

# AST Computers

## Contact Information:

World Wide Web: <http://www.ast.com>

Technical Support: 800-727-1278

### **Available Phone Contacts Outside the USA:**

Australia: 02-9952-6400

Canada: 800-758-0278

France: 0591-6065

Japan:

Tokyo: 813-3669-7281

Osaka: 816-306-3461

Latin America: 817-232-9824

UK: 0990-278-278

For other countries, please contact your local retailer.

# ATI Technologies Inc.

## Contact Information:

World Wide Web: <http://www.atitech.ca>

Technical Support: 905-882-2626

### **Available Phone Contacts Outside the USA:**

Germany: 89-460907-77

For other countries, please contact your local retailer.

# Acer America

## Contact Information:

World Wide Web: <http://www.acer.com>

Technical Support: 800-445-6495

**Available Phone Contacts Outside the USA:**  
None available. Please contact your local retailer.

# AdLib MultiMedia, Inc

## **Contact Information:**

Technical Support: 418-529-1159

**Available Phone Contacts Outside the USA:**  
None available. Please contact your local retailer.

# Advanced Gravis

## Contact Information:

World Wide Web: <http://www.gravis.com>

Technical Support: 604-431-1807

### **Available Phone Contacts Outside the USA:**

Netherlands: (31)36-5364443

For other countries, please contact your local retailer.

# Advanced Integration Research

## Contact Information:

World Wide Web: <http://www.airwebs.com>

Technical Support: 408-428-1547

### **Available Contacts Outside the USA:**

None available. Please contact your local retailer.

# Aztech Labs

## Contact Information:

World Wide Web: <http://www.aztechca.com>

Technical Support: 510-623-8988

### **Available Contacts Outside the USA:**

China: 10-253-6659

Germany: 421-162-560

Malaysia: 704-8450

Singapore: 741-7211

World Wide Web: <http://www.aztech.com.sg>

UK: 1734-814-121

For other countries, please contact your local retailer.

# Boca Research Inc.

## Contact Information:

World Wide Web: <http://www.bocaresearch.com>

Technical Support: 561-241-8088

### **Available Phone Contacts Outside the USA:**

Netherlands: 31-1803-21606

Singapore: 65-584-6703

For other countries, please contact your local retailer.



## CD-ROM Drive Manufacturers List

[Mitsubishi](#)

[Mitsumi](#)

[NEC](#)

[Panasonic](#)

[Sony](#)

[Teac](#)

[Zenith Data Systems](#)

CD-ROM Drives

CD-ROM Drives

Computers, CD-ROM Drives

CD-ROM Drives

CD-ROM Drives

CD-ROM Drives

Computers, CD-ROM Drives

# CSS Laboratories, Inc.

## Contact Information:

World Wide Web: <http://www.csslabs.com>

Technical Support: 800-966-2771

### **Available Phone Contacts Outside the USA:**

Canada: 905-882-0260

For other countries, please contact your local retailer.

# Cardinal Technologies

## Contact Information:

World Wide Web: <http://www.cardtech.com>

Technical Support: 717-293-3124

### **Available Phone Contacts Outside the USA:**

None available. Please contact your local retailer.

# Cirrus Logic

## Contact Information:

World Wide Web: <http://www.cirrus.com>

Technical Support: 510-226-2323 (West Coast)

Technical Support: 508-470-3380 (East Coast)

### **Available Phone Contacts Outside the USA:**

France: 1-48-12-2812

Germany: (49) 81-52-40084

Italy: (39) 2-3360-5458

UK: (44) 1727-872424

For other countries, please contact your local retailer.

# Colorgraphic Communication

## Contact Information:

World Wide Web: <http://www.colorgfx.com>

Technical Support: 770-455-3921

### **Available Phone Contacts Outside the USA:**

UK: 1202 299048

For other countries, please contact your local retailer.

# Compaq Computer Corporation

## Contact Information:

World Wide Web: <http://www.compaq.com>

Technical Support: 800-652-6672

### **Available Phone Contacts Outside the USA:**

Australia: 61 2 9911 1999

France: 331-4133-4100

Germany: 49-89-9933-0

Japan: 03-5402-5700

UK: 44-1-81-332-3000

For other countries, please contact your local retailer.

# Creative Labs

## Contact Information:

World Wide Web: <http://www.creaf.com>

Technical Support: 405-742-6622

### **Available Phone Contacts Outside the USA:**

France: 33-1-3920-0421

Germany: 49-089-957-9081

Singapore: 065-773-4048

UK: 44-1734-344-744

For other countries, please contact your local retailer.

# Dell Computers

## Contact Information:

World Wide Web: <http://www.us.dell.com>

Technical Support: 800-624-9896

### **Technical Support Phone Contacts Outside the USA:**

Australia: 2-930-3355

France: 1-30-60-6900

Germany: 61-03-971-0

Japan: 3-5420-5353

Mexico: 5-228-7800

Singapore: 32-08370

Spain: 1-32-91080

UK: 344-860-456

For other countries, please contact your local retailer.



# Diamond Multimedia Systems

## Contact Information:

World Wide Web: [www.diamondmm.com](http://www.diamondmm.com)

Technical Support: 408-325-7100

### Available Contacts Outside the USA:

France: +44-1189-444433

Germany: +49-8151-266030

Japan: +81-3-5695-8405

UK: +44-1189-444415

For other countries, please contact your local retailer.

# Epson America

## Contact Information:

World Wide Web: <http://www.epson.com>

Technical Support: 800-922-8911

### **Available Phone Contacts Outside the USA:**

None available. Please contact your local retailer.

# Gateway 2000

## Contact Information:

World Wide Web: <http://www.gw2k.com>

Technical Support: 800-846-2301

### **Available Contacts Outside the USA:**

Australia: 800-251-782

France: 0590-6490

Germany: 0130-82-0840

Ireland: 800-46-2000

UK: 0800-80-2000

For other countries, please consult your local retailer.

# Genoa Systems

## **Contact Information:**

World Wide Web: <http://www.genosys.com>

Technical Support: 408-362-2900

### **Available Contacts Outside the USA:**

Telephone: 49 02104-39877

For other countries, please contact your local retailer.

# Hercules Computer Technology Inc.

## Contact Information:

World Wide Web: <http://www.hercules.com>

### **Phone Contacts in the USA:**

Technical Support: 800-323-0601

### **Available Contacts Outside the USA:**

Germany: 49 089 8989 0573

For other countries, please contact your local retailer.

# Hitachi

## Contact Information:

World Wide Web: <http://www.hitachi.com>

Technical Support: 800-241-6558

### **Available Contacts Outside the USA:**

France: 1-48-21-6015

Spain: 3-33-08652

For other countries, please contact your local retailer.

# IBM (International Business Machines)

## Contact Information:

World Wide Web: <http://www.ibm.com>

Technical Support PS/1 PRO: 800-765-4747

Technical Support Valuepoint: 800-772-2227

## **Available Phone Contacts Outside the USA:**

None available. Please contact your local retailer.

# Intel Corp.

## **Contact Information:**

World Wide Web: <http://www.intel.com>

Technical Support: 800-538-3373

### **Available Phone Contacts Outside the USA:**

None available. Please contact your local retailer.



# Liberty Electronics USA

## **Contact Information:**

Technical Support: 800-745-7011

## **Available Phone Contacts Outside the USA:**

None available. Please contact your local retailer.

# Logitech

## **Contact Information:**

World Wide Web: <http://www.logitech.com>

Technical Support: 510-795-8100

### **Available Phone Contacts Outside the USA:**

France: 34-48-9050

Switzerland: 41-21-869-9851

For other countries, please contact your local retailer.

# Matrox Graphics Inc.

## Contact Information:

World Wide Web: <http://www.matrox.com>

Technical Support: 514-685-2630 Ext. 2388

### **Available Contacts Outside the USA:**

France: +33 1 45 60 62 00

Germany: +49 89 614 474 33

UK: +44 1 793 441 144

For other countries, please contact your local retailer.

# Media Vision

## **Contact Information:**

World Wide Web: <http://www.mediavis.com>

Technical Support: 541-882-1177

## **Available Contacts Outside the USA:**

For other countries, please contact your local retailer.

# Microsoft

## **Contact Information:**

World Wide Web: <http://www.microsoft.com>

Technical Support: 206-635-7000

## **Available Contacts Outside the USA:**

For other countries, please contact your local retailer.

# Mitsubishi

## **Contact Information:**

World Wide Web: <http://www.mitsubishi.com>

Technical Support: 800-344-6352

## **Available Phone Contacts Outside the USA:**

None available. Please contact your local retailer.

# Mitsumi

## Contact Information:

World Wide Web: <http://www.mitsumi.com>

Technical Support: 800-801-7927

### **Available Phone Contacts Outside the USA:**

None available. Please contact your local retailer.

# NEC

## **Contact Information:**

World Wide Web: <http://www.nec.com>

Technical Support: 800-388-8888

**Available Phone Contacts Outside the USA:**  
None available. Please contact your local retailer.



# Number Nine Visual Technology

## Contact Information:

World Wide Web: <http://www.nine.com>

Technical Support: 617-674-8595

### **Available Contacts Outside the USA:**

Germany: 96-14-491-0

Japan: +81-3-5322-2891

For other countries, please contact your local retailer.

# Oak Technology

## Contact Information:

World Wide Web: <http://www.oaktech.com>

Technical Support: 408-523-6666

### **Available Phone Contacts Outside the USA:**

None available. Please contact your local retailer.

# Orchid Technology

## Contact Information:

World Wide Web: <http://www.orchid.com>

Technical Support: 510-661-3000

### **Available Contacts Outside the USA:**

France: (33) 1-48-10-7550

Germany: (49) 8958298235

UK: (41) 1-256-479-898

For other countries, please contact your local retailer.

# Packard Bell

## Contact Information:

World Wide Web: <http://www.packardbell.com>

Hardware Support: 800-733-4411

Software Support: 801-579-0161

### **Available Phone Contacts Outside the USA:**

France: 1-40-64-1000

Germany: 89-83-703-1

Spain: 1-45-80055

For other countries, please contact your local retailer.

# Panasonic Interactive Media

## Contact Information:

World Wide Web: <http://www.panasonic.com>

Technical Support: 408-653-1898

### **Available Contacts Outside the USA:**

France: 1-49-46-4300

Germany: 32-18-702-0

Spain: 7-24-81100

For other countries, please contact your local retailer.

# Paradise\*/Phillips Electronics

\*Western Digital sold the Paradise line to Phillips Electronics in 1995.

## Contact Information:

World Wide Web: <http://www.paradisemmp.com>

Technical Support: 800-978-3079

### Available Contacts Outside the USA:

France: 05-917909

Germany: 0130-823983

Spain: 900-983181

UK: 0800-966185

For other countries, please contact your local retailer.

# STB Systems, Inc.

## Contact Information:

World Wide Web: <http://www.stb.com>

Technical Support: 800-234-4334

### **Available Contacts Outside the USA:**

France: 44-181-897-1008

Germany: 1-44-897-1008

UK: 011-44-897-0662

For other countries, please contact your local retailer.

# Sigma Designs

## Contact Information:

World Wide Web: <http://www.sigmadesigns.com>

Technical Support: 970-339-7120

### **Available Phone Contacts Outside the USA:**

Germany: 89-33-644-3

For other countries, please contact your local retailer.





**Contact Information:**

World Wide Web: <http://www.sel.sony.com>

Technical Support: 800-326-9551

**Available Contacts Outside the USA:**

None available. Please contact your local retailer.

## Sound Card Manufacturers List

[AdLib Multimedia, Inc.](#)

[Advanced Gravis](#)

[ATI Technologies Inc.](#)

[Aztech Labs](#)

[Boca Research Inc.](#)

[Cardinal Technologies](#)

[Creative Labs](#)

[Diamond Multimedia Systems Inc.](#)

[Intel](#)

[Logitech](#)

[Media Vision](#)

[Microsoft](#)

[Oak Technology](#)

[Turtle Beach](#)

Sound cards

Joysticks, Sound Cards

Video cards, Sound Cards

Sound Cards

Video Cards, Sound Cards, Modems

Video Cards, Sound Cards, Modems

Video Cards, Sound Cards, Modems

Video Cards, Sound Cards

Video Cards, Sound Cards, Modems

Sound Cards, Input Devices

Sound Cards

Operating Systems, Sound Cards

Video Cards, Sound Cards

Sound Cards

# Swan Technologies, Inc.

## **Contact Information:**

World Wide Web: <http://www.swantech.com>

Technical Support: 800-468-7926

## **Available Phone Contacts Outside the USA:**

None available. Please contact your local retailer.

## System Manufacturers List

|  |                          |
|--|--------------------------|
| <a href="#"><u>Acer America</u></a>                | Computers                |
| <a href="#"><u>AST Computers</u></a>               | Computers                |
| <a href="#"><u>Compaq Computer Corporation</u></a> | Computers                |
| <a href="#"><u>Dell Computers</u></a>              | Computers                |
| <a href="#"><u>Epson America</u></a>               | Computers                |
| <a href="#"><u>Gateway 2000</u></a>                | Computers                |
| <a href="#"><u>Hitachi</u></a>                     | Computers                |
| <a href="#"><u>IBM</u></a>                         | Computers                |
| <a href="#"><u>NEC</u></a>                         | Computers                |
| <a href="#"><u>Packard Bell</u></a>                | Computers                |
| <a href="#"><u>Swan Technologies, Inc.</u></a>     | Computers                |
| <a href="#"><u>Tandy Computer</u></a>              | Computers                |
| <a href="#"><u>Toshiba</u></a>                     | Computers                |
| <a href="#"><u>Zenith Data Systems</u></a>         | Computers, CD-ROM Drives |

# Tandy Computer

## Contact Information:

### Online Services:

World Wide Web: <http://www.tandy.com>

Technical Support: 817-878-6875

### Available Phone Contacts Outside the USA:

UK: 922-434-000

For other countries, please contact your local retailer.

# Teac

## **Contact Information:**

World Wide Web: <http://www.teac.com>

Technical Support: 213-726-0303 (or) 213-727-4860

## **Available Phone Contacts Outside the US:**

None available: Please contact your local retailer.

# Toshiba

## Contact Information:

World Wide Web: <http://www.toshiba.com>

Technical Support: 800-999-4273

### **Available Phone Contacts Outside the USA:**

None available. Please contact your local retailer.

# Trident Microsystems Inc.

## **Contact Information:**

World Wide Web: <http://www.trid.com>

Technical Support: 415-691-9211

**Available Phone Contacts Outside the USA:**  
None available. Please contact your local retailer.



# Tseng Labs

## Contact Information:

World Wide Web: <http://www.tseng.com>

Technical Support: 215-968-0502

### **Available Phone Contacts Outside the USA:**

Germany: 49-00-004-9

Belgium: 2-716-50-00

For other countries, please contact your local retailer.

# Turtle Beach

## **Contact Information:**

World Wide Web: <http://www.tbeach.com>

Technical Support: 510-624-6265

### **Available Phone Contacts Outside the USA:**

Switzerland: 22-347-1181

For other countries, please contact your local retailer.

# Vendor List

We have tried to include the most up-to-date contact information for major manufacturers of software, computers, video cards, sound cards and other peripheral devices. We include this information to assist you in quickly diagnosing any compatibility problems with hardware or software in your system.

Activision has made every effort to ensure that this information is correct. However, you may want to consult the documentation included with your computer, software, video card, sound card, CD-ROM drive, or other peripheral devices for more up-to-date information from each company.

**For Customers Outside the US:** Where possible, we have included international contact information. If there is no contact in your country, please refer to the documentation included with your hardware or contact your local vendor. You may also call vendors in the US or other international phone numbers. US numbers beginning with "800" can only be reached from within the US.

## Specific Lists

[System Manufacturers List](#)  
[Sound Card Manufacturers List](#)  
[Video Card Manufacturers List](#)  
[CD-ROM Drive Manufacturers List](#)

| Manufacturer                                      | Products                         |
|---|----------------------------------|
| <a href="#">Acer America</a>                      | Computers                        |
| <a href="#">AdLib Multimedia, Inc.</a>            | Sound Cards                      |
| <a href="#">Advanced Gravis</a>                   | Joysticks, Sound Cards           |
| <a href="#">Advanced Integration Research</a>     | Video Cards                      |
| <a href="#">AST Computers</a>                     | Computers                        |
| <a href="#">ATI Technologies Inc.</a>             | Video Cards, Sound Cards         |
| <a href="#">Aztech Labs</a>                       | Sound Cards                      |
| <a href="#">Boca Research Inc.</a>                | Video Cards, Sound Cards, Modems |
| <a href="#">Cardinal Technologies</a>             | Video Cards, Sound Cards, Modems |
| <a href="#">Cirrus Logic</a>                      | Video Cards, Modems              |
| <a href="#">Colorgraphic Communication</a>        | Video Cards                      |
| <a href="#">Compaq Computer Corporation</a>       | Computers                        |
| <a href="#">Creative Labs</a>                     | Video Cards, Sound Cards, Modems |
| <a href="#">CSS Laboratories, Inc.</a>            | Video Cards                      |
| <a href="#">Dell Computers</a>                    | Computers                        |
| <a href="#">Diamond Multimedia Systems Inc.</a>   | Video Cards, Sound Cards         |
| <a href="#">Epson America</a>                     | Computers                        |
| <a href="#">Gateway 2000</a>                      | Computers                        |
| <a href="#">Genoa Systems</a>                     | Video Cards                      |
| <a href="#">Hercules Computer Technology Inc.</a> | Video Cards                      |
| <a href="#">Hitachi</a>                           | Computers                        |
| <a href="#">IBM</a>                               | Computers                        |
| <a href="#">Intel</a>                             | Video Cards, Sound Cards, Modems |
| <a href="#">Liberty Electronics USA</a>           | Video Cards                      |
| <a href="#">Logitech</a>                          | Sound Cards, Input Devices       |
| <a href="#">Matrox Graphics, Inc.</a>             | Video Cards                      |

|  |                                |
|--|--------------------------------|
| <a href="#"><u>Media Vision</u></a>                  | Sound Cards                    |
| <a href="#"><u>Microsoft</u></a>                     | Operating Systems, Sound Cards |
| <a href="#"><u>Mitsubishi</u></a>                    | CD-ROM Drives                  |
| <a href="#"><u>Mitsumi</u></a>                       | CD-ROM Drives                  |
| <a href="#"><u>NEC</u></a>                           | Computers                      |
| <a href="#"><u>Number Nine Visual Technology</u></a> | Video Cards                    |
| <a href="#"><u>Oak Technology</u></a>                | Video Cards, Sound Cards       |
| <a href="#"><u>Orchid Technology Inc.</u></a>        | Video Cards                    |
| <a href="#"><u>Packard Bell</u></a>                  | Computers                      |
| <a href="#"><u>Panasonic</u></a>                     | CD-ROM Drives                  |
| <a href="#"><u>Paradise</u></a>                      | Video Cards                    |
| <a href="#"><u>Sigma Designs</u></a>                 | Video Cards                    |
| <a href="#"><u>Sony</u></a>                          | CD-ROM Drives                  |
| <a href="#"><u>STB Systems</u></a>                   | Video Cards                    |
| <a href="#"><u>Swan Technologies, Inc.</u></a>       | Computers                      |
| <a href="#"><u>Tandy Computer</u></a>                | Computers                      |
| <a href="#"><u>Teac</u></a>                          | CD-ROM Drives                  |
| <a href="#"><u>Toshiba</u></a>                       | Computers                      |
| <a href="#"><u>Trident Microsystems Inc.</u></a>     | Video Cards                    |
| <a href="#"><u>Tseng Labs</u></a>                    | Video Cards                    |
| <a href="#"><u>Turtle Beach</u></a>                  | Sound Cards                    |
| <a href="#"><u>Western Digital</u></a>               | Video Cards                    |
| <a href="#"><u>Willow Peripherals</u></a>            | Video Cards                    |
| <a href="#"><u>Zenith Data Systems</u></a>           | Computers, CD-ROM Drives       |

## Video Card Manufacturers List

|  |                                  |
|--|----------------------------------|
| <a href="#"><u>Advanced Integration Research</u></a>     | Video Cards                      |
| <a href="#"><u>ATI Technologies Inc.</u></a>             | Video Cards, Sound Cards         |
| <a href="#"><u>Boca Research Inc.</u></a>                | Video Cards, Sound Cards, Modems |
| <a href="#"><u>Cardinal Technologies</u></a>             | Video Cards, Sound Cards, Modems |
| <a href="#"><u>Cirrus Logic</u></a>                      | Video Cards, Modems              |
| <a href="#"><u>Colorgraphic Communication</u></a>        | Video Cards                      |
| <a href="#"><u>Creative Labs</u></a>                     | Video Cards, Sound Cards, Modems |
| <a href="#"><u>CSS Laboratories, Inc.</u></a>            | Video Cards                      |
| <a href="#"><u>Diamond Multimedia Systems Inc.</u></a>   | Video Cards, Sound Cards         |
| <a href="#"><u>Genoa Systems</u></a>                     | Video Cards                      |
| <a href="#"><u>Hercules Computer Technology Inc.</u></a> | Video Cards                      |
| <a href="#"><u>Intel</u></a>                             | Video Cards, Sound Cards, Modems |
| <a href="#"><u>Liberty Electronics USA</u></a>           | Video Cards                      |
| <a href="#"><u>Matrox Graphics, Inc.</u></a>             | Video Cards                      |
| <a href="#"><u>Number Nine Visual Technology</u></a>     | Video Cards                      |
| <a href="#"><u>Oak Technology</u></a>                    | Video Cards, Sound Cards         |
| <a href="#"><u>Orchid Technology Inc.</u></a>            | Video Cards                      |
| <a href="#"><u>Paradise</u></a>                          | Video Cards                      |
| <a href="#"><u>Sigma Designs</u></a>                     | Video Cards                      |
| <a href="#"><u>STB Systems</u></a>                       | Video Cards                      |
| <a href="#"><u>Trident Microsystems Inc.</u></a>         | Video Cards                      |
| <a href="#"><u>Tseng Labs</u></a>                        | Video Cards                      |
| <a href="#"><u>Western Digital</u></a>                   | Video Cards                      |
| <a href="#"><u>Willow Peripherals</u></a>                | Video Cards                      |

# Willow Peripherals

## **Contact Information:**

World Wide Web: <http://willow.com/peripherals>

Technical Support: 800-444-1585

## **Available Phone Contacts Outside the USA:**

None available. Please contact your local retailer.

# Zenith Data Systems

## **Contact Information:**

World Wide Web: <http://www.zds.com>

Technical Support: 800-582-0524

## **Available Phone Contacts Outside the USA:**

International Customer Assistance: 847-808-4300

