



# made safe

User Guide

[www.madesafe.com](http://www.madesafe.com)

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## 1 01 Welcome

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Congratulations on your purchase of MadeSafe. MadeSafe is designed to enable you to protect your Privacy and your PC. Ensuring Peace of mind with everyday PC use.

Included with MadeSafe is a User Guide, as well as our award-winning Privacy Guide. We recommend that you take the time to read these documents carefully.

- » **User Guide**
- » **The Essential Privacy Guide**

We want you to get the most from the software, as well as provide many of the answers to your most important questions. MadeSafe is part of a wider range of privacy and security software. All these exciting products can be viewed at [www.madesafe.com](http://www.madesafe.com) and for the very latest in security updates go to the Community page

## 1 02 How to install & register the software

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- » **1.** You will need to be online to install and register your madeSafe software.
- » **2.** Insert the CD in the CD-ROM drive in your computer. If you have acquired madeSafe from a digital download, locate the icon of the file you downloaded on your PC.
- » **3.** Follow the instructions on each screen of the Installation program.

**Please ensure that your computer has**

## 1 03 System Requirements

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**the following minimum specification:**

- » Microsoft Windows 95/98/Me/NT/2000/XP
- » Minimum 486 Processor
- » Minimum 16 MB RAM
- » Minimum 50 MB hard disk space
- » Web Browser (preferably IE4/Netscape 4 or above)
- » An Internet Account
- » CD-ROM

## 1 04 How to get technical support

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**If a problem arises with your madeSafe product, please refer to the troubleshooting section of this guide. If you still have difficulties:**

- » You can e-mail free us at [support@makesafe.com](mailto:support@makesafe.com)
- » Through the Help button within madeSafe's Companion interface
- » Visit our web site at [www.madesafe.com](http://www.madesafe.com) to download a copy of the User Guide
- » Contact our helpline on +44 (0)870 872 8210

Free e-mail support is available to registered madeSafe users in the United Kingdom between the hours of 9AM-5PM Monday to Friday. Please allow 24 hours for a response, although we do our best to respond in less time.

## 01 Glossary

### Explaining the terminology

There is huge range of terminology in computing. Here are some terms used in the sphere of PC privacy and security:



#### Encryption

A security technique to prevent access to information by converting it to cipher text (scrambled, unreadable text). The cipher text must then be decoded by the Internet user before it can be read. Encryption can be used to secure everything from sensitive computer files to the transmission of financial data across the Internet to calls made on digital cellular telephones madeSafe uses symmetric encryption, used by governments and an algorithm called Blowfish which remains unbroken and totally secure.



#### Chat rooms

These virtual areas provide a text based communication medium, often based around a theme, community or for more general discussion. Although many chat rooms are monitored, the anonymity of this environment can attract paedophiles or bring your child into contact with others that you may feel inappropriate. This is where protecting the child's identity is of paramount importance.



#### Cookies

A small piece of information which a web server can store through your web browser onto your hard drive disk, and later read back from your browser. Web sites collect this information from you based on a utility referred to as a Cookie. Cookie programs can collect information on where you have been on the Net. They are built-in automatically to both Netscape Navigator and Microsoft's Internet Explorer, but maybe disabled. The information they collect is stored on your hard drive. Whenever you visit a site more thanonce, that site accesses your cookie file to see what you viewed before in order to know more about what you are interested in.



#### Firewall

A security process which programs one computer system to control the flow of information between the Internet and other Intranet computers. The computer system barrier prevents outsiders from accessing an enterprise's internalnetwork: the



- internal network, then, accesses the Internet indirectly through the firewall system.

#### Hacker

Someone who gains unauthorised access to you PC often over the Internet or via a network.

#### Newsgroups

- These are interest groups who form around a hobby, cause or activity. A Newsgroup (sometimes called a Usenet) is a virtual memo board where messages, images and attachments are available in open forum. Some are public, free-to-all areas, others are private and require some kind of registration.

#### PGP

- Stands for 'Pretty Good Privacy.' A public-private key cryptography system which comprises of two keys; one is a public key that you disseminate to anyone who you want to receive a message. The other is a private key that you use to decrypt messages that you receive. Recent breaches have brought into question this well publicised implementation



#### PKI (Public Key Infrastructure)

A widely available certificate system for obtaining an entity's public key with a high level of certainty that you have the"right" key and that it has not been revoked.

#### Pop-ups

- Many web sites, including some significant household names use pop-ups to highlight offers, products or services. Less scrupulous sites and in particular pornographic web sites will trigger multiple pop-ups which are difficult to get rid off. So they may as a consequence be subjected to images that are wholly inappropriate.



#### Spyware

- Spyware is a programme that appears on the hard disk from the internet and secretly gathers information about the user without their knowledge.



#### Trojans

- Seemingly benign or harmless programs that actually attack computer systems - hence their name.



#### Virus

A program designed to attack computer systems

## Other madeSafe software Products and services

PC privacy and security is a way of thinking rather than a process or policy. You will never be completely free from threat or harm, but you can dramatically reduce the probability of being a victim. Data is a very fragile medium, we rely so much on its availability and integrity, that when it's lost, damaged or compromised it can often have dire and unforeseen consequences.

madeSafe is designed to provide a fully functional response to every eventuality along the axis of risk. For example, the theft of a laptop is not simply about the security of the data, but also the financial loss and staying operational post this unfortunate event. This is where madeSafe's unique blend of products and services comes into it's own.

For more information or to buy any of the madeSafe's extensive range of products and services why not visit [www.madeSafe.com](http://www.madeSafe.com). Alternatively, madeSafe is available through most UK retailers or computer resellers.

**Visit: [www.madeSafe.com](http://www.madeSafe.com)**

Call: +44 (0) 870 872 8210

Email: [sales@madeSafe.com](mailto:sales@madeSafe.com)

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## Home Edition

### **Essential Data Protection and Privacy for your Family**

Let madeSafe™ Home protect your family's confidential information in three easy steps. Select, Encrypt and Hide.



## Business Edition

### **Essential Data Protection and Security for your Business**

madeSafe™ Business gives you three user licenses in one product and works with all traditional anti-virus and firewall products, enabling you to offer extended Cellular secure access and add other colleagues or wider workgroups. In fact, totally scalable security, company-wide.



## Mobile Edition

### **Essential Data Protection and Privacy for your Laptop**

Let madeSafe™ Mobile protect your confidential information in three easy steps. Select, Encrypt and Hide. It's unique Cellular structure and back-up features give you complete peace of mind. Don't travel without it!



## Vault™ Personal Edition

### **The Ultimate in Secure Online Storage**

For the ultimate in PC privacy use madeSafe to encrypt and remotely store your most confidential information beyond the reach of hackers and those intent on unauthorised access. Secure back-up has never been easier!



## 4 01 Notices & Trademarks

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### Disclaimer

Solarsoft Ltd does not claim that madeSafe software will guarantee the safety of your PC. MadeSafe Products are a tools designed to help you decide and protect what you deem appropriate, under normal computer usage. It also seeks to alert PC users to wider PC privacy issues so that they can take a more informed view on Privacy control. See madeSafe product as providing that all important first building block in establishing a caring and shared learning experience.

### Notice

This software is intended for the use by the original purchaser only. Lawful users of this software are hereby licensed only to read the software on the enclosed CD from their medium into the memory of a computer solely for the purpose of executing it. Selling or otherwise distributing this software is a violation of the law.

Solarsoft Limited warrants that the CD media on which the software is furnished will be free from defects in materials and workmanship, and the software will perform substantially in accordance with the specifications stated in the accompanying written materials. Otherwise, Solarsoft Limited makes no warranty and representation, either implied or expressed, with respect to the software and the documentation, quality, performance, merchantability, or fitness for a particular purpose. Further, Solarsoft Limited does not warrant that the software will work properly in all environments and applications. Solarsoft Limited reserves the right to make changes to the software and User's Guide content without obligation to notify any person or organization of the revision or change.

This document and the documents contained within madeSafe serve as a guide for general information only. They do not constitute legal advice and Solarsoft accepts no liability as to the accuracy or suitability of the advice as related to individuals or organisations. It is extremely important that you see your child's safety as part of a much wider requirement for personal security.

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