines written in everyday language in the Consumer Reports Complete Drug Reference as compiled by the U.S. Pharmacopeia. The database contans over 700 entries, each covering a generic drug or a drug family. Each entry contains a description of the drug, what you need to know before use, the proper use, precautions and side effects of the medicine. Searches are done by entering the common, generic or brand name of the drug. The database is updated quarterly.

## **Data-Processing Newsletters**

Service: **DPNEWS** 

Data-Processing Newsletters is a searchable database providing the full text of articles taken from several of the leading newsletters covering the computer, electronics and telecommunications industries. It gives facts, figures, analysis, and current information on changing market and company conditions, company activities, new products and technologies, government policies and trade agreements. \$\*

## Demographics

## Service: DEMOGRAPHICS

This section enables you to obtain demographic information for any area of the United States. Information includes the population as well as the income, age and race of the residents. The data is based on the 1990 Census and current year and five-year forecasts.

#### **Dissertation Abstracts**

## Service: **DISSERTATION**

Dissertation Abstracts provides information on dissertations for academic doctoral degrees at accredited U.S. institutions since 1861, selected masters theses, and dissertations accepted at Canadian and many other non-U.S. institutions. Information on each database entry includes the author, title, date of publication, and the college and degree for which the dissertation was submitted. Abstracts are available online for dissertations added to the database after July 1980. \$\*

# Entrepreneur's Business Franchise and Opportunity Database

Service: **<u>EBF</u>** 

Find information about franchising and business opportunities in *Entrepreneur* magazine's Business Franchise and Opportunities Database. Based on the magazine's annual "Guide to Franchise and Business Opportunities," the database provides a description of franchising and business opportunities throughout the Untied States. With each description is the company name, address, phone numbers and contact names. The opportunities are searchable by line of business or by the individual company name. Visit *Entrepreneur* magazine's <u>Small Business Forum</u> to ask questions of or talk with representatives of *Entrepreneur* magazine. +

#### ERIC - Education Research

**ERIC** 

The Educational Resources Information Center (ERIC) database contains abstracts of articles covering all aspects of education, including vocational education, counseling, teacher education and testing. Information extends back to 1966 and is updated monthly. There are two subfiles within ERIC: the Resources in Education (RIE) file and the Current Index to Journals in Education (CIJE) file. The RIE subfile contains research/technical reports, conference papers and proceedings, program descriptions, opinion papers, bibliographies, reviews, dissertations, teaching and curriculum materials, lesson plans and guides. The CIJE subfile contains abstracts of articles from 750 education related professional journals. The information available in each article can include the author, title, source publication, publication year and an abstract of the article. ERIC is published by the U.S. Department of Education. \$\*

# **Government Information**

# Service: GOVERNMENT

This choice give you a menu of information on government services and publications.

#### **Government Publications**

#### Service: GPO

There are two basic parts to this program. The first is a catalog of government publications, books and subscription services. In addition to providing ordering information, any CompuServe Member with a valid MasterCard or VISA can order online any publication handled by the Government Printing Office. The orders are compiled and forwarded directly to the Government Printing Office at least once a week and more frequently as volume dictates. The second part has online consumer information articles from government publications including articles on personal finance, health and fitness, automotive topics, food preparation and storage, parent and child, energy conservation and consumer notes. The entire database is updated weekly or as important changes occur. +

#### **Health Database Plus**

## Service: <u>HLTDB</u>

Health Database Plus provides information from consumer and professional health, nutrition, and fitness publications. The database makes available the full text of articles from selected non-professional journals published after January 1989, including *Food and Nutrition, Health* and *Psychology Today*. Many Synopses with author abstracts are available for articles published in technical and professional journals after June 1989, including *Patient Care, RN* and the *New England Journal of Medicine*. The full text of health related articles taken from a variety of consumer publications since 1983 are also generally available. \$

### **Information USA**

#### Service: INFOUSA

Information USA contains three sections which provide access to free or nearly free government publications:

How would you like a birthday greeting from the President? Biking and hiking maps from the National Park Service? Information USA tells you how to use the free or nearly free government publications and services that are available. It explains the art of obtaining information from bureaucrats and gives other helpful information when dealing with the government.

Information USA/International lists American Embassies and consulates, potential health hazards and passport information available from the State Department. Travelers benefit from booklets on cost of living overseas, customs, language materials, schools and hospitals.

Information USA/Travel has information available on favorite pastimes such as diving, hiking, camping or visiting historical sites.

Information USA was extracted from the reference book of the same name written by Matthew Lesko. +

#### IQuest

### Service: IQUEST

IQuest, CompuServe's online information retrieval service, provides easy access to more than 850 databases from companies such as Dialog Information Services Inc., BRS Information Technologies, NewsNet Inc., Data-Star, ORBIT Search Service, Pergamon Financial Data Services, H.W. Wilson Company, FT Information Online, Ltd., G. Cam-L'Europeenne De Donnees, Questel Inc. and VU/TEXT Information Services Inc. All types of information are included. From scholarly to popular press, business-related to the obscure, IQuest is the most comprehensive source of online information anywhere. IQuest contains fully indexed historical data and is updated electronically each day. Both bibliographic and full-text documents are available. Source materials include magazines, newspapers, indexes, conference proceedings, directories, books, newsletters, government documents, dissertations, encyclopedias, patent records and reference guides. All IQuest databases are accessible via the same easy-to-use, menu-driven format. No training is required. IQuest offers three simple ways to retrieve information:

IQuest-I will choose the appropriate database once a member has selected a topic.

IQuest-II allows a member to go directly to a specified database.

Smart-SCANS search multiple databases.

Online real-time help is available in IQuest by typing SOS. \$\*

### **KNOWLEDGE INDEX**

### Service: KI

KNOWLEDGE INDEX enables you to access over 50,000 journals through more than 100 full text and bibliographic databases available through Dialog. KNOWLEDGE INDEX provides access to three types of databases: bibliographic, full text and directory. Search the databases with commands or through menu options; you need to know only the database names and the search terms. Often you can retrieve the full article; otherwise you can arrange to have the full text sent to you. This service is accessible evenings and weekends only. \$

### Legal Research Center

#### Service: LEGALRC

The Legal Research Center provides access to seven databases containing.

Indices to articles from more than 750 law journals

Indices to publications, studies, and other sources covering practical and theoretical aspects of criminal justice, criminology, and law enforcement

Summaries of legislative, regulatory, judicial and policy documents covering federal taxation; major legal issues in banking and finance

Indices to child abuse information sources

Databases included are American Banker Full Text, Child Abuse and Neglect (published by the U.S. Department of Health and Human Services), Congressional Information Services, Criminal Justice Periodical Index, Legal Resource Index, National Criminal Justice Reference Service (published by the U.S. Department of Justice), and Tax Notes Today. \$\*

### Magazine Database Plus

### Service: MAGDB

Find full-text magazine articles in more than 90 publications in Magazine Database Plus. This valuable research tool offers many advantages over your local library because the Database gives you six different methods of finding an article, magazines cannot be vandalized, and you don't have to leave the comfort of your own home or office. For additional online magazine articles, see <u>Business Database Plus</u>, <u>Computer Database Plus</u> and <u>Health</u> <u>Database Plus</u>. \$

# Magill's Survey of Cinema

## Service: MAGILL

Magill's Survey of Cinema provides a database of in-depth articles covering films released since 1902. Database entries can contain the film title, information about its release date, country of release, cast, credits, Motion Picture Association of America rating, running time and production studio. The plots and significant influences are extensively summarized and discussed. \$\*

### Marketing/Management Research Center Service: MGMTRC

The Marketing/Management Research Center offers access to nine databases containing

Indices and full text of major U.S. and international business, management and technical magazines

Indices to market and industry research reports, market studies and statistical reports

U.S. and international company news releases.

Conduct marketing and management research using key word searches in databases such as ABI/INFORM, Findex, FINIS, Industry Data Sources, Infomat International Business, McGraw-Hill Publications Online, PTS MARS, PTS New Product Announcements, and PTS PROMT. \$\*

#### Marquis Who's Who

### Service: **BIOGRAPHY**

The Marquis Who's Who database provides information on key North American professionals, obtained primarily directly from the subject. The information includes the subject's name; occupation; date and location of birth; name of spouse and names of parents and children; education; positions held during career; civic, military and political activities; memberships; awards; and other organizational affiliations. \$\*

### **Neighborhood Report**

#### Service: <u>NEIGHBORHOOD</u>

The Neighborhood Report provides a summary of the demographic makeup of any Zip Code in the United States. Population, race and age breakdowns are displayed on the report as well as the household income distribution, the types of households and the occupations of the residents of the neighborhood. Housing patterns for the neighborhood are also examined with the status of occupied housing, average home value and rent, and the age of housing structures shown on the report. With the Neighborhood Report prospective home buyers or apartment dwellers can research areas to which they are considering moving. Similarly, home sellers can determine the most favorable selling points of their current Zip Code. An 80-column printer is needed for printing reports. Updated annually. \$

### New Car Showroom

## Service: <u>NEWCAR</u>

New Car Showroom is a comparison shopping guide for consumers making new vehicle purchases. You can examine and compare features and specifications of passenger cars, trucks, vans and special-purpose vehicles. Over 500 foreign and domestic cars and trucks are compared by prices, standard and optional features and technical specifications, such as fuel economy and roominess. You can also calculate your monthly payments after you have selected a vehicle. \$\*

### NORD Services/Rare Disease Database Se

Service: NORD

The NORD Services/Rare Disease Database provides the member with current and accurate information on rare disorders and diseases. Some topics covered include AIDS research, education for handicapped children and information on digestive disease research centers. Members also have access to biomedical literature through MEDLINE and can communicate with other members on various subjects. In addition, a NORD newsletter is available which explains NORD and presents news on the latest rare disease updates and facts. Through NORD's networking program, people with the same orphan disorder can be linked together for mutual support. +

### NTIS-Government Sponsored Research Service: <u>NTIS</u>

National Technical Information Service offers a database of references to articles from government-sponsored research, development and engineering reports. Information available on each article can include the title, author, corporate source, sponsor, report number, publication year, contract number and abstract. The database is updated every two weeks and includes information from 1970 to the present. \$\*

# PaperChase

# Service: PCH

PaperChase gives access to MEDLINE, the National Library of Medicine's database of references to biomedical literature. Included are over 7 million references from 4,000 journals which date from January 1966 through the present. \$

#### **Patent Research Center**

Service: PATENT

The Patent Research Center provides access to databases containing:

Summaries of U.S. patents granted in chemical, mechanical, electrical and design categories

Summaries of patents granted internationally

Conduct research on patents listed in the Claims/U.S. Patent Abstracts (1950 to present) and the World Patents Index (1963 to present).  $\$^*$ 

### Peterson's College Database

## Service: **PETERSON**

Peterson's College Database offers the member a comprehensive database that contains detailed descriptions of over 4,000 accredited or approved U.S. and Canadian colleges that grant associate and/or bachelor degrees. Members may search colleges by characteristics or college name/location. The guide will also give you in-depth information about specific aspects of any college you choose.

## Phone\*File

### Service: PHONEFILE

Want to find your college roommate or a long lost relative? Phone\*File contains the names, addresses and phone numbers of more than 75 million US households. Relatives and friends across the nation are easy to find by searching the database by name and address; surname plus state, city and zip code or telephone number. Phone\*File can be a cost-effective way of acquiring addresses and phone numbers. \$

### **Physicians Data Query**

### Service: PDQ

Physicians Data Query accesses four databases published by the National Cancer Institute. One database contains material written for the lay person covering more than 80 cancer types, providing information on treatment alternatives, stage expectations and general prognoses. Another is written for health care providers, making current information on most major cancers available, such as prognosis, stage-of-growth classifications with treatment options, and extensive bibliographies for further research. A directory database contains organizational and physician listings, with names, addresses, and other information provided for cancer centers, programs and specialists. A protocol database contains the treatment and medications used for different cancers. \$

### Prentice Hall Computer Publishing Forum Service: PHCP

Prentice Hall, publishers of a variety of computer books and software, provides the Prentice Hall Computer Publishing Forum to answer questions about its products and provide downloadable files for technical support. Prentice Hall products are published under names such as Que, Brady, Alpha Books, Hayden Books, Sams Publishing and New Riders Publishing (NRP). Que Software and Paramount Interactive are also supported in this forum. +

## PsycINFO-Psychological Abstracts

Service: **PSYCINFO** 

The PsycINFO database provides abstracts of articles from international literature in psychology and behavioral sciences. The articles cover applied, developmental, general and experimental psychology, communications systems, education, personal and professional issues, psychometrics, treatment and prevention, social processes and issues and more. Information on each article can include the authors, title, journal name, language, date of publication and abstract. The database is published by the American Psychological Association. \$\*

#### SUPERSITE

#### Service: SUPERSITE

SUPERSITE demographic information from CACI is available for the entire U.S. and every state, county, SMSA, Arbitron TV Market (ADI), Nielsen TV Market (DMA), Place, Census Tract, Minor Civil Division (MCD) and geometric definition by circle and Zip Code in the United States. Demographic reports are provided covering general demographics, income, housing, education, employment and current and five-year forecasts. In addition, sales potential reports for major types of retail stores can be generated. ACORN (A Classification of Residential Neighborhoods) Target Marketing profiles and potentials are also available. ACORN classifies all households in the U.S. into 44 market segments based on the demographic, socioeconomic and housing characteristics of the neighborhoods. The ACORN Market Potential Reports are created by linking the ACORN clusters to syndicated national surveys. Each report in SUPERSITE is surcharged, and you will be shown the cost of your requested reports before they are run to give you the opportunity to abort the run before incurring any surcharges. An 80-column printer is needed for printing reports. Sample reports are available at no surcharge. Updated annually. \$E

### TRADEMARKSCAN

### Service: TRADERC

The Trademark Research Center provides access to databases containing all textual-numeric (non-graphic) federal trademarks active in the U.S. and all nongraphic trademarks for the 50 U.S. states and Puerto Rico. The content of any entry contains the U.S class, international class, a description of the service or product, the status of the trademark, the registration date and date of first use. Additional information can include the filing date, original owner, assignor and assignee, series code and serial number. \$\*

### **UK Marketing Library**

### Service: <u>UKMARKETING</u>

UK Marketing Llbrary databases contain market research reports compiled by top marketing analysts. The information is gathered from a variety of sources and includes reports from the ICC Key Note series, Management and Marketing Abstracts, Marketing Surveys Index, Mintel Research Reports and Mintel Special Reports and MSI Market Research Reports. Most databases provide full-text articles and are updated regularly. \$\*

### **US-State-County Reports**

Service: USSTCN

The US-State-County Demographic Profiles provide summaries of the demographic makeup of the entire United States, any state or county. The profile gives population data, race and age breakdowns, household income distribution, types of households and occupations of residents in the defined area. In addition, the status of occupied housing, average home value and rent and the age of housing structures are reported. The US-State-County Profiles carry a surcharge per report. With these reports you can compare a Zip Code report, generated by the Neighborhood Report, to its county or state. An 80-column printer is needed for printing reports. Updated annually. \$

## **Related Topics**

Computer and Software Support Hardware Forums Software Forums

Electronic Mall/Shopping <u>The Electronic Mall</u> -- See Auto/Boat/RV Books/Periodicals

Investing and Finance <u>Australian/New Zealand Company Library</u> <u>Company Information</u> <u>Corporate Affiliations</u> <u>D&B Dun's Electronic Business Directory</u> <u>European Company Library</u> <u>Fundwatch Online</u> <u>German Company Library</u> <u>International Company Information</u> <u>IQINT - Company Information</u> <u>UK Company Library</u>

News, Weather, Sports <u>AIDS News Clips</u> <u>AP Online</u> <u>Executive News Service</u> <u>Global Crises Forum</u> <u>NewsGrid</u> <u>Roger Ebert's Reviews & Features</u> <u>Soviet Crisis News Clips</u> <u>UK News Clips</u> <u>UK Newspaper Library</u>

Personal Interest and Hobbies <u>AIDS Information</u> <u>Handicapped Users' Database</u> <u>HealthNet</u>

Professional Interests Journalism Forum Legal Forum

Special Interest Groups (Forums) <u>Consumer Electronics</u> <u>Educational Research Forum</u> <u>Human Sexuality Databank and Forums</u> <u>Space/Astronomy Forums</u>

## Special Interest Groups (Forums)

This section contains forums for a variety of special interests such as education, aviation, computer art, astronomy, the military and entertainment.

Astronomy Forum Consumer Electronics Forum CyberForum Democratic Forum Dinosaur Forum **Education Forum** Educational Research Forum The Electronic Frontier Foundation Forum Foreign Language Forum Holistic Health Human Sexuality Database and Forums IBM Special Needs Forum **Issues Forum** JFK Assassination Forum Political Debate Forum **Religion Forum** Science/Math Education Forum Seniors Forum Showbiz Forum Soap Opera Summaries Space/Astronomy Space Forum Students' Forum White House Forum **Related Topics** 

## **Astronomy Forum**

### Service: ASTROFORUM

Amateur or professional stargazers can join cosmic forces with fellow astronomers from around the world. Beginners with a universe of questions can learn about hardware or techniques. Professionals can take advantage of the Astronomy Forum to rapidly disseminate information among colleagues. Members of all levels can learn about national or international special events of interest. Archives contain public domain astronomy software, quality reference articles and many vivid GIF graphic images. +

### **Consumer Electronics Forum**

Service: CEFORUM

The Consumer Electronics Forum is dedicated to exchanging information about electronic consumer products such as VCRs, telephone answering machines, compact disk players and even earth station equipment. The forum features articles, reviews, new products and news in its data libraries. You can get answers for your questions and discuss the latest issues facing this industry. Special interactive online conferences feature guests from manufacturers such as Sony, Pioneer and Panasonic. +

## CyberForum

## Service: CYBERFORUM

Are you excited or just curious about the outlook of computing? Do you have opinions about the direction it is heading? Then enter CyberForum and discuss the future of various topics ranging from virtual reality to "nano-technology." Chat about how computers will affect fields such as science, the arts, literature and society. Join one of the workgroups to share your ideas about interfaces, programs or concepts that could be implemented today or in the near future. +

### **Democratic Forum**

### Service: DEMOCRATS

Politics and policies are on the agenda in the Democratic Forum. The forum, overseen by the Democratic National Committee, is dedicated to providing information and encouraging conversation about Democratic politics. The forum enables citizens to discuss the latest happenings and decisions. From the library, download a variety of papers and publications, from press releases, to speeches, to a calendar of events. Information is provided by organizations such as the Democratic Senatorial Campaign Committee and the College Democrats of America. +

### **Dinosaur Forum**

### Service: **DINO**

Dino lovers, scholars and fans of those prehistoric creatures can expand their knowledge by interacting with some of the world's most notable scientists and paleontologists in the Dinosaur Forum. Devoted to dinsosaurs, the forum offers learning games, activities and information on recent discoveries and on museum events. The libraries contain exciting graphics, expedition reports and information about such organizations as Dinamation International, Dinosaur Society and Dinosaur Club. +

### **Education Forum**

### Service: EDFORUM

The Education Forum is designed to meet the diverse needs of people involved in the teaching and learning process. This includes teachers, parents, students, faculty members and other professionals in the education field. The increasing use of microcomputers and other high technologies in our schools and homes has been a natural topic of discussion in this forum. +

# Educational Research Forum

## Service: EDRESEARCH

The Educational Research Forum is for people who are interested in research about the process and products of education. Through the forum, the latest research findings are shared and compared, and a dialogue is established between researchers and educators in the schools. The forum is sponsored by the American Educational Research Association. +

# The Electronic Frontier Foundation Forum Service: EFF

The EFF Forum enables people to share facts and opinions about issues concerning computer-based communication. Popular topics of discussion among the members of this forum include policy, social concerns and innovation. +

### Foreign Language Forum

Service: FLEFO

The Foreign Language Forum provides a service to both general and specific interests in the area of foreign languages and foreign language learning. It includes

Conferences

A job bank for translators, educators and students

Information on legislation and factors influencing the foreign language profession

A list of professional organizations. +

### **Holistic Health**

### Service: HOLISTIC

Holistic health stresses whole-person preventive measures focusing on natural medicines and techniques. Innovative health measures and tips in areas such as vitamins, minerals, herbs, plants, massage and exercise help individuals find the best combination of natural medicine for themselves. You can also learn more about the Mind/Body Link, health education and health politics. The libraries contain product literature and software from companies involved in the natural products industry. +

# Human Sexuality Databank and Forums Service: HUMAN

Human sexuality questions and problems are answered in an informative manner. Special features include articles on social skills, dating, relationships and sexual problems. Experts answer questions on a variety of topics. Two forums are available for members to share their feelings, experiences and relationships with others in a warm, supportive environment. +

#### **IBM Special Needs Forum**

#### Service: **IBMSPECIAL**

As a teacher, parent or student, do you or someone you know have special learning needs? If so, visit the IBM Special Needs Forum which addresses all aspects of special education -from education of the handicapped to bilingual and vocational education, from K-12 to adult literacy programs. The forum includes information on and support of IBM educational programs such as Write to Read, Listen to Learn and PALS, and emphasizes software and hardware for IBM-compatible machines. +

#### **Issues Forum**

## Service: **ISSUES**

Meet here with other members and exchange ideas on social and cultural issues. Included are sections for African American issues, Hispanic issues, Asian issues, Native American issues, ethics/human rights, parenting, paranormal issues and more. A number of regularly scheduled conferences are held. +

## JFK Assassination Forum

# Service: JFKFORUM

Serious researchers and amateurs are invited to discuss all aspects of the assassination of President John F. Kennedy and the resulting theories surrounding that tragic event. +

## Poltical Debate Forum

# Service: **POLITICS**

Here is where the Republicans, Democrats, Libertarians and others can meet to debate candidates and issues. There also are sections for independent groups, individual liberty, conspiracy theories and more. +

## **Religion Forum**

# Service: **<u>RELIGION</u>**

The Religion Forum is designed for people who like to share discussions, opinions and information, as well as ask questions on topics that relate to religion. Forum members may meet new friends while expanding their theological horizons. +

## Science/Math Education Forum

Service: SCIENCE

This forum serves a variety of needs for science educators, students and others with interests in science and science education. It includes a large data library of software that can be downloaded into class and home computers. Plus, this forum contains practice problems for science and math college boards. +

#### **Seniors Forum**

## Service: **SENIORS**

If you are a senior (or even a pre-senior) or if you enjoy the company of those with lots of life experience, join the Seniors Forum. Discussion sections include retirement, social security, memories, grieving and health. Also, you can download articles and information from the library on a variety of topics ranging from relationships to legislation affection senior citizens. +

#### **Showbiz Forum**

### Service: SHOWBIZ

There's no business like show business, and it's everybody's business in the Showbiz Forum. Share information and opinions with other members about your favorite movies, plays, celebrities and television shows. Keep informed of which movies are box-office hits, and, through the message board, you may even meet a future celebrity. +

#### **Soap Opera Summaries**

## Service: SOAPS

What did Erica do to Brooke? What did Frankie say to the DA? And who was in bed with Phillip? If you care about any of these questions, you should check out the Soap Opera Summaries. In addition to daily summaries, you will learn what is happening in real life to your favorite stars, cast lists, where to write to soap stars and fan club news. \$

## Space/Astronomy

## Service: SPACE

If you like to ponder the secrets of the stars or are involved with the more practical aspects of astronomy and space education, explore the different parts of the Space/Astronomy. Find up-to-date sunspot and solar flare information in the American Sunspot Program. Find space shuttle status reports, reports on manned and unmanned missions, launch schedules, payload manifests, annual reviews of NASA's activities and accomplishments, and an archive of the spinoffs of space technology in the NASA News and Information section. Also access Sky and Telescope Online, the electronic news service of *Sky & Telescope* astronomy magazine. +

# Space Forum

## Service: SPACEFORUM

Space Forum is for members interested in all aspects of space exploration, travel, research, colonization, research and development and related activities. NASA news releases are posted regularly in this forum. +

## Students' Forum

# Service: STUFO

The Student's Forum is popular with students who want to share their ideas and interests with other students around the world. Teachers exchange ideas using the forum. +

#### White House Forum

#### Service: WHITEHOUSE

How is the Clinton administration doing? Here you can discuss the pros and cons of our executive branch. Topics of concern, such as the economy, the trade deficit, defense, education, social security and international affairs are debated. The libraries contain only files provided by the Office of Media Affairs for the White House: daily press briefings, the President's schedule and his speeches and comments at a variety of meetings and presentations. +

#### **Related Topics**

Communications\_ <u>CB Forum</u>

Computer and Software Support All-Music Guide Forum Autodesk AutoCAD Forum **Borland International** Desktop Publishing Forum Dr. Dobb's Journal DTP Vendor Forum European Forum **Graphics Forum** LOGO Forum **MIDI Forums** Music Vendor Forum Newton/PIE Forum Sight and Sound Forum The World of Lotus Electronic Mall/Shopping The Electronic Mall - See **Computer Hardware and Supplies Computer Software** Hobbies/Toys/Pets Merchandise/Electronics Sports/Fitness/Health Games Gamers Forums Investing and Finance Calculating Personal Finances Investors' Forum NAIC Forum News, Weather, Sports **Executive News Service** Florida Today Forum **Global Crises Forum** Motor Sports Forum **Outdoors News Clips** Roger Ebert's Reviews & Features Soviet Crisis News Clips Sports Forum Personal Interests and Hobbies Aquaria Fish Forums Art/Music/Literature

The Attention Deficit Disorder Forum Automotive Information Bacchus Wine Forum Collectibles Forum **Books/Periodicals** 

**Comics/Animation Forum** Cooks Online Crafts Forum **Disabilities Forum** Earth Forum Gardening Forum Genealogy Forum HamNet - Ham Radio - Forum Handicapped Users' Database Health/Fitness Humane Society of the United States Forum Literary Forum Masonry Forum MENSA Forum Military and Veterans Forum Music and Performing Arts Forum New Age Forum **Outdoors Forum** Pets/Animal Forum Pet Product/Reference Forum **Photography Forum** <u>RockNet</u> Sailing Forum Sci-Fi/Fantasy Forum Scuba Forum TrainNet Forum Worldwide Car Network Professional Interests AMIA Medical Forum Aviation Forum **Broadcast Professionals Forum** Computer Consultants Forum Computer Training Forum Court Reporters Forum E-Span Entrepreneur's Small Business Forum European Community Telework Forum International Trade Forum IQuest Business Management InfoCenter IQuest Education InfoCenter IQuest Engineering InfoCenter IQuest Medical InfoCenter Journalism Forum Legal Forum Office Automation Forum PR and Marketing Forum **Rotarians Online Forum** <u>Safetynet</u> Working From Home Forum

Reference Library Academic American Encyclopedia Book Review Digest Books in Print Consumer Reports Complete Drug Reference Dissertation Abstracts Entrepreneur's Business Opportunites and Franchise Database Information USA IQuest Magazine Database Plus Magill's Survey of Cinema Marquis Who's Who Peterson's College Database Prentice Hall Computer Publishing

Travel <u>Adventures in Travel</u> <u>Califorinia Forum</u> Japan Forum <u>New York Newslink</u> <u>Recreational Vehicle Forum</u> <u>Travel Forum</u> <u>UK Forum</u> <u>West Coast Travel</u>

## Travel

The Travel chapter provides you with air, hotel, car, tour and cruise information to help you plan and enrich your trips.

ABC Worldwide Hotel Guide Adventures in Travel Air Information/Reservations California Forum CompuServe Pacific Forum Department of State Advisories EAASY SABRE EAASY SABRE (CIM) Florida Forum Golf Guide Online Hotel Information Japan Forum New York Newslink OAG Electronic Edition Travel Service **Recreational Vechicle Forum** Travel Britain Online <u>Travel Forum</u> <u>UK Forum</u> **VISA Advisors** West Coast Travel WORLDSPAN Travelshopper WORLDSPAN Travelshopper (CIM) Zagat Restaurant Survey **Related Topics** 

## ABC Worldwide Hotel Guide

Service: <u>ABC</u>

The hotel guide provides an up-to-date comprehensive listing of over 25,000 hotel properties worldwide including location, local and toll-free telephone numbers, credit cards accepted, rates and facilities. You can search for hotels by city, hotel name, chain, rates, special services or amenities. Updated every three months. +

## Adventures in Travel

## Service: <u>AIT</u>

Adventures in Travel contains travel articles covering all aspects of travel all over the world. Articles are written by travel writer Lee Foster and other professional travel writers. New articles appear every two weeks, and you can also read articles from previous weeks. Updated twice a month. +

### Air Information/Reservations

Service: **FLIGHTS** 

Air Information/Reservations contains EAASY SABRE, EAASY SABRE (CIM), the Official Airline Guide Electronic Edition Travel Service, WORLDSPAN Travelshopper and WORLDSPAN Travelshopper (CIM). Each offers complete schedule and fare information for all commercial flights throughout the world. When using any of these products, you will be asked for your departure and destination cities and your date of travel. All systems offer reservations and ticketing options as well as other travel information.

### California Forum

### Service: CALFORUM

Enjoy online sunshine with the California Forum! Join the daily happy hour or the weekly poolside chat in the forum's conference sections. Find out the latest happenings in every corner of California, from the redwoods to San Diego. Discuss politics, touring and sports with California natives and California lovers in the California Forum. +

### **CompuServe Pacific Forum**

#### Service: PACFORUM

Whether you are a resident, expatriate or lover of the land down under, visit the CompuServe Pacific Forum to keep up to date with the latest news and happenings. Discuss topics such as sports and upcoming elections in the forum or read about entertainment events or business issues in the libraries. Potential visitors can learn all about the culture and sights to be found both in Australia and New Zealand. +

#### **Department of State Advisories**

Service: STATE

The United States Department of State's Citizen Emergency Center maintains a continuously updated information service for Americans traveling abroad. Advisories and warnings cover conditions such as warfare, political unrest, hotel/motel shortages, currency regulations and other information of interest to the American traveler. Updated constantly by the Department of State.

#### EAASY SABRE

#### Service: SABRE

EAASY SABRE, the travel reservation system from American Airlines, provides flight schedules for almost all commercial airlines, information on more than 45 million airfares and access to more than 27,000 hotels and 52 car rental agencies. You can use EAASY SABRE to find the fastest route to a destination, check weather reports and AAdvantage travel awards and take advantage of the lowest airfares with the Bargain Finder feature. After confirming airline, hotel and car reservations online, you can arrange to receive your tickets through a travel agency, city ticket office, corporate travel office, airport or by U.S. mail. EAASY SABRE also offers a travel club called Travelers Access in which club members enjoy the lowest fares and hotel rates (money-back guaranteed), plus a 5% cash bonus on all bookings made through Travelers Access. Book flights, rent cars and reserve condo vacations, cruises and hotels. Save up to 25% on vacation travel and up to 65% on shortnotice travel. Updated continually.

#### EAASY SABRE (CIM)

### Service: SABRECIM

EAASY SABRE has been CIMplified. Use the CompuServe Information Manager (CIM) to access EAASY SABRE and access flights, fares, hotel and car rental information and reservations. With CIM, you can easily scroll through pages of flights and fares. A Travel Profile is stored with your AAdvantage number to make reservations and flight searching easier. Use the powerful Bargain Finder feature to access the lowest fares available.

#### Florida Forum

### Service: **FLORIDA**

The Florida Forum allows residents, vacationers, or anyone with an interest in Florida to share information about the sunshine state. You can take with the residents to find the best places to stay, eat or visit if you're planning a Florida vacation. Find information on sporting and recreational activities or events/attractions of interest. Access the Disneymania section for topics about DisneyWorld such as cartoon characters, attractions and vacation packages. +

#### **Golf Guide Online**

### Service: GLF

To help plan your next golf getaway, consult Golf Guide Online. Golf Guide Online contains a comprehensive listing of more than 12,000 golf courses across the United States and over 1,200 golf resorts worldwide. It is compiled from three Lanier Publishing guides: *Golf Courses -- The Complete Guide, Golf Resorts* and *Golf Resorts International*. For many courses, golf pros describe the par total yardage, challenging aspects of the course and the course rating as determined by the United States Golf Association. The guide also provides information on greens fees, reservations, pro shops and 19th hole restaurants and bars.

# **Hotel Information**

# Service: HOTELS

This choice contains menu options for finding information on accommodations when traveling in the U.S. and around the world.

### Japan Forum

## Service: JAPAN

Contribute to cross cultural communications in the Japan Forum. From sushi to sumo, discuss a variety of topics with expatriates or others who are knowledgeable about Japanese culture or history. The message area contains more than 15 sectins, including sections devoted to business and industry, NIFTY-Serve, travel, and hardware and software issues. +

#### **New York Newslink**

### Service: NEWYORK

New Yorkers and visitors can have a link to the current happenings in and around the Big Apple in the New York Newslink Forum. The forum, an electronic extension of the daily Gannett Suburban Newspapers, provides discussion topics ranging from Off (or nearly off) Broadway to the New York Giants. Those in the northern counties of Westchester, Rockland and Putnam can discuss the hottest topics of their rapidly growing areas. +

### OAG Electronic Edition Travel Service Service: OAG

Planning a trip? Connect to the source. The OAG ELECTRONIC EDITION Travel Service is your access point to a world of first-hand travel planning information. Access OAG and explore the following databases:

Actual Airport Arrival/Departure/Gate Information - updated every 10 minutes for all airlines.

Worldwide Flight Information and Reservations

Weather Information

Lodging and Dining

Worldwide Travel Facts

Travel Industry News

Currency Exchange Rates

Frequent Flyer Program Information

Cruises and Discount Travel Packages

Travel File

Make your travel reservations online and choose from a number of ticketing options. Updated continually.  $\$ 

### **Recreational Vehicle Forum**

### Service: **<u>RVFORUM</u>**

Find out everything you ever wanted to know about the popular pastime of RV camping in the Recreational Vehicle Forum. All sorts of vehicles are discussed, including where and what to buy, where to obtain servicing, and accessories. Find out great (or not so great) places to stay, and what to do when you get there. Various RV clubs visit the forum to exchange ideas on events and campouts. A classified section provides a place to make your first purchase or trade up to a larger model. +

#### **Travel Britain Online**

## Service: TBONLINE

Who's playing in London's West End theatres? Where are the most popular pubs in London? Where and when are Britain's liviliest festivals? Answers to these and other questions can be found in Travel Britain Online. A database of events provides information on British festivals, exhibitions, shows and sports events. Users can also access a listing of some of London's best pubs and check out the latest tourist news on Travel Britain News.

### **Travel Forum**

### Service: TRAVSIG

The Travel Forum allows you to exchange travel stories, ideas and information with other forum members who are interested in traveling. You can talk with others who have already been to your destination to find out the best (or worst) restaurants and hotels. You can learn about the customs in foreign countries and other important information. You can also find out about destination spots, cruises, academic travel programs and rail travel. Leave questions for others or share your experiences. +

#### **UK Forum**

### Service: <u>UKFORUM</u>

The UK Forum focuses on a variety of UK cultural and social themes such as politics, sports, business, TV/film, hobbies, photography and UK travel. The forum includes the ever-popular "Rovers Return Club" where members can participate in the kinds of forthright discussions associated with British pubs. +

### **VISA Advisors**

## Service: VISA

VISA Advisors is a passport and visa expediting firm located in Washington D.C. providing visa and passport requirements and documents. They will assist you in visa and passport processing and legalization of documents. VISA Advisories charges a service fee per document and hand carries your documents to the embassies or consulates involved. Visa and passport requirements updated monthly.

#### West Coast Travel

#### Service: WESTCOAST

West Coast Travel is a travel guide by Lee Foster which beckons you to the many pleasures of travel destinations in the western United States. For each area, Lee describes the flavor, how to get there, the area's history, the main attractions, nearby trips and where to get more information. He also has a section featuring articles on special interest travel. Questions may be left for Lee, which he will answer in future columns. Updated weekly. +

### WORLDSPAN Travelshopper

#### Service: WORLDSPAN

WORLDSPAN Travelshopper gives direct access to the WORLDSPAN reservation system (formerly PARS), which is owned by TWA, Northwest Airlines and Delta Airlines. You can look up flight availability and fares for any airline in the world. Travelshopper also provides the lowest fares available with Travelshopper's Low Fare Finder. Also you can book hotel rooms and rental cars. You can make reservations online and arrange ticketing through your travel agent or local airlines, or you can opt to pay by check (time permitting) or by credit card and have airline tickets mailed to you. Additional services and travel information, such as TWA and NORTHWEST flight operations information, weather, in-flight meals and movies, local times in other cities and currency conversion are also provided.

### WORLDSPAN Travelshopper (CIM)

#### Service: WORLDCIM

CompuServe and WORLDSPAN Travelshopper provide this new interface to the WORLDSPAN Reservation System for members who use CompuServe Information Manager (CIM). WORLDSPAN Travelshopper (CIM) allows you to navigate easily through flights, fares, fare restrictions and flight details. In addition, store your flight search criteria, passenger information and personal profile data online to save time and money when making a reservation or simply browsing flights.

### Zagat Restaurant Survey

### Service: ZAGAT

Want to find out about a restaurant before you visit it? Whether you are seeking French cuisine or deep-dish pizza, access the Zagat Restaurant Survey. The survey features thousands of reviews based on annual surveys of restaurant patrons just like you. Search for old and new restaurants in more than 20 cities and regions across the United States by restaurant name, location, type of cuisine or price. While online, find out how to become a Zagat restaurant reviewer. Bon appetit!

## **Related Topics**

Computer and Software Support <u>European Forum</u> <u>Pacific Vendor Forum</u>

Electronic Mall/Shopping Electronic Mall - See Travel/Vacations

Investing and Financing International Company Information

News, Weather, Sports <u>EMI Non-graphic Map</u> <u>Florida Today Forum</u> <u>Global Crises Forum</u> <u>NWS Aviation Weather</u> <u>Soviet Crisis News Clips</u> <u>UK News Clips</u> <u>UK Newspaper Library</u> <u>Weather Maps</u> Weather Reports

Personal Interest and Hobbies\_ <u>Model Aviation Forum</u> <u>Sailing Forum</u> <u>Scuba Forum</u>

Professional Interests <u>Aviation Forum</u>

Reference Library Information USA IQuest Magazine Database Plus

Special Interest Groups (Forums) Foreign Language Forum