

# Adobe<sup>SM</sup> Customer Services

## Type On Call™ Installation

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### WINDOWS™

To Install Adobe Type On Call (TOC) into Windows 3.x, the CD-ROM drive must be installed and functioning properly. Then do the following:

- 1 Put the Type On Call CD into your CD-ROM reader.
- 2 From the Windows Program Manager, pull down the File menu, and select Run.
- 3 In the Run dialog box, enter the drive letter of the CD-ROM drive, followed by a colon (:), a backslash (\), and TOC.EXE.

Example: D:\TOC.EXE

- 4 This will install the Type On Call program, which will allow you to unlock and move fonts.

### WHY DID I GET THE FONT DOWNLOADER?

When you run the Adobe Install program from inside of Windows, it will install a PostScript™ printer font downloader called Window. WINDOW will allow users of PostScript printers to download their fonts ahead of time to speed up printing. If you do not have a PostScript printer and mistakenly installed it, read the WINREAD.TXT file on your Type On Call CD-ROM for instructions on removing. Window is optional and should be installed only if you are using a PostScript printer.

### ATM™ INSTALLATION

- 1 Put the Type On Call CD into your CD-ROM reader.
- 2 From the Windows Program Manager, pull down the File menu, and select Run.
- 3 In the Run Dialog box, enter the drive letter of your CD ROM drive, followed by a colon (:), a backslash (\), ATM25, another backslash (\), and INSTALL.EXE.

Example: D:\ATM25\INSTALL.EXE

- 4 This will install the latest version of Adobe Type Manager™, along with 17 free fonts. The icon for ATM is now in your Main program group.

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## ADOBE TYPE TUTORIAL AND TYPE HELP

When you are initially installing Adobe Type On Call, a file called TYPE.HLP is copied over into the TOC directory. This file is a Windows help file that will give a better understanding of type and how to use it. Run the Adobe Type Tutorial from your TOC directory or your CD-ROM.

- 1 Start Windows, if it is not already running.
- 2 From the Windows Program Manager, pull down the File menu, and select Run.
- 3 In the Run dialog box, enter the drive letter of Windows followed by a colon (:), a backslash (\), and WINHELP.EXE.

Example: C:\WINHELP.EXE

- 4 From the File menu, choose Open.
- 5 Select C:\TOC\TYPE.HLP (where C:\ indicates the Type On Call directory), and click OK.

## CREATING A TYPE HELP ICON UNDER WINDOWS 3.0/3.1

- 1 Open the Adobe group in Program Manager.
- 2 Pull down the File menu, and select New.
- 3 In the New Program Object dialog box, select Program Item and click OK.
- 4 In the Program Item Properties dialog box, enter the following values in the designated fields:

Description:	Adobe Type Help
Command Line:	C:\WINDOWS\WINHELP.EXE C:\TOC\TYPE.HLP
Working Directory:	C:\TOC
Shortcut Key:	None

- 5 The Adobe Type Help icon will appear in your Adobe group.

### **As an alternative method, do the following:**

- 1 Open the Main program group, and launch File Manager.
- 2 Go to the TOC directory on your hard disk.
- 3 In the right portion of the screen, you will see the files located in your TOC directory.
- 4 Minimize File Manager.
- 5 Open the Adobe program group in Program Manager.
- 6 Switch back to File Manager, and arrange the screen so you can see both File Manager and the Adobe group in your Program manager.
- 7 Select the TYPE.HLP file from the File Manager, and drag it to your Adobe group in Program Manager. An icon will automatically be created by Windows with a default name of Type.

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## DOS

- 1 Put the Type On Call CD into your CD-ROM reader.
- 2 At your C:> prompt, type CHKDSK, and press Enter. For the line that indicates bytes available on the disk, ensure that the amount listed is 2 megabytes or more of disk space. If not enough disk space is available, free up some space before installing TOC. Also check to see that the last line lists 500 kilobytes or more of RAM free.
- 3 Enter the drive letter of your CD-ROM reader followed by a colon (:), and press Enter.

Example: C:\> D: <ENTER>

For most users, the prompt should now read D:\>.

- 4 At the new prompt, type INSTALL, and press Enter. You will be prompted to enter your name, company, and the CD Key number for your Type On Call CD-ROM. Do not lose this number. Personalize your CD-ROM one time only. Obtain new keys to unlock your previously unlocked fonts by calling Adobe.
- 5 Once the required information is properly entered, the program will give you the option of adding access to new typefaces. It also gives the option to install previously unlocked or installed type faces for different applications. Or you can choose to quit the program and continue at a later date.

**Note:** When adding or purchasing additional typefaces, or when installing them into your DOS applications, run the install program from your Type On Call CD-ROM.

## TYPE ON CALL INSTALLATION ERROR MESSAGES

If you try to install Type On Call for Windows over a previously installed copy of Type On Call, you will get the following error message:

“Type On Call has already been installed and personalized on your system in C:\TOC. Please run TOC from this subdirectory.”

If you originally installed Type On Call from DOS and wish to use the product from within Windows, create an icon for the TOC.EXE file in the C:\TOC directory by doing the following:

- 1 Open the Main program group.
- 2 Pull down the File menu from within Program Manager.
- 3 Select New. This will bring up the New Program Item dialog box.
- 4 Select Program Item, and press OK. This will bring up the Program Item Properties box. Enter the following information, and press OK.

Description:	Adobe Type On Call
Command Line:	C:\TOC\TOC.EXE
Working Directory:	C:\TOC
Shortcut Key:	None

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If you get an error message indicating that you have insufficient memory to install Type On Call from DOS, do the following:

- 1 Create a blank formatted system disk to boot from by placing a blank disk in Drive A: and formatting as follows: Format a: /s.
- 2 Using a text editor such as DOS Edit or Edlin, create a CONFIG.SYS file on the floppy, with the following information as a minimum:

Device=C:\DOS\HIMEM.SYS

DOS=HIGH

FILES=40

BUFFERS=40

- 3 Using a text editor such as DOS Edit or Edlin, create an AUTOEXEC.BAT file with the following information as a minimum:

Path=C:\;C:\DOS

Prompt \$p\$g

**Note:** Include any other device drivers that you need to get your system up and running. These could include SCSI drivers if you have a SCSI hard disk drive, CD-ROM drivers, and Disk Compression Drivers such as DBLSPACE and Stacker.