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Issue 86 November 2002

## cover disc

The cover disc is full to bursting point with great programs this month, so enjoy...

- 11 CD highlights
- 12 DVD highlights
- 252 In-depth CD tutorial
- 257 In-depth DVD information



ON THE COVER DISC

[www.pcadvisor.co.uk/about/coverdisc.cfm](http://www.pcadvisor.co.uk/about/coverdisc.cfm)

## news

For up-to-the-minute IT-related news stories log on to [www.pcadvisor.co.uk/news](http://www.pcadvisor.co.uk/news).

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ON THE COVER

## broadband



Flip over this issue of *PC Advisor* and enjoy our in-depth broadband supplement. Discover the benefits of this always-on fast internet connection with case studies, workshops, explanatory features, directories and more.

ON THE COVER

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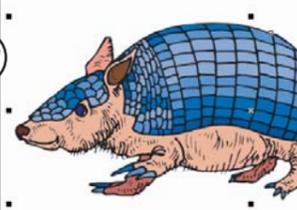
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### 96 Reader's choice: intermediate digital cameras

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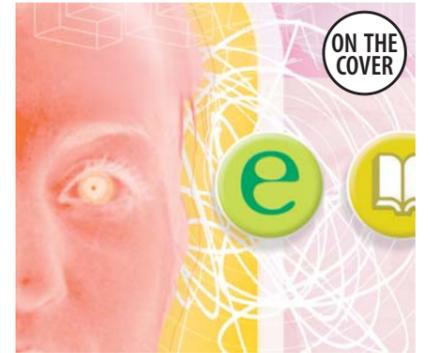


## features



### 146 Customer satisfaction survey 2002 results

Your computer is only part of the bargain you enter into with the supplier – safe delivery and continued technical support should also be part of the service. We've canvassed the opinion of you, the computer buying public, on which companies are really there when you need them and which aren't quite attentive enough when the goods they supply fail or don't turn up when promised.



ON THE COVER



### 154 Web of support

If your supplier's technical helpline lets you down, you're not yet out of options. The internet is bursting with sites full of problem-solving tips. We show you what help is on offer online.

### 166 Learning curve

If you haven't got time to go to night classes, or the course you want to do is halfway around the world, you might want to consider studying over the internet. We look at the increasingly popular choice of web-based distance learning.

## workshop



### 172 Build your own PC, part II

In the second part of our tutorial, we show you how to add extra ports, install the drives and connect the data and power cables.



### 180 Call for backup

Storing your data online can be a much cheaper alternative to constantly investing in CDs or Zip disks. We show you where on the web you can leave your information and be sure it'll be there when you return.

## 14 Competition

This month we're giving away some great hardware, including three different Lexmark printers, a digital radio receiver and an analogue video capture device. Turn to page 14 for your chance to win.

WIN!



## helpline

Our experts tackle your PC problems, including those XP upgrade niggles, and offer a variety of solutions to get your PC running smoothly.



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## lifestyle

We take a look at the latest shoot-'em-ups, role-playing games and sports titles, as well as reviewing some edutainment packages.

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