

FYI

HOW TO TALK TO NEXT

You can reach NeXT several different ways. We look forward to hearing from you!

To reach NeXT in North America

Information, product registration, and order status

- To get NeXT literature or find the location of your nearest NeXT sales office or reseller, call 1-800-TRY-NeXT.
- To register new NeXT products and one-year limited warranties, call 1-800-848-NeXT and press option 2, then option 3, fax (415) 363-5188, or write us at:

Customer Support
NeXT Computer, Inc.
900 Chesapeake Drive
Redwood City, CA 94063 U.S.A.

- For product order status, call 1-800-848-NeXT and press option 1, then option 3 or fax 1-800-228-NeXT.

Technical support

- To order or find out about support products, call 1-800-955-NeXT and press option 3, or fax (415)780-2801.
- For information on many technical topics, use NeXTanswers, an automated information retrieval system. To get files by fax using a touch-tone phone, call

(415) 780-3990. To get files by e-mail, send mail with the subject "HELP" to **NeXTanswers@next.com**. To get files by anonymous ftp, connect to **ftp.next.com**. To access NeXTanswers using a modem and a communications package, call (415)780-2965. NeXTanswers is a free service.

- For SystemLine or ObjectLine technical support, call 1-800-955-NeXT and press option 1, or send e-mail to **Ask_NeXT@next.com**. (There is a charge for this support.)
- To comment on the quality of support you receive, send e-mail to the address **Sysadmin_Comments@next.com** or to **Developer_Comments@next.com**. You can also fax comments to (415) 363-5188.

NEXTSTEP In Focus

- E-mail comments and questions for *NEXTSTEP In Focus* to **In_Focus@next.com**, or send them by U.S. mail to:

NEXTSTEP In Focus
NeXT Computer, Inc.
900 Chesapeake Drive
Redwood City, CA 94063
U.S.A.

- To subscribe, use the subscription form in this issue.

Training

- To register for or get information about training in North America, call 1-800-955-NeXT and press option 3. If you're calling from outside North America, call (415) 780-2922.

Reporting bugs

- To report NEXTSTEP software problems and suspected bugs, send e-mail to the address **Bug_NeXT@next.com**. If you have access to a NEXTSTEP system with email access, you can use the BugNeXT application in **/NextDeveloper/Demos**.

To reach NeXT in Europe

Contact NeXT's European Headquarters or find out about your nearest NeXT representative by calling or faxing:

NeXT Computer Germany GmbH

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8045 Ismaning

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Fax: +49/89.961.2392