

Contents

F-Secure Management Agent

Introduction

F-Secure Settings and Statistics

F-Secure Management Agent Interface

Disclaimer

Contacting Technical Support

About F-Secure Corp.

Introduction

The F-Secure Management Agent does the following:

- Checks the signature to verify the validity of the remotely signed policy.
- Interprets the policy file. Other components or applications must always ask F-Secure Management Agent for attribute values.
- Acts as a central configuration component, assigning attribute values to other F-Secure products.
- Allows modifications to the local policy according to the remotely set global policy.
- Sends status information about the host.
- Sends alerts.
- Performs policy-based installations on the host.
- Generates reports.
- Sends autoregistration files to F-Secure Administrator.

F-Secure Settings and Statistics

F-Secure Settings and Statistics is the common interface for all F-Secure applications. To view and modify any F-Secure program settings, open the F-Secure Settings and Statistics dialog box by double-clicking the "F" icon in the Windows System tray. F-Secure Settings and Statistics will open and display a list of installed F-Secure applications.

Select the name of the application, and click Properties to access the application's user interface.

F-Secure Management Agent Interface

By using F-Secure Settings and Statistics, users can access F-Secure Management Agent. Users can view status and policy information, and can choose the communication method.

The F-Secure Management Agent interface can be disabled in the Properties pane of F-Secure Administrator (under *F-Secure Management Agent Settings/User Interface*).

More:

[Status Tab](#)

[Policy Tab](#)

[Communication Tab](#)

Status Tab

The Status tab displays the following host information to the user:

- F-Secure host ID. Identifies the host when polling for policy updates.
- WINS name. The WINS name of the host.
- DNS. The Domain Name System name of the host.
- IP addresses. A list of the host's IP addresses.

The Status tab has the following buttons:

- Show log file. Opens the F-Secure log file (*LogFile.log*) in Windows Notepad.
- Open Event Viewer. Opens the Windows Event Viewer.

Policy Tab

The policy tab displays the following information:

- Policy file datestamp. Time and date when the most recent policy received by the host was created. If no Base Policy file has been distributed to the host, "N/A" will be displayed.
- Policy file counter. Number of the policy received by the host. If no Base Policy file has been distributed to the host, "N/A" will be displayed.

By clicking the **Import Base Policy** button, a user can browse for a new Base Policy file from drives that he can access.

Communication Tab

In the Communication tab, the user can set the communication method of the host.

F Changes to these settings become valid only when the workstation has been restarted.

- F-Secure Management Server. With this method, policies and other files are transferred to and from the F-Secure Management Server. The HTTP address of the Management Server must be entered. The User Account and Password are not needed in the current version of F-Secure Management Agent.
- Network Communication Directory. With this method, the host tries to locate the policies and other files in the network's Communication directory. Browse for the directory, and enter the name and password for the user account created for accessing the directory. The network Communication directory must be specified as a UNC path (for example, `\\server\share`). The user account and password are only applicable on Windows NT platforms. Windows 95 and 98 uses the access rights of the currently logged-in user.
- Stand-alone. In Stand-alone mode, the host does not attempt to contact the F-Secure Management Server. The host will not receive or send policy files or other files, even if the host is connected to the network.

Disclaimer

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Contacting Technical Support

F-Secure Technical Support is available by e-mail and from the F-Secure Web site. You can access our Web site from within your F-Secure application or from your Web browser.

More:

[Web Club](#)

[Virus Descriptions on the Web](#)

[Electronic Mail Support](#)

[Daily Updates](#)

Web Club

The F-Secure Web Club provides assistance to users of F-Secure products. To enter, choose the Web Club command from the Help menu in the F-Secure application. The first time you use this option, enter the path and name of your Web browser and your location.

To connect to the Web Club directly from your Web browser, go to:

<http://www.F-Secure.com/webclub/>

For advanced support, go to the F-Secure Support Center at:

<http://www.F-Secure.com/support/>

Virus Descriptions on the Web

F-Secure Corporation maintains a comprehensive collection of virus-related information on its Web site. To view the Virus Information Database, choose the Virus Descriptions on the Web command from the Help menu.

You can also access the Virus Information Database at:

<http://www.F-Secure.com/vir-info/>

Electronic Mail Support

If you have questions about F-Secure that are not covered in the manual or online services at www.F-Secure.com, you can contact your local F-Secure distributor or F-Secure Corporation directly.

For basic technical assistance, please contact your local F-Secure Business Partner. Send your e-mail to:

country@F-Secure.com

Example: Norway@F-Secure.com

If there is no authorized F-Secure Business Partner in your country, you can request basic technical assistance from:

Crypto-Support@F-Secure.com

Anti-Virus-Support@F-Secure.com

F-Secure-Workstation-Support@F-Secure.com

Please include the following information in your support request:

- Name and version number of the F-Secure software product.
- Name and version number of your operating system. Include the build number.
- A detailed description of the problem, including any error messages displayed by the software, and any other details that could help us replicate the problem.

When contacting F-Secure support by telephone, please do the following to save time:

- Be at your computer so you can follow instructions given by the support technician, or be prepared to write down instructions.
- Have your computer turned on, and (if possible) in the state it was in when the problem occurred; or you should be ready to replicate the problem on the computer with minimal effort.

After you have installed your F-Secure software, you may find a README file in the F-Secure program group in the Start menu. This README file contains the latest information.

Daily Updates

F-Secure provides official daily updates for F-Secure Anti-Virus. The unique identifying technology built into F-Secure Anti-Virus allows F-Secure Corporation to ship updates for new macro viruses immediately after analyzing them.

Daily updates can be automatically "pushed" to the customer by F-Secure BackWeb, or they can be "pulled" on demand from the F-Secure Web site. The updates can be automatically distributed to all of the workstations, servers, and gateways in the network.

To find out more, go to the F-Secure web site at www.F-Secure.com.

About F-Secure Corp.

F-Secure Corporation (formerly Data Fellows) is one of the world's leading developers of data security products. The company develops, markets and supports anti-virus, data security, and cryptography software products for corporate computer networks. It has headquarters in San Jose, California, and Espoo, Finland, with branch offices in several countries, including the UK, France, Germany, Japan, Hong Kong, and Canada. Corporate partners, VARs and other distributors are located in over 80 countries around the world. F-Secure products have been translated into more than 20 languages.

F-Secure software products have received numerous international awards and citations. The company was named one of the Top 100 Technology companies in the world by Red Herring magazine in its September 1998 issue. F-Secure Workstation Suite 4.0 was awarded five stars, the highest rating, by SECURE Computing Magazine in its July 1999 issue. F-Secure Anti-Virus was awarded Editor's Choice by the German PC Professionell Magazine in its July 1999 issue. Other commendations include Hot Product of the Year 1997 (Data Communications Magazine); and Best Anti-Virus product (SVM Magazine, May 1997) and the 1996 European Information Technology Prize.

F-Secure Corporation has tens of thousands of customers in more than 100 countries. These include many of the world's largest industrial corporations and best-known telecommunications companies; major international airlines; several European governments, post offices and defense forces; and several of the world's largest banks. Customers include NASA, the US Air Force, the US Department of Defense Medical branch, the US Naval Warfare Center, the San Diego Supercomputer Center, Lawrence-Livermore National Laboratory, IBM, Unisys, Siemens-Nixdorf, EDS, Cisco, Nokia, Sonera (formerly Telecom Finland), UUNet Technologies, Boeing, Bell Atlantic, and MCI.

More:

[The F-Secure Product Family](#)

The F-Secure Product Family

All F-Secure products are integrated into the **F-Secure Framework**, which provides a three-tier, scalable, policy-based management infrastructure for minimizing the cost of security management.

F-Secure Workstation Suite consists of malicious code detection and removal, unobtrusive file and network encryption, and personal firewall functionality, all integrated into a policy-based management architecture.

F-Secure Anti-Virus, with multiple scanning engines (including F-PROT and AVP), is the most comprehensive, real-time virus scanning and protection system for all major desktop and server platforms. It is a three-tiered solution aimed at the corporate market, and includes a wealth of features for network management and centralized deployment.

F-Secure Content Scanner protects networks against viruses arriving through e-mail, web downloads, and database replication. It works with Microsoft Exchange Server, Lotus Domino, and firewall products from Check Point and other leading vendors.

F-Secure VPN+ provides a software-based, IPSec-compliant virtual private network solution for large corporate networks as well as remote and small office networks. By combining F-Secure VPN+ products, companies of any size can use cost-effective public networks, or the Internet, to create secure VPNs without the need to install special hardware.

F-Secure FileCrypto is the first and only product to integrate strong real-time encryption directly into the Windows file system. It automatically encrypts data before being stored on the hard disk, protecting sensitive information in the most demanding situations. FileCrypto also allows users to send encrypted, self-extracting packages by e-mail to other users.

FSecure SSH provides secure remote login, terminal, and other connections over unsecured networks. It is the most widely used secure remote administration tool.

F-Secure NameSurfer is the solution for remote Internet and intranet DNS administration. Its easy-to-use WWW user interface automates and simplifies DNS administration.

