Core System Internet-Connect (TM)
Release 1
Problem Report Template

Please email to 71552.3666@compuserve.com

Name   :
Company   :
Area Code & Phone   :
Country (if outside the U.S.) :
CompuServe ID   :
Beta ID (if known)   :

***** PROBLEM INFORMATION ******
Problem Title   :
Product Release   :

Description of Problem   :

Steps to reproduce the problem (please explain step by step):
 1.
 2.
 3.
 4.
Error message encountered (please specify exact language and error no. received, if any):

Work-around:

Reproducible :< >Always < >Sometimes < >Never < >Didn't try it again
Severity level:< >1. System crashes, locks, or data corruption occurs
            < >2. Does not operate correctly
            < >3. Cosmetic or usability problem
            < >4. Suggestion or documentation error

Applications running (please include version numbers and whether run locally
or over the network):

DOS Version:

Windows version:

LAN Operating Systems (LAN Manager, Netware, WFW etc.):

LAN Operating Systems version:

Has this operation worked in the past (y/n):

Has the hardware of software configuration been altered (y/n):

If yes please explain:

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Computer brand & model              :
< >ISA < >EISA < >MCA < >VESA < >Other:
System BIOS (manufacturer & version/date)  :
CPU(s) type & speed                 :
Memory (RAM)                        :
Communications Modem (model/address/IRQ)   :
Additional adapters                 :




****** NETWORK CONFIGURATION ******
Network card type, IRQ & address:
Network type            :
Network protocol        :       version:
Network cabling         :
LAN or WAN:
If wide area network please specify all routers or bridges used:

****** PRINTER CONFIGURATION ******
Printer brand & model       :
Printer Port: < >LPT1 < >LPT2 < >COM1 < >COM2 < >Network
If networked please include all applicable LAN or WAN information:

****** OTHER ******

Additional Comments:


Include the following files if applicable:
        WSACORE.LOG (Note: This file is located in \corewsds\wsacore)
        WSACORE.TRC (Note: This file is located in \corewsds\wsacore)
        WSASPY.TRC (Note: This file is located in \corewsds\wsaspy)
        WSASPY.LOG (Note: This file is located in \corewsds\wsaspy)
        DRWATSON.LOG (Note: This file will be created if an
                application errors occurs on your system and
                DRWATSON.EXE is running (this is a debugging
                tool from Microsoft. It can be downloaded from cica).
                The file is automatically generated
                by the DRWATSON.EXE application.
                The file is located in the Windows
                root directory ie. \WINDOWS.  For more
                information on DRWATSON start
                HELP.EXE DRWATSON.HLP)

Thank-you for your assistance.
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