

Handwriter[®] for Windows[™] README file

- I. Using Handwriter for Windows, version 1.0
 - II. Application Compatibility Notes
 - III. Contacting CIC for Technical Support
-

I. Using Handwriter for Windows, version 1.0

Using the pen

To conserve battery power, the pen goes into a "sleep" state after it has been idle for approximately one minute. To wake up the pen, simply tap the pen on the tablet.

Using the DOS Compatibility window

Handwriter will not work correctly if you **use the pen** in a mouse-aware application in the DOS Compatibility window.

Using drivers other than the one that came with Microsoft Windows for Pen Computing

If an error message appears when you start Windows indicating that your driver is incompatible with Pen Windows and you continue, Handwriter will load, but will not work correctly. For example, you will not be able to see what you have written until it is recognized. For help using this type of driver, call Technical Support.

To switch back to using the driver installed with Microsoft Windows for Pen Computing, select a valid Windows driver and then re-install Windows for Pen Computing.

II. Application Compatibility Notes

General

If you are unable to write text in an application, try using the Pen Palette to enter the information.

Anti-virus applications

The PC Tools anti-virus software from Central Point Software interferes with the installation of Microsoft Windows for Pen Computing. Other terminate-and-stay-resident programs (TSRs) that are loaded into base memory might interfere with it as well.

Microsoft Excel

If you are installing Microsoft Excel from the Microsoft Office Package and have already installed Microsoft Windows for Pen Computing, you should install Excel from Disk 1 of Excel for Windows 4.0 instead of using the Office Setup disk. Otherwise, you may get an error message when you install Excel. If you install Excel before installing Microsoft Windows for Pen Computing, you will not encounter any problems.

III. Contacting CIC for Technical Support

CIC can provide registered users (remember to mail in your registration card) with technical support should it be necessary. CIC's Technical Support hours are 7am - 5pm PST. For the Technical Support phone number, please see the Handwriter *User's Guide*. You can also contact CIC via CompuServe. To do this, type GO CICFORUM at any ! prompt.

Important: Please record the version numbers of your Windows and Handwriter software, and have them ready when you call Technical Support.

- o To display the version number of your Windows software, select About Program Manager from the Help menu of the Program Manager.
- o To find the version number of your Handwriter software, check the Handwriter Recognition System box that appears while Microsoft Windows for Pen Computing is loading.