

Information for "New Atlas of the Solar System"

1. Installation

- a. Put the CD in the CD drive. It is recommended that you quit any programs running in the background, and disable screensavers, anti-virus programs etc.
- b. Installation should start automatically.
- c. If installation does not start automatically, choose Windows <Start>, <Run> and then type "D:\SetupDat\Install.exe" (where "D" is the letter assigned to the CD drive).
- d. Follow the instructions on the screen.
- e. The setup program will install the files into Program Files/Xamba.
- f. The set up will install a shortcut in the Programs menu: under DK Multimedia.

2. Internet Explorer 5

Parts of New Atlas of the Solar System are implemented using HTML. To display this data correctly, you must have Internet Explorer 4.0 or above installed. If you do not have this installed, please go to <http://www.microsoft.com>, where you may download and install this software.

3. DirectX

The "Virtual Tours" included in New Atlas of the Solar System require DirectX 7.0 or above. If you do not have DirectX 7.0 or above installed, please go to <http://www.microsoft.com>, where you may download and install this software.

4. Flash

Parts of New Atlas of the Solar System are implemented using Macromedia Flash. If you do not have Flash Player 4 or above installed, please go to <http://www.macromedia.com>, where you may download and install this software. If you do not have access to the Internet, you can install the Flash Player included on the CD by double clicking *InstallAXFlash.exe*.

Problems?

Should you experience any problems not mentioned in this ReadMe, or the Frequently Asked Questions (below) you should first try cleaning the disc and obtaining new graphics card drivers. If this does not solve the problem, contact us on feedback@xamba.com.

FREQUENTLY ASKED QUESTIONS

Q: The application seems to install OK, but it won't run

A: New Atlas of the Solar System needs Internet Explorer version 4 or above in order to run. Check that you have Internet Explorer 4 or 5 installed on your computer. If you don't have it already installed, you can download it from www.microsoft.com.

Q: New Atlas of the Solar System starts, but the bottom part of the control panel is blank (missing object symbol)

A: Install Flash Player 4.0 or above. The menu that lets you select planets and moons is implemented in Flash. A Flash Player is needed to display it. You can download the latest Flash Player from www.macromedia.com. If you don't have access to the Internet, you can install a Flash Player from the component check dialog or by double clicking *InstallXFlash.exe* on the CD-ROM.

Q: The Virtual Tours and the Solar System simulator (Planetarium) won't run. A message is displayed warning that a system component is missing.

A: Install DirectX 7.0 or above. The Virtual Tours and the Solar System simulator use DirectX technology. Visit www.microsoft.com and search for DirectX. Download and install the version appropriate for your system.

Q: Some of the colours are distorted and/or the application doesn't fit in the screen area.

A: New Atlas of the Solar System requires Display Settings to be set to 16 bit color (High Color) and the screen resolution to be at least 800 x 600. Try checking your Display Settings. New Atlas of the Solar System looks even better if you set your screen resolution to 1024 x 768.

Q: The Virtual Tours and the Solar System Simulator won't run. The message "unable to create 3D scene" is displayed.

A: Try changing your display settings to High Color (16 bit). Some graphics cards won't run the Virtual Tours in True Color (32 bit).

Q: When I drag the mouse over the 3D maps, the globes appear to rotate the wrong way.

A: Dragging the mouse is like flying over the surface of the map. Therefore the map moves in the opposite direction to your imaginary 'spacecraft'.

Q: Why are there pauses when I zoom in and out of maps?

A: New Atlas of the Solar System loads new maps as the scale changes. This causes a slight pause.

Q: I am running Windows 95 and I can't Print maps

A: There is an incompatibility between the Print software and Windows 95. Use Edit|Copy and paste the map image into another application (such as Paint)

Q: Virtual tours don't work on my WindowsNT computer

A: Virtual tours use Microsoft's DirectX technology. DirectX 7 is not available for NT.

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