# readers sites

When it comes to getting online help for all your computing troubles, we hope that the first place you'll go is to the *Helproom* forums on our website. However, the internet does hold a few other places you might like to go if you are having difficulties with your PC. So this month, we feature your suggestions of the best IT support sites



## Driverzone.com

The first offering is a great source of information on hardware and peripherals. *PC Advisor* reader Andrew White, who finds it very helpful in his work as a computer engineer, suggested it to us.
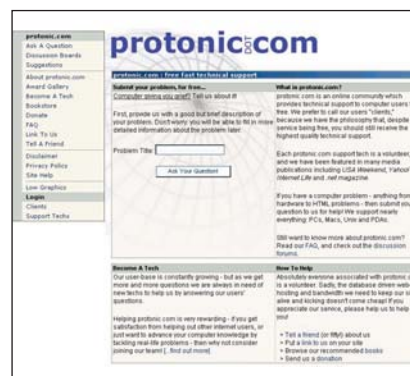
Driverzone.com features a massive bulletin board where you can ask questions about specific drivers, hardware and operating systems. In addition, you'll find masses of drivers and downloadable utilities. A guide section full of useful articles to help you solve various PC problems is currently being compiled. www.driverzone.com

## IT-Hound.co.uk

Recommended by Stephen Hammond, IT-Hound.co.uk doesn't feature any forums in which you can post problems, however it does offer free email support. Aimed at home and small business users, this site also offers free web hosting advice. The site hopes to be selling all kinds of IT equipment from early in the new year in a one-stop central shopping area. www.it-hound.co.uk

## Protonic.com

Protonic.com, suggested by Claire Hargreaves, contains help and chat forums – some IT related, some not.





The administrators of this site are based in various locations around the globe, and Protonic.com's aim is to provide fast and free technical support for all PC users. www.protonic.com

## Coming up

Next month, *Readers sites* will be moving on to our website. This shift to the web gives us the chance to expand the page, so it's been given a new look, with loads more links, topics and suggestions from readers of the magazine and registered users of the website. Check it out at www.pcadvisor.co.uk/readersites.

## Site of the month: VirtualDr.com

smart4software.com

**A**lan Colvin scoops this month's *Readers sites* prize for nominating VirtualDr.com as the best IT support website. This site has a lot to offer including masses of tutorials and discussion forums that will help you in every area of computing. If it's a problem with your operating system, internet connection or hardware, the answer lies here at VirtualDr.com. This support site is also well laid out, so you can find exactly what you need in an instant.
www.virtualdr.com

*Alan Colvin recommended VirtualDr.com and wins £100 worth of software, courtesy of Smart4Software.com.*

*Smart4Software.com's incredible online repository features a staggering 250,000 software products covering every possible subject from office applications to video editors and games. All* products can be downloaded from www.smart4software.com; a delivery service that keeps prices low and ensures the software you want is instantly available to you.