



## What is British Rail Planner?

Tel-Me British Rail Planner helps you to find the most suitable rail journey to match your specified departure or arrival time. For each journey enquiry, up to three possible alternative routes are suggested so that you can choose the most appropriate one. For each stage of every suggested journey, the following information is also provided:

- Arrival and departure times
- Duration
- Type of train
- Catering facilities on the train
- Seat booking availability
- First and second class seating availability
- The operator (e.g. Regional Railways, Network South East)

Using the information gained you contact a sales agent to establish journey price and reserve seats.

The services displayed are based on the services that are intended to be run at the times requested and take account of planned engineering work. You should be aware that services may be altered at any time without notice and no liability can be accepted for inaccuracy of the information displayed.

### **See also**

[Making a British Rail Planner Enquiry](#)

[Viewing Journey Suggestions](#)



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## British Rail Planner Menus and Toolbar

The menus and toolbar within the British Rail Planner Extended Information Screen are arranged as follows:



Click on the required item for more information.



## British Rail Information Centres

Most information offices are open from 0700 to 2000 each weekday

**Select the required region to view office phone numbers:**

[South and South East England](#)

[West of England](#)

[East Anglia](#)

[Midlands](#)

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Offices marked (\*) provide a 24-hour service.

Offices marked (+) use a system which stores incoming calls at busy periods until they can be answered. Please do not replace the receiver after obtaining the ringing tone as your enquiry will be answered in strict rotation.

## **British Rail European Travel Information**

For enquiries on travel to Europe:

- By the Eurostar Service through the Channel Tunnel, call 01233 617575
- By rail and sea, call 0171 834 2345

For recorded information on journeys to Paris, Bruxelles, Amsterdam and Köln, call 0891 888731  
(calls are charged at 36p per minute off peak and at 48p per minute at all other times)

For more detailed information please pick up a British Rail International Brochure at principal British Rail Stations.

## South and South East England

Basingstoke	01256 464966
Bedford	01234 269686 +
Bournemouth	01202 292474 +
Brighton	01273 206755 +
Horsham	01403 262218 +
Luton	01582 27612 +
Milton Keynes	01908 370883
Oxford	01865 722333 +
Reading	01734 595911 +
Slough	01753 538621 +
Southampton	01703 229393 +
Tonbridge	01732 770111 + *
Watford	01923 245001 +

**West of England**

Bristol	01179 294255 +
Plymouth	01752 221300 +
Truro	01872 76244

## **East Anglia**

Cambridge	01223 311999 +
Colchester	01206 564777 +
Huntingdon	01480 454468 +
Kings Lynn	01553 772021 +
Norwich	01603 632055 +
Peterborough	01733 68181 +
St. Neots	01480 472099 +
Southend	01702 611811

## **Midlands**

Banbury	01295 262256 +
Birmingham	0121 643 2711 + *
Coventry	01203 555211
Derby	01332 257000 + *
Gloucester	01452 529501
Grantham	01476 64135 +
Leicester	01162 481000 +
Shrewsbury	01743 364041 +

## **Wales**

Cardiff	01222 228000 +
Holyhead	01407 769222
Llandudno	01492 585151 +
Swansea	01792 467777

## **Ireland - Northern Ireland Railways**

(Belfast)	01232 230310
Irish Rail (Dublin)	00 353 1 366222

## North West England

Barrow-in-Furness	01229 820805
Burnley	01282 425421 +
Carlisle	01228 44711 +
Crewe	01782 411411 +
Lancaster	01524 32333 +
Liverpool	0151 709 9696 +
Manchester	0161 832 8353 + *
Preston	01772 259439 +

## North East England

Doncaster	01302 340222 +
Hull	01482 26033 +
Leeds	01132 448133 + *
Newcastle-upon-Tyne	0191 232 6262 +
Sheffield	01142 726411 +
York	01904 642155 +

## Scotland

Aberdeen	01224 594222 +
Dundee	01382 28046 +
Edinburgh	0131 556 2451 + *
Glasgow	0141 204 2844 + *
Inverness	01345 212282 +
Perth	01738 37117 +
Stirling	01786 464754 +

## **File**

**Print...** Sends the displayed information to the currently selected printer for output. Press **Ctrl** and **P** as a shortcut for this option.

**Print Preview** Displays a preview of how the information to be sent to the printer is expected to appear when it is output. Within the preview you can zoom in and out to view specific areas and move between the various pages to be printed.

**Print Setup...** Selects the Windows Printer Setup dialog box so that you may configure a selected printer.

**Exit** Closes the Extended Information Screen and returns to the Tel-Me product area.

## **Edit**

**Cut** This option is not available within this product and remains greyed-out.

**Copy** Places a copy of the displayed report information into the Windows clipboard so that it can be transferred to another program. Press **Ctrl** and **C** as a shortcut for this option.

**Paste** This option is not available within this product and remains greyed-out.

## **Alternatives**

**Journey 1** Displays the details for the first journey suggestion.

**Journey 2** Displays the details for the second journey suggestion.

**Journey 3** Displays the details for the third journey suggestion.

## Help

**Contents** Displays the contents page for this section of the Tel-Me help.

**Help on British Rail Planner** Displays the title page of this section of the Tel-Me help system.

**About British Rail Planner** Provides copyright and version information details for the current version of this product and also indicates the system resources available.

## **Copy Button**

Places a copy of the displayed information into the Windows clipboard so that it can be transferred to another program. Press **Ctrl** and **C** as a shortcut for this option.

This option is also selectable from the Edit menu.

## **Print Button**

Sends the displayed information to the currently selected printer for output. Press **Ctrl** and **P** as a shortcut for this option.

This option is also selectable from the File menu.

## **Print Preview Button**

Displays a preview of how the information to be sent to the printer is expected to appear when it is output. Within the preview you can zoom in and out to view specific areas and move between the various pages to be printed.

This option is also selectable from the File menu.

## **Exit Button**

This is the same as using Alt-F4 and will close the Extended Information Screen to return control to the Product Area. This action has no effect on the data which will still be available in the Library for re-examination.

This option is also selectable from the File menu.

## **Journey One Button**

Displays the details for the first journey suggestion.

This option is also selectable from the Alternatives menu.

## **Journey Two Button**

Displays the details for the second journey suggestion.

This option is also selectable from the Alternatives menu.

### **Journey Three Button**

Displays the details for the third journey suggestion.

This option is also selectable from the Alternatives menu.

## **Help Button**

Displays the title page of this section of the Tel-Me help system.

This option is also selectable from the Help menu.

