

This is GS2.DOC. It makes help file GS2.HLP.

Do not modify without contacting Sherri Harte.

These topics are added to the help contents for Designer, Picture Publisher, and FlowCharter.

## Micrografx Graphics Suite 2

Congratulations and thank you for buying **Micrografx Graphics Suite 2** from Micrografx. This package offers superior diagramming, flowcharting, illustration, clipart management, painting, and image editing tools for Windows 95. Micrografx Graphics Suite 2 integrates full version upgrades of the industry's proven best-of-breed graphics applications: Designer, FlowCharter, Picture Publisher, Simply 3D, QuickSilver, and Media Manager.

**Designer 7** is the complete design and business communication tool for the Microsoft Office. Combined with its new Office interface, Designer adds tremendous free-form graphics capabilities to the toolbox of the Office user, without the significant learning curve other graphics tools would impose.

**FlowCharter 7** allows all business people to create a broad array of diagrams with easy and powerful ready-to-use tools. FlowCharter provides Office users with a drag-and-drop environment which facilitates the creation of popular structured business graphics from simple organizational charts to large, wall-sized process maps.

**Picture Publisher 7** is the fastest, easiest and most powerful image editor for Windows 95. Combined with its new Office interface, Picture Publisher adds tremendous painting, image editing, and photo retouching capabilities to the toolbox of the Office user.

**Simply 3D 2** lets you create stunning scenes with animated 3D objects and your own 3D text to enhance your presentations, Web pages, and other communications. With Simply 3D, building an animated scene is as easy as dragging objects, lights, and animations from a visual catalog and dropping them in the scene. Animated GIF and VRML export help you bring captivating 3D animation and virtual reality to your Web site.

**QuickSilver 3** lets Web developers use Designer to create and display vector graphics instead of bitmapped images on the Web (Internet). Besides the numerous advantages vector graphics have over the traditional bitmap graphics used in most Web pages, QuickSilver makes these Designer files interactive within Web pages.

**Media Manager 7** provides drag-and-drop access to over 30,000 clipart, photo, and diagramming symbols. In fact, Media Manager is file independent. Users can now drag and drop all popular graphics files directly in and out of Media Manager. For example, if a user imports an IGES file into Designer, adds color and text to it, the user can then drag the edited file directory into Media Manager. Media Manager recognizes the format of the file and treats it as its own.

Micrografx Graphics Suite 2 offers full 32-bit programs, ensuring you benefit from all Windows 95 32-bit operating system attributes including long file names, multitasking, OLE 2.0, flat memory address support, and desktop shortcuts.

For further information on these applications, you can access their individual help files from the application's Help menus.

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## License Agreement Frequently Asked Questions

- **What is the significance of the Micrografx software license agreement?** The license agreement is the document under which Micrografx grants you, the end user, the right to use the software product. In addition to the end user license agreement, your use is governed by the U.S. Copyright Act.
- **How has Micrografx changed its end user licensing policy?** Micrografx has changed its end user license agreement to simplify how its products are licensed for home, portables, and laptop use. Micrografx has always provided concurrent usage to its customers and continues that in this agreement.
- **What does the license say?** The underlying principle of Micrografx's licensing policy has been and continues to be that each use of a Micrografx product requires a license. Each license grants you the right to use one copy of the software product on your computer. In addition, the license sets out the rules by which you may "concurrently" use the product on a computer network, and grants you the right to make and use a second copy of the product on a home and laptop computer in certain circumstances (described in more detail below).
- **What is "concurrent use"?** Software is "in use" on a computer when it is installed into the permanent memory (typically, a hard disk, but including CD-ROM or other storage device) or loaded into the temporary memory, or "RAM." On a network, a product may be used in either of two ways: (1) by installing the product on the workstation's hard disk and running the software "locally," or (2) by installing the product off the server. With the second option, the network server loads a copy of the software into the temporary memory, or "RAM," of the workstation, but it is not stored in the workstation's permanent memory. This distinction is important when we later discuss how to count the number of licenses needed for a computer network. "Concurrent use" occurs when one copy of a software product is accessed from a network server and used by two or more nodes, or "workstations," on that network. For example, a network of ten workstations has five "concurrent users" of a product if, at any one time, a maximum of five workstations have the product loaded into temporary memory, and the remaining workstations do not have the product loaded in either temporary or permanent memory. Note that the identity of the five concurrent users may change over time, but in this example the maximum never exceeds five.
- **How do I determine how many licenses I need for my company to comply with the Micrografx license agreement?** Starting with the principle that you need one license for each use of the product, there are two basic rules that you need to follow in counting the number of "uses" of the product in your company. First, each copy of the product that is installed on a hard disk or other storage device of a computer is a "use" that requires one license. Second, if you plan to use the product on a computer network, *and you have fewer licenses than the total number of workstations*, then you need to determine the maximum number of concurrent users of the product you will have at any one time. The total number of "uses," arrived at by adding the number of copies that you will have installed on hard disk plus the maximum number of concurrent users on a network, determines the number of licenses you need.
- **How do I determine the "maximum number of users" on my company's computer network?** To comply with the Micrografx license agreement, you must have adequate controls and mechanisms in place to ensure that you have at least as many licenses as you have uses of the product at any one time. While there is no single method that Micrografx requires or prescribes, you must have electronic or manual controls or procedures to justify your calculation of the number of licenses. For example, there are electronic devices and software programs that limit access to particular products running off a network server that would comply with this requirement (see the next question about "electronic token" technologies). As an example of a manual method of making this calculation, some companies periodically poll their users to determine how many employees never use the product, and then simply purchase licenses for the remaining number of users.
- **If I load the product on the hard disk of every workstation on the network, can I still count the number of concurrent users so I don't have to purchase a license for every workstation? Is the answer different if I use the so-called "electronic token" technology to limit the actual number of concurrent users?** No. And no. Loading the product onto the hard disk or other storage device of a network workstation is a "use" that requires a license. It makes no difference if you have an "electronic token" system to regulate use. The only way you may have fewer licenses than workstations on a network is when some of the workstations access the product off the network server itself (i.e., the product is not stored on the workstation's hard disk) and you have determined that less than all of the workstations use the product at any one time. Of course, if you transfer or "download" the product from the server to a workstation's hard disk -- which requires one license -- you may later completely delete the product off that hard disk to free up that one license for use elsewhere.
- **Do I need a separate license for the copy of the product on the server?** No. You need not count the server as one "use," provided that the server copy is merely accessed by the workstations connected to it and not used separately.
- **If I have a Micrografx application loaded into the temporary memory (RAM) of my network, but it is iconized and not actively in use, is a license required?** Yes. We consider that you are "using" one of our products whenever it is loaded on your hard disk or in RAM. Thus, a program that is iconized requires a license because it was first loaded into memory, or RAM. Remember, however, that unlike a product stored on a workstation's hard disk (requiring one license), a product run off the server may be terminated or closed quickly, freeing up that product license for use by another workstation on the network.
- **Does Micrografx continue to allow end users to make a second copy of its application for home and laptop use?** Yes. If you have a Micrografx product loaded on the hard disk or other storage device of your computer, then you may make a second copy for home and laptop use. The principle here is to allow you to use the Micrografx product even when you are away from work, either at home or while traveling. However, this does not apply to products that are loaded on the network server. (Some companies have their own restrictions on home software use, so you may need to check with your systems administrator on this topic.)

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## Micrografx Graphics Suite 2 Read Me

### GENERAL

- Fully qualified filenames over 128 characters may not be detectable or accessible by some applications within the Micrografx Graphics Suite 2. This includes many file types including application components, data files, clipart, palettes, etc. If this occurs, make sure the filename (including the path) is less than 128 characters.
- You can add TrueType fonts directly from the CD-ROM. Open the Windows Control Panel and choose Fonts. From the File menu choose Install New Font. Select the CD-ROM drive letter and the Fonts folder on the CD as the path to locate fonts. In the list box, choose the fonts to add to your system and click OK.
- All the applications in Micrografx Graphics Suite 2 support double-byte character sets. This means that if you run Micrografx Graphics Suite 2 on the Chinese or Korean versions of Windows 95, you can use native, non-English character sets.

### PICTURE PUBLISHER

- You can install Kodak's Color Management System (CMS) software through the Micrografx Graphics Suite 2 installer. Choose the Custom setup option, and then from the Select Components dialog box, highlight Picture Publisher and click Details. Choose Color Management System and click Continue. Follow the instructions on screen for the remainder of the installation.

Installing the Color Management System installs a selection of the most popular transforms in a folder named KPCMS\DCPDB on drive where Windows is installed. If the KPCMS folder is not found there, you can locate it by checking the KPCMS.INI file in the Windows folder. If you do not find a KPCMS.INI file in the Windows folder, reinstall the Color Management System.

Besides the transforms installed by the Micrografx Graphics Suite 2 installer, other transforms are available on the CD in the KODAK, HP, 3M, EPSON, OPEN, JAPAN, CANON, and TEKTRNIX folders. To install these transforms, copy them to the KPCMS\DCPDB folder. After any transform file is added or deleted, delete the UID.DAT file. Then enable color management by opening Picture Publisher, selecting it in EDIT/TOOLS/OPTIONS, and clicking APPLY.

You can remove CMS transforms that you have installed by deleting their files in the KPCMS\DCPDB folder. The transform files have the extension \*.pt and can be identified by examining the contents of the file. After any transform file is added or deleted, delete the UID.DAT file. Then enable color management by opening Picture Publisher, selecting it in EDIT/TOOLS/OPTIONS, and clicking APPLY.

Contact Kodak for purchasing other transforms. Call (800) 75-COLOR for details.

- Micrografx Graphics Suite 2 doesn't support CMYK JPEG images.
- To use the **Send Binary PostScript** option in the Print dialog, you must also have **Tagged binary communications protocol** checked in the Advanced dialog of the PostScript Tab located in the printer's Properties dialog. You can only set this option from Control Panel or Printers (in the Settings flyout of the Start menu).
- Do not install KPT 3.0 or any other 32-bit plugins in the same folder as your 16-bit plugins. You must install 32-bit plugins in a different folder, and when you want to run these effects, you must change the path in the Options dialog box to the new folder.
- PhotoShop files with transparent backgrounds are currently unsupported.
- Running third party plug-ins in a macro may cause the application to stop responding.
- Regenerating Andromeda plug-ins through the Command List may cause your system to stop responding.
- Alien Skin 2.0 plug-ins may cause your application to stop responding if the Object selected doesn't fill up the Alien Skin preview window. In addition, some of these plug-ins may not work on masked areas. Contact Alien Skin for upgrades to correct these problems.
- The Picture Publisher Image Viewer only works if you install Quick View. To install Quick View, go to Control Panel, run Add/Remove Programs, and change to the Windows Setup Tab. Select Accessories, click Details, and select Quick View in the Components list box. To use the Picture Publisher Image Viewer, right-click on a file type supported by Picture Publisher in the Explorer and select View from the right mouse menu.
- For more information on Kodak Color Management, please contact Kodak for their book "Managing Color with Micrografx Picture Publisher." You can reach Kodak at (800) 752-6567.
- You can only run Picture Publisher special effects on images greater than 256 colors. If the Image\Effects menu is grayed out you must first convert the image to an RGB by going to the menu Image\Convert to\RGB color.
- Additional animated cursors are available as .ani files in the Picture Publisher folder. To change the new animated cursor (camera) to one of the old animated cursors, rename the pp70.ani file to something else to save it, and then copy the beachball or clock .ani file to pp70.ani.
- To display the K channel after importing a CMYK TIFF file, click Setup Print Style under File/Setup Printer and choose a Black Generation Map.
- Picture Publisher does not support CMS profiles built using the Kodak Input Profile Builder 3.3.
- Do not set the tablet to a specific place in the tablet. Use the whole tablet, not portions picked by the wintab driver.
- When docking a custom toolbar at the bottom of the window with the status bar, make sure that the

toolbar rectangle is on the top or bottom portion of the status bar. Docking directly in the middle of the status bar causes the toolbar to be docked as a tiny sliver at the right side of the status bar. If this happens, undock the toolbar by dragging the tiny sliver into the work area.

- Using the HP 820Cxi print driver, a centered image will not always print in the center of the page.
- Picture Publisher 7 PPF files containing Command Center information will not load correctly into Picture Publisher 6.0.
- Images created by the Kodak DC25 Digital Camera open inverted by Picture Publisher. To correct this problem, open the Image menu and choose Invert.
- Non-wintab tablets are not fully supported by Picture Publisher.
- Picture Publisher does not support 32-bit compressed TIF files saved in Simply 3D.
- Picture Publisher does not support CMYK Targa files.
- If you are using a tablet, pressure sensitivity turned on with brush size is not available with some brush tips.

#### **Registry entries**

- You can change these items in the Registry under **HKEY\_CURRENT\_USER\Software\Micrografx\Picture Publisher\7.0\Settings** to modify the program's behavior.

To turn off hi-resolution rebuild when you paste low-resolution data into a hi-resolution image, change the following entry in the Registry:

**NoHiResRebuild=0**

to

**NoHiResRebuild=1**

You can disable the warning dialog box for read-only files. Picture Publisher defaults to warning dialog boxes appearing when you try to open or save to a read-only file. You can modify the following entry in the Registry file to do this:

**WarnReadOnly='Number'**

'Number' can either be 1, the default, which is ON, or 0, which is OFF.

#### **Windows NT specific**

- The Use Printer Screening option in the Print dialog causes the image to print incorrectly in NT. The image will print correctly if this option is turned OFF.

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## Network Installation of Micrografx Graphics Suite 2

For information on installing Micrografx Graphics Suite 2 on a network, double-click the Netread.hlp icon on the root of the application CD-ROM from Windows Explorer. This help file gives detailed installation instructions for use by network administrators.

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## Uninstalling Micrografx Graphics Suite 2

You can uninstall either an application (e.g., Picture Publisher) or the entire Micrografx Graphics Suite 2 package from your hard drive.

- 1 Click the Start button and point to Settings.
- 2 Click Control Panel, and double-click the Add/Remove Programs icon.
- 3 Highlight the application(s) you want to remove or highlight Micrografx Graphics Suite 2 if you want to delete the entire package.
- 4 Click Add/Remove and follow the instructions on your screen.

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## How to Get Technical Support

Getting the most out of your investment is central to your success. That's why we have developed a fee-based support program for registered users in the U.S. and Canada that delivers fast, flexible, and comprehensive service for the Micrografx products you own. This program is backed by our commitment and all the resources necessary to provide you with the service you expect.

Our staff of experienced technical advisors are specialists in the critical areas and applications important to you. Our experts can assist callers quickly and efficiently.

You will have 30 days of free support following your first call to our technical support staff. Thereafter, whether you want full-service coverage or occasional support for your Micrografx products, you will like the flexibility of choosing only those services you need.

You can receive technical support from a technical support advisor between the hours of 7:00 a.m. and 5:00 p.m. (Central time), Monday - Friday.

### Complimentary Support

As a registered Micrografx Graphics Suite 2 customer, you will be entitled to thirty days of complimentary support. Be sure to have your serial number (from the back cover of the manual) ready when you call. To contact technical support during this time, call (972) 234-2694. Technical support is not available for the 30-day trial version.

You may fax your questions to (972) 644-3688.

Contact Micrografx through online services as follows:

- The Internet: <http://www.micrografx.com>
- CompuServe: GO MICROGRAFX
- America Online: keyword MGX

### Fee-Based Support

If you have an ongoing need for support, Micrografx offers a fee-based support program for registered users in the United States and Canada that delivers fast, flexible, and comprehensive service.

### Caller's Choice

Our Caller's Choice Support provides you with a dedicated technical advisor on an as-needed basis. You can choose between paying a flat rate for each call or paying by the minute with our priority access 900-line service. Choose the option that fits your needs by calling (972) 234-2694.

### MGX Annual Plans

Our MGX Annual Plans give you priority access and instant answers to your important questions while eliminating toll charges on your phone bill. This is a cost-effective solution for individuals or corporations who need frequent support for Micrografx products. Order these plans by calling (972) 234-2694.

For pricing information, please refer to the Technical Support pamphlet included in the Micrografx Graphics Suite 2 box.

### International Support

You can receive technical support for areas outside the U.S. and Canada. Call the following telephone numbers and ask about support options.

Country	Phone Number	Fax Number
Australia	(+61) 02 9415 2642	(+61) 02 9415 2641
Japan	(+81) 03 5379 3135	(+81) 03 5379 3133
New Zealand	(+64) 09 376 7888	(+64) 09 376 7887
Europe	Refer to the material inside the box for technical support telephone numbers	

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{button Related Topics,PI(`,`RT\_IDH\_Contacting\_Technical\_Support')}

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## Troubleshooting

### What Is the Problem?

{button ?;JI(`GS2.HLP>menuref`,`IDH\_QA\_No\_Icon')}} [I can't find the icon. How can I run the program?](#)

{button ?;JI(`GS2.HLP>menuref`,`IDH\_QA\_Not\_All\_Fonts')}} [Why don't I have all the fonts?](#)

{button ?;JI(`GS2.HLP>menuref`,`IDH\_QA\_How\_Much\_Disk\_Space')}} [How much disk space is required to install Micrografx Graphics Suite 2?](#)

{button ?;JI(`GS2.HLP>menuref`,`IDH\_QA\_Toolbar\_Buttons\_Remove')}} [How do I permanently remove Micrografx Graphics Suite 2 toolbar buttons from Word and Excel?](#)

{button ?;JI(`GS2.HLP>menuref`,`IDH\_QA\_Toolbar\_Buttons')}} [Why are Micrografx Graphic Suite 2 toolbar buttons on Excel's toolbar after I uninstalled?](#)

{button ?;JI(`GS2.HLP>menuref`,`IDH\_QA\_Exchange')}} [Why isn't the Send option working in my application?](#)

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## **I can't find the icon. How can I run the program?**

You can run any of the programs in Micrografx Graphics Suite 2 by clicking the Start button on the Windows 95 Taskbar. On the Start menu, point to Programs and then click the name of the program (such as Micrografx FlowCharter).

You also can create a shortcut to the program. To learn how, click the Start button on the Windows 95 Taskbar. On the Start menu, click Help. In the Help Topics dialog box, click the Index tab and type the word "icon." In the second list, double-click "creating icons for your programs."

## **The Media Guide lists several fonts I can use, but they aren't available to me. Why don't I have all the fonts?**

To install individual features, choose the Custom Installation option. This option lists each feature such as filters, fonts, and Clip Art, which allows you to customize your software or to add features not previously installed.

You can install additional fonts, also, through Control Panel.

- 1 Insert the application CD-ROM in the drive.
- 2 Click Start, point to Settings and click Control Panel.
- 3 Double-click the Fonts icon.
- 4 On the File menu, click Install New Font.
- 5 Select your CD-ROM drive in the Drives drop-down list.
- 6 Double-click the Fonts folder in the Folders drop-down list.
- 7 Highlight the fonts you want to install or click Select All to choose all the fonts.
- 8 Click OK.

## **How much disk space is required to install Micrografx Graphics Suite 2?**

During installation, each option you select should display the amount of disk space required to completely install your selection. If the amount of disk space shown is not enough to install your selection, clear off more disk space or change to a location on your hard drive where more disk space is available.

## How do I permanently remove Micrografx Graphics Suite 2 toolbar buttons from Word and Excel?

- 1 Remove the buttons from the Office applications through the Customize routine.
- 2 Delete the following installed executable files which install the buttons and process the pressing of the buttons:

**Word** (c:\msoffice\winword\startup if you installed to the default directory):

dsword.wll (Designer button)

emword.wll (Media Manager button)

flowword.wll (FlowCharter button)

ppword.wll (Picture Publisher button)

**Excel** (c:\msoffice\excel\startup if you installed to the default directory):

dsword.xla (Designer button)

emword.xla (Media Manager button)

flowword.xla (FlowCharter button)

ppworld.xla (Picture Publisher button)

and, delete the following files installed in the Excel main directory

(c:\msoffice\excel if you installed to the default directory)

dsword.wll (Designer button)

emword.wll (Media Manager button)

flowword.wll (FlowCharter button)

ppword.wll (Picture Publisher button)

## **Why are my Micrografx Graphics Suite 2 toolbar buttons still on the Excel toolbar after I uninstalled Micrografx Graphics Suite 2?**

There is a known problem with Microsoft Excel 7.0 where toolbar buttons that are deleted programatically (like Graphics Suite's uninstaller) don't stay deleted. If you see Micrografx Graphics Suite 2 buttons on the toolbar after having uninstalled, perform the following steps:

- 1 Run Microsoft Excel.
- 2 Place the cursor on the Excel toolbar and click the right mouse button.
- 3 Select the Customize menu item. The Customize dialog box displays.
- 4 Position the cursor over the button you want to delete on the toolbar.
- 5 Click the left mouse button and drag the button off the toolbar, releasing the left mouse button when the button outline is off the toolbar.
- 6 Repeat steps 4 and 5 for every button you want to delete.

## **Why isn't the Send option working in my application?**

If you've installed MSMail 3.0 mail client software on your system after uninstalling Microsoft Exchange, you can't use the Send option in Micrografx Graphics Suite 2 applications. You should use Microsoft Exchange as the mail client software on your Windows 95 system rather than MSMail 3.0.

## Updated Import and Export Filters

Source	Extension
Adobe Illustrator AI	.ai
Adobe Photoshop	.psd
ASCII Text	.txt
AutoCAD Drawing	.dwg
AutoCAD DXF	.dxf
CompuServe Bitmap	.gif
CompuServe Portable Network Graphics	.png
Computer Graphics Metafile	.cgm
Corel Clipart Format	.cmx
CorelDRAW! 3.0, 4.0, 5.0	.cdr
Digital Research GEM	.gem
Encapsulated PostScript/AI EPS	.eps
HP Graphics Language	.hgl
HP Graphics Language	.plt
IGES Drawing	.igs
JPEG File Interchange	.jpg
Kodak Photo CD	.pcd
Macintosh PICT	.pct
Micrografx Clip Art	.mgx
Micrografx Designer 4.x Drawing	.ds4
Micrografx Designer 4.x Clip Art	.mgx
Micrografx Designer Clip Art	.mgx
Micrografx Designer File	.dsf
Micrografx Drawing	.drw
Micrografx Graph	.grf
Micrografx Picture	.pic
Micrografx Picture Publisher	.ppf
Micrografx Picture Publisher 4.0	.pp4
Micrografx Picture Publisher 5.0	.pp5
Micrografx Simply 3D	.s3d
PC PaintBrush	.pcx
PostScript	.prn
PostScript	.ps

Rich Text Format	.rtf
Scitex CT	.sct
Sun Raster	.ras
Tagged Image File Format	.tiff
Targa Bitmap	.tga
Windows Bitmap	.bmp
Windows Device Independent Bitmap	.dib
Windows Metafile	.wmf
WordPerfect Graphics 1.0, 2.0	.wpg

**Note**

- This is the entire list of all supported filters. If you don't see the filter you want in your Micrografx Graphics Suite 2 application, choose the Custom installation option from the installer and select the desired filter(s).

List of IDs

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[Network Installation of Micrografx Graphics Suite 2](#)

[Why isn't the Send option working in my application?](#)

[How much disk space is required to install the entire program?](#)

[I can't find the icon. How can I run the program?](#)

[The Media Guide lists several fonts I can use, but they aren't available to me. Why don't I have all the fonts?](#)

[Why are my Micrografx Graphics Suite 2 toolbar buttons still on the Excel toolbar after I uninstalled Micrografx Graphics Suite](#)

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