

The STAR Project

Student Transition and Retention

Outcomes of the STAR Project

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The STAR Project (Student Transition And Retention)

- Funded by FDTL4 till 2007, continuing on a consultancy basis
- Consortium of
 - University of Ulster
 - University of Brighton
 - Liverpool Hope University
 - University of Manchester
 - University of Sunderland
- Identify and disseminate good practice in managing student transition

The STAR project

Four themes

- **Prior to entry**

- Appropriate expectations
- Matching student to course

- **Induction**

- Pre teaching
- Extended

- **Curriculum development**

- Matching course to student qualifications
- Support subjects

- **Staff development**

- Raising staff awareness - things have changed
- Teaching, learning and assessment practices

Time line



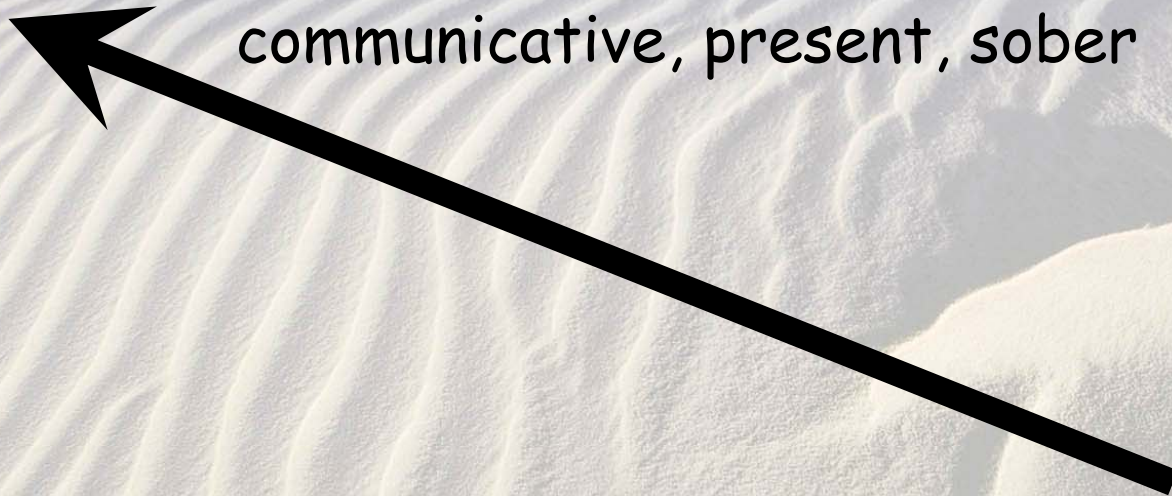
STAR activities

- **Survey** of BioScience departments
- **Selection** of likely good practice
- **Staff** interviews to document good practice
- **Student** focus groups to validate good practice
- **Publish** good practice on the web
- **Publish** paper based booklets
- **Sponsor** mini-projects

Managing transition

End point

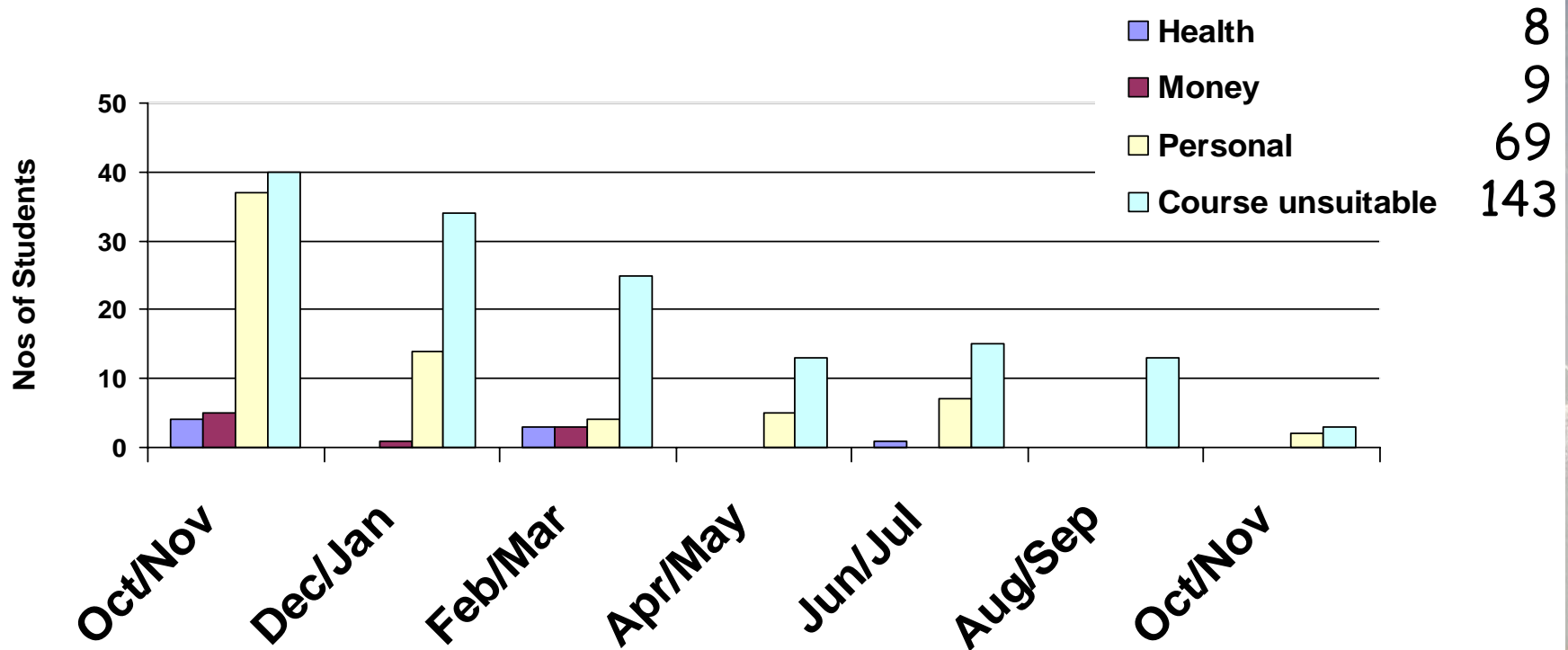
Independent, enthusiastic,
involved, motivated,
communicative, present, sober



?

Start point

Why do students leave early?



Data from University of Ulster 2001/2 (institutional data)

Decision making

Capable

Incapable

Coping

Overwhelmed

Integrated

Isolated

STAY

LEAVE

Capable v Incapable

- All admitted have the potential to succeed
- Not all start in the same place

• Solutions

- Realistic expectations
- Flexible curricula assuming student diversity
- Proactive support



Solutions

- Honest visit days
- Pre-entry student mentoring
- Accurate literature
- Awareness of student attributes

Coping v Overwhelmed

- Culture shock of higher education
 - First generation students
- New social contexts
 - Away from home / financial management
- New academic expectations
 - Independence / time management

Solutions

- Extended induction
 - Longitudinal induction, year induction
- Tutorial support (small group teaching)
- Transitional methods
 - Look at pre-entry qualifications
 - Look at pre-entry assessment methods
- Enhance support for HE study skills

Integration v Isolation

Students who feel they 'belong' are less likely to leave

- Social

- Approachable staff
- Cohort cohesiveness

- Academic

- Does the subject meet their aspirations?

Short term

Long term


Solutions

- Integrate 'home' students with residential ones
 - Homestart
- Social induction
 - Clubs, trips, social events
 - Residential field trips, outings with or without an academic context
- Student mentoring
- Identify and meet aspirations
 - Vocational curriculum
 - Start from where they *are* not where you would like them to be


In conclusion

- Attrition is an institutional problem
 - But may be a student's solution
- Attrition is a multifactorial problem
 - Many prior experiences are inappropriate
 - Some students are disappointed
 - Some students fail to adjust to independent living while others never really leave home

Solution is



The Holy Grail



- Strong support from the top administration
 - High quality teaching, incentives and resources
- An emphasis on collaborative learning
 - Groups tend to socialize as well as study and learn
- Frequent and immediate formative assessment
 - students need a steady flow of feedback

Tinto

- Mould and meet expectations

STAR

Tangible STAR Outcomes

- The STAR website
- The STAR *Guidelines*
- The STAR *Transition Audit* of current practice
- Published Case Studies
- Mini-project reports
- Group of people with expertise (consultancy)
- End of project conference (Easter 2007)

The STAR Outcomes

Published Case Studies - 11 themes

Student Transition and Retention - An Overview
Informing Students

Community outreach Quality information

Supporting Students

Early induction

Extended induction

Student mentoring

Tutorial support

Course Design

International students

Special needs

Supporting Staff - Staff Development