MICROSOFT® ACTIVESYNC® VERSION 3.5 READ ME FILE

This document provides late-breaking or other information supplementing the documentation for Microsoft® ActiveSync® 3.5 desktop software.

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1. INSTALLING ACTIVESYNC 3.5

1.1 Preparing for upgrade

If you are upgrading from a version of Microsoft® Windows® CE Services (2.2 or earlier), it is recommended that you first synchronize and back up your device using your current version of Windows CE Services, and save the backup file in a safe location.   Be sure to disconnect your device before starting the upgrade process.

1.2 Personal information manager (PIM) installation

If the Microsoft® Outlook® 2002 CD is included with your device, it is recommended that you install it first before installing or upgrading to ActiveSync.

1.3 Installing ActiveSync

To begin installation, insert the CD accompanying your device into your desktop computer's CD-ROM drive and choose *Install ActiveSync* from the *Start Here* screen of the Setup program.

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2. COMPATIBILITY

ActiveSync 3.5 is compatible with:
- Microsoft® Windows® 98, Microsoft® Windows® 98 Second Edition, and Microsoft® Windows® Millennium Edition operating systems
- Microsoft® Windows NT® Workstation 4.0 with Service Pack 6
- Microsoft® Windows® 2000 Professional with Service Pack 1 and/or Service Pack 2

- Microsoft® Windows® XP
- Microsoft® Outlook® 98, Microsoft® Outlook® 2000 and Microsoft® Outlook® XP messaging and collaboration clients
- Microsoft® Office 97 (excluding Outlook), Microsoft® Office 2000, and Microsoft® Office XP
- Microsoft® Internet Explorer 4.01 or later *(required)*
- Microsoft® Systems Management Server 2.0

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3. SUPPORTED DEVICES

The following legacy devices are supported by ActiveSync 3.5:
- Pocket PC 2.0, OS version 3.0
- Handheld PC 2000, OS version 3.0
- Handheld PC Professional, OS version 2.11
- Palm-size PC 1.1, OS version 2.11

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4. KNOWN ISSUES

ActiveSync 3.5 does not support remote sync over a terminal service connection.

AvantGo: If you are running AvantGo on another device in addition to your Pocket PC, you may experience stalling problems when you synchronize your Pocket PC with AvantGo.   If you experience this problem, upgrade to the latest version of AvantGo on your Pocket PC and all devices where it is installed.   If you continue to encounter difficulty, please click here <http://go.microsoft.com/fwlink/?LinkId=2976> for more help.

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5. TROUBLESHOOTING

For general information, see online Help. To resolve problems, see the online ActiveSync Troubleshooter at http://www.microsoft.com/mobile/pocketpc/howdoi/activesync.asp.

For free online information, product support, or information about how to contact your device manufacturer, visit the Microsoft Web site at:
http://www.microsoft.com/WindowsCE/products/support.

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6. WHAT'S NEW

Feature: Improved remote synchronization experience.
Benefit: ActiveSync no longer blocks remote synchronization with dialog boxes that pop up on your desktop computer, so you can slide in the WLAN or wireless modem card and synchronize with your desktop computer anywhere you can access your

network.

Feature: Improved USB support.
Benefit: Windows 2000 USB driver issues in the previous version of ActiveSync have been fixed for ActiveSync 3.5.

Feature: Automatic detection of changes to your Outlook configuration or a new synchronization service provider if you install a new version.
Benefit: ActiveSync detects personal information manager (PIM) upgrades and new synchronization service providers automatically. Enables synchronization to the new version or service provider without creating a new partnership.

Feature: More robust synchronization with Outlook.
Benefit: Synchronization is more reliable and trouble-free than ever before.

Feature: Configure synchronization settings prior to first synchronization, including custom synchronization settings.
Benefit: Enable all the ActiveSync options you need in a single step.