



1

Our first concern is to make sure that no valid e-mail is accidentally filtered out. This is why, when a new message arrives, Eliminate Spam! first checks it against your Allowed list. Your allowed messages are automatically placed in the Inbox. You can import your Address Book and automatically add all your recipients to the Allowed list.

Typically, most valid e-mails come from senders in your Allowed list.

2

If the sender is not found in your Allowed list, Eliminate Spam! checks if you had previously added him to your Banned list. All messages from senders you have banned are deleted.

Ever been frustrated by being spammed again and again by the same spammer? It won't happen with Eliminate Spam!

3

If the sender is neither in your Allowed nor your Banned list, Eliminate Spam! checks it against 170+ built-in spam filters which recognize most of the telltale signs of spam, such as evidence of falsified "from" information, or "fingerprints" of common spamming software. All messages filtered out by default Filters are placed in the Junk Mail folder.

Spam filters accurately recognize most of the spam using "spamware fingerprints".

4

If the message successfully passed through the Filters, Eliminate Spam! checks with the Open Relay Database (see www.ORDB.org)* to check if the message was sent through one of the poorly protected servers which have been known to be hijacked and used by spammers. If the message is sent through such a server, it will be placed in the Junk Mail folder.

Most spam messages are sent through open relay servers.

5

If the message successfully passed the Open Relay Database test, Eliminate Spam! checks with the Spam Early Warning System Database (see www.SPEWS.org)*. If the sender is listed there as a spammer, the message will be placed in the Junk Mail folder.

Spam Early Warning Prevention Database is assembled from the information supplied by numerous Internet access providers.

6

If the message successfully passed the Spam Early Warning System Database, Eliminate Spam! checks with Eliminate Spam! Database*. If other Eliminate Spam! users (the number depends on your Sensitivity settings) have already banned this sender, the message will be placed in the Junk Mail folder.

Benefit from the collective experience of the Eliminate Spam! community.

7

All remaining messages are placed in the Quarantine folder for your review. If the message is benign, with a click on the Allow button you can allow the sender or sender's domain. If the message turns out to be a well-disguised spam, with a single click on the Ban button you can delete the message, add the sender to your Banned list and report the sender to the Eliminate Spam! Database. You will never hear from this sender again. A few Banned reports, and the spammer is blacklisted for the whole Eliminate Spam! community!

Eliminate Spam! accurately removes 98%-100% of all spam.

All filters are customizable, and detailed filtering reports are available for your review. Eliminate Spam! is an intelligent software which learns from you whom you want to receive e-mails from and what messages are to be filtered out. By using Eliminate Spam! you benefit from the collective knowledge of the Internet community and help eradicate spam.

* External database support is available in PRO version only.