

# Fonts That Do Not Appear in Font Menus Even Though They Are Installed Through ATM™

This document discusses various causes of fonts not appearing in the Font menus of Windows applications, even though a user has apparently installed them via ATM for Windows.

The font menus in your Windows applications sometimes may not display fonts that came with your ATM package, but *do* display the resident PostScript printer fonts (the so-called “base 35” fonts) along with your other Windows installed fonts. Typically, ATM is currently installed, and there is a PostScript™ printer in your current printer setup.

This condition is probably caused by the Microsoft® PostScript printer driver not being installed. To find out whether the Microsoft driver is installed:

1. Under the Program Manager, open the Main program group.
2. Select Control Panel, and then Printers.
3. With your PostScript printer highlighted, click Setup, and then click About. The dialog box should display “Windows Postscript Printer Driver” and contain Microsoft in the copyright section.

If you have installed ATM version 2.0 or above in your Windows system and have not installed a Microsoft (PSCRIPT.DRV) PostScript printer driver, please continue to follow these steps:

**Note:** Make sure that you have your original Windows installation disks available to you.

4. While the Printers portion of your Control Panel is still open, click Add.
5. Select Apple LaserWriter II NT from the scroll list of printers that appears. (Note: even though you are probably not using an Apple LaserWriter IINT, this is the correct driver to select because Windows understands this to be a PostScript printer.) The operating system prompts you for one of your Windows installation disks.
6. Put the requested disk in the drive and click OK. The selected printer appears in the Installed Printers section of the dialog box.
7. Assign the newly-installed printer to the same printer port to which the printer using the currently-installed non-standard PostScript driver is assigned. Do this by selecting Connect and scrolling through the ports listed in the dialog box. Choose the desired port by clicking it and clicking OK.
8. Close the Printers dialogue box and return to the ATM Control Panel.
9. Click Add, and re-add the fonts. (Note: If you have ATM 2.5 or above installed in your system, check to make sure that the “Install as autodownload fonts” box is checked. If it is not, this is an indication that ATM does not recognize the PostScript driver that you have installed.)

For more information on adding or re-adding fonts, see Technical Note 7114, which discusses this subject in greater detail.