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# FYI

## HOW TO TALK TO NEXT

You can reach NeXT several different ways. We look forward to hearing from you!

### To reach NeXT in North America

#### *Information, product registration, and order status*

- To get NeXT literature or find the location of your nearest NeXT sales office or reseller, call 1-800-TRY-NeXT.
- To register new NeXT products and one-year limited warranties, call 1-800-848-NeXT and press option 2, then option 3, fax (415) 363-5188, or write us at:

Customer Support  
NeXT Computer, Inc.  
900 Chesapeake Drive  
Redwood City, CA 94063 U.S.A.

- For product order status, call 1-800-848-NeXT and press option 1, then option 3 or fax 1-800-228-NeXT.

#### *Technical support*

- To order or find out about support products, call 1-800-955-NeXT and press option 3, or fax (415)780-2801.
- For information on many technical topics, use NeXTanswers, an automated information retrieval system. To get files by fax using a touch-tone phone, call

(415) 780-3990. To get files by e-mail, send mail with the subject <sup>a</sup>HELP<sup>o</sup> to **NeXTanswers@next.com**. To get files by anonymous ftp, connect to **ftp.next.com**. To access NeXTanswers using a modem and a communications package, call (415)780-2965. NeXTanswers is a free service.

- For SystemLine or ObjectLine technical support, call 1-800-955-NeXT and press option 1, or send e-mail to **Ask\_NeXT@next.com**. (There is a charge for this support.)
- To comment on the quality of support you receive, send e-mail to the address **Sysadmin\_Comments@next.com** or to **Developer\_Comments@next.com**. You can also fax comments to (415) 363-5188.

### ***NEXTSTEP In Focus***

- E-mail comments and questions for *NEXTSTEP In Focus* to **In\_Focus@next.com**, or send them by U.S. mail to:

*NEXTSTEP In Focus*  
NeXT Computer, Inc.  
900 Chesapeake Drive  
Redwood City, CA 94063  
U.S.A.

- To subscribe, use the subscription form in this issue.

### ***Training***

- To register for or get information about training in North America, call 1-800-955-NeXT and press option 3. If you're calling from outside North America, call (415) 780-2922.

### ***Reporting bugs***

- To report NEXTSTEP software problems and suspected bugs, send e-mail to the address **Bug\_NeXT@next.com**. If you have access to a NEXTSTEP system with email access, you can use the BugNeXT application in

**/NextDeveloper/Demos.**

## **To reach NeXT in Europe**

Contact NeXT's European Headquarters or find out about your nearest NeXT representative by calling or faxing:

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