



User Manual
TeraStation Pro II
TS-HTGL/R5

Congratulations on your new TeraStation! This user manual is intended to assist you in configuring it.

Because we're constantly updating our product, the images and text in this manual may vary slightly from the images and text displayed by your TeraStation. These changes are minor and should not affect the ease of setup adversely. As time passes, future user interfaces, updated software, and later versions of this manual may be freely available for download at our web site: *<http://www.buffalotech.com>*.

If you run into difficulties or need additional help, feel free to contact our technical support. Contact information for Buffalo Technology and our technical support is available on pages 73 and 74.

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Begin setting up your TeraStation by plugging your *power cable* and *Ethernet cable* into the back of the TeraStation as shown.



Connect your cables



Plug the power cord into a wall socket or surge protector. Plug type and socket will differ according to country of use.

Plug the other end of the Ethernet cable into a hub, router, or switch in your network.





Press the *power button* on the front panel. LEDs will light as your TeraStation boots up.

After your TeraStation has completed booting up, check the *LINK/ACT LED* on the front of the TeraStation. If it's lit, then your TeraStation is connected properly, and you can go on to page 8. If it's not lit, turn to page 7 for troubleshooting.



The TeraStation's Ethernet port will automatically adjust to use either a Crossover or Patch cable, so you may connect the TeraStation to your network with either type of Ethernet cable. Buffalo Technology doesn't recommend connecting the TeraStation directly to a PC.

Verify that the *LINK/ACT LED* on the front of TeraStation is lit (see page 6's picture). If it's lit, go to page 8 to continue setting up TeraStation. If the *LINK/ACT LED* is still not lit, try the suggestions below to verify that you're not suffering from common setup problems.

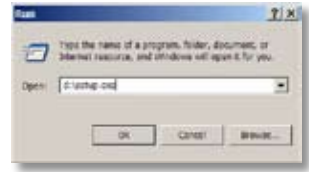
Having problems? Make sure that:

- the TeraStation and the router, hub or switch are both powered on,
- the Ethernet cable is securely plugged in at both ends, and
- the Ethernet cable is not damaged. Verify this by trying a different Ethernet cable.

If problems persist, you may contact Buffalo Technology's technical support. See pages 66 and 67 for technical support contact information.

Insert the TeraNavigator CD into your computer's CD-ROM drive.

On a PC, setup should automatically launch. If it does not, manually launch `setup.exe` by pressing *Start* and selecting the *Run...* option. When the *Run* dialog opens, type **d:\setup.exe** (where d is the drive letter of your CD-ROM drive). Press *OK* to continue.



If you are installing the software on a Mac, open the CD and click *TeraNavigator* to begin installation.





Press the *Begin Installation* button to begin.

If you're installing on a PC, click on *Connect this PC to TeraStation* (the green, lower button). Mac users can skip this step.

Click *Next* to step through the installation.



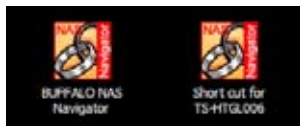


Continue pressing *Next* to step through the installation.

When installation is complete, you may close the installation window.



Using your TeraStation with a Windows PC



Two new icons will be on your desktop: *Shortcut for TS-TeraStation_name* and *Buffalo NAS Navigator*.



Clicking *Shortcut for TS-TeraStation_name* takes you directly to the folders on your TeraStation. *Share* is the main folder that you can put files and folders in. *Info* contains a copy of your user manual.

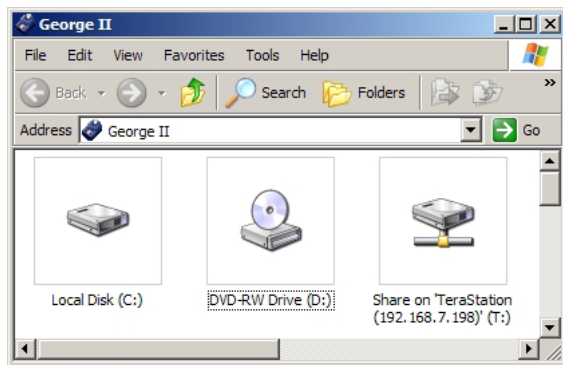
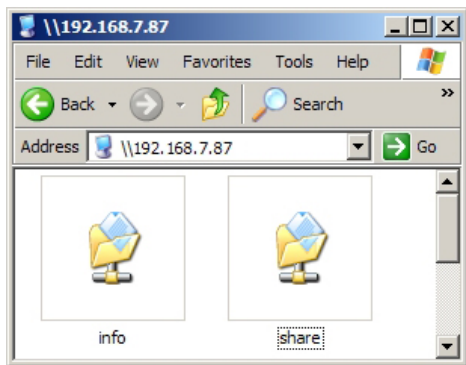


The *Buffalo NAS Navigator* icon opens the TeraStation's client utility. Turn to page 67 for more on using the NAS Navigator client utility.

Accessing TeraStation Data from your PC

To Access TeraStation Data from a PC:

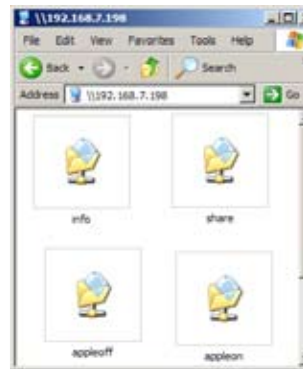
Your TeraStation uses “shares” (folders) to hold data. A share called “share” is already configured on your TeraStation, and you can create additional shares on page 41. To start using your TeraStation, you can either click on the *Shortcut for TeraStation* on your desktop, or you may just use *drive T* in My Computer, which setup has mapped to the default share in your TeraStation.



Accessing TeraStation Data from your PC

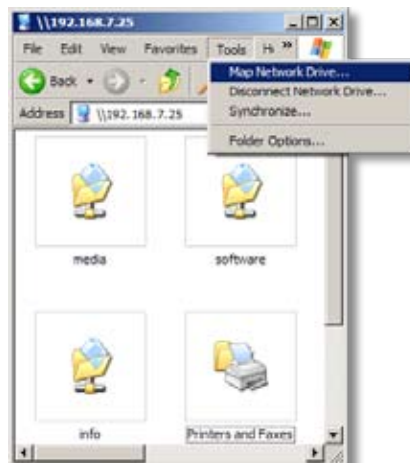
You can map additional drive letters to shares on your TeraStation. From the *Start* menu, select *Run....* Enter your TeraStation's hostname (you can get it from the NAS Navigator utility) or IP address. Press *OK*.

Your TeraStation should open. “Share” is a data folder in your TeraStation by default. “Info” contains your user manuals. If you have created other folders, they will be visible here too. You can map drive letters to any of these folders.

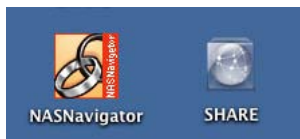


Accessing TeraStation Data from your PC

From the *Tools* pull-down menu, select *Map Network Drive*. Choose a drive letter from the *Drive:* pull down menu. To specify the folder to map, either find it with *Browse* or enter **\\TeraStation_Name\share_name** in the *Folder:* field, where *TeraStation_Name* is your TeraStation's hostname and *share_name* is the name of a folder on your TeraStation. Check the *Reconnect at logon* checkbox to have Windows connect to this mapped drive everytime it starts. When finished, press the *Finish* button. Your share is now mapped to a drive letter.



Using your TeraStation with a Mac



After installing the TeraNavigator software, your Mac will have two new icons on the desktop.

The *Share* folder is the main folder that you can put files and folders in. *NAS Navigator* is the TeraStation's client utility.



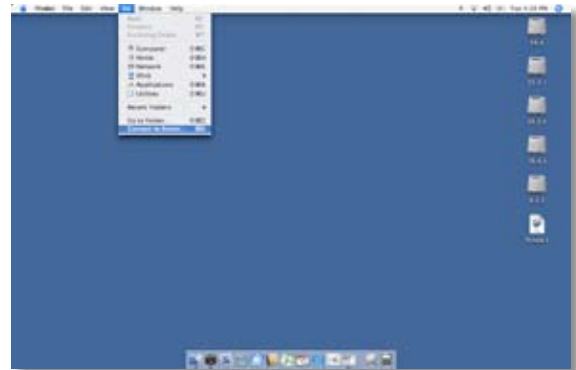
Clicking *Share* opens the main folder on your TeraStation. You can put files and folders in *Share* as though it were any other hard drive connected to your computer.



The *NAS Navigator* icon opens the TeraStation's client utility. See page 67 for more on using the NAS Navigator client utility.

Accessing TeraStation Data from a Mac

You can manually add TeraStation Shares (folders) to your desktop by adding them to the Mac's server list. Begin by clicking *Go*, and then choose *Connect to Server*.



In the *Server Address* field, enter your TeraStation's IP address in the form *smb://ipaddress* (where "ipaddress" is your TeraStation's IP address), and click *Connect*.

If you don't know your TeraStation's IP address, see page 18.

Accessing TeraStation Data from a Mac

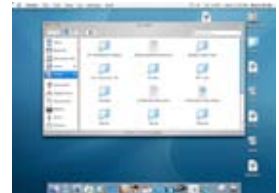
Select *Guest* and click on *Connect*. Note: If you have configured share permissions on your TeraStation, select *Registered User* and enter your Registered User credentials.



Select the volume that you want to mount, such as *share* or *share-mac*, from the list of folders on the TeraStation.



The share will open. A link to the shared folder will appear on your desktop.



Accessing TeraStation Data from a Mac

If you don't know your TeraStation's IP address, there are several ways to get it.

One simple method is to use the NAS Navigator client utility (included on your CD) to find your TeraStation(s). Just click on the tab for your TeraStation and you'll be able to read its IP address. See page 67 for more on the client utility.

You can get the TeraStation's IP address from the LCD display on the front of the TeraStation as it boots up.

You can always get the TeraStation's IP address from your router's configuration utility. Many Buffalo routers list this information on the *Client Monitor* page, as shown to the right. Consult your router's documentation for instructions on identifying the TeraStation's IP address.



TeraStation Pro has two USB 2.0 ports on the rear. These ports can be used for adding external USB Hard Drives or UPS systems. TeraStation will share connected USB storage devices, allowing everyone on the network to use them. Up to two external USB hard drives may be added to TeraStation Pro. To connect a USB hard drive or UPS to TeraStation, simply plug it into one of the USB Ports.

You may plug in additional USB hard drives to either of the USB ports on your TeraStation. See page 35 for setting up your USB hard drive on the TeraStation. Page 50 shows you how to set up TeraStation to backup to a USB Hard Drive.

See page 55 for more information on using the TeraStation with a UPS.

Power Button – Press and release the Power Button to turn the TeraStation on. Hold it down for three seconds to turn the TeraStation off.

Hard Drive Access – The Access LEDs will blink green when the associated hard drive is accessed. During startup, it's normal for all the lights to blink.

Hard Drive Cage – The tubular lock prevents physical access to hard drives when locked. See page 71 for information on replacing hard drives.



The Status LCD can be configured to display specific TeraStation information. Please see page 58 to configure the various display options.



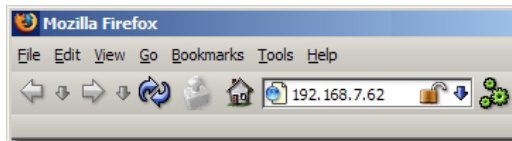
UPS interface – An Uninterruptable Power Supply can use this serial port to safely shut down your TeraStation in the event of a power failure. This interface is non-LPS. DP-1, DP-1P, DP-2, or DP-2P cables may be used to connect to the UPS. The TeraStation Pro also supports many USB Uninterruptable Power Supplies.

10/100/1000 Mbps Ethernet Port – Use this port to connect your TeraStation to a switch, a router, or another computer. The port is autosensing, so either a conventional Ethernet cable or a crossover Ethernet cable may be used.

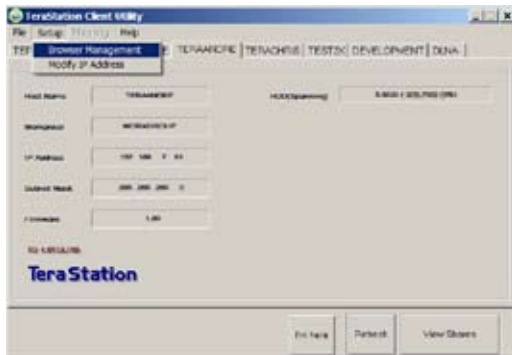
USB Ports – TeraStation offers two USB 2.0/1.1 ports for adding external drives or UPSs.



The Configuration GUI



The Configuration GUI may be accessed at any time by typing the IP address of your TeraStation into the URL bar of a browser running on a computer connected to the same network as the TeraStation. This works perfectly with OS X, Linux, and other non-Windows PCs.



You may also open the Configuration GUI from NAS Navigator by clicking on *Setup* and choosing *Configuration Settings*.

This login prompt will appear. Enter **admin** for the user name. Until you change it, the password for the admin account will be **password**. Press the *OK* button when finished.



User name: *admin*

Password: *password*

See page 47 to change your password.

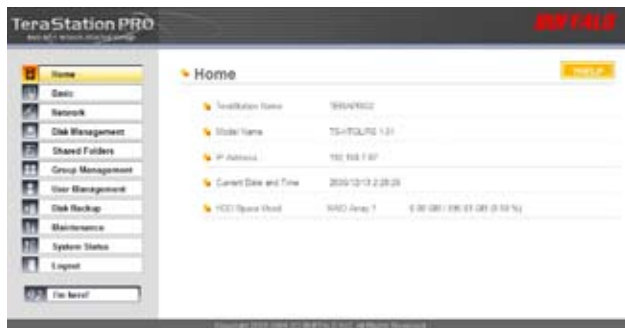
If this login prompt does not appear, your DHCP server may not be functioning correctly. If DHCP is disabled, you may re-enable it, or verify

that the TeraStation's IP Address is in the same range as that of your PC.

Note: Pages 67 and 68 describe how to configure the TeraStation with a Static IP Address.

Welcome to the configuration GUI for the TeraStation! Bookmark this page in your browser so it can be easily accessed for future configuration changes. If the TeraStation's IP Address changes, you will need to recreate the link. You can also get here by typing `http://TeraStation_Name` into a Web browser, where TeraStation_Name is the name of your TeraStation.

You are now at *Home*. Notice that the *Home* button is lit up in yellow. You can navigate this menu by clicking on the buttons at the left of the screen. Here at "Home", you can see basic information about your TeraStation's current configuration. You may close this screen by clicking *Logout* at the bottom left, or just by closing the browser window. If you have lost your TeraStation, clicking *I'm here!* at the bottom left will cause it to beep, making it easier to find.



Basic

You may modify your TeraStation's hostname and description under *Hostname Setup*. A friendly, easy-to-remember name (e.g. "TeraStation") is recommended.

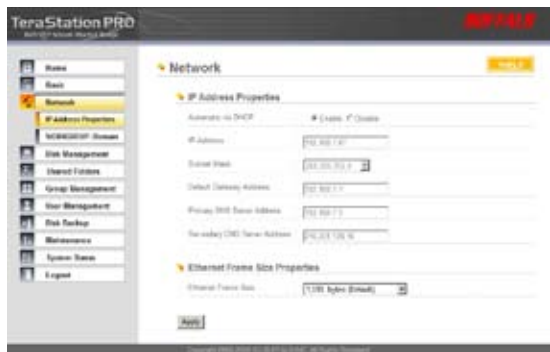
Make sure that the date and time are correct in *Date and Time Setup*. To synchronize time settings with those in your computer, press *Use Local Time*. To have your system time automatically set by an NTP server, enable *NTP Server* and enter an IP Address for the NTP server (e.g. 192.43.244.18) or use the supplied default NTP server.

Ensure that both the *Display Language* and the *Windows Client Language* are set to languages that you're comfortable with.

Once desired fields have been completed, press the *Apply* button.



Network (IP Address Properties)



In most networks, TeraStation will get its IP Address automatically from a DHCP server. You may disable DHCP here. If DHCP is disabled and an IP Address is not set manually, it will default to *192.168.11.150*. The TeraStation's *IP Address*, *Subnet Mask*, *Default Gateway Address*, and *DNS Server address* may all be entered manually under *IP Address Properties*.

Ethernet Frame Size may also be set manually on this page. Only use JumboFrame settings when operating in a Gigabit environment where all other clients support the same JumboFrame setting.

Click *Apply* after making any changes.

Network (Workgroup/Domain)



If you are unfamiliar with Domain/Active Directory networking, then please leave the *Network Type* selected as *Workgroup* and *Workgroup Name* set to *Workgroup*.

To make your TeraStation a member of a workgroup or domain, enter the appropriate information into the fields on this page and click *Apply*. Do not select *Domain* unless you have a Windows Server Domain Controller on your network. Please leave the network type selected as *Workgroup* unless you are a network administrator or have been instructed to do so by one.

NOTE: If using *Domain*, TeraStation must be added as a member computer in the Domain Server.

Domain & Active Directory Authentication integrates the TeraStation Pro with Windows Domain and Active Directory Servers. The TeraStation Pro participates as a member device in the Domain and Active Directory networks, allowing the TeraStation to use Users and Groups that reside on the Domain or Active Directory System. If Active Directory is used, then the TeraStation will automatically receive update information from the domain controller(s). To configure the TeraStation Pro on an Active Directory network, you must have the Domain Administrator login credentials. To configure TeraStation Pro in a Windows Domain or Active Directory environment, please select Domain as the Network Type. Enter the Domain Name and Domain Controller into the appropriate fields. In an Active Directory environment, check the Active Directory Domain checkbox and fill in the remaining fields. The Authentication Setup fields will be automatically filled out, so no input is needed there. Once you have finished, press *Apply*.

Disk Management (Drive Properties)

This page shows the current properties of your hard drives and RAID Arrays. To change these settings, click on *RAID Setup* at left.



TeraStation uses *RAID* (“Redundant Array of Independent Disks”) technology to control the four hard drives in your TeraStation. RAID may be configured several ways:

RAID Spanning - All four drives are striped into one large drive, giving the maximum capacity for your TeraStation. This size is the one listed on your TeraStation’s box and shows the total capacity of the TeraStation with no data used for redundancy. RAID Spanning is fast and efficient, but with no redundancy, if one hard drive fails, all data on the TeraStation is lost.

RAID 1 (mirroring) - Hard drives (or spanned pairs of hard drives) are arranged in mirrored pairs. Each half of the pair reads and writes exactly the same data. This costs you half the total capacity of your TeraStation, but provides excellent redundancy. If a hard drive fails, the mirror continues to supply data, so you may work on normally. You may replace the damaged or defective drive at any time, and normal RAID 1 mirroring will then be automatically restored.

RAID 5 (parity) - All drives in a RAID 5 array reserve part of their data space for parity information, allowing all data to be recovered if a single drive fails. The parity information takes up about one hard drive’s worth of space, so if you set up all four drives in the TeraStation as a RAID 5 array, your usable capacity will be about 3/4 of the total capacity of the TeraStation. RAID 5 is an excellent compromise between efficiency and security. If a single drive fails, no data is lost. After the damaged or defective drive is replaced, your TeraStation will automatically restore all data to the new drive and resume normal RAID 5 operation. This is how your TeraStation is set up out of the box.

Buffalo Technology recommends *RAID 5* for its excellent balance of efficiency and security.

Disk Management (RAID Configuration)

A configured RAID array may be deleted by pushing the *Delete RAID Array* button. This will free up all hard drives listed under Disk Structure.



You will need to enter a confirmation number from the screen before the RAID array will be deleted.



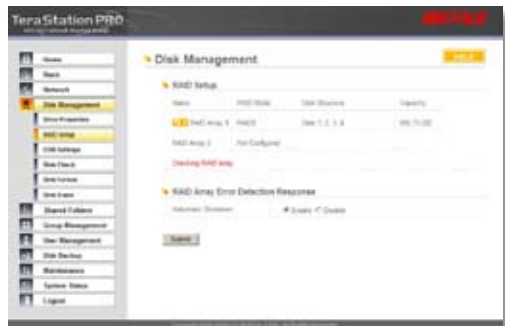
To configure an unconfigured array, begin by double clicking on the array you want to configure, e.g. “RAID Array 1”.



Choose your RAID mode under *RAID Settings* and put checks next to the hard disks you want included in the array under *Disk Structure*. Click *Setup RAID Array* when ready. It may take several minutes to complete setting up the RAID array. When it's finished, a Disk Check will run.



Disk Management (Disk Check)



When RAID Configuration is done, a disk check will run automatically. This may take several hours to complete. Performance of the TeraStation will be slower than normal while the disk check is running.

Disk Management (RAID Configuration)



You'll see this screen when your new RAID Array is completely configured. Click on *Shared Folders* and turn to page 41 to begin setting up shares on your TeraStation.

Disk Management (USB Settings)

If you've plugged an external USB hard drive into one of the USB ports on your TeraStation, you may set it up from this page. Click on its name under *USB Disk Setup* to begin.



Disk Management (USB hard drive setup)



From here you can see your USB hard drive's setup information. If the hard drive's information isn't displayed properly, try restarting your USB hard drive and then restarting your TeraStation. Some USB hard drives must be reformatted from within TeraStation before they can be assigned shares. Press *Format USB Disk*, or choose *Disk Format* from the left-side menu, to begin reformatting your USB hard disk. Turn to page 39 for more information on reformatting disks. Turn to page 40 to set up shares on your USB hard drives.

Disk Management (Disk Check)



To initiate a comprehensive disk check on a hard drive or array of drives, select the hard drive or array that you want to check from the *Target* dropbox and click the *Start Disk Check* button. Performance will be slower while the disk check is running.

Disk Management (Disk Format)



To format a hard drive or array, select it from the *Target Disk* drop box. Choose the file system desired from the *File System* dropbox (internal drives can only be formatted with XFS). Note that FAT32 has a 2 gigabyte single file size limit. If you choose FAT32 for your file system, you will not be able to store single files larger than 2 gigabytes on the drive. Use of the *XFS* or *EXT3* file systems is recommended. Press *Select Target Disk* when done.

Depending on the size of the target hard disk or array, a Disk Format may take several hours to complete. Performance will be slow during the disk format.

Shared Folders



To add new shares to your TeraStation, select *Shared Folders* from the left side menu, and then click the *Add* button.

To delete a share or shares, check the checkbox next to the shares you'd like to delete, and press the *Delete* button. Deleting shares will remove the share and erase all of the files and folders inside that share.

Add a new Shared Folder



To add a new shared folder, enter a name for it in the *Shared Folder Name* box and choose which *Disk Space* it will reside in. You may also choose which operating systems and features the share will support by putting the appropriate checks next to *Shared Folder Support*, and whether the share supports the Recycle Bin by putting a selecting *Enable* or *Disable*. Enter a *Shared Folder Description* and a *Remote Backup Password* if desired. Click *Apply* to build the new shared folder.

Appletalk support is available for use with legacy Macs. Checking “Apple” by *Shared Folder Support* lets you use your TeraStation with older Macs, but gives you all of Appletalk’s limitations, including a 2GB maximum filesize and a 32 character limit for filenames. For OS X 10.3.9 and later, leave “Apple” unchecked for best performance.

Remote Backup Password will set a password on this share for other TeraStations who want to use it as a

remote backup target. This password will not affect users attempting to access the share; it only pertains to remote TeraStations trying to access this share for backup tasks.

Shared Folders (Access restrictions)



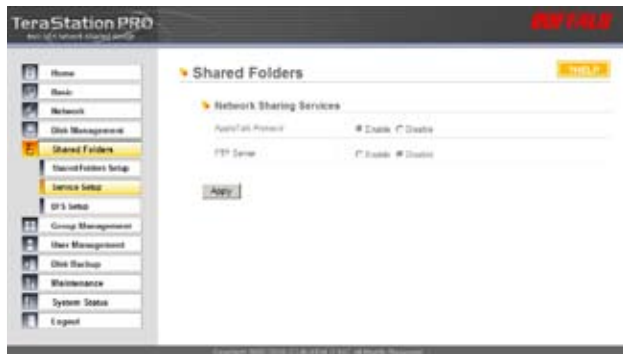
To use *Access Restrictions* for a share, select *Enable*.

Highlight groups or users in the *All Groups/Users* column and use the left-pointing arrow buttons (located just to the left of each box) to move individual groups or users from the *All Groups/Users* column to the *Read Only* box (if you want to give them read access only) or all the way to the *Writable* box, if you want to give them full access to the share. Right-pointing arrows will move highlighted users or groups back to the right.

Click *Apply* when you have your groups and users in the appropriate boxes.

To set up new groups and users, see pages 45 and 46.

Shared Folders (Service Setup)



To allow FTP Access to TeraStation, choose *Enable* for *FTP Server*. To enable legacy AppleTalk support, choose *Enable* for *AppleTalk Protocol*.

FTP Server Info: Enabling the FTP Server will allow users to connect to shares via FTP protocol. Their username and password is used for their login credentials, and they will only have access to shares that have read-only or writeable access to on the TeraStation. The network administrator of your network may need to enable traffic on port 21 to the TeraStation for FTP to work over the Internet.

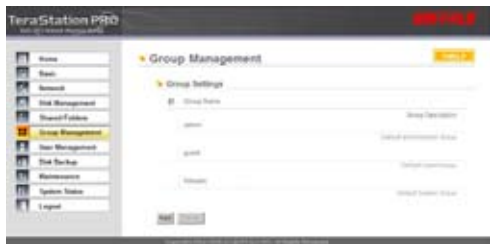
Click the *Apply* button to set up these services.

Shared Folders (DFS Setup)



To allow Distributed File System (DFS) technologies for Windows Server 2003 R2, select *Enable* and click the *Apply* button.

Group Management



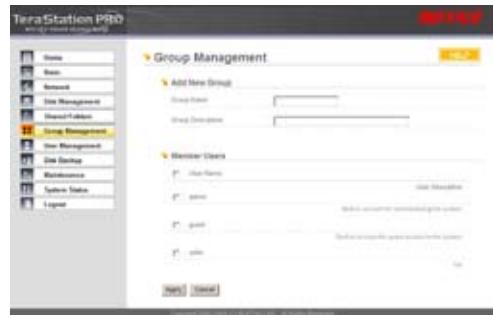
Groups allow for easier management of permissions in some networks, specifically networks with a lot of users in different departments.

To *Delete* a group, put a check next to its name and click *Delete*. To add a group to your TeraStation, click *Add*.

Add a name and a description to the *Add New Group* fields. Put checks next to each *Member User* that you want to be part of the group. Click *Apply* when your group is set up the way you want it.

Active Directory and Domain Groups are not shown here but are available under Share Management.

Members can be added or removed from a group at any time by editing the group. This is done by clicking on the Group name on the main Group Settings page.



User Management



TeraStation is preconfigured with two users, *admin* and *guest*, out of the box. The *admin* and *guest* user accounts cannot be deleted. To delete any other user, put a check next to their name and click *Delete*. To add a new user, click *Add Local User*.

The *Add New User* dialog will appear. Enter a *User Name*, *Password*, and *User Description* for the new user and click the *Apply* button. If a user will be accessing the TeraStation from a Windows 95/98 computer, their password should be 15 characters or less. Mac OS 8 and OS 9 users's passwords should be 9 characters or less.

A Domain User List will be displayed if the TeraStation Pro is a member of a Domain or Active Directory environment.

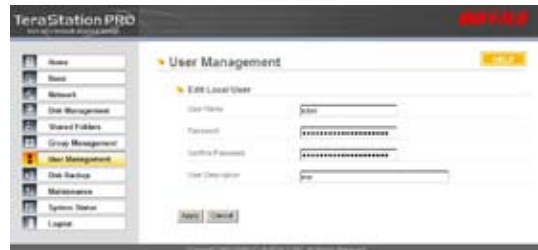


User Management (changing passwords)



To change an account's password, click on the name of the account under *User Settings*. Note: if a user name and password are used to log into a user's windows computer or domain, the same user name and password should be used when creating the user's account on the TeraStation, or problems accessing shared folders may occur.

Enter the desired new password in both boxes and click *Apply*.



Troubleshooting Multiple Shares



When accessing multiple shares to a Windows PC, you may see this error message.

This is caused by having multiple shares to the same resource using different login credentials.

The error occurs when connecting to at least one secure, restricted share. Due to a constraint in Microsoft Windows, only one set of login credentials can access or map drive letters for a network resource such as the TeraStation. As such, only one username and password can be used while mapping drives to a PC. If unsecure, unrestricted shares are mapped and then an attempt to map a secure, restricted share is made from the same PC, then this error will occur. To prevent this, you must create all mapped shares using the same login and password information. Please follow the steps on the next page to remedy this problem.

Mapping Multiple Shares

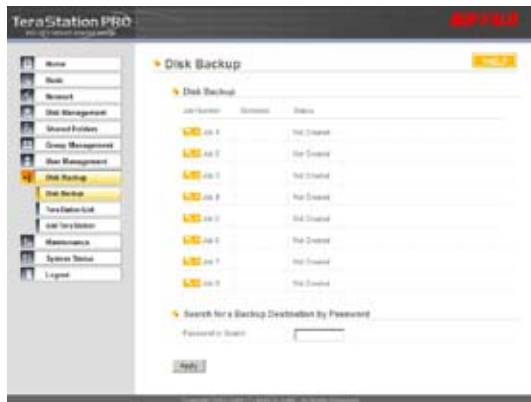


When mapping any share, select the *Connect using a different user name* option. A login and password prompt will appear. Use the username and password required by any secure, restricted shares for *all* shares. All mapped shares on a single PC must use the same username and password!



If only unrestricted shares are being mapped, then it's not necessary to set a username and password for shares. Multiple mapped drives to unrestricted shares can exist without a username or password as long as no restricted, secure shares are mapped. If an unrestricted share and a restricted share are being mapped or accessed, use the restricted username and password for the unrestricted share login by using the *Connect using a different user name* option. This will allow a Windows PC to access both shares without any problems.

Disk Backup



To create a backup job, click on a *Job Number*. The *Edit Backup Job* dialog will appear.

Disk Backup (Edit Backup Job)

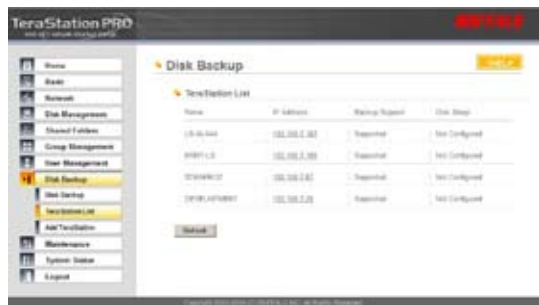


A *Backup Job* can run regularly on a daily or weekly schedule, or immediately by appropriate choices in the *Backup Job Schedule* field. *Date* and *Time* for the backup may be entered, and *Encryption* and *Compression* enabled or disabled. Enable *Overwrite Backup* to have each scheduled backup write over the previous backup, or *Differential Backups* to backup only files changed since the previous backup.

Select the folder to be backed up from the *Local Backup Shared Folder* dropdown, and the destination for the backup files from the *Destination Backup Shared Folder* dropdown. The destination folder may be on a USB drive attached to the TeraStation, or another TeraStation on the network. Click on *Select* to approve the backup targets.

Click the *Apply* button when your backup job is set up the way you want it, or *Clear Job* to stop a job from running again.

Disk Backup (TeraStation List)



The TeraStation list shows other TeraStations in your network that you can configure network backups to.

Press *Refresh* to get a list of TeraStations on your network.

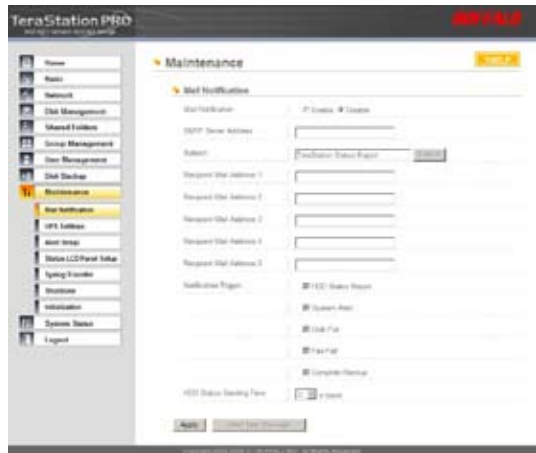
Disk Backup (Add TeraStation)



To add a remote TeraStation to your network, enter its numerical IP Address in the *Remote TeraStation IP Address* field and click the *Add to List* button. For remote TeraStation backups, make sure both firewalls are configured to allow traffic in and out of their networks.

Note: Disk Backups between two TeraStations use port 8873 for encrypted backups and port 873 for backups with no encryption.

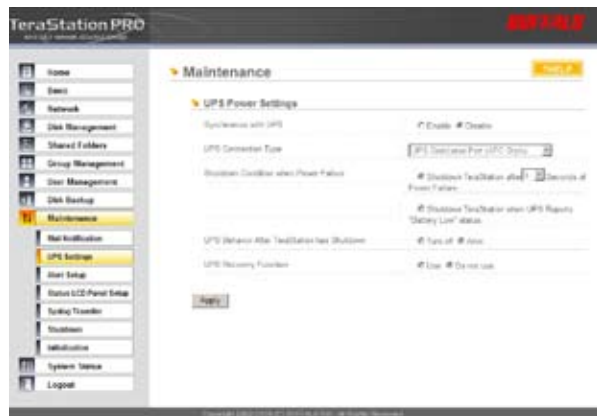
Maintenance (Notification)



If your TeraStation is remotely managed, you may choose to receive nightly status reports and be notified of any disk events by email. To set this up, enable *Mail Notification* and enter the IP Address of your SMTP server* in the *SMTP Server Address* field. Select a *Subject* line for the emails (i.e. “TeraStation Status Report”) and enter the email address of each person you want to receive notification emails into a *Recipient Mail Address* field.

* SMTP server must be an *open* type server. Currently, there’s no provision for entering a username or password.

Maintenance (UPS Settings)



You may enable *Synchronize with UPS* and *UPS Shutdown Conditions* from this page. Consult your Uninterruptable Power Supply's documentation for further information about setting up your UPS system.

Buffalo Technology recommends the use of APC SmartUPS Serial Uninterruptable Power Supplies. Other UPSs may use different pin configurations. Compatibility cannot be guaranteed with other UPSs. See page 56 for more on the TeraStation's UPS serial port.

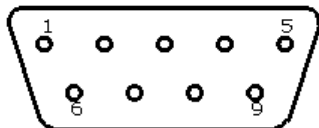
Maintenance (UPS Settings)

UPS / Maintenance port

This is TeraStation's serial port pin assignment for serial UPS products.

Connector Pin Assignment.

Pin	Signal	Description
1	NC	NC
2	RXD	APC_Line_Fail
3	TXD	APC_UPS_Shutdown
4	NC	OMR_UPS_Shutdown
5	GND	GND
6	NC	NC
7	NC	+12V
8	NC	OMR_Line_Fail
9	NC	NC



Maintenance (Alert Settings)



Alerts can be configured on the TeraStation to make audible noises when a problem is detected. Along with the audible noise, alert emails will be sent out if *Mail Notification* was properly configured. Please select the features you would like to receive an audible sound alert from and then press the *Apply* button.

Maintenance (Status LCD)



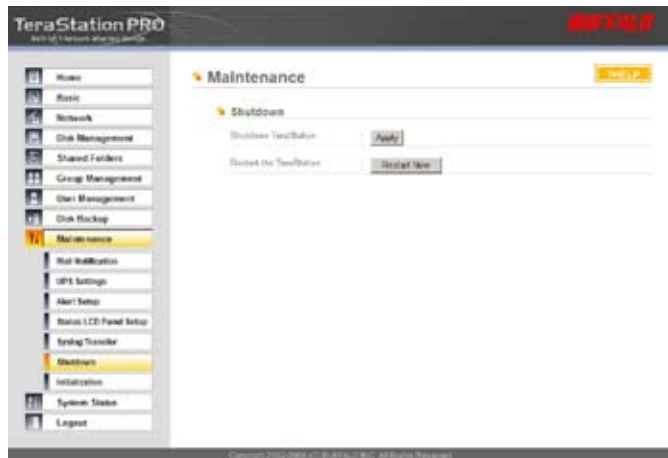
The Status LCD Setup allows configuration for the LCD display on the front of TeraStation. Please select the type of information that the front panel should display from the *LCD Display Items*. *Automatically Switch LCD Items* tells the TeraStation to cycle through the selected display items every 10 seconds. Disabling this feature means the LCD display does not cycle, and it will stay on the same display item until the *Display* button on the front of TeraStation is pressed. The LCD screen and green LED buttons brightness can be controlled via their respective settings. Press the *Apply* button once all of the settings have been configured.

Maintenance (Syslog Transfer)



Check *Enable* to allow system logs to be transferred. Press *Apply* once all of the settings have been configured.

Maintenance (Shutdown)



From the *Shutdown* page, press *Apply* to shutdown TeraStation. This has the same function as holding down the power button on the front of TeraStation, but may be done remotely. Turning on the TeraStation after a shutdown requires a physical button push on the front of TeraStation. The *Restart Now* button simply reboots the TeraStation, bringing it back to functionality after about 120 seconds.

Maintenance (Initialization)

Initialization is a reset procedure that restores all settings back to the default, out of box, configuration. All configuration, users, groups, and backup jobs are lost, but actual data and shares on the hard are NOT lost. If you want all data to be erased, reformat the drive.

Specify whether the TeraStation shall keep its administrator password after a initialization or whether the password should be reset to the default password (default password is *password*). Press the *Apply* button once you make the selection.

Press the *Restore* button to begin the initialization process; this will restore all settings to factory defaults but will NOT erase the data on the hard drives. *Start Disk Formatting* begins a complete disk format that will erase all information on the TeraStation's internal hard drives. This cannot be undone.



System Status (System Information)

The screenshot displays the 'System Status' page of a TeraStation PRO. The left sidebar contains a navigation menu with options: Home, Basic, Network, Disk Management, Shared Folders, Group Management, User Management, Disk Backup, Maintenance, System Status (highlighted), System Information (highlighted), iSCSI Settings, Drive Properties, Network Information, Log Information, and Logout. The main content area is titled 'System Status' and includes a 'HELP' button. Below this is a section for 'System Information' containing a table of system details.

TeraStation Name	TERASTATION
TeraStation Description	TeraStation
Model Name	TS-HR1000
Firmware Version	1.01
Current Date and Time	2006/10/13 2:30 PM
Time Zone	GMT-08:00
Windows Network Workgroup Name	WORKGROUP
AppleTalk Function	Enabled
AppleLink Network Name Settings	
FTP Server Function	Disabled
NFS Function	Disabled
Email Alert Notification	Disabled
Fan Status	Normal (TEMP: 50°C)

This page shows you the System Information for your TeraStation.

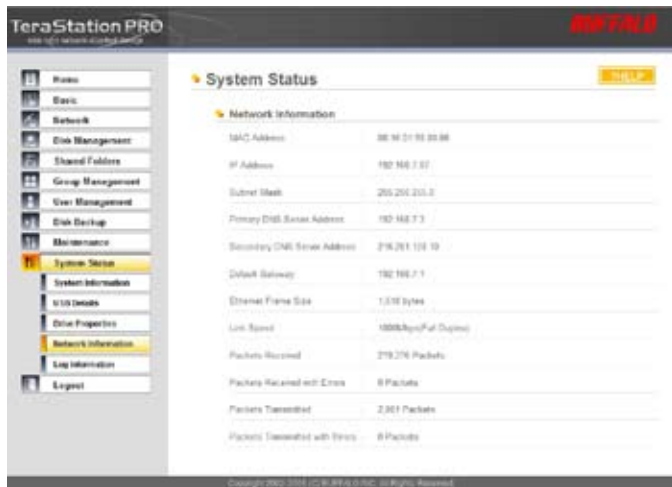
Firmware updates are occasionally available from www.buffalotech.com for the TeraStation Pro. These must be executed from a Windows PC on the same network. Your router, switch, or hub should pass through ports 8873 and 22939 for this to work (most do).

System Status (USB Details)



This page shows you details on USB hard drives and UPSs plugged into your TeraStation.

System Status (Network Information)



Log Information



This page lets you save or display system log information. Choose the log you want from the *Log Type* dropdown and click *Save*. The dialog will let you save or display (“Open”) the logfile.



This is the *TeraStation Client Utility*. Installed on your PC, it allows you to access each of the TeraStations on your network. Click *Refresh List* to get tabs for each of your TeraStations. Each tab shows the Host Name, Workgroup, IP Address, and Subnet Mask of the associated TeraStation, as well as the version of firmware it's running.

With a TeraStation's tab selected, you can click on the *View Shares* button to go directly to its root share. Clicking the *Setup* pulldown menu and selecting *Browser Management* takes you to the configuration GUI. And clicking *Setup* and choosing *Modify IP Address* takes you to the following screen . . .

IP Address Setup



Here, you may enter your *IP Address* and *Subnet Mask* manually, or enable your TeraStation to acquire them automatically from a DHCP server. You'll need the administrator password to use this screen. Press *OK* when you're done.

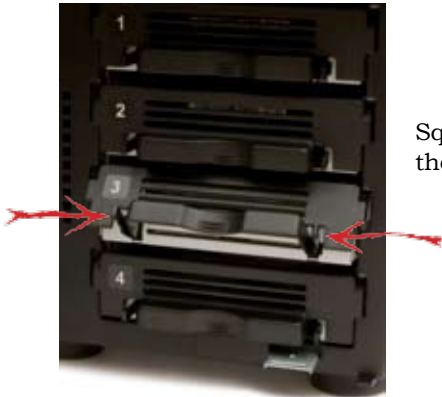
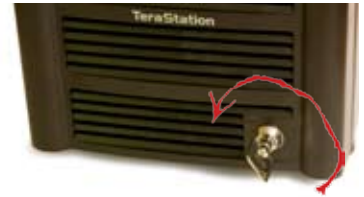
If TeraStation encounters a disk error, it will be reported in the *TeraStation status* on the top of any of the Web-Based configuration screens. Run a Disk Scan in the event of this error. If that does not resolve the problem, a *format* is recommended. Formatting the drive will delete all of the data on it, so back up any data you can before formatting. Finally, if none of the above solutions help, then please contact Technical Support (see pages 76 and 77 for Technical Support contact information).

DIAG LCD Codes:

Error Code	Description	Alert Sound
E00	MPU error: Main MPU is not responding.	A
E01	Error on DRAM DATA LIN	A
E02	Error on DRAM ADDRESS LINE	A
E03	Error on RTC CHIP	A
E04	Failed to load kernel (FLASH error)	A
E10	UPS AC LINE FAIL Error	B
E11	FAN Error: Fan rotation speed is low or fan is stopped.	B
E12	Cooling Error: Cooling by fan cannot catch up.	B
E13	Error has occurred on RAID Array x.	B
E14	Cannot mount RAID Array x.	B
E15	Not Used	
E16	Cannot find HDDx.	B
E17	Cannot communicate with RTC chip (IC12).	A
E18	Cannot communicate with SATA chip (IC1).	A
E19	Cannot communicate with SATA chip 2 (IC2)	A
E20	Cannot communicate with USB chip (IC5)	A
E21	Cannot communicate with Ethernet chip (IC13)	A
E22	Cannot mount HDDx	B
E23	HDDx faulty (HDDx is excluded from raid because of errors)	B

Replacing a Hard Drive

Turn the key counter-clockwise to open drive door.



Squeeze the tabs gently and swing the tray latch upward.

The hard drive tray will now slide out.

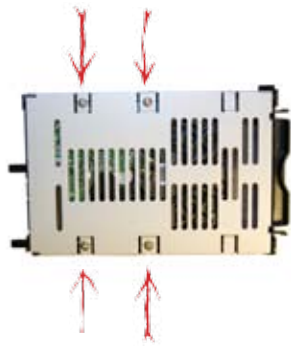


Lower the drive carefully to the work surface.



Gently push down on the two tabs to release the plug.

Pull the plug straight out to remove the drive.



To remove the hard drive from its cage, set the assembly on a soft surface and remove these four screws.

Install a new hard drive by doing the same steps in reverse order:

Begin by screwing the new hard drive into the cage.



Plug the power/data connector into the hard drive.



Slide the hard drive cage back into the TeraStation.



Press the latch down to lock the hard drive cage in place.



LAN Standards:	IEEE 802.3u 100BASE-TX; IEEE 802.3 10BASE-T
Transmission Types:	1000Mbps/100Mbps/10Mbps; 100BASE-TX 4B/5B, MLT-3;10BASE-T Manchester Coding
Access Media:	CSMA/CD
Media Interface:	RJ-45
USB Standard:	USB 2.0 Hi-Speed (HS) Full-Speed (FS) Low-Speed (LS)
USB Connector:	USB A Connector (2)
Data Transmission Speed:	Max: 480 Mbps (HS Mode) Max: 12 Mbps (FS Mode)
UPS:	UPS Compatible (Serial/USB connection)
Power Consumption:	~57W (Varies based on size)
Dimensions:	6.7" x 9.3" x 12.2" (170 x 235 x 310 mm.)
Weight:	~15.8 lb. (7.2 kg.) (Weight varies based on size)
Operating Environment:	32° - 95° F; 20-80% non-condensing

Buffalo Technology USA Inc.
4030 West Braker Lane, Suite 120
Austin, TX 78759-5319

GENERAL INQUIRIES

Monday through Friday
8:30am-5:30pm CST

Direct: 512-794-8533 | **Toll-free:** 800-456-9799 | **Fax:** 512-794-8520 | **Email:** *sales@buffalotech.com*

TECHNICAL SUPPORT

North American Technical Support by phone is available 24 hours a day, 7 days a week. (USA and Canada).

Toll-free: (866) 752-6210 | **Email:** *info@buffalotech.com*

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176 Buckingham Avenue,
Slough, Berkshire, SL1 4RD
United Kingdom

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Email: *sales@buffalo-technology.com*

TECHNICAL SUPPORT

Phone (UK only): 08712 50 12 60*

Phone: +353 61 70 80 50

Email: *helpdesk@buffalo-technology.ie*

*Calls cost 8.5p per minute

Technical Support Operating Hours

Monday - Friday (GMT)

9:00 AM - 6:00 PM Monday-Thursday

9:00 AM - 4:30 PM Friday

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For each individual product and revision, please send one individually packaged self addressed padded CD shipping envelope, containing a blank CD-R to the following address:

Buffalo Technology USA Inc.
4030 W. Braker Lane Suite 120
Austin, TX 78759
Attn. GPL Department

Within the envelope containing the self addressed padded CD shipping envelope, please include a bank draft or money order for \$20 (USD) (Made out to: Buffalo Technology) to cover our handling fee, postage and CD preparation. The CD-R should have the name of the product and revision number clearly written on the actual CD-R (not on the insert).

We do not send GPL source in bulk on a DVD. And order confirmation is not required by the GNU General Public License.

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Free Zone East, Shannon, Co. Clare
Ireland
Attn. GPL Department

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