Excalibur architecture: high-speed IP services to home

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IP Applications
Over Cable Network (IPACD) BOF
IETF Montreal, June 24, 1996
(Anonymous ftp at twcable.com:/pub/EXCALIBUR/*)

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General Service Properties

- Connectionless access: LAN-like service, no dial-up, permanently connected, automatic "BW-on-demand".
- High speed: 8-25 Mb/s downstream, 1-3 Mb/s upstream, shared BW.
- Standard datacom: mainstream Internet technology (TCP/UDP/IP), leverage new multimedia extensions (IPng).
- Client-server infrastructure: enabling TWC environment, evolve to new services.

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What is *Excalibur's* model?

Excalibur is an enabling networking and distributed computing environment.

Deliver LineRunnerTM information

- Multivendor end-to-end solution, based on IP internetworking and related applications => open, extensible and manageable.
- Supports high-speed multimedia interactive PC applications it is NOT an entertainment video environment.
- Leverages TWC's broadband HFC access network, and metropolitan fiber networks, to create regional broadband IP infrastructure ("intranet").
- Provides local and national services and content focused on residential customers, with national and global IP connectivity (Internet and "internets")

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How is Excalibur structured?

Networking:

- Access network: HFC broadband and cablemodems (Ethernet).
- Metropolitan fiber broadband backbone (ATM/ SONET, FDDI...)
- Global access: Internet, on-line services, enterprises, NOC, ...

Client SW:

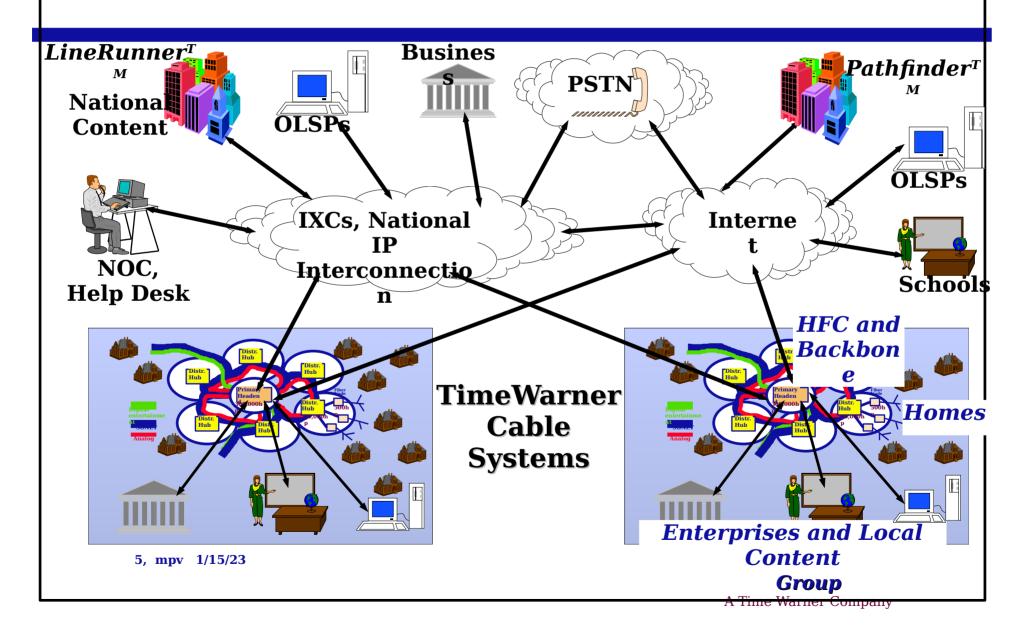
- Browser, e-mail, usenet, telnet, ftp...
- Install, log-in, account mgmt, SW download...

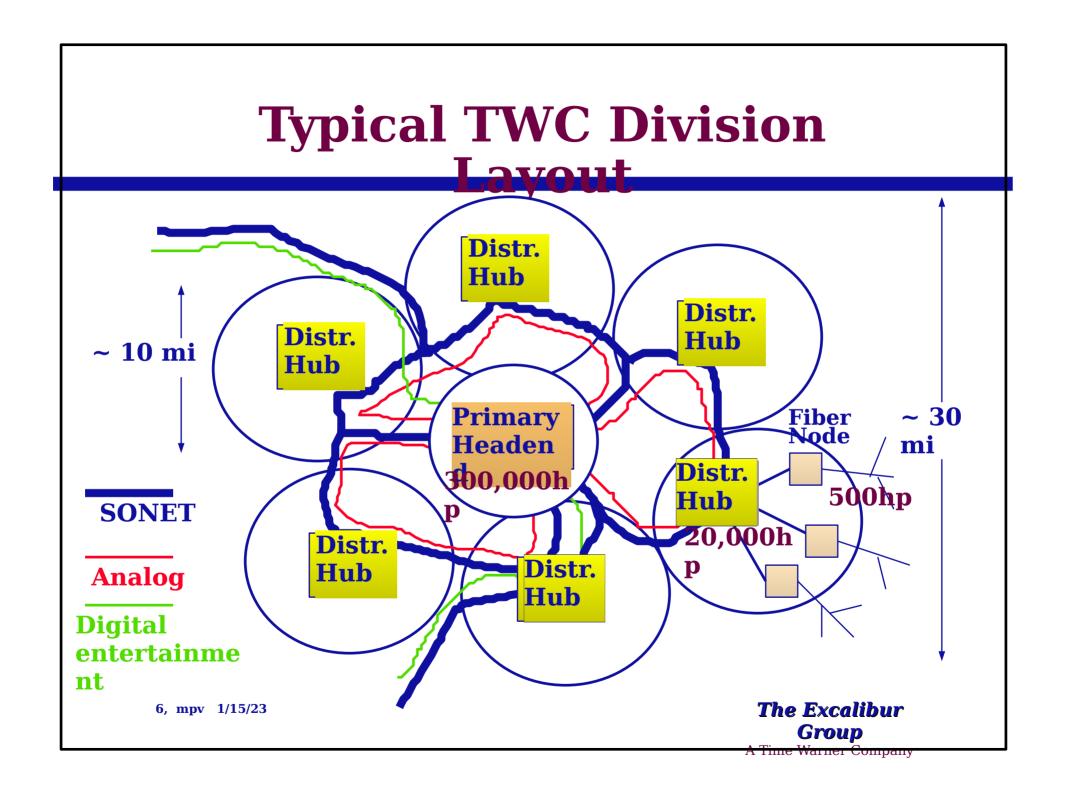
Server SW:

- Subscriber Mgmt, Session Mgmt, Content Mgmt, http, SMTP, NNTP, DNS, DHCP...
- Network Mgmt, System Admin, Billing, Events Logging,
 4, mpv Security and Firewalls...

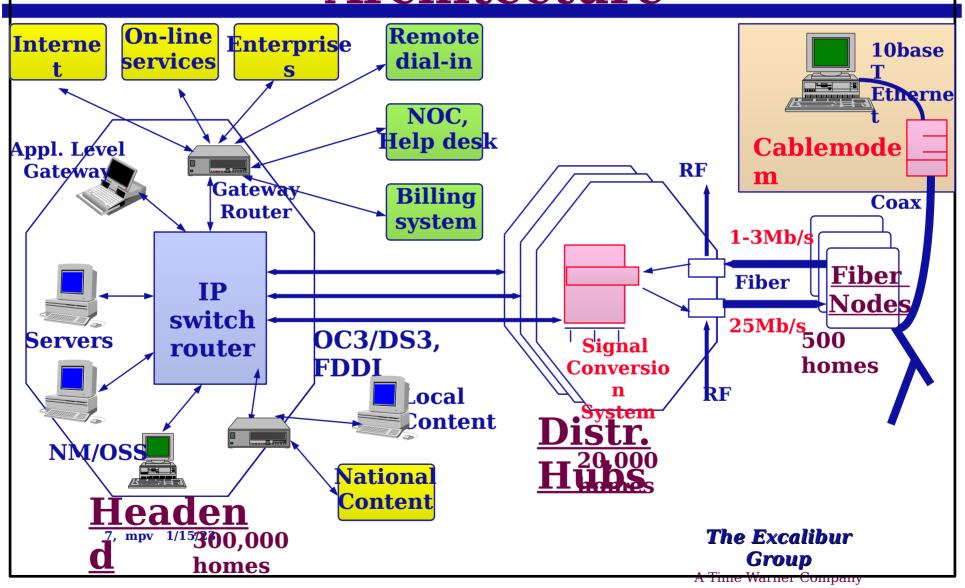
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Excalibur Global View

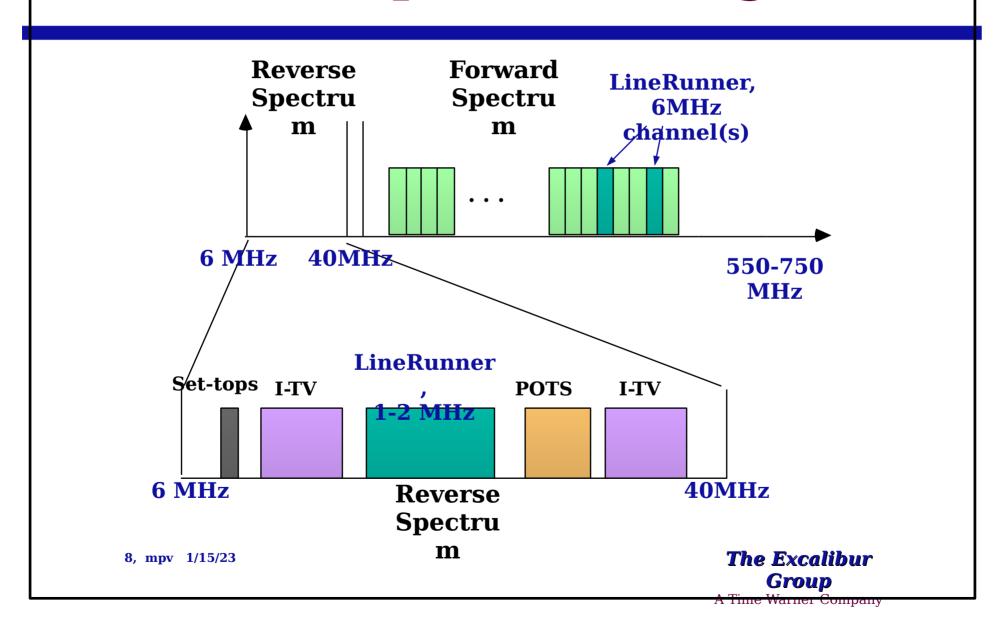




Excalibur Reference Architecture



HFC Spectrum Usage



Cablemodem

Self-installing and adaptive: key operational requirements for large-scale deployment.

Asymmetrical, yes, but high-speed both ways:

64QAM, 24 Mb/s in 6 MHz down (QPSK initially?)

QPSK, 1-3 Mb/s in 1-2 MHz up

Ethernet 10baseT to PC:

Multiple PCs in the home/small business.

Filter network traffic on MAC address.

Vendor-specific MAC protocol, future standard.

TW part of industry effort to define interoperable cablemodem.

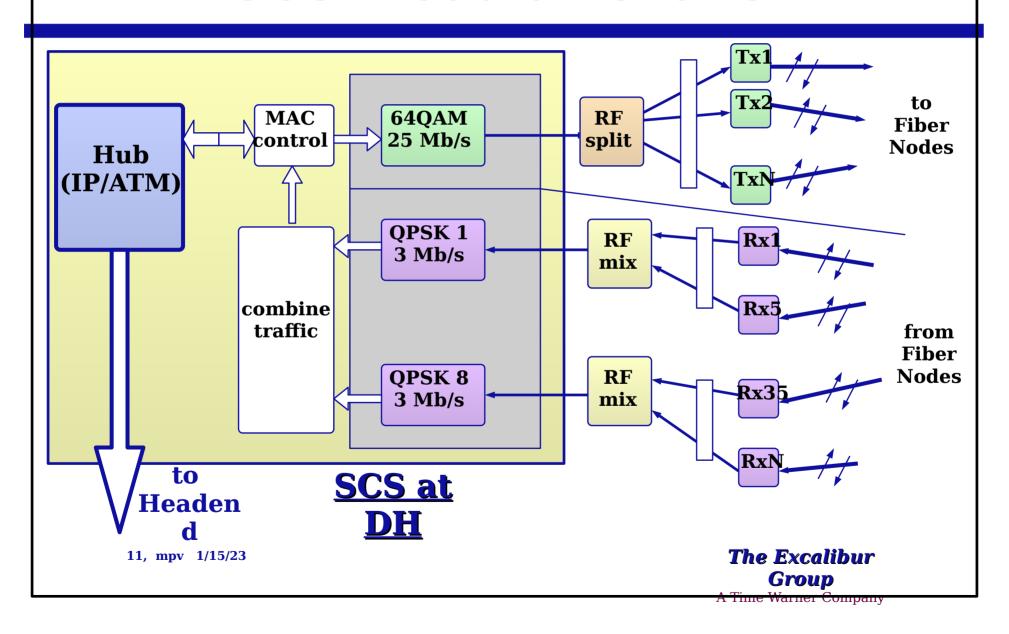
Link-level encryption required over Habbur

Signal Conversion System

- SCS at the Distribution Hub, aggregates traffic from about 20,000 hp (40 fiber nodes):
 - Terminate cablemodems: physical and link levels.
 - Connect to Headend router: deliver IP datagrams (over ATM/SONET, FDDI, ...).
- Decouple up streams from down streams, scale from low-penetration:
 - Forward: start one mod for all users, install additional cards as needed.
 - Reverse: RF clusters of fiber nodes, add additional demods as needed.
- **Support multicasting/broadcasting.**

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Illustrative example: SCS Modular Growth



LineRunnerTM Applications

- Client SW on customer's PC: open IP apps.
- Broadband multimedia environment, html/http extending to Java, vrml, etc..
- Compelling GUI, launch other apps.
- Three levels of apps for $LineRunner^{TM}$:
 - Basic: browser, email, ftp, telnet. Content: national and local, newspapers, schools, business, government, weather, sports, etc.
 - Enhanced: add unrestricted Internet access.
 - **Premium**: all other third-party (OLSP, work-at-home, shopping, etc.)
- "User tools: install, login/logout, account/subaccount management, network download, etc.

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LineRunnerTM account management

- Login validates account and cablemodem:
 - Activate link-level encryption.
 - Assign IP addreses (DHCP), enable TCP/IP stack.
- Master account holder, multiple subaccounts:
 - Manage subaccounts, passwords, access levels, etc.
 - "Parental control" features.
- Enable user mobility, "guest" subaccount type.

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LineRunnerTM Basic services

- LineRunnerTM information services:
 - Local news, weather, sports, bulletins, etc.
- Global Internet email service:
 - SMTP gateway, email client using POP protocol.
- Launchers for third-party applications (OLSPs, enterprise connection, schools, games, etc.)
- Selectively authorized URLs for LineRunner™ basic customers.

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Access to OLSP

- Provide launching from *LineRunner* interface.
- Each OLSP deals directly with customers, for both client software and account/billing.
- CLSP can have local servers at Headend, outside our firewall.
- Connect through gateway/IP filtering.
- NM information shared across subnetworks, as feasible.

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Access to Internet

"Access to Internet" has multiple functions.

- For users: the Internet is an open, global information service.
- **™**User will have *LineRunner* client apps (or theirs):
 - Our TCP/IP stack, when needed.
 - Browser in open mode.
 - telnet, ftp, gopher, whois, finger, etc.
- Restricted access *from* the outside to our servers and clients.

(cont.)

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Access to Internet (cont.)

- For system: the Internet is a global network to find and carry information, when appropriate.
- Some *LineRunner*[™] content may be distributed using the Internet.
- Other premium www sites will be accessed over the Internet.
- New services and applications as well: electronic commerce, MBONE, I-phone, etc.

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Remote dial-in access

- Provide phone access to Line Runner service.
- Low-speed (28kb/s) or ISDN access for traveling customers, and for homes beyond cable franchise.
- Aggregate PSTN calls at terminal server, provide TCP/IP traffic to *Excalibur* edge router.
- Client SW first provides login to PPP, then user is presented to usual toLineRunner™ login process.

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Security capabilities

- Link level: encryption over HFC: RSA plus DES, or similar.
- Network level: application gateways plus IP filtering:
- Session level, for some client applications:
 - **Kerberos?**
 - User login with paswords.
- **Logging and audits to monitor any attacks.**

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Enterprise connectivity

- A class of third-party premium information services:
 - Launched from **LineRunner** basic interface.
 - Provided and billed separately.
- Important service for business, academic and governmental campuses:
 - Work at home, telecommuting.
 - CSCW including residential customers.
 - Education, K-12 to universities.
 - Remote medicine, patient-doctor consultation.

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Other evolving services

- **Excalibur** is an enabling platform, many new apps will be supported:
 - **Virtual CD-ROM.**
 - Interactive, multiuser games.
 - Home shopping.
 - etc.
- Some key technologies for future:

Multimedia apps (Java, Macromedia,...)
Secure NFS services.

Real-time RSVP enhancements. Electronic commerce protocols.

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Operations support services

- Subscription management and billing: interface to existing cable systems.
- "It's another cable product" paradigm.
- Generate work order and trigger LineRunner™ system configuration.
- Usage monitoring and event logging:
 - Collect sessions information, not packet traffic.
 - Log premium services sessions.

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System administration

- System Administration (UNIX, NT): key aspect for success of business.
- Manage: e-mail, www, DNS, DHCP, IP filtering, appl. gateway, file storage, etc.
- Local staff to cover routine tasks and respond to hard failures.
- Remote administration, complement local expertise.

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Network management services

- **Use SNMP standard platforms to build NM applications.**
- **Element Managers for all key components:**
 - At Headend: servers, switches, routers.
 - At DH: SCS, routers.
 - At home: cablemodem, user PC?
- Provide single point of entry for NM operator, integrated solution for multivendor roll-out.
- Cablemodem and SCS must support TWC's csmi MIB (Spectrum Management Application).

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Customer support services

- Provide complete coverage of user's requests over single 800-number access.
- Resolve all issues regarding client apps, account management, cablemodem, LAN card.
- Remote, centralized customer support, coverage 12x7 minimum, 24x7 preferable.
- Local staff for network plant and hard failures only.

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Content management

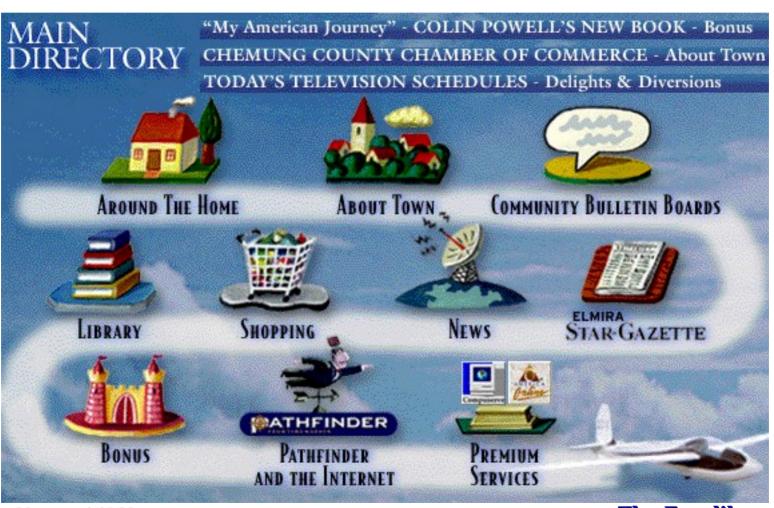
- LineRunner[™] national content created in NYC, distributed to regional systems.
- Local content creation: *customizing and branding* from basic content templates.
- Heavy use of html/http technology.Caching http servers.
- Third-party services and applications responsible for their content and local servers.

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Elmira, NY trial (Southern Tier On-Line

- Market test of **Differential types** neept: content, operations, customer support, etc.
- **Started early June '95, it has 250 users:**
 - about 75 free to community (schools, libraries, etc.)
 - about 175 paying customers: \$14.95/mo Basic, \$9.95/mo Enhanced, no time or usage charges.
- Client-server system, (almost) full <u>LineRunner™</u> functionality: Hewlett-Packard implementation.
- Cablemodem: interim product for trial, Zenith Homeworks, 4 Mb/s symmetric.
- Binghamton/Elmira/Corning will be a 1996 commercial deployment, conclude Elmira test phase.

Elmira trial



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Commercial Deployment Plans

- **LineRunner**[™] commercial deployment in several metropolitan systems in 1996.
- TW Cable continues multibillion investment to upgrade HFC plant for 11+ million homes.
- Over past 2 years developed multivendor endto-end solutions, built to *Excalibur* specs:
 - Hewlett-Packard (Cisco, Netscape, Cabletron...)
 - **Toshiba** (Sun, Cisco, Netscape...)
 - Cablemodem purchases from Motorola and Toshiba.
 - Client SW collaboration agreement with Microsoft.

Other deployment/vendor announcements to follow.

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