

What is Multi Ping ?

Multi Ping is a utility that enables you to test that a remote system is available and whether a specified service on the system is acknowledging requests.

A wide range of services can be tested including FTP, TELNET and HTTP.

When to use Multi Ping

Multi Ping can be used as a diagnostic tool when an INTRANet Jazz application fails to make a connection to a remote system.

Multi Ping can help to establish the following:

- A specified remote system is accessible
- A Domain Name Server has failed to resolve a remote address
- Whether a service on a remote system is available

Status Messages

The following status messages are displayed in the Pinging dialog box.

Operation Successful.

Pinging, awaiting reply...

Pinging port, awaiting reply...

Resolving address...

Operation Failed.

Failed to resolve remote system address.

Ping request failed.

The specified remote system or service on the remote system has been acknowledged.

Multi Ping is testing for the availability of a remote system or service on the remote system.

Multi Ping is waiting for an acknowledgement from the specified service on the remote system.

Multi Ping is attempting to identify the IP address of the remote system.

The specified remote system or service on the remote system was not acknowledged.

Multi Ping is was unable to identify the IP address of the remote system.

Multi Ping has been unable to connect to the requested remote system within a specified time.

Multi Ping has been unable to connect to the requested service or remote system.

Multi Ping

Click on the image below to identify the different parts of the ping window.



Displays the IP address of the remote system being tested.

Displays the port number of the remote system service being tested.

Displays the time taken to receive an acknowledgement from the remote system.

Displays the success rate for receiving an acknowledgement from the remote system.

Displays a status message for the current test.

Closes this dialog box.

Select or enter the actual name of the remote system to be tested. You can also enter IP addresses of remote systems.

Select a Ping service to be used for testing.



Graphically indicates result of ping test.

[Click here to start the test and see the results.](#)

[Click here to open the Multi Ping help.](#)

Closes Multi Ping.

To start Multi Ping

▶ Click here
 to start Multi Ping.
 Related Topics

To start Multi Ping from the Start menu

- 1 Click the Start button, and then point to Programs.
- 2 Point to the INTRAnet Jazz Suite folder and click Multi Ping.

Tip


- Repeat these steps to start additional instances of Multi Ping.

 [Related Topics](#)

To exit from Multi Ping

- ▶ Click the Exit button.

Tip

- Click the close  button in the top right corner of the Multi Ping window for an alternative way to close Multi Ping.

To test a connection to a remote system

- 1 Click here to start Multi Ping.
- 2 In the Remote System box, type the name of the remote system to be tested.
- 3 Select ICMP from the Ping Service box and click Ping.

Tip

- You can also enter the IP address of the remote system in the Remote System box.

To test a service on a remote system

- 1 Click here to start Multi Ping.
- 2 In the Remote System box, type the name of the remote system to be tested.
- 3 Select a service from the Ping Service box and click Ping.

Tip

- You can also enter the IP address of the remote system in the Remote System box.

