

# Novell NetWare 4 - Reducing Cost of Ownership Readme Notices

The purpose of this document is to provide last minute details for this release.

## Installation

If you receive the message "Unable to write to destination location." during the installation process, this could indicate that one or more of the files that are being installed are already located on the destination drive and have a "Read Only" attribute. To resolve the issue you should change the affected file(s) "Read Only " attribute.

## General

It is strongly suggested that a mouse be utilized when running this program. Although keyboard equivalents are available, the program has been optimized for mouse operations.

On some systems, the background for the pictures in the Browser trees will use an incorrect color. This effect is due to incompatibilities in the Windows display driver. However, the application will function normally.

You can cut all data displayed in the presentation text and paste it into any document, spreadsheet, or presentation tool. This is accomplished by highlighting the desired text, pressing Ctrl-Insert, then opening the desired application and selecting Edit/Paste.

Program Manager under Windows 3.1x is limited to 40 program groups. If you already have 40 groups, the setup program will not be able to create a Program Manager group.

## Application

The customer profile section will allow you to make changes to the Customer, Profile, Storage, Management, Reliability and Upgrade Costs questions/values so you can model different cases.

### *Upgrade Costs/License*

These are the NetWare 4.1 Retail Upgrade Prices from any Network Operating System. To select the average upgrade cost for each NetWare 4 user you can use the chart below:

	Price/Server	Price/Per Node
5-user to 5-user	\$495	\$99
10-user to 10-user	\$995	\$100
25-user to 25-user	\$1,495	\$60
50-user to 50-user	\$1,995	\$40
100-user to 100-user	\$2,795	\$28
250-user to 250-user	\$4,995	\$20
500-user to 250-user	\$6,295	\$13
1000-user to 1000-user	\$8,395	\$9

Note: Prices are subject to change.

Please contact your authorized Novell reseller for help in determining pricing.

## Printing

Landscape mode printing is supported.

Do not utilize the following PRINT SETUP options for printing:

- Non 8.5" by 11" paper sizes
- Non default graphics/image settings

The printing was formatted for the specific default settings of your printer. Because so many different printers are available, our testing could not include each possibility. If you are experiencing incompatibilities with a specific printer, try to print on a different printer.

### **Trouble Shooting**

If the application does not load and the following message is displayed "Failed to open Graphics Server. GSW.EXE must be available via the DOS path.", increasing the file handles statement in config.sys to at least FILES=50 should resolve the problem.