

READ ME for Anne Hooper's Ultimate Sex Guide 1.0 (Windows version)

Introduction

This file contains information about The Ultimate Sex Guide, on the following topics:

A. Setup and Uninstall Notes

What to try if you have problems with Setup, and general information about the Uninstall program.

B. The Ultimate Sex Guide Access Code

A note about the access code

C. Screen Display Notes

Some things to try if images display incorrectly, or you have display driver errors.

D. Problems with Video

What you can do to make sure that videos play correctly.

E. Audio Problems

How to resolve some common sound problems.

F. CD-ROM Problems

Solutions to some problems people have with CD-ROM drives.

G. Running Out of Memory or Running Slowly

Things you can try to help The Ultimate Sex Guide run when there is little memory available.

H. Printing

Some notes on printing The Ultimate Sex Guide images.

More help on making the best use of all the features within The Ultimate Sex Guide is available once you have started the product. Click on the help icon in The Ultimate Sex Guide. Click on 'Having Problems?' to access more information (you will also find a reminder of some of the main points in this README.WRI).

If you need further technical support on any Dorling Kindersley product, please call the Multimedia Helpline with details of the problem, including any error messages that were produced, and the full specification of your computer.

The numbers in New York, USA are:

Telephone: 1-800 DKMM 575
Fax: 212 213 5240
E-mail: DKMM@phantom.com

The numbers in London, United Kingdom are:

Telephone: 0171 753 3488
Fax: 0171 753 7575

A. Setup and Uninstall Notes

If the Setup program fails with an error message indicating a 'General Protection Fault', check whether Norton AntiVirus is installed on your machine. It is recognised that the presence of the Norton AntiVirus software causes problems with The Ultimate Sex Guide setup program. To overcome this, remove any files with NAV at the start of the filename in the AUTOEXEX.BAT and the CONFIG.SYS files. Also remove the load= entry from the WIN.INI file. Now try to run setup again.

The Ultimate Sex Guide CD-ROM contains an Uninstall program which is automatically installed on your computer by the Setup program. If you decide that you no longer wish The Ultimate Sex Guide to be installed on your

computer (or any other title for that matter), you can use Uninstall to remove it. Simply click on the Uninstall icon, highlight the titles you wish to uninstall, then click the DELETE button. Uninstall does the rest for you!

The Ultimate Sex Guide And Windows 95

Anne Hooper's Ultimate Sex Guide does work with Windows 95. However, the Setup program will try to update the Registration database for Media Player (MPLAYER.EXE). This will cause Windows 95 to report errors about the file MPLAYER.HLP, and when running the Media Player. In all of the cases Windows 95 asks you if you want to correct the problem. You should answer "Yes" to all such questions.

Also note that a lot of the filenames mentioned and optimisation tips described below are written for Windows 3.1 and are not applicable to Windows 95. For more information about Windows 95, please read the Windows 95 documentation.

B. The Ultimate Sex Guide Access Code

In order to prevent accidental use by children, The Ultimate Sex Guide requires the entry of an access code to run the software. The code is provided on a piece of card with the CD-ROM, and should be typed in when the prompt appears at the start of the program. In case of the code being lost or forgotten, please telephone the Multimedia Helpline, whose number is provided above.

C. Screen Display Notes

Screen Resolution

Dorling Kindersley Multimedia products have been designed to look their best with a screen resolution of 640 x 480 pixels. All screen images are created in this size, and will completely fill the screen at this resolution. This means that running your screen at a higher resolution (such as 1024 x 768) will result in a smaller image of The Ultimate Sex Guide being displayed. (It is NOT possible to maximise the product to fill screens with a resolution higher than 640 x 480.)

256 Colors

The Ultimate Sex Guide uses 256-color images and we recommend that you

set your display driver to 256-color mode. You can run the Windows Setup program to change your display driver. For more information, check your Windows documentation.

16 Colors

If your computer is running in 16-color mode, and your display card supports 256 colors, you can run the Windows Setup program to change the display driver. This will enhance the image quality of The Ultimate Sex Guide.

Images appear in monochrome

Some color display cards may display The Ultimate Sex Guide images in black and white. If this happens, you should upgrade your color display driver. Contact the supplier or manufacturer of your display card to check that you have the latest display drivers.

Images are truncated

The designs of some display drivers are to provide large fonts. If your system is using one of these, any images in the main window will appear slightly truncated. You can run the Windows Setup program to change the default display driver to one that does not default to large fonts.

ATI cards

Some of the advanced features of ATI cards may be incompatible with The Ultimate Sex Guide. In particular, for the more powerful ATI cards, you may find that the "256 color palette" of the "ATI Control Panel" must be set to ON. For more information, see your display card documentation.

Other display problems

If you continue to have problems displaying images or running animations in The Ultimate Sex Guide, you may be able to isolate them by going through the following process:

1. Run the Windows Setup application, and check your display driver. If it is VGA, then try running Windows in Standard Mode by exiting and typing "WIN /S" at the DOS prompt. If The Ultimate Sex Guide works, then try running Windows in enhanced mode by exiting Windows and typing "WIN /D:XV" at the DOS prompt. If this also solves the problems, then edit the

"[386Enh]" section in your SYSTEM.INI file so that these entries read:

```
EMMEXCLUDE=A000-EFFF  
VIRTUALHDIRQ=OFF
```

2. If the display driver shown in the Windows Setup application is not VGA, then try using the "Change Systems Settings..." in the Options menu to change the display driver to VGA. If this solves the problem, consider using a different display driver provided by your display card manufacturer. If not, you should contact your display card manufacturer for advice.

Remember that The Ultimate Sex Guide uses 256-color images, and will not look its best using the 16-color mode of the standard VGA driver.

D. Problems with Video

If you get an error message when you try to play video, you may not have the correct video drivers installed. During Setup, this special system software should have been installed - and Windows should be restarted afterwards to make this software work. If you did not restart Windows, do so before attempting to run The Ultimate Sex Guide again.

If video plays jerkily, this may be because you have an old version of the video drivers installed - follow the advice in the above paragraph. Alternatively, your system may have too little memory available to run video smoothly - consult Section D for further advice.

Some users may encounter problems playing the large video panel on the base specification machine (386DX, 33MHz, 4MB RAM, single-speed CD-ROM)

WinG - Windows Games Interface

This product uses the WinG Windows Games Drivers. This is installed if necessary during Setup. When you first run the product, WinG tries to profile your display for optimum performance. This takes a couple of minutes. It is only performed once. Certain older video display drivers may not be compatible with WinG, in which case you should get the following message when you try to start up the product:

"WinG has encountered a problem with your video display driver. Contact the manufacturer of your video card to obtain the most recent driver. Your WinG applications will run, but at reduced speed."

We recommend that you obtain and install the most recent driver for your video card for best results, although installing the standard Windows SVGA 640 x 480 x 256 color driver works well on the machine configurations tested at Dorling Kindersley Multimedia. You can run the Windows Setup program to change your display driver. For more information, check your Windows documentation.

Users with Cirrus Logic cards, models 5426/5428 who are having problems with their drivers might like to install the most up-to-date driver available. We have included the generic Windows SVGA driver, in the WINGDRV directory on the CD-ROM. This may be helpful but we should point out that it is not produced by Dorling Kindersley Multimedia and is unsupported by us. To install the SVGA driver, follow the instructions in Installing Microsoft's Super VGA Driver. For more information on how to install drivers, check your display card documentation or contact your supplier.

(NB: changing your video card driver and restarting Windows AFTER you've installed The Ultimate Sex Guide may result in the WinG "Profiling" display running within the product the first time you ask to play a video. Don't be alarmed - this only happens once and should not cause any problems.)

Installing Microsoft's Super VGA Driver

This instruction assumes that you have version 3.1 of Windows and a Super VGA compatible display adapter. If you are not sure, please refer to your documentation or ask your computer administrator.

Please make sure that you have a back-up copy of your original display drivers before installing the SVGA-driver, in case you need to reinstall them later.

This is how you install the SVGA driver:

1. In Windows Program Manager, double click on "Windows Setup" in the group "Main".
2. Select "Change System Settings..." from the Options menu.
3. Select "Other display (Requires disk from OEM)..." at the bottom of the Display drop-down list.
4. Type over the "A:" and replace it with "D:\WINGDRV\MSSVGA".
5. Select "Super VGA 640x480 256 colours" and click on "OK".
6. Make sure you restart Windows.

E. Audio Problems

There are many possible causes of audio problems. Remember, for example, that your computer can only play one sound at a time, so when another application is playing a sound, The Ultimate Sex Guide cannot do so. Most applications are well behaved and only prevent other programs from playing a sound when they themselves are doing so. However, some applications, such as certain Screen Savers, remove audio capability from all other Windows applications. If you have such an application, you should deactivate it when you are running The Ultimate Sex Guide.

Also, The Ultimate Sex Guide DOES require a sound card to be present, as all the animations in the product are synchronised to run frame-by-frame with their accompanying soundtrack.

Audio is fuzzy or distorted

There are a number of possible causes of fuzzy or distorted sounds. Problems are often caused by low-quality speakers, speakers set to high or maximum volume, or speakers powered by failing batteries. You should also be aware that some speakers are not capable of playing low frequency sounds properly.

If the software supplied with your sound card allows you to change settings you should check them to see if they are causing the distortion.

Some sound cards have software that allows you to adjust the volume AND tone of the sound; start with these tone controls set in the mid position and your volume level set between 80% - 100%. This should give a clear signal with no distortion.

If treble or bass is added in this software you must reduce the volume to compensate, or distortion will occur. Check your sound card manual for the optimum settings.

Powered speakers are best and, if possible, should be placed either side of the screen. You may need to adjust the position of these speakers slightly if the magnets in the speakers are unshielded and cause discoloration and distortion of the image.

If your CD-ROM is not MPC compatible, then the sound may play badly or be interrupted when playing. Check your CD-ROM's documentation to ensure that it meets the following requirements:

- It has an average seek time of less than one second;
- It has a transfer rate of at least 150KB per second while using less than 40% of the CPU bandwidth.

Sound plays too quietly

Make sure the volume is set to an audible level. Check the sound card itself, the speakers or headphones if they have a volume control, and any software that may have been supplied with your sound card that can change the volume level.

If sound is set to an audible level, then you may have a problem with the set-up of your sound card drivers. Check they are set up correctly (from the Drivers section of the Control Panel) and, if necessary, reinstall them. Consult your sound card documentation for more detailed information.

The Ultimate Sex Guide will not work with sound drivers that drive the internal "PC Speaker."

EISA machines

If you are running The Ultimate Sex Guide on an EISA machine, and the sound appears scratchy, you should change the DMA channel on the sound card to DMA 7. Consult your sound card documentation for more detailed information.

Media Vision sound cards

Please make sure that you have the latest drivers for your Media Vision sound card. Some earlier drivers cause problems for The Ultimate Sex Guide. Contact Media Vision for current driver information.

F. CD-ROM Problems

If The Ultimate Sex Guide has problems finding the data files it needs from its Compact Disc, you will see a message asking you to select the drive that contains the files. To find what has caused the problem, do the following:

1. Ensure that the The Ultimate Sex Guide CD has been correctly inserted into the CD-ROM drive.

2. Check that The Ultimate Sex Guide is looking in the right place for the Compact Disc drive. If, for example, the drive letter has changed as a result of a system change (such as adding or removing a RAM-disk or other device) then The Ultimate Sex Guide will fail to find the CD-ROM. You can check that the drive letter is correct by using Windows File Manager to see which letter is assigned to the Compact Disc drive.

3. If you have an external Compact Disc drive, make sure that it is plugged in, turned on, and connected to your computer. You may need to check the documentation that came with the drive.

4. Verify that your Compact Disc drive is MPC-compatible, and meets the following requirements:

- It has an average seek time of less than one second;
- It has a transfer rate of at least 150KB per second while using less than 40% of the CPU bandwidth.

G. Running Out of Memory or Running Slowly

The Ultimate Sex Guide uses your computer's system memory to display pictures. If you find that The Ultimate Sex Guide runs slowly or if you come across out-of-memory errors, the program probably does not have enough memory. Consider doing the following to improve your computer's performance:

1. Close any unnecessary applications, including any DOS TSR's you may have installed.

2. If you still cannot run The Ultimate Sex Guide on a 256-color display, try switching to the 16-color Windows VGA driver. For instructions on how to change your Windows display, consult your Windows documentation. Note that images used by The Ultimate Sex Guide are 256-color, so they do not look their best in 16-color mode.

3. If the program is still running slowly, you can improve its performance by selecting the Options screen and turning off transitions.

4. Check that your computer has at least 4MB of memory. You can do this by leaving Windows, and typing "mem" at the system prompt. If you have less than 4MB of memory, then you need to install some more.

5. Check that Windows has 4MB of memory available for The Ultimate Sex Guide. You can do this by selecting "About Program Manager" from the "Help" menu in Program Manager. You may find more memory becomes available if

you restart Windows.

6. If you are running DOS 6.0 or higher, then you can run the MEMMAKER utility to optimise the memory in your computer. (For example, if you answer 'No' to the question 'Do you use any programs that need Expanded Memory?', MEMMAKER will free further conventional memory by inserting the switch NOEMS in the appropriate line in your PC's CONFIG.SYS file.) Consult your Windows documentation for further information on using MEMMAKER.

7. If you are running Windows in Enhanced mode, set up a permanent Windows swap file on your hard disk. You can do this by following the instructions in your Windows documentation.

8. On machines with only 4MB of memory, restrict the SMARTDRV setting that controls the size of the disk cache for use inside Windows to 512K or less. If you are running Windows for Workgroups 3.11 and using 32-bit disk access, make sure that the SMARTDRV settings in your AUTOEXEC.BAT file enable SMARTDRV to cache your CD-ROM drive efficiently. Consult your Windows documentation for further information on how to check and adjust these settings.

9. Clean up your hard disk by defragmenting it. There are a number of tools available to carry out this task, including the DEFRAG command found in DOS version 6 and later.

H. Printing

Printing screens from The Ultimate Sex Guide may take several minutes, depending on the type of printer you use. Since screen resolution and printer resolution are often different, the printout may not match the quality you see on the screen.

You can change the settings of your printer from within The Ultimate Sex Guide by clicking on the dial icon on the left-hand pillar of the console. An Options Screen appears. Click on Print Setup to display the Print Setup dialog box. (Please note: an explanation of the Print Setup dialog box is available in your Windows documentation.)

Some dot-matrix printers may not print pictures properly with the "Low/Faster" quality setting in the Print Setup dialog box. On these printers change the quality setting in the "Printer Settings..." dialog box to "High/Slower."

Because the pictures can be quite large, you may have difficulty copying or printing in low-memory conditions. In this case, follow the advice in section D of this file, and try again.

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August 15th, 1995