

FirstClass Client 3.0

for Windows

Release Notes
September 18, 1995
SoftArc Inc.

SoftArc's FirstClass® is a multiplatform e-mail and groupware product that integrates full-fledged electronic mail, workgroup discussion capabilities, and powerful remote access. FirstClass offers organizations the benefits of traditional e-mail combined with group collaboration features, access to data in existing enterprise databases, connectivity to the Internet, and seamless connections via LAN, WAN, or modem.

FirstClass is a client/server product. You may use the enclosed client software to connect to FirstClass servers by network or modem. The FirstClass Client is freely distributable and includes settings documents for connecting to SoftArc Online, SoftArc's corporate communications server for FirstClass information and support.

Note: The FirstClass Client application may only be copied and distributed in its entirety, providing no changes are made to the application or any of the files included with the application, and no fees are charged.

This ReadMe file describes the requirements of the FirstClass Client application, and provides an overview of the installation procedure. It also describes the contents of the program group created during installation, the new features available in this version of the product, corrections since the documentation went to press, and how to obtain technical support.

Requirements

To install the FirstClass Client for Windows, you need a computer with:

- Windows 3.1 or later installed and running
- 2 MB of free disk space

Installing the FirstClass Client from diskette

SoftArc ships the FirstClass Client on a single diskette containing all the files you require to install the application.

1. Quit any other applications you may have running on your computer.
2. Insert the diskette containing FirstClass Client for Windows into a floppy diskette drive.
3. From the Windows Program Manager Menu, choose File -> Run.
4. For Command Line, enter A:\SETUP.EXE and click OK. The Welcome dialog appears.
5. Click Continue to continue with the installation. The Custom Installation form appears.
6. Click Install. The Installation program installs the software. Then it displays the Installation

Complete dialog.

7. Configure a settings document for the FirstClass system to which you want to connect. For detailed instructions, refer to the online help or the manual entitled *Using FirstClass*.
8. If you will be connecting by modem, configure the modem connection. Refer to the online help or the manual entitled *Using FirstClass* for instructions.

Installing the FirstClass Client from a file

SoftArc also distributes the FirstClass Client as a single file through SoftArc Online and other online services. This file is an self-extracting archive containing all the files you require to install the FirstClass Client application.

1. Quit any other applications you may have running on your computer.
2. Create a new, temporary directory on your hard drive and move the archive file there. The archive's filename is "FCC301.EXE".
3. Run the archive file. The files required to install the FirstClass Client application are placed in the temporary directory.
4. Run the file in this directory named SETUP.EXE. The Welcome dialog appears.
5. Click Continue to continue with the installation. The Custom Installation form appears.
6. Click Install. The Installation program installs the software. Then it displays the Installation Complete dialog.
7. Configure a settings document for the FirstClass system to which you want to connect. For detailed instructions, refer to the online help or the manual entitled *Using FirstClass*.
8. If you will be connecting by modem, configure the modem connection. Refer to the online help or the manual entitled *Using FirstClass* for instructions.
9. You can now delete the temporary directory, the installation files, and the original self-extracting archive.

FirstClass Client program group

The FirstClass Client program group contains the following program items:

FirstClass Client: The FirstClass Client application.

SoftArc Online Via Modem: A settings document configured for a modem connection to SoftArc Online, SoftArc's own public FirstClass system. Before using this settings document, make sure you configure your modem connection.

SoftArc Online Via TCP/IP: A settings document configured for a TCP/IP connection to SoftArc Online. Use this settings document if you have a connection to the Internet.

FirstClass Client Help: The online help for the FirstClass Client application.

FirstClass Notify: The FirstClass Network Notification Utility. If you connect to FirstClass over an IPX network, this small utility runs in the background on your computer when you are not logged into your server and notifies you when new mail arrives in your mailbox.

New Features

Version 3.0 of the FirstClass Client application contains the following new features:

Styled and colored text: This version of FirstClass Client supports styled and colored text within messages.

Support for cutting and pasting BMPs: This version of FirstClass Client allows you to cut and paste BMP files into picture messages and résumés.

Ability to play Macintosh “snd” attachments: This version of FirstClass Client is able to support playing of certain attached Macintosh “snd” files (if your PC has a sound card).

Multi-level undo and redo: The message editor now supports multiple Undo and Redo.

New cross-platform customizable settings document: This version of FirstClass Client uses a new cross-platform settings document which replaces the FCS and DLL files used by previous versions. Contact your Administrator for the latest settings document for your system.

Corrections

Since the documentation went to press, the file extension assigned to FirstClass settings documents has changed. In version 3.0 of the FirstClass Client application, settings documents now have the extension “FC”.

Contacting technical support

For support, contact your FirstClass Administrator. If your Administrator is not available, you can contact SoftArc directly in one of the following ways. If you leave us a message, please indicate the preferred time, and how, you would like us to contact you.

Through SoftArc Online

SoftArc Online is SoftArc's twenty-four hour FirstClass service. You will find it to be a very useful resource since, in addition to putting you in contact with our support staff, it allows you to share information and ideas with thousands of other people using FirstClass products.

Using the FirstClass Client, you can connect to SoftArc Online in two ways:

- **By modem:** The FirstClass Client ships with a settings document that is configured to connect to SoftArc Online by modem. The phone number for SoftArc Online is 905-415-7070.
- **Over the Internet:** For customers with connections to the Internet, the FirstClass Client ships with a settings document that is configured to connect to SoftArc online using the TCP/IP protocol. SoftArc Online uses port 3004, and its IP address is 198.133.37.10.

You can also connect to SoftArc Online with any VT100- or ANSI-compatible terminal emulator

(like the Windows Terminal application). Configure the application to use 8 data bits, no parity, 1 stop bit, and a baud rate of up to 28.8. Use the application to dial 905-415-7070. Although you won't see the friendly FirstClass Client interface, you will be able to contact a support specialist.

By fax

You can fax your support questions to SoftArc Technical Support: 905-415-7188.

By Internet mail

If you have access to Internet mail, you can contact us at support@softarc.com or (for sales information) at sales@softarc.com.

By telephone

If you'd prefer to talk directly to someone in our Technical Support department, call SoftArc at 905-415-7000. We're open from Monday to Friday, 9 A.M. to 6 P.M., Eastern Standard Time.

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