Connecting to the Internet

Sprint Internet Passport

Sprint Internet Passport gives you access to the Internet using a phone line and modem.   This kind of access is called ''dial-up'' because each time you want to connect to the Internet, your modem dials Sprint's server phone number.   When the server answers, a connection is established and you have access to the Internet.

If you're new to the Internet, click **Create a new Sprint Internet Passport account**.   When you click **Next** the Account Setup Wizard will help you set up an Internet account.

If you are a current Sprint Internet Passport user and need to re-configure your software or load the software on a new computer, click **Use an existing Sprint Internet Passport Account.**   When you click **Next,** you'll be asked to give information about your Internet Account.

Modem checklist
Before you continue, check the following:
- If you're using an external modem, make sure that the cables are connected, and that the modem is turned on.
- If you're using an internal modem, make sure that it has been properly installed and configured according to the manufacturer's instructions.
- If you haven't already installed your modem, you must do so now.   Click **Cancel** to exit the Account Setup Wizard.   Install your modem, and make sure it is connected and turned on.   Then start the Account Setup Wizard again.

Creating a new Sprint Internet Account

To set up an account with Sprint Internet Passport, you'll need to provide your name, address, and phone number.   Also, you'll need to provide credit card information so that your billing can be set up.

To finish setting up the software, you need to know the manufacturer name and model of your modem. You also need to know the following information about your modem's phone line:

•	What's the phone number?

•	Does the line have Call Waiting? If so, how do you disable it? Check your phone bill or the phone book, or call the phone company.

•	Does the line use Tone or Pulse dialing? Most phone systems use Tone, but some older systems use Pulse. If you're not sure, call your phone company.

•	Do you have to dial a special number or character (such as 9) to get an outside line?

When you have all of the information ready, click **Next** to continue.

Personal Information

Name: Type your name as it appears on your credit card.

Company: If you have purchased Sprint Internet Passport for a business or for a home business, enter the company name. Including a company name is optional.

Address: Type the address that your monthly credit card statement is mailed to (this is your credit card billing address).

City, State, ZIP/Postal Code: Type the city, state (or province), and ZIP code (or postal code) for your credit card billing address.

About the Online Survey

By filling in the online survey, you help Netscape learn about you. In turn, Netscape can develop better products and services for you. When you're done with the online survey, you'll immediately continue with Account Setup Wizard.

Whether or not you fill out the online survey, your copy of Sprint Internet Passport will be automatically registered when you connect to Netscape at the end of Account Setup Wizard.

Click the checkbox next to statement that describes how you want to continue. Then click **Next**.

User Information Card

We, Sprint Internet Passport, use the information you provide here to help us develop the products you want.

When you're done, click **Next** to continue.

Sharing Information About Yourself

Click **Yes** if you want us to share your personal information with other companies. We'll provide them with your name and address (but never your credit card information). In turn, you'll receive information about exciting products designed for Sprint Internet Passport users.

Click **No** if you don't want us to share your personal information.

Click **Next** to continue.

Billing Information

Sprint needs credit card information so that you can be charged for Internet access.   Your credit card information is encrypted before it's transmitted.   If you don't set up a Sprint Internet Passport account, your credit card information will be discarded.

- **Name on card:** Type your name as it appears on your credit card.

- **Type of card:** Choose the type of card you're using.   You can use Visa, MasterCard, or American Express.

- **Card number:** Type the card number as it appears on the card.

- **Expiration date:** Type the expiration date that appears on the card.

Click **Next** to continue.

Modem Information

When you click **Next**, the Windows 95 Modem Wizard will collect information about your modem. Before you continue, make sure you know your modem's manufacturer and model.

Modem checklist

It's also important that your modem is set up properly before you continue. To make sure, you can use a modem checklist in Chapter 1 of Installation and Setup Guide, or you can use the following list:

- If you're using an external modem, make sure that the cables are connected, and that the modem is turned on.

- If you're using an internal modem, make sure that it has been properly installed and configured according the manufacturer's instructions.

- If you haven't already physically installed your modem, you must do so now. Click **Cancel** to exit Account Setup Wizard. Install your modem, and make sure it is connected and turned on.

Click **Next** to continue.

Dialing Information

Call Waiting

Because Call Waiting can disrupt modem connections, you need to temporarily disable it when you connect to the Internet.   Sprint Internet Passport can handle this for you.   When you disconnect from the Internet, Call Waiting is automatically turned back on.

If your modem's phone line has Call Waiting, click the arrow next to **Disable call waiting with**, and select the code your phone company uses to disable Call Waiting. (You can type the code if it doesn't appear in the list.) If you don't know the code, look on your phone bill, check the phone book, or call your local phone company.

Next, if you need to dial a number or a special character (such as 9) to get an outside line, enter it here.

Finally, indicate whether your phone system is **Tone** or **Pulse**. Most phone systems use Tone, but some older systems use Pulse. If you're not sure, call your phone company.

Click **Next** to continue.

Dialing Information

Enter the area code and phone number of your modem's phone line. Don't include any additional numbers or characters you dial to get an outside line (such as 9).

Click **Next** to continue.

The Modem Wizard Detected Your Modem

The Modem Wizard detected the modem you're using.

Click **Next** to continue.

The Modem Wizard Could Not Detect Your Modem

The Modem Wizard couldn't automatically detect your modem. Before you continue, make sure your modem is connected and turned on.

Then click **Next** to select your modem from a list of modem types.

Manually Selecting Your Modem Type

The Modem Wizard detected that you have a modem, but wasn't able to determine the modem's type. You need to manually select the type of modem you're using. Before you continue, you need to know your modem's manufacturer and its model number.

Click **Next** to select your modem from a list.

Multiple Modems

The Modem Wizard detected that you have more than one modem installed under Windows 95. Sprint Internet Passport will be set up with the first modem listed, unless you manually select which modem you want to use. In the drop-down list, select the modem you'd like to use. If you want to use a modem that is not in the list, click **Rerun Modem Wizard** to install your new modem.

Click **Next** to continue setting up with the first modem in the list.

Modem Information

Depending on the modem and software you use, the Windows 95 Modem Wizard can usually determine which modem you're using.   If it has the wrong modem, click **Rerun Modem Wizard** to select the right modem.

If the modem listed is correct, Click **Next** to continue

Setting up a Sprint Internet Passport Account

Now you're ready to setup a Sprint Internet Passport Account.   When you click **Connect**, the Account Setup Wizard dials a toll-free number that connects you to the Sprint Internet Passport Registration server.   After you connect, you can read about each pricing option and make a choice on the plan that best meets your needs.

The Account Setup Wizard automatically registers your copy of the software when you create an account.

Click **Connect** to setup an Internet account.

Starting the Navigator

When you're ready to connect to the Internet again, double-click the Sprint Internet Passport icon on your desktop (or in the Sprint Internet Passport folder on the **Start | Programs** menu).

You've completed the Sprint Internet Passport Account Setup Wizard. Click **Finish** to save your new setup information.

Setting up Internet Access

The Account Setup Wizard will create a connection to Sprint and place a shortcut icon (called a "Dialer" icon) on your Windows 95 desktop. The Sprint Internet Passport Dialer icon is also available in the Dial-Up Networking Folder.   You can use the Dialer to:

- Dial and connect to Sprint
- Change and add phone numbers for calling Sprint Internet Passport from different locations
- Enter your user login name and password

You can name the Dialer icon anything you want, but we suggest the name Sprint Internet Passport Dialer.

Click **Next** to continue.

Setting up Internet Access

Account information includes your user login name (also called a user ID or user name), and your password.

Modem information includes the manufacturer and model of your modem.

Dialing information includes the following information:

• The number your modem dials to connect to Sprint Internet Passport.

• Whether your modem's phone line has Call Waiting. If so, you also need to know the code necessary to disable Call Waiting. If you don't know the code, look on your phone bill, check the phone book, or call your local phone company.

• Whether you dial a special character or number (such as 9) to get an outside line.

• Whether the modem's phone line uses Tone or Pulse dialing. Most phone systems use Tone, but some older systems use Pulse. If you're not sure, call your phone company.

When you have all of this information ready, click **Next** to continue.

Setting up Internet Access

If you already have a Sprint Internet Passport account, you'll need to provide the following information. Make sure you have it ready before you click Next to continue.

- Your user account login name (also called a user ID or user name) and your password.

- Email login name and password.

- The phone number your modem dials to connect to Sprint Internet Passport.

When you have all of this information ready, click **Next** to continue.

Account Information

Type your full name. Optionally, you can also enter the name of the company you work for.

Click **Next** to continue.

Account Information

Type the user login name (also called a user ID or user name) and password you use to connect to Sprint Internet Passport.   Sprint Internet Passport will use the information to automatically login to Sprint Internet Passport when you connect.

Click **Next** to continue.

Account Information

For Email, Sprint Internet Passport provides you a different user name (also called a user ID, login name, or POP name).   The password is the same as your login, password you use to connect to the Internet.

Click **Next** to continue.

Account Information

Type the telephone number your modem dials to connect with Sprint Internet Passport. Don't include any additional numbers or characters that you dial to get an outside line (such as 9).   You'll have a chance to enter them later.

Click **Next** to continue.

DNS Address

Sprint Internet Passport has two   Domain Name System (DNS) servers. The primary DNS server address is (206.134.133.10)   The secondary DNS server address is (205.137.196.138).

You also need to enter the domain name of Sprint Internet Passport's server.   The domain name is sprintmail.com.

Click **Next** to continue.

Getting mail and news

Sprint Internet Passport uses specific servers for mail and newsgroups.

- To provide newsgroup information, Sprint Internet Passport has a separate news server. Enter the news (NNTP) server name or address (for Sprint Internet Passport the server address is nntp.a001.sprintmail.com).

- SMTP and POP servers send out and bring in your email. Enter the SMTP and POP addresses (for Sprint Internet Passport the POP and SMTP server names are pop.a001.sprintmail.com and smtp.a001.sprintmail.com, respectively).

Connecting to the Internet Now

You can quickly and easily connect to the Internet and register your copy of Sprint Internet Passport. When you do so, you're eligible to get information about new Netscape products and upgrades. Just click **Connect and register now**, and then click **Next.**

If you don't want to register your copy of Sprint Internet Passport now, click **Connect later**. This tells Account Setup Wizard not to connect you now. Then click **Next** to continue.

You can register your copy of Sprint Internet Passport the next time you connect to the Internet and start the Navigator. Just click **Help | Registration Information**.

Exploring the Internet

To connect to the Internet later, first double-click the Sprint Internet Passport Dialer icon on the Windows 95 desktop (or in the Netscape folder on the **Start | Programs** menu).   This is the same "easy access" Dialer icon you named earlier in the Account Setup Wizard.   After you connect, double-click the Sprint Internet Passport icon to start the Navigator.

Click **Finish** to exit Account Setup Wizard.

Exploring the Internet

When you click **Connect**, you'll automatically exit Account Setup Wizard and connect to the Internet.

When you want to connect on your own, double-click the Sprint Internet Passport icon on your desktop (or in the Netscape folder on the **Start | Programs** menu).

Upgrading Your Files

Because you're upgrading to a Windows 95 version of Sprint Internet Passport, the new version will use Windows 95 Dial-Up Networking, rather than the Netscape Dialer, to connect you to the Internet.

Because you previously used a Windows 3.1 version of Sprint Internet Passport, you have some Netscape Dialer connection files on your computer. If you upgrade these Dialer connection files, Sprint Internet Passport account information will transfer to Dial-Up Networking. This way, you won't have to enter this account information yourself. And just so you know: Your old Dialer connection files will remain in the NETSCAPE\DIALER directory, but won't be used to connect you to the Internet.

Click the statement that describes what you want to do, and then click **Next** to continue.

Upgrading Your Connection Files

You've chosen to upgrade your Netscape Dialer connection files. Before we can do this, you need to use the Modem Wizard and give us some information about your modem. You need to know your modem's manufacturer and model, and your modem line's phone number.

When you have this information ready, click **Next** to start the Modem Wizard.

Upgrade Completed

Your Netscape Dialer connection files have been updated to run under Windows 95.
When you want to connect on your own, double-click the Sprint Internet Passport icon on your desktop (or in the Netscape folder on the **Start | Programs** menu).
Click **Next** to continue.