ArtEffect-FAQ-english

COLLABORATORS

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Created on 27 Sep 2000 by Fiasco written by Nils Bandener
and by a magic ARexx script written by Martin Steigerwald.

1.2 ArtEffect-FAQ

How do I get support?

You can get support most easily and quickly using the Internet. To get
support from us you have to be a registered user. Please do never send
your serial number over the internet unless you use PGP encrypted mail.

Info: http://www.haage-partner.com/ae_e.htm
Support: http://www.haage-partner.com/ae_sup_e.htm

Mailinglist: http://www.haage-partner.com/ae_mlist.htm

Email support: Dirk Harlaar <arteffect-support@haage-partner.com>

1.3 ArtEffect-FAQ

I have some strange problems while using the spraycan with the
pre-defined brushes (size 3 and larger). When I'm drawing a line it's
always breaked in square parts like the sample I included. Has anyone an
idea what's the problem?

Try to recreate the brush (e.g. by changing its size clicking render
brush and changing it back to 3 and again click render brush.

1.4   ArtEffect-FAQ

Why crashes ArtEffect 1.5 that often and why do I have wrong menues?

This is because ArtEffect 1.5 uses BGUI-Library. Newer versions of this
library are not compatible with the old one. So you must install the one
that comes with ArtEffect 1.5 to get it to run correctly.

1.5   ArtEffect-FAQ

Problems with screen garbage?

Users of Picasso96 video drivers might have problems with video refresh
when using ArtEffect 3. Then you should download the latest 'rtg.library'
from the Picasso96 homepage.

1.6   ArtEffect-FAQ

I get the error message 'Unable to compile script. Error in line 433.'
when I try to install ArtEffect!

The installer you use is too old. Please copy the installer from the
'C'-directory of the original ArtEffect disk to your 'C:'-directory. Then
the installer script should work again.

1.7   ArtEffect-FAQ

Why does ArtEffect gets slower and slower?

If ArtEffect is getting slower and slower while working on a picture
please have a look at the Undo levels. Please set the value to 2 - 5,
because 'unlimited undo' might make the system slow.

If it is still to slow, please set the Undo level to 1. In some cases it
is better to switch off 'Async I/O' on 'VMem' settings.

If the VMEM/temp file is large, and your harddrive is fragmented, it can

happen that booting AE takes a very long time. In this case you should
reorganize your harddrive or choose a partition on your harddrive with
enough space on it.

1.8 ArtEffect-FAQ

Why doesn't ArtEffect start?

Maybe your settings are opening a screenmode your monitor can not display
(because you are using an VGA monitor) or something like this. In that
case you can delete the file 'program2.cfg' in the arteffect:settings
drawer. You can also delete all files of this drawer to set all settings
to its defaults.

When ArtEffect stops working during initialisation of the PlugIns (the
start picture is still open) then the last loaded PlugIn does not work
with your version of ArtEffect. Please delete it in this case. You will
find it in the drawer 'ArtEffect:plugins2'.

1.9 ArtEffect-FAQ

Why do I get a black window after an operation?

The reason is a lack of memory. AE tries to avoid this, but in some cases
it needs more memory than it expected. ArtEffect needs its memory in one
block, so fragmentation could also be a reason. Rebooting your Amiga
would help in that case.

1.10 ArtEffect-FAQ

Why do I get a black picture when I loaded a picture?

One reason for this effect is that you do not have enought memory for
loading that picture. ArtEffect needs its memory in one block, so
fragmentation could be a reason. Rebooting your Amiga would help in that
case.

Another reason is that some TIF pictures types (e.g. CMYK TIF) can not be
loaded by the internal ArtEffect loader. In that case you can either use
the optional SuperView loaders or datatypes. To activate this you must
remove the TIF loader of ArtEffect, because it is used first. The file is
called TIF.pss and it is located at arteffect:plugins2.

1.11 ArtEffect-FAQ

Why am I getting an 'Out of memory' during loading, although I have a lot
of memory.

ArtEffect needs a lot of memory. It actually need 2-3 times the RAM of
the pictures. There is also the VMem option 'max. size' which will take
away memory to use for caching. Maybe this value is set to high. You can
use a value of 500KB for both memory settings if you do not have
that much memory.

1.12 ArtEffect-FAQ

Why do I need VMem when I have so much 'real' RAM?

ArtEffects needs the VMem for internal operations. It is recommanded to
set it to a minimum of 32 MB.

1.13 ArtEffect-FAQ

The cloner does not work well. It always uses the foreground color.

Please select another mode eg. 'impressionist' and then foregrond again.
This is an error in AE.

1.14 ArtEffect-FAQ

Which are the values for Tableau PRO for bigger Wacom tablets?

```
XSIZE=5500
YSIZE=4125
XOFFSET=200
YOFFSET=700
```

(Thanks to Asha DeVelder)

1.15 ArtEffect-FAQ

Which tablet drivers support pressure sensitivity with AE?

ArtEffect uses the pressure data send by a Kickstart 2.x compatible way
(in an intuimessage). Most existing tablet drivers do not support this
NORMAL way, they instead are providing their own mechanism to receive
pressure data. But we don't want to implement the private pressure
mechanism of several tablet drivers. So for now Tablau from ESCENA is the
only one that support this with ArtEffect.

1.16 ArtEffect-FAQ

How can one make ArtEffect 1.5 work together with TurboPrint 6 or later?

Unfortunately TurboPrint changes the file name of the main program with every release. This makes it very difficult to support new version, but we implemented an env variable (which is located in the file envarc:ArtEffect/TurboPrint) where you can enter the name of the TurboPrint main program (e.g. GraphicsPublisher).

1.17 ArtEffect-FAQ

How do I use the left AMIGA key?

ArtEffect 2 uses the left AMIGA key for special functions. Normally this key is used for screen dragging. To be able to use this key in ArtEffect you have to change the preferences with <IControl>.

1.18 ArtEffect-FAQ

I can't load some (scalable Compugraphic-) fonts?

If you don't get some fonts to work you should check if you 'bullet.library' is installed correctly.

1.19 ArtEffect-FAQ

I get the error message 'can not get a system ressource'.

This happens when you try to run ArtEffect on a screen with 8 or less colors, eg. Workbench.

1.20 ArtEffect-FAQ

I get the error message 'Can't proceed with new setting'. What does it mean?

This problem appears when you used the ArtEffect 2.6-patch, but did not install all the other files, which has to be done manually. Please also install all files of libs, plugins2, ArtEffect.wizard and the new wizard.library. Please refer to the Readme-file for details.

1.21 ArtEffect-FAQ

Why does ArtEffect crash when using some filters?

This seems to happen when running ArtEffect with a 68EC040 CPU (without FPU). You can solve this problem: Rename all '**.p2n'-files in the directory 'plugins2' to '**.pss' and delete all files with the suffixes 'p2m' and 'p4s'.

1.22 ArtEffect-FAQ

Why does ArtEffect crash when I switch the color model in the color manager?

This only happens on Amiga with AGA chipset which does not have a graphics board installed. We don't know why this happens. But you can solve the problem by installing the program 'NewWPA8'. You can find it in AmiNet in the directory 'util/boot' or on our ftp server.