Adding A New User

Crowd Control allows you to create a list of authorized users and to control their use of your computer. To add a new user, click the "Add User" button on the Toolbar. This starts the New User Wizard which will help you set up the new user. Follow the Wizard's instructions and use the context-sensitive help if you have questions about your selections for the new user.

When a new user is created, their name and icon is added to the list of authorized users in the Crowd Control window. The new user will be also be shown on the list of authorized users in Crowd Control's tray icon menu list as soon as that user has been added, without the need to restart Windows.



See also, <u>Working with Tray Icon</u>, <u>Removing a User</u> and <u>Editing a User's</u> <u>Preferences/Settings</u>.

Overview

Crowd Control is an exciting new program from <u>Sahalie Software</u> that allows you to take control of your Windows 95 computer. With Crowd Control, you can set up Windows 95 user accounts for each user of your computer. Each user has his or her own desktop, Start Menu, Programs folder and other Win 95 folders. In addition, you can place restrictions on users to control use of the computer and minimize the risk that other users will accidentally delete important files or configuration settings.

With Crowd Control, you control:

• **Users.** Only authorized users of your computer will be allowed to log on to Windows 95.

• Access to Drives. Hide selected drives from individual users.

• Access to Programs. Restrict individual users to running only certain programs.

• **Windows 95 Folders.** Give each user his or her own Start Menu, Programs Folder, Favorites Folder, Desktop and Recents Folder.

• **Windows 95 Settings.** Place restrictions on the ability of individual users to access the system and system settings. Disable Registry Editing tools and access to the system configuration settings in Control Panel.

• Windows 95 Start Menu. Disable access to the following Start Menu items: Run, Find and Settings. You can also hide all items on the user's Desktop.

• **Use of DOS Based programs.** Restrict access to the MS-DOS prompt and single mode MS-DOS applications.

• **Win 95 Boot Option.** For increased security, Crowd Control 1.3 lets you disable the Win 95 boot options through the Crowd Control settings panel. When these options are disabled, the user can no longer start a previous version of DOS or access Win 95 safe mode as a means of avoiding Crowd Control restrictions.

WARNING! Crowd Control is a powerful tool. If not used carefully, it can lock you out of your system or prevent you from making changes to your system. It is important that at least one user not have any restrictions for using the computer.

System Requirements: Crowd Control is designed to run only on Windows 95. It will not work with Windows 3.1, Windows for Workgroups or Windows NT. It is recommended that you have at least a 486 computer with 8 mb of RAM.

Running Crowd Control When Windows Starts

When Crowd Control is set to run at start up, it will check each user who tries to log in to Windows 95 to make sure that they are an authorized user. It will also place a Crowd Control icon in the <u>taskbar tray</u>. To run Crowd Control at startup, click on the light bulb icon in the Crowd Control window:



Windows 95 will start up with Crowd Control

If this setting is changed, you will need to restart your computer for the change to take effect. When Windows restarts, it will prompt you for your user name and password. When Crowd Control is on, only authorized users are allowed to work in Windows 95. Unauthorized users are returned to the login prompt.

Removing A User



To remove a user from Crowd Control's list of users, select the user and click on the "Remove User button." After a user is removed, that user will not be able to log into Windows when Crowd Control is set to run at <u>startup</u>. The user's Programs, Start Menu and Favorites settings will also be removed.

When a user is removed, you are asked whether to delete that user's <u>profiles directory</u>. If you do not plan to reinstall that same user again, go ahead and remove that user's profiles directory. However, if you think you may reinstall the user later or if the user shares his Windows 95 folders with other users, keep the profiles directory. See, <u>Adding A Previously-</u><u>Removed User</u> for advice on using the old profiles directory when reinstalling the same user.

Editing A User's Preferences/Settings

To edit a user's preferences and settings:

• If the Crowd Control windows is not open, click on the Crowd Control <u>tray icon</u> and then select the "Crowd Control settings" option.

• Click on the icon assigned to the user whose preferences/restrictions are going to be changed.

• Select from the appropriate tab to make changes in the restrictions/settings for that user.

[To see additional help on settings/preferences, click on the tabs below]:

User	Programs Rest	trictions Hie	dden Drives Win 95 Folders
	Name:	Sally	
	User Icon:		Click the picture to select a different icon for this user

Installing New Programs

One of the issues that arises with multiple users is that a program installed for one user may not automatically show up in another user's Start menu or Program Folder. In addition, depending on how the new application stores information in the Windows Registry, other users may not be able to run the new application at all. Here are some things you can do to make newly installed programs available to all users.

• Install all new programs while logged on as the first user created by Crowd Control's Welcome Wizard. Crowd Control sets up the first user to use the Windows 95 default Start and Program folders. If an application is installed for this user, it will be easier to add the program's icon to other users' Start menu or Programs Folder, as described below. In addition, if you decide to remove Crowd Control from your computer, Windows will revert to the default Start and Program folders, and the application's icon will remain in those folders.

• If a new program does not appear in a user's Start menu or Programs folder, a shortcut to the program can be added through Crowd Control by following these steps:

1. Select the user's icon and click the "Win 95 Folders" tab.

2. With the Program Folders item selected in the list box, click the Add Shortcut button

3. If the new application was added while the first Crowd Control user was logged in, the application icon should be visible when the System folder is selected in the Add Shortcut dialog box. Select the icon and click OK. The application will appear on the selected user's Programs folder the next time the user logs on.

• If the above procedure is followed but the other user cannot run the application, you will need to reinstall the application while logged in as the other user. Generally, you should install the application into the same directory that was used for the first user.

Technical Support

Technical support is provided via CompuServe or Internet E-Mail. Questions should be sent to CompuServe ID No. 73617,323 or via Internet to support@sahalie.com.

When sending a request for technical support, be as detailed as possible in describing the problem you are having. Please tell us exactly what steps need to be followed in order to reproduce the problem.

Ordering The Registered Version of Crowd Control

This evaluation version of Crowd Control is timed so that you will be able to run it for 30 days. After the 30-day evaluation period, Crowd Control will automatically deactivate. At that time, you will need to purchase the registered version of Crowd Control to continue using Crowd Control and all of its features. When you register Crowd Control, you will receive a license number to unlock the evaluation copy, and you will also be mailed an unrestricted version on disk.

The price of Crowd Control is \$29.95 each, plus a \$5.00 per order shipping and handling charge for addresses in the U.S., Canada or Mexico. Shipping and handling for all other locations is \$10.00 per order. Orders for Crowd Control can be placed as follows:

- By Check or Money Order directly from Sahalie Software
- <u>Credit Card Orders</u> from Public Software Library
- <u>Compuserve Registration</u>
- Purchase Orders
- Internet Credit Card Order

Credit Card Orders from Public Software Library

CREDIT CARD ORDERS can be placed through the Public Software Library by calling 1-800-242-4775 or 1-713-524-6394, between the hours of 7:00 a.m. and 6:00 p.m. Central Standard Time Mondays-Thursday, and between 7:00 a.m. and 12:30 p.m. CST on Fridays, except holidays.

When you speak with a sales representative from the Public Software Library, it will be helpful [and will speed up the time it takes to place your order] to reference Crowd Control's product number, which is **14819**.

THESE NUMBERS ARE FOR ORDERS ONLY! Any questions about the status of the shipment of the order, refunds, registration options, product details, technical support, volume discounts, dealer pricing, site licenses, etc. must be directed to Sahalie Software, L.L.C., P.O. Box 10287, Eugene, OR 97440, by CIS E-Mail to 73617,323, or by Internet E-Mail to support@sahalie.com [for technical support] or sales@sahalie.com [sales and other matters.]

Credit card orders for Crowd Control can also be mailed to Public Software Library at P.O. Box 35705, Houston TX 77235 USA. For your convenience, we have included an <u>PSL Order</u> <u>Form</u> which contains the information required by PSL and the PSL mailing address.

Compuserve Order

Crowd Control can be ordered through Compuserve's Software Registration Database [GO SWREG]. Simply follow the menus to authorize your registration fee to be added to your Compuserve bill.

Please reference Crowd Control's registration ID $\# \mathbf{12845}$ when ordering through Compuserve.

Purchase Orders

Purchase orders (net 30 days) are accepted only from government and accredited educational institutions and major corporations, provided that they are submitted on purchase order forms with a purchase order number. Please be sure to include the standard Crowd Control order form with your purchase order. See, <u>Crowd Control Order Form</u>.

[Print this Order Form by selecting "Print Topic" from Help's "File" menu]

PsL Product Order Form

For Credit Card Payments

Crowd Control Sahalie Software, L.L.C. PSL product # **14819**

Name				
Billing Address				
City			State	Zip
Shipping Address				
City			State	Zip
Credit Card	[] Mastercard [] AMEX	[] Visa	[] Discov	er Card
Credit Card #			Exp. Date_	
Signature				
Crowd Control		QTY:	X \$29.95	\$
Shipping & Handlir & Mexico, \$	ng (U.S., Canada 5.00 per order)		\$5.00	\$
Shipping & Handlir locations, \$	ng (All other 10.00 per order)		\$10.00	\$
Order Total				\$
Send this f	orm to:	Public Soft	ware Libra	ary
P.0	D. Box 35705			
Но	uston TX 772	235		

To chose a different icon for your new user, search your directories for any **.ico** files. The

icon will be displayed in the dialog box

Enter the name of your new user here. If you have not set up any other users, it is recommended that you enter this user without any restrictions, to act as the administrator for your computer. It is also a good idea to keep the user's name short, such as using just your first name.

Select one of the icons from this list to identify your new user and then click the "next" button. If you don't like any of these icons, click the "browse" button to locate and select other icons.

Click on each drive you want to hide from the user's view in Explorer, and then click the "next" button when you are done. If you select a drive by mistake, deselect that drive by clicking on it a second time.

"Run" command will no longer appear on the Start menu. Applications can still be run by double-clicking on the program file in Explorer, but this option will prevent the inexperienced user from inadvertently starting a program while using the Start menu.

"Find" command will no longer appear on the Start menu. If you have hidden any drives from a user's view, the "find" command most often should be hidden. Otherwise, the user will be able to find files in the otherwise-hidden drive.

User Settings

The User page shows the name of the selected user and the icon associated with that user.

• You cannot change the user's name, but you can change the icon associated with the user.

• To change the user's icon, click on the icon button shown on the User page. The built-in icons will be immediately available in the default directory, but you can browse for .ico files in other directories.

See, also, <u>Restricting Your User to Specific Programs</u>, <u>Changing Your Win 95 Restrictions</u>, <u>Win 95 Folders</u>, and <u>Hiding Drives</u>.

Changing Win 95 Restrictions

Crowd Control allows you to place a number of system restrictions on the selected user. These restrictions are displayed when you click the Restrictions tab. Changes in the Restrictions placed upon the current user are made by selecting or deselecting these checkboxes [click on each check box for additional help]:

Select Restrictions that should apply to this user:
🔲 Disable 'Run' Command on Start Menu
Remove 'Find' Command From Start Menu
Disable 'Settings' Command on Start Menu
Hide All Items on Desktop
Disable Registry Editing Tools
Disable MS-DOS prompt
Disable Single-Mode MS-DOS Applications
Disable System Configuration Settings in Control Panel
Do not allow user to change his Windows logon password

See, also, <u>Restricting Your User to Specific Programs</u>, <u>User Settings</u>, <u>Win 95 Folders</u>, and <u>Hiding Drives</u>.

"Settings" command will no longer appear on the Start menu. This option will make it more difficult for the user to make changes to the control panel, printer and taskbar settings/preferences.

User will no longer be able to change his/her Windows logon password. This setting is especially useful where a number of individuals are assigned one user name. The administrator can uncheck this restriction to change the user's password.

Desktop shortcuts and folders, including the default folders such as "My Computer," will no longer be displayed on the user's desktop. In addition, the right click menu for the desktop will not be available and the user will not be able to add drag-and-drop shortcuts or folders from Explorer.

The user will not be able to edit the registry with regedit. This setting is recommended for most users, since editing registry should be attempted by only the most experienced users.

Disables the MS-DOS prompt under the "Programs" folder on the Start Menu. This option will prevent the user from running a DOS program/command while using the Start Menu. It will also prevent the user from running DOS programs directly through Explorer or through the Run command on the Start Menu.

Prevents the user from running single-mode DOS programs

The user is prevented from accessing/changing the display, printer, device, network and password settings in Control Panel. The "Settings" command remains on the Start Menu, but it is disabled.

Check this box to limit the user to the programs you select.

Programs currently selected for the user to run. Initially, this list box contains only the applications which Windows 95 runs at startup. Those applications can be removed if the user should not have access to them.

Adds to the list of applications for this user by bringing up file list box, from which application shortcuts can be selected.

To remove an application from the list of allowed programs, select it from the list and click on this button.

Restricting Your User To Specific Programs

Crowd Control allows you to create a list of programs that the selected user may run. If the program is not on the list, it will not start up in Windows 95 for that user. To create a list of allowed programs:

- 1. Select the user's icon in the Crowd Control user list.
- 2. Select the "Programs" tab.
- 3. Check the box labeled "Only Run Listed Applications."
- 4. Add programs to the list of allowed programs by clicking the <u>Add Applications</u> button.
- 5. Applications can be removed from the list by selecting the application to remove and clicking the Remove Application button.

Note: To remove this restriction for the selected user, uncheck the checkbox labeled "Only Run Restricted Applications."

See, also, <u>User Settings</u>, <u>Changing Your Win 95 Restrictions</u>, <u>Win 95 Folders</u>, and <u>Hiding</u> <u>Drives</u>.

Adding Programs to List of Allowed Applications

To add a program to the selected user's list of allowed applications, select the Programs tab and click the "Add Application" button. This brings up the "Add Allowed Application" dialog box. Programs can then be added to the user's list of allowed programs as follows:

•Select a <u>Program folder</u> from the drop-down list box. By default, the sytem Programs folder is displayed. This contains all applications installed before Crowd Control was installed. It also displays applications installed after Crowd Control, if installed by the first user created by the Welcome Wizard.

•Search the directory for a program or a <u>shortcut</u> to a program you would like to make available to this user and select that shortcut in the list box.

•Push the "OK" button, which adds that shortcut to the user's list and takes you back to the main window.

• Selecting "System" brings up the "program files" subdirectory available to unrestricted users, normally found at c:\windows\program files.

• That option allows the user to select from a wide range of available programs.

• Selecting the name of another user brings up the "program files" subdirectory for that user, which may make it easier to locate a particular program.

• Programs which do not install shortcuts into the "program files" subdirectory must be located thru the "Browse Computer" button.

• Win 95 shortcuts will be listed as .Ink files in the "program files" subdirectories, since they are "links" to the actual .exe files.

• In the list of programs available to the user, the actual .exe file will be named.

• If you use the "Browse Computer" button to find programs, you must select the .exe file itself and you will be prompted whether you want to create a shortcut.

• Click "yes" to add the program to the user's list.

Hiding Drives

Crowd Control allows you to hide drives from the selected user.

• To hide a drive from the selected user, select the Hidden Drives tab. Then select the drive or drives you want to hide from the user's view. Those drives will be hidden for that drive the next time the user logs in to Windows 95.

• Hidden drives will not appear to the user in Windows Explorer or any common dialog boxes. Therefore, it will be difficult for the user to view, delete or modify files on those hidden drives. However, those files can be opened if the user types the full path and name of the file in the File/Open dialog box or the DOS command prompt, or if the user searches for the file with the Find command on the Start menu.

• The user's ability to access these hidden drives can be limited further by removing the Find command and Disabling the MS-DOS prompt.

See, also, <u>Restricting Your User to Specific Programs</u>, <u>Changing Your Win 95 Restrictions</u>, <u>Win 95 Folders</u>, and <u>User Settings</u>.
No program shortcuts will initially appear in the "Programs" folders on the new user's Start Menu or desktop. Program shortcuts can be added to the user's Programs folder in the Win 95 Folders tab in the main Crowd Control window. This is a good option if the user will only have access to a limited number of programs unique to the user, or if you want to configure the user's programs from scratch. Program shortcuts from the selected user will be copied into the "Programs" folders on the new user's Start Menu and desktop. This option allows the new user to start with the same programs as another user. Any future changes to this user's Programs folder will only apply to this user."

"Programs" folders for the new user will be shared with the selected user, so any changes by either user will apply to **both** users. This option should be chosen only if two or more users want to have **identical** programs available to them thru the Start Menu and in their desktop folders

Click on the user whose "Programs" folder you want to copy or share for the new user. This section is not given effect if you select the option to create an empty "Programs" folder.

Displays the contents of the "Programs" folder and Start Menu for the selected user, to assist the new user in determining which user's "Programs" folder to copy or share.

Creates a folder on the desktop containing the shortcuts and folders in the new user's "Programs" folder, for easy access to the user's selected programs.

Selections made during the installation of a new user are summarized here. If you would like to make any changes now, click the "Back" button until you have reached the window where those changes can be made.

Click to access help.

Click here to cancel adding a new user.

Click here to move back to the previous step in the "Add User" Wizard.

Click here to move forward to the next step in the "New User" Wizard.

Click here to install the new user with the selections which were made in the "New User" Wizard.

Win 95 Folders

Windows 95 sets up a Programs Folder, a Start Menu Folder, a Desktop Folder, a Favorites Folder, a Start Up Folder and a Recent Folder when Windows 95 is first installed. Crowd Control allows you to configure those folders for each user. In this settings page, you can add or remove shortcuts in the Win 95 folders for the selected user. You can also choose a different directory for Win 95 to use for these folders.

Contents of your Win 95 folders can be changed by making these selections [click on specific item for more help]:

User Pro	grams Restricti	ions 🛛 Hidden Dri	ives Win 95 Folders	
Select Fo	older: Start Me 5\Profi Start Me Desktop Start Me Prov Recent F Nev Startup F Open Office I Edit Start Mer	nu Folder Folder Folder Solder Folder Folder Folder Document.Ink nu.Ink	Add Shortcut Add Folder	

See, also, <u>Restricting Your User to Specific Programs</u>, <u>Changing Your Win 95 Restrictions</u>, <u>UserSettings</u>, and <u>Hiding Drives</u>.

Adding a Shortcut to A Selected Folder

Crowd Control allows you to add shortcuts to the selected user's Windows 95 folders, including the Programs folder and Start Menu. To add a shortcut, select the "Win 95 Folders" tab. Then click the "Add Shortcut" button, which brings up the dialog box shown below. [click on specific items for additional help]:

🕵 Select Application Shortcut 🔹 👔					
Select a shortcut to add to Sally's Program Folder from selected Programs Folder					
Programs Folder Sally	<u>0</u> K				
E- Drograms System Salv Salv	<u>C</u> ancel				
Accessories	<u>N</u> ew Shortcut				
Microsoft Word.Ink	<u>H</u> elp				

To add a subfolder to a selected folder, just click the "Add Folder" button, type in the name of the subfolder in the dialog box which appears, and then click "OK."

The "Remove Item" option can be used to remove both subfolders and shortcuts. Just select the item to be removed, click the "Remove Item" button, and click the "Yes" option in the confirming dialog box.

Shortcuts in the programs folder are displayed in the "Programs" submenu when the Windows 95 Start button is clicked.

Shortcuts on the Start Menu are displayed when the Windows 95 Start button is clicked.

Shortcuts in the desktop folder are displayed as icons on the user's desktop.

Favorites folder is designed to contain shortcuts to frequently used documents, although the user can also add shortcuts to programs to make them easily accessible. Last 15 documents opened or saved by the user are added to the recent folder and are displayed on the "Documents" submenu when the Start button is clicked. The user cannot edit the recent menu, so the "add shortcut" and "remove shortcut" buttons are grayed when this folder is selected.

Shortcuts and subfolders for the selected folder are displayed here.

Complete path to the selected directory is listed here.

Advanced option to browse for new folder to be displayed as the user's Programs, Start Menu, Desktop, Favorites or Recent folders.

Advanced option opens current folder in Windows Explorer.

[To Print this Order Form, Select "Print Topic" from Help's "File" menu]

Sahalie Software Product Order Form For Payments by Check

Crowd Control Sahalie Software, L.L.C.

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	Zip	
		Zip

Select either the "System" Programs folder or the Programs folder of another user to easily

add shortcuts to programs found within these folders.

Select shortcuts to add from those listed here, or click on "New Shortcut" button if the desired program is not found here.

Displays a dialog that allows you to create a new shortcut to a file on your computer.

To add a new shortcut:

• Type in the full path of the program to be accessed through the shortcut

• If the path is unknown, click on the "browse" button and locate the program to be added [usually an .exe file].

• Click "Next" and select a name for the shortcut.

• Click "Finish" to add the shortcut to the selected folder [the shortcut will be displayed as a .lnk file].



Start Menu, Programs and Favorites folders for a particular user are typically kept in the profiles directory for that user.

Working With The Tray Icon

The Crowd Control tray icon which is visible when Crowd Control is running lets you easily change users, change the user's password, log off a user, or run Crowd Control setup, without exiting Windows.

[Click on any menu item for additional help on that item]

✓ George Sally	
Crowd Control Log Off User	
Change User Password	🧟 9:16 AM

• When Windows is started, the Crowd Control icon will be displayed on the <u>taskbar</u> tray of every user's desktop.

• Click on the icon and chose a user's name to switch to that user's desktop.

• To change a user's preferences/settings or to add a new user, click on the taskbar icon and chose the "Crowd Control settings" menu item. See, <u>Editing A User's</u>

Preferences/Settings.

• If the Crowd Control <u>tray icon</u> is not available, the Crowd Control setup program can be started by clicking the Start button and selecting Crowd Control from the Programs folders.

Lists all Crowd Control authorized users, with a check mark next to the user who is currently logged on. Selecting a user will cause the current user to log out and the logon prompt to display for the selected user.

Crowd Control Settings Menu

Click on the "Crowd Control" menu item to access the settings panel for Crowd Control. For more information on changing a user's restrictions through the settings panel, see, <u>Editing A User's Preferences/Settings</u>. Logs off the current user and brings up login dialog box for new (or same) user.
Changes the Windows login password for the currently logged in Crowd Control user.

Welcome Wizard

• The Welcome Wizard will appear automatically when Crowd Control is started for the first time, and you will be prompted for a name and an icon for your first user.

• Your first user will be set up without any restrictions, so the first user serves, in effect, as the administrator for your computer.

• Crowd Control also sets up your first user to use the Windows 95 default Start and Program folders, so new applications installed when this user is logged on will be available to other users and available if Crowd Control is subsequently uninstalled.

• Although restrictions can be placed upon this first user [See, <u>Editing A User's</u> <u>Preferences/Settings</u>], we strongly recommend that you place restrictions only on subsequent users of your computer.

Passwords

Crowd Control provides two levels of password protection:

- <u>Windows Passwords</u> <u>Crowd Control Passwords</u>

Windows Passwords

Each user must enter his or her own password to access Windows when Windows is first started or when that user logs on. The Windows password for a particular user is selected by that user the first time Windows is started up after that user has been added. To create your password, type in a password when prompted to do so; you will then be asked to verify your new password. To access Windows in later sessions, just type in the user name [if it is not already visible], type in your password, and click "OK."

If a user is allowed to change his or her own password [see, <u>Restricting A User's Ability To</u> <u>Change That User's Password</u>], then the Windows password for that user can be changed from within Windows. To do so, log on as that user, click on the Crowd Control taskbar tray icon and select "Change User Password" from the menu which pops up. If the user is restricted from changing his or her password, then the "Change User Password" item does not appear on that menu.

HINT! For children or novice users, we suggest that you select a "blank" password. If you do so, the user can simply type in his or her name and then click "OK."

Restricting A User's Ability to Change The User's Password

The administrator can prevent a user from changing his or her password by selecting the restriction "Do not allow user to change his Windows logon password" from the Restrictions tab in the Crowd Control settings panel. See, <u>Changing Win 95 Restrictions</u>. With this restriction in place, the menu item "Change User Password" no longer appears in the popup taskbar menu list, preventing the user from changing the User's Windows password through that method.

For complete security, the administrator should prevent restricted users from accessing the Crowd Control settings panel by utilize a password unknown to such users. See, <u>Crowd</u> <u>Control Passwords</u>.

The administrator can change a restricted user's password by taking the following steps:

- 1. Open the Crowd Control Settings window by entering the appropriate password;
- 2. Remove the "Do not allow user to change his Windows logon password" restriction for the user whose password needs to be changed;
- 3. Close the Crowd Control Settings window and log on as that user;
- 4. Change that user's password; and

5. Open the Crowd Control Settings window and re-enter the password restriction for this user.

Crowd Control Passwords

In addition to each user's Windows password, you will need to select a password to restrict access to the Crowd Control settings window. Users will not be able to change the restrictions/settings for any of the computer users without that password.

You will be prompted to enter your password the first time that the Crowd Control settings windows is opened. That password can be changed by clicking on "Crowd Control" menu item in the Crowd control settings window and then select "Crowd Control Password." You will need to enter the old password before you will be able change that password.

Product Information

Sahalie Software, L.L.C. can be contacted at the addresses below for further product information:

Web Site. Our web site can be found at: www.sahalie.com

E-Mail. CompuServe ID 73617,323 or via Internet to sales@sahalie.com.

Mailing Address: Sahalie Software, L.L.C., P.O. Box 10287, Eugene, OR 97440

Adding A Previously-Removed User

If you are adding a user who have been removed earlier, and you chose the option of keeping the profile directory for that user, take the following steps to reinstall the previous settings:

- Click the "Add User" button
- Type in the previous user's name. The user's name is not case sensitive, so "sally" • will work for a previous user named "Sally."

In the Add User Wizard, when you reach the choice to "Select Program Folder for User's Start Menu," select the option "Create Empty Program Folder." When you have finished with your other selections in the Add User Wizard, the original

"profiles" settings will be installed for this user.

Crowd Control Security

Crowd Control is a powerful program that allows you to restrict how people can use your computer. Is the security it provides tight enough to keep out a determined, sophisticated hacker? No. Windows 95 is not a secure operating system. As a result, Crowd Control cannot guarantee that a determined hacker will not be able to get around the restrictions you set for Windows 95. However, there are some things you can do to lessen this risk.

The easiest way for someone to avoid Crowd Control's security measures is to boot up from a floppy disk. If they do so, they will be able to gain full access to the computer's hard disk. To prevent someone from doing so, you can purchase a floppy disk lock from many computer stores or mail order companies. The lock will prevent anyone from inserting a floppy disk and booting up from it.

You can also lessen the risk that a user will get around Crowd Control's security measures by doing one or more of the following:

- Limit the applications the user can run.
- Restrict the user from running DOS applications.
- Disable the Run, Find and Settings commands on the Start Menu
- Disable Registry Editing Tools

For more information on implementing these changes, see, <u>Editing A User's</u> <u>Preferences/Settings</u>.

If you find a weak link in Crowd Control's security, please contact us [Sahalie Software].

Uninstalling Crowd Control

Crowd Control is designed to use the Uninstall features built into Windows 95. Follow these easy steps to uninstall Crowd Control from your computer:

- Make sure Crowd Control is not running.
 - Click the Start button.
 - Select "Control Panel" on the "Settings" menu.
 - Double Click on the "Add/Remove Programs" icon.
 - Select the Install/Uninstall tab in the Add/Remove Programs dialog.
 - Select Crowd Control from the list of programs.
 - Click the "Add/Remove" button.
 - Follow the instructions in the Uninstall Crowd Control dialog.

For information on restarting your computer, see the topic <u>Restarting Crowd Control for the</u> <u>First Time After Crowd Control has been Removed</u>.

Restarting Windows 95 After Crowd Control has been Removed

If you have <u>uninstalled Crowd Control</u>, you will be prompted for a user name and password when Windows 95 is restarted. That dialog box is the same one which appeared when you first installed Windows 95. Enter a user name without a password if you do not want that prompt to appear again. However, users of computers installed on a network will continue to be prompted by Windows 95 for a password whenever Windows is started.

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Crowd Control License Agreement [Evaluation Copy]

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Disabling Win 95 Boot Options

During system bootup, Windows 95 allows you to start a previous version of DOS or to start Windows 95 in safe mode. If you chose one of those options, Crowd Control's restrictions will not apply. For that reason, Crowd Control allows you to disable these system boot options.

To disable the Win 95 system boot options, select the "boot options" item from the Crowd Control menu or click the "Boot Options" button in the Crowd Control settings panel. If you check the "disable startup options" box, these bootup options will not be available the next time your computer is restarted or rebooted: F4 (boot to previous version of DOS); F5 (start Windows 95 in safe mode); F6 (start Windows 95 in safe mode with network support) and F8 (display startup menu).

Product history

Version 1.1

Version 1.1 of Crowd Control introduced these features:

1. The ability to disable system startup options for better security. When Windows 95 boots up, it allows the user to start Windows in safe mode or boot to a previous version of DOS by pressing certain function keys. Crowd Control's restrictions will not apply if those options are chosen, so this feature allows you to disable those startup options.

2. The option to specify a different Startup folder for each user, so that the programs in a particular user's Startup folder are automatically run when that user logs in.

3. Version 1.1 also corrected a problem which occasionally caused the Crowd Control restrictions to remain in effect after Crowd Control was turned off or uninstalled.

Version 1.2

Version 1.2 of Crowd Control introduced this feature:

1. Crowd Control automatically detects if "Windows Logon" is not selected as the user's Primary Network Logon in the Networks section of Control Panel, prompting the user through a "Security Warning" window to change this setting. If this setting is incorrect, under some circumstances a user can enter an invalid password when logging in and then press cancel to bypass the normal logon verification. Changing this setting prevents a user from doing so.

Version 1.3

Version 1.3 introduced this feature:

1. The administrator can prevent a user from changing his or her password. This feature is particularly helpful where a number of individuals are signing in as a single user, to prevent one member of the group from locking everyone else out.

Programs in the user's StartUp folder are automatically run when the user logs in.

Passwords For Network Computers

If your computer is part of a local network – or you have installed Dial-Up Networking – you may find that a user can access your computer by repeatedly pushing the escape key when first logging on to the computer, bypassing the password restrictions. You should be able to eliminate that problem by selecting "Windows Logon" as your Primary Network Logon in the Networks section of Control Panel. This selection will not affect your other network settings or the operation of your network, even if your computer is a "client" of another type of network server.

If "Windows Logon" is not selected on your computer, a "Security Warning" will be displayed when the Crowd Control Settings window is opened. That warning window will prompt you through the steps to change your Primary Network Logon to the correct setting. If you do not make that change, the warning will be shown when you start the Crowd Control Settings window unless you select check box labeled "Do not display this Warning again." After it is deactivated, the warning can be reactivated by selecting the item "Logon Provider Warning" under the Crowd Control menu in the Crowd Control Settings panel.

To manually change your Primary Network Logon setting, click the "Settings" item on the Start Menu, select Control Panel, and then double click on the "Network" icon. Click on the drop-down box under the heading "Primary Network Logon," and change the selection to "Windows Logon."

Unlocking The Evaluation Version of Crowd Control

When you register Crowd Control, you will receive a full, unrestricted version of Crowd Control on disk and a license number for future use. Your license number will unlock all future maintenance upgrades of Crowd Control 1.xx, which can be downloaded from our web site.

To unlock an evaluation version, select "Enter License" from the Help menu and then enter your license number when prompted.

Internet Credit Card Orders

You can now place credit card orders over the Internet through the secure server operated by Public Software Library [PSL]. PSL's on-line credit card order service can be accessed through our web site, www.sahalie.com. Log on for more details, including a complete price list for both single orders and site licenses.

Troubleshooting

1. Why can users access my computer by simply pressing the Cancel button after entering an invalid password?

This problem occurs only if your computer is connected to a local network or you have installed Windows 95 Dial-Up Networking and your Primary Network Logon is not set to "Windows Logon." To correct this problem, follow the steps in <u>Passwords for Network</u> <u>Computers</u>.

2. My users can bring up Task Manager by pressing Ctl-Esc while at the Windows Logon dialog. How can I disable Task Manager?

The only way to disable Task Manager is to rename it so that Windows 95 will not bring it up when Ctl-Esc is pressed at the Logon dialog. To do this, rename the file TASKMAN.EXE in your Windows directory to TASKMAN.SAV. If you later desire to reenable Task Manager, you can rename it to TASKMAN.EXE.