Uninstalling Telcom FAX

There are a number of files placed in various directories by Setup and Print Manager "Create Printer". There are also a number of keys & values created in the registry. To uninstall, you need to delete them, then restart your system. The following process removes almost all of Telcom FAX, with the exception of the "New FAX notification" sound entry in Control Panel.

Note: perform this uninstall procedure before re-installing or updating Telcom FAX.

WARNING: The following procedure, if done incorrectly, can keep Windows NT from restarting properly. Deleting the wrong items from your registry can make your system completely disfunctional. Be sure to backup your system, including your registry, before attempting this procedure.

To uninstall Telcom FAX

1.	Stop the Telcom Server (if it's going) from Telcom Admin or Control Panel.
2.	Delete the Telcom Print-to-FAX printer(s) from Print Manager.
3.	Delete the Program Manager group for Telcom FAX.
4.	Using REGEDIT, under HKEY_LOCAL_MACHINE, delete these keys:

   - SOFTWARE\LTC
   - SYSTEM\CurrentControlSet\Control\Print\Environments\Windows NT x86\Drivers\Telcom FAX Print-to-FAX
   - SYSTEM\CurrentControlSet\Control\Print\Monitors\Telcom
   - CurrentControlSet\Services\EventLog\System\Telcom
   - CurrentControlSet\Services\Telcom

5.	Restart Windows NT to release the service & driver from memory.
6.	Using File Manager or a command prompt, delete these files and directories (tip - if you sort the directory by date, they might be right at the top). You may have to move them to another directory, and delete them after you restart.

   - %SystemRoot%\system32\tsrv.exe.
   - %SystemRoot%\system32\tdlgs.dll.
   - %SystemRoot%\system32\tmsg.dll.
   - %SystemRoot%\system32\ptfmon.dll.
   - %SystemRoot%\system32\spool\drivers\w32x86\ptf*.*.
   - the install directory (e.g. C:\TCFAX), along with all of its contents. If you are re-installing, be careful to save your FAX documents, which may be located in a directory within the install directory.

Telcom FAX is now removed from your computer.