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Eudora by QUALCOMM for Windows

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Version 1.4.3

There is no longer a freeware version of Eudora. Eudora is now postcardware. If you try out Eudora, and decide that you'd like to use it on a regular basis, then just send a postcard to the following address:

Jeff Beckley  
QUALCOMM Incorporated  
6455 Lusk Blvd.  
San Diego, CA 92121-2779  
USA

Postcards that have something to do with where you live are an especially good choice, as I like to see all the interesting places that Eudora is being used. Humorous or unusual postcards are a favorite of mine, and you never know when I may decide that someone's postcard was interesting enough to make them a tester for the commercial version of Eudora.

There is a commercial version of Eudora. If you want any information about the commercial version (such as what advantages it has over the free version, or what the pricing is for the commercial version), please send some email to [eudora-sales@qualcomm.com](mailto:eudora-sales@qualcomm.com), or call (800) 2-EUDORA (that's 1-800-238-3672). The commercial version is offered for a very reasonable price, and has many features that make it a much more valuable tool than the free version.

There is information about Eudora on the Web page for Qualcomm's QUEST group. The URL is <http://www.qualcomm.com/quest/QuestMain.html>. You may also get information about the commercial version from our anonymous ftp server, [ftp.qualcomm.com](ftp://ftp.qualcomm.com/quest/eudora/windows), in the directory [quest/eudora/windows](ftp://ftp.qualcomm.com/quest/eudora/windows). There are three formats available: Word for Windows, Common Ground (an embedded viewer/printer), and PostScript.

The latest freeware version of Eudora can be found on [ftp.qualcomm.com](ftp://ftp.qualcomm.com/quest/eudora/windows/1.4), in the directory [quest/eudora/windows/1.4](ftp://ftp.qualcomm.com/quest/eudora/windows/1.4).

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Minimum Requirements  
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Eudora for MS Windows requires the following:

- IBM PC compatible machine
- MS Windows Version 3.1
- WinSock v1.1 compliant TCP/IP stack
- Microsoft (or compatible) mouse (highly recommended)
- At least 750KB of free disk space (more depending on mailbox sizes)

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How to Install  
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1. Create a new directory for the eudora files (C:\EUDORA is a good choice).

2. Copy the executable file into the directory you created in step #1:

WEUDORA.EXE

3. Add the following environment variable to your AUTOEXEC.BAT file:

SET TMP=C:\TMP (or some temp directory)

Make sure that this directory exists.

4. Run MS Windows and add Eudora as a Program Item to a new or existing Program Group.

If you wish your mail files to reside somewhere other than where the executable resides, then you can set the mail directory by specifying the directory as the first parameter on the command line of the Program Item that you create for Eudora.

This is useful if you want to keep the executable on a server, but each user has their own mail heirarchy. It also works for when you want to

have multiple users on one PC. Always keep the help file in the same directory as the executable.

Eudora will use the directory on the command line first. If that isn't present the directory where the executable resides will be used.

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Configuration Notes  
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The first time you run Eudora you will have to edit some of the configuration information in order to be able to send and receive mail.

Select Configuration... from the Special Menu.  
The fields you need to review are:

POP Account: This should be set to the address where you receive your mail. The entry must be entered in the following form:  
"username@machine\_name"  
This is a required field on this screen.

Real Name: This is field you can use to fill in your actual name (i.e. John Smith) and it will be appended to the return address in messages you send, enclosed in parentheses.

SMTP Server: This should be set to the address of a machine that supports SMTP. If the machine that your POP account is on supports SMTP, you need not fill this in (Eudora will use the machine your POP account is on to deliver mail also).

Return Address: This should be set to the address of how you wish your return address to appear in mail that you send. If your POP account (as shown above) is also your return address then you can leave this field blank also.

If you have the New Mail Notification "Sound" switch on, then when new mail arrives, you will hear a notification sound. In order for this to work, your system must have a properly configured sound board, or you must have installed the Sound Driver for PC-Speaker (anonymous ftp from ftp.qualcomm.com the file /quest/windows/utils/SPEAK.EXE). Eudora has a built in sound, but if you wish to supply your own, it must be in .WAV format. To change the default new mail sound, edit the EUDORA.INI file and add an entry entry in the [Miscellaneous] section called NewMailSound. Set the entry to the name to the filename of the wave file. If the entry is just a filename, with no path, then Eudora will look for it in the mail directory. Here's an example of what it may look like in the INI file:

```
[Miscellaneous]
NewMailSound=NEWMAIL.WAV
```

If the mail you are sending is bouncing back to you saying that the message does not have a Date: header, add the following entry to your EUDORA.INI file:

```
[Miscellaneous]
TimeZone=xxxnnnyyy
```

where xxx, yyy are timezone abbreviations like PST, PDT, CDT, and nnn is the offset in hours WEST of GMT (i.e those that are east of GMT should enter a negative number here). xxx is the timezone during Standard Time and yyy is the timezone during Daylight Savings Time. If you do not change your clocks during Daylight Savings Time, leave yyy blank.

Here's some samples:

```
TimeZone=PST8PDT
TimeZone=EST5EDT
TimeZone=MET-1
```

If you don't specify a TimeZone entry, then a Date: header will not be put in outgoing messages, which is fine for most because their mail server will insert the correct Date: header. The moral is: if you don't get messages bounced because of a missing Date: header, then leave the TimeZone entry alone.

## TCP/IP Services

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Eudora makes use several different TCP/IP services, and has default port numbers for these services. Most sites put these services on the default ports, but some may not. Contact your site network administrator to make sure that the following services listed below are indeed on the default port numbers. If they aren't, you'll have to make some changes to some configuration file(s) in your TCP/IP package (usually to a SERVICES file).

Below are a list of the services which Eudora uses, and what they might look like in a typical services file. The names of these services must be exactly as named here (e.g. the entry for the POP3 service must be "pop3" and not "pop-3"). Make sure that you make any changes necessary for your TCP/IP package to specify the location of the SERVICES file.

To send mail:  
smtp 25/tcp

To receive mail:  
pop3 110/tcp

To use Ph (if your site has a Ph server):  
csnet-ns 105/tcp

To use Finger (if your site supports finger):  
finger 79/tcp

To use the Change Password... function in Eudora your site must have a password changing server installed. See the directory [quest/unix/servers/password](http://quest.unix.servers.password) on [ftp.qualcomm.com](http://ftp.qualcomm.com) for examples of password changing servers):

epass 106/tcp

There are also entries in the [Configurations] section of the EUDORA.INI file for default port numbers of services. These are provided for setups in which the SERVICES file cannot be modified. Do not use these entries unless the services are not on default port numbers and you cannot modify them in your TCP/IP package (or you aren't using one, which is the case for the Dialup connection method). Here's sample INI entries:

```
[Configurations]
SMTPPort=25
POPPort=110
PHPort=105
FingerPort=79
EudoraPassPort=106
```

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Getting More Information  
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Reporting Bugs  
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Send any and all bugs to [pc-eudora-bugs@qualcomm.com](mailto:pc-eudora-bugs@qualcomm.com), and we'll try to respond to you as quickly as possible. The bug address is to be used for reporting bugs only. There is no support for the free version of Eudora. If you would like technical support, please consider purchasing the commercial version of Eudora (email to [eudora-sales@qualcomm.com](mailto:eudora-sales@qualcomm.com), or 1-800-2-EUDORA).

If the bug involves a GPF, then be sure to include a Dr. Watson log file (Win32 users, be sure to send a Win16 Dr. Watson log, not a Win32 one). There's an application called Dr. Watson (it's in your Windows directory, DRWATSON.EXE) that will write some important debugging information to a log file (DRWATSON.LOG, also in the Windows directory), and will also prompt you to jot down a few words about what you were doing when the crash occurred. This information is extremely helpful for tracking down problems. In his spare time, Dr. Watson enjoys sitting as an icon at the bottom of the screen.

The entries are appended to the end of the log file, so it can grow very large. Periodically delete the file to keep its size to a minimum. When you include a log file as part of a bug report, PLEASE, PLEASE, PLEASE, edit the log file so that only the pertinent part(s) are included. It's really not fun to wade through months of someone's log file.

You can make a Program Item for Dr. Watson in your StartUp Program Group so that you don't have to manually start it every time you start Windows.

The Eudora for Windows Development Team  
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