CyberMedia UnInstaller™ Readme File

Version 4.5

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This README file contains the following information:

> If you are Upgrading from UnInstaller 3
> If you are installing under Windows NT
> Notices
> Quick View and Quick View Plus
> Using the Update feature

If you are upgrading from UnInstaller 3

Backward compatibility

UnInstaller 4 can be used to restore backups and archives created with UnInstaller 3 version 3.5 (32 bit). UnInstaller 3 version 3.5 backups and archives are restored using the same procedure as UnInstaller 4 backups and archives. See Using Restore in the Help file for more information about restoring backups and archives.

Dual Boot - Windows 95 and Windows 3.1x - machines

On a dual-boot system, you have three distinct operating systems:

> DOS
> Windows 3.1
> Windows 95

When UnInstaller 4 analyzes your system it uses the operating system it is running under at that time -- Windows 95.   The other Windows operating system is not loaded, and its files appear as another application rather than as an operating system. Therefore, UnInstaller 4 should not be used under one Windows O/S to delete applications installed under the other Windows O/S.

UnInstaller 4 can remove any application installed under Windows 95 (including DOS, 16-bit and 32-bit applications); however, it cannot remove applications installed under Windows 3.1.   If you are going to continue to run Windows 3.1, you should use UnInstaller 3, the 16-bit version, to Delete, Move, Archive, Transport, and Restore files for Windows 3.1.

Should you keep your 16-bit version of UnInstaller after you have installed UnInstaller 4?

No. You can remove UnInstaller 3, 16 bit version, if you only have Windows 95 running on your system and do not have a dual-boot system (running both Windows 95 and Windows 3.1).

To remove UnInstaller 3, 16-bit version, use the UnInstaller 3 "UnInstall"

program.

Warning: This program gives you the option to delete or keep the archives and backups created with UnInstaller 3, 16-bit version. Please read the following restrictions about restoring these archives/backups.

If you have a dual-boot system:

> Use UnInstaller 3, 16-bit version, to Delete, Move, Archive, and Transport any applications installed under Windows 3.1x. All applications installed under Windows 95 can be handled by UnInstaller 4.

> Use UnInstaller 3, 16-bit version, to restore any archives or backups created with UnInstaller 3, 16-bit version under Windows 3.1x.

If you are installing under Windows NT

If you are installing UnInstaller on a computer running the Windows NT 4.0 operating system, you must have Service Pack 1 for NT installed.

Notices

Norton Utilities

If you have the Norton Utilities Protected Recycle Bin option installed on your computer, all files deleted using UnInstaller 4 will be "protected" by this Norton Utilities option and stored in the NProtect virtual folder under C:\Recycled. With this option installed, you should periodically empty the Norton Protected Recycle Bin to regain disk space.

If you have the Norton Utilities Protected Recycle Bin option installed on your computer, and you use the UnInstaller 4 Installation Monitor to monitor application setup programs, you will see (in the Installation Monitor report) files added in the C:\Recycled\NProtect folder. These are only temporary setup files, normally deleted after the installation of a program; this Norton Utility option protects these files and adds them to the Norton protected Recycle Bin. Again, with this option installed, you should periodically empty the Norton Protected Recycle Bin to regain disk space.

Installation Monitor

If you use UnInstaller 4's Installation Monitor to monitor an application's setup program, we recommend that you do not select the option, if offered, to automatically launch the application immediately after installation. Exiting the application allows the UnInstaller 4 Installation Monitor to complete its analysis and generate the necessary database.

If the application is automatically launched by its setup program, it is recommended that you close the application immediately so the UnInstaller 4 Installation Monitor can complete its analysis and generate the necessary database and reports. The UnInstaller 4 Installation Monitor will complete its analysis after the application has been closed.

Installation Monitor and application suites

We recommend that you do not use the UnInstaller 4 Installation
Monitor to monitor the installation of suites, such as Office '97 or Lotus
SmartSuite.   These are very long installs and the monitoring process will
extend the time required to install.   When UnInstaller 4 scans your hard
drive, it automatically recognizes suites and all the components
installed. This approach saves you time while ensuring a complete
knowledge of your system.

Microsoft's COMCTL32.DLL file

The UnInstaller 4 installation program installs the latest COMCTL32.DLL file
distributed by Microsoft. If your computer's COMCTL32.DLL has not
been updated previously to this latest version, UnInstaller 4 creates a
backup of your system's original file (COMCTL32.BAK) in the
Windows\System directory and installs the latest copy of the file.
When replacing the COMCTL32.DLL file, UnInstaller 4 reboots
your system.

Standard Windows files

During analysis of some applications that contain shortcuts, or links,
to various standard Windows files, you will receive a message/s that the
standard Windows file is protected and you will be asked if you want to
delete it.   If you choose to delete these files, both the file and the
shortcut, or link (LNK) file will be deleted.   If you do not choose to delete
these files, UnInstaller 4 will   delete only the shortcut, or link (LNK) file,
that points to the file; UnInstaller 4 will not delete the actual file
(pointed to).

Transporting applications

UnInstaller 4 only supports the transport of applications from one PC
to another PC with the same operating system.   For example, the
transported application's source machine and destination machine must
both have the Windows 95 operating system. UnInstaller 4 also
transports applications between PCs running Windows NT 4.0.

SmartLinks database building

During the scan of your system, UnInstaller 4 may try to access the A:\
drive.   This is a result of analyzing shortcuts (LNK files) found in the
\Windows\Recent folder, any OLE drag/drop activity and other embedded
objects that have pointed to the A:\ drive.   This scan does not require a
disk to be in the drive.

Quick View and Quick View Plus

Quick View is a component of Windows 95 and is enabled for viewing
files with UnInstaller 4.   This component is included on the Windows 95
CD-ROM (both upgrade and full product); it is not provided on the
Windows 95 disk set.

If you do not have Windows 95 on CD-ROM, you can download the component from the Microsoft on-line services.

Note: The Quick View component is not part of the default setup configuration for Windows 95 and needs to be installed as an Accessory.

To install Quick View from the CD-ROM, choose Settings in the Windows 95 Start menu.   Select Control Panel and select Add/Remove Programs. Click on the Windows Setup Tab and select Accessories. Scroll through the list to find Quick View, select Quick View by clicking in the box and click OK.

Quick View Plus is an enhanced version of the Windows 95 Quick View component.   It is fully compatible with UnInstaller 4 and enhances the viewing capability of Quick View from 29 file types to over 200 different file types.   Quick View Plus does not require that Quick View be installed in order to run; it actually replaces or can be used in place of Quick View.

To order Quick View Plus, or for more information on this product, please contact Inso Corporation at www.inso.com, (800) 333-1395, or (312) 329-0700.

Using the Update feature

Update Issues

If you use CompuServe or America Online as your Internet provider, you must first be logged onto the service before running the Update function from the main screen.

Using Update

UnInstaller requires a specific version of Oil Change in order to update itself. If you have Oil Change installed and you receive an error message when you click the Update button, or if you do not have Oil Change installed, you will need to install the version of Oil Change that is included on the UnInstaller CD.

To install Oil Change:

1.   Insert the CyberMedia UnInstaller 4 CD in the CD-ROM drive and close the drive door. If the Windows 95 AutoPlay feature is enabled, installation starts automatically after you close the drive and displays the CyberMedia UnInstaller 4 Setup screen.

2. If you don't see the CyberMedia Setup screen, click Start, select Run, type click the Browse button then select your CD-ROM drive from the Look In drop down box.

3.   Double-click Setup.exe then click OK on the Run dialog box

4.   On the CyberMedia Setup screen, click Install Other software products.

5.   Click the CyberMedia Oil Change icon to start the Oil Change installation program.

The Oil Change Setup program will provide you with detailed installation instructions   and suggestions.

Note: If you are running the Windows NT operating system, you will not be able to use the Update feature because Oil Change doesn't run under that operating system.

To change connection settings or using Update with a Proxy server:

1. Run Oil Change and select the Option button.
2. In   Options, click the Connection tab.
3. Change connection and proxy server settings, as required.