# Aivosto
*General Registration Information*

# Contents

This document contains general information on registering a couple of shareware Visual Basic tools. Please read this help file carefully if you are planning to register any of the following programs:

**\* Project Analyzer + add-ins**
**\* DBtoVB Wizard**
**\* DB Structure**
**\* DB Lock**
**\* RegExpr for VB**
**\* Eval for VB**

These programs were written by Tuomas Salste, a VB programmer since 1993. They are being distributed as shareware by Aivosto Oy, a software company, located in Helsinki, Finland. Aivosto Oy keeps a web site called VBShop at **http://www.aivosto.com/vb.html**

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# Payment Method

There are various payment methods for paying the registration fee.

**1. Credit card**
**2. U.S. check or Money Order**
**3. First Virtual** (an Internet payment system for credit cards)
**4. Invoice**
**5. Cash** (most currencies)
**6. SWIFT** (international bank transfer)
**7. Pankkisiirto** (bank transfer, inside Finland only)

If you use any of methods 1-4, you will send the registration fee to a payment processing service called **Kagi**.
If you use any of methods 5-7, you can send the registration fee directly to Aivosto Oy.

The methods vary by <u>security</u>, cost, currency, and time.

## 1 - 4. Credit Card, U.S. Check or Money Order, First Virtual, Invoice

The following credit cards are accepted: VISA, Master Card, American Express, Diners Club and Discover.

The **Kagi** payment processing service in California, USA is taking care of processing shareware payments made by check, money order, credit card, First Virtual, or invoice. Lots of other shareware authors use Kagi too (more than 1,500 in 1997). The service works as follows:

You can place your order by email, fax, or conventional mail. Credit card orders can also be submitted by <u>WWW</u> or <u>phone</u>, see separate help pages.

To order, run <u>REGISTER.EXE</u> that was distributed along with the shareware package. The program will ask you for your address, the payment method you choose, your credit card number etc. and how many copies of each software you want to buy. The REGISTER.EXE program will output an order, which you can send to Kagi. **Kagi will send you a reply with the registration details.** Depending on the program, you will either get a keyword or a WWW address where to download the registered program.

If you have provided an email address, you will get the products by email (not by post). The process is automatic so that Kagi will send you the necessary data. Don't be surprised, the email will look machine generated, but it will include all necessary details (keywords etc.) about the products you purchased. <u>See sample</u>. In the same email, you will also get an email receipt of your purchase. If you need a paper receipt too, Kagi will provide it for $1, just check the appropriate checkbox in REGISTER.EXE or WWW order form.

Risk: Low. Register.exe uses encryption, and WWW orders use SSL. You can also PGP encrypt your email orders. <u>More about security</u>.
Cost: Low
Currency: U.S. dollars
Time: Varies. Often very fast (1-2 days) if you email your order. Longer if you snailmail or fax the order. Phone orders take about 4 days.

You only need to run REGISTER.EXE if you want to pay via Kagi. If you want to use one of the methods 5-7, you don't need to run it.

**Credit cards with an anonymous email address are not accepted:** Kagi does not accept credit card purchases from anonymous email addresses like hotmail, mailexcite and rocketmail. That is because the amount of credit card fraud through anonymous mail systems has been too high. If you are using an anonymous email address, you can still pay by any of the other methods, by check, for example. Aivosto doesn't want to discriminate people, but there is no other solution to this problem. We are sorry for any inconvenience.

More information on Kagi: *www.kagi.com*

# 5. Cash

Cash is the cheapest way to pay, and you can use your own currency. Just send the money in a letter to Aivosto. Please contact vbshop@aivosto.com for the current address (so you won't send your money to anyone else).

If you don't want to pay in U.S. Dollars, you can pay in your own currency. Finnish marks are preferred, but most currencies will do. Ask more about the exchange rate by email (vbshop@aivosto.com).

Perhaps you want to wrap the money inside a paper so that it doesn't look so obvious. And, if you want to, you can register your letter. This may cost a few dollars, but should bring more security.

Risk: Low to Moderate
Cost: Low
Currency: Any
Time: Week, depends on the country you are in.

# 6. SWIFT (International bank transfer)

SWIFT is a way to pay if you don't have a credit card or can't send a U.S. check. You can do SWIFT at your local bank. Email vbshop@aivosto.com for more instructions and the account number. SWIFT costs vary by bank, they can be anywhere between $10 and $40.

Risk: Low
Cost: High
Currency: You pay in your currency, I receive it in mine
Time: More than 2 days. Please don't use this method in a hurry, there might be some delays.

# 7. Pankkisiirto (Bank transfer, inside Finland only)

Suomen sisällä järkevin maksutapa on pankkisiirto. Kysy tilinumeroa sähköpostitse osoitteesta vbshop@aivosto.com.

Risk: None
Cost: None
Currency: FIM
Time: About 2 days.

# If you are in a hurry

If you want to register quickly, order by credit card via email or WWW. Please don't forget to give your email address, email is the fastest way to get your program. Please don't use SWIFT if you are in a hurry, it often has delays. Paradoxically, credit card orders by phone can take longer than email orders, for example. Kagi tells that phone orders will be processed in 4 days.

Please understand that it can take a while for other than email orders. Conventional mail between the

USA and Finland takes about a week or a few days more.

# Distribution Media

Delivery will in most cases be just a registration keyword. In some cases, you may get a WWW address to download the files, or a disk. If you have an email address, please remember to give it when you register, it's the fastest way to get your program. If you don't have an email address, you can explicitly request snailmail delivery.

**Note:** You will get the program faster if you provide an email address. For some programs, like Project Analyzer, upgrades are free if sent by email. See the documentation of the program for the exact pricing details.

**Email** is the best way to contact Aivosto (vbshop@aivosto.com).

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# Contact Information

Feel free to contact me for questions relating any of the programs or ordering. Email is the best way to reach me.

**Author:**       Tuomas Salste
**Company:**  Aivosto Oy
**WWW:**       www.aivosto.com
**Email:**        vbshop@aivosto.com
**Phone:**       +358 9 728 3163   Please no middle-of-the-night calls :-)
                      (Time zone: Finland, GMT +2 hours, that is 2 hours earlier than U.K. time)
**Postal address:**
                      Aivosto Oy
                      Tuomas Salste
                      Mäkitorpantie 29-31 A 12
                      00640   HELSINKI
                      FINLAND

                      Ich verstehe auch Deutsch.
                      Jag förstår också svenska.
                      En inglés por favor, comprendo español un poco solamente. :-)
                      Voit ottaa yhteyttä tietenkin myös suomeksi.

Kagi.com, a payment processing company, is taking care of processing most orders for Aivosto. See the addresses below. The Kagi people don't promise to speak anything else than English.

**Company:**  Kagi.com
**WWW:**       http://www.kagi.com
**Phone:**       +1 (510) 658-5244 (Time zone: California, USA; order taking 24 hours a day)
**Fax:**          +1 (510) 652-6589

**Email addresses for Kagi**
**Order placing:** sales@kagi.com (read by a computer)
**Questions about your order:** admin@kagi.com (read by Kagi people)
**Questions about the programs:** vbshop@aivosto.com (read by Tuomas Salste)
**Kagi FAQ:** FAQ@kagi.com (sends you information about Kagi)
**Kagi PGP key:** PGP@kagi.com (if you want to PGP encrypt your order, email to this address to obtain Kagi's public key)

**Postal address:**
                      Kagi
                      1442-A Walnut Street #392-TU
                      Berkeley, California, 94709-1405
                      USA

P.S. If you don't know your own email address for sure, send an empty email to whatIsMyEmail@kagi.com. You will soon receive a message telling your email address.

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# Pricing

Pricing of the tools varies by program and the program version. There may be different policies considering the future versions of the program, the number of users etc. Usually, future versions are not free if you don't have an Internet email address. Most currencies and payment methods are accepted.

You will find more information in the documentation of the program itself. See the **Help|Pricing** menu command in the program, or view **readme.txt** if there are no menu commands.

Source code and multi-user licences are available too. Ask the author for more information.

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# Ordering by Phone

If you want, you can also place your credit card order by phone at an extra cost of $5.

Kagi has a 24-hour service for phone orders. Call U.S.A. +1 (510) 658-5244 to make your order. Please note that the people answering the phone don't know anything about the software, they just take the orders. If you have anything to ask about the programs or pricing, email to vbshop@aivosto.com.

Ordering by phone costs you an additional $5, because it costs money to hire people for 24 hours a day to take orders. When you make a phone order, you will have to have REGISTER.EXE running, they'll ask for information that REGISTER.EXE can provide. This $5 includes a postcard receipt, but remember to give your correct email address to speed up delivery.

The phone order takers sometimes have outdated information about pricing or other things. That is because the order takers just take orders for 1000s other of products too, and don't necessarily know all details. That is why you need to insist on those prices and terms you find in the documentation of the program you are registering. Please download the latest program versions and documentation at http://www.aivosto.com/vbcatalog.html before registering. If there is a problem with the order, consult vbshop@aivosto.com.

Phone orders will usually be processed in 4 days or less.

When ordering, make sure you have REGISTER.EXE running, and the following product codes:

| Product | Code | |
|---|---|---|
| DB Structure | TUDS | |
| DBtoVB Wizard | TUD2 | |
| DB Lock | TUDL | |
| | | |
| Project Analyzer 3.x | TUP3 | |
| Project Analyzer 4.x | TUP4 | |
| Project Analyzer Upgrade from 3 to 4 | TUU4 | Needs Project Analyzer 3.x |
| | | |
| Super Project Analyzer | TUSP | Needs registered Project Analyzer |
| Project Printer | TUPP | Needs registered Project Analyzer |
| | | |
| Project Analyzer 3.x Source Code | TUS3 | Needs registered Project Analyzer |
| Project Analyzer 4.x Source Code | TUS4 | Needs registered Project Analyzer |
| Project Analyzer Source Upgrade from 3 to 4 Code | TUG4 | Needs Project Analyzer 3.x Source |
| | | |
| RegExpr Single Licence | TURE | |
| RegExpr Distribution_Licence | TURD | Needs Single Licence |
| RegExpr Unlimited_Distribution_Licence | TURU | Needs Single Licence |
| | | |
| Eval 1.x Regular Licence | TUER | |
| Eval 1.x Pro Licence | TUEP | |

Use of these product codes will minimize hassles.

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# Sample email receipt from Kagi

Subject: Thanks for you payment

Payment fee received:
1 Quantity Payment for Project_Analyzer, US 129.00

Registered-To: Your Name
Email: your@address.com
Postal: Your Street Address
Total Amount Paid: US 129.00
Date: 1998-01-21
Processed: 1998-01-21
PaymentMethod: Card

<clip>

*Lots of information from Kagi follows here. Don't stop reading , your registration information will follow at the end of the message.*

<clip>

*** REGISTRATION DETAILS ***

** Project Analyzer **
Your registration keyword is xxxx-xxxxxxxx.


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# Ordering by WWW

Besides register.exe, you can register via Kagi's secure WWW ordering. This applies to **credit card orders only**.

WWW registration is just like email registration for credit card orders, but you submit your order by WWW instead of email. Browse to **http://www.aivosto.com/register.html** to make your order. For security purposes, your credit card details are encrypted with SSL (although you can select a non-SSL order form if your browser doesn't support SSL). This makes it difficult for someone to steal your credit card number.

Note: WWW ordering works best for single user licences. If you want to obtain a multiuser or site licence, you are adviced to order with register.exe instead of WWW for faster processing.

You will get your registration details (keywords etc.) by email in 2 days after ordering.

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# Security

## What if someone steals my credit card number?

If you are concerned about someone stealing your credit card number, we understand that. Registering via Kagi is made as secure as possible:
1) Register.exe encrypts your credit card details, so no-one can see them
2) WWW orders use SSL (although you can select a non-SSL version if your browser doesn't support SSL)
3) For additional security with email orders, you can use PGP (Pretty Good Privacy) to encrypt your email order. Send email to PGP@kagi.com to obtain the public key of Kagi.

If you think that email or WWW ordering is too risky for you, you can fax or post your order, but it takes a bit longer. If you are very suspicious about security, you can place your order by phone at an extra cost.

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