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Internet Browser Support Add-On Overview

WinZip's Internet Browser Support will automate much of the work normally associated with downloading compressed files from the Internet. When you click on a Zip file using Netscape Navigator/Communicator or Microsoft Internet Explorer, WinZip will take over when the download is completed. WinZip automatically moves the downloaded file to your download folder (initially set to c:\download) and then opens the file.

If you use the WinZip Wizard Interface, you can follow the instructions in the Wizard panels to open the file and extract the contents, or to install the application in the file you just downloaded. See the section titled [WinZip Wizard](#) for details on using the Wizard. If you would rather delay working with the file you just downloaded, so you can continue to surf the 'net, simply close the WinZip Wizard. When you later open WinZip, the files you downloaded will be near the top of the files listed in the Select Zip File panel.

If you use the WinZip Classic Interface, you may continue on to extract the contents of the file, or you can close WinZip to work with the file at a later time. If you would rather delay working with the file you just downloaded, so you can continue to surf the 'net, simply close WinZip. When you later open WinZip, you can quickly find the files you downloaded using the [Favorite Zip Folders](#) feature. Additional information can be found in [Hints For Working With Downloaded Files](#).

Problems Downloading? When you download a file, many things can go wrong, resulting in a damaged copy of the file that WinZip cannot open. **The solution to most download related problems is simply to download the file again.** It is often a good idea to wait an hour or two before downloading the file again, since many Internet connectivity-related problems are transient. If downloading the file again does not solve the problem, and you suspect that the difficulty is related to WinZip, try turning off WinZip's [Internet Browser Support](#), then download the file again. If this solves the problem, please check the web page <http://www.winzip.com/downprob.htm> for hints on resolving download problems.

Notes:

- Many files available for download on the Internet are executable (.exe) files. WinZip's Internet Browser Support will not try to handle these files. However, if the .exe file is a self-extracting Zip file, you can open and process it using the WinZip Classic File->Open dialog box, or under Windows 95 and NT, by right-clicking on the file and selecting "Open with WinZip".
- WinZip's Internet Browser feature supports Microsoft Internet Explorer and Netscape Navigator/Communicator, and depends on the implementation these browsers use for "helper" applications. WinZip 6.3 has been tested with the latest release and the latest publicly available beta versions of Microsoft Internet Explorer, Netscape Navigator, Windows 3.1, Windows 95, and Windows NT, as of early August, 1997. It is possible that at some point in the future the browser vendors will release new versions of their browsers with different interfaces and conventions that are incompatible with WinZip 6.3's Internet Browser integration. If this happens, we plan to adjust WinZip to make it compatible. We cannot guarantee that this will be practical, however, and it is possible that WinZip's Browser Integration will not be available for future versions of these browsers.

Internet Browser Support Configuration

Activating the Configuration Dialog Box

To activate the configuration dialog box under Windows 95 or NT

Select Programs->WinZip->Internet Browser Support Configuration from the Start menu

To activate the configuration dialog box under Windows 3.1 or Windows for Workgroups

Activate the Program Manager, then select the Internet Browser Support Configuration icon in the WinZip group.

Changing Settings

Use the Internet Browser Support Configuration dialog to control the following options:

- Whether downloaded archives are moved to the specified folder (c:\download by default). Moving archives prevents them from being deleted by the Internet Browser when the browser is closed.
- Whether downloaded archives are opened after they are moved.
- The folder to which downloaded archives are moved.

Uninstalling Internet Browser Support

Under Windows 95 and Windows NT 4.0 you can uninstall Internet Browser Support from the Control Panel Add/Remove Applications window. Activate the Control Panel, double click Add/Remove Programs, and double click on the WinZip Internet Browser Support list box entry.

Under Windows 3.1 or Windows NT 3.51 you can uninstall WinZip by double clicking on the "Uninstall Internet Browser Support" icon in the WinZip program group.

Internet Browser Support is automatically uninstalled when you uninstall WinZip.

Technical Details

This section lists details on WinZip's Internet Browser Support.

FTP Extensions Supported:

zip, gz, tar, taz, tgz, Z, arj, arc, b64, bhx, hqx, lzh, uu, uue, xxe, tar.z

Netscape Navigator HTTP MIME Types Supported:

application/x-zip-compressed

application/x-gzip

application/x-compress

application/x-tar

application/mac-binhex40

application/zip

uuencode

x-uue

x-uuencode

application/zip

multipart/x-tar

Types Not Supported via HTTP:

Because there are no widely accepted MIME types for the following extensions, they may not automatically launch WinZip when accessed via HTTP (although they will when accessed via FTP):

gz, taz, tgz, Z, arj, arc, b64, bhx, lzh, uu, uue, xxe

Depending on the server, accessing files with these extensions via HTTP will either bring up a Save As dialog or show garbage on the screen, or result in an error message.

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Evaluation Version: Trial Use Only, No Distribution Permitted

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If you are not a registered WinZip user, you are hereby licensed to use this Add-On with WinZip for evaluation purposes without charge during your 21-day WinZip evaluation period. If you use WinZip or this Add-On after this evaluation period, a registration fee of \$29 for WinZip is required. For registration information, please see the order.txt file distributed with WinZip.

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Support and Questions

To determine whether your version of the WinZip Internet Browser Support Add-on supports the browser you are using, please

- 1) Activate the [Internet Browser Support Configuration](#) dialog box.
- 2) Click the **Check Compatibility Info on Web Site** button.

If you are having problems downloading files, please keep in mind that when you download a file, many things can go wrong, resulting in a damaged copy of the file that WinZip cannot open. **The solution to most download related problems is simply to download the file again.** It is often a good idea to wait an hour or two before downloading the file again, since many Internet connectivity-related problems are transient. If downloading the file again does not solve the problem, and you suspect that the difficulty is related to WinZip, try turning off WinZip's [Internet Browser Support](#), then download the file again. If this solves the problem, please check the web page <http://www.winzip.com/downprob.htm> for hints on resolving download problems.

Technical support is available at no charge as described below. The best way to report problems is with the support forms available from the "Support" link on the WinZip home page (<http://www.winzip.com>). You can also send electronic mail to support@winzip.com on the Internet, to 70056,241 on CompuServe, or send postal mail to Nico Mak Computing, Inc., P.O. Box 540, Mansfield CT 06268, or post a message in the "WinZip Support" section in the GO WINZIP area on CompuServe.

When reporting problems, please include the following information:

- 1) Is the problem reproducible? If so, how?
- 2) What version of Windows are you running? For example, Windows 3.1, Windows for Workgroups, Windows NT 4.0, etc.
- 3) Which version of which Internet Browser are you running? For example, Microsoft Internet Explorer 3.02.
- 4) What version of WinZip are you running? Select **About WinZip** from the WinZip Help pull-down menu. Please include the entire "version" line in your problem report.
- 5) If a dialog box with an error message was displayed, please include the **full text** of the dialog box, including the text in the title bar.

