

# **LANSource**™ Technical Information

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Subject: Uninstalling a FAXport FAX Server operating under Windows NT and Windows '95

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## 1.0 Overview

Under certain conditions you may be required to uninstall your FAXport FAX server software.

Windows NT and Windows '95 each require that you perform a different procedure. This technical note outlines what these are.

## 2.0 Uninstalling from Windows '95

In order to uninstall a Windows '95 server, you need only delete the directory and files that you installed the server to, as well as the icons representing these files.

## 3.0 Uninstalling from Windows NT

In order to uninstall the Windows NT server, you need to run the Delete Service Icon, which will remove the FAXport Windows NT Service from the NT registry. You will also need to delete the directory you installed the server to and the files it contains.

### 3.1 Using the Registry Editor

If for some reason you cannot successfully use the Delete Service Icon, you will need to use the Registry Editor to manually delete the service.

The Registry editor can be accessed through the Administrative Tools folder by double clicking on Windows NT Diagnostics, selecting Tools from the menubar and then choosing Registry Editor.

### 3.2 WARNING on using Registry Editor

You must be extremely cautious when using the Registry Editor, as there are no fail-safes built into it, and accidentally deleting an item can lead to the malfunction of your Windows NT server.

It is therefore recommended that you backup your system's Registry before making any changes to it manually.

*LANSource will not be held responsible for any changes made manually to the Registry, so be sure you know what you are doing before you delete anything.*

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### **3.3 Procedure for using Windows Registry Editor (Use With Caution)**

**1) Several windows will be visible while inside the Registry Editor. Select the window titled HKEY\_LOCAL\_MACHINE.**

**2) Select VIEW from the menubar and then select FIND KEY.**

**3) In the field titled FIND WHAT, enter in the name of the product that you are removing, e.g FAXport.**

**4) Turn off MATCH CASE and MATCH WHOLE WORD ONLY and select FIND NEXT.**

**5) As each occurrence of the key is found delete it.**

**You have now manually removed the service.**