

Sheet1

Vendor	Nantucket Corp.	Oracle Corp.	Software Publishing Corp.
Product	Clipper	Oracle	Harvard Graphics
Technical support number	310-390-7923	415-506-1500	408-988-4005
Phone support hours (E.S.T.)	9:00-7:30 M-F	8:00 A.M.-9:00 P.M. M-F	10:00-7:00 M-F
Free phone support	30 days	30 days	90 days
Toll-free phone support available	y	n	n
Free of extended-plan charge	n	N/A	N/A
900 number	n	n	n
Public BBS support available	CompuServe	CompuServe	CompuServe
Private BBS support number	None	None	None
Extended support plans available	y	y	y
Corporate support plans available	y	y	y

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WordPerfect Corp.				
Professional Write	Professional Write Plus	DrawPerfect	PlanPerfect	WordPerfect (DOS and Windows versions)
608-274-9715	608-274-4391	800-541-5098	800-321-3248	800-321-5906
10:00-8:00 M-F	10:00-8:00 M-F	9:00-8:00 M-F	9:00-8:00 M-F	9:00-8:00 M-F
90 days	90 days	Unlimited	Unlimited	Unlimited
n	n	y	y	y
N/A	N/A	y	y	y
n	n	n	n	n
CompuServe	CompuServe	None	None	None
None	None	801-225-4414	801-225-4414	801-225-4414
y	y	n	n	n
y	y	y	y	y

WordStar International

WordStar for DOS	WordStar for Windows
812-323-69	812-323-62
(Version 7.0)	
10:00-7:00 M, T,	10:00-7:00 M, T,
Th, F; 11:00-7:00 W	Th, F; 11:00-7:00 W
Until release of	Until release of
new version	new version
n	n
N/A	N/A
n	n
CompuServe	CompuServe
None	None
y	y
y	y