

# Adobe Customer Services

## Ventura Publisher® for GEM

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### Problem:

Installed fonts into Ventura do not show up under the Type menu.

### Solution:

Ventura Publisher has a standard font file that contains character-width information for typefaces. The filename depends on the type of printer: POSTSCPT.WID for a PostScript™ printer or HPLJPLUS.WID for a PCL printer. Merge the newly installed Adobe font metrics into Ventura Publisher's Font Metrics File.

### To merge new font metrics into Ventura Publisher's Font Metrics File:

- 1 Open the Options menu in Ventura Publisher.
  - 2 Select Set Printer Info to display the Set Printer Info dialog box. Check the Width Table entry. If POSTSCPT.WID or HPLJPLUS.WID is already selected, click OK, and skip to step 6. The file to select depends on the type of printer.
  - 3 If POSTSCPT.WID or HPLJPLUS.WID is not already selected, click Load Different Width Table to display the Item Selector dialog box.
  - 4 In the \*.Wid scroll list, choose POSTSCPT.WID or HPLJPLUS.WID.
  - 5 Click OK to close the Item Selector dialog box, and click OK again to close the Set Printer Info dialog box.
  - 6 Select the Add/Remove Font from the Option menu. The screen displays a complete list of typeface names contained in Ventura Publisher's Font Metrics File.
- Note:** Even if the font you are installing is already listed, you should still merge its .WID file, just to make sure the width table information is up-to-date.
- 7 Select Merge Width Tables from the Add/Remove Font dialog box.
  - 8 Select ADOBEPS.WID, if using PostScript, or ADOBEPCCL.WID, if using PCL.
  - 9 Click OK.

### Problem:

Screen fonts generated for Ventura from Font Foundry™ are not showing up.

### Solution:

Complete the screen font data installation by specifying the correct screen font in the Set Printer Info dialog box. Screen fonts generated from Font Foundry have .VGA, .EGA, or .CGA file extensions.

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**To specify the set of screen fonts to be used by Ventura Publisher:**

- 1 Open the Options menu in Ventura Publisher.
- 2 Select Set Printer Info.
- 3 Change the file extensions in the Screen Fonts area to .VGA, .EGA, or .CGA, depending on the type display you have.

Verify the correct filenames by checking your Ventura Publisher directory. For more information about adding screen fonts, see the XEROX® Ventura Publisher Reference Guide.

**Note:** *If you are using .PSF file extensions from previous Adobe font packages, you can rename the screen fonts generated by Font Foundry to have .PSF file extension.*

**Problem:**

Screen fonts generated from Font Foundry for Ventura are corrupt on the screen.

**Solution:**

The size of the font file generated for Ventura Publisher is limited. When using a full character set and a large point size (36 and above), the font files become corrupt. To solve this problem, select the ASCII character set or User Defined character set. The smaller character set should be used in cases in which large point sizes are involved.

**Problem:**

No screen fonts were created after running Font Foundry.

**Solution:**

If you are using Norton Desktop Command.Com replacement NDOS.COM, Font Foundry will not create screen fonts. The symptom is that the program appears to be working, but no screen font files are generated.

Edit your Config.Sys file to switch back to Microsoft or IBM Command.Com. Once you use Command.Com, restart your computer, and run Font Foundry again. After running Font Foundry, switch back to Norton NDOS.COM.