

Contacting Lexmark

Lexmark continually updates its software, firmware, printer drivers, and documentation. You can download free updates from these sources:

- ➔ **Worldwide Web** <http://www.lexmark.com>
- ➔ **CompuServe** GO LEXMARK
- ➔ **Internet** <ftp.lexmark.com>
- ➔ **Lexmark bulletin board** see below
- ➔ **Automated FAX System** see below
(to receive documentation only,
via FAX)



- ➔ [Bulletin Board](#)
- ➔ [Automated FAX System](#)
- ➔ [Lexmark Technical Support](#)

Bulletin Board

The bulletin board is available 24 hours a day, 7 days a week. Use the following settings:

- ➡ Minimum 1200 baud
- ➡ Maximum 38,400 baud
- ➡ 8 data bits
- ➡ 1 stop bit
- ➡ No parity

World-wide bulletin board phone numbers are:

Canada (905) 477 3933

All Other Countries: Southern European countries (Greece, Turkey, Cyprus), Eastern European Countries, Middle Eastern countries, French Speaking African countries, French Overseas Territories and South Africa. For these geographies, please contact **33 2 38 52 04 38**.

Automated FAX System
+1-859-232-2380

If you would like information FAXed to you, call this number from a touch-tone phone. Follow the instructions you hear to request particular technical or marketing documents. The documents you need will be FAXed to you.

Lexmark Technical Support

If your country or appropriate technical support phone number is not listed, please contact your point of purchase or Authorized Lexmark Dealer.

NORTH AMERICA

United States 1-800-LEXMARK

Canada 1-800-LEXMARK

EUROPE

To contact Lexmark Customer Support, refer to the Warranty sheet provided with your printer or visit the Lexmark Web site <http://www.lexmark.com/>

AFRICA

South Africa 27 11 329 0894
FAX 27 11 792 7449

ASIA PACIFIC

Japan 81 3 3444 8161

Australia/Fiji/Pacific Islands/New Guinea/New Zealand & Other Asia Pacific Countries

LEXMARK INTERNATIONAL (AUSTRALIA) PTY LIMITED

Telephone 1300 362 192

Fax (612) 9930 3671

China/Hong Kong

LEXMARK INTERNATIONAL (CHINA) LIMITED

Telephone (852) 2501 8613

Fax (852) 2866 8911

Malaysia

LEXMARK INTERNATIONAL (MALAYSIA) LTD

Telephone (60) 3 7492 0862

Fax (60) 3 7492 0863

Republic of South Korea

SINDO RICOH COMPANY, LIMITED

Telephone (822) 460 1840

Fax (822) 460 1866

Taiwan

LEXMARK ASIA PACIFIC CORPORATION INC.

Telephone Toll Free Call 0800 008 927

Fax (886 2) 2742 1714



LATIN AMERICA

To contact Lexmark Customer Support, refer to the Warranty sheet provided with your printer or visit the Lexmark Web site <http://www.lexmark.com/>

Dominican Republic, Panama, Puerto Rico, US Virgin Islands

Latin America Support Line 1 800 279 3198

If your country or appropriate technical support phone number is not listed, please contact your point of purchase or Authorized Lexmark Dealer.

