SpectraComm

V.34 Dual Modem

Installation & Operation Manual

060R122-000
Issue 7
April 2002

General DataComm
Smart Solutions for Service Providers

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Documentation

Revision History - GDC/P/N 060R122-000

Issue Number	Date	Description of Change
1		Initial Release
2 - 4		Updated
5	November 1999	Revised to firmware Version 5.0.3.0
6	May 2001	Updated and added RADIUS support
7	April 2002	Minor corrections and updates

Related Publications

Description	Part Number
GDC SpectraComm/UAS Installation & Operation for Shelf/Enclosure	010R302-REV
GDC SpectraComm 2000 Shelf Installation and Operation	010R358-REV
GDC Remote Access 1000 Enclosure Installation and Operation	010R111-REV
SpectraComm Manager Card Installation and Operation	048R303-REV
TEAM Core Software Operation Manual	058R720-REV
TEAM V.34 Operation Manual	058R716-VREF
V34 Dial Backup Unit Installation and Operation	060R113-REV
EP-5 DeskTop Cabinet	010R315-REV

-REV is the hardware revision (**-000**, **-001**, etc.)
-VREF is the most current software version (**-V400** is Version 4.0.0.)
In addition to the publications listed above, always read Release Notes supplied with your products.

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Preface

Scope

This manual describes how to install and operate the SpectraComm Dual V.34 Modem. The information contained in this manual has been carefully checked and is believed to be entirely reliable. However, as General DataComm improves the reliability, function, and design of their products, it is possible that information may not be current. Contact General DataComm if you require updated information for this or other General DataComm products.

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Manual Organization

This manual is divided into the following chapters. When using the digital version of this manual, click on any link (shown in blue text) to jump to that section.

Chapter 1, System Description

Chapter 2, Installation

Chapter 3, Modem Operation

Chapter 4, AT Command Set Operation

Chapter 5, V.25 bis Command Set Operation

Chapter 6, Tests

Appendix A, ASCII Character Set

Safety Information

This manual should be read in its entirety and all procedures completely understood before installing or operating the unit, including all notes, cautions and warnings (examples below). The CAUTION, WARNING, and DANGER statements that appear throughout this manual are intended to provide critical information for the safety of both the service engineer and operator. These statements also enhance equipment reliability. The following definitions and symbols for CAUTION, WARNING, and DANGER as they are used comply with ANSI Z535.2, American National Standard for Environmental and Facility Safety Signs, and ANSI Z535.4, Product Safety Signs and Labels, issued by the American National Standards Institute. .

Note   *Indicates a note. It is something you should be particularly aware of; something not readily apparent. A note is typically used as a suggestion.*

Important   *Indicates an emphasized note. It is something you should be particularly aware of; something not readily apparent. Important is typically used to prevent equipment damage.*

CAUTION *Indicates a potentially hazardous situation which, if not avoided, may result in minor to moderate injury. It may also be used to alert against unsafe practices.*

WARNING *indicates an imminently hazardous situation which, if not avoided, could result in death or serious injury.*

DANGER *indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.*

Safety Guidelines

- Always use caution and common sense, especially when unsafe conditions or potentially hazardous voltages are present.
- Repairs must be performed by qualified service personnel only.
- To reduce the risk of electrical shock, do not operate equipment with the cover removed.
- Never install telephone jacks in a wet location unless the jack is designed for that location.
- Never touch uninsulated telephone wires or terminals unless the telephone line is disconnected at the network interface.
- Never install telephone wiring during an electrical storm.

Antistatic Precautions

This product may contain static-sensitive devices that are easily damaged by electrostatic discharge (ESD). ESD occurs when a person whose body has built up static electricity touches a computer component. ESD can cause computer components to fail. Take proper handling, grounding and precautionary ESD measures installing parts or cards. Keep parts and cards in antistatic packaging when not in use or during transport. If possible, use antistatic pads on floor and workbench.

When handling components, always use an antistatic wrist strap connected to a grounded equipment frame or chassis. *If a wrist strap is not available, periodically touch an unpainted metal surface on the equipment.* Never use a conductive tool, like a screwdriver or a paper clip, to set switches.

Compliance

FCC Part 68 Compliance

Connection of data communications equipment to the public telephone network is regulated by FCC Rules and Regulations. This equipment complies with Part 68 of these regulations which require all of the following:

All connections to the telephone network must be made using standard plugs and telephone company provided jacks or equivalent. Connection of this equipment to party lines and coin telephones is prohibited. A label on the component side of the unit's printed circuit board provides the FCC Registration number for the unit. If requested, give this information to the telephone company. To connect the product to the Public Telephone Network, you are required to give the following information to the telephone company:

- FCC Registration Number: AG6USA-23772-MM-E

- AC REN: 0.7B

- Telephone Company jack type: RJ45S

The telephone company may discontinue your service if the unit causes harm to the telephone network. If possible, you will be notified of such an action in advance. If advance notice is not practical, you will be notified as soon as possible and will be advised of your right to file a complaint with the FCC. The telephone company may change its communication facilities, equipment, operations and procedures where reasonably required for operation. If so, the telephone company will notify you in writing. All repairs or modifications to the equipment must be performed by General DataComm. Any other repair or modification by a user voids the FCC registration and the warranty.

Part 15 Compliance

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference and
2. This device must accept any interference received, including interference that may cause undesired operation.

Industry Canada Notification

The Industry Canada label identifies certified equipment. This certification means that the equipment meets telecommunications network protective, operation and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

Caution: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

Notice: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

Avis D'industrie Canada

L'étiquette d'Industrie Canada identifie le matériel homologué. Cette étiquette certifie que le matériel est conforme aux normes de protection, d'exploitation et de sécurité des réseaux de télécommunications, comme le prescrivent les documents concernant les exigences techniques relatives au matériel terminal. Le Ministère n'assure toutefois pas que le matériel fonctionnera à la satisfaction de l'utilisateur.

Avant d'installer ce matériel, l'utilisateur doit s'assurer qu'il est permis de le raccorder aux installations de l'entreprise locale de télécommunication. Le matériel doit également être installé en suivant une méthode acceptée de raccordement. L'abonné ne doit pas oublier qu'il est possible que la comformité aux conditions énoncées ci-dessus n'empêche pas la dégradation du service dans certaines situations.

Les réparations de matériel homologué doivent être coordonnées par un représentant désigné par le fournisseur. L'entreprise de télécommunications peut demander à l'utilisateur de débrancher un appareil à la suite de réparations ou de modifications effectuées par l'utilisateur ou à cause de mauvais fonctionnement.

Pour sa propre protection, l'utilisateur doit s'assurer que tous les fils de mise à la terre de la source d'énergie électrique, des lignes téléphoniques et des canalisations d'eau métalliques, s'il y en a, sont raccordés ensemble. Cette précaution est particulièrement importante dans les régions rurales.

Avertissement: L'utilisateur ne doit pas tenter de faire ces raccordements lui-même; il doit avoir recours à un service d'inspection des installations électriques, ou à un électricien, selon le cas.

Avis: L'indice d'équivalence de la sonnerie (IES) assigné à chaque dispositif terminal indique le nombre maximal de terminaux qui peuvent être raccordés à une interface. La terminaison d'une interface téléphonique peut consister en une combinaison de quelques dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excède pas 5.

Electromagnetic Compatibility

This Class A digital apparatus complies with Canadian ICES-003.

La Compatibilité d' Eléctro-magnetique

Cet appareil numerique de la classe A est conforme a la norme NMB-003 du Canada.

Deutschland

Installations Anweisungen: Installieren Sie die Telefonleitungen nicht während eines Gewitters. Installieren Sie die Telefonleitungen nicht in einem feuchten Raum, auβer die Dose entspricht den Vorschriften für Feuchträume. Berühren Sie unisolierte Telefonleitungen oder Einrichtungen nicht, auβer diese sind vom Telefonnetz getrennt. Vorsicht bei der Installierung oder Änderung von Telefonleitungen. *Achtung:* Es gibt keine durch den Benutzer zu wartende Teile im Gerät. Wartung darf nur durch qualifiziertes Personal erfolgen.

EC Declaration of Conformity

We: General DataComm Inc.
                         6 Rubber Avenue
                         Naugatuck, CT 06770, U.S.A.

Declare under our sole responsibility that the SpectraComm Dual V.34 modem is in conformity with the following standards or other normative documents:

EN 55022: 1994

Specification for limits and methods of measurement of radio interference characteristics of information technology equipment.

EN 50082-1: 1992

Generic immunity standard Part 1 Residential, Commercial, and Light Industry, following the provisions of the Electromagnetic Directive, 89/336/EEC.

Safety

EN 60950: 1995 A1 through A3

Safety or Information Technology Equipment, following the provisions of the Low Voltage Directive, 73/23/EEC.

Communications

CTR 15

CTR 17

Following the provisions of the Telecommunications Terminal Equipment Directive, 98/13/EEC.

NEBS Compliance

Certified by independent labs for NEBS compliance to standards:

GR63 - Physical Protection

GR1089 - EMC and Safety

Service Support and Training

VITAL Network Services is a leading single-source, data communications organization which provides network service and support for General DataComm customers throughout the world. Vital Network Services provides the support and training required to install, manage and maintain your GDC equipment. Training courses are available at centers in the US, UK, France, Singapore and Mexico, as well as at a customerÌs site.

For more information on VITAL Network Services or for technical support assistance, contact VITAL Network Services:

VITAL Network Services World Headquarters

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Chapter 1: System Description

Overview

The SpectraComm Dual V.34 Modem is a full universal (on-line compatible with all modems that comply with V.34), full-duplex, multi-speed modem, providing 33.6 kbps to 300 bps operation over the telephone (VF) line, and is connected to a switched or private 2-wire line. The modem can support asynchronous or synchronous DTE data rates up to 128 kbps. Operation can be either synchronous or character asynchronous at all speeds down to 1200 bps. Operation is asynchronous at 0 to 300 bps. Synchronous rates above 28.8 kbps require use of the synchronous data compression feature.

Up to 15 Dual V.34 Modem printed circuit card may be housed in a SpectraComm/UAS Shelf (allowing for an SCM card) and up to 31 may be housed in a dual shelf configuration. Up to ten cards may be housed in a Multipak Enclosure. The two-card SpectraComm 2000 Shelf can be rack-mounted or wall-mounted and supports central and remote site installation. The Remote Access 1000 Enclosure can house one SpectraComm or UAS product card.

Protocol Features

The Dual V.34 modem supports the following protocols:

- V.34 for negotiated high-data-rate connections
- V.42 (LAPM) error correction
- V.42 *bis* data compression
- MNP-2 through MNP-4 error correction
- MNP-5 data compression
- MNP-10 cellular phones
- ITU-T V.32 *bis*, V.32, V.22 *bis*, V.22, V.21 and V.34 modes
- Bell 212A and Bell 103 specifications

Security Features

The Dual V.34 modem supports the following security protocols:

- Password security
- Security Callback (prevents unauthorized access to a remote modem)
- Front Panel lockout
- Supports Remote Authentication for Dial In Service (RADIUS) if the modem is optioned at the factory for RADIUS.

Management Features

The Dual V.34 provides automatic dial (AT Command) and automatic answer for switched network operation, and supports 2-wire, private line operation. AT commands can be sent to the Dual V.34 locally DTE using either the AT command or the ITU-T V.25 *bis* command set, or remotely through an off-site Dual V.34 modem and DTE. The modem includes front panel controls for testing.

The software of the Dual V.34 Modem includes Simple Network Management Protocol (SNMP) Management Information Base (MIB) files that enable control by an SNMP network controller. You must have a SpectraComm Manager (SCM) card to access the MIBs.

Other Features and Benefits

- Integral synchronous/asynchronous operation:
  Synchronous DTE rates to 33.6 kbps, Asynchronous DTE rates to 128 kbps.

- 2-wire, full-duplex, switched network operation using permissive transmit level.

- 2- wire private line operation, with selectable transit level.

- Automatic VF line rate determination in V.34 and V.32 *bis* modes, with fallforward/fallback.

- V.42/MNP error control.

- V.42 *bis*/MNP-5 asynchronous data compression.

- Supports MNP-10 for cellular phones.

- Synchronous data compression (supports rates up to 128 kbps).

- EIA/TIA-602 AT Command Set support.

- V.25 *bis* compatible command protocol support.

- Remote Configuration to change a user's configuration profile of a remote modem.

- Front panel with push-button testing and 17 status indicators

- Flash memory for downloading modem firmware.

- Permanent storage of modem configuration profiles in non-volatile memory.

- External, Internal, or Receiver Recovered transmit timing.

- Maximum line rate selection.

- Asynchronous character lengths of 8, 9, 10, and 11 bits.

- Intelligent Serial Terminal Dialer via the DTE interface, using the AT command set.

- Stores up to ten telephone numbers for easy dialing.

- Pulse or tone dialing.

- Automatic answer.

- Analog Loopback with or without Self-Test features.

- Digital Loopback and Remote Digital Loopback.

- End-to-End Self-Test (511 or in FSK ALT pattern).

- Supports FAX Class 1 operation.

Dual V.34 Modem Software

There are two types of computer software for use with a modem:

- terminal emulation software
- data communications software

Terminal emulation software essentially "downgrades" your computer to a dumb terminal. It allows you to type at the keyboard and see responses on the video display or printer. Emulation programs are often used to communicate with main-frame or mini-computers, and usually do not support disk management or file transfers.

A full-featured data communications software package does allow file transfers, as well as providing a dial directory, a script language for automated sessions, and a host of other features. Of course, the more powerful and flexible a software package is, the more difficult it may be to master.

To take full advantage of the features of the SpectraComm Dual V.34 modem, your selected program should allow turning off the autobaud feature. You should also be able to toggle both XON/XOFF and hardware flow control. In addition, it should support several file transfer protocols designed to be used with an error-correcting modem.

Modem Driver Software

The SpectraComm Dual V.34 modem is designed to interface seamlessly with Windows 95, Windows 98, Windows 2000, and NT 4.0 via a dedicated modem device driver. You will need to access the GDC internet site at **www.gdc.com** to download and install the GDC V.34 Modem driver GDCV34.inf. The site also provides complete instructions for this procedure.

From the GDC home page click on **Download software: V.34 modems**. Then click on **Read inf.txt** for instructions on how to update your software modem drivers.

Diagnostic Testing

To help you restore service quickly in the event of problems, the Dual V. 34 provides diagnostics for accurate detection of system faults, such as: Local Test, Local Loop Test Self-Test, Digital Loopback, Remote Digital Loopback, Remote Digital Loopback Self-Test, and End-to-End Self-Test. All of these tests can be used from a terminal or computer using AT commands, or from an SNMP controller.

Local and Self-Tests can also be initiated from switches on the modem's front panel. A front panel Test Mode (TM) LED lights during all test modes, and indicates errors during Self Tests by flashing to display detected errors.

RADIUS Security Option

When optioned at the factory, the SpectraComm Dual V.34 modem can support RADIUS (Remote Authentication for Dial-In User Service). RADIUS is an optional software feature for the SCM card which allows the modem to provide secure dial-in serial connections for remote management of network elements. In a RADIUS protected system, dial-in users will be authenticated through user names, passwords, and challenged prompts coming from the modem and through the SCM card over the shelf management bus. A Dual V.34 modem can be optioned for RADIUS at the time of sale, or a field unit can be optioned for RADIUS at the factory at a later date.

Refer to the section on *RADIUS Security (Remote Authentication for Dial-In Users)* in this document for additional modem-related information on RADIUS Security,

For installation and operation information on RADIUS in the SCM, refer to *Appendix B: SCM with RADIUS* in the SpectraComm Manager Card Manual, (GDC P/N 048R303-000).

Equipment List

Table 1-1 lists the part numbers for standard and optional equipment for the Dual V.34 modem.

- Unless otherwise stated, SpectraComm Shelf systems include one base shelf, one power supply and power supply blank front panel, Zone 1 connector panel(s), one 16-slot DB25 Zone 3 connector panel, two standard mounting brackets (19-/23-inch), and assorted mounting hardware.

- Unless otherwise stated, SpectraComm MultiPak Enclosure systems include one enclosure, one power supply, and one AC power cord.

Table 1-1 Standard and Optional Equipment List for Dual V.34

Component	Description	Includes	GDC Part No.
Modem	Dual V.34 Modem, switched network, TIA/EIA-232-F DTE interface	Standard Security options: Online and SteadFast (handshake)	060P027-001
Modem with RADIUS option	Dual V.34 Modem, switched network, TIA/EIA-232-F DTE interface	Standard Security options: Online and SteadFast (handshake)	060P027-001
		RADIUS Security option (Option code: SEC2WSDC)	060U500-D03 (order with modem)
SpectraComm MultiPak Enclosure MS-2	Model 1 (100/120 V ac)	DB25 Zone 3 connectors	010B163-001
	Model 2 (100/120 V ac)	V.35 Zone 3 connectors	010B164-001
	Model 3 (220/240 V ac, internat'l); line cord optional - specify type	DB25 Zone 3 connectors	010B163-002
	Model 4 (220/240 V ac, internat'l); line cord optional - specify type	V.35 Zone 3 connectors	010B164-002
SpectraComm Shelf MS-2	Model 1 (100/120 V ac)	two 8-slot, dual RJ45 Zone 1 connector panels	010M054-001
	Model 2 (-48 V dc)	two 8-slot, dual RJ45 Zone 1 connector panels	010M055-001
	Model 3 (220/240 V ac, international)	two 8-slot, dual RJ45 Zone 1 connector panels	010M056-001
	Model 4 (100/120 V ac)	one 16-slot, 50-pin/wire wrap Zone 1 connector panel	010M057-001
	Model 5 (-48 V dc)	one 16-slot, 50-pin/wire wrap Zone 1 connector panel	010M058-001
	Model 6 (220/240 V ac, international)	one 16-slot, 50-pin/wire wrap Zone 1 connector panel	010M059-001
	Model 10 (-48 V dc, with redundant power supplies)	two 8-slot, dual RJ45 Zone 1 connector panels	010M070-001
	Model 11 (-48 V dc, with redundant power supplies)	one 16-slot, 50-pin/wire wrap Zone 1 connector panel	010M071-001
SpectraComm Shelf	SpectraComm 2000 Shelf, single power supply		010B226-001
	SpectraComm 2000 Shelf, redundant power supply		010B226-002
RA 1000 Enclosure	RA 1000 Enclosure with SC Dual V.34 Modem	mod. to mod. cable 830-027-414 (2), and cable Splitter Adapter 010P165-001)	060A027-105

Table 1-1   Standard and Optional Equipment List for Dual V.34 (Continued)

Cables (XXX = cable length in feet)	Domestic 100/120 V ac power cord (SpectraComm Shelf only)	830-002-002
	Domestic 100/120 V ac power cord	830-024-003
	TIA/EIA-232-F cable, for 19.2 to 128 kbps	028H511-XXX
	Cable splitter adapter	010P165-001
	Switched network permissive connection cable, with 6-pos. mod plugs	830-027-XXX
	Optional: Cable Assembly, Dual 232 Y-CBL DB25 M/F/F Molded	028H619-X09

Technical Specifications

The following tables describes the physical, operational, and environmental specifications for the SpectraComm Dual V.34 modem. Conforming to these specifications ensures maximum system performance and reduces the chances of mechanical breakdown and personnel hazard.

Table 1-2   Technical Specifications

Specification	Description	Detail
VF Data Rates	33.6 kbps (ITU-T V.34)	Synchronous/Asynchronous
	31.2 kbps (ITU-T V.34)	
	28.8 kbps (ITU-T V.34)	
	26.4 kbps (ITU-T V.34)	
	24.0 kbps (ITU-T V.34)	
	21.6 kbps (ITU-T V.34)	
	19.2 kbps (ITU-T V.34)	
	16.8 kbps (ITU-T V.34)	
	14.4 kbps (ITU-T V.34 or V.32 bis)	
	12.0 kbps (ITU-T V.34 or V.32 bis)	
	9600 bps (ITU-T V.34 or V.32)	
	7200 bps (ITU-T V.34 or V.32 bis)	
	4800 bps (ITU-T V.34 or V.32)	
	2400 bps (ITU-T V.34 or V.22 bis)	
	1200 bps ITU-T V.22 or Bell 212A)	
	300 bps (ITU-T V.21 or Bell 212)	Asynchronous only
Data Format	Bit synchronous	Selectable: 8, 9, 10, or 11 bits per character
	Bit asynchronous	
Transmit Clock	External, Internal, or Receive Wrap	
Compatibility	ITU-T V.34, V.32 bis, V.32, V.22 bis, V.22, V.21, Bell 212A, and Bell 103	
Operating Mode	Switched network	Two-wire full duplex
	Private line	Two-wire

Table 1-2   Technical Specifications

Specification	Description	Detail
Modulation	Above 14.4 kbps	ITU-T V.34
	14.4 kbps	128-level TCM/2400 Baud ±0.01%
	12.0 kbps	64-level TCM/2400 Baud ±0.01%
	9600 bps	32-level TCM/2400 Baud ±0.01%
	9600 bps	16-level QAM/2400 Baud ±0.01%
	7200 bps	16-level TCM/2400 Baud ±0.01%
	4800 bps	4-level QAM/2400 Baud ±0.01%
	2400 bps	16-level QAM/600 Baud ±0.01%
	1200 bps	4-level PSK/600 Baud ±0.01%
	0-300 bps	FSK 0-300 Baud ±0.01%
DTE Interface	Standard	EIA/TIA-232-E (ITU-T V.24/V.28/ISO 2110)
Hysteresis	2 dBm minimum	
Dialing	Pulse and Tone (PTUF)	
Answer Tone	ITU-T V.32 *bis*, V.32, V.22 *bis*, V.22 and V.21 modes	2100 Hz ±3 Hz
	Bell 212A and 103 modes	2225 Hz ±3 H
	ITU-T V.34	As specified by ITU-T
Transmit Carrier	ITU-T V.34 ITU-T V.32 *bis* ITU-T V.32	As specified by ITU-T

	ITU-T V.22, V.22 *bis*/Bell 212A
	    Originate Mode
	    Answer Mode
		1200 Hz ±0.5 Hz
		2400 Hz ±1 Hz

	ITU-T V.21
	    Originate Mode
	    Answer Mode
		Mark: 1850 ±12 Hz, Space: 1650 ±12 Hz
		Mark: 1180 Hz ±12 Hz, Space: 980 Hz ±12 Hz

	Bell 103
	    Originate Mode
	    Answer Mode
		Mark: 1270 Hz ±12 Hz, Space:1070 Hz ±12 Hz
		Mark:2225 Hz ±12 Hz, Space:2025 Hz ±12 Hz

Receive Carrier	ITU-T V.34 ITU-T V.32 *bis* ITU-T V.32	As specified by ITU-T

	ITU-T V.22, V.22 *bis*/Bell 212A
	    Originate Mode
	    Answer Mode
		2400 Hz ±1 Hz
		1200 Hz ±0.5 Hz

	ITU-T V.21
	    Originate Mode
	    Answer Mode
		Mark: 1850 ±12 Hz, Space: 1650 ±12 Hz
		Mark: 1180 Hz ±12 Hz, Space: 980 Hz ±12 Hz

	Bell 103
	    Originate Mode
	    Answer Mode
		Mark: 2225 Hz ±12 Hz, Space: 2025 Hz ±12 Hz
		Mark: 1270 Hz ±12 Hz, Space:1070 Hz ±12 Hz

Output Level	Permissive	-9 dBm maximum or per country requirements. -10 dBm to -31 dBm for MNP10.
	Programmable	-6 to -15 dBm (U.S. only)

Table 1-2   Technical Specifications

Specification	Description	Detail
Receive Level	Switched Network	-6 to -43 dBm
	Two-wire Private Line	-6 to -33 dBm
Carrier Detect Level	ITU-T V.22 *bis*, V.22, V.21, 212, 103 in Switched Network	Acquisition: -43 dBm Release: -48 dBm
Line Reqmts	Switched Network or Private Line	Two-wire
	Connection	8-position modular jack (US RJ45)
	Line Impedance	750 Ohms
	Line Equalization	Automatic Adaptive
	Connection Options	One second Line Break Holdover in four-wire private line mode only. Loss of Carrier in ITU-T V.22 *bis* and lower. Loop Current Disconnect
DTMF Output Levels	USA	Per Part 68
	International	Per Country requirements
Pulse Dial Ratio	USA	Make/Break: 39/61%
	International	Per Country requirements
Ring Cadence	USA	On 2 seconds; Off 4 seconds
	International	Per Country requirements
DC Loop Current	USA	20-80 milliamps
	International	Per Country requirements
Call Progress Monitor	BUSY CONNECT (rate) *(Refer to ITU-T V.42 options for delay)* CONNECT *(Refer to ITU-T V.42 options for delay)* NO ANSWER NO CARRIER NO DIAL TONE OK (character abort) RING RINGING UNOBTAINABLE NUMBER	*(Refer to ITU-T V.42 options for CONNECT delay)*
Power Reqmts	Power Consumption	6 watts dc maximum each
DC Voltage (Typical)	+5V +12V -12V	+5V ±5% at 0.85A +12V ±5% at 0.04A -12V ±5% at 0.015A Load Number - 1.0
Dimensions	Printed circuit board	Height: 21 mm (0.81 in) Width: 178 mm (7.0 in) Depth: 241 mm (9.5 in)

Table 1-2   Technical Specifications

Specification	Description	Detail
Environment	Temperature	Operating: 0 to 50°C (32° to 122°F)
		Non-operating: -40 to 70°C (-40° to 158°F)
	Operating Humidity	Up to 95% humidity (non-condensing)
	Operating Altitude	0 m to 3,047 m (0 to 10,000 ft)

Note   *Receiver performance in ITU-T V.34, V.32 bis, and V.32 modes may be degraded when transmitting above -6 dBm.*

Note   *ITU-T V.34/V.32/V.32 bis, being echo canceling protocols, use signal quality as criteria for maintaining connection. They also provide for self-training detection to force disconnect.*

Chapter 2: Installation

Overview

This chapter describes the installation of the Dual V.34 modem. The modem is designed to installed in a 16-slot SpectraComm shelf and 10-slot MultiPak enclosure, a 2-slot SpectraComm (SC) 2000 shelf or a Remote Access (RA) enclosure. The SC2000 shelf may be either rack mounted or wall mounted. The RA 1000 is a single-product standalone enclosure. *Table 1-1*, identifies these shelves, enclosures and associated parts. For more information refer to the appropriate shelf and enclosure manual listed in the cover pages of this manual.

Unpacking Your Modem

The Dual V.34 modem is shipped enclosed in a box and protected by packing material. Inspect the unit when you receive it. Notify the shipper of any damage immediately. Keep the box and packing material to use if you ever need to reship the unit. The unit is shipped pre-assembled, tested, and ready to use. The normal procedure after unpacking the unit is to insert it in its intended shelf/ enclosure slot and perform the Cabling and Powering-Up described in this chapter.

Housings

The Dual V.34 modem should be installed in a ventilated area where the ambient temperature does not exceed 122°F (50°C). Do not install the modem above other equipment that generates large amounts of heat (e.g., power supplies).

A rack-mountable SpectraComm shelf can house up to 16 plug-ins and be installed in 19- and 23-inch wide equipment racks or single-mounted in a Desktop EP-5 Cabinet. The SpectraComm shelf includes a backplane that supports a management bus for the transfer of management data between an SCM card and the managed devices in the housing. The SCM card functions as an SNMP agent for the control of a variety of compatible devices. For some devices, including the Dual V.34 modem, the SCM card also provides access to terminal interface functionality. A housing can contain a single SCM card, or two SCM cards installed as a primary and a backup.

The backplanes of two SpectraComm shelves can be linked by cables so that a total of 32 card slots function as though connected to the same backplane. In that way, one SCM can be responsible for control functions for up to 31 other devices.

The SC 2000 shelf may be used horizontally or mounted on a wall and can house two plug-in pc cards. In either of these housings, the Dual V.34 modem can be installed in any card slot except slot one, which is dedicated for the SCM card if used.

The RA 1000 is a single product housing and may also be used horizontally or mounted on a wall.

Setting Option Jumpers

The Dual V.34 pc card has one configurable option jumper for each of its two modems to select between switched network and private line modes. Jumper X3 makes the selection for Modem A while Jumper X4 makes the selection for Modem B. See *Figure 2-1* and refer to *Table 2-1* for details. Switched network mode is the factory default for both modems..

X3

SN

PL

X4

SN

PL

Connections for use with SpectraComm Shelves:
010M054-001, 010M055-001 and 010M056-001

*Connections for use with SpectraComm Shelves:
010M057-001, 010M058-001, and 010M059-001

X4 Channel B Options   **X3 Channel A Options**

Switched Network   Switched Network

SN   SN

PL   PL

Private Line   Private Line

SN   SN

PL   PL

060P027-000
Dual V.34

* When the Dual V.34 modem is installed in a shelf with the mass termination panel
(shown below), the X3 and X4 jumpers must be configured to meet the switched network
 or private line requirements.

UNIVERSAL BACKPLANE

TB1
EXT RING
EXT   -V BAT
GND F
GND RING
GND BAT

J52

J19   J18   J17

J22   J21   J20

J16   J15   J14   J13   J12   J11   J10   J9   J8   J7   J6   J5   J3   J2   J1

You should refer to the SpectraComm/UAS Shelf manual P/N 010302-000 for a
detailed description of this panel and its use. You will also find connector pin
cross-reference information to help quide you when using the switched network or
private line connections.

Figure 2-1   Dual V.34 Option Jumpers

Table 2-1   Option Jumpers

Option	Selection	Jumper	Position	Description
Modem A Switched/ Private Line Selection	Switched Line	X3	*Toward top edge of board	Selects Modem A to communicate on a switched network telephone line.
	Private Line	X3	Toward bottom edge of board	Selects Modem A to communicate on a private (leased) telephone line.
Modem B Switched/ Private Line Selection	Switched Line	X4	*Toward top edge of board	Selects Modem B to communicate on a switched network telephone line.
	Private LIne	X4	Toward bottom edge of board	Selects Modem B to communicate on a private (leased) telephone line.
* Factory default position.				

Installing the Dual V.34 Modem

The Dual V.34 card may be installed in any slot of its housing. To install the modem:

1. Insert the card into its slot – in a SpectraComm shelf the GDC logo is on top, in a SC2000 shelf or a RA 1000 the GDC logo is to the right – and slide it in until it makes contact.

2. Pull down the insertion/extraction tab on the front panel and firmly push the card in until it seats in the rear connectors.

3. To remove a card, pull the front panel insertion/extraction tab to unseat the card, then use the tab to remove card

Please refer to the RA 1000 manual for it's specific installation instructions.

Note   *When installing the high speed modem on an asynchronous port, it is important to confirm the highest speed supported by the DTE. Some asynchronous PC ports are restricted to 9600 bps or 19,200 bps operations. Special boards that support up to 115,200 bps are available for PCs, but the communication software that you use must be able to support it. The Technical Reference Section of your computer hardware manual will provide this information. Further restrictions may be placed on the asynchronous port performance by the computer's operating system if "multitasking" or "Windows" is being used. Review your operating system's limitations before selecting high speed operations.*

Cabling and Powering-Up

Figure 2-2 shows the cabling of a typical network installation when the Dual V.34 is housed in the SpectraComm shelf. *Table 2-2* describes the pin-outs of the shelves modular connectors.

Communications Line Connectors

Modem A connects to a telephone line through the upper modular connector for its shelf slot (J17 to J32, for Slots 1 to 16).
Modem B connects to a telephone line through the lower modular connector for its shelf slot (J33 to J48, for Slots 1 to 16)./

For leased (private) line operation, use Cable P/N 024H207-xxx.
For switched network, permissive connection operation, use Cable P/N 830-027-xxx.
NOTE: The above cables all have modular-to-modular plugs.

Business Equipment Connectors

Connectors J1 to J16 correspond to slots 1 to 16.
For each TIA/EIA-232-F with DB25 connector, use:
Cable Splitter P/N 010P165-001 (Refer to NOTE) with either Cable P/N 028H506-xxx (male-to-female DTE)
or Cable P/N 028H502-xxx (male-to-male DCE).

For high data rates use shielded Cable P/N 028H511-xxx (male-to-female DTE).

An optional Y-Cable, P/N 028H619-xxx (male-to-two females DTE) may be used
instead of the Cable Splitter and is also shielded.

Figure 2-2   Typical Dual V.34 Cabling

Communication Pinouts

Table 2-2 Modular Jack Pinouts for the Communications Line

Pin	Switched Network	Two-Wire Private Line
1	not used	Tx/Rx-R
2	not used	Tx/Rx-T
3	not used	not used
4	R	not used
5	T	not used
6	not used	not used
7	not used	not used
8	not used	not used

Business Equipment (DTE) Connectors and Pinouts

With the TIA/EIA-232-F (ITU-T V.24/V.28/ISO 2110) DTE interface, use standard TIA/EIA-232-F cables (except as noted under *Special Considerations for High Data Rates*).

Table 2-3 describes pinouts for the DTE to Cable Splitter connection.

Table 2-4 describes pinouts from the Cable Splitter to the Backplane.

Table 2-3 TIA/EIA-232-F (ITU-T V.24/V.28/ISO 2110) Interface Pinouts

Pin	232-F	V.34	Name	Direction	Function
2	BA	103	SD	To DCE	Transmitted Data
3	BB	104	RD	From DCE	Received Data
4	CA	105	RTS	To DCE	Request to Send
5	CB	106	CTS	From DCE	Clear to Send
6	CC	107	DSR	From DCE	Data Set Ready
7	AB	102	SIG GND	-	Signal Ground
8	CF	109	CO/DCD	From DCE	Data Channel Receive Line Signal Detect
15	DB	114	SC	From DCE	Transmit Clock DCE Source
17	DD	115	RC	From DCE	Received Clock
20	CD	108/2	DTR	To DCE	Data Terminal Ready
22	CE	125	RI	From DCE	Ring Indicator
24	DA	113	TC	To DCE	Transmit Clock DTE Source

Table 2-4 Interface Connector - Cable Splitter to Backplane

Pin No.	Function
2	Modem A Transmit Data
3	Modem A Receive Data
4	Modem A Request To Send
5	Modem A Clear To Send
6	Modem A Data Set Ready
7	Ground
8	Modem A Data Carrier Detect
9	Modem B Receive Clock
10	Modem B Data Carrier Detect
11	Modem B External Clock
12	Modem B Transmit Clock
13	Modem B Clear To Send
14	Modem B Transmit Data
15	Modem A Transmit Clock
16	Modem B Receive Data
17	Modem A Receive Clock
18	Modem B Data Set Ready
19	Modem B Request To Send
20	Modem A Data Terminal Ready
21	Modem B Data Terminal Ready
22	Modem A Ring Indicator
23	Modem B ring Indicator
24	Modem A External Clock

Special Considerations for High Data Rates

Because of the high data rates possible with the V. 34, the type and length of the DTE cable are important factors in ensuring data integrity. The higher data rates of the modem require the use of shielded DTE cables. Further, the capacitance and resistance of the cable, which vary with its length, must be evaluated to ensure that it can support the chosen data rate over the required distance.

Cable capacitance is specified in two categories: conductor-to-conductor (C-C) and conductor-to-shield (C-S). Each of those capacitance values is expressed in Pico Farads per foot (pF/ft). A cable's total capacitance is arrived at by adding C-C to C-S and by its length in feet. The following example illustrates calculations for the total capacitance of a 10-foot cable with a C-C capacitance of 12.5 pF/ft and a C-S capacitance of 22.0 pF/ft:

    Total capacitance = [(C-C) + (C-S)] * 10
    Total capacitance = (12.5 + 22.0) * 10
    Total capacitance = 34.5 * 10
    Total capacitance = 345 pF

The following table shows the greatest total capacitance that can be tolerated for each range of data rates.

Data Rate (kbps)	Total Capacitance (pF)
0.0 — 20.0	2400
20.0 — 30.0	1200
30.0 — 60.0	900
60.0 — 100.0	450
100.0 — 28.0	200

A DTE cable for use with the Dual V.34 Modem must have total resistance of 20 ohms or less. To calculate the resistance of a cable, multiply its specified resistance value (in ohms per 1000 feet) by its length (in feet). The following example illustrates the calculation for a 10-foot cable with a resistance of 24 ohms/1000 ft:

    Total Resistance = (24/1000) * 10
    Total Resistance = 0.024 * 10
    Total Resistance = 0.24 ohms

The following table shows for two GDC DTE cables the greatest lengths that can be used at differing data rates. The two cables shown are 028H511-XXX (DB25 male-to-female) and 028H502-XXX (DB25 male-to-male). When ordering these cables, replace the -XXX with the three-digit dash number that indicates the desired length (50, 25, 10, or 5 feet).

Data Rate (kbps)	028H511-				028H502-			
	-050	-025	-010	-005	-050	-025	-010	-005
0.0 — 20.0	X				X			
20.0 — 30.0		X				X		
30.0 — 60.0		X				X		
60.0 — 100.0			X				X	
100.0 — 128.0				X				X

Connections to Telephone Network

SpectraComm shelves come with various configurations for private line and switched network connections. *Refer to the SpectraComm/UAS Shelf and Enclosure manual listed in the cover pages of this manual for the proper connections.* If the Zone 1 connector panel has 8-position modular jacks, you may use a standard 6-position modular plug for a permissive connection. For a 2-wire private line connection, you must use an 8-position modular plug.

Verifying Your Connections

Your modem should now be connected. You can verify all your connections by following the steps listed below.

1. To verify that the power supply is connected properly, see if the ON LED is on. If not, then either the power supply is not connected properly, or the modem is not functioning.

2. To verify that the switched network telephone line is connected properly, place a voice call using a telephone.

3. If you are using a terminal as your DTE, proceed to the next step. If you are using a computer as your DTE, then run your communications software and configure it for terminal emulation. If you are using an intelligent communications software package, it may be necessary to configure it for interactive mode. Refer to *Chapter 3, Modem Operation* for further details.

4. Type the command AT followed by a carriage return on the DTE. The modem should respond with an OK message. If the modem does not respond with an OK message, then either your DTE interface cable is not connected properly or your DTE is not configured properly. Refer to C*hapter 1, Technical Specifications* for a complete list of compatible DTE configurations such as speed and parity.

Terminal Interface Function

GDC V.34 products housed in a SpectraComm shelf support a terminal interface for monitoring and configuration. Access to the terminal interface functions takes place through a SpectraComm Manager (SCM) card installed in the same shelf (or pair of shelves connected by daisy chain cables) with the V.F 28.8 unit. One SCM card can support interface functions for up to 15 units in a single shelf or up to 31 units in a pair of shelves.

Note *For additonal information, including terminal connections, menus and selectable options, refer to the SpectraComm Manager Card Installation and Operation Manual, GDC Publication Number 048R303-000.*

Initiating a Terminal Interface Session

The first portion of a terminal interface session varies depending on whether you're using a VT100-compatible terminal connected directly to the SCM front panel or a computer with a Telnet connection to the SCM LAN port.

VT100-compatible Terminal

1. When you connect a terminal to the SCM front panel, the following screen is the first to appear

```
Main Menu
1. IP Address
2. Passwords
3. Element Access
4. Test
Next Selection:
```

2. Type 3 and press the Enter key. The screen then displays the Shelf Inventory screen.

Telnet Connection

1. Establish a Telnet connection to the SCM LAN port. When you do so, the following screen is the first to appear.

```
Copyright (c) 1993-1999 General DataComm Industries
Inc.
All rights reserved
SCM Application Version 3.2

login:
```

2. After you enter the login password the screen displays the Shelf Inventory screen.

Note *If you allow 10 minutes to pass without pressing any key on the keyboard, the unit terminates the session. The display returns to the SCM Main Menu if you are using a terminal connected to the SCM front panel, or to the SCM login screen if you are using a Telnet connection.*

Selecting a Unit (Shelf Inventory Screen)

From this point, procedures are the same for both types of connection. The Shelf Inventory screen below is for a hypothetical two-shelf installation in which the first shelf contains an SC 5000 system with 12 SC 5034 Data Set Emulators, and the second shelf contains a mix of Dual V.34 modems and **V.F 28.8/33.6** modems. The two columns for Slots 17 through 32 do not appear when there is only one shelf.

```
  Slot       Card      Slot        Card
  ----------------------------------------------------------------------
  [1]  SCM               [17]  DUAL V.34
  [2]  SC5001            [18]  DUAL V.34
  [3]  SC5034            [19]  DUAL V.34
  [4]  SC5034            [20]  DUAL V.34
  [5]  SC5034            [21]  DUAL V.34
  [6]  SC5034            [22]  DUAL V.34
  [7]  SC5034            [23]  DUAL V.34
  [8]  SC5034            [24]  DUAL V.34
  [9]  SC5034            [25]  VF288
 [10]  SC5034            [26]  VF288
 [11]  SC5034            [27]  VF288
 [12]  SC5034            [28]  VF288
 [13]  SC5034            [29]  VF288
 [14]  SC5034            [30]  VF288
 [15]                    [31]  VF288
 [16]                    [32]

  [0]  Close Session    [C]   Circuit Identification

       Enter selection:
```

Figure 2-3   SCM Terminal Interface Shelf Inventory

The Shelf Inventory displays the word "alarm" in parentheses next to the name of any unit that currently has an active alarm condition.

Type the slot number of the unit you intend to work with, and press the Enter key. If the selected unit is a Dual V.34 modem, SC5034 or a SC5034 DSE, the unit displays the line selection screen shown below.

```
         SLOT 17:       DUAL V.34

  [1]  Line 1
  [2]  Line 2

  [0]  Go To -> Shelf Inventory



  Enter Selection:
```

Figure 2-4   V.34 Terminal Interface Line Selection

In the line selection screen, Line 1 equates to Modem A in the unit and Line 2 equates to Modem B. Type the selection number of the one you intend to work with and press the Enter key. The unit responds by displaying the Main Menu. The menu shown here is for the SpectraComm Dual V.34 modem; the header line varies in screens for the three units.

If the selected unit is a V.F 28.8 modem, it displays the Main Menu that is shown in Figure 2-5.

```
                    DUAL SPECTRACOMM V.34
                     SLOT: 17    LINE: 1


        [1] AT SESSION        [2]   ALARMS

        [3] DTE STATUS        [4]   CALL STATISTICS

        [0] RETURN TO SHELF  INVENTORY



            Select:[ ]
```

Figure 2-5   V.34 Terminal Interface Main Menu

Type the number that corresponds to the function with which you intend to work and press the Enter key.

Note   *You can return directly to the Shelf Inventory screen from any V.34 terminal interface screen by pressing the Control (Ctrl) key and the letter C at the same time.*

AT Session

The AT Session selection from the Main Menu enables you to perform configuration by means of the terminal interface. Making this selection prepares the unit to accept a subset of the AT commands that includes the configuration commands and the commands, such as command set help or identification and checksum, that query the unit for information. Commands that you cannot use during a terminal interface AT Session are those for

- Remote configuration

- Call control (dialing or answering)

- Test functions

- Repeat last command (A/)

- Escape sequence (+++) that places a unit configured for private line operation into command mode.

Note   *The unit can be configured (by the %Vn command) to accept configuration commands in the AT format or in any one of three V.25 bis formats. Selecting AT Session through the terminal interface automatically forces the unit into the AT command mode.*

If you intend the unit to accept V.25 bis commands, be sure to make the %V setting at the end of the AT Session. If you need to save a User Configuration Profile with %V set for V.25 bis commands, you must include that command (&Wn) on the same line with the %V command. Once you press the Enter key to put the command line into effect, the unit cannot accept any further standard AT commands.

Type AT< and press the Enter key to end the AT Session.

The AT parser that acts on the commands is located in DTE interface circuitry. Because of that, the unit can only accept AT commands while it is off-line (idle mode). If the unit is in data mode when you attempt to start an AT Session, it responds with the message :

WARNING: THE MODEM IS ON LINE. Do you wish to Continue? (Y/N):

If you do not want to interrupt the connection, type N and press the Enter key. The terminal interface display returns to the Main Menu.

The procedure for an AT Session differs between units configured for switched line operation and those configured for private line operation.

Switched Line Units

The procedure for a terminal interface AT Session involves the following steps when the selected unit is configured for switched line operation:

1. At the Main Menu screen, type 1 and press the Enter key.

2. If the selected unit is on-line, the screen displays the message "WARNING: THE MODEM IS ON LINE. Do you wish to Continue? (Y/N):" Type Y and press the Enter key to make the unit disconnect and enter the AT Session. If you choose not to interrupt communications, type N and press the Enter key.

3. When you're in the AT Session, either because the selected unit was not on-line or because you had it disconnect, the screen displays the message "To Exit AT Mode and Return to Main Menu, use the "AT<" Command !" Below that line the screen is blank except for the cursor.

4. Type AT commands to the unit just as you would from the DTE.

5. When you are done entering commands, type `AT<` and press the Enter key. The display returns to the Main Menu screen.

Private Line Units

The AT Session procedure for a unit configured for private line operation is complicated by the fact that as soon as the unit is disconnected, it begins retraining to return on-line. That process takes roughly 20 seconds.

The procedure for a terminal interface AT Session involves the following steps when the selected unit is configured for private line operation:

1. At the Main Menu screen, type `1` and press the Enter key.

The screen displays the message "`WARNING: THE MODEM IS ON LINE. Do you wish to Continue? (Y/N):`"

2. Type `Y` and press the Enter key to make the unit disconnect and enter the AT Session.

3. The screen then displays the message "`To Exit AT Mode and Return to Main Menu, use the "AT<" Command !`" Below that line the screen is blank except for the cursor.

4. Because it is configured for private line operation, the unit immediately begins retraining to return on-line. The retrain process takes roughly 20 seconds, during which time the unit can accept AT commands. The procedure that follows in steps 3 – 7 extends the time available for inputting AT commands.

5. Begin the AT Session by checking and recording two details from AT help screens so you can be sure to restore the settings correctly at the end of the AT Session:

6. Type `AT &$` and press the Enter key to display the current settings of the AT & options. Write down the setting of the &L option that determines what network type (switched, 2-wire private, or 4-wire private) the unit operates in.

7. Then type `AT %$` and press the Enter key to display the current settings of the AT % options. Write down the setting of the %O option that determines which band (originate or answer) the unit transmits on.

8. Next, type `AT &L0` and press the Enter key. That places the unit into switched line mode so that it does not retrain. As long as the unit you are working with remains in switched line mode, the modem at the far end of the private line continues unsuccessful attempts to retrain.

9. Proceed to perform whatever configuration you need to on the unit, typing AT commands just as you would from the DTE. When you have completed all that you need to do, check the AT % option settings again to be sure that %O is set correctly.

10. Then issue the &L command to restore the unit to its original private line mode.

11. If you intend to save the configuration as a User Profile (&W command) do so, quickly, after you restore the unit to private line mode.

12. Type `AT<` and press the Enter key. If the unit has not completed retraining it returns to the Main Menu screen. If it *has* reconnected, there is no response; you then have to type `AT<` and press the Enter key again to return to the Main Menu.

Alarms

The terminal interface Alarms function displays a screen of status information concerning alarm conditions. Figure 2-6 illustrates the Alarms screen.

The screen displays ON or OFF for each alarm condition to indicate whether or not the condition currently exists. Definitions of the alarm conditions appear below.

To dismiss the Alarms screen and return to the Main Menu, press the Enter key.

The Alarms screen is a snapshot of conditions at the moment you access the screen. You can update the display by dismissing the screen and then selecting it again from the Main Menu.

```
                DUAL SPECTRACOMM V.34
                 SLOT: 17   LINE: 1
                       ALARMS


     ALARM      STATUS           ALARM        STATUS
     -----      ------           -----        ------
     NO DTR:    OFF        CONFIG CKSUM ERR: OFF
     NO TXD:    ON         CALL FAILED:      OFF
     NO RXD:    ON         CALL LENGTH:      OFF
     ON DBU:    OFF        RING NO ANSWER:   OFF
     DCD LOSS:  ON         TEST TIMED OUT:   OFF
     RETRAIN:   OFF


    Hit a <CR> to Continue:
```

Figure 2-6   Alarms Screen

Alarms

No DTR – indicates the unit is not receiving Data Terminal Ready from the DTE

No TXD – occurs when a unit configured for constant TX carrier experiences one minute without transitions in the Transmit Data

No RXD – occurs when a unit configured for constant RX carrier experiences one minute without transitions in the Receive Data

On DBU – occurs when a modem that normally operates on a dedicated line connection has initiated a switched network connection due to problems with the dedicated line

DCD Loss – indicates loss of incoming data

Retrain – occurs when the number of retrains exceeds the configured retrain count threshold

Config Checksum Err – indicates that the non-volatile memory that stores configuration has become corrupted

Call Failed – can occur for a variety of reasons; check the Call Statistics screen for more detailed information when a Call Failed alarm occurs

Call Length – occurs when the duration of a call exceeds the configured call length threshold

Ring No Answer – occurs when an incoming call rings but the modem does not answer

Test Timed Out – occurs when a diagnostic test is ended automatically by the configured Test Time limit

DTE Status

The terminal interface DTE Status function displays a screen of information concerning DTE interface signals. Figure 2-7 illustrates the DTE Status screen, which displays the current status of eight DTE interface signals as `OFF` or `ON`.

To dismiss the DTE Status screen and return to the Main Menu, press the Enter key.

The DTE Status screen is a snapshot of conditions at the moment you access the screen. You can update the display by dismissing the screen and then selecting it again from the Main Menu.

```
               DUAL   SPECTRACOMM V.34
                  SLOT: 17   LINE: 1
                       DTE STATUS

        RTS: OFF          CTS:   ON
        DTR: ON           DSR:   OFF
        RING:OFF          DCD:   OFF
        CLK: ON           TM:    OFF


   Hit a <CR> to Continue:
```

Figure 2-7   DTE Status Screen

Call Statistics

The terminal interface Call Statistics function displays a screen of information concerning the current or most recent connection by the unit. If the unit is on-line when you display the screen, the statistics are those for the current connection. If it isn't on-line, it displays the statistics of the most recently completed connection. Figure 2-8 illustrates the Call Statistics screen. To dismiss the Call Statistics screen and return to the Main Menu, press the Enter key.

The Call Statistics screen is a snapshot of conditions at the moment you access the screen. You can update the display by dismissing the screen and then selecting it again from the Main Menu.

```
               DUAL SPECTRACOMM V.34
                  SLOT: 17   LINE: 1
                   LAST CALL  STATISTICS


        DTE RATE:            9600
        DCE TX RATE:         00000
        DCE RX RATE:         00000
        CALL LENGTH (Sec)    00000
        RETRAIN COUNT:       00
        FALLBACK COUNT:      00
        FALLFORWARD COUNT;   00
        RX SIGNAL LEVEL(dBM)-00
        SNR(dB)              00
        CONNECT PROTOCOL:    NONE
        CONNECT MODE:        ORG


     Hit a <CR> to Continue:
```

Figure 2-8   Call Statistics Screen

The Call Statistics window displays the following information:

DTE Rate – the speed, in bps, of the data exchange between the unit and its DTE

DCE Tx Rate – the speed, in bps, at which the transmitter connected to the remote modem

DCE Rx Rate – the speed, in bps, at which the receiver connected to the remote modem

Call Length (Sec) – up to 65535 seconds. During a current call, displays duration at the time the screen was accessed.

Retrain Count – number of times the unit had to perform a retrain sequence during the call (0 to 127)

Fallback Count – number of times the unit performed fallback to a lower connection speed during the call (0 to 127)

Fall Forward Count – number of times the unit performed fall forward to a higher connection speed during the call (0 to 127)

RX Signal Level – 0 to -48dBm

Signal-to-Noise Ratio – 0 to 40dB

Connect Protocol – protocol used to manage the connection, determined by the modems during handshake. When this displays NONE the modem is off-line and the statistics being displayed are from the last completed call.

Connect Mode – mode, Originate or Answer, in which local unit performed handshake to initiate connection.

Chapter 3: Modem Operation

Overview

This chapter describes how to operate and configure the Dual V.34 modem by using the front panel and through the use of commands that control modem functions. *Table 3-1* describes the front panel.

Table 3-1   Dual V.34 Front Panel Controls and Indicators

Front Panel	LED/Switch	Use
	ON	Power ON. Green - power is applied to the modem.
	SD	Send Data. Green - When ON indicates a SPACE condition in the transmitted data. OFF indicates a MARK condition.
	RD	Received Data. Green - When ON indicates a SPACE condition in the received data. OFF indicates a MARK condition.
	OH	Off Hook. Green - When ON, the modem is in the off-hook state.
	CO	Data Carrier Detect. Green - When ON, the modem has turned on DTE interface pin 8 (or DCD is on), indicating it is receiving data.
	TR	Data Terminal Ready. Green - When ON, the DTE has turned on DTE interface pin 20 (or DTR is on), indicating it is ready for data communications.
	TM	Test Mode (common to A&B). Red - When ON, the modem is in a test mode.
	ALM	Alarm. Red - Not Used.
	ST	When depressed, starts an End-to-End Self Test. Can be used after the corresponding AL for ITU-T V.54 Loop 3 with Self-Test.
	AL	When depressed, starts/stops the ITU-T V.54 Loop 3 (Local Loop). Can be used before the corresponding ST for ITU-T V.54 Loop 3 with Self-Test. (Local Loop Self-Test).

Modem Control Functions

Modem control functions can be performed in three ways:

- AT commands sent to the modem from a terminal, PC, or other asynchronous DTE.

- ITU-T V.25 *bis* commands sent to the modem from a terminal, PC, or other DTE.

- Simple Network Management Protocol (SNMP) commands sent to the modem through a SpectraComm Manager (SCM) card.

Refer as needed to the detailed information provided in separate sections of this manual: *Chapter 4, AT Command Set Operation* describes each AT command in detail, including the modem's configurable characteristics and functions that are controlled by the commands. *Chapter 5, V.25 bis Command Set Operation* describes the V.25 *bis* command set.

Call Control

Call control involves call initiation, completing a connection, call answering, and disconnecting a call. *Table 3-2* and the paragraphs that follow describe common commands used for call control.

Call Initiation

The Dual V.34 modem can be made to initiate a call manually or automatically, as follows:

- Manually - using a telephone number supplied at the time the call is initiated.

- Manually - using a telephone number stored previously in one of the 10 memory cells provided for that purpose.

- Automatically - in response to an Off-to-On transition of the DTR interface circuit, using a telephone number stored previously in memory cell **0**.

Table 3-2   Common Call Control Commands

Command	This will…	Remember…
AT	get the attention of the modem, in that a command is to follow.	this command must always precede any command line, except A/.
AT D	get the modem to dial the specified telephone number that follows.	your number can contain up to 30 digits.
P (follows D command)	tell the modem to pulse dial.	use dial digits 0 - 9
T (follows D command)	tell the modem to tone dial.	use dial digits 0-9 and symbols A B C D # *
W (part of dial command)	tell the modem to wait for a dial tone before dialing the number that follows.	use this command when you have to dial 9 to obtain an outside line.
; (part of dial command)	cause the modem to return to the command mode, rather than go to data mode) after it has dialed the number.	this separates a command string containing more than 30 characters (avoids buffer overflow).
Sn (following D command)	tell the modem to dial a previously stored number.	you can store 10 telephone numbers (n = 0 - 9) up to 30 digits each.
R (last character in dial command)	cause the modem to establish a call in answer mode to an originate-only modem.	the R command must be the last character in the dial string before you enter a carriage return.
AT A	force the modem to answer incoming call. (Used for manually answering a call.)	the modem does not wait for a ring; no matter what is specified in the S0 register
AT H	force the modem to hang up.	you must first be in command mode.

Manual Call Initiation

Example: To initiate a call manually, type: **ATDP9W8095551234[Enter]**

where:

AT	AT command prefix instructs modem to pay attention to the characters that follow.
D	Dial command instructs modem to dial.
P	Instructs modem to use pulse dialing.
9	Instructs modem to dial 9 to reach an outside line.
W	Instructs modem to wait for a dial tone before continuing.
8095551234	The number the modem will dial (spaces and hyphens are ignored).
[Enter]	Press the Enter or Return key to send command line to the modem.

Manual Call Initiation with Stored Number

Example: To store a telephone number type: **AT&Z3=8095551234[Enter]**

where:

AT	AT command prefix that instructs modem to pay attention to the characters that follow.
&Z3=8095551234	Instructs the modem to store the telephone number in non-volatile memory Cell 3.
[Enter]	Press the Enter or Return key to send command line to the modem.

Example: To initiate a manual call using a stored number, type: **ATDTS3[Enter]**

where:

AT	AT command prefix instructs modem to pay attention to the characters that follow.
D	Dial command instructs modem to dial.
T	Instructs modem to use tone dialing.
S3	Instructs modem to dial the number stored in memory cell 3.
[Enter]	Press the Enter or Return key to send command line to the modem.

Automatic Call Initiation in Response to DTR

The AT commands **%Z1** and **%Z3** instruct the modem to observe the state of the DTR interface lead in order to automatically initiate a call, using the number stored in memory cell **0**.

- With **%Z1,** the modem dials automatically only when an **Off-to-On** transition is detected on the DTR lead.

- With **%Z3**, when the modem is not connected to a remote modem and DTR lead is **On**, the modem automatically re-dials to restore a broken connection without intervention by the DTE.

Note   *Refer to Chapter 4, AT Command Set Operation for a description of the* **Dial (Dn)** *command, including all dial modifier characters, such as* **P**, **W**, **T** *and* **S** *used in the above examples.*

Completing a Connection

Once you have issued a dial command, the Front Panel Off Hook (OH) LED should be on. If the connection is successful, a **CONNECT** result code appears, indicating you are connected to the remote end. The result codes appear on your DTE screen when you issue a command.

Usually you need to press Enter or Return on the keyboard in order to receive a prompt from the answering equipment. If you do not do so, you may be disconnected. The CO indicator remains on while the Dual V.34 modem is connected to the remote end. The SD indicator flashes while the modem is sending data and the RD indicator flashes while it is receiving data from the remote end.

Note   *For a list of standard and extended result codes refer to Chapter 4, AT Command Set Operation .*

Call Answering

Automatic

The Dual V.34 modem automatically answers and switches to the data mode if the automatic answering function is enabled. The modem has built-in "ring-detection" circuitry that can be enabled to provide automatic response to incoming calls.

1. When the value stored in **S-Register 0** is greater than zero, auto-answer is enabled.

2. The modem counts ring signals on the line and display a RING message for each ring it counts.

3. Once the ring count equals or exceeds the value stored in **S0**, the modem goes off hook and begins the handshaking procedure.

The default value of the **S0** register is $n = 1$ (auto-answer enabled on the first ring). The value of n is programmable in AT modes of operation.

Note   *For more information on AT operation, refer to* **S-Register 0**, *in Chapter 4, AT Command Set Operation .*

Manual

You may prefer that the modem not answer incoming calls automatically, such as when both voice and data calls are received on the same line. Storing the value 0 in **S-Register 0** disables auto-answer so the modem does not answer calls by itself under any circumstances.

1. To manually answer a data call from the keyboard, type the command **AT A** .

2. Upon hearing ring, press **Enter**.

3. The modem goes off-hook and begins the handshaking sequence.

Disconnecting a Call

There are several ways to disconnect a call. The chart below lists and describes each method.

H command	Disconnects the modem from the VF line.	With the modem in asynchronous mode, type the ESCAPE character string (default is **+++**). When the modem returns **OK** to the DTE, type **AT H** and then press **Enter** to terminate the connection.
Loss of DTR	Causes an irreversible data mode disconnect sequence	Occurs if circuit 108.2 (DTR) turns **Off** for more than 50 milliseconds when the modem is in data mode. The modem can be optioned for circuit 108.2 forced **On** (terminal dial mode) so that a DTE cannot cause a disconnect to occur using circuit 108.2.
Character abort	**%Kn** enables and controls this function in all command modes.	Any character sent from the DTE to the modem at the originate end during dialing or the handshake sequence aborts the call.
Loss of carrier	An abort timer set for 1 to 30 seconds via the **S7=x** command.	The modem goes on-hook if the handshake sequence is not completed successfully within the time specified in **S7**. The originating and answering modem both have the abort timer active during the handshake sequence.
No answer or busy	An abort timer set for 1 to 30 seconds via the **S7=x** command.	The modem disconnects when an originating call is not answered within the time specified in **S7**. If it detects a busy tone, the modem disconnects immediately and displays the **BUSY** message.
Long space disconnect (At 2400bps or less)	**Yn** enables this function at speeds of 2400 bps or less.	When initiating disconnect (for any reason except loss of carrier) the modem transmits 4 seconds of continuous spacing (receive data clamped to a mark), and then goes on-hook. A modem receiving 1.6 seconds of continuous space on the VF line goes on-hook.

Password Security Overview

The SpectraComm Dual V.34 modem supports up to three types of Security:

- SteadFast Security *(uses a cell password stored in the modem)*
- On-line Password Security (*uses cell passwords stored in the modem*)
- RADIUS Security *(uses RADIUS passwords stored in the RADIUS server)*

Note   *RADIUS Security requires a RADIUS-capable GDC Dual V.34 modem or GDC V.F 28.8 modem optioned for RADIUS at the factory. In addition, a GDC SCM card with RADIUS installed and enabled, and a customer-supplied RADIUS server are also required. Refer to the SpectraComm Manager Operation Manual, Appendix B, to determine if your system is RADIUS ready.*

Enabling Security in the Modem

The **%Sn** command allows you to configure the modem for a single type of security or for a valid combination of security types: SteadFast Security, On-line Security, both SteadFast and Online Security, or RADIUS Security. Depending on your preferences, you will need to configure the modem properly to enable the desired options for each type of security. Consult the special considerations below and refer to *Table 3-3* for the **%Sn** commands which enable security and set security combinations.

Security Combinations - Special Considerations

- If both the SteadFast Security and Online Security are enabled, the SteadFast Security cell password must be confirmed first during the handshake sequence. Then, the Online Security sequence can proceed with the cell password prompt and any configured Callback functions.
- If both SteadFast Security and Online Security are enabled, SteadFast Security callback is blocked. In this situation, only Online Security with Callback can take place.
- If RADIUS Security is enabled, cell passwords stored in the modem will allow access if the modem does not receive password authentication from the RADIUS server after 60 seconds. If this is a desirable security arrangement for your network, ensure that cell passwords stored in the modem are created with all uppercase characters.
- With RADIUS Security, if cell passwords are not stored in the modem, the modem will disconnect a caller when the RADIUS server(s) or the SCM do not respond to the modem after 120 seconds. For more information, refer to the SCM Card Operation Manual, Appendix B.
- When creating a SteadFast Security cell password, both modem handshake modes must be V.34 (**&H1**), V.32 bis (**&H3**) or V.32 (**&H5**).

Cell Passwords

The **%Pn** command allows you to configure or disable cell passwords in the modem. With SteadFast Security, only one identical cell password is stored in memory cell **0** of both the answering and the originating modem. With Online Security, the user can store up to ten cell passwords in the answering modem in memory cells **0** through **9**.

With RADIUS Security, the user can store cell passwords in the modem in order to make Online Security available under special conditions. This use of cell passwords provides a lesser degree of security but allows access if the SCM fails or all RADIUS servers fail. Refer to the SCM Operation Manual, Appendix B for detailed information on RADIUS Security Special Conditions.

Note   *The factory default command* **&F** *does not affect the* **%P***,* **%F** *or* **&Z** *commands.*
        Refer to Chapter 4, AT Command Set Operation for a detailed description of all modem commands.

Configuring Modem Response

With SteadFast and/or Online Security enabled, the user can configure the modem(s) for a Pass-thru Response or a Callback Response. Refer to *Table 3-3* for the commands which control these security options. If the **%S2** command is used, it is strongly recommended that the escape character sequence be disabled by entering **S2=128** and then press **Enter**.

Table 3-3   SpectraComm Dual V.34 Security Selection and Configuration

Security	Option	Originate Modem	Answer Modem
Passwords Disabled	-	%S0 ATDT[*phone number*]	%S0
SteadFast Security Only	Pass-thru	%S1 %P0=[*SteadFast password*] ATDT[*phone number*]	%S1 %P0=[*SteadFast password*]
	Mandatory Callback with number in Cell 1	%S1 %P0=[*SteadFast password*] ATDT[*phone number*] \ 1	%S4 %P0=[*SteadFast password*] &Z1=[*callback phone number*]
	Callback with number in Cell 1 Not Mandatory	%S1 %P0=[*SteadFast password*] ATDT[*phone number*] \ 1	%S1 %P0=[*SteadFast password*] &Z1=[*callback phone number*]
Online Security Only	Pass-thru	%S0 ATDT[*phone number*]	%S2 %P1=[*Online password*] %F1=0
	Mandatory Callback with number in Cell 1 (,C)	%S0 ATDT[*phone number*]	%S6 %P1=[*Online password*] %F1=2 &Z1=[*callback phone number*]
	Callback with password in Cell 1 (,C) Not Mandatory	%S0 ATDT[*phone number*]	%S2 %P1=[*Online password*] %F1=2 &Z1=[*callback phone number*]
Online Security and SteadFast Security	No Callback	%S1 %P0=[*SteadFast password*] ATDT[*phone number*]	%S3 %P0=[*SteadFast password*] %P1=[*Online password*]
Online Security and SteadFast Security	Callback with password in Cell 1 (,C) Not Mandatory	%S1 %P0=[*SteadFast password*] ATDT[*phone number*]	%S3 %P0=[*SteadFast password*] %F1=2 &Z1=[*callback phone number*]
Online Security and SteadFast Security	Mandatory Callback	%S1 %P0=[*SteadFast password*] ATDT[*phone number*]	%S7 %P0=[*SteadFast password*] %P1=[*Online password*] %F1=2 &Z1=[*callback phone number*]
RADIUS Security	Cell passwords stored in the modem.	%S0 ATDT[*phone number*]	%S2 %P1=[*Online password*] %F1= 0
	No cell passwords stored in Cells 0 - 9. (Maximum security)	%S0 ATDT[*phone number*]	%S2 %P (Remove cell passwords in cells 0 - 9)

SteadFast Password Security

With SteadFast Security, the user enters the same cell password in both modems in the memory cell **0** (**%P0=***xxx,* where *xxx* is the cell password*)*. Both modems must be GDC modems optioned for SteadFast Security (**%S1**). The modem that initiates the call sends the cell password as part of its handshake sequence. The remote user does not have to type in any additional cell passwords.

Note   *When both SteadFast Security and Online Security are enabled, be aware that SteadFast Security authorization will take place first, during the handshake. In addition, SteadFast callback will be blocked. Callback can only occur if configured for Online Security.*

Steadfast Security with Pass-Thru

SteadFast Security with Pass-thru requires that both the originating and answering modems be GDC modems optioned for cell passwords with the **%S1** command. When the remote caller initiates a call, the answer modem attempts to match the passwords stored in cell 0 of both modems during the handshake. With a match, the answer modem directly admits a caller using a valid cell password. If an invalid cell password is entered, the answering modem terminates the call.

SteadFast Security with Callback

A remote user initiating a call can invoke the SteadFast Security callback feature by including the AT dial command modifier *****n* , where *n* represents a phone number cell in the answering modem. The dial command modifier, when combined with the valid SteadFast Security cell password, causes the modem to disconnect the incoming call and dial the number from the specified memory cell. The callback phone number must be saved in a phone number cell of the answering modem by means of the **&Zn=***nnn* command. Up to ten phone numbers can be stored in memory cells 0 through 9 using the **&Z** command.

Example: To call a modem at 555-1212 and have it call back the phone number stored in cell 1, enter the following modem command:

ATD5551212\1

After handshaking and a short delay, the remote modem terminates the call, and places a new call, using the phone number stored in cell 1, back to the modem that initiated the process. If the dial command modifier had not been included, the SteadFast Security cell password would have resulted in a pass-thru connection.

SteadFast Security with Mandatory Callback

The answering modem can be configured for SteadFast Security with a Mandatory Callback by using the **%S4** command. The calling modem must be optioned for **%S1** and a callback phone number must be saved in the answering modem by means of the **&Zn=***nnn* command. To initiate a connection, the caller must include a valid callback cell number with the phone number that is dialed.

Example: **ATDT5551212\1**

If the callback cell number is not supplied with the phone number, the answering modem will disconnect the call.

Note   *Security callback telephone numbers should always include the Retry modifier* **[:n]** *to compensate for any delay in receiving the dial tone from the Central Office after the initial connection is terminated. Configure the modem to make at least three additional attempts to dial the number. If calls abort during handshake, try disabling character abort feature (* **%K1***).*

Online Password Security

The modem provides ten memory cells for storing cell passwords for Online Security. The command for storing an online cell password is **%P**n**=***xxx*, where n is the password cell number (**0** through **9**) and *xxx* is the password. The cell password can be any string of up to ten characters. Do not use commas in the cell password. The comma is reserved to identify the callback response function.

Online Security with Pass-thru

Online Security with Pass-thru requires that the answering modem be a GDC modem, and optioned for Online Security with the **%S2** command. When a caller initiates a call to an answer modem that has Online Security enabled, the modems handshake then the caller receives the prompt:

> **ENTER PASSWORD**

The operator has 20 seconds to respond with a valid cell password. When a cell password is received, the modem compares it to the contents of all ten memory cells. With a match, the modem admits the call directly. When an invalid cell password is entered, the modem disconnects the call.

Online Security with Callback

If the remote user initiating the call wants to use the Callback with Online Security, a callback phone number must have previously been saved in the answering modem by means of the **&Z**n**=***nnn* command. Up to 10 phone numbers can be stored in cells 0 through 9 by means of the **&Z** command. You can view the stored phone numbers by using the **&V** command. Stored phone numbers are used by the callback function, which is described below.

Online Security with Callback requires that an online cell password be configured with a callback extension. A callback extension causes the answering modem to disconnect and then call back to the modem that placed the original call. Use the **%F**n**=***x* command to enable callback extension, where **n** is the online password cell number and x defines if a callback is allowed or how the password in that cell can be used for callback. The modem will use the phone number stored in the cell number to call back the originating modem, to ask user for call back phone number, or to deny any callback.

Callback Extensions

A remote operator can attach one of two callback request extensions to the online cell password entry: **,R** (roving callback) or **,C** (cell callback).

With the roving callback extension (**,R**) the answering modem prompts the caller for a telephone number to use for the callback. Once the number is supplied, the answering modem disconnects the original call and places a return call using the number it has just been given. The cell password and its attached roving callback extension must have been stored in the answer modem with the appropriate password cell qualifier: **%F**n**=1** or **%F**n**=3**.

With the memory cell callback extension (**,C**) the answering modem prompts the caller for a phone number memory cell (**0-9**) in the answering modem. Once the cell number is supplied, the answering modem disconnects the original call and places a return call using the phone number stored in that memory cell. The cell password and its attached memory cell callback extension must have been stored in the answering modem with the proper password cell qualifier: **%F**n**=2** or **%F**n**=3**.

A cell password stored with cell qualifier **%F**n**=0** will not accept any attached callback extension.

Online Security with Callbacks

The following Online security sequences occur when a remote user uses a valid cell password to place a call to a modem that will use either a stored callback number or a roving callback number. If an invalid cell password is entered, the answering modem will directly terminate the call.

Note   *If both SteadFast and Online Security are enabled, the SteadFast security sequence will occur first, during the handshake. Then, the Online Security sequence will occur, using the configured Callback Response.*

When a Stored Callback number is used:

1. The modems handshake, then the caller's screen displays the prompt:

    ENTER PASSWORD

2. Within 20 seconds the caller has to respond with a valid cell password configured in the answering modem:

    *password***,C [ENTER]**

3. The caller's screen displays the prompt:

    ENTER CELL NUMBER

4. The caller has to specify the memory cell number in the answering modem that is configured with the calling modem's number:

    cell # [ENTER]

5. The caller's screen displays:

    NO CARRIER *(indicates the disconnect)*

    RING   *(indicates the incoming call)*

    CONNECT *(followed by the appropriate connect message,*
    indicates the modems are in data mode

When using a Roving Callback number is used:

1. The modems handshake, then the caller's screen displays the prompt:

    ENTER PASSWORD

2. Within 20 seconds the caller has to respond with a valid cell password configured in the answering modem:

    *password***,R [ENTER]**

3. The caller's screen displays the prompt:

    ENTER PHONE NUMBER

4. The caller has to specify the phone number that the answering modem needs to dial to establish the callback:

    nnnnnnnnn **[ENTER]**

5. The caller's screen displays:

    NO CARRIER*(indicates the disconnect)*

    RING   *(indicates the incoming call)*

    CONNECT*(followed by the appropriate connect message,*
    indicates the modems are in data mode

RADIUS Security (Remote Authentication for Dial-In Users)

When optioned at the factory, the Dual V.34 modem can support RADIUS (Remote Authentication for Dial-In User Service). RADIUS is an optional software feature for the SpectraComm Manager Card that allows a Dual V.34 modem optioned for RADIUS to open a client service session for RADIUS security. The modem can be optioned for RADIUS Security at the time of sale, or at a later time through a factory upgrade.

When RADIUS is enabled in the modem and the SCM, the modem prompts the caller for a RADIUS user name and a RADIUS password. This information is passed to the secure RADIUS server via the SCM for authentication. Once authenticated by the RADIUS server, access to the network is then either granted or denied.

Note   *For detailed information on RADIUS including setup, configuration and operation procedures, refer to the SpectraComm Manager Card (SCM) Manual, Appendix B: SCM with RADIUS.*

Confirming RADIUS Capability

To confirm that a specific SpectraComm Dual V.34 modem is capable of RADIUS Security, use the AT command **I4** and check the Product Code field. If the modem is RADIUS capable the screen will display the following Product option:

Product Code: SEC

Product code **SEC** indicates that the modem is capable of RADIUS Security. If other Product codes are displayed, such as **288**, your modem will not support RADIUS.

Note   *To upgrade your Dual V.34 modem to RADIUS capability, ask your GDC Sales Representative for that modem's RADIUS Feature upgrade (GDC P/N 060U500-D03).*

Enabling RADIUS in the Modem

To enable RADIUS at the answering modem, type in the **%S2** command. Save the configuration by typing **AT &W** and then press **Enter**. This instructs the modem to perform a RADIUS Security sequence on every dial-in caller.

Special Considerations

To achieve the highest level of RADIUS Security, perform the following additional steps:

- Remove all cell passwords from the modem using the **%P** command. This done, if it should happen that all RADIUS servers fail or if the SCM fails, Online Security will not be forced on and all dial-in access to the network will be denied until the servers are back online.

- Disable the capacity for Remote Configuration of the modem by using the **AT *R1** command. Save this configuration by typing **AT &W** and then press **Enter**.

Note   *For more information on RADIUS Security, refer to the SpectraComm Manager Card Operation Manual, Appendix B.*

Communication Operation and AT Commands

This part of the chapter describes both communication operating procedures for the Dual V.34 modem and the AT commands by which you can implement those procedures. To operate a Dual V.34 modem using AT commands, you need to have a computer or terminal (the DTE) with a TIA/EIA-232-F serial port. The port enables communication between the DTE and the modem. If a computer is being used as the DTE, it also requires a communications software package. If you plan on using error correction or data compression, the software package must support flow control.

Command Mode and Data Mode

There are two categories of communication between the Dual V.34 modem and its DTE: command mode and data mode. In command mode the DTE communicates with the modem itself to establish configuration and to initiate functions. In data mode the DTE communicates through the modem over a telephone line to a modem and DTE at another site.

The modem's essential functions are the transmission and reception of data that takes place while it is in data mode. The commands given to the modem while it is in command mode determine how it accomplishes those functions.

Command mode is always asynchronous; data mode can be either asynchronous or synchronous. The modem can be configured (by the &M command) for asynchronous operation in both command and data modes or asynchronous operation in command mode and synchronous operation in data mode.

The modem is initially in command mode when it is powered On. It enters data mode when you command it to go on-line to another modem (by dialing a switched network connection or initiating handshake for a private line connection) or when it goes on-line in response to a connection initiated by a remote modem.

Depending on its option settings, you can cause the Dual V.34 modem to enter command mode and wait for the next AT command by using &D1, dropping DTR, or typing the Escape sequence (+++).

AT Command Mode

In command mode the modem looks at everything you type on the DTE keyboard, checking constantly for a valid command. When the modem detects a valid command, it executes that command for you. In AT Command Mode, you may ask the Dual V.34 modem to answer a call, hang up or dial, change an S-Register value, or perform other command functions.

Note   AT commands are described below. *Chapter 4, AT Command Set Operation* contains a complete list of available AT commands. *Some, but not all, AT commands can be issued from the modem's front panel. Front panel operation is described elsewhere in this chapter.*

Configuration Profiles

A configuration profile consists of the set of AT commands the modem is given to establish its operating characteristics. The Dual V.34 modem can store up to eight configuration profiles: four factory-provided fixed profiles and four user defined profiles. By recalling and loading a stored profile you can completely re-configure the modem without having to change individual options. The individual profiles in each of the two sets are identified as 0 — 3. The command to recall and load one of the four fixed profiles is **&F***n*.

The command to recall and load a user defined profile is **Z***n*. The command to store a user defined profile is **&W***n*. When it receives the &W*n* command, the modem stores the configuration options in effect at that time as user defined profile *n*.

Each time its power is turned On the modem recalls and loads a user defined profile. You specify which of the four user defined profiles it uses for that purpose by means of the Power Up User Configuration Profile command, **&Y***n*. When the modem leaves the factory the initial default setting for **&Y***n* is user defined profile 0. The factory default for user profile 0 is the same as fixed profile 0.

AT Command Syntax

An AT command takes the form of a single letter or a combination of a letter and a modifier character, often followed by one or more numeric characters. The modem interprets the AT command as a direction to set a configuration parameter or perform an action. The command (letter or letter and modifier) identifies the parameter or action, and the numeric value specifies (from a pre-established range of choices) how the parameter is to be set or how the action is to be performed. Some AT commands, such as those used to program telephone numbers, involve further modification through the use of an equal sign (**=**) followed by additional numeric characters.

Note   *The command for displaying basic AT command set help is $. It can also be combined with any of the valid modifiers to display help for the extended AT command sets.*

You send AT commands to the modem in the form of a "command line." Each command line is preceded by the letters AT or at, contains one or more commands, and ends with a carriage return. The letters AT stand for "ATtention" and signal the modem that a command (or commands) follows. The modem determines the asynchronous data rate and parity settings of the local DTE from the command line's AT prefix.

The **A/** command is the one exception that does not require the AT command line prefix. It is discussed below under the Command Buffer heading.

It is possible to enter multiple commands on a single line, up to a maximum of 40 characters. The commands may be separated by space or line feed characters to improve readability. The modem ignores space and line feed characters, so they do not count as part of the line's 40 characters. A carriage-return character must be entered at the end of a command line to signal the modem to process the commands.

While entering a command line you can correct mistakes by using the backspace, or Ctrl-H, character. It moves the cursor one character to the left and deletes the character. The AT prefix cannot be deleted.

Command Buffer

When the command line is sent to the modem, it is loaded into a command buffer with a capacity of 40 characters. The AT prefix, spaces, line feed characters, and carriage return are not loaded into the buffer, and so do not count as part of the 40-character limit. If a command line is more than 40 characters long, the modem acts only on commands that are contained in the first 40 characters.

The A/ command instructs the modem to re-execute the command line currently in the buffer. It is to be sent to the modem as a command line that consists of only the A/ command and a carriage return — no AT prefix. This is the only command line that does not need to be preceded by the AT prefix.

Remote Configuration Using the AT Commands

Remote Configuration allows you to use a local Dual V.34 modem to connect to a remote Dual V.34 modem and view or change the current user configuration profile of the remote modem. Before you initiate a Remote Configuration session, you must ensure the following:

• modems must either both be in switched network mode or both be in private line mode.

• The local modem must be in AT command mode (%V0 or PRS AT command). The remote modem is forced into AT command mode when the connection is established.

• The local modem must be in an asynchronous error correcting mode. The remote modem is forced into asynchronous mode when the connection is established.

• Both modems must have the same remote configuration security password (*Pn command). If the remote modem does not have a remote configuration security password, you may configure one during the Remote Configuration session.

• The handshake mode of the remote modem must be V.34 (&H0, &H1, or &P0 command), V.32 *bis* (&H2, &H3, or &P1 command), or V.32 (&H4, &H5, or &P2 command).

• If you intend to save changes, you must enable remote configuration write access (*R1 command) at the remote modem before initiating the sessions. The correct setting for the *Rn command is actually *R0..

Note   a.   *The DTE interface on the remote modem is disabled during the Remote Configuration session to prevent the remote DTE from inadvertently terminating the session.*

          b.   *Responses and echoes from the remote to the local modem are enabled regardless of the optioning of the remote modem. If quiet mode is selected on the remote modem, it still sends echo back to the local modem.*

Initiating a Remote Configuration Session

To initiate a Remote Configuration session, enter *W1 at the local modem. In private line mode, the connection is made automatically. In switched network mode, you must place the call to the remote modem.

Upon connection, the local modem displays the following if Remote Configuration write access is disabled:

```
                          OK REMOTE CONFIG SESSION VIEW
```

and the following if Remote Configuration write access is enabled:

```
                          OK REMOTE CONFIG SESSION EDIT
```

Remote Configuration Operation

After you establish a Remote Configuration session, you may view or edit (change) the current user configuration profile of the remote modem in the same way you would the local modems. The changes that you make do not affect the modem as you make them. Instead, they become part of a configuration profile. Once you have made all the changes you intend to, you may:

- Enter *X0 to terminate the session without saving or using the new configuration profile.

- Enter *X1 to terminate the session and put the new configuration profile into use temporarily (i.e., modem uses the new configuration only until it is reset or power is cycled).

- Use the &Wn command to save the new configuration as a user defined profile that can be recalled and loaded in the future. Then enter *X1 to terminate the session and put the new configuration into use.

Invalid Commands

The following commands are invalid during a Remote Configuration session and cause an error response:

- A (answer call)

- D*n* (dial)

- H*n* (hookswitch)

- O*n* (on-line)

- &T*n* (test mode), except &T4 and &T5

Remote Configuration Using an MMS Controller

Remote Configuration over a link between two Dual V.34 modems can be performed with SNMP commands from a MMS controller, using the following procedure:

1. At the local site, select the MIB variable Remote Configuration, and enable MMS enumeration.

2. Perform normal dialing to establish connection between local and remote modem.

3. Send configuration changes to the remote modem.

4. Terminate the session by setting the MIB variable End Remote Configuration at the remote modem. Set it to Update to save changes made during the session, or to No Update to end the session without saving the changes.

The following MMS commands are invalid during a Remote Configuration session:

- Modem reset
- Modem in/out of service
- Make clear/busy
- Diagnostic tests
- Test results
- Remote configuration password
- All dialing operations except Terminate call
- Front panel inhibit/enable

Data Mode

The Dual V.34 modem is in data mode while it has a telephone line connection to another modem or is in the process of establishing a connection. In Data Mode the modem transmits all the data it receives from the DTE over the phone line.

In data mode the modem can operate either asynchronously or synchronously, as specified by the &M command. A variety of data protocols are available for each type of operation. Some protocols provide error correction to improve reliability and/or data compression to increase throughput. The two types of data mode operation, and their protocols, are described at length in the following pages.

Each telephone line connection (whether switched network or private line) between two modems in data mode begins with a handshaking sequence. During that sequence the modems determine the VF (telephone line) speed, data protocol, and related parameters for the data link. Configuration determines the range of choices available to the modem in the negotiation process.

Most configuration options in the Dual V.34 modem act to limit the range over which a parameter can be negotiated, rather than making specific assignments.

The modem's DTE can cause it to enter data mode and initiate dialing (switched network) or handshaking (private line) by asserting the Data Terminal Ready (DTR) signal at the interface or by issuing an AT command to dial. Configuration determines whether or not the modem is controlled by DTR. The presence of a carrier from a remote modem causes the Dual V.34 modem to enter data mode and assert a Data Carrier Detect (DCD) signal to its DTE.

Asynchronous Operation

When you select Operating Mode 0 (&M0) the Dual V.34 modem operates asynchronously both while on-line (Data Mode — connected to the telephone line) and while off-line (Command Mode — disconnected from the telephone line).

The Dual V.34 modem can employ error correction (reliable) protocols to ensure error-free delivery of asynchronous data sent between computers. The error control methods are based on grouping data into frames with checksums determined by the contents of each frame. The receiving modem checks the frames and sends acknowledgments to the transmitting modem. When it detects a faulty frame, the receiving modem requests a re-transmission. Frame length varies according to the amount of data transmitted or the number of re-transmissions requested from the DTE.

The modem can achieve DTE speeds greater than the maximum VF speed through the use of a data compression protocol. Two asynchronous compression protocols are available in the V. 34: ITU-T V.42 *bis* and MNP Level 5. They attempt to increase throughput by compressing the information to be sent before actually sending it. The modem is thus able to transmit more data in a given period of time.

Automatic DTE Speed and Parity Detection

In command mode the modem automatically detects and adapts to the DTEs operating speed, character length and asynchronous character parity when it receives the AT prefix from the DTE. It adapts to ODD, EVEN, SPACE, or MARK/NONE parity. The automatic detection and adaptation function works for either lower case "at" or upper case "AT". Mixed cases ("At" or "aT") do not give predictable results. The charts below list the supported parity rates and speeds.

Asynchronous Bit Rates

128,000 bps	115,200 bps	112,000 bps	96,000 bps
76,800 bps	72,000 bps	64,000 bps	57,600 bps
56,000 bps	48,000 bps	38,400 bps	33,600 bps
32,000 bps	31,200 bps	28,800 bps	26,400 bps
24,000 bps	21,600 bps	19,200 bps	16,800 bps
14,400 bps	12,000 bps	9600 bps	7200 bps
4800 bps	2400 bps	1200 bps	300 bps
128,000 bps	115,200 bps	112,000 bps	96,000 bps
76,800 bps	72,000 bps	64,000 bps	57,600 bps
56,000 bps	48,000 bps	38,400 bps	33,600 bps
32,000 bps	31,200 bps	28,800 bps	26,400 bps

Supported VF data speeds:

33,600 bps	31,200 bps	28,800 bps	26,400 bps
24,000 bps	21,600 bps	19,200 bps	16,800 bps
14,400 bps	12,000 bps	9600 bps	7200 bps
4800 bps	2400 bps	1200 bps	300 bps

Note   *Configuration via the &H command determines what modulation the modem operates with at a DTE speed of 1200 or 300 bps. At 1200 bps the modem can be configured to use either ITU-T V.22 or Bell 212A modulation. At 300 bps the modem can be configured to use either ITU-T V.21 or Bell 103 modulation.*

Error Correcting Modes

The Dual V.34 modem can employ the following error correcting modes:

- MNP reliable mode

- V.42 (LAPM)/MNP auto-reliable mode

- V.42 (LAPM) reliable

- V.42 (LAPM)/MNP reliable mode

The \N command selects the modem's error correcting mode. The modem interprets \N in combination with the %C command to determine what data compression protocol (if any) is available. Table 3-4 shows the combinations of those commands that achieve the various available modes. The full characteristics of each command are described in *Chapter 4, AT Command Set Operation* .

Each mode has specific features that impact how the modem functions. One major distinction between the standard modem state and the error correction modem state is that bi-directional data buffering and flow control are required for error correction. Buffering and flow control allow the modem to operate with the computer serial port and the modem port set for different data rates. Flow control is discussed following the descriptions of the error correcting and compression protocols.

MNP Reliable Mode Error Correction (Levels 2 — 4)

Note   *Asynchronous DTE must be used for all levels of MNP error control.*

The V. 34 can use an error correction protocol called MNP that has different service classes or levels to allow its use with older equipment as well as with more recent equipment. The Dual V.34 modem is compatible with MNP Levels 2 — 4. When you enable the modem for MNP operation, you configure it to be compatible with a range of MNP levels, not for a specific level. The two available ranges are Levels 2 — 5 and Levels 2 — 4. The \N command determines whether the modem can use Levels 2 — 4. When those levels are enabled the &C command determines whether Level 5 is available also. When attempting an MNP reliable connection, modems negotiate the connection for the highest common MNP service level permitted by their configuration.

In MNP Reliable Mode (\N2), the Dual V. 34 connects only with another modem that has an error correction system capable of establishing an MNP reliable link. When the connection is made, the modem immediately attempts to establish an MNP reliable link. If the attempt fails, the V. 34 disconnects. An attempt to secure an MNP reliable link might fail because:

a.   Remote modem does not support a MNP reliable link.

b.   Remote modem is a MNP modem, but is not in the proper mode.

c.   Telephone connection is so poor and noisy that even a MNP reliable link connection would not be able to assure dependable communications.

You may not want to use certain software error-correcting protocols with a MNP reliable link because redundant error checking reduces the link's file transfer efficiency. There are file transfer protocols available that are designed for use with hardware error-correcting modems. Two such file transfer protocols are Imodem and Ymodem-G. (Practical tests have shown Zmodem to perform within a few percentage points of the other protocols.)

When using MNP reliable mode, it is important that you know the remote system's capabilities and status. If you call a non-MNP or V.42 modem while in MNP reliable mode, your connection fails. If you cannot obtain the appropriate information about the remote system, you should probably use V.42 (LAPM)/MNP auto-reliable mode.

The following list briefly describes characteristics of the three MNP levels that provide only correction.

Level 2   is an asynchronous full-duplex protocol. Data frames and acknowledgments can be transmitted simultaneously. The maximum frame size is 256 bytes.

Level 3   is a synchronous full-duplex protocol. The modem sends the call setup asynchronously and switches to synchronous mode when sending the data. The maximum frame size is 256 bytes.

Level 4   provides synchronous framing with adaptive frame lengths. The frame length is automatically adjusted according to the line quality (based on number of re-transmissions). The frame header in Level 4 is shorter than in Level 3, which results in a slight improvement in throughput — about 20% improvement in comparison to nominal data rate.

MNP Reliable Mode with Data Compression (Level 5)

In addition to error correction, MNP Level 5 provides data compression for an improvement in throughput. For error correction, Level 5 provides synchronous framing with adaptive frame lengths. The sending modem performs data compression by detecting redundant data and re-coding it into fewer bits. The receiving modem decompresses the data before passing it to the receiving computer.

MNP Level 5 throughput is very sensitive to the data structure being transmitted. ASCII text files produce the greatest throughput gains, about 70% improvement in comparison to nominal VF data rate. Files with .EXE, .COM and, .ARC extensions may show as little as 60% of the throughput benefits accorded ASCII files.

V.42 (LAPM) Reliable Mode Error Correction

The V.42 (LAPM) reliable error correction mode (\N4) is very similar to the MNP reliable mode (\N2), except that, during the handshake, it first looks for the LAPM character. The modem transmits a Link Access Protocol (LAPM) character as part of the handshake when it attempts to negotiate a V.42 link. The V.42 protocol provides error correction compliant with the ITU-T V.42 error correction scheme and supports the ITU-T V.42 *bis* data compression algorithm.

In addition to its own error correction technique, the V.42 specification includes MNP-2 through MNP-5 capability. It is backward compatible with the current GDC MNP-5 FEM. Since the V.42 protocol also includes the MNP protocols, if the V.42 (LAPM) connection attempt fails, the modem drops the call.

Due to increased complexities during the handshaking procedures, the V.42 (LAPM) reliable mode is recommended for use only with other V.42 modems when data integrity is critical.

All V.42/MNP options use AT commands only for set up.

V.42 *bis* Data Compression

V.42 *bis* data compression is only possible when the modem has established a V.42 (LAPM) error correcting connection. V.42 *bis* compression generally gives improved throughput results versus MNP 5 compression, particularly when transferring previously compressed files. V.42 *bis* only compresses files where it can improve performance. MNP 5 attempts to compress every file, even if doing so can't improve the throughput and results in degraded performance.

Many "bulletin boards" use a file compressor, such as PKZip, to store and send files. V.42 *bis* provides greater efficiency than MNP 5 for such files. V.42 *bis* advantages are only available using the V.42 (LAPM)/MNP reliable (\N5), V.42 (LAPM) reliable (\N4), or V.42 (LAPM)/MNP auto-reliable (\N3) operating modes.

V.42 (LAPM)/MNP Auto-reliable Mode

Since it is not always possible to know the type and status of the remote modem, the V. 34 supports V.42 (LAPM)/MNP Auto-reliable Mode (\N3). In this mode, the V. 34 first makes an initial connection then looks at the data stream from the remote modem for incoming V.42 or MNP characters. If it detects the appropriate characters, the V. 34 establishes a reliable link. If the modem cannot establish a reliable link, it falls back to Wire Mode or direct V.14 mode (described below under the heading Non-Error Correcting Modes). The AT command `\Cn` determines what mode the modem falls back to and how it handles data it receives before its mode is established. *Chapter 4, AT Command Set Operation* provides details on the `\Cn` command.

The handshake sequence that occurs when a Dual V.34 modem auto-answers a call in V.42 (LAPM)/MNP Auto-reliable Mode can have one of three outcomes:

 • success, resulting in a negotiated error correcting link

 • failure, resulting in a fallback to the mode specified by \C*n*

 • reception of two successive fallback characters, if enabled by \C*n*, resulting in an immediate fallback to the specified mode. The %A*n* command defines the modem's fallback character.

Use of a fallback character permits the 4-second handshake sequence to be cut short when there is no chance it succeeds.

V.42 (LAPM)/MNP Auto-reliable Mode or V.42 (LAPM)/MNP Reliable Mode is probably be the configuration used most often. Experimentation and experience, in conjunction with careful study of the command language, indicate what works best for your application.

V.42/MNP Reliable Mode

The V.42/MNP reliable mode (\N5) is very similar in performance to the V.42/MNP auto-reliable mode (\N3). The difference is that failure to establish an error correcting link causes the modem to disconnect rather than to fall back to a non-error correcting mode.

MNP-10 Mode for Cellular Phones

This mode (-M*n*) enable or disables cellular phone mode.)M*n* enables or disables automatic power levels, and @M*n* sets the initial transmit power level for a cellular phone. When using cellular phones,

 *H*n establishes the negotiation speed of two MNP-10 modems.

Non-Error Correcting Modes

The Dual V.34 modem also employs the following non-error correcting modes:

- wire mode
- direct V.14 asynchronous mode
- V.13 mode

Like the MNP and V.42 protocols, these modes are configured using the \N command. *Chapter 4* contains full description of the options for that command.

Wire Mode

Wire mode (\N0) is used to communicate with standard, non-error correcting modems. The V. 34 falls back to wire mode if it fails in an attempt to negotiate an auto-reliable link with the remote modem. Error correction is not active in wire mode.

Wire mode provides data buffering so that the modem's DTE and VF interfaces can operate at different speeds. For example, the local DTE can exchange data with the local modem at 19,200 bps while the modem communicates at 2400 bps with the remote modem. To do this, however, the local terminal emulation software must allow its auto baud feature to be turned off and allow flow control.

Direct V.14 Asynchronous Mode

In direct V.14 mode (\N1) there is no error correction, data compression, or data buffering. The modem's DTE data rate and VF line speed must be set to the same value. If, for example, the link between the V. 34 and the remote modem operates at 9600 bps, then the local DTE must exchange data with the V. 34 at 9600 bps.

V.13 Mode

V.13 mode (\N6) is a simulated controlled carrier mode designed for polling applications. It uses the ITU-T V.13 RTS/DCD signaling method to control the DCD lead of the remote modem via the RTS lead of the local modem. It can be used for both synchronous and asynchronous data.

The RTS/DCD signaling can be configured for either bi-directional or unidirectional control by the &E command.

Flow Control

The Dual V.34 modem supports flow control. In combination with internal data buffering flow control permits portions of a data link to operate at different speeds. For example, the rate of transfer between the local DTE and modem can be greater than the VF line speed negotiated between the local and remote modems, while the modem-to-DTE transfer rate at the remote site can differ from both. The modems' buffers compensate for such differences to a large degree, but flow control comes into play when data traffic approaches the limits of buffer capacity. Flow control meters incoming data and can stop it from coming in when there is not enough room available in the internal buffer of the modem. Without flow control, data is lost if the modem port and the VF line interface don't operate at the same bps rate.

Error correction and data compression are both sources of the rate differences that flow control and buffering compensate for. Flow control can be achieved either by software or by hardware. Software flow control involves control characters inserted within the transmitted data. Hardware flow control is achieved by altering the voltage level of various signal lines at the interface between the serial port of the computer and the modem. The V. 34 supports three forms of hardware flow control: one (described below) that is compatible with asynchronous operation, and two that are only for use with synchronous data compression.

Software Flow Control

Software flow control uses the XON and XOFF characters, which are also known as Control-Q and Control-S, respectively. The characters are inserted in the transferred data.

Use of XON/XOFF software flow control requires care to make sure that only the desired element in the system responds to the flow control characters. If you are using XON/XOFF to control the local serial port, you may not want the flow control characters to be passed along to the remote modem with the data.

The \G command is used to determine whether the V. 34 processes the flow control characters and passes them to the remote modem along with the data, or simply processes them and deletes them from the data stream.

Hardware Flow Control

Hardware flow control can be either unidirectional or bi-directional. Exactly how you set the flow control commands depends on your application. Bi-directional hardware flow control is recommended if your application demands both file uploads and downloads and the transfer protocol does not support any form of XON/XOFF.

Hardware flow control for asynchronous operation usually uses the signals RTS (request to send) and CTS (clear to send). Study the commands \G and \Q in the Extended AT Command Set in *Chapter 4, AT Command Set Operation* for further information on this topic. In MNP Reliable Mode or V.42 Mode the protocol itself controls data flow on the modem port. Re-transmissions due to a very noisy phone line may cause the buffer to fill, however, so the use of flow control on the serial port is still important.

Table 3-4 lists the AT commands used to enable the different types of data compression and error correction.

Table 3-4   Enabling Error Correction/Data Compression

To Enable	Use AT Commands
V.42 Auto Reliable V.42 *bis* MNP 2-5 Wire	\N3 and %C1
V.42 (LAPM) and V.42 *bis* only	\N4 and %C1
V.42 only	\N4 and %C0
MNP Level 2-5 only	\N2 and %C1
MNP Level 2-4 only	\N2 and %C0
V.42, V.42 *bis* or MNP 2-5 only	\N5 and %C1
V.42 or MNP 2-4 only	\N5 and %C0
No data compression and no error correction	\N0 or \N1, and %C0

Synchronous Operation

Synchronous Operating Modes

The &M*n* (Operating Mode) command selects between asynchronous and synchronous Data Mode operation. Its synchronous mode setting, &M1, supports asynchronous dialing with synchronous transmission. Each synchronous operating mode is detailed on the following pages.

Following the descriptions of the dialing/data transmission modes the manual describes the three available synchronous protocols. The \M*n* command selects the protocol that the modem follows while it is in synchronous Data Mode.

In addition, the Dual V.34 modem can be configured for synchronous operation by selecting one of the above synchronous operating modes from the front panel.

Asynchronous Dialing with Synchronous Transmission

The &M1 mode, Asynchronous Dialing with Synchronous Transmission, supports DTE that are capable of communicating synchronously or asynchronously over the same TIA/EIA-232-F port.

Your call is placed using the asynchronous command set. Once the call connection is established, the Dual V.34 modem automatically switches to synchronous operation.

The &M1 mode also permits you to use an asynchronous DTE to dial and then switch to a synchronous-only DTE once the call is connected. If the &D setting is other than &D0, the S25 register determines the length of time permitted to switch DTE before the call is disconnected.

Direct Dialing in Synchronous Mode

Direct dialing in synchronous data mode can be accomplished in either of two ways:

- DTR dialing, selected by %Z*n*
- V.25 *bis* commands

When DTR dialing is enabled (%Z1), the Dual V.34 modem automatically dials the previously stored number (stored using the &Z*n=nnn* command) when it detects an OFF to ON transition on DTR.

If you wish to save this profile, issue the &W command. The modem then comes up in this mode any time power is applied.

Note   *Once DTR dialing has been selected, you may find that the modem goes off-hook and begins dialing the stored number the moment you connect your DTE. To prevent this, turn off your modem before you connect the DTE to the modem. When the connection is complete, turn the modem back on.*

The V.25 *bis* command set is described in detail in *Chapter 5, V.25 bis Command Set Operation* .

Normal Synchronous Mode

The \M0 command selects the Synchronous Protocol for normal synchronous operation. The modem employs a constant carrier on the VF line. The DTE-to-VF speed relationship is direct, that is the two speeds must match. The following DTE data rates are available (\T*n* command) when the modem operates in normal synchronous mode:

28,800 bps	26,400 bps	24,000 bps	21,600 bps
19,200 bps	16,800 bps	14,400 bps	12,000 bps
9600 bps	7200 bps	4800 bps	2400 bps
1200 bps			

V.13 Synchronous Mode

The \M1 command selects the Synchronous V.13 Protocol. V.13 mode is a simulated controlled carrier mode designed for polling applications. It uses the ITU-T V.13 RTS/DCD signaling method to control the DCD lead of the remote modem via the RTS lead of the local modem. The RTS/DCD signaling can be configured for either bi-directional or unidirectional control by the &E command. The following DTE data rates are available (\T*n* command) when the modem operates in V.13 synchronous mode:

28,800 bps	26,400 bps	24,000 bps	21,600 bps	19,200 bps
16,800 bps	14,400 bps	12,000 bps	9600 bps	7200 bps
4800 bps	2400 bps	1200 bps		

Synchronous Compression Mode

Note   *Synchronous Compression is an optional feature that is not included in all Dual V.34 modems. To check the presence of the feature in your modem, use AT command I4 to display a list of information concerning the modem. Sync Compression On/Off is included in that list.*

The \M2 command selects the Synchronous Compression Protocol. The modem can compress synchronous DTE data framed in HDLC/SDLC format, with a maximum frame length of 2048 bytes. Synchronous compression supports the following DTE data rates (\T*n* command):

128,000 bps	115,200 bps	112,000 bps	96,000 bps	76,800 bps
72,000 bps	64,000 bps	57,600 bps	56,000 bps	48,000 bps
38,400 bps	32,000 bps	28,800 bps	26,400 bps	24,000 bps
21,600 bps	19,200 bps			

Two techniques for modem-to-DTE hardware flow control are available for use with synchronous compression. Both require that the modem be configured for internal timing.

- Clock Stopping (\Q5) in which the modem prevents buffer overflow by sharply reducing the frequency of the transmit clock signal it outputs to the DTE.

- Clock Throttling (\Q6) in which the modem prevents buffer overflow by varying the rate at which it outputs the transmit clock signal to the DTE.

Clock Selection

The synchronous format relies on transmit and receive clocks to maintain character timing. It therefore does not need start and stop bits for each character as does the asynchronous format. The Dual V.34 modem can be configured to use one of the following three clock sources to transmit synchronous data:

• Internal (&X0) — transmit clock generated by the Dual V.34 modem.

• External (&X1) — transmit clock signal generated by the DTE is passed to the modem along with data.

• Receiver (&X2) — transmit clock derived by the local modem from the data it is receiving from the remote modem (also called wrap timing).

The preferred clock source varies for different computer systems. Consult the manual of your computer for its particular specifications.

Regardless of which transmit clock source it is using, the Dual V.34 modem always outputs its transmit clock signal to the DTE on Pin 15 of the EIA interface. Pin 17 always provides the receive clock signal derived from the incoming data. When the DTE provides external transmit clock it does so on Pin 24.

Note   *The receive clock is always controlled by the remote modem that sends the data being received. It is not recommended to have the local and remote modems both configured to derive transmit clock from received data.*

Switched Network Operation

To establish a connection with another modem, you use the auto-dial facility of the Dual V.34 modem.

Telephone Lines

To achieve optimum throughput with the Dual V.34 modem it is advisable to connect it to a single switched line, that only it uses. If it is connected to a business telephone system, such as a multi-line key system or PBX, there can be noise generated by the system that can affect telephone quality.

Many telephone companies offer "call waiting" service that alerts you to another call coming in while you are on the line. Call waiting service can interfere with modem data calls or even disconnect the modem. In error correction mode the modem corrects data interference caused by call-waiting, but doing so degrades throughput. If you have call-waiting, you should disable it while you are on the line to prevent loss of throughput. In some areas, for example, you can disable call waiting by dialing 70# or *70 on your pushbutton telephone. Verify the call-waiting numbers with your local telephone company.

The following are examples of commands to send to the modem to disable call waiting for the duration of a call (the telephone number 555-1234 is provided for example only):

    ATDT*70W5551234   (For Touch-Tone Dialing)

    ATD1170W5551234   (For Both Pulse and Touch-Tone Dialing)

Note   *After the *70 or 1170 number is dialed, your PSTN should respond with dial tone. The call you then dial has the call-waiting feature disabled for its duration. Once the call is disconnected, the call-waiting feature re-enables itself. Verify the numbers and their effects with your local telephone company.*

Another method is to set your modem to S10=150. This setting lets your modem ignore a brief cut-off caused by call-waiting, and prevents it from hanging up while on-line.

Private Line Operation

Besides being able to operate over the public switched telephone network, the Dual V.34 modem can be configured to operate over a point-to-point, unconditioned, voice grade private line (speech band leased line).

Point-to-point private lines rented from the telephone company are dedicated, direct, semi-permanent phone line connections between two locations. In applications that require a continuous data transfer between fixed points, it may be more economical to rent a private line at a fixed rate, than to pay monthly long distance charges for dial up calls. The communication link between two multiplexers generally involves a modem operating over private lines.

Note   *Speeds below V.32 4800 bps are not supported in private line operation.*

Two-wire Selection

The Dual V.34 modem is capable of operation on private line networks, using 2-wire circuits. Use &L1 to select 2-wire operation.

Note   a.   *For proper private line connection, the 8-pin cable should be used to connect the jack of the modem marked PL to the JM8 wall outlet supplied by your service provider.*

b.   *When using Factory Default 0 (&F0) to set up a private line connection, make all other option settings before issuing the &L1 command. The modem begins its training sequence at once when it is given the &L command. (To abort training sequence and return to Command mode you can either press the SEL button three times or press the AL button.)*

Private Line Configuration

Configuring the Dual V.34 for private line operation is very simple. In any private line connection, first designate one modem as the originate modem (%O0) and the other as the answer modem (%O1). Next, configure both modems for the type of communication they are intended to perform: these include normal or reliable modes (\N command), synchronous or asynchronous modes (&M command), DTE and VF modulation (\T and &P commands), etc. Select &P0 (V.34 only), &P1 (V.32 *bis* only) or &P2 (V.32 only) to establish the desired modulation in private line.

Note   *If an error-corrected link is desired, configure the modem for \N2 (MNP reliable mode) or \N4 (V.42 (LAPM) reliable mode) rather than \N3 (V.42/MNP auto-reliable mode).*

Transmit Level

It is possible in private line operation for the transmit levels of the modems to be either too low or too high. When that is the case the connection usually is not dependable and is filled with errors. To correct such situations, the transmit level of the Dual V.34 for private line operation can be configured in 1 dBm increments between 0 dBm and –15 dBm. This selection is done with the **:T** command. *Refer to Chapter 4, AT Command Set Operation for details.*

Note   *It is recommended that you permanently store the above settings by entering the &W command. The modems are now ready for private line communications. If the modem is switched between V.34 and V.32 bis/V.32 modes of operation, the local unit <u>must</u> be set to private line idle (+++, ATH) before issuing an online command (ATO).*

Automatic and Manual Handshaking

The Dual V.34 modems utilize a private line "idle" mode to facilitate the use of the AT command set for private line set up. The modems can be put into private line idle via the AT command H or the MMS command Private Line Talk/Data. If the modems are already trained and option changes are desired, a "+++" sequence can be used to enter command mode. After the changes are complete, an O command can be used to go back on line or an H command can be issued to go to idle. From idle, the command O can be used to initiate a new connection. Once told to handshake, the modems continuously try to complete a handshake. When this process is complete, the modem displays a CONNECT message on the DTE.

When communicating with a different modem in private line operations, the following steps outline how to configure the modems:

1.   Configure both modems for the type of communications they are intended to perform.

2. Configure the Dual V.34 modem as the ORIGINATE modem, using the %O0 command.

3. Again, use the &W command to permanently store the current configurations for both modems.

Testing the Modem

Chapter 6, Tests describes basic diagnostics. Tests performed with the modem in asynchronous mode do not use error control. Consequently, by making the remote loop test during an error control connection, the error control mode is terminated and transmission errors caused by the transmission link can be detected.

Chapter 4: AT Command Set Operation

AT Command Overview

The Dual V.34 modem supports the **AT** (**AT**tention) command set, which includes the basic **AT** command set and the extended commands sets: **AT&**, **AT%**, **AT**, **AT:**, and **AT***. These commands allow the user to obtain information from the modem, configure the modem, establish data communications, test the modem and data communications system

In this chapter, a description of each command is provided in AT Command Reference Tables which lists each command in alphabetical order along with its available options. Additional information such as procedures and special considerations is provided for certain commands at the end of this chapter in AT Command Details .

AT Command Guidelines

Upon installation and/or powered up, the modem will be in the command mode and will be able to accept **AT** commands from the terminal. The following guidelines should be understood by the user when issuing **AT** commands to the modem:

- Each command line must be preceded by the letters **AT** and followed by a carriage return (**Enter)**. The only exception to this rule is the **A/** command.

- The **A/** is used to repeat the last command entered. This is the only command that can be issued without the **AT** prefix.

- The modem acts on the command line only. The **AT** prefix, space, carriage return and line feed characters are not considered as part of the command line.

- When **AT** is entered, the modem detects the data rate and parity used by the terminal and begins operating at that same data rate and parity until it gets changed.

- Up to 40 **AT** command characters may be entered. Command lines that exceed 40 characters will not be executed.

- A carriage return character (**Enter**) must be entered at the end of the command line in order for the modem to process the command(s).

- Mistakes in the command line may be corrected by using the backspace key to move the cursor over the character to be corrected. The **AT** prefix cannot be deleted in this manner.

Setup Procedures

1. Install the V.34 modem as described in *Chapter 2, Installation* .

2. Select the proper communications port on the terminal or terminal emulator program and ensure 10 bit ASCII is selected.

3. If a communications software package is being used, it will interface with the modem and no further setup is required. Refer to the documentation for the communication software package.

4. If the modem is being used interactively on a terminal or with a terminal emulation package, issue **AT$** and then press **Enter.**

5. If the V.34 is connected properly, it will respond to the command by displaying the basic AT command set help menu.

6. Use the commands as described in this Chapter to configure and operate the V.34 as required.

Note   *ITU-T V.13 simulated carrier (&En) and flow control (\Qn) options override the &Rn settings for CTS in data mode.*

Special Considerations

Result Codes
After a command line is entered, the modem responds by sending a result code back to the terminal. The terminal displays **OK** for a valid command return, and displays **ERROR** for invalid return. Result codes will be ignored if the result code function is disabled or if the communications software running on a computer emulating a terminal ignores result codes. New commands cannot be issued until a response to the previous command is received. If there is no response, a wait of three character times is required before the next command. If the DTE rate is changed, then 1 second must elapse.

Asynchronous Operation
The V.34 modem is shipped from the factory with the data terminal (DTE) interface set for 7 bits with parity, at the last **AT** speed. This determines the modem's DTE speed when auto answering. If no commands are entered, you can change and store a new default by setting your terminal/ communication program to the desired speed, data length and parity, then type **AT&W**. This stores the DTE interface parameters. These parameters remain until an **AT** command is entered, which will change the modem's DTE speed from the stored values.

AT Command Reference Tables

This section provides a description of the basic and extended **AT** commands. They are in alphabetical order, grouped with command variations, if any. All commands are assumed to be preceded by an **AT** and followed by a carriage return. The only exception is the **A/** command, which is used to repeat the last **AT** command that was entered.

$	AT command set help	Displays the help menu for the basic AT command set.
&$	AT& command set help	Displays the help menu for the extended AT& command set.
%$	AT% command set help	Displays the help menu for the extended AT% command set.
\$	AT\ command set help	Displays the help menu for the extended AT\ command set.
:$	AT: command set help	Displays the help menu for the extended AT: command set.
*$	AT* command set help	Displays the help menu for the extended AT* command set.
S$	S-Register help	Display the S-Register help menu. Only S-Registers not containing bit mapped options will be displayed.
A	Answer call	Instructs the modem to answer an incoming call. It is used to go off-hook and generate the proper answer sequence.
&An	Automatic fallback/ fallforward	Controls the automatic fallback and fallforward capabilities.
&A0		Disables the fallforward/fallback feature.
&A1		Enables the fallforward/fallback feature. Only functions when the modem is optioned for synchronous data mode or for asynchronous with speed buffering, and only for V.34, V.32, and V.32 bis modes.
%An	Auto-reliable fallback character	Selects the ASCII character number (0 - 127) that the modem uses with auto-answer to negotiate an auto-reliable (\N3) error correcting link on the VF line. If the modem detects two successive fallback characters, it will terminate the negotiation process and go directly to a non-error correcting mode. The **\C** command determines which non-error correcting mode (wire or direct) the modem will fall back to, and what will become of data transferred to the modem during the negotiation process. Refer to the Appendix A for a listing of the _ASCII Character Set_ .
\A$n$	Overspeed correction	Selects overspeed correction for V.14 asynchronous data modes.
\A0		Selects 1.25% (nominal) overspeed correction.
\A1		Selects 2.5% (extended) overspeed correction.
A/	Repeat command	Re-executes the most recent AT command line sent to the modem. This command can instruct the modem to redial a previous number when a handshake attempt fails.
&Bn	Auto Dial Restoral	Controls Auto Dial Restoral.
&B0		Disables Auto Dial Restoral.
&B1		Enables Auto Dial Restoral, with line failure indicator.
&B2		Enables Auto Dial Restoral, without line failure indicator.
%Bn	Make busy	Controls the Make Busy option.
%B0		Make busy disabled.
%B1		Make busy on loss of DTR.
%B2		Make busy in ANALOOP (ITU-T V.54 Loop 3 test)
%B3		Make busy on loss of RTS, loss of DTR, or in ANALOOP (ITU-T V.54 Loop 3 test).
%B4		Make busy on loss of RTS.

`\Bn`	Character length		Sets up the character length and format used by the modem in data mode for front ends that do not send AT commands. The character length includes start, data, parity, and stop bits.
		`\B0`	6N1; Character length = 8 bits (6 data)
		`\B1`	7N1; Character length = 9 bits (7 data)
		`\B2`	7P1; DEFAULT Character length = 10 bits (7 data, 1 parity). With automatic parity enabled (\P4), this also accommodates 8 data bits with no parity.
		`\B3`	8N1; Character length = 10 bits (8 data)
		`\B4`	7P2; Character length = 11 bits (7 data, parity, 2 stop) Not supported by the V.42 and MNP protocols (\N2 through \N5).
		`\B5`	8P1; Character length = 11 bits (8 data, parity). Not supported by the V.42 and MNP protocols (\N2 through \N5).
`&Cn`	DCD operation		Controls the EIA Data Carrier Detect signal.
		`&C0`	Selects DCD to be forced On.
		`&C1`	Selects DCD to be On after link established.
		`&C2`	Selects DCD to be forced On; Toggle Carrier On disconnect.
		`&C3`	Selects Real mode (follows modem energy detection.
`%Cn`	Data compression		Controls the selection of data compression for MNP-5 reliable, V.42 *bis* reliable, and synchronous data links.
		`%C0`	Disables data compression.
		`%C1`	Enables data compression in both directions.
		`%C2`	In V.42 *bis* or synchronous, enables data compression in the transmitter path. In MNP 5, enables data compression in both directions.
		`%C3`	In V.42 *bis* or synchronous, enables data compression in the receiver path. In MNP 5, enables data compression in both directions.
`\Cn`	Fallback selection and pre-link data buffer		Determines fallback selection. If an error correcting protocol is enabled, this command determines whether incoming data from the remote modem will be buffered while the receiver modem waits for establishment of the error correction link.
		`\C0`	Receiver modem discards all incoming VF data from the remote modem until it has sent a **PROTOCOL: NONE** message to its DTE. Receiver modem then passes data through.
		`\C1`	Receiver modem buffers incoming VF data (up to 200 characters) until it has sent a **PROTOCOL: NONE** message to its DTE. It then passes the buffered data through to the DTE. The modem will fall back to wire mode if more than 200 characters are received before an error correction link is established.
		`\C2`	Receiver modem discards all incoming VF data until it detects two consecutive fallback characters (`%An`), and then falls back to wire mode. The receiver modem passes one fallback character through to its DTE as data.
		`\C3`	Same as `\C1`, except that with no link the modem falls back to V.14 (direct) mode.
		`\C4`	Same as `\C2`, except that with no link the modem falls back to V.14 (direct) mode.

D_n_	Dial	This command, followed by the phone number to be dialed, directs the modem to go off-hook and dial the number. Commands other than dial modifiers must not be placed after the D command. Any command that is placed after the D is either ignored or interpreted as a dial command modifier.
	T	Selects the numbers to be tone dialed.
	P	Selects the numbers to be pulse dialed (if permitted by country code.
	Sn	Selects a stored phone number to be recalled and dialed. The modem's default when the AT command DS is issued is to dial the phone number stored in cell 0. (_n_ = 0 to 9)
	R	Switches modem operation to handshake in the answer mode when this command appears as the last character in the dial string.
	, _or_ **<**	Pauses dialing for a programmable length of time determined by S-Register 8. Default is 2 seconds.
	W	Directs the dialer to wait for a dial tone before continuing the dial string.
	@	Directs the dialer to wait for a quiet answer before continuing the dial string.
	!	Directs the dialer to place a 1/2 second hook-switch flash in the dial string.
	;	Directs the dialer to return the modem to command mode.
	:n	Directs the dialer to redial the attempted dial string up to _n_ times if the modem does not achieve data mode.
	Ln	Directs the dialer to dial phone cell _n_ if the modem fails to achieve data mode with the current dial string.
	\n	Remote modem uses cell _n_ for Security Callback.
	A	Causes the DTMF A tone to be generated.
	B	Causes the DTMF B tone to be generated.
	C	Causes the DTMF C tone to be generated.
	D	Causes the DTMF D tone to be generated.
	0 - 9	Tone or pulse dials the number. (A, B, C, and D are ignored in Pulse mode.)
	J	Performs MNP10 link negotiations at 1200 bps (this call only). See *H.
	K	Enables power level adjustment during MNP10 link negotiation (this call only). Refer to **)M** command.
&D_n_	DTR On-to-Off transition	Controls the result of On-to-Off transitions of Data Terminal Ready.
	&D0	Causes the modem to ignore Off transitions and forces internal DTR On.
	&D1	Causes the modem to change to command mode when it senses an Off transition during an established data link.
	&D2	Causes the modem to recognize Off transitions of DTR and respond by hanging up.
	&D3	Same as **&D2**, and also causes the modem to perform AT command **Z**.
%D_n_	DSR operation in test mode	Specifies whether Data Set Ready (DSR) will be On or Off during an ANALOOP test.
	%D0	DSR will turn On whenever the modem is operating an ANALOOP test.
	%D1	DSR forced Off when in an ANALOOP test.
E_n_	Local DTE echo	Controls the status of local echo.
	E0	Turns the local echo Off.
	E1	Turns the local echo On.

&E*n*	Simulated controlled carrier	Controls the selection of V.13 modes.
&E0		Selects Bi-directional V.13.
&E1		Selects V.13 TX side enabled.
&E2		Selects V.13 RX side enabled.
%E*n*	DTE interface-controlled tests	Determines whether tests can be controlled by DTE interface leads.
%E0		Tests cannot be commanded by signals on the DTE interface.
%E1		The modem will perform the ANALOOP (AL) test under command of Pin 18, and the remote digital loop (RDL) test under command of Pin 21 of the DTE interface.
&F*n*	Load fixed configuration profile	Loads the modem with factory-defined settings for a fixed configuration profile. Refer to *Table 4-1* for a detailed list of settings for the four fixed configuration profiles.
&F0		Selects asynchronous switched network operation, with V.42 error correction and V.42 *bis* data compression.
&F1		Selects synchronous switched network operation.
&F2		Selects asynchronous two-wire private line operation.
&F3		Selects synchronous two-wire private line operation.
%F*n*= *x*	Password cell qualifier	Determines which callback extensions, if any, can be used with the password stored in a specified memory cell, where *n* represents the memory cell (0-9). This command does not affect use of the fixed callback extension **,F** which is administered by an MMS controller.
%F*n*=0		Disables the callback extensions stored with the password in cell *n*. The modem will terminate any call which sends that password with a callback extension attached.
%F*n*=1		Permits the roving callback extension **,R** to be used with the password stored in cell *n*. The password can be used without an extension, but the use of any extension other than **,R** will cause the modem to terminate the connection.
%F*n*=2		Permits the phone cell callback extension **,C** to be used with the password stored in cell *n*. The password can be used without an extension, but the use of any extension other than **,C** will cause the modem to terminate the connection.
%F*n*=3		Permits the use of either the roving **,R** or phone cell **,C** callback extension with the password stored in cell *n*. The password can be used without an extension.

&G*n*	DCE rate limit	Sets the maximum rate for the modem to make a VF connection to a remote modem. The allowable rates are: 2.4 to 28.8 kbps for V.34, 4.8 or 9.6 kbps for V.32 only, and 4.8 to 14.4 kbps for V.32 *bis* only. If you set a rate that is outside the range of rates available for the modulation in use, the modem will use the closest available rate.
	&G5	4.8 kbps, maximum rate
	&G6	7.2 kbps, maximum rate
	&G7	9.6 kbps, maximum rate
	&G8	12 kbps, maximum rate
	&G9	14.4 kbps, maximum rate
	&G10	16.8 kbps, maximum rate
	&G11	19.2 kbps, maximum rate
	&G12	21.6 kbps, maximum rate
	&G13	24 kbps, maximum rate
	&G14	26.4 kbps, maximum rate
	&G15	28.8 kbps, maximum rate
	&G16	31.2 kbps, maximum rate
	&G17	33.6 kbps, maximum rate (DEFAULT)
\G*n*	Modem-to-modem flow control	Provides modem-to-modem flow control for non-error corrected data links that require a constant speed DTE interface (Wire Mode).
	\G0	Disables flow control between the two modems.
	\G1	Enables bidirectional modem flow control based on XON/XOFF signaling. The XON/XOFF signals are detected, acted on, and deleted from the data stream.
	\G2	Provides unidirectional flow control: the modem may send XON/XOFF signals to the remote modem, yet ignore and pass through to its DTE any that it receives as VF signals.
	\G3	Same as **\G1**, except after they are acted upon, XON/XOFF signals are passed through to the DTE instead of being deleted.
H*n*	Hookswitch	Controls the off-hook relay.
	H0	Opens the relay for on-hook condition (modem hang-up).
	H1	Closes the relay for off-hook condition. Modem remains off-hook until termination of on-line status, or until the **H0** command is issued.

&H*n*	Switched network handshake mode	Controls the selection of the switched network hand-shake mode. When the modem is optioned for an external transmit clock source **&X1** the modem should be optioned for a fixed hand-shake mode, not an automatic hand-shake mode (e.g., select V.32 bis only [&H3] instead of V.32 bis automatic [&H2]). The modem will then handshake only at the speed given to it by the DTE. For 1200 bps V.22 operation, select &H7. &H6 is an auto mode, so setting the DTE to 1200 bps **\T3** will not force the connection to 1200 bps.
	&H0	Selects V.34 auto (28.8 - 300)
	&H1	selects V.34 only (28.8 - 2400)
	&H2	selects V.32 *bis* automatic (14.4 - 300)
	&H3	selects V.32 *bis* only (14.4 - 4800)
	&H4	selects V.32 automatic (9600 - 300)
	&H5	selects V.32 only (9600 - 4800)
	&H6	selects V.22 *bis* only (2400 - 1200)
	&H7	selects V.22 only (1200)
	&H8	selects 212 only (1200)
	&H9	selects 103 only (300)
	&H10	selects V.21 only (300)
%H*n*	Private line heartbeat	Sets the value, in half minute intervals, for transmissions of the **H <CR>** heartbeat on an idle line, where *n* = 0 to 255.
*H*n*	MNP10 Link Negotiation Speed	Controls the connection speed for link negotiations before up-shift occurs.
	*H0	Link negotiations occurs at the highest supported speed.
	*H1	Link negotiations occurs at 1200 bps; used primarily for establishing cellular connections.
	*H2	Link negotiations occurs at 4800 bps; used primarily to negotiate an MNP10 connection on less-than average quality telephone lines.
I*n*	Identification and checksum	Requests modem identification and checksum codes to be transmitted to the DTE.
	I0	Displays the modem product code. The V.34 product code is 288.
	I1	Displays the stored checksum calculated for the modem's configuration.
	I2	(reserved for future use)
	I3	Displays the revision level of the modem's firmware (an alphabetical character) followed by the OK message.
	I4	Displays the following modem feature information: **Firmware Level** - Displays revision level by **I3** **Product Type** - Displays product code by **I0** **Management System** - Displays On/Off status of MMS control **Sync Compression** - Displays On/Off status **Leased Line** - Displays On/Off status. When OFF, modem is configured for switched network only operation
	I5	Displays the modem serial number
&I	Front Panel Lockout	Controls the modem's front panel switches.
	&I0	enables front panel.
	&I1	disables front panel.

%K*n*	Character abort		Controls the character abort option. It is only available when the modem is in AT operation and asynchronous mode.
		%K0	Enables character abort: any character typed at the DTE within 2 seconds after the modem goes off-hook will abort the dialing process.
		%K1	Disables character abort.
\K*n*	Break character handling		Determines how the modem will react to break characters received from the DTE during an error corrected data link.
		\K0	Modem will immediately transmit a break character for a fixed time (300 ms) and destroy any currently buffered data.
		\K1	Same as the \K0 option, except all buffered data will be saved.
		\K2	Modem will transmit a fixed time break character in sequence with the rest of the data (default).
		\K3	Modem will ignore all breaks received from the DTE.
		\K4	Modem will transmit break characters in sequence with the rest of the data as long as the DTE is transmitting this character.
		\K5	Same as \K4 - required for compatibility with some communication software.
&L*n*	Network type		Sets the modem for private line or switched network lines.
		&L0	Switched network mode.
		&L1	2-wire private line mode.
&M*n*	Operating mode		Selects between asynchronous and synchronous operation in data mode. See the %Vn command to select command mode format.
		&M0	Selects asynchronous operation in data mode. See the \Nn command to select an asynchronous protocol.
		&M1	Selects synchronous operation in data mode. See the \Mn command to select a synchronous protocol.
\M*n*	Synchronous protocol		Selects the synchronous protocols that are available to the modem.
		\M0	Selects normal synchronous mode.
		\M1	Selects synchronous V.13, simulated controlled carrier, mode. Select transmit, receive, or bidirectional with &En command.
		\M2	Selects synchronous data compression mode. Modem must be configured for internal transmit timing, and either Clock Stopping (\Q5) or Clock Throttling (\Q6) flow control.
-M*n*	MNP10 Mode		Controls MNP10 mode.
		-M0	Disables MNP10.
		-M1	Enables MNP10 Auto Reliable mode for central site operations (recommended setting).
		-M2	Enables MNP10 reliable mode (will not fallback to V.42/V.42bis).

`)M`*n*	Cellular Power Level Adjustment	Conttrols the automatic power adjustment of the transmit power level to accommodate the signaling requirements of cellular telephone equipment.
		For both cellular and land based originate or answer modes, if `)M1` is set, the transmit power level used for non-MNP10 or fax connections is the `@M`*n* value. The `)M1` setting should not be used when *H2 is selected.
	`)M0`	Disables transmit power level adjustment during MNP10 link negotiation. The `)M0` command allows the transmitter adjustment if cellular operation is requested by the remote modem (recommended).
	`)M1`	Enables transmit power level adjustment during MNP10 link negotiation. Uses the `@M`*n* value to establish initial cellular connection. After connection, the optimal power level is determined by the modem.
`@M`*n*	Initial Cellular Power Level Settings	Sets the initial transmit power level for up-shift at connect until line conditions can be determined. Levels can be set from -10 dBm to -31 dBm.
	`@M0`	Initial transmit power level of -30 dBm (recommended).
	`@M1`	Initial transmit power level of -26 dBm.
	`@M2-@M10`	Initial transmit power level of -10 dBm
	`@M11-@M31`	Initial transmit power level of -11 dBm to -31 dBm, respectively.
	`J`	Performs MNP10 link negotiation at 1200 bps (this call only). See `*H1` command.
	`K`	Enables power level adjustment during MNP10 link negotiation (this call only). See `)M1` command.
`N?`	Country code	Displays the current country the modem is configured for. In general, the country code displayed is the country's international calling code.
`\N`*n*	Asynchronous protocol	Selects the various possible asynchronous protocols the modem is allowed to negotiate upon establishing a data link.
	`\N0`	Options the modem to run in wire mode, performing speed buffering by copying characters from the VF port to the DTE port and vice versa.
	`\N1`	Options the modem to run in direct mode: the DTE and VF speeds must match, and there is no speed buffering. Direct mode is V.14 asynchronous mode.
	`\N2`	Limits error correction to MNP links only, or hang up.
	`\N3`	Options the modem to run in auto reliable mode, and to negotiate V.42 or alternate links. With no link, the modem enters wire mode (speed buffering).
	`\N4`	Limits error correction to a V.42 (LAPM) link only, or hang up.
	`\N5`	Options the modem to attempt either a V.42 (LAPM) or MNP link. If either link fails, the modem will hang up.
	`\N6`	Selects the use of V.13 simulated controlled carrier operation.
`O`*n*	On-line	Instructs the modem to go on-line (enter data mode) after an escape to local command mode is issued. This command transfers the modem from command mode to data mode.
	`O0`	Instructs the modem to go on-line.
	`O1`	Instructs the modem to go on-line and issue a retrain sequence if operating in V.34, V.22 bis, V32, or V32 bis modes.

%O*n*	Answer mode	For a modem on a switched network this command selects the band the modem will use for both automatically and manually answered calls. For a modem on a private line, this command selects the band the modem will use for connections.
%O0		Commands the modem, in switched network mode, to use the presence of a ring to determine the band, regardless if automatic answer is selected. In private line mode, the modem will be in the originate band.
%O1		Commands the modem to answer calls in the answer band in either switched network or private line mode.
%O2		Commands the modem to answer calls in the originate band in either switched network or private line mode.
P	Dialing type	Instructs the modem to use pulse dialing. The command may be used alone or as part of a dial string. When **P** is used alone, it makes pulse dialing the modem's default dialing method. When **P** is used in a dial string, it acts as a modifier and affects only the dialing of that string. Pulse dialing is blocked by some country code configurations.
&P*n*	Private line handshake mode	Controls the selection of the private line handshake mode.
&P0		Selects V.34 only (28.8 - 2400)
&P1		Selects V.32 bis only (14.4 - 4800)
&P2		Selects V.32 only (9600 and 4800)
&P3		Selects IUT-T 212 (1200)
&P4		Selects IUT-T 103 (300)
%P*n*= *nnn*	Store password	Stores or removes the passwords in the modem's 10 memory cells, where *n* = 0 - 9 and nnn = a password of up to 10 characters. To disable or clear the cell password, enter %P.
\P*n*	Parity type	Sets up what parity to use in data mode for front ends that do not send AT commands.
\P0		Even parity
\P1		Space parity
\P2		Odd parity
\P3		Mark parity
\P4		Automatic parity; last AT (default)
:P*n*	Switched network transmit type	Selects permissive or programmable mode for switched network operation.
:P0		Selects permissive mode.
:P1		Selects programmable mode.
*P*n*	Remote configuration security password	Defines the remote configuration security password, where n = a cell password of 1 to 11 characters. To disable or clear the password, enter *P.
Q*n*	Response mode	Controls the transmission of result codes.
Q0		Requests non-quiet mode: result codes are transmitted to the DTE as appropriate.
Q1		Requests quiet mode: modem does not send any result codes to the DTE.
Q2		Disables Call Progress Monitor responses in answer mode only. Modem enters this mode on detection of ring signal.

%Q*n*	Retrain on poor signal quality	Controls retrain initiation.
	%Q0	Disables retrain initiation.
	%Q1	Modem will try up to 3 consecutive retrains upon detection of poor signal quality. If not successful, the modem will disconnect the line.
	%Q2	Modem will retrain on poor signal quality until signal quality is OK.
\Q*n*	Modem-to-DTE flow control	Selects the type of data mode flow control used on the DTE port.
	\Q0	Disables all flow control.
	\Q1	Enables XON/XOFF signaling between modem and DTE.
	\Q2	Enables the modem to flow control the DTE via CTS.
	\Q3	Operates the same as the \Q2 option, and also allows the DTE to flow control the modem via RTS as a ready to receive signal.
	\Q4	Allows the modem to XON/XOFF the DTE yet ignore these signals when sent by the DTE (unidirectional flow control).
	\Q5	Allows the modem to flow control the DTE by almost stopping the transmit clock (internal transmit timing must be selected). Used with synchronous data compression.
	\Q6	Allows the modem to flow control the DTE by varying the rate of the transmit clock (internal transmit timing must be selected). Used with synchronous data compression.
&R*n*	CTS operation	Defines the functionality of the Request to Send and Clear to Send EIA interchange circuits. V.13 and flow control options override &R settings for CTS
	&R0	Causes CTS to follow RTS with an interjected delay specified in S-Register 26 when in synchronous mode. In asynchronous command mode, CTS will be On. Upon reaching asynchronous data mode, CTS will follow the applicable ITU-T specification for the modulation chosen during handshake.
	&R1	Causes CTS to follow the applicable ITU-T specification in data mode (in synchronous modes, CTS will not follow RTS). In command mode, CTS will be On.
	&R2	Causes CTS to follow the applicable ITU-T specification. During test modes, CTS will follow V.54 conventions. CTS does not follow RTS in data modes. CTS will go Off after the call is dropped.
	&R3	Forces CTS On in all modes of operation (RTS is ignored).
%R*n*	Call Progress Monitor message response speed	Controls the rate at which Call Progress Monitor (CPM) responses are sent to the DTE when the modem is optioned for \T0.

%R0	Auto speed	%R1	last AT speed	%R2	300 bps
%R3	1200 bps	%R4	2400 bps	%R5	4800 bps
%R6	7200 bps	%R7	9600 bps	%R8	12.0 kbps
%R9	14.4 kbps	%R10	16.8 kbps	%R11	19.2 kbps
%R12	21.6 kbps	%R13	24.0 kbps	%R14	26.4 kbps
%R15	28.8 kbps	%R16	31.2 kbps	%R17	33.6 kbps
%R18	38.4 kbps	%R19	57.6 kbps	%R20	76.8 kbps
%R21	115.2 kbps	%R22	128.0 kbps	%R23	32.0 kbps
%R24	48.0 kbps	%R25	56.0 kbps	%R26	64.0 kbps
%R27	72.0 kbps	%R28	96.0 kbps	%R29	112.0 kbps

*R*n*	Remote configuration write access	Controls remote configuration write access. Refer also to the Remote Configuration feature description.
*R0		Enables write access (read/write).
*R1		Disables write access (read only).
\R*n*	Asymmetrical DCE Rates	Enables or disables asymmetrical DCE rates.
\R0		Disables asymmetrical rates. The transmit and receive DCE rate will be the same..
\R1		Enables asymmetrical rates. BUFFERED ASYNCHRONOUS MODES ONLY: The transmit and receive DCE rates may be negotiated for different rates based on the line conditions. The modems receiver will select the remote modems transmit rate. For more information, refer to <u>AT Command Details</u> .
S*n*	S-Registers	Controls the S-Registers which store values for functions that are not often changed, (i.e., timers or counters), and the ASCII values of control characters. For more information, refer to <u>AT Command Details</u> .
S*n***?**		Views the value stored in Register *n*.
S*n***=***x*		Changes an S-Register, where *n* is the Register and *x* is the new value.
Automatic Answer **S0**		Determines the number of rings detected (1 - 255) before answering a call. If the value is 0, automatic answer is disabled. There is a default value is 2 rings.
Ring Counter **S1**		Counts incoming rings detected. Counter is cleared after 8 seconds of ring silence in Idle mode. Counter cannot be cleared in data mode.
Esc Code character **S2**		Holds the ASCII equivalent (0 -127) of the Escape Code character. Any value greater than 127 disables the Escape code function. The default is 43 (ASCII **+**).
Carr Return character **S3**		Holds the ASCII equivalent (0-127) of the Carriage Return character. The default is 13 (ASCII **CR**).
Line Feed character **S4**		Holds the ASCII equivalent (0-127) of the Line Feed charac-ter. The default is 10 (<lf>).
Backspace character **S5**		Holds the ASCII equivalent (0-127) of the Backspace character. The default is 08 (ASCII **BS**).
Dialtone wait **S6**		Stores how many seconds the modem will wait for a dial tone before it starts dialing (0 to 255) The default is 2 seconds. This register is only active only with blind dialing (**X0**, **X1**, or **X3**).
Carrier wait **S7**		Stores and determines how many seconds (1-60 sec) the modem will wait for carrier detection after dialing has been completed. The default is 60 seconds. Used for the dial command modifiers **W** (wait for dial tone before dialing) and **@** (wait for quiet answer before dialing). Sets the number of seconds the modem will wait for ringback when originating a call. This condition only occurs when using extended result code options **X3** or **X4**.
Dial pause **S8**		Stores and determines how many seconds of pause will occur (0-255) when either of the pause dialing modifiers is used (**,** or **<**). The default is 2 seconds.
Carrier presence **S9**		Stores and determines how many tenths of a second (1 to 255) the carrier signal must be present following a carrier loss before the modem will turn on the EIA DCD signal to the DTE. This is called loss of carrier re-acquire debounce time. The default is 6 (0.6 second).

Sn	S-Registers (Continued)	Controls the S-Registers which store values for functions that are not often changed.
	Carier loss **S10**	Stores and determines how many tenths of a second (1 to 254) the remote carrier signal must be lost before the local modem disconnects. The delay permits the carrier to disappear momentarily without causing the modem to hang up. A value of 255 disables disconnect. The modem will recognizes a carrier after the interval specified in **S9**. Therefore, if the value of **S10** is less than the value of **S9**, even a momentary loss of carrier will cause a disconnect. When the modem is in half-duplex asynchronous mode, the value stored in **S10** is ignored.
	S-Registers (continued)	Controls the S-Registers which store values for functions that are not often changed.
	Esc code guard **S12**	Determines how many 50ths of a second (1-255) the modem will use to recognize a valid escape sequence in the data stream. A sequence of three consecutive escape code characters (**xxx**) must occur within the specified interval to be detected by the modem. Once detected, the modem will switch from data mode to command mode The default interval is 50 (1.00 second).
	Test mode **S18**	Determines how many 10-second intervals (0-60) must occur before an automatically timed test will run. A value of 0 allows no timeout - tests run until ended manually. The default is 0.
	DTR delay **S25**	When the modem is configured for asynchronous Operating Mode (**&M0**), this value sets the delay for DTR in hundredths of a second (0 to 255). This is the interval used to debounce the DTR signal. The default is 5 (0.05 second). When the modem is configured for synchronous Operating Mode (**&M1**) and an asynchronous Command Format (**%V0** or **%V1**), this value is used to initially set the interval (0-255 seconds) for the operator to switch the EIA cable from asynchronous to synchronous equipment. The default is 5 seconds. After the whole-second timer expires, the register is then used to debounce the DTR signal, as above. The same number, stored in the register, is applied to both the whole-second and hundredth-of-a-second counts.
	RTS-to-CTS delay **S26**	Stores and determines how many milliseconds of delay (0-255) there will be between RTS and CTS. The default value is 0.
	Hang-up delay **S38**	Stores and determines the maximum delay in seconds (0-255) between a command to the modem to hang up and the disconnect operation. With a value between 0 and 254, the modem will wait up to that number of seconds for the remote modem to acknowledge receipt of all data buffers before hanging up. With a value of 255, the modem does not time-out, and continues to attempt to deliver data in the buffers until the connection is lost, or the data is delivered. The default is 20. If the modem is configured to follow the DTR signal, an On-to-Off transition acts as a command to hang up. This register is useful for error-control and speed-buffering communications to ensure that data in the modem buffers is sent before the connection is terminated. If all data is transmitted prior to the timeout, the response to the **H0** command will be **OK**. If the timeout occurs before all data can be sent, the **NO CARRIER (3)** result code will be sent, indicating data has been lost.
	Priv line down **S40**	Stores and determines how many minutes (1-255) the modem will continue private line retrains before it attempts a switched network connection. A value of 0 disables the timer. Refer also to the Auto Dial Restoral feature description.
	Priv line lookback **S41**	Stores and determines how many 10-minute intervals (1-255) the modem will operate in switched network mode before it automatically attempts to return to private line mode. A value of 0 disables the timer and prevents the modem from automatically returning to the private line. Refer also to the Auto Dial Restoral feature description.
	Call failure OOS **S42**	Only enabled in the modem by special arrangement between the customer and GDC. Sets how many consecutive failed calls (3-15) must occur before the modem will take itself out of service by presenting a busy signal on the telephone line.

S_n_	S-Registers (continued)	Controls the S-Registers which store values for functions that are not often changed.
Retransmit counter **S70**		Stores and determines how many times (0-255) the modem will retransmit any one frame when noise is disrupting the reception of a frame and causing data errors. The modem hangs up after it has retransmited up to the counter limit. The default is 100. Use higher limits only when telephone lines are extremely noisy. In such conditions, although the connection delay may be undesirable, the modem will not hang up prematurely.
Transmit level **S100**		Only configurable in those countries, such as the United States, that do not limit transmit level selections When you issue the command **S100?** the value displayed in this register is the transmit level configured in the modem.
S$	S Register Help	Displays the S-Register Help Menu
&S_n_	DSR operation	Controls how the Data Set Ready EIA interchange circuit will operate. The **%Dn** command overrides the functionality of this command during any **ANALOOP** test.
&S0		Selects DSR to remain On and glitch Off for disconnect.
&S1		Causes DSR to be real (per ITU-T).
&S2		Selects DSR to follow carrier detect.
&S3		Selects DSR forced On in all modes.
%S_n_	Password operation	Selects what type of password security the modem will enforce. Refer to [Password Security Overview](#) for detailed information on combining security commands/options.
%S0		Disables password security.
%S1		Enables SteadFast security in the modem. During the handshake, the originate GDC modem transmits its cell 0 password; the answer GDC modem attempts a match with its cell 0 password.
%S2		Enables Online Security in the modem. The answer modem prompts the remote for a cell password and attempts a match with passwords in cells 0 - 9. If RADIUS Security is used, this command enables RADIUS. The passwords are stored in the RADIUS server. Refer to the SCM MAnual, Appendix B for details. For any modem function that uses **%S2**, it is strongly recommended to option the modem for **S2=128**.
%S3		Enables both SteadFast and Online Security.
%S4		Enables SteadFast Security with mandatory callback. Pass-through security is disabled.
%S6		Enables Online Security with manadatory call-back.
%S7		Enables SteadFast Security and Online Security with mandatory call-back.
T	Dialing type	Instructs the modem to use tone dialing as its selected dialing method. When the **T** is used alone, it sets the modem default to tone dialing. When the **T** command is used in a dial string, it acts as a modifier and affects only the dialing of that string.

&T*n*	Test mode	Controls the soft operation of test modes. The self-test pattern for speeds of 1200 and 2400 bps is made up of alternate ones and zeros; the 511 pattern is generated for all other speeds. Remote digital loopback and self-tests are not operational when the modems are passing data at 300 bps. All tests operate for the amount of time specified in **S18**; pending tests such as **DL** are not allowed.
&T0		Clears any active test and resumes normal data set operation.
&T1		Initiates a soft ANALOOP test mode that directs all local data through the transmitter and receiver of the modem. Type **+++** followed by **&T0** to terminate this test.
&T3		Initiates a soft Digital Loop test mode that directs all received data from the remote modem to be looped back to the transmit data. This will echo on the remote DTE. Any data sent by the remote DTE is returned.
&T4		Instructs the modem to accept the in-band request to initiate a remote digital loopback.
&T5		Instructs the modem to ignore the in-band request to initiate a remote digital loopback.
&T6		Instructs the modem to transmit the in-band request to establish a remote digital loopback with the far modem.
&T7		Instructs the modem to transmit the in-band request to establish a remote digital loopback with the far modem, and to run the self-test pattern generator.
&T8		Instructs the modem to enter the ANALOOP test mode, and to run the self-test pattern generator.
&T9		Instructs the modem to send a self-test pattern to the remote modem while checking the receive data for the same test pattern and checking for errors.
\T*n*	DTE speed	Controls the DTE speed, in conjunction with the switched network handshake mode command (&Hn). This command requires several factors to consider. Refer to <u>AT Command Details</u>.
		\T0 Auto speed **\T1** last AT speed **\T2** 300 bps
		\T3 1200 bps **\T4** 2400 bps **\T5** 4800 bps
		\T6 7200 bps **\T7** 9600 bps **\T8** 12.0 kbps
		\T9 14.4 kbps **\T10** 16.8 kbps **\T11** 19.2 kbps
		\T12 21.6 kbps **\T13** 24.0 kbps **\T14** 26.4 kbps
		\T15 28.8 kbps **\T16** 31.2 kbps **\T17** 33.6 kbps
		\T18 38.4 kbps **\T19** 57.6 kbps **\T20** 76.8 kbps
		\T21 115.2 kbps **\T22** 128.0 kbps **\T23** 32.0 kbps
		\T24 64.0 kbps **\T25** 72.0 kbps **\T26** 96.0 kbps
		\T27 72.0 kbps **\T28** 96.0 kbps **\T29** 112.0 kbps
:T*n*	Private line transmit level	Configures the transmit level of the SC Dual V.34 for private line operation (0 dBm thru -15 dBm) in 1 dBm increments. The default is -9 dBm. The range may be limited according to country code. Use this command when private line operation for the transmit levels of the modems are too low or too high, causing an unreliable, error-filled connection.
%T*n*	Inactivity timer	Sets a timer in minutes (1-255) for disconnecting the line on idle TX or RX data. A value of 0 disables the timer (default.
&U*n*	Trellis coding	Controls Trellis coding when the modem is operating in V.32 mode at 9600 bps.
&U0		Enables Trellis coding.
&U1		Disables Trellis coding.

V*n*	Result code type	Controls the transmission of result codes. Refer to the **\V***n* command for a list of all possible result codes and refer to <u>AT Command Details</u> for message descriptions.
	V0	Selects non-verbal (numeric equivalent) result codes to be transmitted. The connect message is the VF line speed.
	V1	Selects verbal result codes. The connect message is the DTE speed, except for V.14 mode.
&V	View stored phone number	Displays the ten stored telephone number cells.
%V*n*	Command format	Determines the command format. When the modem is configured in synchronous data mode (**&M1**), the **%V0** or **%V1** commands will be affected. Refer to **S25** for details.
	%V0	AT command set
	%V1	V.25 *bis* asynchronous command set
	%V2	V.25 *bis* High Level Data Link Control (HDLC) command set
	%V3	V.25 bis IBM Binary Synchronous Communication (BSC) command set
	%V4	None
\V*n*	Connect message type	Determines the type of connect message sent to the DTE when a data link is established. Refer to <u>*\Vn Connect Messages*</u> as noted below for message details.
	\V0	Options the modem to send the standard GDC Connect message upon reaching fata mode plu V.42 messages after the link negotiation. The connect message displays VF line speed. Refer to <u>*Table 4-2*</u> and <u>*Table 4-3*</u> for a description of **\V0** connect messages.
	\V1	Options the modem to delay sending the Connect message until an error correction link has been established. The Connect message indicates DTE speed. If a V.14 connection was established, the Connect message will indicate V Fspeed. Refer to <u>*Table 4-3*</u> and <u>*Table 4-4*</u> for a description of **\V1** connect messages.
	\V2	Options the modem to delay sending the Connect message until an error correction link has been established. The Connect message indicates DTE speed. If a V.42 error corrected link has been established, **/REL** will be included at the end of the message. Refer to <u>*Table 4-5*</u> for a description of \V2 connect messages.
	\V3	Sends only the Connect message after the link negotiation. The Connect message indicates VF rate for V.13 and V.14 connections, and indicates the DTE rate for all other connections.
	\V4	Displays the transmit and receive DCE rate as **CONNECT** *rrrrr ttttt*, where *rrrrr* is receive speed, and *ttttt* is transmit speed. (Numeric result codes in asymmetrical mode indicate the receive speed.)
&W*n*	Save user profile	Instructs the modem to write the current user-defined and storable options into memory. Up to four user configuration profiles, where *n* is memory cell location 0 - 3. Refer to the **Z***n* command to load a stored user configuration profile.
*W*n*	Remote config	Controls remote configuration.
	*W0	Disables remote configuration.
	*W1	Enables remote configuration.

X*n*	Call Progress Monitor	Controls which Call Progress Monitor (CPM) signals are monitored and reported to the local DTE. Country configuration definitions can restrict the storage function.
X0		Forces blind dialing, disables all CPM, and only the CONNECT message is sent for all established links.
X1		Forces blind dialialing, disables all CPM, and the CONNECT message includes the connected speed.
X2		Enables CPM for pre-dial signals (dialtone) only, and the CONNECT message includes connected speed.
X3		Forces blind dialing, enables CPM for post-dial signals only (busy, unobtainable number, etc.), and the CONNECT message includes connected speed.
X4		Enables CPM response codes and monitoring, and the CONNECT message includes connected speed.
X5		Enables all CPM response codes and monitoring, including ringback detection, CONNECT message includes connected speed.
&X*n*	Transmit clock source	Selects the clock source when the modem operates in synchronous Data Mode
&X0		Directs the modem to use its internally generated clock source.
&X1		Selects the DTE clock as a source for the modem.
&X2		Selects the modem's RECEIVER derived timing clock to be used in the transmitter.
*X*n*	Remote config exit	Controls remote configuration exit. Before disconnecting, you must use the **&Z***n* and **&Y***n* command to save Power ON defaults.
*X0		Terminates the session without saving changes.
*X1		Terminates the session and saves changes.
Y*n*	Long space disconnect	Controls the long space disconnect option. When the option is enabled, any disconnect request (e.g., **ATH0**, loss of DTR or DCD) will cause the modem to transmit 4 seconds of continuous space (**BREAK**). A modem with long space disconnect enabled will hang up when it receives more than 1.5 seconds of continuous space (**BREAK**) while on-line.
Y0		Disables long space disconnect.
Y1		Enables long space disconnect.
&Y*n*	Power-up user profile	Determines which of the stored user configuration profiles (**&W***n*) will be activated at modem power-up, where *n* is memory cell location **0** - **3**.
Z*n*	Load user profile	Re-initializes the modem with one of the stored user configuration profiles (**&W***n*), where *n* is memory cell location **0** - **3**.
&Z*n*=*nnn*	Store a phone number	Stores a telephone number, where *n* is one of the ten memory cells (**0** - **9**), and *nnn* is the dial string which includes the phone number. The dial string can have up to thirty-six characters, including any valid commands.
%Z*n*	DTR dialing	Controls the Off-to-On DTR transition options for DTR dialing. The **&D0** command overrides this option
%Z0		Modem will ignore the Off-to-On transition of DTR.
%Z1=*x*		Modem will dial on transition when a DTR Off-to-On transition occurs and DTR remains On. In the command, *x* is the memory cell that contains the number to be dialed. The specified cell must be programmed with a valid phone number prior to this operation. When no cell number is provided, the default is Cell **0**.
%Z2		Modem will go off-hook and try to handshake on an Off-to-On transition of DTR.
%Z3=*x*		Same as **%Z1=***x* except the modem will redial on transition as well as when the connection is broken while the DTR remains On.

AT Command Details

This section provides procedures, special considerations and detailed lookup tables for certain AT commands.

Procedures and Special Considerations

S-Register Procedures

Example: To view the value of S-Register 2, type:

ATS2?<cr>

The response might be:

005<cr><lf>

OK<cr><lf>

Example: To set the value of S-Register 2 to equal 5, type:

ATS2=5<cr>

Example: To view the value of the last S-Register that was queried, type:

AT?<cr>

\Tn Command - Special Considerations

The **\T***n* command controls the DTE speed, in conjunction with the switched network handshake mode command (&Hn). There are several factors to consider when setting this value:

- An automatic handshake mode (e.g., V.32 bis auto **&H1**, V.32 auto **&H4**, V.22 bis only **&H6**) takes precedence over the **\Tn** selection. The modem will try for the highest VF speed common to the two commands.

- For 1200 bps V.22 operation, select **&H7**. Since **&H6** is an auto mode, setting the DTE to 1200 bps with the **\T3** command will not force the connection to 1200 bps.

- When the modem is optioned for an automatic handshake mode and direct V.14 asynchronous mode (**\N1**), it sends a connect message to the DTE at the selected **\Tn** speed. In order to pass data, the user must change the DTE's speed to match the displayed connect speed.

- When the modem is optioned for speed buffering (**\N0**) or an error correcting protocol (**\N2** through **\N5**), the **\Tn** command alone selects the DTE speed. The **&Hn** command selects the handshake mode.

- When the modem is optioned either for a fixed handshake mode and direct mode (**\N1**) or for synchronous data mode (**&M1**), the **\Tn** command not only selects the DTE speed, but also forces the VF speed to match it. If this speed is not available, the modem drops the call. This does not apply to V.22 bis only, which handshakes at the highest VF speed.)

- When using the modem in direct mode (**\N1**), if the desired connect speed is known, set the speed to match, using the **\Tn** command. Set the DTE to the same speed and then **AT** the modem so that it will know at what speed to send messages.

Asymmetrical DCE Rates - Special Considerations

- Asymmetrical rates are disabled by the AT commands: `\N1`, `\N6` and `%M1`

- The `&G` command limits only the rate of the receiver in `\R1` mode.

- The `\V0` and `|V2` command formats remain the same reporting the receivers rate.

- The `\V1` and `\V3` commands report the DTE rate. The `\V4` commands reports the Asymmetrical rate.

- Front Panels report the Receive Rate (single rackmount).

&Fn - Fixed Configuration Details

Table 4-1 Fixed Configuration Profile Settings

AT Command (Option)		Fixed Profile 0	Fixed Profile 1	Fixed Profile 2	Fixed Profile 3
`%O`	Answer mode	Ans. mode if ringing	Ans. mode if ringing	Ans. mode if ringing	Ans. mode if ringing
`\N`	Asynchronous protocol	Auto-reliable	Auto-reliable	Auto-reliable	Auto-reliable
`&B`	Auto Dial Restoral	Disable	Disable	Disable	Disable
`%A`	Auto-reliable fallback char.	"CR	""CR	""CR	""CR"
`&A`	Automatic fallforward/ fallback	Disable	Disable	Disable	Disable
`\K`	Break character handling	See `\K5`	See `\K5`	See `\K5`	See `\K5`
`X`	Call Progress Monitor	Ext. results/full CPM	Ext. results/full CPM	Ext. results/full CPM	Ext. results/full CPM
`M`	Cellular Power Adjust	Disabled)M0	Disabled)M0	Disabled)M0	Disabled)M0
`%K`	Character abort	2-sec. delay	Disable	2-sec. delay	Disable
`\B`	Character length	See `\B2`	See `\B2`	See `\B2`	See `\B2`
`\V`	Connect message type	See `\V3`	See `\V3`	See `\V3`	See `\V3`
`N`	Country code	USA	USA	USA	USA
`%R`	CPM message response speed	Autobaud speed	Autobaud speed	Autobaud speed	Autobaud speed
`&R`	CTS operation	See `&R1`	See `&R2`	See `&R2`	See `&R2`
`%C`	Data compression	Enable both ways	Enable both ways	Enable both ways	Enable both ways
`&C`	DCD operation	Real mode	Real mode	Real mode	Real mode
`&G`	DCE rate limit	33.6 kbps max	33.6 kbps max	33.6 kbps max	33.6 kbps max
`P` or `T`	Dialing type	Tone (`T`)	Tone (`T`)	Tone (`T`)	Tone (`T`)
`&S`	DSR operation	Normal	Normal	Normal	Normal
`%D`	DSR operation in test mode	Forced Off	Forced Off	Forced Off	Forced Off
`%E`	DTE interface-controlled tests	Disable	Disable	Disable	Disable

(Sheet 1 of 3)

Table 4-1 Fixed Configuration Profile Settings (Continued)

AT Command (Option)		Fixed Profile 0	Fixed Profile 1	Fixed Profile 2	Fixed Profile 3
`\T`	DTE speed	Last AT speed	Autobaud	Last AT speed	Autobaud
`%Z`	DTR dialing	Disable	Disable	Disable	Disable
`&D`	DTR On-to-Off transition	Ignore	Go on-hook	Go on-hook	Go on-hook
`&I`	Front panel lockout	Enable	Enable	Enable	Enable
`%H`	Heart Beat Timer	Disabled	Disabled	Disabled	Disabled
`%T`	Inactivity Timer	Disabled	Disabled	Disabled	Disabled
`@M`	Initial Power Level Setting	-26 dBm	-26 dBm	-26 dBm	-26 dBm
`E`	Local DTE echo	Enable	Enable	Disable	Disable
`Y`	Long space disconnect	On	On	On	On
`%B`	Make busy	Disable	Disable	Disable	Disable
`-M`	MNP 10	Disabled	Disabled	Disabled	Disabled
`*H`	MNP Link Negotiation Speed	Highest Rate	Highest Rate	Highest Rate	Highest Rate
`\Q`	Modem-to-DTE flow control	Use CTS	Use CTS	Use CTS	Use CTS
`\G`	Modem-to-modem flow control	Disable	Disable	Disable	Disable
`&L`	Network type	Switched network	Switched network	Two-wire private line	Two-wire private line
`&M`	Operating mode	Async data	Sync data	Async data	Sync data
`\A`	Overspeed correction	Nominal	Nominal	Nominal	Nominal
`\P`	Parity type	Auto	Auto	Auto	Auto
`\C`	Pre-link data buffer	Refer to `\C2` command			
`&P`	Private line handshake mode	V.34 only	V.34 only	V.34 only	V.34 only
`:T`	Private line transmit level	-9 dBm	-9 dBm	-9 dBm	-9 dBm
`&T4, &T5`	RDL options	Disable RDL	Disable RDL	Disable RDL	Disable RDL
`Q`	Response mode	Result codes	Result codes	Quiet	Quiet
`V`	Result code type	Verbal	Verbal	Verbal	Verbal
`%Q`	Retrain on poor signal quality	Until SQ is good	Until SQ is good	Until SQ is good	Until SQ is good
`&Sn`	DSR operation	Normal	Normal	Normal	Normal
`Sn`	S-Registers	Decimal (ASCII)	Decimal (ASCII)	Decimal (ASCII)	Decimal (ASCII)
0	Rings to answer on	1	1	1	1
2	Escape code character	43 (+)	43 (+)	43 (+)	43 (+)
3	Carriage return character	13 (CR)	13 (CR)	13 (CR)	13 (CR)
4	Line feed character	10 (LF)	10 (LF)	10 (LF)	10 (LF)

(Sheet 2 of 3)

Table 4-1 Fixed Configuration Profile Settings (Continued)

AT Command (Option)		Fixed Profile 0	Fixed Profile 1	Fixed Profile 2	Fixed Profile 3
Sn	S-Registers (Continued)	Decimal (ASCII)	Decimal (ASCII)	Decimal (ASCII)	Decimal (ASCII)
5	Back space character	08 (BS)	08 (BS)	08 (BS)	08 (BS)
6	Wait for dial tone	2 sec.	2 sec.	2 sec.	2 sec.
7	Wait for carrier for **W** and **@**	60 sec.	60 sec.	60 sec.	60 sec.
8	Pause time for **,** or **<**	2 sec.	2 sec.	2 sec.	2 sec.
9	Carrier detect response time	0.6 sec.	0.6 sec.	0.6 sec.	0.6 sec.
10	Loss of carrier to hang up delay	1.4 sec.	1.4 sec.	1.4 sec.	1.4 sec.
Sn	S-Registers (Continued)	Decimal (ASCII)	Decimal (ASCII)	Decimal (ASCII)	Decimal (ASCII)
12	Escape sequence guard time	1 sec.	1 sec.	1 sec.	1 sec.
18	Modem test timer	0 sec.	0 sec.	0 sec.	0 sec.
25	-Delay to DTR - all modes -%V0 or %V1 with sync data mode	0.05 sec. 5 sec.	0.05 sec. 5 sec.	0.05 sec. 5 sec.	0.05 sec. 5 sec.
26	RTS/CTS delay	0 sec.	0 sec.	0 sec.	0 sec.
38	Hang-up delay timer	20 sec.	20 sec.	20 sec.	20 sec.
40	Private line down timer	1 min.	1 min.	1 min.	1 min.
42	Call failures before modem make busy (special feature, implemented only by GDC at a point-of-sale.)	N/A	N/A	N/A	N/A
41	Private line lookback timer	1 min.	1 min.	1 min.	1 min.
70	Max. no. of re-transmissions	100	100	100	100
&E	Simulated controlled carrier	Enable both ways	Enable both ways	Enable both ways	Enable both ways
%P	Store password	None	None	None	None
&H	Switched network handshake mode	V.34 auto	V.34 auto	V.34 auto	V.34 auto
:P	Switched network transmit type	Permissive	Permissive	Permissive	Permissive
\M	Synchronous protocol	Normal	Normal	Normal	Normal
&X	Transmit clock source	Internal	Internal	Internal	Internal
&U	Trellis coding	Enable	Enable	Enable	Enable
&Y	Power-up user configuration profile	User Profile 0	User Profile 0	User Profile 0	User Profile 0

(Sheet 3 of 3)

\Vn Connect Messages

The following tables list the messages enabled by the **\Vn** command, including the meaning, the verbal text response and the numeric code response of each connect message. Verbal text responses are terminated by cariage return <**cr**> and line feed <**lf**>. Numeric code responses are terminated by carriage return <**cr**>.

Table 4-2   \V0 Connect Message Descriptions

NUMERIC	MEANING	VERBAL RESPONSE
0	Command was sussessful	OK
4	Command failed	ERROR
1	Link established	CONNECT
2	Incoming ring detected	RING
24	Exchange cannot dial number	UN-OBTAINABLE NUMBER
3	Link dropped	NO CARRIER
6	Dial tone not present	NO DIALTONE
8	Remote not answering	NO ANSWER
7	Line busy	BUSY
1	Link established at 300	CONNECT
5	Link established at 1200	CONNECT 1200
10	Link established at 2400	CONNECT 2400
11	Link established at 4800	CONNECT 4800
15	Link established at 7200	CONNECT 7200
12	Link established at 9600	CONNECT 9600
16	Link established at 12000	CONNECT 12000
17	Link established at 14400	CONNECT 14400
18	Link established at 16800	CONNECT 16800
14	Link established at 19200	CONNECT 19200
19	Link established at 21600	CONNECT 21600
20	Link established at 24000	CONNECT 24000
21	Link established at 26400	CONNECT 26400
22	Link established at 28800	CONNECT 28800
23	Link established at 31200	CONNECT 31200
24	Link established at 33600	CONNECT 33600
44	Link established at 31200/REL	CONNECT 31200
45	Link established at 33600/REL	CONNECT 33600/REL
46	Link established at 38400/REL	CONNECT 38400/REL
47	Link established at 57600/REL	CONNECT 57600/REL
48	Link established at 76800/REL	CONNECT 76800/REL
49	Link established at 115200/REL	CONNECT 115200/REL
50	Link established at 128000/REL	CONNECT 128000/REL

Table 4-3   \V0 and \V1 Connect Message Descriptions

NUMERIC	MEANING	VERBAL RESPONSE
70	No Protocol	PROTOCOL:NONE
77	V.42 Protocol	PROTOCOL:V.42
79	V.42 *bis* Protocol	PROTOCOL:V.42BIS
80	MNP Protocol	PROTOCOL:ALTERNATE
82	MNP Class 2	PROTOCOL:ALTERNATE,CLASS 2
24	MNP Class 2+4	PROTOCOL:ALTERNATE,CLASS 2 + CLASS 4
245	MNP Class 2+4+5	PROTOCOL:ALTERNATE,CLASS 2 CLASS 4 CLASS 5
83	MNP Class 3	PROTOCOL:ALTERNATE,CLASS 3
34	MNP Class 3+4	PROTOCOL:ALTERNATE,CLASS 3 CLASS 4
345	MNP Class 3+4+5	PROTOCOL:ALTERNATE,CLASS 3 CLASS 4 CLASS 5

Table 4-4   \V1 Connect Message Descriptions

NUMERIC	MEANING	VERBAL RESPONSE
1	DTE Link at 300	CONNECT
5	DTE Link at 1200	CONNECT 1200
10	DTE Link at 2400	CONNECT 2400
11	DTE Link at 4800	CONNECT 4800
15	DTE Link at 7200	CONNECT 7200
12	DTE Link at 9600	CONNECT 9600
16	DTE Link at 12000	CONNECT 12000
17	DTE Link at 14400	CONNECT 14400
18	DTE Link at 16800	CONNECT 16800
14	DTE Link at 19200	CONNECT 19200
19	DTE Link at 21600	CONNECT 21600
20	DTE Link at 24000	CONNECT 24000
21	DTE Link at 26400	CONNECT 26400
22	DTE Link at 28800	CONNECT 28800
25	DTE Link at 38400	CONNECT 38400
26	DTE Link at 57600	CONNECT 57600
27	DTE Link at 76800	CONNECT 76800
28	DTE Link at 115200	CONNECT 115200
29	DTE Link at 128000	CONNECT 128000

Table 4-5 \V2 Connect Message Descriptions

Numeric	Meaning	Verbal Response
0	Command was sussessful	OK
1	Link established	CONNECT
2	Incoming ring detected	RING
3	Link dropped	NO CARRIER
4	Command failed	ERROR
5	Link established at 1200	CONNECT 1200
6	Dial tone not present	NO DIALTONE
7	Line busy	BUSY
8	Remote not answering	NO ANSWER
10	Link established at 2400	CONNECT 2400
30	Reliable DTE Link at 300	CONNECT REL
31	Reliable DTE Link at 1200	CONNECT 1200/REL
32	Reliable DTE Link at 2400	CONNECT 2400/REL
33	Reliable DTE Link at 4800	CONNECT 4800/REL
34	Reliable DTE Link at 7200	CONNECT 7200/REL
35	Reliable DTE Link at 9600	CONNECT 9600/REL
36	Reliable DTE Link at 12000	CONNECT 12000/REL
37	Reliable DTE Link at 14400	CONNECT 14400/REL
38	Reliable DTE Link at 16800	CONNECT 16800/REL
39	Reliable DTE Link at 19200	CONNECT 19200/REL
40	Reliable DTE Link at 21600	CONNECT 21600/REL
41	Reliable DTE Link at 24000	CONNECT 24000/REL
42	Reliable DTE Link at 26400	CONNECT 26400/REL
43	Reliable DTE Link at 28800	CONNECT 28800/REL
44	Reliable DTE Link at 38400	CONNECT 38400/REL
45	Reliable DTE Link at 57600	CONNECT 57600/REL
46	Reliable DTE Link at 76800	CONNECT 76800/REL
47	Reliable DTE Link at 115200	CONNECT 115200/REL
48	Reliable DTE Link at 128000	CONNECT 128000/REL

Chapter 5: V.25 *bis* Command Set Operation

V.25 *bis* Protocol Overview

This chapter describes the operating procedures for the Dual V.34 Modem when using the ITU-T (formerly CCITT) V.25 *bis* compatible command protocol. Although the AT command set is the primary command set for configuring the modem, the modem provides an enhanced ITU-T V.25 *bis* command protocol that permits you to configure modem dial parameters and establish data communications.

After configuring the modem by using the AT command set, use the `%V`*n* command to switch to the V.25 *bis* command set. *Table 5-1* summarizes the V.25 *bis* compatible command set.

Table 5-1   V.25 *bis* Command Set Summary

Command Type	Name	Command	Page
Configuration Commands	AT Command Set	PRS AT	5-4
	Automatic Answering	PRS AA	5-4
	Connect Message Inhibit	PRS CM	5-5
	DTE Data Rate	PRS DR	5-5
	Handshake Mode	PRS HM	5-6
	Store Phone Number to Cell	PRN	5-4
	Synchronous Timing	PTM	5-7
	Termination Character	PRS TR	5-7
	Write Option Settings to User Configuration Profile	NVW	5-4
Communication Commands	Call Requested Number	CRN	5-7
	Call Requested Stored Telephone Number	CRS	5-8
	Connect Incoming Call	CIC	5-7
	Disconnect Incoming Call	DIC	5-8

V.25 *bis* Operating Modes

The ITU-T V.25 *bis* protocol operates in one of two modes, named for the two ITU-T designations for circuit 108 of the terminal interface: 108.2 mode or 108.1 mode.

•   In 108.2 mode, the circuit is the "Data Terminal Ready" signal.

•   In 108.1 mode, the circuit is the "Connect Data Set to Line" signal.

Note   *Circuit 108 is Pin 20 in a DB25 connector; in a 34-Pin V.35 connector it is Pin H.*

A brief description of each operating mode is described next. Refer to the ITU-T V.25 bis Command Procedures in this chapter for a full description of the communication procedures for the 108.2 and 108.1 modes. Refer to V.25 bis 108.2 Mode Interface Specifications in this chapter for synchronous dialing protocol formats.

108.2 Mode

The 108.2 operating mode supports convenient outbound calling to multiple locations. When the DTE instructs the modem to originate a call in 108.2 mode, it also specifies the number to be dialed. The DTE can either supply the number itself along with the command to dial, or identify which of the modem's memory cells contains the number to be dialed.

In 108.2 mode the modem supports an ITU-T V.25 *bis* compatible command set you can use from the DTE to interrogate and configure the modem, and to control communication and test functions. Configuration by means of the command set can include operating parameters such as data rate, handshake mode, and synchronous timing source; as well as storage of phone numbers in the modem's memory cells.

In order for the V.25 *bis* command set to function, the modem must be operating in 108.2 mode and terminal interface circuit 108.2 (Data Terminal Ready) must be On. When circuit 108.2 is Off, the modem ignores the commands. Circuit 108.2 can be forced On with the &D0 AT command (this can only be done in asynchronous operations).

108.1 Mode

The 108.1 operating mode supports automatic outbound calling directed primarily to a single location. The DTE instructs the modem to originate a call by turning On circuit 108.1, Connect Data Set to Line. The modem then goes off-hook, dials the number stored in its memory cell 0, and attempts to establish communication.

The modem will disconnect from the line if it does not successfully handshake in the time specified in the abort timer selected by the S7=*x* AT command (default is 30 seconds). If you turn Off 108.1 while the modem is in the data mode, the modem will hang up and disconnect.

The ITU-T V.25 *bis* compatible command set is not available when the modem is operating in 108.1 mode. Storage of a telephone number in memory cell 0 must be performed either in 108.2 mode (using the PRN command), or by means of AT commands. Any number can be called in 108.1 mode by dialing manually and then turning On circuit 108.1 when answer tone is heard from the remote modem.

Commanding the Modem

When entering commands, terminate each one with a line feed <LF> control character. The modem sends a response back to the terminal for each command. Table 5-2 explains responses to valid commands. Table 5-3 explains responses to invalid commands. Most terminals display the responses to indicate each entered command's result, but responses are ignored by some communications software that enables a computer to emulate a terminal. Descriptions of each V.25 *bis* 108.2 mode command appear on the following pages.   Operating procedures for establishing and terminating data communications are explained following the command descriptions.

Table 5-2   Explanation of Valid Responses

Response	Description
CFI AB	Call failure indication: no carrier, call was aborted (time-out occurred or character was entered at keyboard).
CFI BF	Call failure indication: telephone number black list (which uses the 10 memory cells) is full. You cannot place any more calls until: a) after a timeout. b) the memory cell is modified. c) the modem is reset.
CFI DT	Call failure indication: dial tone was not detected (dial tone time-out occurred).
CFI DF	Call failure indication: telephone number delayed list (which uses the 10 memory cells) is full. Numbers which are redialed continuously without making a connection are added to the delayed list. They are removed from the list: a) after a timeout. b) when a connection is made. c) when the memory cell is modified; or d) when the modem is reset.
CFI ET	Call failure indication: remote modem is busy.
CFI UT	Call failure indication: unobtainable number tone was detected.
CNX	300 bps connection is established.
CNX 1200	1200 bps connection is established.
CNX 2400	2400 bps connection is established.
CNX 4800	4800 bps connection is established.
CNX 7200	7200 bps connection is established.
CNX 9600	9600 bps connection is established.
CNX 12000	12,000 bps connection is established.
CNX 14400	14,400 bps connection is established.
CNX 16800	16,800 bps connection is established.
CNX 19200	19,200 bps connection is established.
CNX 21600	21,600 bps connection is established.
CNX 24000	24,000 bps connection is established.
CNX 26400	26,400 bps connection is established.
CNX 28800	28,800 bps connection is established.
INC	Incoming call was detected. This response is generated only once for each incoming call.
INV	Refer to Table 5-3 for responses to commands that the modem does not recognize.
RNGBK	Ringback was detected by the originating modem.
VAL	Valid command was invoked.

Table 5-3   Explanation of Invalid Responses

Command Invoked	Description of INV Response
DIC	INC not received.
PRS	Non-selectable option in user's country.

V.25 *bis* Configuration Commands

Configuration commands allow you to configure the modem.

NVW   Write Option Settings to User Configuration Profile

NVW saves the current settings to a user configuration profile in the modem's non-volatile memory, with the exception of the Terminator Character option (which is set to its factory default, the line feed control-character). This command saves a set of option values that is activated when the modem is powered up.

To invoke this command, type:

```
NVW ; n <LF>
```

where *n* is the user configuration profile (0 to 3).

PRN   Store Phone Number to Cell

PRN stores a telephone number in one of the modem's ten memory cells. Numbers stored by means of this command can be automatically dialed either by invoking the CRS command in 108.2 mode, or by turning On circuit 108.1 in 108.1 mode (108.1 dialing uses only the number stored in memory cell 0).

To store a number, type:

```
PRN n1 ; n2 <LF>
```

where *n1* is the memory cell (from 0 to 9) in which the number is to be stored, and *n2* is the phone number to be stored. *n2* may contain any legal dialing characters (0-9 A-D P T # * , < ! & @).

PRS AA   Automatic Answering

PRS AA controls the automatic answering function. When you enable automatic answering, you can specify the number of rings the modem will wait before it performs automatic answering. Default is 4 rings.

To enable automatic answering, type:

```
PRS AA ; n <LF>
```

where *n* is the number of rings (from 1 to 255) that the modem waits before automatically answering an incoming call.

To disable automatic answering, type:

```
PRS AA ; 0 <LF>
```

PRS AT   AT Command Set

PRS AT switches the modem from V.25 *bis* command set mode to AT command set mode.

To return to V.25 *bis* command set mode, use the AT%V*n* command.

To invoke this command, type:

```
PRS AT <LF>
```

PRS CM   Connect Message Inhibit

PRS CM controls the CNX *yy* connect message responses. The V. 34 supports both the 1989 and the 1984 recommendations for V.25 *bis* connection procedures. The 1989 CCITT Blue Book recommends that when the modem transfers from command mode to data mode it should send a connect message of the form CNX *yy*, where *yy* identifies the connect speed (96 = 9600 bps, 48 = 4800 bps, 24 = 2400 bps, and 12 = 1200 bps; omitted for 300 bps). The 1984 CCITT Red Book does not include these connect messages. Default is 0 (connect message disabled).

To disable the CNX *yy* connect message responses, type:

```
PRS CM ; 0 <LF>
```

To enable responses, type:

```
PRS CM ; 1 <LF>
```

Note   *After modifying this option you should save the setting by using the NVW command.*

PRS DR   DTE Data Rate

PRS DR, in conjunction with the handshake mode command (PRS HM), controls the DTE speed. There are several configurations to consider:

1. An automatic handshake mode, e.g., V.32 *bis* auto [PRS HM ; 2], V.32 auto [PRS HM ; 4], V.22 *bis* only [PRS HM ; 6], takes precedence over the PRS DR selection, and the modem tries for the highest VF speed common to the two commands.

2. For 1200 bps V.22 operation, select PRS HM ; 7. PRS HM ; 6 is an auto mode, so setting the DTE to 1200 bps (PRS DR ; 3) will not force the connection to 1200 bps.

3. When the modem is optioned for an automatic handshake mode and direct V.14 asynchronous mode (AT command \N1), it sends a connect message to the DTE at the selected PRS DR speed. In order to pass data, the user must change the DTE's speed to match the displayed connect speed.

4. When the modem is optioned for speed buffering (AT command \N0) or an error correcting protocol (AT commands \N2 through \N5), the PRS DR command alone selects the DTE speed, and the PRS HM command selects the handshake mode.

5. When the modem is optioned for a fixed handshake mode and direct mode (AT command \N1), the PRS DR command not only selects the DTE speed, but also forces the VF speed to match it. If the required VF speed is not available the modem drops the call. (This does not apply to V.22 *bis* only, which handshakes at the highest VF speed.)

6. When using the modem in direct mode (AT command \N1), if the desired connect speed is known, set the speed to match using the PRS DR command. Set the DTE to the same speed and "AT" the modem so that it will know at what speed to send messages.

Note   *The modem must be in the AT command set mode in order to configure the \Nn AT command.*

To invoke this command, type:

```
PRS DR ; n <LF>
```

where *n* is the DTE rate, as follows:

n	rate	n	rate
0	Autobaud	11	19,200 bps
1	Last connect speed	12	21,600 bps
2	300 bps	13	24,000 bps
3	1200 bps	14	26,400 bps
4	2400 bps	15	28,800 bps
5	4800 bps	16	38,400 bps
6	7200 bps	17	57,600 bps
7	9600 bps	18	76,800 bps
8	12,000 bps	19	115,200 bps
9	14,400 bps	20	128,000 bps
10	16,800 bps		

PRS HM   Handshake Mode

PRS HM selects the handshake mode.

Note   a.   *When the modem is optioned for an external transmit clock source (PTM ; 1), the modem should be optioned for a fixed — not an automatic — handshake mode (e.g., select V.32 bis only [PRS HM ; 3] instead of V.32 bis automatic [PRS HM ; 2]). The modem will then handshake only at the speed given to it by the DTE.*

       b.   *For 1200 bps V.22 operation, select PRS HM ; 7. PRS HM ; 6 is an auto mode, so setting the DTE to 1200 bps (PRS DR ; 3) will not force the connection to 1200 bps.*

To invoke this command, type:

```
PRS HM ; n <LF>
```

where *n* is the handshake mode, as follows:

n	mode
0	V.34 auto (28.8 kbps to 300 bps)
1	V.34 only (28.8 kbps to 2400 bps)
2	V.32 *bis* automatic (14.4 kbps to 300 bps)
3	V.32 *bis* only (14.4 kbps to 4800 bps)
4	V.32 automatic (9600 bps to 300 bps)
5	V.32 only (9600 bps to 4800 bps)
6	V.22 *bis* only (2400 bps to 1200 bps)
7	V.22 only (1200 bps)
8	Bell 212 only (1200 bps)
9	Bell 103 only (300 bps)
10	V.21 only (300 bps)

PRS TR   Termination Character

PRS TR selects the ASCII character that represents the command termination character in the asynchronous mode. The command termination character is the character used to enter a command for interpretation by the modem. Select the command termination character that is compatible with your preference and your terminal. Default is 10 or <LF> (line feed).

To select the line feed control-character as the command termination character, type:

```
PRS TR ; 10 <LF>
```

To select the vertical tabulation control-character, type:

```
PRS TR ; 11 <LF>
```

To select the form feed control-character, type:

```
PRS TR ; 12 <LF>
```

PTM   Synchronous Timing

PTM selects the clock source when operating in a synchronous data mode.

To select internal clock (supplied by the modem), type:

```
PTM ; 0 <LF>
```

To select external clock (supplied by the DTE), type:

```
PTM ; 1 <LF>
```

To select receiver wrap clock (derived from received data), type:

```
PTM ; 2 <LF>
```

V.25 *bis* Communication Commands

Communication commands allow you to establish and terminate data communications.

CIC   Connect Incoming Call

CIC causes the modem to automatically answer the current incoming call. It temporarily modifies the automatic answering function so that the modem immediately answers the call, ignoring the number of automatic answering rings selected with the PRS AA command. Ten seconds after one incoming call is completed, normal automatic answering is restored.

To invoke this command, type:

```
CIC <LF>
```

CRN   Call Requested Number

CRN causes the modem to dial a telephone number, supplied with the command, to initiate data communication with another modem. If the handshake abort timer (AT command S7=*x*) times out before the modem detects answer tone, the modem will return on-hook.

To invoke this command, type:

```
CRN n <LF>
```

where n is the telephone number to be dialed. (The modem recognizes only the characters contained in *n* that are listed in Table 5-4.) To dial 555-1234, for example, type:

```
CRN 5551234 <LF>
```

CRS   Call Requested Stored Telephone Number

CRS causes the modem to dial the telephone number stored in a specified modem memory cell. The number to be dialed must have been stored in a memory cell previously by means of the PRN command.

To invoke this command, type:

```
CRS n <LF>
```

where *n* is the number (from 0 to 9) of the memory cell that contains the telephone number to be dialed. For example, to dial the number stored in memory cell 5, type:

```
CRS 5 <LF>
```

DIC   Disconnect Incoming Call

DIC causes the modem to temporarily disable the automatic answering function and ignore an incoming call. Ten seconds after one incoming call is completed, normal automatic answering is restored.

To invoke this command, type:

```
DIC <LF>
```

Table 5-4   Legal Dialing Characters

Character	Description
0 1 2 3 4 5 6 7 8 or 9	Pulse and tone dial digits
#	Tone dial character
*	Tone dial character
P	Causes dialed numerals following P to be dialed using pulses. Used to select pulse dialing for compatibility with your telephone system. Pulse dialing is blocked by some country code configurations.
T	Causes dialed alphanumeric characters following T to be dialed using tones. Used to select tone dialing for compatibility with the telephone system you intend to use.
, or <	Causes the modem to pause a specified length of time before dialing the next digit of a telephone number (the pause is 2 seconds in length by default and may be changed with the ATS8=*x* command). Used when the telephone system requires a pause before it can accept the next digit of the telephone number being dialed.
! or &	Causes the modem to go on-hook (flash) momentarily. Used to command certain internal telephone systems (PBXs).
@	Causes the modem to wait *n* seconds for one or more rings followed by five seconds of silence before dialing the next digit of a telephone number (if *n* seconds expire before a ring is detected, the modem will abort dialing and return to the command mode). Used to dial a telephone system that does not provide dial tone. Silence, rather than dial tone, indicates that the telephone system is ready to accept telephone number dialing. (*n* = the value selected in the abort timer.)
Ln	On dial failure, link to the telephone number stored in cell n (n = 0 to 9).
W or :	Causes the modem to wait a specified length of time for dial tone before dialing the next digit of the telephone number. The length of time is specified by the ATS7=*x* command. If this time expires before dial tone is detected, the modem will abort dialing and return to the command line.

ITU-T V.25 *bis* Command Procedures

The following paragraphs describe communication operating procedures for the V. 34 using the ITU-T V.25 *bis* command set. The descriptions include procedures for originating, answering, and terminating a call in the 108.2 and 108.1 modes.

108.2 Mode Operating Procedures:

Originating a Call

To establish communication by originating a call in the 108.2 mode:

1. From the DTE, use the CRN or CRS command to dial the desired telephone number.

2. When communication is established, your terminal displays the CNX response (if enabled with the PRS CM ; 1 command) and you may transfer data.

Automatic Call Answering

To have the modem automatically answer calls and establish communication:

1. Enable automatic answering by typing:

    PRS AA ; *n* <LF>

    where *n* is the number of rings (from 1 to 255) that the modem will wait before it performs automatic answering. The default is 4.

2. The modem answers any incoming call automatically after the specified number of rings.

3. When communication is established, your terminal displays the CNX response and data transfer can take place. If communication is not established, your terminal will display the appropriate response and the modem will return to the command mode.

Manual Call Answering

The command PRS AA ; 0 <LF> disables automatic call answering. When automatic answering is disabled, use the following procedure to establish communication by manually answering calls:

1. When your terminal displays the INC result code to indicate an incoming call, type:

    CIC <LF>

2. When communication is established, your terminal displays the CNX response and data transfer can take place. If communication is not established, your terminal will display the appropriate response and the modem will return to the command mode.

Automatic Call Termination

The modem automatically terminates a call if:

*   Terminal interface signal 108.2 (DTR) is turned Off while the modem is in data mode. This mode of automatic termination functions only when DTR is optioned for normal operation; it is disabled if 108.2 is optioned for forced On operation.

*   The handshaking sequence is not completed within the abort time period (selected by the S7=*x* AT command; default is 30 seconds) after originating or answering a call.

- A long space is received and long space disconnect has been enabled by the Y*n* AT command. This mode of automatic termination functions only when the modem is operating at 300, 1200, or 2400 bps.

108.2 Call Establishment Procedure

The general principle for establishing a call between the DTE and DCE complies with the V.25 *bis* 108.2 mode of operation and is outlined below:

Originating a Call

DTE	DCE
Turn On DTR.	Turn On CTS.
Send Command: CRN or CRS.	Send VAL response. Dial phone number.
Wait for the connection (or abort the call by turning Off DTR).	Turn Off CTS when answer tone is detected or send CFI response in cases where the call has failed. Turn On DSR and DCD when handshake is successful.
Recognize successful connection when DSR comes On. Recognize connected data rate from the CNX message.	Send connect CNX message. Enter data transfer mode.
Turn On RTS to send data.	Turn On CTS in response to RTS.
Turn Off DTR to terminate call.	Disconnect from line. Turn Off CTS, DSR, and DCD. Send CFI call abort message.

Answering a Call

DTE	DCE
Turn On DTR.	After detection of an incoming ring, send INC message. When Auto Answer is enabled, modem will answer call after preset number of rings if DTR is On. The CIC command is not required.
Send CIC command to permit answering, or send DIC command to disregard the incoming ring.	Disregard incoming ring if DIC is received. Answer call after the next ring if CIC is received. At next ring, go off-hook. Turn Off CTS. Turn On DSR and DCD when going through handshake successfully.
Recognize successful connection when DSR comes On.	Send connect CNX message. Go into data transfer mode.
Recognize connected data rate from the CNX message.	
Turn On RTS to send data.	Turn On CTS in response to RTS.
Turn Off DTR to terminate call.	Disconnect from line. Turn Off CTS, DSR, and DCD. Send CFI call abort message

108.1 Mode Operating Procedures

Originating a Call Automatically

To establish communication by automatically originating a call in the 108.1 mode:

1. Prior to the time of calling a telephone number must be stored in the modem's memory cell 0. That can be done with either the 108.2 mode PRN command or the AT command &Z*n*=*nnn*.

2. To initiate an automatically dialed call in 108.1 mode, turn On terminal interface circuit 108.1.

3. When communication is established with the remote modem, you may transfer data.

Originating a Call Manually

To establish communication by manually originating a call:

1. Lift the telephone handset, listen for a dial tone, and call the remote site.

2. When calling an automatically answered site, turn On terminal interface circuit 108.1— when you hear answer tone from the remote modem.

3. When calling a manually answered site, ask the attendant who answers the call to transfer the remote modem to data mode. When you hear answer tone, turn On terminal interface circuit 108.1.

4. When communication is established, you may transfer data.

Automatic Call Answering

The modem can answer calls automatically in 108.1 mode if the function has not been disabled. The automatic answer enable/disable command (in 108.2 mode) is:

```
PRS AA ; n <LF>
```

where *n* is the number of rings (from 1 to 255) that the modem will wait before it begins the automatic answering process.

PRS AA ; 0 <LF> disables automatic answering. The default is 4.

The following sequence of events takes place when them modem senses an incoming call:

1. After the specified number of rings, the modem turns On circuit 125 (Call Indicator) to alert the DTE that an incoming call is trying to make a connection.

2. If the DTE is prepared to accept the connection it responds by turning On circuit 108.1. While Call Indicator is On, circuit 108.1 acts as the command to perform automatic answering.

3. The modem then goes off-hook, performs handshaking, and — when that is successfully completed — begins data transfer with the remote modem.

Manual Call Answering

When automatic answering is disabled, use the following procedure to establish communication by manually answering calls:

1. When the telephone rings, lift the handset.

2. When the remote site attendant asks you to place the modem in data mode, turn On terminal interface 108.1.

3. Hang up the handset. You may now commence data communications.

4. To terminate communication, turn Off terminal interface circuit 108.1.

V.25 *bis* 108.2 Mode Interface Specifications

Physical connections between a DTE and a DCE may be either synchronous or asynchronous. The ITU-T V.25 *bis* 108.2 mode recommendations describe the exchange of commands and responses between the units using both types of operation. The V. 34 supports command/response exchange in either mode.

The following paragraphs describe the functional characteristics of the V.25 *bis* synchronous and asynchronous interfaces, as used in the Dual V.34 Modem.

Interface Connections

From DCE to DTE:

104	RXD
106	CTS
107	DSR
125	Call Indicator/Ring Detector
114	TX Timing (synchronous only)
115	RX Timing (synchronous only)

From DTE to DCE:

103	TXD
105	RTS
108.2	DTR
113	TX Timing (synchronous only)

Synchronous Format Selection

The V. 34 supports both the bit-oriented and the byte-oriented modes of synchronous operation.

Synchronous Bit-Oriented Operation

The modem uses the HDLC format in the bit-oriented synchronous mode (%V2 AT command). The structure of each message in this format is shown below:

◄— Time

F	FCS	Message	C	A	F

F   = Idle Flag (01111110)

FCS   = Frame Check Sequence (CRC-ITU-T, x16+x12+x5+1)

Message   = Command/Response (7-bit ASCII data and 1 odd parity)

C   = Control (00010011*)

A   = Address (11111111*)

*The modem does not recognize the C or A fields unless verified as shown above.

The modem uses the BISYNC (BSC) format in the byte-oriented synchronous mode (%V3 AT command). The structure of each message in this format is shown below:

◄— Time

BCC	ETX	Message	STX	SYN	SYN

BCC   = LRC Block Check Character for ASCII

ETX   = ASCII ETX Character (10000011)

Message   = Command/Response (7-bit ASCII data and 1 odd parity)

STX   = ASCII STX Character (00000010)

SYN   = ASCII SYN Character (00010110)

Note   *BCC is always transmitted in the responses of the modem, but optionally included in the DTE commands. In this way, the modem conforms to BSC conventions without deviating from the ITU-T V.25 bis Recommendations.*

Data Rate

The V. 34 does not support 300 bps in the synchronous mode. Also, in the synchronous mode, the modem does not handshake with an incoming call at 300 bps FSK.

Asynchronous Format

The structure of each message in the asynchronous mode (%V1 AT command) format is shown below:

◄─── Time

OFF	LF	Message	OFF

OFF   = Interface idle

Message   = Command/Response (10-bit characters: 1 start, 7-bit ASCII data, 1even parity, 1 stop)

LF   = ASCII Line Feed Character (00001010)

Modem Test Modes

When optioned to operate in the synchronous V.25 *bis* mode, the V. 34 supports the following test modes that can be initiated from the Front Panel:

- Analog Loopback

- Analog Loopback with Self-Test

- Digital Loopback

- Remote Digital Loopback

- Remote Digital Loopback with Self-Test

- End-to-End Self-Test

All tests may be terminated from the front panel switches, and the modem returns to off-line idle command state when DTR goes from On to Off. Pending tests can be cleared only from the front panel.

Chapter 6: Tests

Overview

This chapter describes tests that can be invoked to isolate a trouble condition. The tests can isolate a problem to the data connection, data set operation, or the DTE interface level. See Figure 6-1 *for a sequence of tests for fault isolation.*

Note   *a.   On-line tests, which involve data transmitted from one modem to another, can be performed with the modems operating in either synchronous mode or direct (N1) asynchronous mode. They cannot be initiated until the modem has been in data mode for approximately 30 seconds.*

   b.   Once a modem is in Slave RDL, it ignores all requests other than AL.

   c.   If an MRDL request does not get a response from the Slave modem at 2400 bps, the Master drops the line.

Figure 6-1   Fault Isolation Sequence

Analog Loopback (ANALOOP)

The Analog Loopback (AL) test mode, illustrated in Figure 6-2, is provided to isolate problems in the data set operation and the DTE interface. Specifically, AL tests modem modulator/demodulator operation, DTE receive/transmit operation, and DTE interface operation. This test can be controlled from the front panel or by AT commands. It can also be commanded by an SNMP controller, such as the TEAM MMS (Modem Management System).

Note   *When the modem is used in \N0, \N2, \N3, \N4 or \N5 modes with a fixed DTE speed, it will not issue a CONNECT message. When the modem is used in \N1 mode, since the AL handshake speed may not match the DTE speed selected, the modem issues a CONNECT _ _ _ _ message at the last known DTE rate. If the DTE rate and handshake rate differ, the user can change the DTE speed to match the rate reported by the CONNECT message.*

Table 6-1   Local Test

Step	Front Panel	AT Command Mode
1.	To start the test, press AL for modem you are testing (a or b).	To start the test, type: AT&T1 (enter). If modem responds with an error message, type: AT&T0 (enter), which resets the test mode, then re-enter the command.
2.	The TM LED flashes while the modem is setting up the test, then lights while the test is running.	
3.	Enter test data at the DTE. Compare the data that was entered at the DTE with the data that is looped back and displayed by the DTE. If errors occur frequently, a problem may exist in the modem, the DTE, or the DTE-to-modem connection. *For fault isolation refer to Figure 6-1*.	
4.	To end the test, press AL switch again.	To end the test, type the escape sequence (+++) and, after the modem is in the command mode, type: AT&T0 (enter).

3. Enter test data at the DTE. Compare the data that was entered at the DTE with the data that is looped back and displayed by the DTE.

2. The modem flashes the TM LED while it is setting up the test, then lights the TM LED while the test is running.

1. To start the test, press AL.
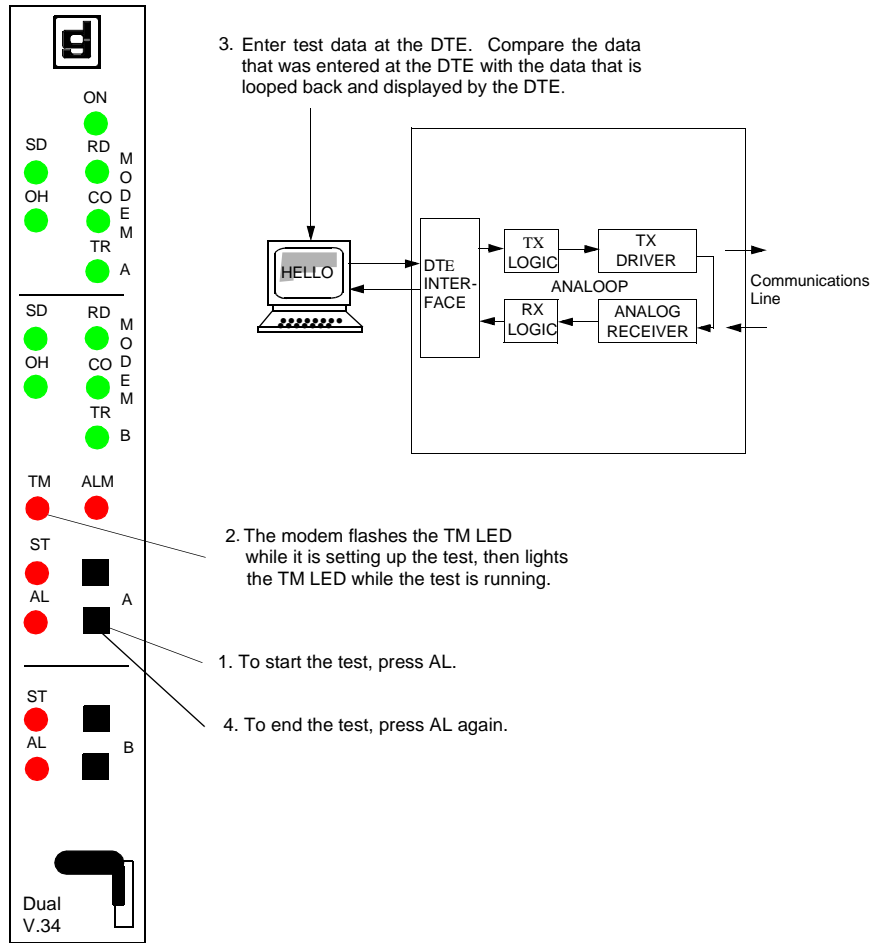
4. To end the test, press AL again.

Figure 6-2   Analog Loopback (Modem A)

Analog Loopback with Self-Test

Analog Loopback may be combined with Self-Test, as illustrated in Figure 6-3. Upon initiation of Self-Test, a pattern is generated by the transmitter and sent to the receiver for analysis. The pattern is made up of alternate ones and zeros for speeds of 1200 and 2400 bps. For all other speeds the modem generates a 511 test pattern. The number of errors is displayed on the screen. This test provides a means for you to determine whether the problem is in the local data set.

This test is not operational when the modems are passing data at 300 bps.

Table 6-2   Analog Loopback with Self-Test

Step	Front Panel	AT Command Mode
1.	To start the test press AL switch, then the ST switch for the modem you are testing (a or b).	To start the test, type: AT&T8 (enter). If modem responds with an error message, type: AT&T0 (enter), which resets the test mode, then re-enter the command.
2.	The TM LED flashes while the modem is setting up the test, then lights while the test is running. While the test is running, the TM LED flashes each time the modem detects an error.	
3.	If the timer, S-Register 18, is set to a value between 1 and 60, the test ends automatically after that value (in 10-second increments) is reached. The factory default for S-Register 18 is 000, meaning that the test continues indefinitely.	
4.	To end the test, press the AL switch again.	To end the test, type the escape sequence (+++) and, after the modem is in the command mode, type: AT&T0 (enter).

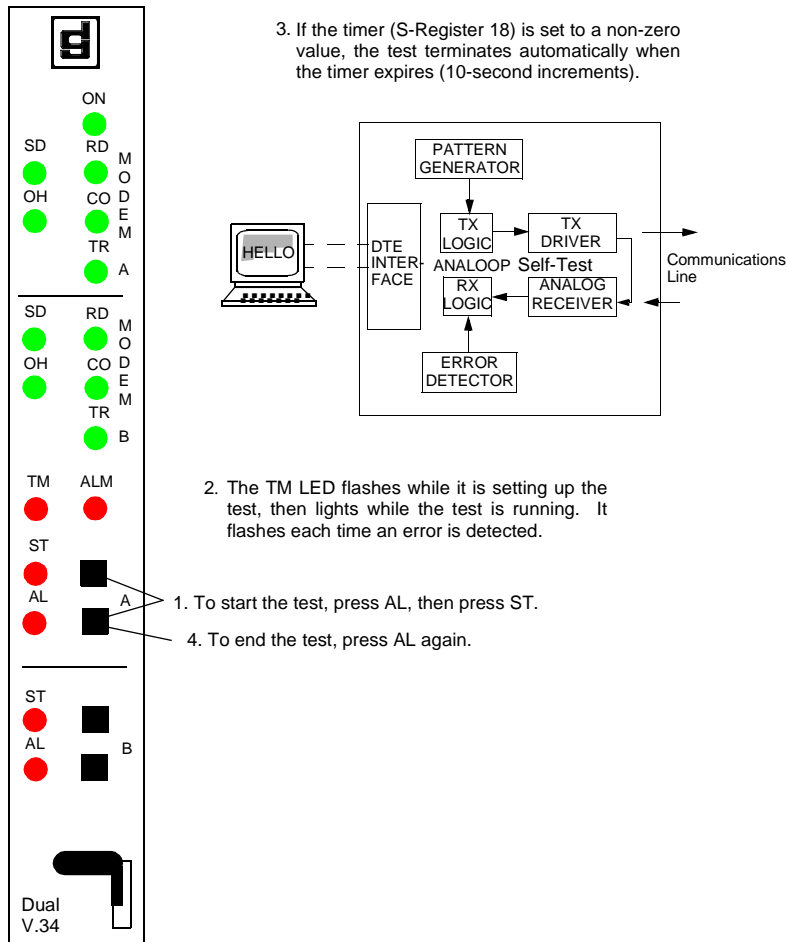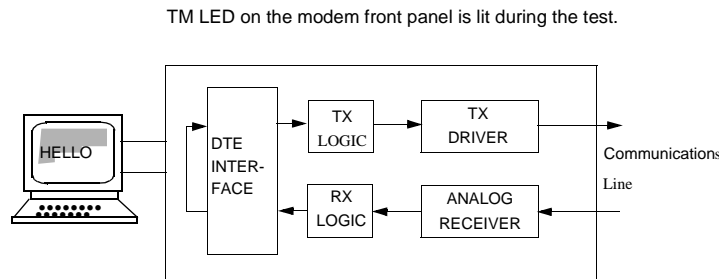
Figure 6-3   Analog Loopback with Self-Test (Modem A)

Digital Loopback

The modem can be commanded to enter digital loopback, illustrated in Figure 6-4, via AT commands. This loopback is used while a call to the distant modem is established. In digital loopback, the local received data is coupled to the transmitter input, so that the remote unit can perform a loopback test without commanding remote loopback.

In asynchronous mode the clocks are clamped at the EIA interface.

Table 6-3   Digital Loopback

Step	AT Command Mode
1.	Establish data communications with a remote modem.
2.	To start the test, type the escape sequence (+++) and, after the modem is in the command mode, type: AT&T3 (enter). If modem responds with an error message, type: AT%T0 (enter), which resets the test mode, then re-enter the command.
3.	The modem flashes the TM LED while it is setting up the test, then lights the TM LED and decimal point one while the test is running.
4.	Direct the remote attendant to enter data at the remote DTE, then compare it with the data that is looped back and displayed by the DTE. If errors occur frequently, a problem may exist in the local or remote modems, the remote DTE, the remote DTE-to-modem connection, or the communication line. *For fault isolation refer to Figure 6-1*.
5.	To end the test, type: AT&T0 (enter) then type ATO (enter) to go back on line.

TM LED on the modem front panel is lit during the test.

Figure 6-4   Digital Loopback Data Path

Remote Digital Loopback

Remote Digital Loopback, illustrated in <u>Figure 6-5</u>, is controlled at the local end. It can be commanded with AT commands. The loopback can be commanded only after a call is established and both ends are in data mode. In this loop, the de-scrambled received data from the demodulator at the remote end is coupled to the remote transmitter input for transmission back to the local end.
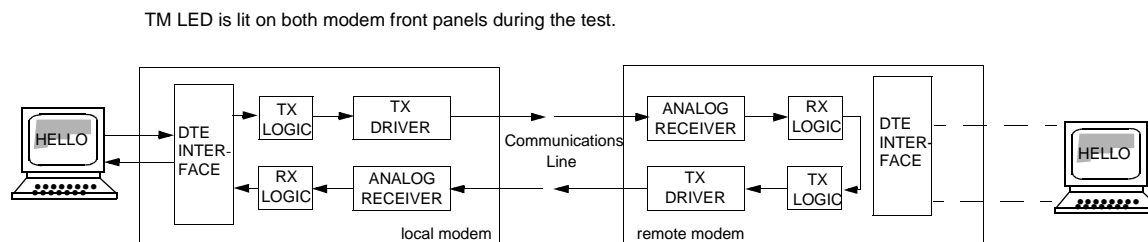
This test is not operational when the modems are passing data at 300 bps.

Note   *This test cannot be performed if the remote modem is commanded to ignore a remote digital loopback command.*

If the modems are operating at V.22 bis speeds and the local modem issues the RDL command to a remote unit configured to ignore the remote loopback command the resulting condition will cause the local modem to drop the connection.

Table 6-4   Remote Digital Loopback

Step	AT Command Mode
1.	Establish data communications with a remote modem.
2.	Check with the remote attendant that the remote modem will accept Remote Digital Loopback commands.
3.	To start the test, type the escape sequence (+++) and, after the modem is in the command mode, type: AT&T6 (enter). If modem responds with an error message, type: AT%T0 (enter), which resets the test mode, then re-enter the command.
4.	The modem flashes the TM LED while it is setting up the test, then lights the TM LED while the test is running.
5.	Enter data at the local DTE. Compare data that was entered at the DTE with the data that is looped back and displayed by the DTE. If errors occur frequently, a problem may exist in the local or remote modems, local DTE, local DTE-to-modem connection, or the communication line. *For fault isolation refer to <u>Figure 6-1</u>.*
6.	To end the test, type the escape sequence (+++) and, after the modem is in the command mode, type: AT&T0 (enter) then type ATO (enter) to go back on line.
NOTE: Any attempt to terminate the test at the remote modem by using the AT&T0 command causes the modem to disconnect from the line. NOTE: CTS at the remote modem drops low during the test.	

TM LED is lit on both modem front panels during the test.

Figure 6-5   Remote Digital Loopback Data Path
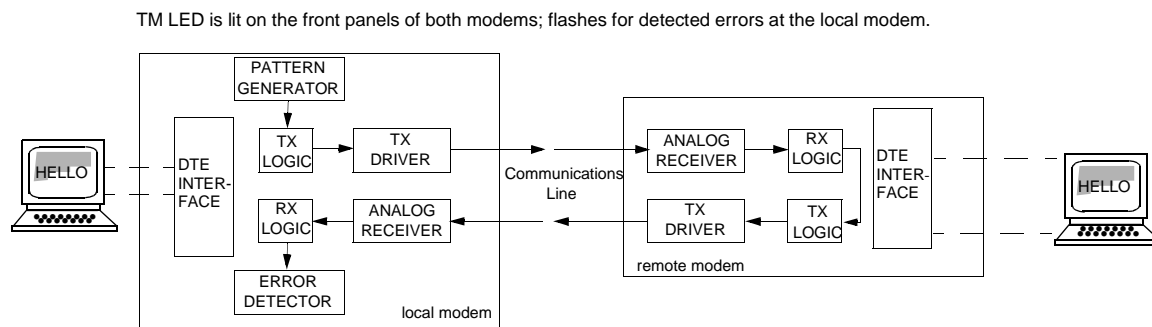
Remote Digital Loopback with Self-Test

Remote Digital Loopback with Self-Test, illustrated in Figure 6-6, is controlled at the local end. It can be commanded with AT commands. This command can only be entered after the call is established and both ends are in the data mode. The test causes the local modem to generate a pattern that is transmitted across the telephone line to the remote modem's receiver, looped through to the remote modem's transmitter, and sent back across the telephone line to the local modem's receiver for analysis. The pattern is made up of alternate ones and zeros for speeds of 1200 and 2400 bps. For all other speeds the modem generates a 511 test pattern. The number of errors is displayed on the screen. The TM LED flashes to indicate detected errors. This test checks both modems and the telephone line.

This test is not operational when the modems are passing data at 300 bps.

Note   *This test cannot be performed if the remote modem is configured to ignore a remote digital loopback command.*

Table 6-5   Remote Digital Loopback with Self-Test

Step	AT Command Mode
1.	Establish data communications with a remote modem.
2.	Check with the remote attendant that the remote modem accepts Remote Digital Loopback commands.
3.	To start the test, type the escape sequence (+++) and, after the modem is in command mode, type: AT&T7 (enter). If modem responds with an error message, type: AT%T0 (enter), which resets the test mode, then re-enter the command.
4.	The modem flashes the TM LED while it is setting up the test, then lights the TM LED while the test is running. TM flashes each time an error is detected.
5.	If the timer, S-Register 18, is set to a value between 1 and 60, the test ends automatically after that value (in 10-second increments) is reached. The factory default for S-Register 18 is 000, meaning that the test will continue indefinitely.
6.	To go back on line, type ATO.

TM LED is lit on the front panels of both modems; flashes for detected errors at the local modem.

Figure 6-6   Remote Digital Loopback with Self-Test Data Path

End-to-End Self-Test

End-to-End Self Test, illustrated in , requires operators at both the local and remote modem. It can be commanded only with AT commands. The commands can only be entered after the call is established and both ends are in the data mode. The test causes each modem to generate a pattern and to transmit it to the other modem. The modem receiving the pattern checks it for errors. The patterns are made up of alternate ones and zeros for speeds of 1200 and 2400 bps. For all other speeds the modems generate a 511 test pattern. The number of errors received is displayed on the screen. The TM LED flashes at the modem receiving the error for each detected error. This test checks the operation of both modems and the communications line.

This test is not operational when the modems are passing data at 300 bps or the modems are configured for error correction (\n2, \n3, \n4, \n5).

Table 6-6   End-to-End Self-Test

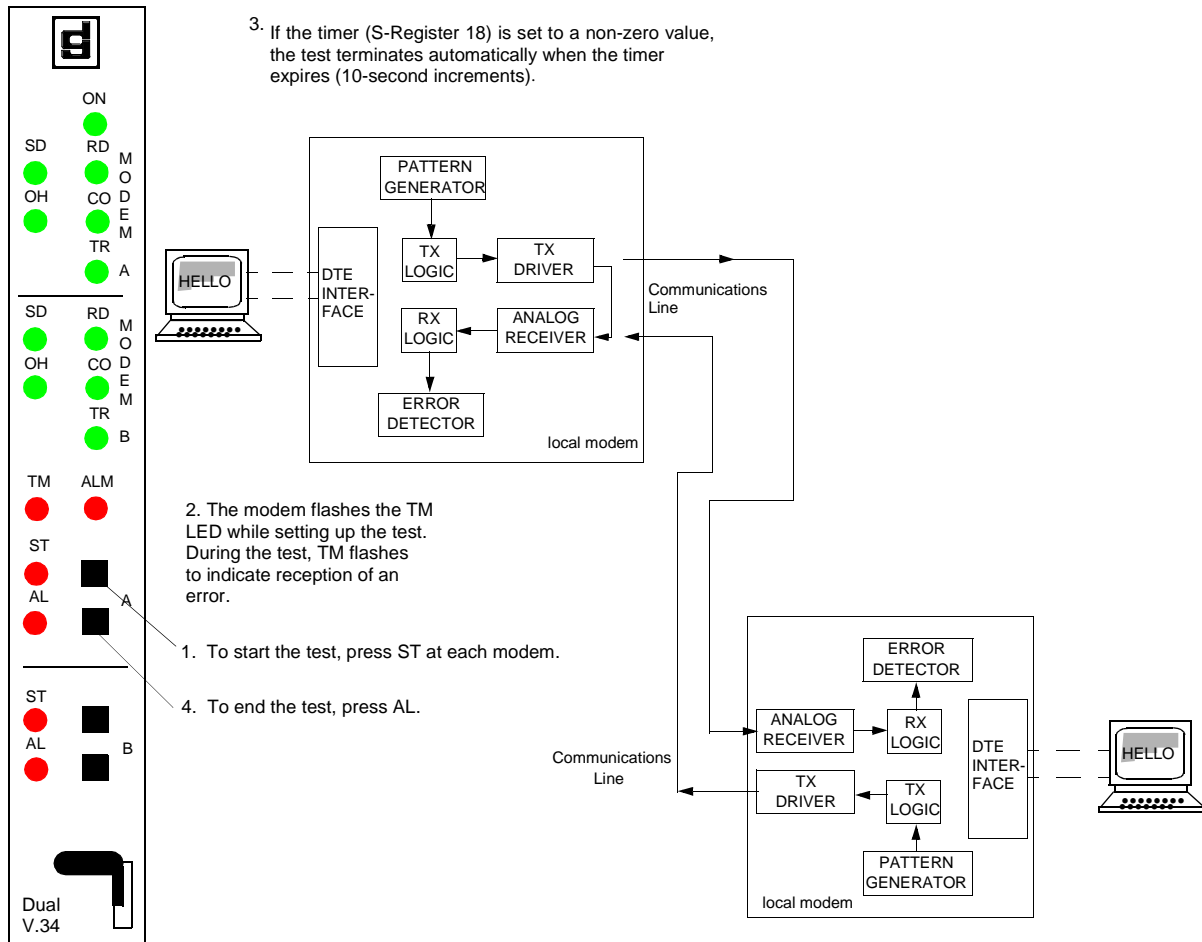| Step	Front Panel	AT Command Mode
1.	To start the test (the modem must be in Data Mode), press the ST button for the modem you are testing (a or b).	To start the test, (the modem must be in Data Mode), at each modem type: AT&T9 (enter). If modem responds with an error message, type: AT%T0 (enter), which resets the test mode, then re-enter the command.
2.	Each modem flashes the TM LED while it is setting up the test, then lights the TM LED while the test is running. The TM flashes each time an error is detected.	
3.	If the timer, S-Register 18, is set to a value between 1 and 60, the test ends automatically after that value (in 10-second increments) is reached. The factory default for S-Register 18 is 000, meaning that the test will continue indefinitely.	
4.	To end the test, press AL.	To end the test, type the escape sequence (+++) at each modem and, after the modem is in the command mode, type: AT&T0 (enter).

Figure 6-7 End-to-End Self-Test

RDLB Requests

Your modem is factory set to acknowledge a remote modem's request to participate in a remote digital loopback test initiated from the remote location. If you do not want to acknowledge such requests, enter AT&T5&W.

If you later decide to acknowledge such requests, enter AT&T4&W.

Appendix A: ASCII Character Set

Character	Decimal	Hexa-decimal	Binary	Character	Decimal	Hexa-decimal	Binary
NUL	0	00	00000000	SP	32	20	00100000
CTRL A (SOH)	1	01	00000001	!	33	21	00100001
CTRL B (STX)	2	02	00000010	"	34	22	00100010
CTRL C (ETX)	3	03	00000011	#	35	23	00100011
CTRL D (EOT)	4	04	00000100	$	36	24	00100100
CTRL E (ENQ)	5	05	00000101	%	37	25	00100101
CTRL F (ACK)	6	06	00000110	&	38	26	00100110
CTRL G (BEL)	7	07	00000111	'	39	27	00100111
CTRL H (BS)	8	08	00001000	(	40	28	00101000
CTRL I (HT)	9	09	00001001	)	41	29	00101001
CTRL J (LF)	10	0A	00001010	*	42	2A	00101010
CTRL K (VT)	11	0B	00001011	+	43	2B	00101011
CTRL L (FF)	12	0C	00001100	,	44	2C	00101100
CTRL M (CR)	13	0D	00001101	-	45	2D	00101101
CTRL N (SO)	14	0E	00001110	.	46	2E	00101110
CTRL O (SI)	15	0F	00001111	/	47	2F	00101111
CTRL P (DLE)	16	10	00010000	0	48	30	00110000
CTRL Q (XON)	17	11	00010001	1	49	31	00110001
CTRL R (DC2)	18	12	00010010	2	50	32	00110010
CTRL S (XOFF)	19	13	00010011	3	51	33	00110011
CTRL T (DC4)	20	14	00010100	4	52	34	00110100
CTRL U (NAK)	21	15	00010101	5	53	35	00110101
CTRL V (SYN)	22	16	00010110	6	54	36	00110110
CTRL W (ETB)	23	17	00010111	7	55	37	00110111
CTRL X (CAN)	24	18	00011000	8	56	38	00111000
CTRL Y (EM)	25	19	00011001	9	57	39	00111001
CTRL Z (SUB)	26	1A	00011010	:	58	3A	00111010
ESC	27	1B	00011011	;	59	3B	00111011
FS	28	1C	00011100	<	60	3C	00111100
GS	29	1D	00011101	=	61	3D	00111101
RS	30	1E	00011110	>	62	3E	00111110
US	31	1F	00011111	?	63	3F	00111111

(Sheet 1 of 2)

ASCII Character Set

@	64	40	01000000	`	96	60	01100000
A	65	41	01000001	a	97	61	01100001
B	66	42	01000010	b	98	62	01100010
C	67	43	01000011	c	99	63	01100011
D	68	44	01000100	d	100	64	01100100
E	69	45	01000101	e	101	65	01100101
F	70	46	01000110	f	102	66	01100110
G	71	47	01000111	g	103	67	01100111
H	72	48	01001000	h	104	68	01101000
I	73	49	01001001	i	105	69	01101001
J	74	4A	01001010	j	106	6A	01101010
K	75	4B	01001011	k	107	6B	01101011
L	76	4C	01001100	l	108	6C	01101100
M	77	4D	01001101	m	109	6D	01101101
N	78	4E	01001110	n	110	6E	01101110
O	79	4F	01001111	o	111	6F	01101111
P	80	50	01010000	p	112	70	01110000
Q	81	51	01010001	q	113	71	01110001
R	82	52	01010010	r	114	72	01110010
S	83	53	01010011	s	115	73	01110011
T	84	54	01010100	t	116	74	01110100
U	85	55	01010101	u	117	75	01110101
V	86	56	01010110	v	118	76	01110110
W	87	57	01010111	w	119	77	01110111
X	88	58	01011000	x	120	78	01111000
Y	89	59	01011001	y	121	79	01111001
Z	90	5A	01011010	z	122	7A	01111010
[	91	5B	01011011	{	123	7B	01111011
/	92	5C	01011100			124	7C	01111100
]	93	5D	01011101	}	125	7D	01111101
^	94	5E	01011110	~	126	7E	01111110
—	95	5F	01011111	DEL	127	7F	01111111

(Sheet 2 of 2)

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