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Support Services

This section provides instructions on support services available from Marquis Computing, Inc.

In order to save your time and provide you with the best possible support, we would like you to do a few things before you contact us. These simple steps will get you the fastest answer to your questions.

- Have you read the manual? Did you look under the table of contents and the index? Did you re-check the manual?
- Have you used the search feature of the help system?
- Have your serial number ready. It was on the registration card stuck on the inside cover of the manual.
- Have your version number ready. Use the **About...** dialog to see the version number. It is located at the bottom left of the About screen.

By Phone
Technical support is available from 9:00am to 5:00pm, Monday through Friday, EST. The technical support phone number is **(860) 963-7065**. Have version number and registration number ready.

By Fax
You can fax your questions to **(860) 928-7727** 24 hours a day. Don't forget to include version and registration numbers. Provide as much detail as possible in your fax.

By E-Mail We also provide tech support via electronic mail. Send e-mail to internet **info@marquistools.com**. Don't forget to include version and registration numbers. Include any code examples as a file attachment to the email. You can also visit our web site at **http://www.marquistools.com**.

By Mail You can send regular mail to us. Don't forget to include version and registration numbers. Include any code examples on diskette. Our mail address is:

> **Marquis Computing, Inc.**
> **ATTN: Tech Support**
> **P.O. Box 387**
> **Pomfret Center,   CT 06259-0387**

This section provides step-by-step help on using VB/Namer Add-In.

The process of using VB/Namer Add-In is quite easy.   To log VB/Namer as a Visual Basic Add-In, choose the icon titled Make VB/Namer an Add-In from the program manager group Setup build for you. If you did not build a program manager group, use the file manager to execute STDNAMER.EXE /REGISTER. Once VB/Namer is registered you control naming via the VB Add-In menu options under **Marquis VB/Namer**.

- To have VB/Namer Add-In name controls automatically as you add them, choose **Automatic**. A check mark will appear next to it.
- To have VB/Namer Add-In prompt you for a control name, choose **Prompt**. A check mark will appear next to it.
- Manual mode will not automatically rename any control unless you select them and then choose **Name Seleceted** or **Name All** from the **Marquis VB/Namer** Add-In menu.
- You can also choose to name all controls on a form, selected or not by choosing the **Name All** from the **Marquis VB/Namer** Add-In menu.

Note

> Note that in Automatic mode, VB/Namer Add-In will rename any control -- even controls which may have event code associated with them. Remember this as VB/Namer Add-In will rename the control, and the existing event code will no longer be in the re-named controls event.

This section provides a technical discussion on how VB/Namer Add-In operates.

What VB/Namer Add-In Does
VB/Namer Add-In modifies a controls **.Name** property. VB/Namer Add-In only operates on the project form with focus, or the active form. The standard naming prefix as contained in the namer database is afixed to the front of the control name. VB/Namer Add-In uses the VB/CodeReview namer database to determine prefixes for controls. VB/Namer Add-In only works with Visual Basic 4.0, and runs as a VB 4.0 Add-In.

VB/CodeReview NameBase
The NameBase consists of the files CLASSNAM.NDX and CLASSNAM.DBF. CLASSNAM.NDX contains all known Visual Basic object class names. CLASSNAM.DBF contains the actual prefixes to use. These two files work together to provide a consistant, manageable database of class names and standard prefixes.   The NameBase is stored in dBASE III+ file format, not as MS Jet. The database engine used is Visual/db, also from Marquis Computing, Inc. Visual/db can index over 200 records per-second, offers memory based (buffered) file storage, and runs in the applications process making it many, many times faster than equivalent Jet calls. Also, Visual/db only requires about 75K of overhead vs several megabytes for MS Jet.

How VB/Namer Add-In Works
VB/Namer Add-In checks the controls indicated (see quick start for information on selecting controls) to ensure they have the proper, standard prefix. If they do not it is added.

Using VB/Namer Add-In
To use VB/Namer Add-In for the first time, simply run it from the program manager group the Setup program ran. This will register VB/Namer Add-In as a VB 4.0 Add-In. For subsequent use, use the Add-In menu of VB, and choose Add-In Manger. You will see an entry for Marquis Standard Namer. Double-click on it to select it, then choose Ok. Now VB/Namer Add-In will appear in the Visual Basic Add-In menu as **Marquis VB/Namer**. Use the menu items to control naming.

This section is a quick start on using Marquis VB/Namer Add-In

Marquis VB/Namer Add-In has two modes of operation. They are **Automatic** and **Manual**.

In Automatic mode, any control selected is checked for standard naming and named, if neccessary. When a new control is added to a form Marquis VB/Namer Add-In   checks the namer database to see if it is propertly named, if not the prefix indicated in the namer database is added to the control name. Controls are automatcally re-numbers as needed. For example, Command1 becomes cmdCommand1. Adding another command button might become cmdCommand2, etc.

Any controls with event code which are renamed will not have the event code in the newly named controls event, the event code will still be in the old control names event, under the General section of the form. For new forms, Automatic mode makes Standardization very easy. To have Marquis VB/Namer Add-In   name controls automatically as you add them, choose Automatic. A check mark will appear next to it.

Marquis VB/Namer Add-In   starts up in Manual mode. Manual mode will not automatically rename any control unless you select them and then choose **Name Seleceted** from the **Standard Namer** Add-In menu.

Note

Note that in Automatic mode, Marquis VB/Namer Add-In   will rename any control -- even controls which may have event code associated with them. Remember this as Marquis VB/Namer Add-In   will rename the control, and the existing event code will no longer be in the re-named controls event.