

Read Me Canvas™ 9

PROFESSIONAL EDITION, SCIENTIFIC IMAGING EDITION, GIS MAPPING EDITION

August 5, 2003

Welcome to Canvas 9. This document provides installation instructions and notes about this Canvas release. For information on using Canvas, refer to the Help system by pressing the F1 key or by choosing Help > Electronic Manual. For all the information you need to get the most out of Canvas, refer to the Canvas documentation:

- The **Canvas User's Guide** provides tutorial lessons on many Canvas features, including customizing the interface and using the transparency effects. It also documents how to do everything in Canvas, including drawing, text editing, page layout, painting, image editing, presentations and web page design.
- The **Clip Art and URW™ Type Library** is included with Canvas on DVD-ROM.

If you need additional help, refer to the end of this document for information about contacting ACD Systems of America, Inc.

INSTALLING Canvas 9

Before you install Canvas, please verify that your system meets the minimum requirements for running Canvas:

- Pentium™ processor III (or better)
- Microsoft® Windows 2000 or XP
- 128 MB RAM
- 100 MB free hard disk space
- 16-bit color support (or better)
- XGA or better screen resolution

To install from CD-ROM

- To begin installation, double-click the file SETUP.EXE on the Canvas installation CD-ROM. On many systems, the Setup program will run automatically when you insert the Canvas CD-ROM. The Canvas Setup program displays instructions and options for you to select.
- On the Software License Agreement screen, read the license agreement and indicate your acceptance of the license agreement by choosing I accept the terms.
- You can choose to install Canvas with its complete feature set by choosing Complete; or, if you only want to install certain components or install Canvas in another directory, select Custom.

Entering your serial number

- During installation, the Setup program asks you to enter your name, company name, and the serial number for your Canvas version.
- In the Serial text box, type the serial number exactly as it appears on your Canvas Official Ownership Certificate. The serial number appears under the title and on the mail-in registration card.

Remember to REGISTER!

Be sure to register your copy of Canvas! You can mail the registration card to ACD Systems of America or visit <http://www.deneba.com> to register. Registration is important because you must be registered to receive free technical support. As a registered user, you can also receive special discounts on upgrades and other offers.

RELEASE NOTES

This section describes new features, changes, and corrections since the printing of the Canvas 9 documentation.

Custom tool sets

Canvas 9 does not support custom tool sets that were created in earlier versions of Canvas.

Postscript I/O error

When printing, the image compression defaults to JPEG. This setting may generate postscript I/O errors from the printer if printing large images. If an error occurs, click on the Advanced tab in the Print dialog box. In the Image Compression menu, select Level 2 ASCII or RLE.

An I/O error indicates a disk fault or problem controlling a printer.

Printer properties and page orientation

Canvas 9 can read the page orientation from the printer properties.

1. Choose File > Page Setup and click the Printer Properties button.
2. Select the correct page orientation according to your printer.
3. Click OK to close the Page Setup dialog box.
4. Deselect any items so the Document setup controls appear in the Properties bar.
5. Select From Printer in the Paper menu. The document should shift accordingly.

Properties bar – Paragraph & Character styles

The Paragraph and Character style menus are not available in the Properties bar. You can apply defined styles with the Type palette.

Internet file exchange (Windows)

This section found in Chapter 14 of the Canvas User's Guide and Electronic Manual is no longer valid.

Check Document command

The Check Document command has been added to the Help menu. When chosen, the Document Verification Details dialog box opens. Any errors will be indicated in this dialog box. The Verify on save checkbox is selected by default.

Scripting

Installing Canvas 9 on a computer on which Canvas 8 already resides will cause the execution of a script to be taken over by Canvas 9. Removing Canvas 9 will NOT switch scripting back to Canvas 8. The user has to reinstall Canvas 8 in order to switch script execution back to Canvas 8 or contact ACD Systems of America for a registry fix.

CONTACTING ACD Systems of America

We work continually to improve our products and satisfy the needs of our customers. We welcome your feedback and suggestions. If you have comments or need additional information or assistance, please contact ACD Systems of America by mail, phone, fax, e-mail, or Internet: Always include your customer number and registered serial number in all correspondence.

Mail:

ACD Systems of America, Inc.
Customer Support Department
1150 NW 72 Ave
Suite 180
Miami, FL 33126

Fax: 305-406-9802

Phone: 305-596-5644 (9am to 6pm EST)

E-mail: support@deneba.com

Internet: Visit our Web site at www.deneba.com for 24/7 automated support via our searchable knowledgebase system and on-line support forum. Our Web site also contains the most up-to-date product information, our online store, software updates, how-to pages, tips, and company information.

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