Common Questions and Answers

To return to the Installer, press Alt+Tab.

Q: Why didn't I use all the diskettes? The installation was successful, but I used only some of the diskettes.
A: Depending upon which selections you choose from the Installation Menu, you may or may not use all of the diskettes provided. The Full Installation option will require all the diskettes. Choosing either the Minimum or Custom installation may not require all the diskettes to be used.

Q: How much disk space is required to install the entire program?
A: During installation, each option you select should display the amount of disk space required to completely install your selection. If the amount of disk space shown is not enough to install your selection, clear off more disk space or change to a location on your hard drive where more disk space is available.

Q: I can't find the icon. How can I run the program?
A: To add the icon, consult your Windows manual for creating an icon. If you are running a shell in Windows other than the Program Manager (for example, Norton Desktop), you may need to create the icon according to the instructions provided with your software.

Q: The installation was running fine until I got to disk 3. Then I got an error message that the disk was bad. What should I do?
A: Remember to always make a backup copy of the original diskettes *before* installing. Use the backup copy to install the program. If you are unable to make a backup copy due to a suspected bad diskette, run **chkdsk** at the DOS prompt or a disk utility to verify that the disk cannot be read. Do this for each of your diskettes before installing. If you discover a bad diskette or diskettes, call Micrografx Technical Support at 214-497-6494.