Installation and Setup Guide

Connect Enternet

Version 3.0

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Installation

W ith Enternet, you're about to experience the world of the Internet. Enternet helps you create a dial-up connection to the Internet, which means that you'll connect to the Internet using your *computer*, *modem*, and *phone line*. After you're connected, you can use Netscape Navigator to explore the World Wide Web.

The basics

As you install and set up Enternet, it's helpful to understand how Enternet helps you connect to the Internet and explore the World Wide Web. If you're not sure about how this works, check out the following information before you continue:

- Read " How does Dial-Up Edition connect me to the Internet?" in *User's Guide*.

Here's a quick summary of the steps that you'll follow to install and set up Enternet. For detailed steps, see the following section, " Installing Enternet."

1. Check your modem. Because your modem is an important part of your Internet connection, make sure it's installed, connected, and turned on. For a modem checklist, see " What about my modem?" on page 9.

2. Install Enternet. Insert the Enternet CD, if your software package includes a CD-ROM, or Disk 1, if your software package includes disks. Run **Install Wizard**. For more information, see the next section, " Installing Enternet."

3. Use Enternet Account Wizard. Enternet Account Wizard gathers information from you, and uses it to set up your Internet connection.

4. Start Netscape Navigator. When you're done installing and setting up, you can start Netscape Navigator and connect to Enternet, all in one step. You're ready to explore! For more information, see *User's Guide*.

Users on a local area network

If you're on a local area network (LAN), you should talk to your network administrator before you install Enternet.

In Windows 95 only, if you do use a dial-up connection and you're on a LAN with MS-TCP/IP and a network adapter, you might have conflicts with your DNS configuration. Talk to your network administrator about it, and also see " DNS configuration in Windows 95" in *User's Guide* for more information.

Installing Enternet

Follow these steps to install Enternet:

1. Make sure your modem is ready. (See " What about my modem?" on page 9 for a checklist.)

2. Run Windows 95 or Windows 3.1, and close all open applications.

3. Check the list of Special Installation instructions before you continue to see if there are any special notes which apply to you.

4. Place the Enternet CD in your CD-ROM drive. Follow these steps to display it:

    a. *Windows 95 users*: Click **Start|Run**.
      Windows 3.1 users: Click **File|Run**.

    b. In the **Command Line** box, type the following:

      Windows 95 users: `D:\win95\disk1\setup`
      Windows 3.1 users:`D:\win31\disk1\setup`
      `where "D" represents the letter of your CD-ROM drive`

5. To install Enternet, double-click **INSTALLER**.

6. Enternet Account Wizard appears. Your next step depends on whether you use Windows 95 or Windows 3.1.

    • If you use *Windows 95*, use the following table under " Windows 95 Install Wizard."

    • If you use *Windows 3.1*, use the table under " Windows 3.1 Install Wizard" on page 6.

Windows 95 Install Wizard

The following table contains all the Install Wizard screens and messages that you might see. For most installations.you will see only screens 1, 3 and 6.

If you have never used Windows 95 Dial-Up Networking before, you will see screen 4 which prompts you to insert your Windows 95 disks or CD during the installation of your Enternet software. Make sure you have your Windows 95 disks or CD handyj when you start installling.

Table 1.1
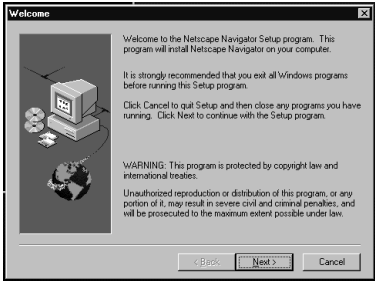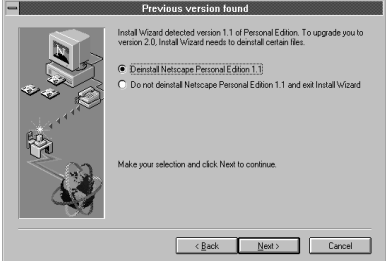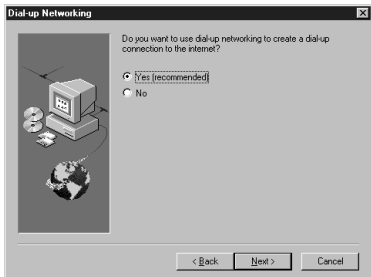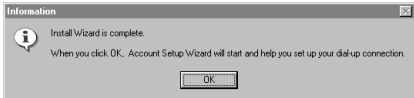
What the screen looks like	What you should do
1. Introduction 	In this introductory screen, you're reminded to close any open applications. If you have open applications, click **Cancel** to exit Install Wizard and close applications. "See "Installing Enternet" on page 2."and repeat steps 4 through 6. If you have no other applications open, click **Next** to continue.
2. Deinstalling 1.1 	Most people will not receive this screen. You will receive this screen only if you had version 1.1 of Netscape Navigator Dial-Up Edition already installed . You'll be asked if it's OK to deinstall it. You must opt to deinstall version 1.1 before you can install this new version. When you deinstall version 1.1, Install Wizard will transfer your bookmarks, Dialer setup, and Navigator preferences to the new version. Click **Next** to continue. You'll see an additional screen that tells you which system files will be modified. Click **Next** to continue. After the files are modified, you'll see confirmation of which files were changed. Click **Next** to continue.
3. Choosing an installation directory 	In what directory do you want to install Enternet? Install Wizard is pre-set with a suggested directory. If you're installing for the first time, or if you're upgrading, you should install in the suggested directory. To install in a different directory, click **Browse** and select another directory. When you're ready, click **Next**.

Table 1.1

What the screen looks like	What you should do
4. Installing Dial-Up Networking 	You will receive this screen only if you've never installed Windows 95 Dial-Up Networking before. You need to install Dial-Up Networking so your dial-up connection will work. Click **Yes**, have your Windows 95 CD ready, and follow the instructions on your screen. When you have finished installing Dial-Up Networking and Enternet, you'll see an Install Wizard screen asking whether you want to restart your computer. You must restart your computer *before* you can use Enternet Account Wizard and complete your Internet connection. Install Wizard makes this easy for you—you can restart your computer from this screen. Just click **Yes, I want to restart my computer now**, then click **Finish**. Then follow instructions in the following section, " What's next for Windows 95 users." **Important**: If you have unsaved information in other open applications, you should not restart your computer from this screen. Instead, follow these steps: 1. Click **No, I'll restart later**, then click **Finish**. 2. Save information in your open applications, then close the applications. 3. Restart your computer. 4. Follow instructions in the following section, " What's next for Windows 95 users."
Finishing up 	You're notified when Install Wizard is done. Click **OK**. Then follow instructions in the following section, " What's next for Windows 95 users."

What's next for Windows 95 users

When you finish Install Wizard, Enternet Account Wizard appears, as shown in the following figure.

Note   If you installed Dial-Up Networking as part of installation, you must restart your computer before Enternet Account Wizard will start.

Follow the instructions in Using the Enternet Account Wizard starting on page 13.

Windows 3.1 Install Wizard

If you use Win32s software (to run Windows 95 programs in Windows 3.1), first see page 49 in *User's Guide*.

The following table contains all the Install Wizard screens and messages that you might see. for most installations you will see only screens 1, 3, 4, 5 and 6..

Table 1.2
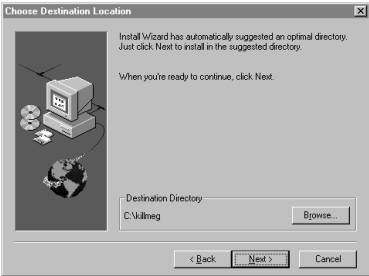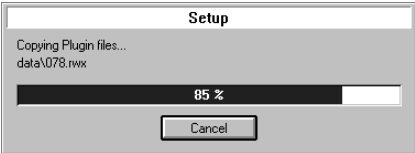
What the screen looks like	What you should do
1. *[Welcome screen: Connecting to the Internet is an easy 3-step process. Install Netscape Navigator Personal Edition on your computer. Choose an Internet service provider (ISP). Start Netscape Navigator to register your software and browse the Web. Next > Cancel]*	This introductory screen reviews the steps for installing and setting up Enternet. Click **Next** to continue.
2. *[Previous version found screen: Install Wizard detected version 1.1 of Personal Edition. To upgrade you to version 2.0, Install Wizard needs to deinstall certain files. ● Deinstall Netscape Personal Edition 1.1 ○ Do not deinstall Netscape Personal Edition 1.1 and exit Install Wizard. Make your selection and click Next to continue. < Back Next > Cancel]*	If you previously installed version 1.1 of Dial-Up Edition, you'll be asked if it's OK to deinstall it. You must opt to deinstall version 1.1 before you can install this new version. When you deinstall version 1.1, Install Wizard will transfer your bookmarks, Dialer setup, and Navigator preferences to the new version. Click **Next** to continue. You'll see an additional screen that tells you which system files will be modified. Click **Next** to continue. After the files are modified, you'll see confirmation of which files were changed. Click **Next** to continue.
3. *[Setup Type screen: Installing Netscape Navigator. ● Typical — Use this to install Netscape Navigator and the dial-up networking files that your modem needs to access the Internet. ○ Custom — Use this to install just Netscape Navigator. Choose this option if you are on a local area network (LAN). < Back Next > Cancel]*	What kind of installation do you want? **Typical**. Most users will choose Typical. This choice installs the software you need for an Internet connection. You'll get the Netscape Dialer (special software that helps you connect to a service provider). You'll also get Enternet Account Wizard, which sets up your Internet connection, and Netscape Navigator. **Custom**. This choice installs just Netscape Navigator. If you have your own networking software, and you want to create your own dial-up connection, click this choice. If you're going to connect to the Internet using a local area network (LAN), you might also choose this installation. Check with your network administrator.

Table 1.2

What the screen looks like	What you should do
4. Choose Destination Location Install Wizard has automatically suggested an optimal directory. Just click Next to install in the suggested directory. When you're ready to continue, click Next. Destination Directory C:\killmeg Browse... < Back Next > Cancel	In what directory do you want to install Enternet? Install Wizard is pre-set with a suggested directory. If you're installing for the first time, or if you're upgrading, you should install in the suggested directory. To install in a different directory, click **Browse** and select another directory. When you're ready, click **Next**.
5. Setup Copying Plugin files... data\078.rwx 85 % Cancel	Wait while Install Wizard installs Enternet.
6. Install Wizard Install Wizard has finished copying files to your computer. To complete installation, you need to restart Windows. After you restart, run the Account Setup Wizard to set up Internet access. Choose below. ● Yes, I want to restart Windows now. ○ Yes, I want to restart my computer now. ○ No, I will restart my computer later. Remove any disks from their drives, and then click Finish to complete Install Wizard. Finish	When Install Wizard is done, you must restart Windows before you continue setting up Enternet. Install Wizard makes this easy for you—you can restart Windows from this screen. Just click **Yes, I want to restart Windows now**, then click **Finish**. Then follow instructions in the following section, " What's next for Windows 3.1 users." **Important**: If you have unsaved information in other open applications, you should *not* restart Windows from this screen. Instead, follow these steps: 1. Click **No, I'll restart later**, then click **Finish**. 2. Save information in your open applications, then close the applications. 3. Restart Windows. 4. Follow instructions in the following section, " What's next for Windows 3.1 users."

What's next for Windows 3.1 users

After you finish Install Wizard and restart Windows, you must run Enternet Account Wizard. To run Enternet Account Wizard, follow these steps:

1. You'll see a new program group titled **Enternet 3.0** in Program Manager. Open this group if it's not already open.
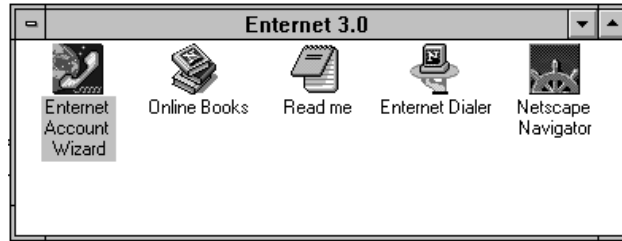
2. Double-click the **Enternet Account Wizard** icon. Enternet Account Wizard appears.

3. Follow the instructions in Using the Enternet Account Wizard starting on page 13.

What about my modem?

Your modem is an important part of your Internet connection, and it's important to set it up correctly. Here's a modem checklist to help you.

Table 1.3

Check off this item	Internal modems	External modems
Physically install the modem according to manufacturer's instructions.	Either have your modem professionally installed, or do it yourself. Follow the manufacturer's instructions.	Take your modem out of the box and make sure you have all the necessary cables.
Connect the modem.	Plug the phone line into the modem jack on the back of your computer.	Follow the manufacturer's instructions. First connect the modem to the computer; then plug the phone line into the modem. Finally, plug the modem into a power outlet.

Table 1.3

Check off this item	Internal modems	External modems
Turn on the modem.	If your computer is on, your modem is also on.	Flip the "on" switch on the modem.
Install special modem software if it came with your modem.	yes	yes
Keep the modem's packaging and literature for future reference.	yes	yes

If you have a previous version of Dial-Up Edition

If you're upgrading from a previous version of Dial-Up Edition, here's what will happen when you install this new version into the same directory as your previous installation:

• You'll keep your bookmarks and Netscape Navigator preferences.

• If you use Eudora Pro™ or Microsoft® Exchange email, your email settings will be set up in Netscape mail so you can start using it right away in Navigator.

Important It's always a good idea to install this new version of Dial-Up Edition in the same directory as your previous installation.

Depending on whether you're a Windows 95 or Windows 3.1 user, read one of the following sections for more information about upgrading.

For Windows 95 users

In Windows 95, Enternet uses Dial-Up Networking to connect you to your Enternet account. If you've never used Dial-Up Networking before, you'll be prompted to insert your Windows 95 disks or CD when you install Enternet. Make sure you have your Windows 95 disks or CD nearby when you start installing.

From Windows 3.1 to Windows 95

If you're upgrading from a Windows 3.1 version of Enternet to a Windows 95 version, the new version will use Windows 95 Dial-Up Networking, rather than the Netscape Dialer, to connect you to your service provider.

Because you previously used a Windows 3.1 version of Netscape Dial-Up Edition, you have some Netscape Dialer connection files on your computer. When you run Enternet Account Wizard, you'll have the option of upgrading these connection files. If you upgrade, your Enternet account information will be transferred to Dial-Up Networking. This way, you won't have to enter this account information yourself. And just so you know: Your old Netscape Dialer connection files will remain in the NETSCAPE\DIALER directory, but won't be used to connect you to the Internet.

For Windows 3.1 users

When you upgrade to this new version under Windows 3.1, you can still use your previous dial-up connection to your service provider.

• Your Dialer icon will remain in the Netscape Dial-Up Edition
   program group.

• You'll keep your dial-up and service provider settings.

From version 1.1

If you have installed Netscape Navigator Dial-Up Edition version 1.1 previously, Install Wizard will ask you if you want to deinstall version 1.1. You must deinstall version 1.1 before you can install version 3.0. Install Wizard will preserve your bookmarks, Dialer configuration, and Navigator preferences.

Win32s

If you're using Win32s version 1.15 or earlier, you must either upgrade to a later version or disable Win32s before you install Enternet. For more information, see " If you have Win32s installed" on page 49 of the *User's Guide*.

What's next

After you install Enternet, your next step is to run Enternet Account Wizard and set up your Internet connection. Follow the instructions in Using the Enternet Account Wizard starting on page 13 for important instructions on using Enternet Account Wizard.

Using the Enternet Account Wizard

A fter you install Enternet, you must use Enternet Account Wizard to set up your Enternet account.

There are two ways you can use the Enternet Account Wizard.

1) Select **Automatically create or activate an account** if you need to:

• Create a new account when installing the software for the first time, or

• Create a new account when the software is already installed (for example, separate accounts for multiple family members via one computer).

For instructions on this, see "Using Enternet Account Wizard to create an Enternet account" on page 23

2) Select **Manually configure for an existing account** if you need to:

• Install the software on a second computer, or

• Upgrade from earlier Enternet software, or

• Install the new software but already have an Enternet Username and Password for any reason.

For instructions on this, see "Using Enternet Account Wizard if you have an Enternet account" on page 15

3

Using Enternet Account Wizard if you have an Enternet account

If you already have an Enternet account, you can use the Enternet Account Wizard in two ways to set up your computer to use the Enternet 3.0 software.

Select:

• **Automatically create or activate an account,** or

• **Manually configure for an existing account**.

If you select **Automatically create or activate an account**, you will follow the same steps in the Enternet Account Wizard as for creating a new Enternet account but will be asked for different information by the Registration Server. See the instructions for Using Enternet Account Wizard to create an Enternet account.

If you select **Manually configure for an existing account**, follow these steps.

Get ready to use Enternet Account Wizard

Have the following information ready when you use Enternet Account Wizard.

Phone line information

Enternet Account Wizard needs the following information about your modem's phone line.

Table 3.1

Phone line information	Write it down here
What's the phone number?	
Does the line have Call Waiting?	
If the line has Call Waiting, what code do you use to disable it? And what code do you use to turn it back on? *Check the booklet supplied by your phone company, or call them.*	
Does the line use Tone or Pulse dialing? *Most phone systems use Tone, but some older systems use Pulse. If you're not sure, call the phone company.*	
Do you have to dial a special number (such as 9) to get an outside line?	

Modem information

You need the following information about your modem:

Table 3.2

Modem information	Write it down here
Manufacturer name	
Model name or number	
Speed (bps) *For example, 14,400 or 28,800.*	

Account information

When you signed up with Enternet, you were given the information in the following table. Make sure you have all the information ready before you use Enternet Account Wizard. If you're missing anything, call Connect Support.

Important   Make sure that you have complete and up-to-date information. To make your dial-up connection work (including your email), you must enter exact information in Enternet Account Wizard.
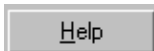
Table 3.3

What you need to know	What it is	Write it down here
User name (also called a login name or user ID)	The name you use to log in to your Enternet account (for example, jdoe). If you have never logged in before but registered with Enternet over the phone, Connect Support will have provided these details to you over the phone	
Password	The password you enter after entering your user name.	
User name and password for email	Use the same user name and password as for your account login and password..	
Service provider's area code and phone number	The phone number and area code that your modem dials to connect to Enternet. This is the number of your local Point of Presence that you dial usually. For an up-to-date list of POP phone numbers see the Enternet home page (www.enter-net.com.au) or contact Connect Support.	

Use Enternet Account Wizard

Use Enternet Account Wizard to set up your computer to use the new Enternet software for your existing account. Follow these steps:

1. Start Enternet Account Wizard.

- *Windows 95 users*: When Install Wizard is finished, Enternet Account Wizard starts automatically. If you see Enternet Account Wizard on your screen, go to step 2.

  — If you installed Dial-Up Networking as part of installation, you must restart your computer before Enternet Account Wizard will start.

  — If you need to start Enternet Account Wizard on your own, click **Start|Programs**. Select **Enternet**. Then select **Enternet Account Wizard.**

- *Windows 3.1 users*: Open the **Enternet** group in Program Manager. Then double-click the **Enternet Account Wizard** icon.

2. Enternet Account Wizard appears, as shown in the following figure. Follow the instructions in each screen, and click the **Next** button to continue.

Help

In each subsequent screen of Enternet Account Wizard, click the **Help** button for convenient, pertinent information about the screen. You can click **Cancel** at any time to exit, and any information you've entered will be discarded.

3. When you're done entering information, a congratulations screen appears. You can immediately connect to the Internet and register your software, or connect later. When you've decided how to continue, click **Next**.

4. To finish Enternet Account Wizard, follow the instructions on your screen.
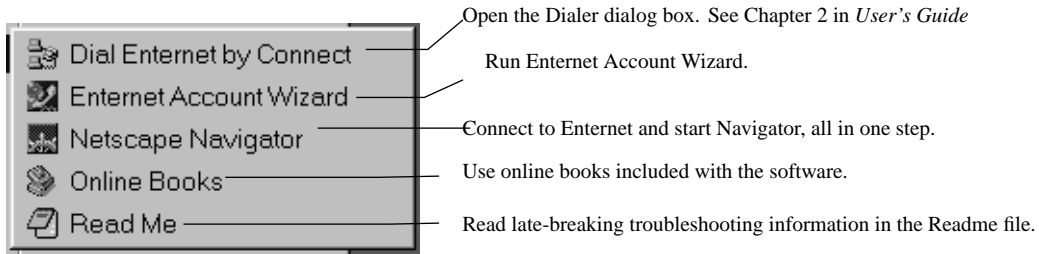
After you finish Enternet Account Wizard

When you're done, Enternet Account Wizard creates a connection to your Enternet account, and places icons for Netscape Navigator and your Enternet connection in your Enternet submenu or program group. Depending on whether you use Windows 95 or Windows 3.1, you'll see the following icons.

Windows 95

On your desktop in Windows 95, you'll see shortcut icons for Netscape Navigator and your Enternet connection. Dial-Up Edition icons also appear in the **Enternet 3.0** submenu (on the **Start|Programs** menu).

Select the following items to perform the following tasks.

Open the Dialer dialog box. See Chapter 2 in *User's Guide*

Run Enternet Account Wizard.

Connect to Enternet and start Navigator, all in one step.

Use online books included with the software.

Read late-breaking troubleshooting information in the Readme file.

What is installed?

The items you see in the Enternet submenu are actually installed on your hard disk. Other software is available on the Enternet 3.0 CD if you need it.

The other software on the Enternet 3.0 CD is:

- NetComm folder containing software and important information if you are using a NetComm modem.

- Adobe Acrobat folder containing the Adobe Acrobat software and important information about installing and using Acrobat.

- An Enternet readme.txt file.

Windows 3.1

Here's what your program group will look like in Windows 3.1. Double-click the following icons to perform the following tasks.

Start Enternet Account Wizard.

Read late-breaking information in the Readme file.

Connect to Enternet and start Navigator, all in one step.

Use online books included with Enternet.

Open the Dialer dialog box. See Chapter 2 in *User's Guide* for more information.
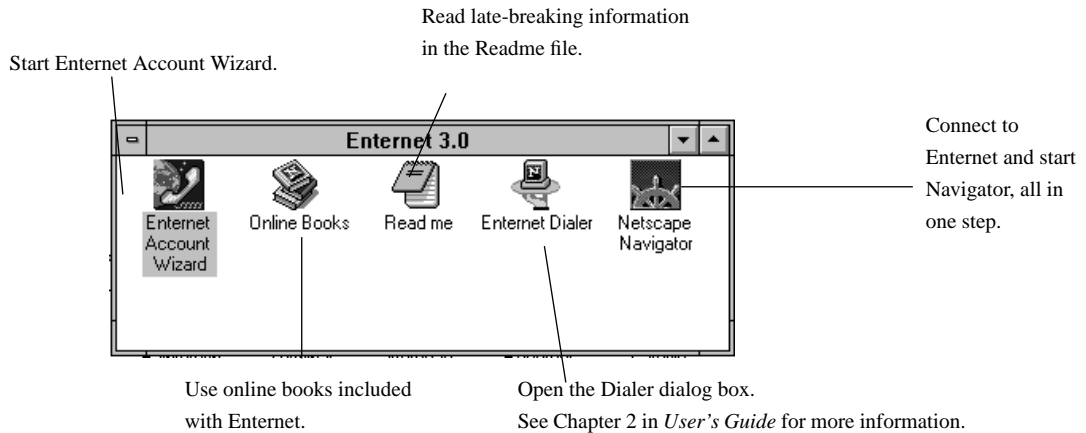
What's installed?

The items you see in the Enternet submenu are actually installed on your hard disk. Other software is available on the Enternet 3.0 CD if you need it.

The other software on the Enternet 3.0 CD is:

- Adobe Acrobat folder containing the Adobe Acrobat software and important information about installing and using Acrobat.

- An Enternet readme.txt file.

What's next

After you complete Enternet Account Wizard, you're ready to go!

Learn how to explore the World Wide Web with Netscape Navigator . For more on starting and using Netscape Navigator, see *User's Guide*.

Using Enternet Account Wizard to create an Enternet account

I f you need to create a new Enternet account, Enternet Account Wizard gathers information from you and helps you set up your Internet connection. After Enternet Account Wizard gathers necessary information, it sets up your computer, modem, and connection to work together.

This chapter tells you what information Enternet Account Wizard needs, and tells you how to use Enternet Account Wizard.

Get ready to use Enternet Account Wizard

Enternet Account Wizard will set up your Internet connection using the information you provide. Have the following information ready when you use Enternet Account Wizard.

Phone line information

Enternet Account Wizard needs the following information about your modem's phone line.

Table 4.1

Phone line information	Write it down here
What's the phone number?	
Does the line have Call Waiting?	
If the line has Call Waiting, what code do you use to disable it? And what code do you use to turn it back on? *Check the booklet provided by your phone company, or call the phone company.*	
Does the line use Tone or Pulse dialing? *Most phone systems use Tone, but some older systems use Pulse. If you're not sure, call the phone company.*	
Do you have to dial a special number (such as 9) to get an outside line?	

Modem information

You have to know the following information about your modem.

Table 4.2

Modem information	Write it down here
Manufacturer name	
Model name or number	
Speed (bps) *For example, 14,400 or 28,800.*	

When you are connected to the Registration Server

Credit card information

You need to provide the following information so we can bill you correctly. Your credit card information is secured with encryption before it's transmitted, and is sent directly to Connect via a secure, private connection. Connect accepts Visa, Mastercard and Bankcard for online registrations. If you wish to use American Express you will need to call Connect Support to register your account.

Table 4.3

Credit card information	
Type of credit card	
Your name as it appears on your credit card	
Address where you receive your credit card bill	
Credit card number	
Credit card expiration date	

Use Enternet Account Wizard

Use Enternet Account Wizard to sign up with Enternet and set up your dial-up connection. Follow these steps:

1. Start Enternet Account Wizard.

    - *Windows 95 users*: After Install Wizard is done, Enternet Account Wizard starts automatically. If you see Enternet Account Wizard on your screen, go to step 2.

    — If you installed Dial-Up Networking as part of installation, you must restart your computer before Enternet Account Wizard will start.

— If you need to start Enternet Account Wizard on your own, click **Start|Programs**. Select **Enternet**. Then select **Enternet Account Wizard.**

• *Windows 3.1 users*: Open the **Enternet** group in Program Manager. Then double-click the **Enternet Account Wizard** icon

2. Enternet Account Wizard appears, as shown in the following figure. Follow the instructions in each screen, and click the **Next** button to continue.

In each subsequent screen of Enternet Account Wizard, click the **Help** button for convenient, pertinent information about the screen. You can click **Cancel** at any time to exit, and any information you've entered will be discarded.

When you've finished entering information, you are ready to connect to the Enternet Registration Server via a toll-free number. as shown in the following figure. There, you can create an account and automatically register your software. Or, if you already have an account and are only setting up your computer, it will ask for your Username and Password..

1. Click **Connect** to connect to the Enternet Registration Server.

Note   Loading the page on your screen can take a minute. Like many servers on the Internet, the Enternet Registration Server can get quite busy. If you get a message saying that you can't connect, wait a moment and try again.

2. Follow the on-screen instructions.

Important   3. In the final screen, you'll see your account information. Take a moment and write it all down. (And to thoroughly memorise your password.) Be sure to copy the information accurately, taking special note of upper and lower case and the difference between the letter I and the number 1 and the letter O and the number 0.

4. When you have completed registering you account on the Enternet Registration Server you are returned to a congratulations screen in the Enternet Account Wizard. Click the **Finish** button to exit Enternet Account Wizard.

After you finish Enternet Account Wizard

When you have finished, Enternet Account Wizard creates a connection to your Enternet account, and places icons in your Netscape Dial-Up Edition submenu or program group. Depending on whether you use Windows 95 or Windows 3.1, you'll see the following icons.

Windows 95

On your desktop in Windows 95, you'll see shortcut icons for Netscape Navigator and Enternet. Icons also appear in the **Enternet** submenu (on the **Start|Programs** menu).

Select the following items to perform the following tasks.
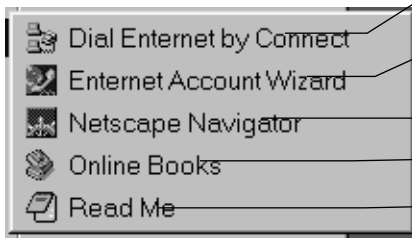
Open the Dialer dialog box. See Chapter 2 in *User's Guide* for more information.
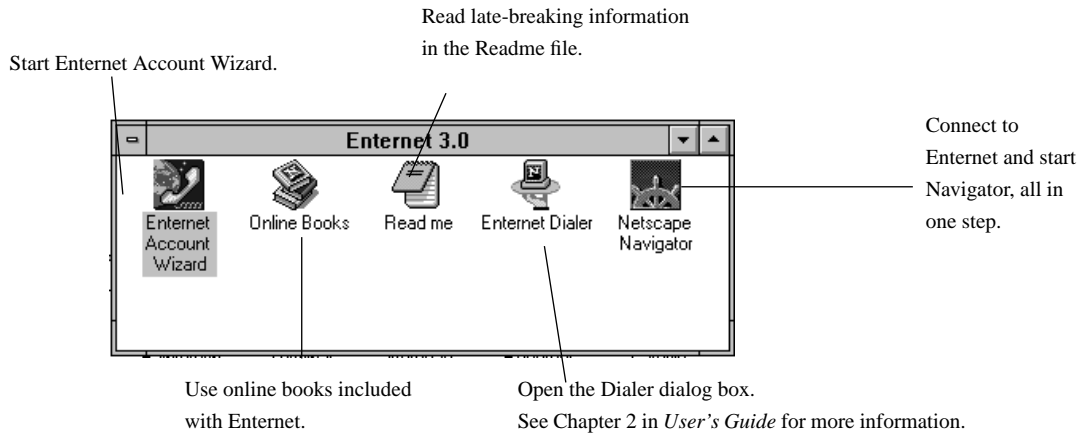
Run Enternet Account Wizard.

Connect to Enternet and start Navigator, all in one step.

Use online books included with Enternet.

Read late-breaking troubleshooting information in the Readme

Windows 3.1

Here's what your program group will look like in Windows 3.1. Double-click the following icons to perform the following tasks.

Read late-breaking information
in the Readme file.

Start Enternet Account Wizard.

Connect to
Enternet and start
Navigator, all in
one step.

Use online books included
with Enternet.

Open the Dialer dialog box.
See Chapter 2 in *User's Guide* for more information.

What's next

After you complete Enternet Account Wizard, you're ready to go!

Learn how to explore the World Wide Web with Netscape Navigator. For more on starting and using Navigator Navigator, see *User's Guide*.

Thank you for choosing Connect Enternet. Enjoy!

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