

# HPWiz & PubWiz FAQ

version 1.0

## **Can I publish a World Wide Web home page from my CompuServe account?**

Yes, members are now eligible for 1 Megabyte of space for home pages on CompuServe's OurWorld. GO HPWIZ for more information on the new Windows software for publishing your web pages. Unfortunately the Mac version is not available at this time.

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## **Where can I get the HPWIZ program I've heard about?**

GO HPWIZ to download the free Windows software.

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## **Where can I get help when I use HPWiz and PubWiz?**

Both programs have on-line help available under the Help menu, and there is a file named README.TXT in the \cserve\hpwiz directory with information to get you started. Help is also available in both section 19 "Home Page Wizard" of the Internet New Users Forum (GO INETNEW) and section 20 "CIS HPWiz & PubWiz" of the Internet Publishing Forum (GO INETPUB). You can make suggestions or complaints at GO FEEDBACK. Errors in the program should be reported to the official CIS support forum, the NetLauncher Support Forum (GO NLSUPP).

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## **How do I get a web address?**

When you publish a web page for the first time, the Publishing Wizard will take you through the process of picking an alias. This alias will be used as the final part of your web page address, also known as a URL, or Uniform Resource Locator.

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## **What is my web page address on "OurWorld"?**

Use the address given when you published:

`http://ourworld.compuserve.com/homepages/<whatever>`

No, it's not required that web servers begin with `http://www`. It's the option of each webmaster. Since CompuServe's own pages are on `www.compuserve.com`, they used `ourworld.compuserve.com` for individual's home pages.

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## **My new mail alias doesn't work! Why doesn't "me@compuserve.com" work?**

The alias you pick when you publish your web pages will be reserved for your e-mail address. However, these addresses are not in use yet. They should become active sometime in early 1996. Keep watching the What's New area when your first log on to CIS for any announcements, or check at the mail information forum (GO MAILCENTER).

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## **I made a mistake when I picked my alias, how do I change it?**

At this time once you choose a web address, you will not be able to change it. Once the Mail Alias service

is available early next year, you will be able to change your web address.

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### **Why doesn't my background picture show up once I've published my pages?**

1. Background colors and pictures are not supported (i.e., not shown) by all browsers yet. The HPWiz will let you add color or a background picture and it will show up in browsers that support those features. Unfortunately, CIS's Spry Mosaic from NetLauncher does not yet support them.
2. The background picture must be a GIF or JPG (JPEG) format graphics file. Other file types such as BMP are not recognized and will not work. You can change the graphics file format using many graphics programs available in the Internet Resources Forum (GO INETRES).

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### **Why is my picture the right size in HPWiz but huge when I view it from the web in my browser?**

HPWiz uses HTML tags that specify width and height to let you change the apparent size of an image, but they are not recognized by Spry Mosaic. They only work with some browsers. What you see in Spry is what many people would see if you used those tags. It is better to reduce the physical size of the file, rather than rely on the resizing. Creating a smaller image file will also speed up the download for your readers. Many graphics programs are available in the Internet Resources Forum (GO INETRES).

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### **Why doesn't the type in the headlines look right when I view it in a browser?**

Text sizes depend on the browser type and how the user has configured their browser. You as the page author can only suggest the relative size of a headline. The owner of the browser can set up any fonts they want.

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### **What is HTML?**

HTML is HyperText Markup Language, a set of tags that a web browser knows how to interpret in order to show a page. It is not really a programming language and is not hard to learn. There are quite a few books about HTML now at any bookstore. Section 8 "HTML Language" of the Internet Publishing Forum (GO INETPUB) specializes in HTML help.

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### **Why does HPWIZ alter my source HTML?**

The HPWIZ is NOT editing the HTML document. It has its own file format (.HPP) and \*generates\* the HTML document when you tell it to "Test" or "Publish." You can take that HTML document and alter it, but changes will not affect the HPP document. This is not the same as switching between Word and Word Perfect. It's more like using Word to generate a PostScript print file, editing \*it\*, and expecting the changes to show up in the original Word file.

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### **Can I update my web pages?**

You can update your Web pages, or publish a whole new project, any time you like. To update pages, choose Open Project from the File pull-down menu and then select the project and edit it. To publish a new project, choose New Project from the File menu and then create the project. When you publish a new or updated project, Publishing Wizard automatically replaces the project that you currently have on the Web. (from the on-line help file)

### **Why is the text on my page shown in one long line? It scrolls and scrolls horizontally.**

Try clicking on the long line of text in HPWiz. A box should appear with the text in it. Click on the word "styles" at the top tab. If the "pre-formatted" box is marked with an X, then click on the X to turn it off. Pressing OK should re-format the lines for you and let them wrap at the edge of the browser.

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### **After completing my home page I was able to do one test run. I then made some changes but now I can't get a test page again. All I receive is a message that I didn't select a browser when I did! What can I do?**

Once you've tested the pages, you have to close Spry Mosaic or whatever browser you use, before you can use the Test button again. But here's something that will work: hit test, the box comes up and says it can't find a browser, say OK, then [Alt][Tab] to Spry Mosaic and hit the Reload icon. Voila! It grabs the newest version from the disk for you to see.

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### **I made changes to my pages, but HPWiz won't recognize them. How can I use HTML that HPWiz doesn't support?**

Once you've made changes to a page, DO NOT use HPWiz on it again or the changes will be lost. Just put all the files into one directory and use the Publishing Wizard icon to publish the pages. PubWiz doesn't change anything. You can thus use any HTML editor you wish, then use PubWiz.

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### **I created a page and published it. I decided to make a new page and publish that instead. It seems to work fine, everything uploaded but the end result is still my previously uploaded HTML page. I tried deleting it off my site and sending my new one but still nothing. When I created my new page I did a test of what it will look like and saw exactly what I wanted but after publishing I saw my old HTML there. Why?**

You must name your new home page HOMEPAGE.HTM. If you are using the PubWiz correctly, the process will compare the file list against what is on the server and if there is any difference you will be asked if you want something deleted, and if you have updated an existing file it will upload it.

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### **Why does HPWiz use references to files on my local disk? My images won't load!**

If you push the HPWiz "Test" button, the HTML will have the local file references in it:

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This is necessary so your browser can find the images on your system and let you test the pages. However, when you use the "Publish" button, the HTML will have only the filename:

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The Publishing Wizard then uploads the file with that (correct) reference to the image and it works fine on the Web.

MORAL: if you are going to edit the output from HPWiz, use the "Publish" button, not the "Test" button!!

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### **Why do web pages say "Unable to load file"?**

It seems that the CIS web servers have been having some problems with overloading, causing errors for

downloading. There is nothing individuals can do, except try again when things are less busy.

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**Can I use my already existing HTM documents (created with a more flexible HTM editor) with HPWIZ? Or am I just limited to HPWIZ?**

You can use any editor to create a home page. When you are ready to publish, rather than selecting HPWIZ, select PubWiz. It will prompt you for the necessary information. Be sure everything you are uploading is in one directory. HTML editors are discussed in section 15 "HTML Editors: PC" of the Internet Publishing Forum (GO INETPUB).

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**When I try to publish, I get an error "cannot open socket connection." What's wrong?**

This usually happens from Windows 95. There are 2 solutions:

1. Always open your Internet connection first, then use the Publishing Wizard
2. Put a copy of the WINSOCK.DLL from NetLauncher or WinCIM 2.0.1 in the \cserve\hpwiz directory for it to use. HPWiz is a 16-bit program and cannot call up the 32-bit winsock that WIN95 uses. Note: the older winsock is about 132k and the newer (WIN95) winsock is about 46k.

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**How can I tell if I'm getting close to my 1 Megabyte file limit?**

You should have copies of all your published files on your system. Add up their sizes.

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**Why isn't my page listed at Yahoo or other WWW index sites?**

Index sites cannot find all pages as soon as they are published. You can submit your URL to them - look for a form on their site somewhere.

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**Why don't I show up in the CIS country index?**

People who are in other countries aren't being registered correctly or at all. In \windows\pubwiz.ini the COUNTRY= isn't being set correctly. So for the time being, if you live in another country (than the US), you have to edit your Pubwiz.ini and put it in.