

1997 GROLIER MULTIMEDIA ENCYCLOPEDIA ver. 9.00

INTERNET & ONLINE CONNECTION FEATURES SOFTWARE & INSTALLATION INSTRUCTIONS

Thousands of carefully chosen links to Internet World Wide Web sites through The Grolier Internet Index™ and online forums through CompuServe™ are part of your new 1997 Grolier Multimedia Encyclopedia (GME). The GME is both a rich reference source and a connection to the vast resources contained on the Internet.

What is The Grolier Internet Index?

The Grolier Internet Index links you to a well-defined Internet database of Web sites that have been identified by Grolier's team of editorial, education and library experts.

How does this actually work?

Starting from a linked article on your CD-ROM, you can click the **Online** button located in the lower right-hand corner of your screen. This will take you to a screen that lists the types of links available for this particular article. You will need both a modem and an Internet account from an Internet Service Provider (ISP) to complete the connection to The Grolier Internet Index.

If you already have an Internet account:

If you are already on the Internet, you will be asked to point the GME to your "browser" the first time you click the **Online** button. On the GME menu, select Edit, Preferences and Web Browser. Then, select the directory and program where your Internet browser software resides, for example **c:\netscape\netscape.exe**, and click OK. From that point on, clicking the **Online** button and selecting The Grolier Internet Index will launch your browser and automatically connect you to the appropriate Grolier Internet Index screen at the Grolier Web site.

If you do NOT yet have an Internet account:

AT&T WorldNet Servicesm and Netscape Navigator™ software

For those who are not yet on the Internet, but want to use The Grolier Internet Index and the many features of the Internet, Grolier has included **AT&T WorldNet Service** software, which includes a specially customized version of **Netscape Navigator**. To install, select "AT&T WorldNet Service Setup" from your Grolier Interactive program group in Windows 3.1 or from the Task Bar in Windows 95. When asked during the installation process for a registration code, please use the following:

For current AT&T Long Distance Customers - **LMSQIM631**

For non-AT&T Long Distance Customers - **LMSQIM632**

Consult the enclosed AT&T WorldNet Service brochure for installation tips and instructions.

If you have any technical problems during installation of this service, please call the phone number provided below.

AT&T WorldNet Service at 1-800-400-1447.

CompuServe® Forum Links

The GME also has links to thousands of **CompuServe** forums and services. You need to be a CompuServe member to take advantage of these links. The GME CD-ROM includes a free offer and all the software necessary to join the CompuServe Information Service. Since CompuServe provides you access to the Internet as part of their service, you can point to the CompuServe provided browser and use it to reach The Grolier Internet Index. To install, select "CompuServe Information Service Setup" from your Grolier Interactive program group in Windows 3.1 or from the Task Bar in Windows 95. Use the "Agreement" and "Serial Number" located on the "Now Grolier Is CompuServe Connected" card enclosed in the GME product box.

If you have any technical problems during installation of this service, please call one of the phone numbers provided below.

CompuServe Information Service in the U.S. at **1-800-848-8990** or **614-529-1340**. A full list of customer support numbers by country is available in the WinCIM Help utility under Member Support, Contacting Customer Service.

Parental Controls

Cyber Patrol is an Internet filter and access management tool that employs a simple, easy-to-use interface enabling parents to restrict their child's Internet access to certain times of day, limit the total time spent online in a day, and block access to Internet sites that they deem inappropriate. Both the AT&T WorldNet Service and CompuServe provide access to a variety of parental controls, including Cyber Patrol, as part of their products. To employ these controls, connect to the member services area on the service.

System Requirements

Please refer to enclosed brochures.

Installation & Technical Questions

You must have a fully working Internet connection to use The Grolier Internet Index. You need the CompuServe Information Service to connect to their forums.

The first time you click the **Online** button in the GME you will be asked to set your browser. On the GME menu, select Edit, Preferences and Web Browser. In the Grolier Internet Access dialog that pops up, click the Browse button. You must find and identify the browser.exe file that you have installed and want to use for your Internet connection. Here are some examples:

Windows 3.1 or 3.11

C:\Netscape\Netscape.exe
C:\Worldnet\Netscape.exe

Windows 95

C:\Program Files\Netscape\Netscape.exe
C:\Program Files\Worldnet\Program\Netscape.exe

Be sure that the file you select is the browser.exe rather than some other .exe file located in the directory. This is how the GME knows what browser to use for your connection to The Grolier Internet Index.

There is a known conflict between Windows 3.x and Microsoft Internet Explorer. This browser should not be selected for Windows 3.x at this time.

In order to make the GME work with different browser programs a "Use Quotes" check box has been provided. This box should be selected for the following system configurations:

Windows 3.1 and/or Windows 95 and CompuServe Mosaic

Windows 3.1 and/or Windows 95 and NCSA Mosaic

Windows 95 and Microsoft Internet Explorer

Otherwise, leave the box unchecked. Then, select OK in both dialogs to finish setting your preferences.

Please note: Certain browsers, once they are initially loaded, may not automatically become active when you click a Grolier Internet Index link - even though they still go to that link in the background. If you have such a browser, you can bring it to the front using the Task Manager [Alt + Shift + Tab] in Windows 3.1 or the Task Bar in Windows 95.

If, when you click on an item for the Grolier Internet Index your software does not automatically connect you to your service, check your system to verify that Dial-Up Networking is enabled. If you are still unable to connect through the GME, start your service manually then access the Grolier Internet Index through the GME.

Once you have the GME installed, your online connection working and your Preferences set, you should be ready to use the online features of the encyclopedia.

If you have any technical problems with the operation of the online links at this point, please contact Grolier in any of the following ways and we'll help you get going.

1-800-356-5590 (voice - toll free)

203-796-2536 (voice - toll)

203-797-3835 (FAX)

Via the Internet:

Grolier Home Page: <http://www.grolier.com>

E-mail: techsup@grolier.com

By Mail:

Grolier Interactive

Attn: Technical Support

90 Sherman Turnpike

Danbury, CT 06816