# Innovations 2 FAQ

*Q:How many plugins are included?*
A: 12 in all

*Q:Brief Descriptions of the plugins?*
A: They can be split into a couple of groups, through they probably overlap. There are plugins for blur effects, line effects, rotation effects, threshold effects, and colour effects. The line effects also overlap with the blur effects in that the strip blur etc. has  strip options to create horizontal etc. strips, blurred horizontal strips.

*Q:How easy are the plugins to use?*
A:Fairly easy. The defaults hopefully give you a start but there are huge amounts of options to explore and there is a quick and easy preview to display the current plugin state. There is a manual and that attempts to describe all the options available to the user.

*Q:There was a set 1?*
A:Yes. There are 24 plugins in our plugins set Innovations 1.5.1 (at present). This plugin set was initially 8 plugins but was recently extended to include an additional 16 plugins. There is also a demo of this on the sapphire site (though it doesn't include all the plugins.)

*Q:Colour modes?*
A:Currently only RGB

*Q:There is a demo?*
A:Yes, the demo set includes most of the filters but the filters have no OK button

*Q:Platforms?*
A:Sadly only PC at present as the core 'plugin' technology for this filter set only resides on the PC at present.

*Q:Other applications?*
A:Photoshop$^®$ is the only application really supported but any questions or technical support for other applications such as Painter ™ 6 etc. will also be available. Other applications that use the filters are PhotoDraw 2000 (to read more about that I would suggest popping over to http://vanitees.com/Photodraw/plugins site), Photo-Paint ™, Painter ™ 6, Ultimate Paint, and so on. There are a lot of applications that support the filters. Your best bet would be to download the demo plugins or the trial plugins (inverse time) and try them with your respective application. There are some apps that the filters don't work with and one of those appears to be After Effects

*Q:Technical Support*
A:Yes, we aim to supply technical support for as long as the use of the plugins. This might of course change but that is our current support policy.  We reserve the right to change this at some later date. This is mainly e-mail support via our tech@sapphire-innovations.com. If you need any help on the install or use of the plugins etc. or understanding the purpose of some of the controls, please contact us. You can of course fax us, but please include your e-mail address.

*Q:Requirements*
A:32MB memory as standard, but recommended 64MB, even better 128MB and more. Space, very little, approx 3MB max.

*Q:Manual?*
A:Yes, a PDF document explains all the sliders and combos and gives a small selection of examples.

*Q:Blur effects*
A:Always a favourite, yes, this set has a couple of blur effects such as strip blurs and blurreed ways (a colourful blur and smear tool)

*Q:'Andrew's Filters'*
A:This was our original set. 1000+ filters. A very popular set and most can be found on the excellent plugin site - PC Resource for Photoshop run by Steve Fisher. The Innovations 2 was based on some of the earlier plugins but with a greatly extended range of effects and options and creative possibilities.

*Q:Your web site?*
A:http://www.sapphire-innovations.com. Where you can find other plugins such as Illustrator$^®$ ones and also freebie or demo contentware such as textures, again perfect for Photoshop$^®$ and other apps. We also specialise in nozzles and grains for Painter ™.