

IdentaFone

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Overview

IdentaFone is a Calling Identification Number (CID) aware program that ...

Monitors phone lines with CID service.

Logs incoming calls to a scrollable window plus a [Text File](#).

Maintains a Caller Data Base.

Includes a [Speed Dialer](#).

Launches an application when a designated number calls.

Large number [Barker](#) visible across room.

* CID service from your local phone company plus a [CID capable modem](#) is required.

File

[Print Log File](#)

Starts Notepad with Cidlog.txt loaded.

[Exit](#)

Closes all files and resets modem to default by sending "ATZ"

Edit

[Edit Records](#)

[Clear Log Window](#)

[Clear Dialer Entries](#)

Options

[Configure](#)

[Icon On Top](#)

[Application Launcher](#)

[Number Service](#)

[Name and Number Service](#)

Options

Configure

Use Setup to configure ports, CID service for your area, Modem type and viewing options.

Icon On Top

The default is checked. The icon title will change to the number of the calling party when [IdentaFone](#) is minimized.

Sleep

Turns off call monitoring so another application can use the comm port. When minimized the Icon will indicate [IdentaFone](#) is sleeping otherwise the title bar will report the same.

Launch Application

[IdentaFone](#) can be set up to start an Windows application or a macro if a particular number calls your telephone. Note that an application using the same comm port as [IdentaFone](#) cannot run.

Number Service.

Your telephone service provider delivers Caller ID in one or two formats depending on availability and which service you choose to subscribe to. Choose number service if you receive only calling Number or Single Message information from your telephone company.

Name And Number Service.

Check this option only if you receive calling party's Name and Number or Multiple Message information from your telephone company.

Speed Dialer

The Speed Dialer feature allows thirty two of your favorite numbers to be stored and to be a click away from dialing automatically.

After clicking on a dial button, a dialog instructing you to pick up the phone and to wait for the modem to dial, will pop up. Click OK after picking up the telephone.

Adding Numbers.

Double click on a *number box* to bring up the Dialer Entry Dialog Screen. The dialer numbers range from 1 to 16 and are ordered left, right, left, right etc. The two swappable Dialer screens of sixteen numbers each can be organized as business or personal numbers.

Hold down the left mouse button while over a *number box* and the number will be displayed.

To clear all Dialer name and number entries, click on the **Edit** menu and select **Clear Dialer Entries**. A confirmation dialog will pop up.

Records

An easy to navigate Caller database can be configured to search and retrieve the Caller's *Record* upon receiving the call. Using the Page Tabs you can display either name and address details or memo notes. Phone numbers in the database must appear as Caller ID delivers the information ie: no brackets, dashes or spaces.

A caller's *Record* can be accessed or created by double clicking the logged call in the log window.

Records can be navigated by using the VCR control or clicking in the expandable tree-like Record Index box.

Entering text in the current *Record* disables some buttons leaving only the Update or Cancel button enabled.

While viewing a *Record*, clicking the Dial button will call the number entered under *Phone 1*. If the timer option is active and you dial from the database the upper left corner will display a timer. To end this timer just click in the area to the left of the clock.

The Database uses the Microsoft Access 1.1 format allowing you to import data from existing databases. This is not a feature of [IdentaFone](#), however any owner of Access can set up his own import procedure after viewing the CID.MDB file structure.

Edit

Edit Records

Will take you to the Records database where you can add new records, edit or add details. Phone numbers in the database must appear as Caller ID delivers the information ie: no brackets, dashes or spaces.

Clear Log Window

This will clear the scrollable log window of calls that have arrived in this session. A confirmation dialog will pop up.

Clear dialer Entries

This will delete all entries in your Speed Dialer. A confirmation dialog will pop up.

Configure

Extended Message Format

Caller ID service come in two formats; Single Message Format and Multiple Message Format. If your phone company only provides the number of the calling party you have single Message Format. If you receive the name of the calling party then select Multiple Message Format. If you are not sure, call your Telco business office or experiment with the settings.

Time Outgoing Calls

If selected, all outgoing calls are timed with the clock becoming a stop watch. To end the timer just click anywhere in the framed area surrounding the clock display. If you dial from the database the upper left corner of the record view will display a timer. To end this timer just click in the area to the left of the clock.

After Receiving Call

The following actions, when selected, will take place after a call arrives.

Show Log List

Calling number will display in the main screen log window, no further action will be taken. Double clicking on this or other entries will retrieve an existing caller record or create a caller record in the caller database.

Display CID Barker

A large popup window will display the incoming callers number or name if available. Click anywhere on the barker screen to cancel.

Display Caller Records

If the caller's number is in the database it will display the appropriate record, else you are asked if you want to make a new entry. If so, then the number and name, if available, will display in the appropriate fields. Fill out the rest of the caller's data and a memo if you wish. Click on Update and confirm. Double clicking on a logged call in the main screen log will accomplish the same thing if you choose not to make this feature automatic upon receiving a call.

Modem Type

IdentaFone has been tested with the Practical Peripherals and Supra modems plus the Vive Synergies external CID box. Any Rockwell based modem with the CID feature enabled should work by selecting Supra in the setup screen.

Ports

Select the port your modem is connected to.

Local Area Code

If your Telco delivers the area code of in-area numbers and you want to strip this out, then enter your local area code. If you want the dialer feature to insert 1 + area code in front of a number in your logs or database then you will have to leave this feature blank. This is especially true if your Telco has changed to 10 digit dialing for long distance calls in your area code.

Barker Timeout

When you elect to show a barker screen it will unload after the number of seconds entered here. You can unload it anytime by clicking once on the barker screen.

Glossary

A	B	C	D	E	F	G	H	I	J	K	L	M
N	O	P	Q	R	S	T	U	V	W	X	Y	Z

B

Barker

C

CID capable modem

M

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S

Speed Dialer

T

Text File

TimeOut

Barker

An announcement or information screen.

CID capable modem

CID information cannot be detected in software alone. This program recognizes CID data as delivered by Rockwell chipset modems such as Supra plus the Practical Peripherals modem. Only modems that specifically claim CID capability will deliver the CID data.

TimeOut

All screen timeouts are measured in seconds.

Text File

All incoming and outgoing calls are stored in a log file called Cidlog.txt. To open or print click on Files|Print and NotePad will open with CidLog.txt.

Speed Dialer

Thirty two of your favourite numbers can be stored in a speed dialer.

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Comments greatly encouraged.

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