

## Problems/Solutions

- Problem: It doesn't seem to work!
- Solution: Perhaps QuickNote has been turned off. Make sure the switch in the lower left of the window is in the on position.
- Problem: It causes problems with a certain application.
- Solution: From the preferences dialog you can create a list of applications that cause problems while using QuickNote. You can add the application to a list of special applications (see Customizing QuickNote above).
- Problem: Some command keys no longer work with a certain application.
- Solution: Make sure you have not set up any "Hotkeys" using the same key(s) used by an application.
- Problem: There is nothing listed under the Plugins menu.
- Solution: Make sure the folder "QuickNote Plugins" is in your System Folder and contains some plugin files (there are several plugins that should have come with QuickNote, see the Plugins chapter for more information).