

Adobe Customer Services

'Attempt to Position Past End of File'

"Attempt to position past end of file," is an error message that one may come across while working on TrueForm files and stacks. For the most part this error message is generated if the user has experienced an interrupted save, in which case some of the data in the form being worked on may get garbled (a popular instance is an unexpected System crash while working on a stack).

The result is that when the user opens the stack and tries to add another form, this error message will flash. Often, this may turn into a loop, and you may have to re-boot your computer.

SOLUTION 1

First attempt to make a finder copy of the stack. You can achieve this by selecting the icon of the stack, and selecting "Duplicate" from the File menu. This method may work in a few cases.

SOLUTION 2

Another method, which is usually more successful is to try to extract the forms that may be all right from the corrupted stack.

1 Create an export file from the stack (using the Merge Sequence), using only the "good" forms. These may be selected as a range, "from 1 to 5." You will need to select the fields with the following delimiters:

- All fields, but the the last one in the Merge Sequence dialog box will have "Tab" as their field delimiter.
- The last field will be delimited by a "Carriage return."

2 Create a text file by selecting "Export Data" from the Form menu.

3 Open the Master Form in TrueForm Fill-Out. Save it with another name in a new stack.

4 Set up the Merge Sequence of this newly created stack in a similar manner (all fields delimited by a tab, the last field with a carriage return).

5 "Import Data" from the Form menu selecting the text file from the old "corrupted" stack. This will create a new stack that contains records from the original stack that may be accessed.

SOLUTION 3

If you're using a merge sequence, another possible cause for this particular error is attempting to import more data into a field or a form than you have allowed for in the merge sequence dialog box.

In this case, you will need to check the data you are attempting to import in a text editor. Keep an eye out for any inconsistencies such as unexpected delimiters and excess data. Excess data is any text that does not actually have a corresponding "receiving field" in TrueForm.

SOLUTION 4

In some instances, you may see this error message when you are trying to open a previously created Master Form or stack. Although this is unusual, it may occur if the form is similarly corrupted due to an interrupted save, or in some cases, TrueForm may not be compatible with the particular network you are working on. In each case, please try to launch the form or stack from another media or location. This will increase the chances of opening the file successfully.

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