Adobe℠ Customer Services

Solving Bar Code Problems with Adobe TypeAlign™

PROBLEM

When entering text in TypeAlign, text is unreadable. The text has a "bar code look."

SOLUTION

The "bar code" effect is usually related to the TypeAlign Startup file; reinstalling the file typically solves the problem. Do this by first dragging the TypeAlign Startup file that is on your hard drive into the trash. Then copy a new TypeAlign Startup file from your original TypeAlign disk to your System Folder. Click on OK and then restart your machine.

The second most common source of the problem is an INIT or Control Panel Device (CDEV) conflict. If this is the case, the problem will cease when the offending INIT or CDEV is either removed or renamed.

We recommend removing all INITs and CDEVs except Adobe Type Manager™, FontPorter™ (if you're using this utility to access your bitmapped fonts), and Adobe TypeAlign. Restart your Macintosh and verify that the TypeAlign Startup file shows up along the bottom of the screen with ATM™ and FontPorter. If TypeAlign does not show up, make sure the Startup file is loose in your System Folder (System 6.0x) or in your extensions folder (System 7.xx), and restart.

If you still have the bar code effect in TypeAlign after reinstalling the Startup file, you probably have an INIT or CDEV conflict. Renaming offending INITs will cause the system to load them in a different order upon restart, oftentimes solving conflicts caused by adjacent INITs or CDEVs. Try putting a "~z" in front of other INIT names.

If the problem is not an INIT or CDEV conflict, try reinstalling the Adobe Type Manager program and driver and the TypeAlign DA.

If the problem persists, reinstall your system software. If you need help reinstalling your system, call the Adobe Fax Request Line and request the technical note "Installing or Reinstalling Macintosh System Software."

Finally, make sure you have version 1.0.5 of TypeAlign. Previous versions of TypeAlign do not work with System 7.xx unless you put the TypeAlign Startup file loose in the System Folder.