Q: Why is it that my Abaton fax modem can send a fax just fine but won't answer the phone, despite my having set the **Rings to Answer** in **PrintManager**?

A: If your **Modem's Number** field in **PrintManager** contains ªillegalº characters you see this problem.   What, then, are ªlegalº characters for this field?   Only the digits, space, and plus sign are legal for the Abaton InterFax 24/96 NX.   No, hyphens and parentheses are *not* legal; neither are dots.

Note that these two fields are in **PrintManager**'s **Fax Options** panel.

We have not seen this with the Dove fax modem. If you have illegal characters in the **Modem's Number** with a Dove then it is as if you supplied nothing in that field. In addition, the Dove accepts dots in the **Modem's Number** field.

We have not tested other fax modems.

One other thing (in 2.0, 2.1, and 2.2 only). In order for some of the fields in the **Fax Options** panel to take effect initially, you must run the configuration *twice*. So, click the

New button in **PrintManager**, configure the modem, save the configuration (using the **OK** button), and then repeat this using the **Configure** button.   This is true *regardless* of which fax modem you're using.

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Valid for 2.0, 3.0, 3.1