Release Notes RSA SecurID Software Token 4.1.1 for Mac OS X



September 9, 2011

Introduction

RSA SecurID® Software Token 4.1.1 (the RSA SecurID® desktop application) allows users to import software-based security tokens that they can use to verify their identity to Virtual Private Networks (VPNs) and other resources protected by RSA SecurID.

This document lists what's new and changed in this release. It includes workarounds for known issues. Read this document before installing the software. This document contains the following sections:

- What's New in This Release
- Release Packages
- Product Documentation
- Documentation Correction
- Machine Requirements
- Known Issues
- Getting Support and Service

These *Release Notes* may be updated. The most current version can be found on RSA SecurCare Online at https://knowledge.rsasecurity.com.

What's New in This Release

This release provides support for Mac OS X 10.7 (Lion).

Release Packages

The installation package, RSASecurIDMac411.dmg, contains the following files:

- An installer file, RSASecurIDMac411.mpkg.
- Documentation, as described in "Product Documentation" on page 2.
- A device definition file, def/Desktop-Mac-4.x-swtd.xml, that specifies the capabilities and attributes of
 software tokens used with the application. If you plan to use RSA® Authentication Manager 7.1 to issue
 software tokens to Mac OS X computers, you must install the device definition file into Authentication Manager,
 unless you installed it with version 4.0 or 4.1. For instructions, see the Administrator's Guide.

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This release also provides the following kits:

- A utilities kit, RSASecurlDMacUtils411.dmg, containing the RSA SecurlD Token Import utility, a command line
 utility that allows users or system administrators to install tokens without interacting with the application user
 interface. You can download this package and associated documentation from
 http://www.rsa.com/swtokenmac.
- A developer's kit, RSASecurIDMacSDK410.dmg, containing the components and documentation needed to
 integrate with the RSA SecurID Token framework. VPN application developers can use the RSA SecurID
 Token framework to obtain tokencodes directly, so that users can authenticate to their VPN client without
 having to manually copy and paste tokencodes. You can obtain the developer's kit from RSA SecurCare Online
 at https://knowledge.rsasecurity.com.

Note: The developer's kit has not changed. If you are using the 4.1.0 developer's kit, it is not necessary to use the 4.1.1 kit.

Product Documentation

The following documentation is provided with the product kit.

Title	Filename
Administrator's Guide	SecurlDToken_admin.pdf
Quick Start	SecurIDToken_quickstart.pdf
Help (accessible from the application)	
Release Notes (this document)	SecurIDToken411_release_notes.pdf

Documentation Correction

The instructions in the *Administrator's Guide* for uninstalling the application contain a syntax error in the pathname of the directory that contains the uninstall script. The correct instructions are:

To uninstall the application:

- 1. Open the Terminal application by navigating to Applications/Utilities/Terminal.
- 2. Navigate to the directory that contains the uninstall script. Type:
 - >>>cd /Library/Application\ Support/SecurID
- 3. Run the uninstall script. Type:
 - sudo ./uninstall-rsasecurid.py
- 4. When prompted, enter your administrator password.

Machine Requirements

The SecurID desktop application must be installed on a physical machine running one of the following versions of Mac OS X:

- Mac OS X 10.5.x (Intel only)
- Mac OS X 10.6.x
- Mac OS X 10.7

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Known Issues

This section explains issues that remain unresolved in this release. Wherever a workaround or fix is available, it has been noted or referenced in detail.

Application displays token nickname incorrectly for token files issued with non-ASCII characters

Tracking Number: SWTDT-1328

Problem: If you issue a token file and assign a nickname (token name) containing non-ASCII characters (for example, ISO-Latin or Asian characters) using RSA Authentication Manager 6.1, the token name is not displayed properly in the SecurID desktop application, although the token still works properly. Tokens issued using RSA Authentication Manager 6.1 and imported into version 4.0 of the application may display the token name incorrectly in version 4.1 or later if they are re-imported. However, tokens that are transferred from version 4.0 to version 4.1 or later display the token name correctly. If you issue tokens using RSA Authentication Manager 7.1, and you need to use non-ASCII characters, you must configure Authentication Manager to use the UTF-8 character set. Otherwise, the token might not be imported, or the application will not display the token name correctly.

Workaround: Use one of the following workarounds:

- RSA Authentication Manager 6.1. Use only ASCII characters when issuing the token file, or instruct the user
 to rename the token in the application.
- **RSA Authentication Manager 7.1.** Configure Authentication Manager to use the UTF-8 character set. For instructions, contact RSA Customer Support.

Getting Support and Service

RSA SecurCare Online

Customer Support Information

RSA Secured Partner Solutions Directory

https://knowledge.rsasecurity.com

www.rsa.com/support

www.rsasecured.com

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