

GENie for Windows

Click on each topic for more information.
The pointer will turn to a hand.

Welcome to the *NEW* GENie!

Installing GENie for Windows

Setting Sounds

Joining GENie

Logging On for the First Time

Getting Help

Important: This Help file covers the topics you need to install GENie for Windows and go online for the first time.

As soon as you have logged on to GENie, please download the complete Help file from the GENie for Windows Support RoundTable. Click Online on the menu bar then Move to Page/Keyword. Type GENIEWIN in the dialog box then click Move. At the GENie for Windows Support RoundTable "Download GENie for Windows Help File" will be highlighted. Click the Select button or double click on the highlight to go to the Download File window. Click Download. The Download will begin automatically.

Welcome to GEnie for Windows!

We're glad you've chosen the *NEW* GEnie as your online service. *It's the most fun you can have with your computer on!*

GEnie for Windows has been designed to make the *NEW* GEnie as easy to use as possible. If you are new to GEnie or GEnie for Windows, please take a few minutes to browse through the various topics in this Help file. If you want to get started as quickly as possible, then jump right in to logging on.

Thank you for choosing GEnie!

See also

[What's New with GEnie for Windows](#)

[Installing GEnie for Windows](#)

[Setting Sounds](#)

[Joining GEnie](#)

[Logging on for the First Time](#)

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How to Get Help

1. **If you can log on to GENie, go to the GENie for Windows Support RoundTable** (page 1455 or keyword GENIEWIN). There are topics on common problems (and some that aren't so common). There also is a Help Desk several nights a week. Be sure to download the complete GENie for Windows Help file. Most of the common problems are covered in this Help file.
2. **If you cannot log on at all, or if you need immediate help on a problem, call GENie Client Services at 800-638-9636** (U.S. and Canada). Client Services is staffed from 9:00 am until Midnight Eastern time Monday through Friday. On weekends and major holidays, hours are Noon to 8:00 pm Eastern time. An automatic answering system is available 24 hours a day. It includes access numbers and hints on common problems. You also can reach Client Services by sending E-Mail to FEEDBACK.

Logging On

Double click the GENie for Windows icon to start the program.

If you are joining GENie as a new member...

The GENie for Windows signup dialog box will open. Please see [Joining GENie](#) for information on becoming a GENie member.

If you are already a GENie member...

The GENie for Windows Welcome dialog box will open. If you chose to customize your logon settings after you installed GENie for Windows, your User ID and Password (hidden by *****) will be there. If not, type your User ID and Password in the boxes.

Click the Logon button or press your ENTER (Return) key to begin logging on.

A GENie Connection dialog box will open to report the progress of your logon. If you have sounds enabled you'll hear a welcome message and be told if you have new mail waiting.

Look at the left status area at the bottom of the screen. A message there will tell you how many mail messages, if any, you have waiting, as well as the time of your last logon.

The magic GENie lamp in the lower right corner tells you when GENie for Windows is busy talking to GENie Central. You'll see the wisp of The GENie moving as your command is carried out!

The first place The GENie will move you to is the Logon Announcements, also known as banners. These are important announcements about GENie. Click on the herald's icon of an announcement of interest and you'll move to a window with more information. From there you can move directly to the area featured or return to the banners.

Clicking any of the icons on the desktop will take you to that area.

When you are ready to logoff, click the Logoff icon in the lower right corner or choose Online then Logoff from the menu bar. A dialog box will ask you to confirm your logoff. Click Yes to complete your logoff.

Have fun exploring the *NEW* GENie!

See also

[Installing GENie for Windows](#)

[Setting Sounds](#)

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Setting Sounds

One of the many neat things about GENie for Windows is the sounds that tell you what's happening when (if your computer has a sound card). Logon to GENie and you're welcomed. If you have new mail waiting, you hear that too!

Almost every action on GENie can have a sound associated with it. The important word here is can. You're the one who decides if you want sounds and what sounds you want. If you don't want sounds, you don't have to have them. If you don't like the supplied sounds, you can use your own favorites.

The New GENie for Windows comes with several sounds to get you started. Check with your favorite GENie RoundTables for other sound files for you to download.

To set your sounds, follow these steps:

1. Open the Windows Main group. Click Control Panel and then click the Sound icon.
2. Click to put an X in the box adjacent to Enable System Sounds. If you don't want sounds, clear this box.
3. Scroll through the Events box until you see the GENie sound events. Each begins with GENie. Each event can have a different sound associated with it.
4. Select (highlight) one of the event files and then select a sound (WAV file) from the Files box. You can change directories. The sounds you use do not have to be in your Windows directory.
5. Click Test to hear the sound you've chosen. You can test as many sounds as you like. When you have selected all your sounds, select OK to save them. Next time you log on to GENie you'll hear your sounds!

See also

[Installing GENie for Windows](#)

[Joining GENie](#)

[Logging on for the First Time](#)

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Joining GEnie

As soon as you click on the GEnie for Windows icon for the first time you're at the Signup Information window and ready to begin.

To make the signup process go smoothly, take a few minutes now to gather the information you will need:

1. Your special Offer Code (if you received GEnie for Windows through a special offer) or your Buddy's GE Mail name (if a friend told you about GEnie).
2. Any special modem setup string you need for your modem brand. [Click here](#) to see if your modem needs a special setup string. Then click Back to return to this screen.
3. Your Credit Card for your account billing. In the United States you may have your bill automatically paid from your checking account. If you wish that method of payment, have your checkbook handy.

Turn on your printer so you can have a printed copy of your signup information.

You'll be taken to Signup as soon as you click on the GEnie for Windows icon. If you don't want to signup at this time, or if you are already a member, click Cancel. (You can signup at a later time by going to Online|Signup to GEnie on the menu.)

Signup Information

Complete the information requested. You can move from fill-in box to box with your Tab key (Shift-Tab to go back) or by clicking your cursor in a box. You will need your Mother's Maiden Name (last name only is OK). This may be used by GEnie Client Services to verify your identity if you call for information on your account. If your mailing address is not the same as your home address, click to remove the X before typing your home address. When you have finished, Save the information for your records then click Proceed.

Connection Settings

Do not change any of the information in the Reaching GEnie block. It is set for your signup. In the Your Computer block, click on Auto Configure. Change the Modem Setup if you have a special modem setup (from the Modem List). Click OK when you are finished with your settings.

GEnie Connection

You will be connected to the signup area on GEnie. Watch the lower right corner and you will see that special welcome information is being requested.

Welcome/Signup Offer

You'll see the terms of your signup offer. Save a copy by clicking the Save button. We suggest you Print a copy as well by clicking the Print button. Then click Proceed.

GEnie Access Numbers

A list of access numbers in your area code will be presented. Look at the list and choose a number by clicking on it. Save and print a copy of this list. Then click Proceed.

GEnie User Agreement

Read the GEnie Service Terms and Conditions. If you do not agree with these terms, click Disagree and your signup will terminate. If you agree, Save and Print. Then click Proceed.

Billing Information

Click in the circle next to your preferred Payment Method. Complete the Account Information. Click Save to save the information. Then click Proceed.

GEnie Account Information

As soon as you complete your billing information you will be logged off and a window will show all of your GEnie Information. Write down your User ID, Password, GE Mail ID, your Internet Mail Address and your Local Phone Number. At the bottom of the window click in the square to Save ID, Password, GE Mail ID and Phone Number for GEnie for Windows. Click Yes to immediately log on to GEnie with your new account.

Congratulations! You're now a new GEnie member!

See also

Setting Sounds

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Installing GENie for Windows

GENie for Windows has an installation (Setup) program that handles most of the details for you.

1. Floppy disk installation

Insert the GENie for Windows disk in your disk drive. From within Windows, select File|Run and type the command A:\SETUP (if the disk is in your A drive) or B:\SETUP (if the disk is in your B drive). Then click OK.

Hard drive installation (if you downloaded GENie for Windows to your hard drive)

Create a \GESETUP directory and copy the .EXE file containing GENie for Windows into this directory. Extract all files from the self-extracting .EXE file by double-clicking on the filename. Select File|Run, type the command SETUP (make certain you are in the GESETUP directory or type the complete path name) and then click OK.

Important: If you have previously used version 1.2 or earlier of GENie for Windows your database files will not be transferred. These database files contain any Mail, Bulletin Board Messages or Library file descriptions you have in your Filing Cabinet. If you want to save these files for reference, rename your current GENie directory to /GENIEOLD before starting the installation process. Also rename your FE.INI file in your Windows directory to FE.OLD as it will be rewritten during installation.

2. **The GENie for Windows Setup program will begin.** The program will suggest a directory, generally C:\GENIE. You can either accept this directory or enter a new path and/or directory name. Click OK when you have chosen your directory. If the directory does not exist, it will be created.
3. **Read the README file.** It has important last-minute information on the program.
4. **A GENie Program Group will be created.** There will be a GENie icon and a Help icon.

That's it! If you installed from your hard disk you can delete the GESETUP directory and the files it contains. First copy the files it contains to disk(s) in case you ever need to reinstall GENie for Windows or give a copy to someone else. You can also delete your previous version of GENie for Windows if you do not want to keep it for access to your old database files.

Your Next Steps

If you are joining GENie for the first time...

[Click here to learn how to join GENie and set up your modem](#)

If you are already a GENie member...

When you click on the GENie icon the New Member Signup window will open. Click Cancel and answer Yes to the "Do you wish to terminate your GENie Signup?" dialog box. Go to File on the Menu bar and click Settings then Connection to configure GENie for Windows.

[Click here to learn how to set up your modem for accessing GENie](#)

See also

[Setting Sounds](#)

[Logging on for the First Time](#)

[Getting Help](#)

Auto Configure

Setting up your computer to connect to GENie is easy! The hard part is taken care of for you with Auto Configure. For most GENie members all you have to do is click the Auto Configure Button.

Open File|Settings|Connection on the menu bar for the Connections Settings dialog box.

You will need to select or fill in the items in the Reaching GENie box: Phone Number, Network, Redial and Touch Tone or Pulse.

For most people, Auto Configure will take care of setting the items in the Your Computer box: Port, Speed and Modem Setup.

If you want to log on to GENie at a slower or faster speed than Auto Configure selects, you will need to make this change yourself.

Some modems need special setup strings. [To see if your modem is on the list, click here.](#)

Here is additional information on all the Connection Settings:

Phone Number

Type in the telephone number you will use to call GENie. Use a comma (,) if you need a pause while dialing the number. (For example: 9,555-5555 to dial an outside line.)

Network

Single click on the down arrow to see the Network connection choices available. You can select the GENie network, SprintNet, DATAPAC (East) or DATAPAC (West). Single click on your network choice to select it. *Important:* Make sure that the telephone number you use for access and the Network agree. You can't sign on properly if you select a SprintNet phone number and the GENie network, for example.

Redial

Single click on the box next to Redial to automatically redial if the phone number is busy or the connection fails. Then type in the number of times you want to redial and the number of seconds between each redial attempt. If Redial is not checked, any numbers in the boxes will be grayed out.

Touch Tone

Single click on the circle to the left of Touch Tone if your modem is connected to a Touch Tone phone. A black dot in the circle shows you have Touch Tone selected. You can choose Touch Tone or Pulse, but not both.

Pulse

Single click on the circle to the left of Pulse if your modem is connected to a Pulse phone. A black dot in the circle shows you have Pulse selected. You can choose Touch Tone or Pulse, not both.

Auto Configure

Single click on Auto Configure to have GENie for Windows automatically configure your computer for GENie. While you can change any of the results, try the automatically configured settings first. Some modems need special setup strings. Be sure to check the modem list!

Port

Single click on the down arrow to see the Communication Port choices available. You can select COM1, COM2, COM3, or COM4. Single click on the port used by your modem to select it.

Speed

Single click on the down arrow to see the Speed choices available. You can select 9600, 4800, 2400, 1200, 600 or 300 baud. The most common baud rates used to access GENie are 9600 and 2400 baud. Single click on the Baud Rate number to select it. Note: if you set the baud rate for 9600 and get a CONNECT message but nothing further when logging on, try setting the baud rate to 2400.

Modem Setup

A recommended Modem Setup command will appear in the box after Auto Configure. Use this command for your initial logon to GENie. Change it only if you know your modem takes a special setup sequence. (Check the modem list to see if you need a special setup string).

OK

Single click on OK when you have made all your choices.

Cancel

Single click on Cancel if you decide that you *do not* want to make any changes. Any changes you have

made *will not be saved* if you click Cancel.

Help

Single click on Help for information on setting your computer to connect with GENie.

See also

[Modem Settings](#)

[Setting Sounds](#)

[Logging on for the First Time](#)

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Modem Settings

If your modem model is on this list, please enter the modem string beginning with AT in the Modem Setup box in the Your Computer portion of the Connection Setting dialog:

Accex

DM1414, DM1914, DM2814, DM9624
AT&F^M~~~ATV1&C1&D2&Q0\N3%C0\Q3\X0

AT&T Paradyne

DataPort Express
AT&F^M~~~ATV1&C1&D2\N3%C0\Q3\G1

Boca

14.4Kbps V.32bis
AT&F^M~~~ATV1&C1&D2\N3%C0&K3\G1

CalCom

CP-1442F
AT&F^M~~~ATV1&C1&D2\N3%C0&K4
CP-1442EX
AT&F^M~~~ATV1&C1&D2\N3%C0&K4
CP-1442VF
AT&F^M~~~ATV1&C1&D2\N3%C0\G1
CP-2842F
AT&F^M~~~ATV1&C1&D2\N3%C0&K6S95=255
CP-2842EX
AT&F^M~~~ATV1&C1&D2\N3%C0&K6S95=255

Compaq

14.4Kbps
AT&F^M~~~ATV1&C1&D2\N3%C0&K3\G1

Digicom

Scout, ScoutPlus, 9624
AT&F^M~~~ATV1&C1&D2*E3*F3
Connection 14.4+
AT&F^M~~~ATV1&C1&D2\N3%C0&K3

Gateway

Telepath
AT&F^M~~~ATV1&C1&D2\N3%C0&K3\G1

Global Village

AT&F^M~~~ATV1&C1&D2\N3%C0\Q3\G1

Intel

AT&F^M~~~ATV1&C1&D2\N3%C0\Q3\G1

Megahertz

AT&F^M~~~ATV1&C1&D2\N3%C0\Q3\G1

Practical Peripherals

14400FXSA V.32bis
AT&F^M~~~ATV1&C1&D2&Q8S46=0&K3

Supra

SupraFaxModem, SupraCOMcard
AT&F^M~~~ATV1&C1&D2\N3%C0&K3

Twincom

144DF
AT&F^M~~~ATV1&C1&D2\N3%C0&K3\G1

US Robotics

Sportster 14.4
AT&F^M~~~ATV1&C1&D2&M4&K0&H1&1

ViVa

14.4/Fax, 9642

AT&F^M~~~ATV1&C1&D2\N3%C0&K3

Wisecom

14.4, 28.8

AT&F^M~~~ATV1&C1&D2\N3%C0&K3\G1

See also

[Installing GENie for Windows](#)

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What's New

Wow! Have we got a new program for you!

If you have used a previous version of GENie for Windows you won't believe your eyes! If you've used other programs to access other online services, you're going to be delighted. If the world is going to Windows then the NEW GENie for Windows is a good example of the reasons!

The NEW GENie for Windows is designed to help you have the most fun and get the most benefit from your GENie time. We know you have a choice in online services and we want you to choose GENie.

New Look

GENie for Windows has a new look. There's an attractive desktop with 18 icons. A single click on any of the icons will take you directly to any of those areas.

New Signup Procedure

There's a new, easy-to-use signup procedure. If you're not a member, you will be presented with the signup screen after you install GENie for Windows. If you are currently a GENie member, you can use the signup for friends and family. As their Buddy, you can get credit for their signups!

New Animated Logon

Are you tired of staring at an unmoving screen while your modem dials the phone? You won't be when you see the new, animated logon in GENie for Windows!

New Sounds

You can put that sound card to good use with GENie for Windows. While some sounds are supplied, you can easily add others. And change them as you wish. A fanfare makes moving to your favorite RoundTable special!

New Auto Configure

It's easier than ever to configure GENie for Windows with Auto Configure and the list of modems that require special strings for best access.

New Logon Announcements

There's always something special happening on GENie. With GENie for Windows you'll see the announcements of these events as soon as you logon. You can move to the area featured in any of the announcements with a quick click.

New E-Mail Manager

You've got the world in your mailbox with the NEW GENie for Windows. One click on the Mail icon on the desktop takes you to the new E-Mail manager. You can get your new mail, compose new letters, open the Address Book or File Cabinet and send your Out Box (To Do Manager).

New Address Book

One click will send mail to another GENie member or across the Internet to other services. Best of all, after you enter a name once you'll only have to remember the easy name that *you* choose.

New RoundTable Menus

Now all the features of GENie RoundTables are yours with a single click: About the RoundTable, News, Bulletin Board, Software Libraries and Real Time Conferences. One click opens the RoundTable banner or selects any of the special areas such as a KnowledgeBase, Quiz or Survey.

New See-As-You-GIF Downloading and Uploading

See what that picture (GIF) file looks like while it's being downloaded (or uploaded).

New Faster Response

Even with all the new features, GENie for Windows is faster than it has ever been.

New Internet Access

As soon as construction has been completed on GENie's new Internet Services, one click on the Internet icon on the desktop will take you there.

And There's More...

Enjoy exploring the NEW GENie for Windows as you enjoy exploring GENie. Keep an eye out for even more new features. (Hint...look at the lamp in the lower right corner of the screen.)

See also

[Installing GENie for Windows](#)

