

## **PageStream-FAQ-english**

**COLLABORATORS**

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## Chapter 1

# PageStream-FAQ-english

### 1.1 PageStream-FAQ

PageStream-FAQ  
Stand: 27 Sep 2000

How do I get support?

Using PageStream with older TurboPrint-versions causes problems ↔  
from time

to time.

Which 'optical' DPI-setting do I have to make, when I work with ↔  
1024x768?

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Created on 27 Sep 2000 by Fiasco written by Nils Bandener  
and by a magic ARExx script written by Martin Steigerwald.

### 1.2 PageStream-FAQ

How do I get support?

You can get support most easily and quickly using the Internet. To get support from us you have to be a registered user. Please do never send your serial number over the internet unless you use PGP encrypted mail.

Info: <http://www.haage-partner.com/pgsworld-e.htm>  
Support: <http://www.haage-partner.com/pgp-sup-e.htm>

Mailinglist:  
<http://www.softlogik.com/Products/PageStream3/Support.html>

Email support:  
Sebastian Becker <[pagestream-support@haage-partner.com](mailto:pagestream-support@haage-partner.com)>

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### 1.3 PageStream-FAQ

Using PageStream with older TurboPrint-versions causes problems from time to time.

TurboPrint provides an indirect PageStream3-support only with version 7 or higher. To print in truecolor you need a driver for PGS directly. When you don't have the newest Epson printer you can find one in the distribution.

### 1.4 PageStream-FAQ

Which 'optical' DPI-setting do I have to make, when I work with 1024x768?

Normally you set it to 72x72 DPI.